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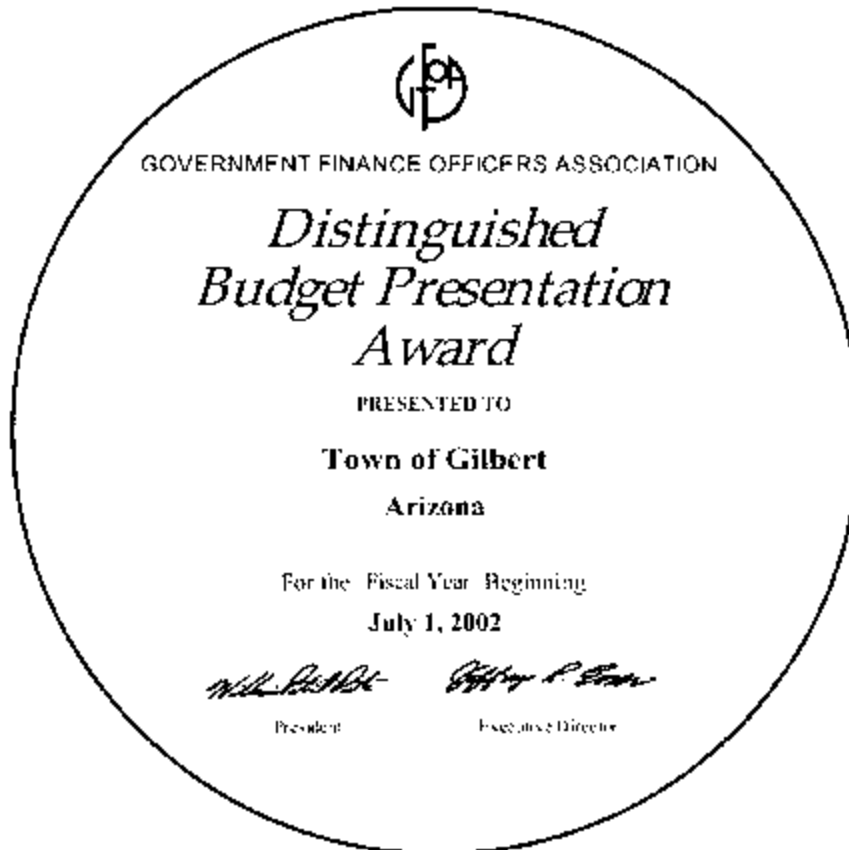
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The Government Finance Officers Association of the United States and Canada presented an award for Distinguished Budget Presentation to the Town of Gilbert for its annual budget for the fiscal year beginning July 1, 2002.

In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan and as a communication device.

The award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to determine eligibility for another award.

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Introductory Section

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Key Officials and Staff
Organizational Charts
Corporate Vision, Mission, Values
Strategic Goals
General Plan Vision
Continuous Quality Improvement Model
Community with Character
Gilbert Facts
Fund Structure
Budget Process
Budget Calendar
Financial Policies

August 5, 2003

Honorable Mayor, Councilmembers and the Gilbert Community:

In accordance with the Code of Gilbert, I respectfully transmit the budget for the Town of Gilbert for the July 1, 2003 to June 30, 2004 fiscal year.

The adopted budget totals \$414,102,500, and is \$70,484,172 more than last year, a 21.0% increase. Capital projects and development fees account for \$49,448,710 (70%) of this increase. General Fund increased \$2,541,065, with the self-supporting Enterprise Funds adding \$7,336,440 to the overall expenditure plan. A new Internal Service Fund for the employee self funded health insurance program added \$4,195,160 to the total budget.

This budget includes a net personnel increase of 21 positions compared to last year. These changes include 17.5 additional in Police and 6.25 in Fire, and a reduction of 11.5 positions in Leisure Services.

ECONOMIC ENVIRONMENT AND ASSUMPTIONS

This budget and its related forecasts are based upon the growth rate continuing at the same pace as this year for next fiscal year.

Arizona's Economy July 2003 issue, published by the ASU Eller College of Business and Public Administration, states "...Arizona's recession is over." With most of the uncertainty of the past year behind – it is predicted that modest economic growth will occur over the foreseeable future. The lagging economy and two significant revenue budget issues overshadowed the budget process this year. The first was a \$2,000,000 reduction in State shared income tax, which was attributed to a decrease in income tax receipts which will continue into the foreseeable future. This erodes an assumed base revenue source for General Fund operations. The second issue was a shortfall in local sales tax collections. Gilbert did experience growth in sales tax collections, however they fell short of the projections that had been made based of the historical growth in total retail sales and anticipated new retailers slowing their development schedule. Early indications show that retail sales have stabilized and showed signs of improvement in the fourth quarter of FY 2003.

This budget is based on projections that continue to be guardedly optimistic with residential growth at the same steady pace creating more commercial development market potential, but in the near term creating more demands for basic services.

The state budget outlook is less than positive with projected deficits in FY 2004 approaching \$512 million. Fortunately, State shared revenue was not cut to assist in balancing the current State budget, however, a last minute budget balancing measure included a requirement that 75% of growth in Municipal Court revenues be returned to the State. While it is anticipated that this measure will not have immediate impacts on budgeted revenue, continued population growth and increases in municipal court activity will, over time, cause a significant amount of locally generated revenue to be diverted to the State. Continuing financial constraints at the State level will also place increasing pressure on the Legislature to use voter approved shared income tax and sales tax revenues to balance their deficit. A significant assumption has been made that legislative proposals and voter initiatives will not significantly change the existing distributions of state shared revenues.

Approximately 47% of the General Fund is supported by local sales tax revenue. The forecast structure of receipts anticipate \$30.8 million in new revenue, with retail uses representing 40% of the total, construction 28%, and utilities at 10%. Gilbert anticipates expansion of the retail sector as a result of the increased population. The most significant additions in the coming year include the construction of two Kohl's stores which will serve as anchors to two new shopping centers, construction of the Berge Volkswagen facility and two new grocery anchored neighborhood shopping centers.

Single-family residential construction continues to be a significant portion of the service workload. Our plan assumes an average of 275 single-family permits per month. This sector of our community and its rate of growth are influenced more by federal interest rate policy and regional development patterns than local issues. The conditions that gave rise to and supported the growth in this area are predicted to remain stable over the next year. Gilbert issued 3,505 single-family home permits last fiscal year. Total value of all new construction, including commercial, was \$745,119,000 compared to \$757,790,000 in fiscal year 2002. The 2003-04 plan assumes a higher rate of non-residential construction permits for two power centers and two big box retailers which we anticipate opening in the 2005 calendar year.

Industrial development showed improvement this past year with the start of construction of Spectrum Astro's new satellite manufacturing facility. The facility, called the *Factory of the Future*, remains on schedule for opening in February 2004. The 115,000 square foot building is dedicated to the manufacture of high-performance space vehicles with the capacity to produce more than twenty medium-sized satellites simultaneously and will be utilized for many of America's most important space programs.

In summary, the economic conditions in the community continue to improve, based on continued commercial construction which is driven by the Town's steady rate of residential growth. There is an imbalance at this point, however, in terms of the current and reasonably forecast sales tax revenue generation and the ability to maintain staffing levels to provide the current level of services as we add 1,000 persons per month to our population.

BUDGET PROCESS

The Code of Gilbert requires the Manager to develop and present an annual budget to the Council. The budget is developed using a shared leadership collaborative process. The Executive Team, consisting of Department Directors, reviews the financial projections and requests given the boundaries and priorities established by the Council. A balanced preliminary budget is then presented to the Council for consideration and approval.

Gilbert is continuing our effort to move toward a long-term decision making process which recognizes the consequences of funding decisions in a five year time frame, and how that matches with forecast resources. While budgets will continue to be adopted in an annual format, the consequences of funding additional personnel or capital projects will be incorporated and evaluated in the long term planning model, rather than just the traditional annual budget balancing view.

As had been alluded to earlier in this message, some of our base assumptions for operating revenue sources changed significantly. In preparation of this year's budget the following boundaries were set:

- ✓ Base budgets were to be constructed through the use of a resource constrained model, meaning that budgets were to be prepared constrained within currently available resources, rather than trying to maintain service levels that would require additional resources
-

- ✓ Travel, training, and other discretionary expenses were to be limited to those that were mission critical
- ✓ Departments were requested to review operations and institute process efficiencies, cost cutting programs, and to revenue enhancement opportunities
- ✓ A standard rate and schedule was to be utilized for replacement vehicles and equipment
- ✓ No change in the sales tax rate
- ✓ Postpone any discussions of a property tax for operations (primary property tax)
- ✓ Maintain staffing and service response levels in Community Development
- ✓ No reductions for sworn or support services for Police and Fire
- ✓ Expand services only to maintain public safety response

Departments respected these boundaries in submitting their requests.

This year, the Council was required to hold several additional work study sessions to identify the programs and services which needed to be modified or eliminated in order to balance the budget. The measures taken by Council to increase fees and charges, as well as modification of operating programs has eliminated a deficit which would have occurred two years out, however that balancing does not include any additional personnel in the General Fund to meet public safety demands of the growing community. It is anticipated that this discussion on service demands (degradation) versus available resources will continue in next year's budget development process.

The Executive Team met and finalized the budget recommendation. The Council reviewed the recommendation and suggested changes. This budget represents a consensus document developed by the Executive Team and approved by Council.

MAJOR PROGRAM CHANGES

- The General Fund budget includes staffing increases only in the area of public safety. In addition, conforming to the prescribed boundaries, the balance was reached through nearly \$1.4 million in base and one-time budget reductions as well as revenue and fee increases and program adjustments totaling \$1.3 million in other service areas.
 - This year will see the first full year of operation for the Neely Wastewater Treatment Plant, Water Treatment Plant expansion, Freestone Recreation Center and Public Safety Complex.
 - The property tax rate to support general obligation bond debt was maintained at \$1.15.
 - Service fees paid by development are projected to increase by \$895,000 based on single-family home permits of 275 per month.
 - Equipment Replacement funding was increased to continue establishing a "pay as you go" approach for future equipment replacement in the General and Streets Fund, as well as adding an equipment replacement allowance for residential and commercial solid waste.
 - The "Rainy Day" balance in General Fund was maintained at \$5 million.
 - Solid waste operations include revenue increases of 7% based on increased customer base for residential operations. During the same period, however, commercial operations experience a decrease in customers which resulted in scaled back operating plan for FY 04.
-

- Street operations include a revenue increase of 4% and will provide for \$500,000 in additional street maintenance and \$2,500,000 in debt service for bonds anticipated to be issued for new construction.
- Water operations include a revenue increase of 7% based on an increase in total customers. Major increases in expenditures are a result of increases in the cost of purchased water due to drought conditions.
- Wastewater operations include a revenue increase of 3% based on growth in new user accounts. In addition a 3-person crew was added to maintain the expanding wastewater collection system.
- The voters authorized up to \$80 million in street bonds which are planned to be issued over the next three years to accommodate the Loop 202, Santan Freeway construction. Initial utility relocation work has already begun, with bridge and road construction starting in early 2004.

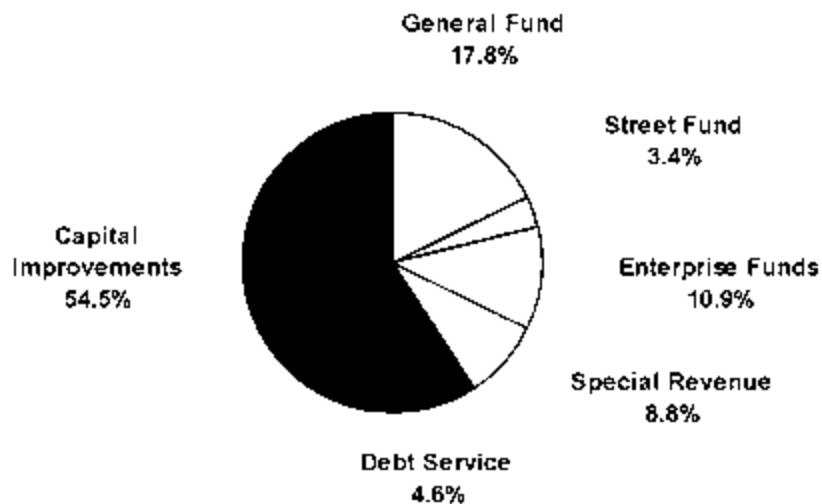
SUMMARY FINANCIAL INFORMATION

Total adopted budget expenditures are \$414,102,500 with new revenue to support the budget totaling \$373,559,430. The difference is provided by accumulated funds carried forward from prior fiscal years.

Reviewing total expenditures, \$151,640,950 (37%) is devoted to daily operations and services. The remaining \$262,561,550 reflects expenditures for debt, capital projects, maintenance districts, grants, and trust accounts.

Revenues

The following pie chart shows the total revenue contribution from various sources:



	2001-02 Actual	2002-03 Adopted	2002-03 Revised	2003-04 Adopted
GENERAL FUND	\$ 52,288,014	\$ 65,482,550	\$ 64,614,870	\$ 65,040,220
ENTERPRISE OPERATIONS	\$ 36,544,027	\$ 37,386,200	\$ 38,700,300	\$ 38,938,370
INTERNAL SERVICE	\$ 3,243,600	\$ 3,722,360	\$ 3,496,510	\$ 6,331,800
STREETS FUND	\$ 11,642,837	\$ 12,006,000	\$ 11,899,000	\$ 12,519,970
SPECIAL REVENUE FUNDS	\$ 31,953,856	\$ 23,342,230	\$ 34,083,012	\$ 31,987,720
CAPITAL IMPROVEMENTS	\$ 104,206,431	\$ 110,480,000	\$ 60,879,913	\$ 199,070,030
DEBT SERVICE	\$ 19,145,150	\$ 11,771,720	\$ 11,971,980	\$ 16,660,320
TRUST ACCOUNTS	\$ 6,515	\$ 7,000	\$ 1,130	\$ 1,000
GRAND TOTAL REVENUE	<u>\$ 269,010,430</u>	<u>\$ 264,178,060</u>	<u>\$ 226,646,515</u>	<u>\$ 373,559,430</u>
CARRY OVER FUNDS		\$ 127,458,989	\$ 132,390,099	\$ 136,444,644
TOTAL SOURCES		<u>\$ 391,637,049</u>	<u>\$ 359,036,614</u>	<u>\$ 510,003,974</u>

As can be seen from the summary table above, the majority of the revenue growth for the 2003-04 Fiscal Year is related to capital improvement projects and the debt service to support the bonds issued for that construction. Development fees are in the Special Revenue Fund area and also support a great deal of the new construction costs.

General Fund

The fluctuations in revenue receipts are the result of lower than planned sales tax receipts in FY 03 Revised, which was offset by greater community development fees and charges. The 2003-04 sales tax receipts are planned at \$30 million, which is an increase of \$1.2 million from revised, and helps to offset the \$2 million decline in state shared income tax. Other fees and charges, including recreation programs and community development fees help to generate the planned \$65 million in new revenue.

Enterprise Operations

The Town operates the water, wastewater and solid waste services as enterprise operations. Fees are set to assure that all costs are recovered. The Council directed minor changes in rates for FY 2004. The growth in revenue is primarily attributable to the growth in customer base.

Internal Services

The internal service operations include Equipment Maintenance, Copy and Printing services and the addition of the Self Insured Health Fund, which represents \$4.7 million of the additional revenue.

Streets Fund

The Streets Fund has historically been reported as part of the special revenue section. This budget shows the Streets Fund independently in order that operational revenues and expenses could be more easily identified.

The Streets Fund is totally reliant on stated shared gasoline tax, vehicle license tax and lottery funds. These proceeds are estimated to increase \$700,000 in FY 04.

Special Revenue

Special revenue includes Grant Funds, System Development Fees, as well as Special Districts.

A significant increase is in CDBG receipts, which is tied to a specific sewer project being constructed in FY 04, as well as a planned COPS Grant to provide an additional 15 officers. System development fees are planned to increase from \$18 million in FY 03 Adopted to \$24 million in FY 04.

Special Districts includes secondary property tax receipts, through levies, for the Street Light Improvement and Parkway Maintenance Improvement Districts. Those levies are established annually by separate resolution of the Council to meet the maintenance and operating costs of those districts.

Capital Improvements

This revenue is primarily general obligation and highway user revenue bond proceeds, and transfers from system development fees, as well as any grants and contributions for construction of major public infrastructure. The most significant increase in FY 04 is for the streets improvements area.

The other major element of Capital Improvements is the Improvement District Reserve. The reserve is budgeted on a contingency basis in the event a developer wishes to use this mechanism to construct public infrastructure for future development. Once debt is issued for Improvement Districts it is reported under the Debt Service section of the budget.

Debt Service

The revenue in this area is primarily property taxes for the general obligation bond debt, but also includes transfer revenue from the Streets Fund for highway user revenue bonds repayments.

Also included in the Debt Service section is the debt issued and carried for Improvement Districts. There are presently three districts funded through debt service, two of which are complete (ID 11 and 18) and one of which is under construction (ID 19). The revenue required for the debt service payments is collected semi-annually from the benefited property owners.

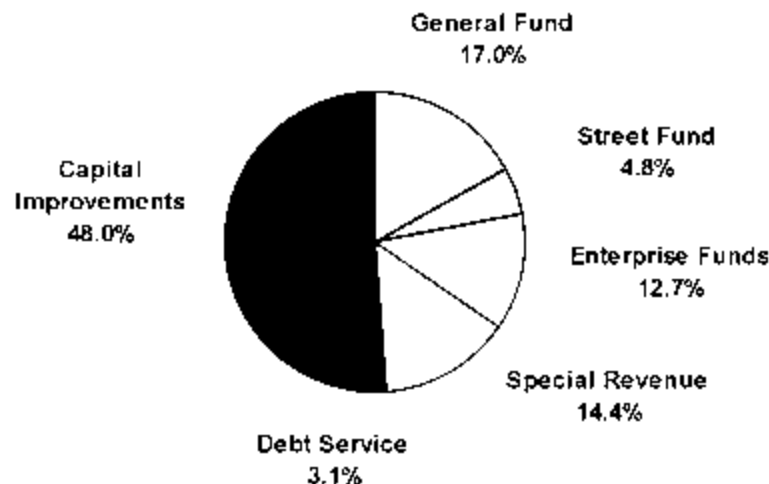
Trust Accounts

The only Trust Account with planned revenues and expenditures is the Volunteer Fire Pension Fund, which relies on investment income to meet the needs of the remaining retired volunteers.

The Summary Financial Section provides additional information on revenue sources and uses.

Expenditures

The following pie chart shows the total revenue contribution from various sources:



The following table shows the breakdown of expenses by fund:

	2001-02 Actual	2002-03 Adopted	2002-03 Projected	2003-04 Adopted
GENERAL FUND	\$ 57,559,664	\$ 66,589,205	\$ 64,132,430	\$ 69,130,270
ENTERPRISE OPERATIONS	\$ 34,775,642	\$ 44,109,290	\$ 37,466,860	\$ 51,445,730
INTERNAL SERVICES	\$ 3,280,204	\$ 3,789,360	\$ 3,396,600	\$ 7,984,520
STREETS FUND	\$ 7,469,113	\$ 14,986,650	\$ 10,671,480	\$ 19,646,130
SPECIAL REVENUE	\$ 38,922,612	\$ 43,144,553	\$ 20,660,005	\$ 68,527,650
CAPITAL IMPROVEMENTS	\$ 74,143,680	\$ 160,762,000	\$ 73,974,955	\$ 194,793,190
DEBT SERVICE	\$ 16,002,090	\$ 10,242,970	\$ 9,117,600	\$ 12,671,610
TRUST ACCOUNTS	\$ 3,100	\$ 4,300	\$ 3,600	\$ 3,600
GRAND TOTAL EXPENSES	\$ 232,156,005	\$ 343,618,328	\$ 219,313,430	\$ 414,102,500

General Fund

General Fund expenditures are planned to increase by \$2.5 million over the FY03 adopted. Over \$1.1 million of this increase is in the police with another \$1 million in fire service. Public Works increases another \$1 million for a full year's maintenance and operating cost for the public safety complex. The remaining changes are salary increases across the rest of the organization. Reviewing the ten major expenditure programs in the General Fund, only three have an increase in funding. All others are the same or lower than FY 03 Adopted levels.

Enterprise Operations

Expenditures on the Water, Wastewater and Solid Waste Funds are expected to grow by \$7.3 million due to additional customers, as well as non-growth related funding transfers for capital projects.

Internal Services

The growth of \$4.2 million in expenditures in this area is primarily attributed to the new Self Insured Health Fund.

Streets Fund

The \$4.5 million increase in expenses is tied to \$700,000 for street maintenance not completed in FY 03, an increase in annual street maintenance costs of \$500,000, as well as funding transfers for streets capital projects and the payment of \$2.5 million estimated in debt service for highway user revenue bonds sold for streets capital projects.

Special Revenue

The most significant area of increased expense is the funding transfers for System Development Fee projects (\$11.5 million).

Capital Improvements

As previously discussed, the increased expenditures from \$119 million to \$157 million is primarily in the streets improvements area. There are continuing expenditures for the planning of the south area wastewater treatment plant with Mesa, as well as completing construction of two fire stations, additional well and reservoir capacity for the drinking water system, and completion of the public safety complex.

Debt Service

As previously discussed, we are anticipating sale of both general obligation bonds and highway user revenue bonds which will increase the planned repayment expenses in the Debt Service Fund.

Trust Accounts

The Town has a continuing obligation to pay benefits to the remaining volunteer fire pensioners.

Another view of the operating budget presented below shows major areas of expense by category:

CATEGORY	FY 2003-04	%
Personnel	\$ 50,868,220	42.0
Contract & Other	61,471,220	51.0
Capital Outlay	8,768,230	7.0
TOTAL	\$ 121,107,670	100.0

There is a complete summary financial section which follows this message. This additional level of explanation and further documentation of the performance in major programs follows in the detailed section of this budget document.

PERSONNEL

Personnel services represent 42% of the operating budget (less interfund transfers). In 2002, Gilbert completed a comprehensive classification and compensation study which was implemented in FY 03. The next step in improving the compensation system is a results based pay system which is planned for a pilot implementation by the end of calendar 2003.

In FY 2004 salary changes included a 5% base salary adjustment based on performance. Due to fiscal constraints, any position at the level of director or higher was excluded from salary adjustment.

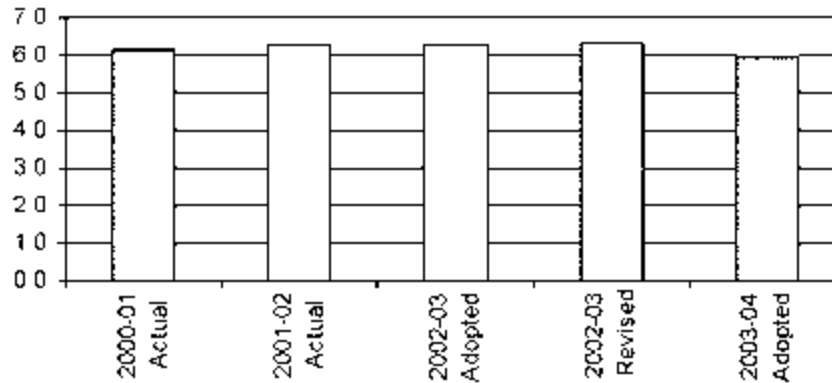
The following table shows the total full time equivalent breakdown by program area:

	2002-03 Adopted	2002-03 Revised	2003-04 Adopted
GENERAL FUND			
Management and Policy	83.60	83.60	81.00
Legal and Court	27.97	27.97	27.97
Community Development	89.15	88.15	89.15
Police	203.47	201.47	211.00
Fire	99.50	102.50	105.75
Public Works	27.00	27.00	28.50
Leisure Services	119.40	119.27	107.89
TOTAL GENERAL FUND	650.09	649.96	651.26
ENTERPRISE OPERATIONS	126.20	130.20	135.50
STREETS	41.30	41.30	40.50
INTERNAL SERVICE	19.00	19.00	19.00
OTHER SPECIAL REVENUE	8.50	8.57	19.71
TOTAL TOWN POSITIONS	845.09	849.03	865.97

A detailed listing of positions and staffing levels by responsibility center and position is found in the Appendix section of this document.

The following bar chart shows the relationship of the number of residents per employee for the past four years:

FTE Per 1,000 Population



FUNDING CHALLENGES

General Fund revenue growth does not keep pace with the rate of population growth. The national economic conditions continue to challenge private industry to invest in retail expansion, because our rate of residential growth in the Phoenix metropolitan area is an anomaly. The economic modeling and planning by retailers with headquarters outside of the state is a significant factor in attempting to improve the business opportunities in the community.

The Council has been proactive in establishing system development fees to pay for infrastructure needs. These fees, however, only pay for construction and not for ongoing maintenance costs.

Citizens moving to Gilbert have service expectations and experiences in previous communities which use different funding sources than those chosen by Gilbert. A 1999 Community Working Group analyzed the predicament before recommending a sales tax increase fairly stated this dilemma in their finding that Gilbert needed to focus on core services, and wait for maturity to meet other needs or interests.

LOOKING AHEAD

We continue to work with the Arizona Department of Transportation (ADOT) on the construction of the Loop 202 Santan Freeway through Gilbert. Presently, the initial utility relocation phases of construction are underway with anticipated completion of the freeway in 2006. Gilbert's responsibilities in this timeframe include the relocation of utilities and construction of arterial street interfaces and relocations prior to active construction by ADOT. This freeway and its timely completion are vital to our future as the approved regional mall site and several power centers and an auto mall are tied to the availability of the freeway. Our future financial model anticipates additional tax generating opportunities within the

build out of the freeway corridor. Without the regional mall and related intensive retail development along the freeway, our plan to use only sales tax to pay for ongoing services will be impossible.

The Economic Development Department continues to actively market the community to retailers. The Census 2000 results have bolstered employment and commercial interest in the community as a result of our having over 100,000 residents. Gilbert was recently recognized by the Census Bureau as the fastest growing community in the nation with a population over 100,000 since the 1990 Census.

To effectively and efficiently meet the reasonable service expectations of our customers, the organization remains committed to the principles of Continuous Quality Improvement (CQI). Training is provided for new and existing employees to further implement these principles and processes to move toward the ultimate goal of CQI being "the way we do business".

The community can track some of our successes on an ongoing basis in the *Your Town* newsletter and our Website. www.ci.gilbert.az.us.

APPRECIATION

The Council participation in expressing, developing and confirming goals and objectives, as well as understanding the complex and competing requirements of this rapidly changing organization is appreciated.

Departments spent many hours developing their operating plans, including goals, objectives and financial requirements. Without their continued dedication, this process and the improvement of the budget document to be a guide in our management of services to the community would not be possible.

The Executive Team continues to develop their understanding of the roles and responsibilities we share to the organization and community. I also wish to acknowledge the addition of Marc Skocypec as Assistant Manager to the Executive Management Team. Since his start in January, 2003, he has provided additional attention to improve this document and our ability to analyze the future organizational requirements. Diane Archer and Laura Lorenzen continue to provide valued assistance in this ongoing endeavor.

Respectfully,

George A. Pettit
Manager

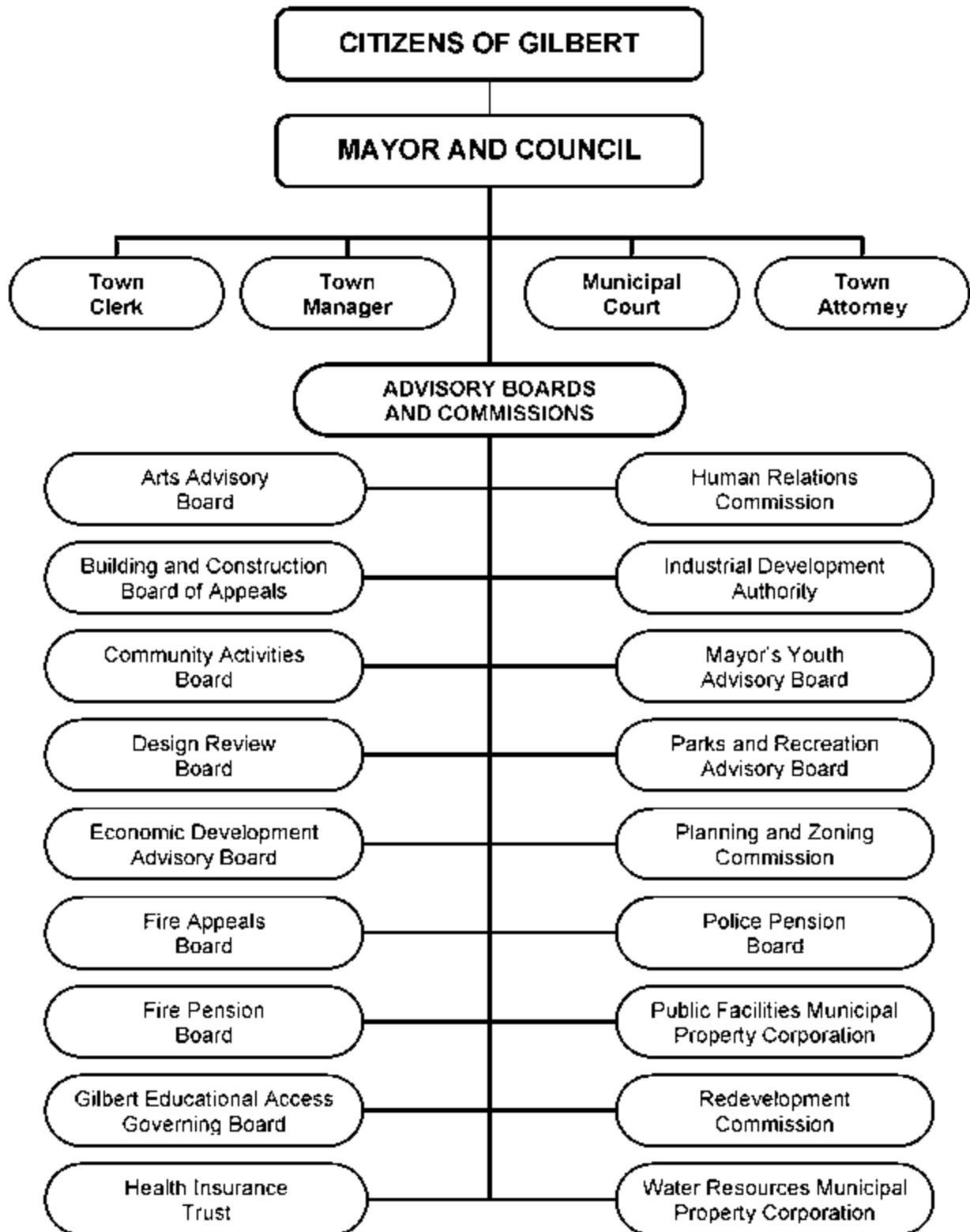
The Town was incorporated July 6, 1920 and operates under the Council-Manager form of government. Six council members are elected at large to four-year staggered terms. The Mayor is a member of the Council, directly elected by the voters for a four-year term. The Mayor is a chief executive officer of the Town and chairperson of the Council. The Town Manager is appointed by the Council to administer through fourteen department directors and approximately 850 employees.

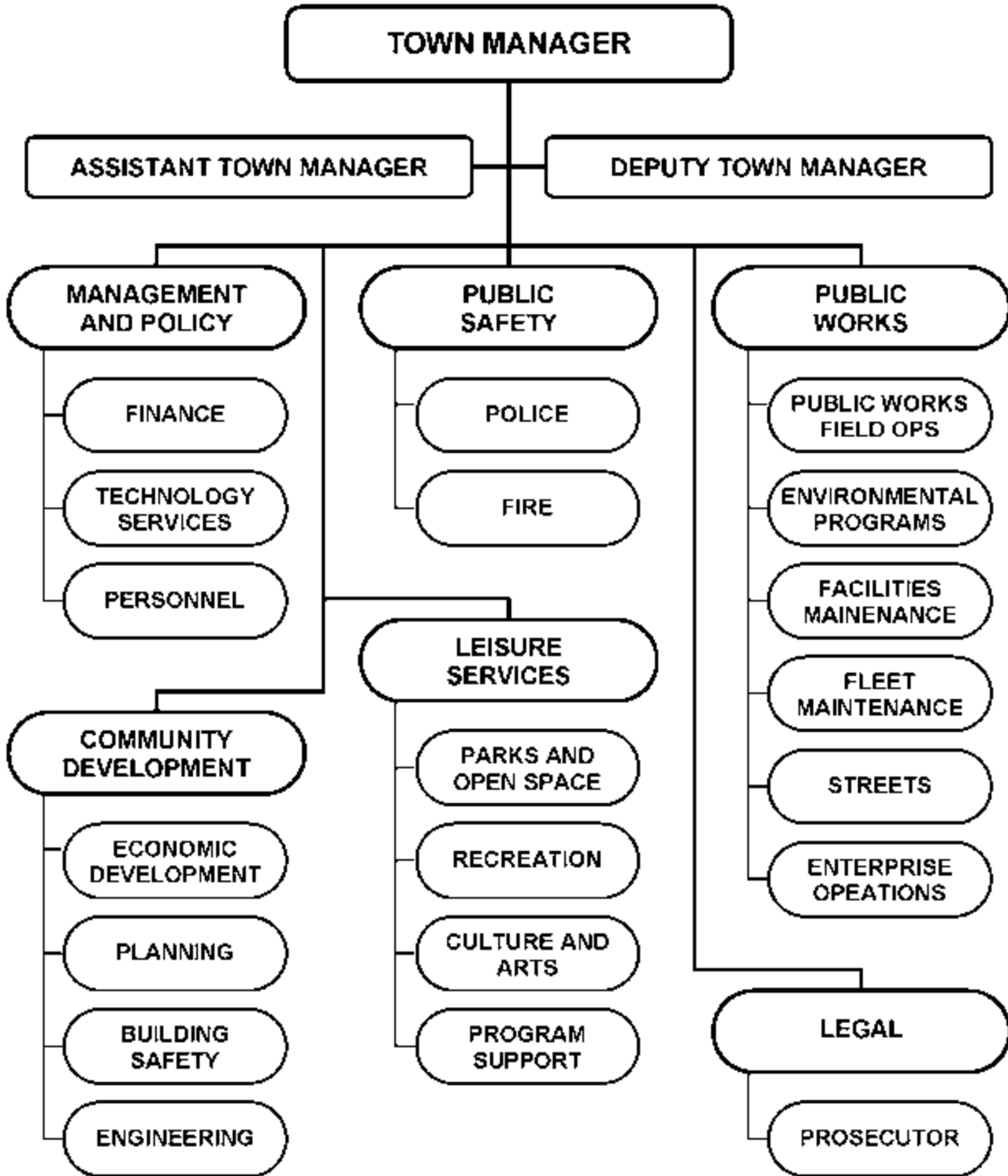
MAYOR AND COUNCIL

Mayor	Steven M. Berman
Vice-Mayor	Larry Morrison
Councilmember	David C. Petersen
Councilmember	Donald L. Skousen
Councilmember	Steve Urie
Councilmember	David W. Crozier
Councilmember	Les Presmyk

EXECUTIVE TEAM

Town Manager	George A. Pettit
Assistant Town Manager	Marc A. Skocypec
Parks and Recreation Director	Maury Ahlman
Finance Director	Marc Anderson
Town Prosecutor	Lynn Arouh
Police Chief	John C. Brewer
Fire Chief	Collin DeWitt
Public Works Director	Lonnie Frost
Personnel Director	Ann Moeding-Evans
Building and Code Compliance Director	Ray Patten
Presiding Judge	David Lee Phares
Planning Director	Jerry Swanson
Town Clerk	Catherine A. Templeton
Economic Development Director	Gregory M. Tilque
Technology Services Director	Shawn Woolley





OUR CORPORATE VISION

Our vision is for Gilbert employees to be recognized by all we serve and work with for being honest, caring individuals:

- who work hard and work smart;
- who are worthy of public trust and are worthy of the respect and trust of fellow employees;
- who provide prompt and courteous service on a cost effective bases;
- who are empowered to resolve problems quickly;
- who work in harmony with the goals and policies of their elected leaders and support the Community's vision for the future;
- who do their best to satisfy every reasonable request for assistance, always striving for better ways to serve.

OUR CORPORATE MISSION

To provide superior municipal services which enhance quality of life, foster positive business relations, and maintain a safe environment in an atmosphere of fairness and trust.

OUR CORPORATE VALUES

<u>Service Excellence</u>	We are committed to providing affordable, high quality municipal services which meet the reasonable needs of our customers.
<u>Protection</u>	We are committed to protect Gilbert's quality of life and the individual rights of our residents.
<u>Fairness</u>	We will treat all people courteously and equitably. We will listen and ask questions until we understand. Our actions will be consistent with approved rules and policies, yet flexible and responsive to individuals whose reasonable needs can not otherwise be met.
<u>Trust</u>	We are committed to respond to the needs of our citizens in an honest, credible and timely manner.
<u>Innovation</u>	We are committed to meeting and exceeding community needs by fostering a spirit of creativity, resourcefulness and open-mindedness.
<u>Communication</u>	We will strive to ensure that all communications are dealt with honestly and fairly with a commitment to accuracy and timeliness.

Preparation of this budget document began with Departments developing their goals and objectives. These goals and objectives had to tie directly to the strategic issues identified on these two pages. The Departments identified the link on their goals and objective submittal. This is part of an organizational effort to improve alignment from the "Big Picture" to what we accomplish every day.

The Council reviewed the Strategic Plan during August 2003 retreat and staff will bring back a draft document for their consideration by December 2003.

SUSTAINABILITY:

To balance present and future aspirations within available resources.

Strategic Elements:

- Support the maintenance of quality education and provide a wide array of educational opportunities
- Diversification of revenues
- Expanding opportunities for partnerships with schools, other public agencies, citizens and private sector
- Affordability of services and community amenities
- Infrastructure and municipal facilities maintenance
- Continuing to redefine the Town's essential services
- Maintaining the community's quality of long term life
- Focus on the need for a multi-modal transportation system to serve the citizens of the community

ORGANIZATIONAL EFFECTIVENESS:

The ability to do the complete job by optimizing the use of resources.

Strategic Elements:

- Staff development and training
- Provision of leadership and direction
- Appropriate organizational structure
- Adequate space allocation and public facilities
- Establishing service standards and expectations
- Providing quality customer service
- Promoting increased citizen involvement, education and communication
- Implementing the community vision and exceeding expectations
- Efficient use of technology and telecommunications
- Ensuring quality internal and external communications
- Continuation of CQI principals and values in all Town operations, which includes moving decision-making to the lowest possible level
- Education and practice with emergency disaster plans.

COMMUNITY DEVELOPMENT:

Managing growth in harmony with the community's vision for the future while maintaining the present and protecting the Town's heritage.

Strategic Elements:

- Infrastructure planning and development to meet growth demands
 - Economic development to ensure diversification and job creation
 - Open space preservation to maintain a small town atmosphere
 - Ensuring unique and quality community and architectural design of all buildings
 - Providing community amenities and facilities
 - Focusing efforts on downtown redevelopment
 - Planning area incorporation
 - Positioning Gilbert to proactively respond to regional/urban issues
 - Providing adequate municipal facilities
-

The General Plan was revised in 2001 and the voters approved the revisions in November 6, 2001 as required by State law. The General Plan contains nine major elements. Eight of these elements have a vision statement, goals and policies to support the development of land use in Gilbert. Following are the elements and their related vision statements.

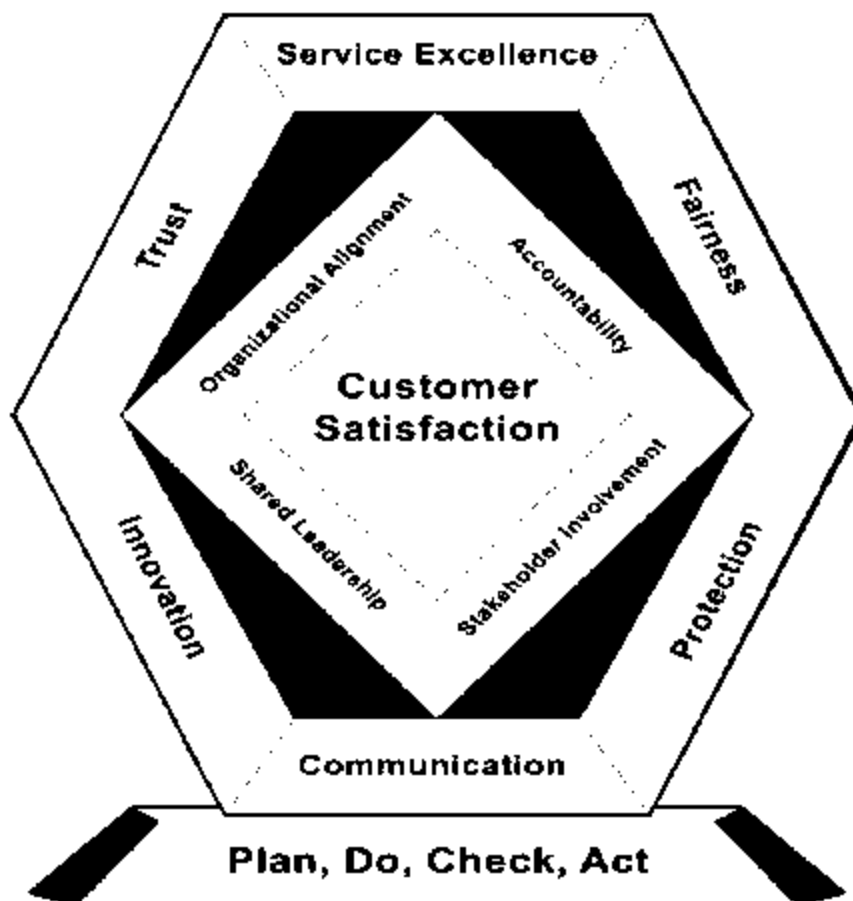
Land Use	Provide a sustainable mix of land uses that maintain the quality of life elements that make Gilbert a "Community of Excellence", promote economic development and redevelopment at appropriate locations.
Circulation	Provide a safe, efficient, and aesthetically pleasing circulation network which considers all modes of vehicular and non-vehicular movement and does so in an environmentally sensitive manner.
Parks, Open Space, Trails and Recreation	The residents envision integrating the people and neighborhoods of Gilbert through beautiful, safe, well-maintained parks, open spaces, locally and regionally connected bike lanes, and multiple-use and equestrian paths and trails, that reflect Gilbert's heritage.
Environmental Planning	Available and secured resources are used and consumed in a manner that ensures a sustainable economy and quality of life.
Public Facilities and Services	Provide a high level of municipal services and facilities to properly serve the community in a manner that enhances quality of life, optimizes existing facilities, and provides for future needs.
Neighborhood	Encourage development/re-development of under utilized employment areas, enhance job opportunities, enhance tax base and create a healthy economy. Encourage a variety of housing options that provide the opportunity for affordable housing, preservation of existing housing stock, revitalization of mature neighborhoods.
Economic Development	Gilbert will become widely recognized as a globally competitive community that is a prime location for business and industry.
Community Design	Provide the development community and the citizens of Gilbert with guidelines and assistance to develop Gilbert as a "Community of Excellence" in new construction and re-development efforts.

Continuous Quality Improvement *It's The Way We Do Business*

Through CQI we strive to make certain that our organization does things right by focusing on customers' needs and expectations to define what the "right" things are and define if they are done right. Our values and key practices drive our ability to meet our customer needs and expectations.

CQI is also a process and a body of knowledge. The process, called Plan, Do, Check and Act (P-D-C-A), is a structured approach to problem-solving and planned change. The body of knowledge includes a specific set of tools, techniques, and key activities that will enable us to manage by fact. It also includes principles and philosophies that support planned change, either by individuals or stakeholder teams.

This is our model. The foundation is the method. The cornerstones are our key practices. We are surrounded by our values.



Our Purpose

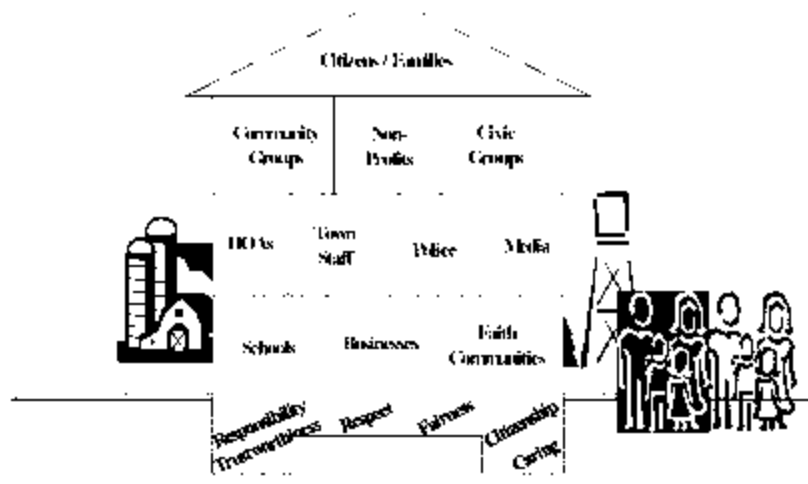
The purpose of Gilbert's Community With Character (GCWC) is to advance the highest standard of citizenship necessary for creating a safer, more caring community

Our Vision as a Community With Character

We see Gilbert, Arizona, being a place that people are proud to call home, a place where diverse families feel safe and care about their neighbors and the community in which they live.

We see **children** learning from their community a consistent message about the cause and effect of good character. **Teachers** model the character traits and teach about role models of good character. They reward students for demonstrating positive character traits. The effect is a better more enjoyable learning environment for students to focus on the scholastic basics and life skills.

Help Build Gilbert's Community With Character



We see the **mayor, council, town employees, and other elected officials** being exemplary role models and good stewards of the same character traits in the community decisions they make. The effect is an increased level of confidence and trust of our leaders by the people of our community

We see the **police** department teaching, demonstrating and rewarding citizens for the same character traits in their counseling work with youth and families. The effect is youth making healthier decisions and parents offering increased support that reduces recidivism.

We see our **H.O.A.s and neighbors** supporting each other and demonstrating the same character traits in all they do. The effect is people helping people to make our neighborhoods safe places to raise our families

We see **businesses** demonstrating and rewarding their employees and customers for the use of the same good character traits in their decisions. The effect is increased morale, increased productivity and increased revenue

We see **families** discussing and reinforcing the same character traits they learned at work and school in their home. The effect is a more supportive, encouraging and happy home

We see the **media** providing generous press coverage to highlight the character trait of the month and provide a spotlight on those people in our community as well as from history who are/have been exemplary role models of good character traits. The effect is a clearer picture and greater conscious awareness of what it looks like to be a person of good character

Together as citizens of Gilbert we unite and stand for the strong moral character that has made, and will continue to make, this nation great

We choose to be a Community With Character and embrace the "Six Pillars of Character" from CHARACTER COUNTS!SM

Gilbert Profile:

Year Founded:	1891	Population 2000:	109,697
Year Incorporated:	1920	Estimated Population 2003:	133,640
Planning Area:	76 square miles		
Elevation:	1,273 feet		
Annual average rainfall:	7.66 inches		
Annual sunshine days:	310 days		
Average Temperature (High/Low):			
	January: 67/45	July: 112/85	
	April: 90/62	October: 88/60	
2002 Average Sales Price of a new home in Gilbert	\$188,400		
Average Rent:	One Bedroom	\$625	
	Two Bedroom	\$750	

Household Characteristics:

<u>Statistics</u>	<u>Gilbert</u>	<u>Greater Phoenix</u>
Median Household Income	\$68,032	\$45,358
Average Household Size	3.10	2.59
Average Family Size	3.42	3.20
Bachelor Degree	36.1%	25.9%

Employment Information:

<u>Statistics</u>	<u>Gilbert</u>	<u>Greater Phoenix</u>
Civilian Labor Force	22,952	1,667,700
Employed	22,088	1,557,800
Unemployed	863	89,900
% Unemployed	3.08%	5.4%

Employers:

<u>Employer</u>	<u>Type</u>	<u>Employees</u>
Gilbert Unified School District	Education	3,900
Town of Gilbert	Government	865
Dillard's National Bank	Credit Card Servicing	560
Earnhardt's Gilbert Dodge	Automotive Sales/Service	555
McGee/Walpole Consolidated	Contracting/Roofing	475

More information and references can be found at: www.ci.gilbert.az.us

The financial accounts for Gilbert are organized on the basis of funds or account groups. In governmental accounting, a fund is a separate self-balancing set of accounts used to account for a particular activity. Funds are categorized into three classes: governmental, proprietary or fiduciary. Different Fund types are found within each of these three classes.

GOVERNMENTAL FUNDS

General Fund – The general fund accounts for resources and uses of general operating functions of Gilbert departments. A majority of the daily operating activity is recorded in this fund.

Special Revenue Funds – These funds account for the proceeds of specific revenue sources that are legally restricted to expenditures for a specific purpose.

- **Highway User Revenue Fund**
All street operating costs eligible for state highway revenues are included in this fund. Revenues are derived from State shared fuel tax, vehicles license tax, LTAF and other street-related fees.
- **Equipment Replacement Fund**
General Fund and Street Fund operations provide for replacement of equipment and vehicles through a yearly charge to each cost center.
- **Community Development Block Grant**
This fund accounts for all federal CDBG revenue. The revenue is used for expenditures that create a more viable community, such as downtown renovation and social services.
- **HOME Fund**
This fund accounts for Federal Home Investment Partnership revenue. The revenue is used for expenditures that create and maintain affordable housing within the Town.
- **Grants**
The Town accounts for grant revenue and the related expenditures in a separate fund. Most of the current grants are related to police services.

- **Other Special Revenue**
Other special projects are accounted for in this fund. These generally have extended fiscal year lives and track specific events.
- **System Development Fees**
These set of funds collect the revenue to pay for growth related capital projects. The revenue is transferred, as needed, to Capital Projects funds to pay for eligible projects or to Debt Funds to repay debt issued for growth-related construction.
- **Maintenance Improvement Districts**
Arizona Statutes provide that improvement districts can be established to pay for streetlights and parkway improvements. Gilbert established two funds for these districts. Revenue is received from benefited property owners.

Capital Projects Fund – These funds account for revenue received to pay for infrastructure improvements such as streets, water, wastewater, and parks. Revenue is received from system development fees, bond proceeds, and other sources.

Debt Service Funds – The long-term payment of principal and interest on borrowed funds is accounted for in these funds.

Special Assessment Funds – Special levies are collected against property that benefits from a capital improvement district improvement. There are presently three districts.

PROPRIETARY FUNDS

Enterprise Funds – These are funds in which the services provided are financed and operated similarly to those of a private business. User fees are established and revised to ensure that revenues are adequate to meet all necessary expenditures. Gilbert has enterprise funds for water, wastewater, irrigation and solid waste operations.

Internal Service Funds – Gilbert has three Internal Service Funds; one for fleet maintenance, one for printing service and one for health self insurance. The Internal Service Funds are used to provide service to other Town departments and recover the cost of that service. The use of these funds provides a more complete picture of the cost to provide a service because more of the total costs are included in the cost center.

FIDUCIARY FUNDS

Trust and Agency Funds – Assets held by the Town in a trustee capacity or as an agent for individuals, private organizations, other governmental units or other funds. Use of these funds facilitates discharge of responsibilities placed upon the governmental unit by virtue of law or other similar authority.

ACCOUNT STRUCTURE

A number of accounts are found within each fund. A fund is divided first into cost centers that include Business Units, Departments, Divisions and activities that relate to a functional area such as Police Patrol.

The account structure hierarchy is:

- Fund
- Cost Center
- Object Code

The cost center is further divided into separate object codes to identify the particular revenue or expenditures type. For example, within Police Patrol there is an object code for office supplies that accumulates the costs paid for office supplies during that fiscal year.

Object codes are segregated by the following categories:

- Personnel Services
- Contractual and Other
- Capital Outlay
- Transfers

This provides the ability to summarize expenditure information by major category.

The chart of accounts structure provides distinguishing characteristics for each portion of the account. For example, the Street Fund, Pavement Marking, Salary and Wages would be account:

120100.41060301.5001

This account number also tells an informed user that the account is would record personnel expenses for a Governmental Fund Type, Special Revenue Fund. It is part of the Public Works Field Operations Unit and included in the Street Traffic Control Regulatory Division.

BUDGET DEVELOPMENT

The budget process incorporates the concepts of "shared leadership" and Continuous Quality Improvement (CQI). The Executive Team comprised of the Town Manager, Assistant Town Manager and Department Directors develop the major decisions through a consensus building process once Council establishes priorities.

Council set the following boundaries for budget preparation:

- No change in sales tax rate
- Postpone discussion of property tax for operations
- Maintain staffing and service response levels in Community Development
- No reductions for sworn or support services in Police and Fire
- Expand services only to maintain public safety

Based on the Council input, the Executive Team set the following guidelines

- Define services more clearly, prioritize and look for alternative delivery options
- Increase cost recovery
- Maintain existing services – no new services
- Travel and training should be limited to "mission critical"
- Food budgets should include only water and electrolytes for field personnel
- No personnel increases
- Implement a position review for all vacant and turnover positions
- Review all overtime for only "mission critical"

The major steps in preparation of the budget were:

- Council input on priorities
- Estimate five year projection for revenue & fund balance
- Identify desired Reserve Balances
- Determine where base cuts could be made
- Determine where service changes could be made
- Council input on potential service changes
- Balance the budget
- Present to Council
- Council review and adoption

The Budget Schedule page depicts the timing in more detail.

STATE EXPENDITURE LIMIT

The State of Arizona sets a limit on the expenditures of local jurisdictions. State Statute sets the limits unless otherwise approved by the voters. The Town of Gilbert received voter approval to increase this limit because of the population growth rate. Gilbert must budget at or below this limit.

This base approved by the voters must be used in determining Gilbert's expenditure limit until a new base is adopted. The expenditure limit is \$169,280,367. Some of the specific items excluded from the expenditure limit include: Revenues from bond sales, revenues received for interest, trust and agency accounts, federal grants, and amounts accumulated for the purchase of land, buildings, or improvements if the voter approved.

BUDGET AMENDMENTS

Under Arizona Statutes, the budget cannot increase once the Council adopts the preliminary budget.

Transfers between budget line items are submitted throughout the year to align the budget with actual experience and requirements. This provides a more refined picture of spending requirements.

The Town budgets for contingencies in the following funds:

- General
- Water
- Wastewater
- Solid Waste - Residential

The Council must approve all budget transfers from contingency. The contingency account is used for emergency or unforeseen actions.

BUDGET CARRYFORWARD

If completion of a project or acquisition is not expected during a fiscal year, the amount must be included in the budget for the following fiscal year and balanced along with other requests.

BUDGET BASIS

The budget is prepared on a basis generally consistent with Generally Accepted Accounting Principles (GAAP). The Town's Governmental Funds consist of the General Fund, Special Revenue Funds, Debt Service Funds and Capital Project Funds. Governmental fund type budgets are developed using the modified accrual basis of accounting.

Under the modified accrual basis revenues are estimated for the fiscal year if they are accrued

(amounts can be determined and will be collected within the current period). Principal and interest on general long-term debt is budgeted as expenditures when due, whereas other expenditures are budgeted for liabilities expected to be incurred during the current period. A liability is a commitment to pay a certain sum.

Proprietary Fund Budgets – Water, Wastewater, Solid Waste, Irrigation and Internal Service Funds - are adopted using the full accrual basis of accounting whereby revenue projections are developed recognizing revenues earned in the period. Expenditure estimates are developed for all expenses incurred during the fiscal year.

The major differences between the budget and the Comprehensive Annual Financial Report (CAFR) are:

- Certain revenues, expenditures, and transfers are not included in the budget, but are accrued and reported on the GAAP basis. An example is the increases or decreases in compensated absences are not included for budget purposes but are in the CAFR.
 - Indirect administrative cost allocations to the Enterprise Funds are accounted for as transfers in or out on the budgetary basis, but are recorded as revenues and expenses for the CAFR.
 - New capital outlays in the Enterprise Funds are presented as expenses in the budget, but recorded as assets in the CAFR.
 - Debt service principal payments in the Enterprise Funds are expenses in the budget, but reported as reduction of long-term debt liability in the CAFR.
-

September 2002	Budget prepares revenue forecast
October – November 2002	Departments prepare goals and objectives and review service priorities.
December, 2002	Council financial planning briefing
December 2002	Executive Team discuss proposed base budget and adjustments to base
January 2003	Executive Team approves base budget
January 2003	Executive Team prioritizes requests for additions to budget, approve vehicle replacements
February – March 2003	Council meets to discuss budget reductions based on projected revenue declines
March 2003	Departments input base budgets into system
April 2003	Executive Team reviews preliminary budget
April 2003	Town Manager presents preliminary budget to Council
May 2003	Budget updates based on Council input
June 2003	Council adopts Preliminary Budget
July 2003	Advertise budget
August 2003	Council adopts Final Budget
October 2003	Budget completes document

State Debt Limit

The Arizona Constitution limits the outstanding bonded debt capacity to a certain percentage of Gilbert's secondary assessed valuation based on the type of project to be constructed.

There is a limit of 20% of secondary assessed valuation for projects involving water, sewer, artificial lighting, parks, open space and recreational facility improvements.

There is a limit of 6% of secondary assessed valuation for any other general-purpose project.

Vehicle Replacement

Gilbert established several funds for vehicle replacement. Each cost center in the General Fund and Street Fund contributes for future replacement of vehicles. The contribution is based on the initial cost/anticipated useful life of the vehicle.

Another policy is that generally when a vehicle is replaced, it must be disposed of.

Growth

Gilbert requires that to the extent possible, growth pay for itself. To that end, the Council adopted seven different system development fees. The system development fees are detailed in the special revenue section. Additional fees related to building permits, engineering permits and planning are found in the Community Development section.

Contingency

Gilbert appropriates dollars in the major operating funds for emergency and unknown events. Some of the Enterprise Fund budgets include a contingency equal to an amount between 5 – 10% of the budget expenditures to provide a reserve for unforeseen requests. The General Fund has a contingency of \$1,800,000.

Reserve

Gilbert maintains a General Fund "rainy day" reserve of \$5,000,000. The goal is to reserve 10% of total General Fund expenditures, and an additional amount is included in the reserve annually to increase the balance if possible.

Revenue

Gilbert strives to balance residential growth with commercial and industrial growth to stabilize the privilege tax revenue.

User fees in Enterprise Fund operations are calculated to recover the entire cost of operations, including indirect costs, debt service and overhead costs.

Gilbert avoids dependence on temporary revenue sources to fund recurring government services.

Gilbert does not use the property tax for operating expenditures.

Gilbert is conservative in revenue estimates. Revenues resulting from possible changes in laws or ordinances are not included in revenue estimates.

Debt Management

Gilbert received voter authorization for \$80 million in street capital projects in 2002. Before any new general obligation debt is issued under this approval umbrella, the annual principal and interest costs must be repaid within the property tax levy of \$1.15/100 of secondary assessed valuation to maintain the rate of \$1.15.

Gilbert annually reviews the status of outstanding and future potential debt in relation to capacity to repay.

If at all possible Gilbert constructs infrastructure using the "pay as you go" method.

Investments

Gilbert keeps all idle funds fully invested as authorized by Statue Statute.

Accounting, Auditing and Financial Reporting Policies

An independent audit is performed annually.

Gilbert produces a Comprehensive Annual Financial report in accordance with generally accepted accounting principles (GAAP) as outlined by the Government Accounting Standards Board (GASB).

Gilbert strives to meet the guidelines and criteria necessary to receive the Government Finance Officer's Association Certificate for Excellence in Financial Reporting. Gilbert has received the award annually since 1991.

Purchasing Policy

Gilbert's purchasing policy is adopted by Ordinance. The Council must approve all purchases greater than \$10,000 unless the purchase is a capital item specifically included in the budget with a dollar value between \$10,000 and \$30,000.

Financial Planning

Gilbert adopts a Capital Improvement Plan and Program that plans for all improvements needed. Anticipated maintenance costs are included for all projects. The first five years of additional maintenance costs are combined with other data gathering techniques to project operating results for five years. This information is the basis for developing the next year budget.

Summary Information

Source and Use of Funds

Fund Balances

Revenue Summary

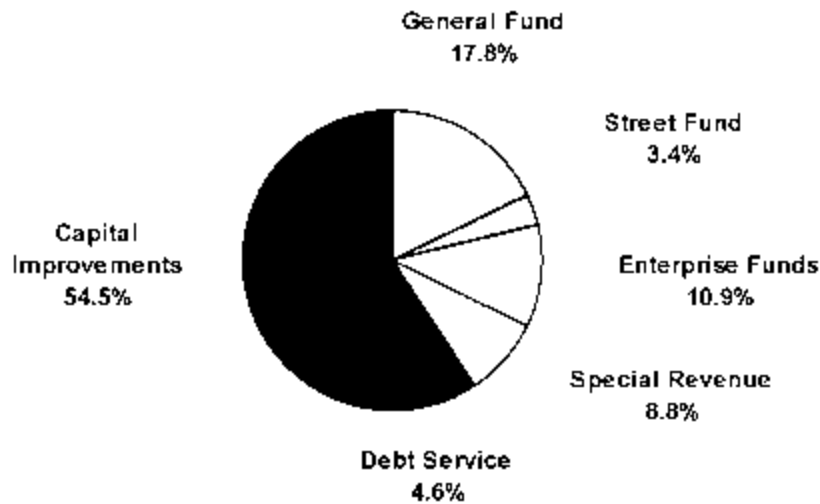
Revenue Detail

Expense Summary

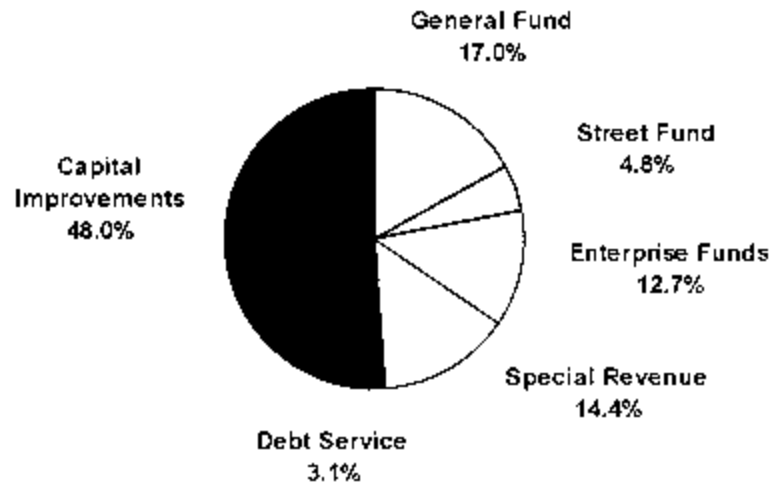
Expense Detail

Revenue Sources

Property Tax Rates



The total source of funds is \$510,003,974. This consists of new revenue (\$373,559,430) and funds carried forward from the previous fiscal years (\$136,444,544). The revenue detail for each area is found within the budget document – either in the summary section or in the budget detail for that department. The graph above shows percentage of sources by major category.



The total use of funds is \$414,102,500. The expenditure detail for each area is found within the budget document – either in the summary section or in the budget detail for that department. The graph above shows percent of expenditures by major category.

FUND NAME	Starting Balance	Revenue	Total Sources	Total Uses	Ending Balance
GENERAL FUND	\$ 14,821,270	\$ 66,040,220	\$ 79,861,490	\$ 69,130,270	\$ 10,731,220
ENTERPRISE FUNDS					
Water	11,492,090	18,567,750	30,059,840	24,995,220	5,064,620
Wastewater	27,482,090	11,395,230	38,877,320	16,309,050	22,568,270
Solid Waste – Residential	4,135,270	8,423,980	12,559,250	8,698,120	3,861,130
Solid Waste – Commercial	(371,870)	1,502,900	1,131,030	1,395,370	(264,340)
Irrigation	0	48,510	48,510	47,970	540
STREET FUND	6,141,300	12,519,970	18,661,270	19,546,130	(884,860)
INTERNAL SERVICE FUNDS					
Fleet Maintenance	77,120	3,500,000	3,577,120	3,406,990	170,130
Copier Services	145,130	102,000	247,130	247,130	0
Health Self Insurance	0	4,729,800	4,729,800	4,330,400	399,400
SPECIAL REVENUE FUNDS					
Solid Waste Container	412,840	256,000	668,840	388,000	280,840
Water SDF	13,021,870	7,589,000	20,610,870	11,898,600	8,712,270
Water Resource Fee	3,738,660	1,798,800	5,537,460	772,690	4,764,770
Wastewater SDF	(1,070,100)	7,606,000	6,535,900	17,548,970	(11,013,070)
Wastewater Plant Repair	348,000	3,000	351,000	344,000	7,000
Traffic Signal SDF	1,896,980	719,000	2,615,980	2,633,910	(17,930)
Police SDF	516,660	1,224,750	1,741,410	1,620,710	120,700
Fire SDF	(3,327,170)	1,016,250	(2,310,920)	6,664,780	(8,975,700)
Parks & Recreation SDF	4,088,895	3,050,000	7,138,895	1,992,460	5,146,435
General Government SDF	(363,590)	1,035,750	672,160	7,561,270	(6,889,110)
Grants	1,533,299	2,356,810	3,890,109	2,315,170	1,574,939
CDBG/HOME	26,360	1,425,180	1,451,540	1,371,140	80,400
Redevelopment	77,002	137,300	214,302	127,300	87,002
Equipment Replacement	1,664,380	1,126,060	2,790,440	0	2,790,440
Street Light Districts	221,340	850,560	1,071,900	1,207,580	(135,680)
Parkway Maint. Districts	85,720	342,130	427,850	421,580	6,270
Other Special Revenue	832,934	1,461,130	2,294,064	1,659,390	634,674
CAPITAL PROJECT FUNDS					
Construction Districts	460,260	35,000,000	35,460,260	33,990,000	1,470,260
Capital Funding	266,440	5,000	271,440	0	271,440
Streets and Transportation	16,370,340	80,387,690	96,758,030	70,709,570	26,048,460
Redevelopment	1,172,658	3,187,000	4,359,658	3,307,000	1,052,658
Traffic Control	418,820	2,265,910	2,684,730	2,380,910	303,820
Municipal Facilities	3,083,391	17,236,340	20,319,731	19,350,860	968,871
Water	9,005,055	15,174,200	24,179,255	15,174,190	9,005,065
Wastewater	(6,339,070)	35,657,060	29,317,990	36,231,850	(6,913,900)
Storm Water	2,082,270	6,731,000	8,813,270	6,294,500	2,518,770
Parks and Recreation	9,204,485	3,425,830	12,630,315	7,354,270	5,276,045
DEBT FUNDS					
Improvement District Debt	470,190	2,767,720	3,237,910	2,428,200	809,710
General Obligation Debt	12,519,130	13,892,600	26,411,730	10,243,310	16,168,420
TRUST FUND	104,095	1,000	105,095	3,600	101,495
TOTAL ALL FUNDS	\$136,444,544	\$373,559,430	\$510,003,974	\$414,102,500	\$ 95,901,474

This table shows the estimated carry forward balance combined with new revenue and transfers from other funds to provide an available resources column. Total uses include expenses and transfers to other funds that subtract from the available resources.

As noted on the Fund Balances table on the prior page, some of the funds will run into a planned deficit position during this fiscal year. Following is an explanation of the variance:

- Solid Waste Commercial shows a projected deficit. User fees were increased mid-year in FY01 which reduced the customer base. The operation is reviewed annually for continued operating viability.
- The Street Fund typical budgets for "best case" scenario - meaning all the projects will be done. Historically, projects are carried forward leaving a balance in the fund. Before any projects are approved, the financial stability of the Fund must be demonstrated.
- The Wastewater, Police, Fire and General Government SDF Funds are used to finance capital improvements related to new growth. Gilbert budgets for all potential projects because State law does not permit additions to the budget after adoption. This creates a deficit position in some funds because the construction will typically occur only when financial resources are available to pay for that construction.
- The Street Light Maintenance Districts budgets include worst-case expenditures and include a contingency for new districts not yet levied. The actual costs are usually less than the budget creating a positive fund balance at year end.
- The Wastewater Capital Project Fund is deficit due to timing differences in the receipt of revenue. Any negative balances are borrowed from the Wastewater Operating Fund on a temporary basis.



Revenue Summary

	2000-01	2001-02	2002-03	2002-03	2003-04
	Actual	Actual	Adopted	Revised	Adopted
GENERAL FUND:					
Sales Tax	25,619,922	29,217,466	31,224,000	29,342,000	30,488,400
State Shared Revenues	12,794,759	19,915,540	20,265,000	19,979,010	18,604,270
Non-Allocated Revenue	4,933,445	2,064,214	2,105,000	2,342,525	1,930,500
Management and Policy	2,310,175	2,437,803	3,114,370	3,001,460	3,222,400
Legal and Court	72,800	76,099	97,900	84,250	108,000
Community Development	6,303,088	5,256,350	4,901,000	6,062,150	5,925,850
Police Department	1,201,607	1,272,434	1,280,000	1,165,650	1,271,500
Fire Department	60,419	100,780	80,000	203,050	280,000
Public Works	711,067	787,814	1,028,280	832,570	1,097,080
Leisure Services	961,043	1,044,547	1,281,000	1,443,805	1,986,220
Other General Fund	93,767	94,947	88,000	158,200	128,000
TOTAL GENERAL FUND	\$ 55,082,092	\$ 62,268,014	\$ 65,462,550	\$ 64,614,870	\$ 65,040,220
ENTERPRISE OPERATIONS:					
Water	16,108,512	17,338,098	17,332,800	18,672,660	18,567,750
Wastewater	10,830,082	10,709,680	11,293,000	10,835,700	11,395,230
Solid Waste - Residential	5,906,928	6,870,590	7,193,900	8,740,140	8,423,980
Solid Waste - Commercial	1,227,667	1,476,321	1,506,000	1,403,400	1,502,900
Irrigation	44,279	49,338	60,500	48,400	48,510
TOTAL ENTERPRISE	\$ 34,117,468	\$ 38,544,027	\$ 37,386,200	\$ 39,700,300	\$ 39,938,370
STREETS	\$ 5,314,131	\$ 11,642,837	\$ 12,006,000	\$ 11,899,000	\$ 12,519,970
INTERNAL SERVICE	\$ 3,239,086	\$ 3,243,600	\$ 3,722,360	\$ 3,496,510	\$ 8,331,800
SPECIAL REVENUE FUNDS:					
Redevelopment	44,704	64,780	170,300	247,302	137,300
CDBG/HOME	286,566	579,240	1,025,000	651,410	1,425,180
Equipment Replacement	-	595,133	1,060,970	1,071,230	1,126,060
Development Fees	21,848,975	27,401,895	18,245,600	29,300,810	24,298,550
Grants	2,006,965	927,919	533,800	526,550	2,358,810
Riparian Programs	159,922	150,620	148,000	148,500	188,630
Other Accounts	461,496	1,122,125	564,000	544,830	1,272,500
Maintenance Districts	1,142,407	1,112,144	1,594,560	1,592,380	1,192,690
TOTAL SPECIAL REVENUE	\$ 25,951,055	\$ 31,953,856	\$ 23,342,230	\$ 34,083,012	\$ 31,997,720
CAPITAL IMPROVEMENTS	\$ 40,172,946	\$ 104,206,431	\$ 110,480,000	\$ 60,879,913	\$ 199,070,030
DEBT SERVICE	\$ 11,018,468	\$ 19,145,150	\$ 11,771,720	\$ 11,971,980	\$ 18,680,320
TRUST ACCOUNTS	\$ 7,532	\$ 6,515	\$ 7,000	\$ 1,130	\$ 1,000
GRAND TOTAL REVENUE	\$ 174,882,778	\$ 269,010,430	\$ 264,178,060	\$ 226,646,515	\$ 373,559,430
CARRY OVER FUNDS			\$ 127,458,989	\$ 132,390,099	\$ 136,444,544
TOTAL RESOURCES			\$ 391,637,049	\$ 359,036,614	\$ 510,003,974

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
GENERAL FUND					
Non-Allocated:					
Privilege License Tax	25,619,922	29,217,486	31,224,000	29,342,000	30,488,400
Bed Tax	66,817	22,189	50,000	38,700	40,000
CATV Franchise Fee	625,071	581,569	700,000	797,500	700,000
Electric Franchise	231,586	272,696	290,000	265,500	290,000
Natural Gas Franchise	42,512	175,853	100,000	170,100	170,000
Federal Operating Grant	1,000	-	-	43,000	-
State Operating Grant	11,260	20,704	50,000	20,000	25,000
State Shared Privilege License Tax	5,702,855	8,453,298	8,548,000	8,292,010	8,678,540
Urban Revenue Sharing	7,080,644	11,441,538	11,667,000	11,667,000	9,900,730
SRP in Lieu	244,305	243,709	250,000	235,000	250,000
Copy Revenue (External)	8,211	8,982	15,000	15,000	17,000
Sale of Books, Maps, Periodicals	5,815	18,387	20,000	6,500	8,000
Miscellaneous Property Rental	46,671	68,281	50,000	67,500	65,500
Investment Income	806,863	462,402	500,000	475,000	240,000
Recovery-Insurance Claims	109,049	60,668	75,000	21,000	75,000
Donations/Contributions	6,324	-	5,000	6,600	5,000
Other Non-Operating Revenue	96,258	89,635	50,000	181,125	70,000
Telecom License Fee	20,420	-	-	-	-
Other Permit	2,540	2,570	-	-	-
Federal Operating Grants	1,000	-	-	-	-
Auto License Tax	2,592,900	-	-	-	-
Other Services	18,693	-	-	-	-
Town Maps	3,560	-	-	-	-
Domestic Violence Fee	3,850	-	-	-	-
Other Transfer-In	-	57,273	-	-	-
Total Non-Allocated	\$ 43,348,126	\$ 51,197,240	\$ 53,594,000	\$ 51,663,535	\$ 51,023,170
Management and Policy:					
Privilege License Tax-Audited	320,734	268,578	300,000	325,000	300,000
Administrative Fee	16,473	3,818	13,000	25,000	13,500
Overhead Transfer In	1,972,968	2,165,407	2,801,370	2,651,460	2,908,900
Total Management and Policy	\$ 2,310,175	\$ 2,437,803	\$ 3,114,370	\$ 3,001,460	\$ 3,222,400
Legal and Court:					
Public Defender Reimbursement	15,399	13,656	12,000	20,000	20,000
Clerk Fees	-	5,387	-	5,000	5,000
Court Ordered Probation Fees	-	3,892	3,000	2,000	3,000
Court Transfer In	57,401	53,164	82,900	57,250	80,000
Total Legal and Court	\$ 72,800	\$ 76,099	\$ 97,900	\$ 84,250	\$ 108,000
Community Development:					
Zoning Fees	160,246	167,313	140,000	166,500	150,000
Use Permit Fees	41,906	45,200	41,000	38,400	40,000
Variance Fees	8,250	4,000	15,000	3,100	5,000
Design Review Fee	134,963	212,883	180,000	226,000	225,000
Subdivision Plat Fees	30,243	107,525	70,000	177,000	175,000
Building Permits	3,067,209	2,645,034	2,600,000	2,922,000	3,024,270

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Building Plan Checks	614,720	481,311	450,000	723,000	750,000
Sign Permits	68,285	79,753	75,000	71,000	84,000
Business License	76,320	83,345	25,000	27,000	28,000
Alcoholic Beverages License	42,800	46,295	63,000	63,000	54,000
Engineering Permits	1,592,670	1,021,322	850,000	1,269,000	1,000,000
Plan Checking - Off Site	292,056	145,144	150,000	161,000	168,000
Engineering - Address Change Fees	7,359	3,645	5,000	5,000	5,600
Overhead Transfer In	88,347		95,200	74,550	84,570
Transfer In - Backflow & Engineering	79,714	213,580	151,800	135,600	132,410
Total Community Development	\$ 6,303,088	\$ 5,256,350	\$ 4,901,000	\$ 6,062,150	\$ 5,925,850
Police Department:					
Juvenile Misdemeanor Fines	4,310	4,203	5,000	2,250	5,000
Parking Fines	8,201	9,915	7,000	7,000	7,000
Restitution	-	3,794	-	5,000	4,000
DWI Fines	107,416	92,605	100,000	119,000	110,000
Adult Misdemeanor Fines	72,411	75,859	100,000	78,000	80,000
Traffic Fines	630,202	693,013	650,000	586,000	650,000
Traffic Driving School Fees	176,655	204,033	190,000	158,000	200,000
Warrant Fees	24,691	37,922	30,000	29,000	35,000
Police Process Service Fee	780	520	1,000	100	500
State Grant	39,341	-	-	-	-
School District IGA	40,124	43,069	75,000	52,000	55,000
Copy Revenue (External)	18,686	27,563	25,000	26,000	28,000
Alarm Permit Fees	25,880	20,420	32,000	27,000	32,000
Alcohol Abuse Treatment Fee	54,910	56,689	65,000	78,300	65,000
Other Transfer-In	-	2,829	-	-	-
Total Police Department	\$ 1,201,607	\$ 1,272,434	\$ 1,280,000	\$ 1,165,650	\$ 1,271,500
Fire Department:					
Public Safety Services	60,419	74,977	80,000	50	80,000
Fire Permit Fees	-	25,803	-	203,000	200,000
Total Fire Department	\$ 60,419	\$ 100,780	\$ 80,000	\$ 203,050	\$ 280,000
Public Works:					
Property Rental - County	-	-	-	-	100,000
Sale of Books, Maps, Periodicals	-	-	-	1,500	1,500
Overhead Transfer In	711,067	787,814	1,028,280	831,070	995,580
Total Public Works	\$ 711,067	\$ 787,814	\$ 1,028,280	\$ 832,570	\$ 1,097,080
Leisure Services:					
Facility Rental	1,866	2,005	4,000	2,880	3,000
Freestone Park Facility Rental	20,235	18,206	23,000	19,810	20,000
Crossroads Park Facility Rental	27,045	28,710	30,000	29,480	30,000
McQueen Park Facility Rental	27,577	10,572	30,000	14,210	15,000
Miscellaneous Recreation	4,553	4,540	6,000	1,890	6,000
Gilbert Pool Admissions	10,853	7,189	11,000	7,200	13,000
Gilbert Aquatics Programs	66,060	85,199	42,000	42,000	57,000
Mesquite Pool Admissions	67,825	66,016	68,000	65,000	78,000

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Mesquite Locker Rental	1,242	1,020	1,000	1,200	1,000
Mesquite Aquatics Programs	-	-	28,000	30,000	25,000
Freestone Park Concessions	29,654	27,980	35,000	33,000	34,000
McQueen Park Concessions	3,961	8,807	4,000	6,000	5,000
Mesquite Pool Concessions	32,717	31,823	35,000	33,000	33,750
Gilbert Pool Concessions	2,278	694	2,000	750	-
Community Center Facility Rental	7,804	14,231	14,000	9,850	14,000
McQueen Activity Center Rental	27,381	30,426	30,000	24,500	30,000
Page Park Facility	(395)	-	1,000	2,630	49,000
Freestone Recreation Other Services	-	-	25,000	-	-
Freestone Recreation Rental	-	-	175,000	429,000	780,000
Freestone Recreation Concessions	-	-	50,000	-	-
Teen Programs	8,679	9,129	9,000	5,530	9,000
Leisure Program Charges for Service	256,594	272,038	273,000	325,000	348,620
Special Needs Charges for Service	1,352	-	-	1,800	3,570
Youth Sports Charges for Service	66,052	65,286	70,000	57,730	79,300
Adult Sports Charges for Service	109,497	122,296	115,000	148,000	190,400
State Operating Grant	-	-	-	25,475	-
Special Events Charges for Service	67,046	75,803	75,000	83,000	103,400
Summer Playground Charges for Svc	64,680	106,772	67,000	1,830	-
Outdoor Programs Charges for Svc	27,937	23,156	28,000	22,000	30,180
Library Facility Rental	28,550	32,749	30,000	21,040	30,000
Total Leisure Services	\$ 961,043	\$ 1,044,547	\$ 1,281,000	\$ 1,443,805	\$ 1,986,220
Other General Fund:					
Animal Control Fines	797	560	1,000	1,200	1,000
Jail Fees	92,970	94,387	85,000	157,000	125,000
Total Other General Fund	\$ 93,767	\$ 94,947	\$ 86,000	\$ 158,200	\$ 126,000
TOTAL GENERAL FUND	\$ 55,062,092	\$ 62,268,014	\$ 65,462,550	\$ 64,614,670	\$ 65,040,220
ENTERPRISE OPERATIONS					
Water:					
Investment Income	731,809	480,593	550,000	444,780	300,000
Other Non-Operating Revenue	45,681	31,457	25,000	27,480	25,000
Meter Water Sales	13,808,628	15,421,902	15,306,800	16,294,510	16,383,000
Meter Installation	518,787	430,855	453,000	434,010	484,260
Hydrant Water - Metered Sales	136,593	288,152	150,000	181,500	165,000
Hydrant Water - Other	8,300	22,505	10,000	18,520	10,690
Buy-In Agreements	28,388	3,569	25,000	-	-
Account Activation Fee	202,346	204,025	232,000	215,450	248,010
Delinquency Fee	119,405	143,935	181,000	175,950	199,100
Meter Repairs	1,062	-	-	-	-
Interfund Transfer	507,513	311,105	400,000	900,000	772,690
Total Water	\$ 18,108,512	\$ 17,338,098	\$ 17,332,800	\$ 18,672,660	\$ 18,567,750
Wastewater:					
Business Registration	13,980	22,575	20,000	23,800	20,000
Investment Income	922,910	604,490	700,000	549,250	500,000

	2000-01 <u>Actual</u>	2001-02 <u>Actual</u>	2002-03 <u>Adopted</u>	2002-03 <u>Projected</u>	2003-04 <u>Adopted</u>
Other Non-Operating Revenue	5,181	84,717	5,000	5,000	5,000
Wastewater Service Charge	9,837,080	9,755,660	10,368,000	9,962,800	10,650,230
Reuse Water Use Charge	50,931	241,426	200,000	294,850	220,000
Transfer from Wastewater MPC	-	812	-	-	-
Total Wastewater	\$ 10,830,082	\$ 10,709,680	\$ 11,293,000	\$ 10,835,700	\$ 11,395,230
Solid Waste Residential:					
Investment Income	79,421	53,376	50,000	58,900	50,000
Other Non-Operating Revenue	4,811	59,739	20,000	16,430	20,000
Residential Service Fees	5,522,541	6,441,588	6,730,000	6,959,810	7,215,240
Recycling Income	51,995	11,307	15,000	-	60,000
Transfer Solid Waste Container Fund	248,160	404,580	378,900	97,600	388,000
Total Solid Waste Residential	\$ 5,906,928	\$ 6,970,590	\$ 7,193,900	\$ 7,132,740	\$ 7,733,240
Solid Waste Residential Replacement Fund:					
Transfer Solid Waste Residential	-	-	-	1,607,400	690,740
Total Residential Replacement	\$ -	\$ -	\$ -	\$ 1,607,400	\$ 690,740
Solid Waste Commercial:					
Commercial Service Fees	1,227,667	1,400,053	1,506,000	1,287,300	1,287,300
Roll Off Service Fees	-	65,870	-	111,100	111,100
Other Non-Operating Revenue	-	10,398	-	5,000	5,000
Total Solid Waste Commercial	\$ 1,227,667	\$ 1,476,321	\$ 1,506,000	\$ 1,403,400	\$ 1,403,400
Solid Waste Commercial Replacement Fund:					
Transfer Solid Waste Commercial	-	-	-	-	99,500
Total Commercial Replacement	\$ -	\$ -	\$ -	\$ -	\$ 99,500
Total Solid Waste	\$ 7,134,595	\$ 8,448,911	\$ 8,899,900	\$ 10,143,540	\$ 9,926,880
Irrigation:					
Service Charges	14,224	14,459	15,000	16,100	15,000
Investment Income	165	34	-	-	-
Transfer from General Fund	29,890	34,845	45,500	32,300	33,510
Total Irrigation	\$ 44,279	\$ 49,338	\$ 60,500	\$ 48,400	\$ 48,510
TOTAL ENTERPRISE	\$ 34,117,468	\$ 36,544,027	\$ 37,386,200	\$ 39,700,300	\$ 39,938,370
STREETS:					
Highway User Tax	4,588,459	6,798,272	7,112,000	6,931,100	7,597,480
Local Transportation Assistance	596,742	622,681	669,000	828,500	709,010
Auto In Lieu	-	3,619,243	4,100,000	3,969,400	4,088,480
Investment Income	55,308	77,119	60,000	96,000	50,000
Other Non-Operating Revenue	23,622	32,419	25,000	25,000	25,000
Federal Operating Grant	-	130,000	-	-	-
Other Entities Participation	-	313,103	-	-	-
Transfer from Water Fund	50,000	50,000	50,000	50,000	50,000
TOTAL STREETS	\$ 5,314,131	\$ 11,642,837	\$ 12,006,000	\$ 11,899,000	\$ 12,519,970

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
INTERNAL SERVICE					
Fleet Maintenance:					
Internal Revenue	3,146,307	3,184,910	3,620,360	3,408,900	3,500,000
Investment Income	728	244	-	-	-
Recovery of Prior Year Expense	22	133	-	-	-
Other Non Operating Revenue	-	57	-	-	-
Total Fleet Maintenance	\$ 3,147,057	\$ 3,185,344	\$ 3,620,360	\$ 3,408,900	\$ 3,500,000
Copy Services:					
Copy Revenue	86,716	76,873	100,000	84,750	100,000
Investment Income	5,313	2,572	2,000	2,860	2,000
Disposal of Fixed Asset	-	(21,189)	-	-	-
Total Copy Services	\$ 92,029	\$ 58,256	\$ 102,000	\$ 87,610	\$ 102,000
Health Self-Insurance:					
Investment Income	-	-	-	-	5,000
Internal Revenue	-	-	-	-	4,724,800
Total Health Self-Insurance	\$ -	\$ -	\$ -	\$ -	\$ 4,729,800
TOTAL INTERNAL SERVICES	\$ 3,239,086	\$ 3,243,600	\$ 3,722,360	\$ 3,496,510	\$ 8,331,800
SPECIAL REVENUE FUNDS					
Equipment Replacement:					
Investment Income	-	8,012	0	10,260	12,000
Transfer from General Fund	-	426,174	900,000	900,000	945,030
Transfer from Street Fund	-	160,947	160,970	160,970	169,030
Total Equipment Replacement	\$ -	\$ 595,133	\$ 1,060,970	\$ 1,071,230	\$ 1,126,060
Redevelopment:					
Property Rental	4,805	37,623	45,000	8,450	10,000
Transfer from General Fund	38,899	27,157	125,300	238,852	127,300
Total Redevelopment	\$ 44,704	\$ 64,780	\$ 170,300	\$ 247,302	\$ 137,300
Community Development Block Grant/HOME:					
CDBG					
Federal Grant	283,669	464,869	762,000	312,870	1,227,610
Other Non Operating Revenue	-	3,215	-	700	-
Investment Income	1,162	136	-	10	-
Total CDBG	\$ 284,831	\$ 468,220	\$ 762,000	\$ 313,580	\$ 1,227,610
HOME					
Federal Grant	1,350	110,802	131,000	337,780	197,570
Other Non Operating Revenue	-	-	132,000	-	-
Investment Income	385	218	-	50	-
Total HOME	\$ 1,735	\$ 111,020	\$ 263,000	\$ 337,830	\$ 197,570
Total CDBG/HOME	\$ 286,566	\$ 579,240	\$ 1,025,000	\$ 651,410	\$ 1,425,180

	<u>2003-04</u> <u>Adopted</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Development Fees:					
Solid Waste Container					
Container Fee - Residential	331,629	180,150	250,000	269,600	250,000
Container Fee - Commercial	-	96,240	-	-	-
Investment Income	24,086	7,130	-	6,000	6,000
Total Solid Waste Container	\$ 355,715	\$ 283,520	\$ 250,000	\$ 275,600	\$ 256,000
Water					
System Development Fees	6,462,702	9,464,291	5,222,400	10,125,900	7,389,000
Investment Income	343,481	240,393	-	235,300	200,000
Buy In Agreements	-	-	-	-	-
Transfer from Capital Project Fund	55,125	-	-	-	-
Total Water	\$ 6,861,308	\$ 9,704,684	\$ 5,222,400	\$ 10,361,200	\$ 7,589,000
Water Resource Fee					
System Development Fees	1,436,109	1,453,255	1,656,000	1,547,200	1,738,800
Investment Income	85,702	64,342	-	77,900	60,000
Total Water Resource Fees	\$ 1,521,811	\$ 1,517,597	\$ 1,656,000	\$ 1,625,100	\$ 1,798,800
Wastewater					
System Development Fees	6,818,920	6,876,253	5,875,200	8,734,960	7,596,000
Investment Income	374,232	115,302	-	77,400	10,000
Transfer from Capital Project Fund	-	138,660	-	-	-
Residual Equity Transfer In	-	1,564,088	-	-	-
Total Wastewater	\$ 7,193,152	\$ 8,694,303	\$ 5,875,200	\$ 8,812,360	\$ 7,606,000
Wastewater Plant Repair					
Investment Income	17,944	7,907	-	3,950	3,000
Total Wastewater Plant Repair	\$ 17,944	\$ 7,907	\$ -	\$ 3,950	\$ 3,000
Traffic Signal					
System Development Fees	458,546	635,144	355,000	804,800	663,000
Investment Income	39,025	22,597	-	35,560	20,000
Transfer from General Fund	165,102	191,112	144,000	225,000	36,000
Total Traffic Signal	\$ 662,673	\$ 848,853	\$ 499,000	\$ 1,065,360	\$ 719,000
Police					
System Development Fees	215,307	1,053,496	868,800	1,371,950	1,185,000
Investment Income	37,246	24,159	-	18,740	15,000
Transfer from General Fund	19,856	92,805	99,000	109,580	24,750
Total Police	\$ 272,409	\$ 1,170,460	\$ 967,800	\$ 1,500,270	\$ 1,224,750
Fire					
System Development Fees	581,787	690,456	494,400	857,630	1,002,000
Investment Income	81,467	34,507	-	23,400	-
Transfer from General Fund	49,640	60,796	57,000	63,440	14,250
Total Fire	\$ 712,894	\$ 785,759	\$ 551,400	\$ 944,470	\$ 1,016,250

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Parks and Recreation					
System Development Fees	3,229,427	3,053,758	2,268,000	3,219,000	3,045,000
Investment Income	-	11,946	-	55,200	5,000
Total Parks and Recreation	\$ 3,229,427	\$ 3,065,704	\$ 2,268,000	\$ 3,274,200	\$ 3,050,000
General Government					
System Development Fees	815,596	1,156,594	856,800	1,314,000	996,000
Investment Income	136,549	64,513	-	14,720	15,000
Transfer from General Fund	69,497	102,001	89,000	109,580	24,750
Total General Government	\$ 1,021,642	\$ 1,323,108	\$ 955,800	\$ 1,438,300	\$ 1,035,750
Total Development Fees	\$ 21,848,975	\$ 27,401,895	\$ 18,245,800	\$ 29,300,810	\$ 24,298,550
Grants:					
Investment Income	52,750	40,806	25,000	23,770	25,000
Federal Grant	517,861	374,716	183,400	285,640	905,480
State Grant	322,812	172,126	-	23,340	229,500
Recovery of Prior Year Expense	395	-	-	-	-
Other Non Operating Revenue	-	-	100,000	-	-
Transfer from General Fund	1,113,167	340,271	225,400	193,800	1,196,830
Total Grants	\$ 2,006,985	\$ 927,919	\$ 533,800	\$ 526,550	\$ 2,356,810
Riparian:					
Riparian Memberships	19,922	10,620	8,000	8,500	8,000
Transfer from General Fund	70,000	70,000	70,000	70,000	-
Transfer from Wastewater Fund	70,000	70,000	70,000	70,000	180,630
Total Riparian	\$ 159,922	\$ 150,620	\$ 148,000	\$ 148,500	\$ 188,630
Maintenance Districts:					
Street Light Districts					
Property Tax	790,939	787,282	1,114,610	1,114,610	850,560
Investment Income	33,380	(1,476)	3,000	820	-
Other Non Operating Revenue	2,323	11,192	-	-	-
Total Street Light Districts	\$ 826,642	\$ 796,998	\$ 1,117,610	\$ 1,115,430	\$ 850,560
Parkway Maintenance					
Property Tax	315,026	315,055	476,950	476,950	342,130
Investment Income	259	(149)	-	-	-
Other Non Operating Revenue	480	240	-	-	-
Total Parkway Maintenance	\$ 315,765	\$ 315,146	\$ 476,950	\$ 476,950	\$ 342,130
Total Maintenance Districts	\$ 1,142,407	\$ 1,112,144	\$ 1,594,560	\$ 1,592,380	\$ 1,192,690
Other Agency:					
Investment Income	53,871	18,922	8,000	22,760	10,000
Other Entities Participation	2,631	6,046	8,000	61,020	8,000
Donation/Contributions	22,251	240,688	25,000	32,250	25,000
Traffic Driving School Fees	58,845	67,866	60,000	70,380	65,000
Judicial Education Fee	23,338	24,909	20,000	25,800	25,000

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Court Security Surcharge	38,765	42,715	33,000	45,300	45,000
Fill the Gap Allocation	10,929	7,305	2,000	10,860	5,000
Sale of Books Maps and Periodicals	-	-	-	-	-
Public Safety Services	216,781	226,066	260,000	110,400	250,000
Dare Fees	8,569	-	-	-	-
Confiscations	-	15,449	-	10,000	-
State Grant	-	400	-	-	-
Transfer from General Fund	25,516	50,759	158,000	156,040	839,500
Transfer from Capital Project Fund	-	420,900	-	-	-
Total Other Agency	\$ 461,496	\$ 1,122,125	\$ 564,000	\$ 544,830	\$ 1,272,500
TOTAL SPECIAL REVENUE	\$ 25,951,055	\$ 31,953,856	\$ 23,342,230	\$ 34,083,012	\$ 31,997,720
CAPITAL IMPROVEMENTS					
Bond Proceeds	-	-	35,000,000	6,531,000	35,000,000
Capital Financing:					
Investment Income	17,485	8,264	12,000	6,770	5,000
Total Capital Financing	\$ 17,485	\$ 8,264	\$ 12,000	\$ 6,770	\$ 5,000
Municipal Facilities:					
Property Rental	-	5,500	-	-	-
Bond Proceeds	-	1,775,258	-	-	-
Miscellaneous Revenue	5,500	-	-	-	-
Investment Income	1,650	4,224	-	-	-
Developer Contributions	-	46,850	-	-	-
Transfer from General Fund	2,181,387	3,989,033	2,269,000	3,296,180	2,394,000
Transfer from Street Fund	363,000	94,800	-	-	137,000
Transfer from Fire SDF	442,729	2,458,362	6,587,000	3,607,090	6,487,050
Transfer from Police SDF	265,922	20,101	92,000	-	161,490
Transfer from General SDF	452,090	4,396,781	200,000	-	6,959,000
Transfer from Traffic Signal SDF	-	-	-	30,450	-
Transfer from Water Fund	326,000	85,320	-	-	-
Transfer from Wastewater Fund	18,000	4,740	-	-	-
Transfer from Solid Waste Fund	18,000	4,740	-	-	-
Contribution MPC Bond Proceeds	-	18,532,597	-	19,784,600	1,097,800
Total Municipal Facilities	\$ 4,074,278	\$ 31,418,306	\$ 9,158,000	\$ 26,718,320	\$ 17,236,340
Parks, Recreation & Open Space:					
Intergovernmental	10,050	14,781	1,630,000	69,400	1,378,000
Investment Income	322,990	161,697	-	10,000	57,370
Bond Proceeds	-	6,555,879	-	-	-
Donation/Contributions	650,000	67,860	-	-	-
Transfer from General Fund	1,784,074	1,220,000	58,000	2,302,690	498,000
Transfer from Traffic Signal SDF	-	115,000	-	-	-
Transfer from General SDF	-	137,300	-	-	-
Transfer from Parks and Rec SDF	1,406,151	350,191	4,177,000	485,635	1,492,460
Total Parks, Rec, & Open Space	\$ 4,173,265	\$ 8,622,808	\$ 5,865,000	\$ 2,867,725	\$ 3,425,830

	<u>2003-04</u> <u>Adopted</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Streets and Roadways:					
Intergovernmental	245,212	172,649	10,707,000	7,045,000	3,405,000
Investment Income	10,795	90,363	-	-	51,990
Other Entities Participation	-	598,608	-	29,880	1,369,000
Donations/Contributions	1,321,432	66,970	2,251,000	-	4,115,000
Development Buy-In Charges	-	-	-	-	-
Miscellaneous Revenue	-	42,500	-	-	-
Bond Proceeds	-	24,989,618	2,000,000	-	64,158,000
Transfer from General Fund	3,000,000	964,236	-	-	-
Transfer from Street Fund	481,406	(207,353)	6,148,000	2,703,020	7,050,700
Transfer from Capital Fund	-	92,683	-	-	-
Transfer from Traffic SDF	-	-	-	-	238,000
Total Street and Roadways	\$ 5,058,845	\$ 26,820,274	\$ 21,106,000	\$ 9,777,900	\$ 80,387,690
Storm Water System:					
Intergovernmental	-	-	500,000	-	3,122,000
Developer Contribution	-	-	810,000	-	2,882,000
Investment Income	6,353	11,092	-	35,000	10,000
Bond Proceeds	-	2,106,709	-	-	-
Transfer from General Fund	-	27,011	-	-	-
Transfer from Street Fund	-	-	-	-	87,000
Transfer from Water Fund	-	11,576	-	-	-
Transfer from Traffic Signal SDF	-	-	130,000	-	130,000
Transfer from Parks & Rec SDF	-	-	500,000	-	500,000
Total Storm Water	\$ 6,353	\$ 2,156,388	\$ 1,940,000	\$ 35,000	\$ 6,731,000
Traffic Control:					
Investment Income	30,433	11,247	-	-	-
Intergovernmental	-	-	-	-	-
Other Non-Operating Income	-	-	-	-	-
Transfer from Traffic Signal SDF	458,653	25,553	1,625,000	433,670	2,265,910
Total Traffic Control	\$ 489,086	\$ 36,800	\$ 1,625,000	\$ 433,670	\$ 2,265,910
Water System:					
System Development Fees	-	503,198	-	-	-
Intergovernmental	-	64,992	-	-	-
Other Entities Participation	-	2,298	-	-	-
Contribution from Water MPC	-	11,269,462	-	-	-
Bond Proceeds	-	-	-	-	-
Transfer from Water Fund	8,950,732	2,700,000	2,087,000	355,620	4,570,700
Transfer from Water SDF Fund	750,955	3,360,479	11,303,000	1,756,740	10,603,500
Total Water System	\$ 9,701,687	\$ 17,900,429	\$ 13,390,000	\$ 2,112,360	\$ 15,174,200
Wastewater System:					
System Development Fees	-	457,544	-	-	-
Developer Contribution	-	-	269,000	-	215,000
Bond Proceeds	-	1,504,793	-	-	13,878,550
Investment Income	-	4,608	-	-	335,540

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Transfer from CDBG Fund	170,063	169,713	351,000	77,930	431,000
Transfer Wastewater Fund	361,615	3,312,648	4,138,000	2,310,750	3,248,000
Transfer Wastewater SDF Fund	14,433,449	6,345,835	12,181,000	7,750,040	17,548,970
Total Wastewater System	\$ 14,965,127	\$ 11,795,141	\$ 16,939,000	\$ 10,138,720	\$ 35,657,060
Redevelopment:					
Investment Income	5,771	16,426	3,000	18,730	10,000
Miscellaneous Revenue	30,400	2,400	-	69,520	-
Donations/Contributions	-	324	170,000	15,350	240,000
Bond Proceeds	-	2,156,869	-	-	-
Intergovernmental	-	20,150	4,100,000	-	2,587,000
Transfer from General Fund	1,650,649	2,806,587	1,172,000	2,154,848	350,000
Transfer from Grant Fund	-	416,167	-	-	-
Transfer from Capital Project Fund	-	29,098	-	-	-
Total Redevelopment	1,686,820	5,448,021	5,445,000	2,258,448	3,187,000
TOTAL CAPITAL IMPROVEMENTS	\$ 40,172,946	\$104,206,431	\$110,480,000	\$ 60,879,913	\$199,070,030
DEBT SERVICE					
Improvement District Debt:					
Debt Service	1,390,780	1,232,600	2,109,560	2,105,600	2,592,720
Investment Income	4,933	7,174	-	22,000	-
Transfer from General Fund	1,171,899	166,362	175,000	175,000	175,000
Total Improvement Districts	\$ 2,567,612	\$ 1,406,136	\$ 2,284,560	\$ 2,302,600	\$ 2,767,720
General Obligation Debt:					
Property Taxes	7,340,306	8,018,697	8,620,180	8,620,180	10,423,000
Investment Income	491,644	87,043	-	182,420	100,000
Other Non Operating Revenue	273	-	-	-	-
Bond Proceeds	-	8,505,000	-	-	-
Transfer from Street Fund	618,634	851,775	866,980	866,780	3,369,600
Transfer from MPC Public Facilities	-	276,499	-	-	-
Total General Obligation Debt	\$ 8,450,857	\$ 17,739,014	\$ 9,487,160	\$ 9,669,380	\$ 13,892,600
TOTAL DEBT SERVICE	\$ 11,018,468	\$ 19,145,150	\$ 11,771,720	\$ 11,971,980	\$ 16,660,320
TRUST ACCOUNTS					
Investment Income	7,532	6,515	7,000	1,130	1,000
TOTAL TRUST ACCOUNTS	\$ 7,532	\$ 6,515	\$ 7,000	\$ 1,130	\$ 1,000
GRAND TOTAL REVENUE	\$174,882,778	\$269,010,430	\$264,178,060	\$226,646,515	\$373,559,430

	2000-01 Actual	2001-02 Actual	2002-03 Adopted	2002-03 Projected	2003-04 Adopted
GENERAL FUND:					
Management and Policy	6,648,377	10,796,341	9,156,190	9,061,500	8,840,950
Legal and Court	1,897,198	2,219,608	3,088,620	3,138,840	2,697,730
Community Development	7,708,011	9,638,504	9,143,420	9,807,380	7,997,500
Police	12,727,243	14,994,260	20,022,850	18,322,910	20,875,450
Fire	6,029,598	7,079,543	8,767,740	8,943,840	9,715,520
Public Works	1,822,814	1,937,702	3,593,100	2,789,520	5,597,680
Leisure Services	6,558,233	7,163,063	7,204,820	8,753,770	7,131,460
Other General Fund	8,632,198	3,730,642	3,812,465	3,314,670	4,473,980
Contingency	-	-	1,800,000	-	1,800,000
TOTAL GENERAL FUND	\$ 52,023,672	\$ 57,559,664	\$ 66,589,205	\$ 64,132,430	\$ 69,130,270
ENTERPRISE OPERATIONS:					
Water	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Wastewater	8,269,193	11,401,625	15,655,780	11,141,570	16,309,050
Solid Waste - Residential	5,087,140	5,450,914	7,603,440	7,602,430	8,698,120
Solid Waste - Commercial	1,436,955	1,327,251	1,720,250	1,243,930	1,396,370
Irrigation	44,279	49,080	60,500	48,400	47,970
TOTAL ENTERPRISE	\$ 28,296,345	\$ 34,775,642	\$ 44,109,290	\$ 37,466,860	\$ 51,445,730
STREETS	\$ 5,761,611	\$ 7,469,113	\$ 14,986,650	\$ 10,671,480	\$ 19,546,130
INTERNAL SERVICES	\$ 3,151,120	\$ 3,280,204	\$ 3,789,360	\$ 3,396,600	\$ 7,984,520
SPECIAL REVENUE FUNDS:					
Equipment Replacement	-	-	-	-	-
Redevelopment	76,491	38,553	126,300	170,300	127,300
CDBG/HOME	455,099	575,708	624,420	650,650	1,371,140
Development Fees	21,342,823	35,157,155	39,840,870	17,318,195	51,425,390
Grants	1,373,479	1,024,319	502,653	579,670	2,315,170
Riparian Programs	143,830	149,515	148,060	119,160	180,630
Maintenance Districts	1,048,586	1,244,924	1,675,190	1,312,500	1,629,160
Other Agency	451,550	677,065	228,060	399,530	1,478,760
Contingency	68,802	57,273	-	-	-
TOTAL SPECIAL REVENUE	\$ 24,960,660	\$ 38,922,512	\$ 43,144,553	\$ 20,550,005	\$ 58,527,550
CAPITAL IMPROVEMENTS	\$ 65,113,023	\$ 74,143,680	\$ 160,752,000	\$ 73,974,955	\$ 194,793,190
DEBT SERVICE	\$ 14,514,810	\$ 16,002,090	\$ 10,242,970	\$ 9,117,500	\$ 12,671,510
TRUST ACCOUNTS	\$ 7,300	\$ 3,100	\$ 4,300	\$ 3,600	\$ 3,600
GRAND TOTAL EXPENSES	<u>\$ 193,828,541</u>	<u>\$ 232,156,005</u>	<u>\$ 343,618,328</u>	<u>\$ 219,313,430</u>	<u>\$ 414,102,500</u>

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
GENERAL FUND					
MANAGEMENT AND POLICY					
Mayor and Council	368,768	297,083	444,960	327,100	485,170
Manager:					
Town Manager	735,421	700,187	1,028,780	1,320,790	429,480
Neighborhood Services	288,040	359,145	345,510	356,360	243,350
Communication	385,332	415,975	487,960	462,850	457,290
Financial Planning	-	-	-	-	382,730
Government Relations	-	-	-	-	187,370
Total Manager	1,408,793	1,475,307	1,862,250	2,140,000	1,700,220
Town Clerk	520,708	480,072	521,700	511,350	489,900
Finance:					
Finance	861,198	967,723	1,005,420	973,840	1,049,950
Utility Customer Service	689,063	757,411	794,020	866,050	1,103,050
Total Finance	1,550,261	1,725,134	1,799,440	1,839,890	2,153,000
Technology Services	2,060,692	5,875,840	3,463,460	3,304,500	3,017,960
Personnel:					
Personnel	612,460	769,126	838,980	762,850	823,980
Training and Development	126,695	173,779	225,400	175,810	170,720
Total Personnel	739,155	942,905	1,064,380	938,660	994,700
TOTAL MANAGEMENT AND POLICY	\$ 6,648,377	\$ 10,796,341	\$ 9,156,190	\$ 9,061,500	\$ 8,840,950
LEGAL AND COURT					
General Counsel	325,683	391,662	530,580	530,580	531,400
Prosecutor	587,838	700,287	885,980	920,280	831,950
Public Defender	-	123,862	125,000	140,000	140,000
Municipal Court	983,677	1,003,798	1,547,060	1,547,980	1,194,380
TOTAL LEGAL AND COURT	\$ 1,897,198	\$ 2,219,609	\$ 3,088,620	\$ 3,138,840	\$ 2,897,730
COMMUNITY DEVELOPMENT					
Economic Development:					
Administration	401,648	422,169	498,770	3,826,710	1,562,550
Business Development	2,245,347	3,695,436	2,417,300	-	99,750
Redevelopment	-	-	-	-	127,300
Total Economic Development	2,646,995	4,017,605	2,916,070	3,826,710	1,789,600
Planning	1,184,459	1,220,453	1,260,010	1,431,990	1,389,130
Building Safety:					
Building Inspection	1,838,663	1,833,247	2,157,110	1,876,390	2,033,300
Code Compliance	248,707	329,545	360,030	332,210	354,600
Backflow Prevention	79,714	125,400	151,800	138,790	132,410
Development Services	73,154	397,280	534,260	515,670	560,140
Total Building Safety	2,240,238	2,685,472	3,203,200	2,863,060	3,080,450

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Engineering:					
Development Engineering	1,257,560	1,260,770	1,380,750	1,146,970	1,208,100
Traffic Engineering	398,759	454,204	383,390	538,650	530,220
Total Engineering	1,656,319	1,714,974	1,764,140	1,685,620	1,738,320
TOTAL COMMUNITY DEVELOPMENT	\$ 7,708,011	\$ 9,838,504	\$ 9,143,420	\$ 9,807,380	\$ 7,997,500
POLICE DEPARTMENT					
Administration	522,171	455,140	1,056,070	1,068,670	602,660
Professional Standards	460,086	522,598	554,670	509,210	536,490
Patrol Services:					
Uniform Patrol	5,682,721	7,327,615	9,807,870	9,515,080	11,738,290
Canine Unit	163,519	189,936	250,950	251,920	207,980
Traffic Unit	659,858	899,175	1,080,010	1,054,190	939,110
Special Assignment Unit	368,084	224,795	462,250	236,190	456,020
Court Support - Warrants	185,809	215,483	154,800	128,450	163,980
School Programs	604,951	718,904	752,590	689,770	638,660
Total Patrol Services	7,644,942	9,375,908	12,488,470	11,875,600	14,144,040
Support Services:					
Records	363,290	442,211	573,060	458,750	596,280
Communication	977,315	1,255,662	1,469,190	1,194,100	1,420,470
Property	288,022	275,807	400,830	326,220	385,150
Alarm Management	53,757	53,691	52,020	51,390	52,970
Training & Program Coordination	87,952	83,161	134,170	70,670	89,690
Planning and Research	55,443	42,426	124,920	103,750	125,460
Total Support Services	1,826,779	2,152,958	2,754,190	2,204,880	2,670,020
Counseling Services	424,115	505,902	544,560	552,370	511,150
Investigation:					
General Investigations	1,119,745	1,226,698	1,744,780	1,447,120	1,563,020
Special Investigations	552,486	574,886	622,080	456,110	633,200
Crime Prevention	103,995	117,763	144,680	106,910	122,780
Total Investigation	1,776,228	1,919,447	2,511,520	2,012,140	2,319,000
Special Operations:					
Emergency Response Unit	73,922	62,307	113,370	100,040	92,090
Total Special Operations	73,922	62,307	113,370	100,040	92,090
TOTAL POLICE DEPARTMENT	\$ 12,727,243	\$ 14,994,260	\$ 20,022,850	\$ 18,322,910	\$ 20,875,450
FIRE DEPARTMENT					
Fire Administration	330,963	306,032	483,350	486,310	532,760
Operations:					
Fire Training	281,934	321,168	444,110	425,910	451,240
Fire Operations	4,959,032	5,889,487	7,119,630	7,405,940	7,937,150
Total Operations	5,240,966	6,210,655	7,563,740	7,831,850	8,388,390

	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Projected</u>	<u>2003-04</u> <u>Adopted</u>
Fire Prevention:					
Fire Prevention	406,144	534,139	599,020	604,580	704,240
Fire Public Education	23,766	6,788	81,290	12,080	71,390
Investigations	27,769	21,929	40,340	9,020	18,740
Total Fire Prevention	457,669	562,856	720,650	625,680	794,370
TOTAL FIRE DEPARTMENT	\$ 8,029,598	\$ 7,079,543	\$ 8,767,740	\$ 8,943,840	\$ 9,715,520
PUBLIC WORKS					
Public Works Administration	254,385	265,749	355,770	270,270	331,440
Field Operations Administration	417,899	504,911	518,520	457,960	501,330
Environmental Programs	147,528	216,060	305,550	273,500	363,490
Public Facilities:					
Municipal Facilities	509,851	597,314	974,270	808,930	906,030
Public Works Facility	-	566	178,860	158,510	157,640
Municipal Office II	-	103,664	64,780	94,030	120,190
Public Safety Center	-	-	463,010	117,830	2,269,610
Southeast Library Maint.	264,254	-	285,950	249,730	222,870
Temporary Facilities	-	-	-	-	306,760
Total Public Facilities	774,105	701,544	1,956,870	1,429,030	3,983,000
Irrigation Fund Subsidy	29,890	34,845	45,500	32,300	33,510
Mosquito and Midge Fly Control	32,340	41,204	55,240	50,360	44,240
Utility Locates	166,667	173,389	355,650	276,100	340,670
TOTAL PUBLIC WORKS	\$ 1,822,814	\$ 1,937,702	\$ 3,593,100	\$ 2,789,520	\$ 5,597,680
LEISURE SERVICES					
Leisure Services Administration	585,457	688,205	700,940	687,180	708,630
Parks:					
Parks and Open Space	3,910,709	3,763,255	2,895,060	4,866,900	3,045,390
Freestone Park	-	-	17,300	-	-
Crossroads Park	-	-	920	-	-
McQueen Park	-	-	770	-	-
Riparian Programs	70,000	99,773	100,000	71,960	30,000
Total Parks	3,980,709	3,863,028	3,014,050	4,938,860	3,075,390
Aquatics:					
Aquatics	417,426	354,512	-	-	-
Gilbert Pool	-	31,175	192,090	195,680	190,400
Mesquite Pool	-	44,507	265,780	268,470	238,740
Total Aquatics	417,426	430,194	457,870	464,150	429,140
Concessions	90,504	82,656	130,210	80,230	72,550
Recreation Centers:					
Community Center	171,952	220,290	231,000	226,200	216,390
McQueen Activity Center	228,727	246,170	247,640	254,470	244,010
Page Park Center	9,413	9,858	21,870	24,660	51,770



Expense Detail

	2000-01 <u>Actual</u>	2001-02 <u>Actual</u>	2002-03 <u>Adopted</u>	2002-03 <u>Projected</u>	2003-04 <u>Adopted</u>
Freestone Recreation Center	-	\$4,710	705,980	541,220	809,050
Library Facility	-	302,870	77,300	96,970	93,250
Total Recreation Centers	410,092	873,898	1,283,790	1,143,520	1,414,470
Recreation Programs:					
Teen Programs	20,677	21,812	50,790	31,840	46,370
Leisure Programs	334,420	388,167	453,960	448,250	476,390
Youth Sports	149,287	151,510	207,770	164,380	177,380
Adult Sports	152,365	164,744	210,300	205,750	199,570
Special Events	245,130	305,065	300,640	325,460	324,040
Summer Playground	107,125	123,935	146,910	57,000	-
Special Needs	53,041	58,108	92,040	92,250	43,800
Outdoor Programs	-	302	34,810	28,620	48,100
Total Recreation Programs	1,062,045	1,213,643	1,497,220	1,353,550	1,315,650
Culture and Arts	12,000	11,439	120,740	86,280	115,630
TOTAL LEISURE SERVICES	\$ 6,558,233	\$ 7,163,063	\$ 7,204,820	\$ 8,753,770	\$ 7,131,460
OTHER GENERAL FUND					
Animal Control	16,644	59,272	93,000	89,100	100,800
Incarceration	355,772	430,764	425,000	535,000	675,000
Emergency Operation Center	16,785	10,050	20,000	1,630	16,500
Transportation:					
Transit	1,169,776	1,032,976	1,325,000	1,150,000	1,163,000
Williams Gateway Airport	405,000	450,000	450,000	456,500	350,000
Total Transportation	1,574,776	1,482,976	1,775,000	1,606,500	1,513,000
Social Services:					
Youth Special Programs	386,000	400,000	397,000	397,000	475,000
Senior Programs	17,168	20,000	20,000	24,000	20,000
Museum Support	1,104	1,104	1,600	1,320	1,600
Social Services	126,113	140,257	135,620	140,120	64,520
Total Social Services	530,385	561,361	554,220	562,440	561,120
Non-Departmental	6,137,836	1,186,219	945,245	520,000	1,607,560
TOTAL OTHER GENERAL FUND	\$ 8,632,198	\$ 3,730,642	\$ 3,812,465	\$ 3,314,670	\$ 4,473,980
Appropriated Contingency	\$ -	\$ -	\$ 1,800,000	\$ -	\$ 1,800,000
TOTAL GENERAL FUND	\$ 52,023,672	\$ 57,559,664	\$ 66,589,205	\$ 64,132,430	\$ 69,130,270
ENTERPRISE OPERATIONS					
WATER					
Administration	1,537,019	1,365,833	1,238,440	1,175,380	1,464,870
Water Conservation	111,921	126,679	168,510	180,500	235,910
Production:					
Water Plant Production	4,044,659	6,822,764	5,209,700	5,606,240	7,772,330
Water Wells Production	2,572,517	2,413,491	2,947,190	2,924,260	2,911,400

	2000-01 <u>Actual</u>	2001-02 <u>Actual</u>	2002-03 <u>Adopted</u>	2002-03 <u>Projected</u>	2003-04 <u>Adopted</u>
Water Quality Assurance	384,012	473,837	516,880	500,460	592,210
Total Production	6,981,188	9,710,092	8,673,550	9,030,960	11,275,940
Water Distribution	2,647,209	2,883,587	5,513,870	4,298,130	8,054,550
Water Metering	2,182,441	2,460,581	2,750,130	2,747,560	2,963,950
Appropriated Contingency	-	-	725,020	-	1,000,000
TOTAL WATER	\$ 13,459,778	\$ 16,546,772	\$ 19,069,320	\$ 17,430,530	\$ 24,995,220
WASTEWATER					
Wastewater Administration	-	99,510	111,710	157,330	231,320
Wastewater Collection	3,645,229	3,524,588	5,932,000	3,501,260	8,427,320
Wastewater Plant Operations:					
Neely Treatment Facility	3,084,166	2,777,925	6,297,070	5,194,980	3,696,180
South East Treatment Facility	126,847	565,968	705,730	450,000	706,890
Total Wastewater Plant Operations	3,211,013	3,343,893	7,002,800	5,644,980	4,403,070
Wastewater Reclaimed:					
Effluent Reuse	1,269,629	3,852,723	1,530,910	1,179,600	827,260
Effluent Recharge	-	407,113	297,380	382,500	1,037,620
Total Wastewater Reclaimed	1,269,629	4,259,836	1,828,290	1,562,100	1,864,880
Wastewater Quality	143,322	173,798	340,730	275,900	382,460
Appropriated Contingency	-	-	440,250	-	1,000,000
TOTAL WASTEWATER	\$ 8,269,193	\$ 11,401,825	\$ 15,655,780	\$ 11,141,570	\$ 16,309,050
SOLID WASTE					
Solid Waste Residential:					
Residential Administration	767,329	818,951	1,020,440	944,100	1,021,100
Residential Collections	3,342,733	3,496,892	4,689,370	3,726,100	4,570,600
Uncontained Collections	512,938	568,057	921,480	860,800	837,930
Recycling	464,140	597,214	794,370	553,400	833,590
Appropriated Contingency	-	-	173,780	1,000,000	500,000
Total Solid Waste Residential	5,087,140	5,450,914	7,603,440	7,104,400	7,763,120
Solid Waste Residential Equipment:					
Equipment	-	-	-	498,030	935,000
Total Solid Waste Equipment Fund	-	-	-	498,030	935,000
Total Solid Waste Residential	5,087,140	5,450,914	7,603,440	7,602,430	8,698,120
Solid Waste Commercial:					
Commercial Administration	29,199	24,699	26,940	130,230	19,240
Commercial Collections	1,406,756	1,302,552	1,535,370	991,000	1,283,120
Commercial Rolloffs	-	-	157,940	122,700	93,010
Appropriated Contingency	-	-	-	-	-
Total Solid Waste Commercial	1,435,955	1,327,251	1,720,250	1,243,930	1,395,370
TOTAL SOLID WASTE	\$ 6,523,095	\$ 6,778,165	\$ 9,323,690	\$ 8,846,360	\$ 10,093,490



Expense Detail

	2000-01 <u>Actual</u>	2001-02 <u>Actual</u>	2002-03 <u>Adopted</u>	2002-03 <u>Projected</u>	2003-04 <u>Adopted</u>
IRRIGATION	\$ 44,279	\$ 49,080	\$ 60,500	\$ 48,400	\$ 47,970
TOTAL ENTERPRISE OPERATIONS	\$ 28,296,345	\$ 34,775,642	\$ 44,109,290	\$ 37,466,860	\$ 51,445,730
STREETS					
Administration	654,787	417,047	390,470	348,760	457,730
Street Debt	-	-	-	-	3,369,600
Streets Maintenance:					
Asphalt Patching	2,905,448	3,342,463	10,637,410	5,032,460	706,700
Street Cleaning	313,899	1,024,638	408,750	411,630	450,920
Emergency Response	-	13,563	75,580	69,170	92,060
Preventive Maintenance	-	8,542	102,090	1,311,640	10,627,620
Crack Sealing	-	126,093	376,040	377,430	517,290
Total Streets Maintenance	3,219,347	4,515,299	11,599,870	7,202,330	12,394,590
Street Traffic Control:					
Street Marking	234,239	590,820	754,260	759,460	571,320
Street Signs	198,129	303,227	427,220	397,100	392,810
Street Lighting	673,977	705,931	643,070	641,770	704,210
Traffic Signal Maintenance	329,239	475,132	588,980	560,350	585,960
Total Street Traffic Control	1,435,584	2,075,110	2,413,530	2,358,680	2,254,300
Right of Way Maintenance:					
Right of Way Maintenance	451,893	418,857	338,570	150,000	-
Landscape Maintenance	-	26,462	133,780	491,570	495,340
Shoulder Maintenance	-	16,338	110,430	120,140	166,470
Concrete Repair	-	-	-	-	158,100
Total Right of Way Maintenance	451,893	461,657	582,780	761,710	819,910
Storm Drainage Maintenance	-	-	-	-	50,000
Appropriated Contingency	-	-	-	-	200,000
TOTAL STREETS	\$ 5,761,611	\$ 7,469,113	\$ 14,986,650	\$ 10,671,480	\$ 19,546,130
INTERNAL SERVICE					
Fleet Maintenance	3,090,640	3,185,355	3,639,360	3,331,600	3,406,990
Copy Services	60,480	94,849	150,000	65,000	247,130
Health Self Insurance	-	-	-	-	4,330,400
TOTAL INTERNAL SERVICE	\$ 3,151,120	\$ 3,280,204	\$ 3,789,360	\$ 3,396,600	\$ 7,984,520
SPECIAL REVENUE FUNDS					
Equipment Replacement:					
General Fund	-	-	-	-	-
Street Fund	-	-	-	-	-
Total Equipment Replacement	-	-	-	-	-
Redevelopment:					
Operations	76,491	36,553	125,300	170,300	127,300
Total Redevelopment	76,491	36,553	125,300	170,300	127,300

	2000-01	2001-02	2002-03	2002-03	2003-04
	<u>Actual</u>	<u>Actual</u>	<u>Adopted</u>	<u>Projected</u>	<u>Adopted</u>
Community Development Block Grant/HOME:					
Administration	61,832	66,983	89,980	95,500	96,200
Projects	393,267	508,725	534,440	555,150	1,274,940
Total CDBG/HOME	455,099	575,708	624,420	650,650	1,371,140
Development Fees:					
Solid Waste Container	248,160	404,580	378,900	97,600	388,000
Water System Development Fee	3,104,398	18,750,700	11,303,000	1,756,740	11,888,600
Water Resource Fee	531,271	332,241	400,000	900,000	772,690
Wastewater System Devel Fee	14,433,449	6,345,835	12,181,000	7,750,040	17,548,970
Wastewater Plant Repair	-	-	-	-	344,000
Traffic Signal System Devel Fee	458,654	140,554	1,755,000	464,120	2,633,910
Police System Development Fee	265,922	1,206,467	1,562,790	1,470,790	1,620,710
Fire System Development Fee	442,729	2,602,855	6,776,140	3,786,230	6,664,780
Parks & Rec System Devel Fee	1,406,150	350,191	4,677,000	485,635	1,992,460
General Govt System Devel Fee	452,090	5,023,732	807,040	607,040	7,561,270
Total Development Fees	21,342,823	35,157,155	39,840,870	17,318,195	51,425,390
Grants	1,373,479	1,024,319	502,853	579,670	2,315,170
Riparian Programs	143,830	149,515	148,060	119,160	180,630
Maintenance Districts:					
Street Light ID	768,671	912,808	1,152,040	927,700	1,207,580
Parkway ID	279,915	332,116	523,150	384,800	421,580
Total Maintenance Districts	1,048,586	1,244,924	1,675,190	1,312,500	1,629,160
Other Agency	451,550	677,065	228,060	399,530	1,478,760
Contingency	68,802	57,273	-	-	-
TOTAL SPECIAL REVENUE FUNDS	\$ 24,960,660	\$ 38,922,512	\$ 43,144,553	\$ 20,550,005	\$ 58,527,550
CAPITAL IMPROVEMENTS					
Construction	-	45,089	35,000,000	6,035,360	33,990,000
Capital Projects	-	121,781	100,000	-	-
Municipal Buildings	6,859,864	27,009,328	27,175,000	26,278,430	19,350,860
Park, Recreation & Open Space	2,362,610	8,674,862	11,612,000	3,026,780	7,354,270
Storm Water & Flood Control	(126,077)	383,944	2,600,000	30,500	6,294,500
Streets & Roadways	4,456,956	6,532,790	40,301,000	14,791,190	70,709,570
Traffic Control	296,980	234,966	1,625,000	480,000	2,380,910
Wastewater Improvements	37,000,632	10,454,202	21,524,000	17,180,960	36,231,890
Water System	12,231,263	17,124,382	14,695,000	2,763,885	15,174,190
Redevelopment	2,030,795	3,582,338	6,120,000	3,387,850	3,307,000
TOTAL CAPITAL IMPROVEMENT	\$ 65,113,023	\$ 74,143,880	\$ 180,762,000	\$ 73,974,955	\$ 194,793,190



Expense Detail

	2000-01 <u>Actual</u>	2001-02 <u>Actual</u>	2002-03 <u>Adopted</u>	2002-03 <u>Projected</u>	2003-04 <u>Adopted</u>
DEBT SERVICE					
General Obligation Debt	12,245,355	12,850,041	8,133,570	7,240,850	10,243,310
Improvement District Debt	2,269,455	3,152,049	2,109,400	1,876,650	2,428,200
TOTAL DEBT SERVICE	<u>\$ 14,514,810</u>	<u>\$ 16,002,090</u>	<u>\$ 10,242,970</u>	<u>\$ 9,117,500</u>	<u>\$ 12,671,510</u>
TRUST ACCOUNTS					
Fire Pension	7,300	3,100	4,300	3,600	3,600
TOTAL TRUST ACCOUNTS	<u>\$ 7,300</u>	<u>\$ 3,100</u>	<u>\$ 4,300</u>	<u>\$ 3,600</u>	<u>\$ 3,600</u>
GRAND TOTAL EXPENSES	<u>\$ 193,828,541</u>	<u>\$ 232,158,005</u>	<u>\$ 343,818,328</u>	<u>\$ 219,313,430</u>	<u>\$ 414,102,500</u>

Following is a brief summary of the Town Revenue Sources:

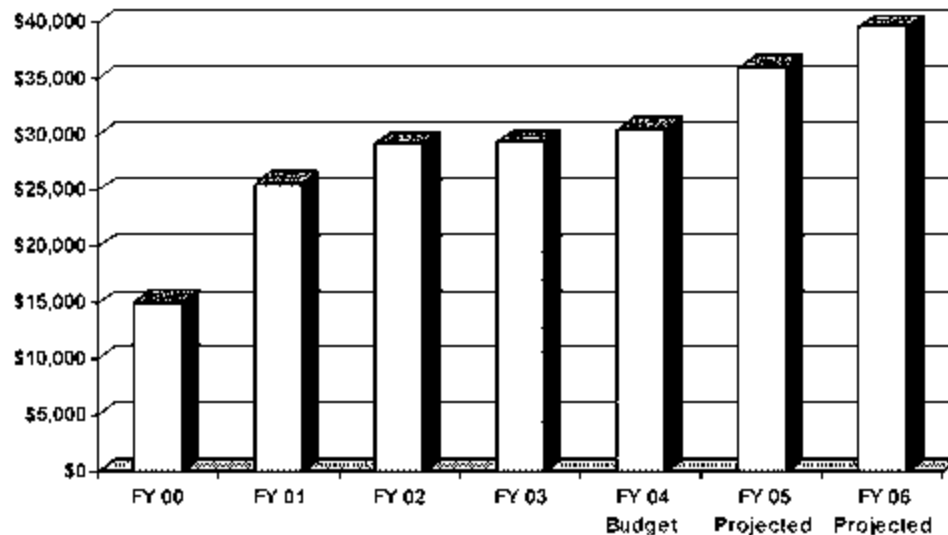
Sales Tax:	The Town levies a one and one-half percent sales tax on sales collected within the Town limits. There is a separate bed tax for motels/hotels.
Franchise Fees:	The Town receives a percent of the gross proceeds from the sale of utility service (electric, cable, and gas) within the Town for the use of the Town right away.
Business License:	The Town requires any entity engaged in business in the Town to apply for a business license. The license is renewed annually. Fees vary depending on the type of business.
Permits:	The Uniform Building Code sets out a fee schedule for building permit fees. The Council decides which year the Town uses for the fee calculation. The fire department also has a permit fee.
State Shared Revenues:	
<u>Sales Tax:</u>	The Town shares in the State sales tax based on the relation of the Town's population to the total population of all incorporated cities and towns in the State.
<u>Income Tax:</u>	The Town shares in fifteen percent of the State income tax. The money is distributed based on the Town's population in relation to the total population of all incorporated cities and towns.
<u>Vehicle License:</u>	Twenty-five percent of the net revenues collected for the licensing of motor vehicles by the County is distributed back in incorporated cities and towns within that County. Distribution is based on the population in relation to the total incorporated population of the County.
<u>Highway User Revenue:</u>	Cities and Towns receive 27.5% of the highway user revenue fund. One half of the monies received is distributed based on the relation of the Town's population to the total population of all incorporated Towns in the State. The remaining one half is distributed on the basis of the "county of origin" of gasoline sales and the relation of the Town's population to that in the County. These funds must be used solely for street purposes.
<u>Local Transportation Assistance Fund:</u>	This revenue source is generated by the State lottery. Distribution of the monies is based on population. These funds can be used for street projects as well as transit programs.
Charge for Service:	Charges are based on cost recovery policies, intergovernmental agreements or contracts. The Town charges users of planning, engineering, leisure services, water, wastewater, and solid waste services.

The Water, Wastewater and Solid Waste services charges are designed to cover 100% of the cost of operations. Cost recovery for Leisure and other services are decided on a specific case by case basis.

- Fines:** The Court sets fines and collects them.
- Grants:** Grants are financial contributions from the Federal, State or County that are awarded for specific purposes and generally require a financial match from the Town.
- Special Assessments:** Three Improvement Districts were established so that debt could be issued to pay for the cost of infrastructure to serve the designated district. The property in this area is charged a special assessment based the cost of the construction in relation to the property benefit. This special assessment is dedicate to repay debt.
- Interest:** Cash is invested in the Local Arizona Government Investment Pool. The year to date rate of return was 1.9% as of June, 2003.

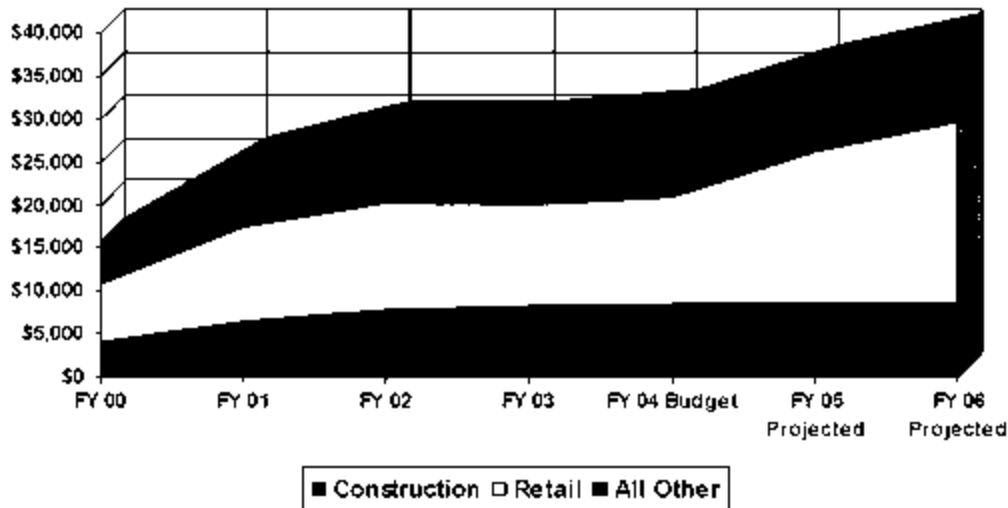
The following graphs contain historic information for some these revenue sources along with anticipated future trend information, where available.

Sales Tax Revenue
(In Thousands)



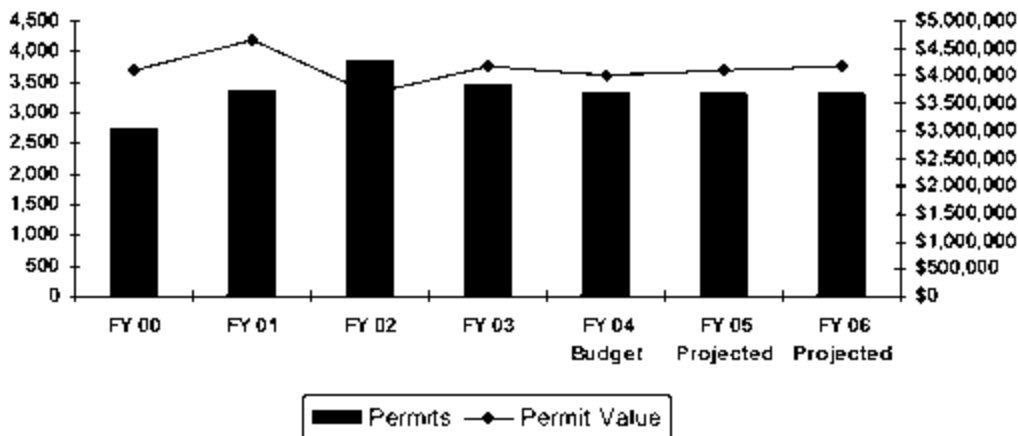
As shown on the graph, sales tax is increasing annually. The Council increased sales tax by .5 percent on July 1, 2000. Commercial and retail growth continues to improve based on the residential base to support the service. Several large retail developments are currently under construction and scheduled to open during 2004. The projection includes additional retail as the freeway construction nears completion.

Sales Tax Revenue by Source (In Thousands)



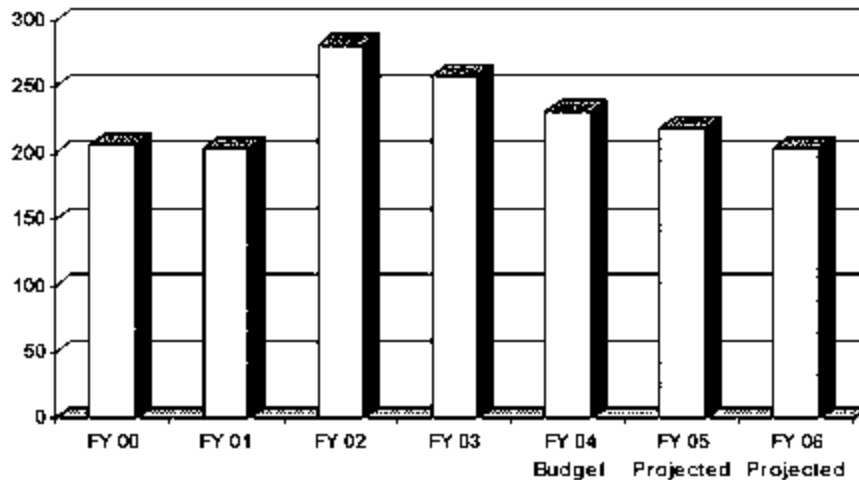
The graph above shows the two largest sources of sales tax revenue are retail and other activity. Sales tax received in FY03 was almost \$2,000,000 less than budget due to economic downturn. Future financial projections anticipate an expansion in retail sales with the freeway construction and slower growth in construction and other activities.

Total Permits and Permit Fee Revenue



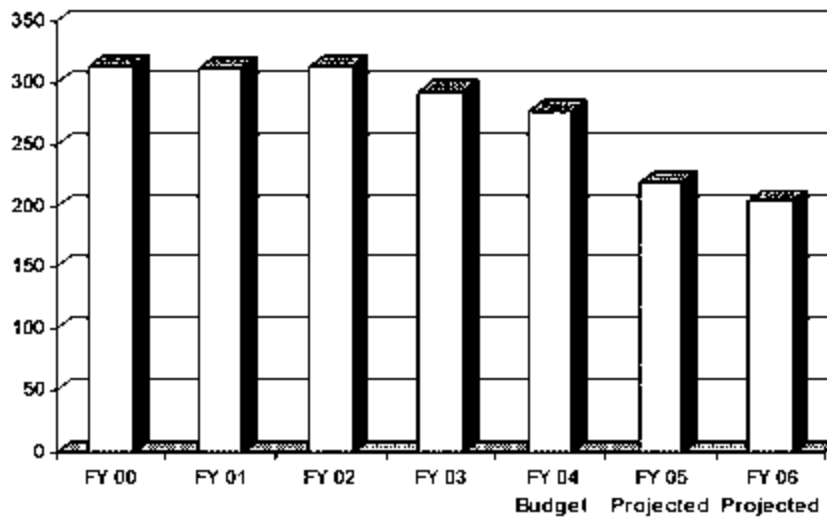
The fiscal year total for single family home permits is indicated on the left axis and the fiscal year permit revenue is indicated on the right axis. The projection for growth is based on 275 new single family homes per month.

State Shared Revenue per Capita



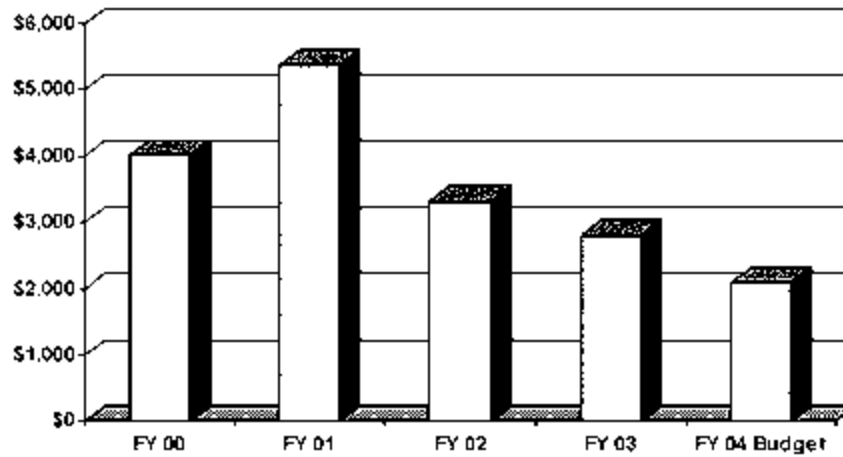
State Shared Revenue includes sales tax, income tax, highway user, local transportation assistance fee and auto license tax. A large increase occurred in 01/02 after the special and regular census because most sources are based on population. The bars illustrate the revenue per capita. Gilbert loses revenue per capita as the population grows, but the relative share of the distribution of state share revenue does not. The State reduced income tax by about \$2,000,000 in FY04.

Service Charges – Enterprise Funds



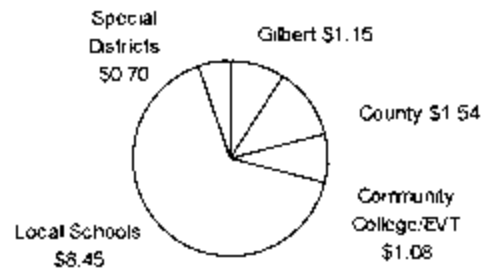
This graph shows the total charges in the Enterprise Funds per capita. Charges are for solid waste removal, water consumption and wastewater. As shown, the revenue per capita does not continue to increase in relation to growth in part because the revenue budget is conservative and in part because we did not project any fee increases for FY04.

Investment Income (In Thousands)



The investment income generally increases with increases in the Funds cash balances, as long as rates do not decrease for an extended period of time. The large decrease shown in this last fiscal year and continuing in this fiscal year is a result of anticipated capital projects creating less cash on hand and a significantly lower interest rate. The rate has decreased from 5.9% in FY00 to 1.9% in FY03.

The property tax rate for Gilbert is \$1.15/\$100 in secondary assessed valuation. The distribution of property tax revenue based on 2003/2004 information is shown on the following chart. Town property tax is collected for debt repayment only, not for operations. Gilbert property can be in one of three school districts.



	Gilbert Schools	Chandler Schools	Higley Schools	Mesa Schools
Primary (Operating)				
State	\$0.0000	\$0.0000	\$0.0000	\$0.0000
County	\$1.2108	\$1.2108	\$1.2108	\$1.2108
Community College	\$0.9410	\$0.9410	\$0.9410	\$0.9410
Education Equalization	\$0.4717	\$0.4717	\$0.4717	\$0.4717
Gilbert	\$0.0000	\$0.0000	\$0.0000	\$0.0000
East Valley Institute	\$0.0455	\$0.0455	\$0.0455	\$0.0455
Local Schools	\$4.8471	\$4.6909	\$4.7384	\$4.7475
<i>Total Primary</i>	<u>\$7.5161</u>	<u>\$7.3599</u>	<u>\$7.4074</u>	<u>\$7.4165</u>
Secondary (Debt)				
County	\$0.0700	\$0.0700	\$0.0700	\$0.0700
Community College	\$0.1375	\$0.1375	\$0.1375	\$0.1375
Fire District	\$0.0070	\$0.0070	\$0.0070	\$0.0070
Flood Control	\$0.2119	\$0.2119	\$0.2119	\$0.2119
County Library	\$0.0521	\$0.0521	\$0.0521	\$0.0521
Central Arizona Project	\$0.1200	\$0.1200	\$0.1200	\$0.1200
Hospital District	\$0.0000	\$0.0000	\$0.0000	\$0.0000
Gilbert	\$1.1500	\$0.9000	\$0.0000	\$0.0000
East Valley Institute	\$0.0521	\$0.0521	\$0.0521	\$0.0521
Local Schools	\$3.5991	\$2.3522	\$0.9406	\$2.4047
<i>Total Secondary</i>	<u>\$5.3997</u>	<u>\$3.9028</u>	<u>\$1.5912</u>	<u>\$3.0553</u>
Total				
State	\$0.0000	\$0.0000	\$0.0000	\$0.0000
County	\$1.2808	\$1.2808	\$1.2808	\$1.2808
Community College	\$1.0785	\$1.0785	\$1.0785	\$1.0785
Education Equalization	\$0.4717	\$0.4717	\$0.4717	\$0.4717
Fire District	\$0.0070	\$0.0070	\$0.0070	\$0.0070
Flood Control	\$0.2119	\$0.2119	\$0.2119	\$0.2119
County Library	\$0.0521	\$0.0521	\$0.0521	\$0.0521
Central Arizona Project	\$0.1200	\$0.1200	\$0.1200	\$0.1200
Hospital District	\$0.0000	\$0.0000	\$0.0000	\$0.0000
Gilbert	\$1.1500	\$0.9000	\$0.0000	\$0.0000
East Valley Institute	\$0.0976	\$0.0976	\$0.0976	\$0.0976
Local Schools	\$8.4462	\$7.0431	\$5.6790	\$7.1522
<i>Total Tax Rate</i>	<u>\$12.9158</u>	<u>\$11.2627</u>	<u>\$8.9986</u>	<u>\$10.4718</u>

General Fund

General Fund Summary
Management and Policy
Legal and Court
Community Development
Police Department
Fire Department
Public Works
Leisure Services
Other General Fund

FUND DESCRIPTION

The General Fund is the largest operating fund in the budget and includes the most diverse operations. The General Fund provides accounting for all activities that do not have a specific revenue source. The revenue collected for support of the entire community is deposited in the General Fund to finance Public Safety, Community Development, Parks & Recreation and Internal Support functions. The following table indicates the subsidy provided for each major area.

Program	FY 2003-04 Appropriation	FY 2003-04 Recovery	FY 2003-04 Subsidy	FY 2003-04 % Subsidized
Management and Policy	\$ 8,840,950	\$ 3,222,400	\$ 5,618,550	64%
Legal and Court	2,697,730	108,000	2,589,730	96%
Community Development	7,997,500	5,925,850	2,071,650	26%
Police	20,875,450	1,271,500	19,603,950	94%
Fire	9,715,520	280,000	9,435,520	97%
Public Works	5,597,680	1,097,080	4,500,600	80%
Leisure Services	7,131,460	1,986,220	5,145,240	72%
Other General Fund	4,473,980	126,000	4,347,980	97%
Contingency	1,800,000	-	1,800,000	100%
Total General Fund	\$ 69,130,270	\$ 14,017,050	\$ 55,113,220	80%

A portion of the recovery consists of transfers from other operating funds as a recovery of costs incurred to support the operations of Water, Wastewater, Solid Waste and Streets.

The total General Fund Revenue budget is \$65,040,220. The non-allocated revenue detailed in the summary section of this document provides for the subsidy. The non-allocated amount is \$51,023,170. The remaining subsidy amount of \$4,090,050 is provided by carry-forward balances.

More detail on revenue and expenditures is included in the summary section and in the individual section for that activity.

FUND NARRATIVE

The General Fund received a great deal of scrutiny during the budget process this year because of the revenue constrained budget cycle. As Gilbert grows by about 300 households per month, the demand for services increases in some proportion depending on the service. The largest portion of revenue to the General Fund is sales tax. The business development needed to supply the sales tax to support the services to the residents is not keeping pace with the demand for the service. In addition the state reduced the state shared income tax distribution by \$2,000,000 for Gilbert alone. The Council demonstrated significant leadership in identifying \$1,292,000 in permanent service reductions and increasing service fees another \$700,000 to help balance the budget. An additional base reduction of approximately \$800,000 was accomplished by staff. This fund will continue to be in a delicate balancing position for the next several years until business development catches up to residential development.

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Management and Policy	73.85	81.60	83.60	83.60	81.00
Legal and Court	21.75	25.47	27.97	27.97	27.97
Community Development	80.90	85.15	69.15	88.15	89.15
Police	168.22	192.72	203.47	201.47	211.00
Fire	78.00	83.50	99.50	102.50	105.75
Public Works	23.50	19.50	27.00	27.00	28.50
Leisure Services	91.24	106.39	119.40	119.27	107.89
Other General Fund	0.00	0.00	0.00	0.00	0.00
Contingency	0.00	0.00	0.00	0.00	0.00
Total Personnel	537.46	594.33	650.09	649.96	651.26

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Management and Policy	6,648,377	10,796,341	9,156,190	9,061,500	8,840,950
Legal and Court	1,897,198	2,219,609	3,088,620	3,138,840	2,697,730
Community Development	7,708,011	9,638,504	9,143,420	9,807,380	7,997,500
Police	12,727,243	14,994,260	20,022,850	18,322,910	20,875,450
Fire	6,029,598	7,079,543	8,767,740	8,943,840	9,715,520
Public Works	1,822,814	1,937,702	3,593,100	2,789,520	5,597,680
Leisure Services	6,558,233	7,163,063	7,204,820	8,753,770	7,131,460
Other General Fund	8,632,198	3,730,642	3,812,465	3,314,670	4,473,980
Contingency	-	-	1,800,000	-	1,800,000
Total Expenses	\$ 52,023,672	\$ 57,559,664	\$ 66,589,205	\$ 64,132,430	\$ 69,130,270

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	26,697,999	31,103,757	37,957,760	35,046,730	40,605,720
Supplies & Contractual	13,301,632	14,587,716	21,808,245	17,936,550	21,482,630
Capital Outlay	667,136	1,312,301	1,222,000	1,121,840	383,000
Transfers Out	11,356,905	10,555,890	5,601,200	10,027,310	6,658,920
Total Expenses	\$ 52,023,672	\$ 57,559,664	\$ 66,589,205	\$ 64,132,430	\$ 69,130,270

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	55,062,092	62,268,014	65,462,550	64,614,670	65,040,220
Total Expenses	52,023,672	57,559,664	66,589,205	64,132,430	69,130,270
Net Operating Result	\$ 3,038,420	\$ 4,708,350	\$ (1,126,655)	\$ 482,240	\$ (4,090,050)

BUSINESS UNIT DESCRIPTION

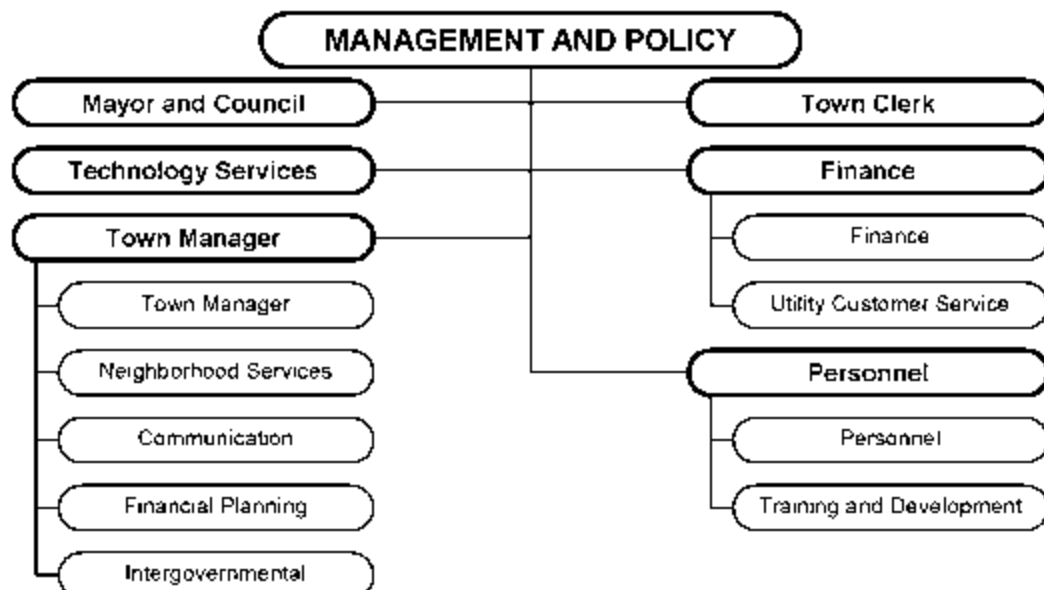
This unit represents the core policy, managerial and internal support functions of the Town, including: Mayor and Council, Town Manager, Town Clerk, Finance, Technology Services, and Personnel. The Mayor and Council represent the legislative side of government and sets policy for the Town. The Mayor and Council also approve the budget and capital improvement plans, determine and set the annual tax rates, appoint the Town Manager, Town Attorney, Town Clerk, Municipal Court Judge, and citizen boards and commissions.

The Town Manager, representing the executive side of government, is responsible for the day-to-day oversight and management of all departments; coordination of all municipal programs and services; for directing the development and implementation of the Operating and Capital Budgets, which combined, total \$423 million and represents a City workforce of 866 full-time equivalent positions. The Town Clerk's main responsibilities include the coordination of the Town Council agenda process, administration of elections, and administration of the Town's records management program. Finance operations include the maintenance of accurate and complete financial records, payment of all employees and vendors, and the provision of meaningful and timely financial reports and information. Technology Services supports and maintains all of the information systems in use by the Town. Personnel provides support for the Town's human resource, training, health insurance administration, and risk management needs.

GOALS/OBJECTIVES FY 2004

- ~ Manage the growth of the community in harmony the community's vision for the future while maintaining the present and protecting the Town's history
- ~ Balance the present and future aspirations within available resources
- ~ Improve organizational effectiveness through the optimization of resources

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Mayor and Council	2.00	1.00	1.00	1.00	1.00
Town Manager	14.85	17.85	17.85	17.85	16.25
Town Clerk	7.00	6.00	6.00	6.00	6.00
Finance	19.50	21.25	22.25	22.25	23.25
Technology Services	19.50	24.50	25.50	25.50	23.50
Personnel	11.00	11.00	11.00	11.00	11.00
Total Personnel	73.85	81.60	83.60	83.60	81.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Mayor and Council	368,768	297,083	444,960	327,100	485,170
Town Manager	1,408,793	1,475,307	1,862,250	2,140,000	1,700,220
Town Clerk	520,708	480,072	521,700	511,350	489,900
Finance	1,550,261	1,725,134	1,799,440	1,839,890	2,153,000
Technology Services	2,060,692	5,875,840	3,463,460	3,304,500	3,017,960
Personnel	739,155	942,905	1,064,380	938,660	994,700
Total Expenses	\$ 6,648,377	\$ 10,796,341	\$ 9,156,190	\$ 9,061,500	\$ 8,840,950

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	3,681,494	4,036,677	5,072,820	4,613,860	5,288,090
Supplies & Contractual	2,519,811	2,751,253	3,844,470	3,710,700	3,421,030
Capital Outlay	190,408	52,480	-	-	-
Transfers Out	256,664	3,955,931	238,900	736,940	131,830
Total Expenses	\$ 6,648,377	\$ 10,796,341	\$ 9,156,190	\$ 9,061,500	\$ 8,840,950

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	2,310,175	2,437,803	3,114,370	3,001,460	3,222,400
Total Expenses	6,648,377	10,796,341	9,156,190	9,061,500	8,840,950
Net Operating Result	\$ (4,338,202)	\$ (8,358,538)	\$ (6,041,820)	\$ (6,060,040)	\$ (5,618,550)

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
# of Council Meetings	41	45	48	51
# of personnel recruitments	146	116	99	80

PURPOSE STATEMENT

The Mayor and Council provide community leadership, develop policies to guide the Town in delivering services and achieving community goals, and advance and promote the physical, social, cultural and economic environment of the Town, through effective civic leadership and through the active democratic participation of our citizens

All powers of the Town of Gilbert are vested in the Town Council, which is composed of a Mayor and six Council Members. The Town Council establishes policy through the enactment of laws (ordinances) and the adoption of resolutions. The Mayor and Council members are elected "at large"; that is, they do not represent separate districts. Members are elected for four year terms at general municipal elections which are held every two years, resulting in an overlap in the terms of office. The Mayor and two Council Members are selected at one election, and the remaining four Members are chosen in the following election.

ACOMPLISHMENTS FY 2003

- Lowered FY 02/03 property tax rate to \$1.15/\$100 in secondary valuation
- Received voter approval of \$80,000,000 in general obligation bond authorization

- Adopted Commercial Design Guidelines for the Town of Gilbert
- Adopted updates for the Unified Land Development Code for sign regulations

OBJECTIVES FY 2004

- Practice Sound Fiscal Management
 - Timely adoption of the Budget, Capital Improvements Plan, and the Comprehensive Annual Financial Report
 - Develop Long-Term Financial Management Forecasting Plan
- Enhance Citizen Participation
 - Maintain Council Liaisons to all Boards and Commissions
 - Conduct semi-annual meetings with major Boards and Commissions
 - Inform the Public About Issues, Program & Accomplishments
 - Utilize Technology to Promote Communication & Linkages in the Community

BUDGET ISSUES

The Council eliminated its planned participation in the Arizona Retirement System. There is a pay increase based on action of a prior Council

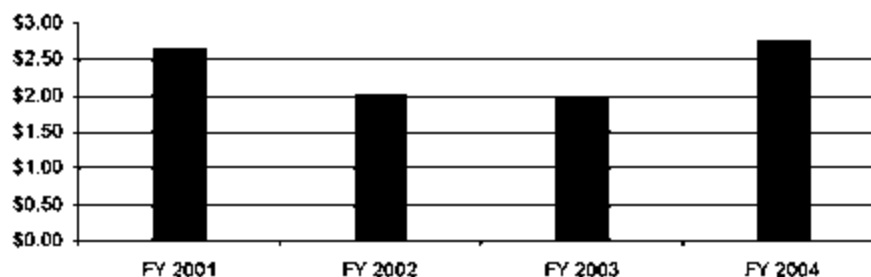
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Citizen Rating on Policy Decisions	67%	73%	75%	76%
% of Citizens who see improvement in the residential quality of life	53%	64%	66%	70%
% of Citizens who believe Gilbert officials encourage citizen participation	50%	56%	60%	60%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Mayor and Council	2.00	1.00	1.00	1.00	1.00
Total Personnel	2.00	1.00	1.00	1.00	1.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Mayor and Council	368,768	297,083	444,960	327,100	485,170
Total Expenses	\$ 368,768	\$ 297,083	\$ 444,960	\$ 327,100	\$ 485,170

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	182,247	140,243	165,760	173,820	206,970
Supplies & Contractual	180,021	148,466	269,280	143,360	268,160
Capital Outlay	-	-	-	-	-
Transfers Out	6,500	8,374	9,920	9,920	10,040
Total Expenses	\$ 368,768	\$ 297,083	\$ 444,960	\$ 327,100	\$ 485,170

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	62,669	50,496	73,960	64,280	82,480
Total Expenses	368,768	297,083	444,960	327,100	485,170
Net Operating Result	\$ (306,099)	\$ (246,587)	\$ (371,000)	\$ (262,820)	\$ (402,690)

COST PER CAPITA


PURPOSE STATEMENT

The Town Manager implements the policy developed by the Town Council by providing leadership to departments while working with outside agencies and by ensuring responsive, cost effective local government services to Gilbert residents

The Town Manager's Office directs and coordinates departmental activities; performs community relations; prepares the annual operating and capital budgets; prepares fiscal forecasts and management analyses; submits recommendations to the Town Council; coordinates special projects; performs budgetary control functions; and supervises and coordinates the daily activities of the City government

ACOMPLISHMENTS FY 2003

- Development of a 5-Year Operating Plan for the Town
- Recruitment of Assistant Town Manager
- 2002-03 Government Finance Officer's Budget Award
- Improved Capital Improvement Program Management

OBJECTIVES FY 2004

- Develop performance measures program for all city departments
- To provide for the timely and accurate preparation, review and adoption of the annual operating budget and Capital Improvement Plan
- Maintain recognition by the Government Finance Officers Association for the Distinguished Budget Award for 2003/04
- Update of the Town's Strategic Plan
- Update/Improvement of the Town's 5-Year Operating Plan

BUDGET ISSUES

Personnel were reallocated between cost centers and 1.6 fte were eliminated in Neighborhood Services as a base budget cut. Expenses were also reallocated between cost centers to provide a more accurate picture of the cost per various activities. Overall the budget was reduced by \$162,030 from fy03. Included in the cuts were the monthly publication of Town Page and training related costs.

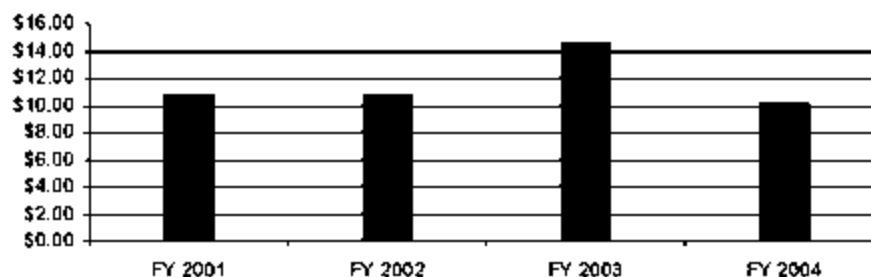
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of survey respondents rating Town Manager's Office as responsive	84.0%	85.0%	85.0%	85.0%
% of population satisfied with value received from tax dollar	84.0%	85.0%	85.0%	85.0%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Town Manager	4.00	5.00	4.00	2.75	2.75
Neighborhood Services	4.35	4.35	4.35	4.60	3.00
Communication	4.00	4.00	4.00	4.25	4.25
Financial Planning	2.00	3.00	4.00	4.50	4.50
Intergovernmental	0.50	1.50	1.50	1.75	1.75
Total Personnel	14.85	17.85	17.85	17.85	16.25

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Town Manager	735,421	700,187	1,028,780	1,320,790	429,480
Neighborhood Services	288,040	359,145	345,510	356,360	243,350
Communication	385,332	415,975	487,960	462,850	457,290
Financial Planning	-	-	-	-	382,730
Intergovernmental	-	-	-	-	187,370
Total Expenses	\$ 1,408,793	\$ 1,475,307	\$ 1,862,250	\$ 2,140,000	\$ 1,700,220

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	993,110	992,376	1,343,840	1,191,030	1,311,490
Supplies & Contractual	400,425	416,395	511,440	943,960	382,570
Capital Outlay	-	34,381	-	-	-
Transfers Out	15,258	32,155	6,970	5,010	6,160
Total Expenses	\$ 1,408,793	\$ 1,475,307	\$ 1,862,250	\$ 2,140,000	\$ 1,700,220

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	168,531	161,028	334,610	194,610	229,910
Total Expenses	1,408,793	1,475,307	1,862,250	2,140,000	1,700,220
Net Operating Result	\$ (1,240,262)	\$ (1,314,279)	\$ (1,527,640)	\$ (1,945,390)	\$ (1,470,310)

COST PER CAPITA


PURPOSE STATEMENT

To serve citizens in a courteous, impartial manner that promotes confidence and trust, to provide all customers with quality service in an efficient and timely manner and to work in harmony with Elected Officials. Prepare Council agendas and related documents; record legislative actions, attest official actions of the Council; and maintain, protect, and preserve official records of the Town. Conduct fair and impartial Town elections in accordance with federal, state, and local laws

ACOMPLISHMENTS FY 2003

- Conducted 2003 Primary and General Election, including production of Publicity Pamphlet
- Implemented outstanding document tracking system for improved accountability by departments in the submittal of final documents and/or records
- Created and implemented a central filing system in the Manager's Office
- Improved the process of copying Council packet resulting in a savings of approximately 175 staff hours

OBJECTIVES FY 2004

- Develop a Records Management Policy and implementation plan for the organization by June 30 2004
- Prepare cost-benefit analysis on the implementation of electronic agendas and packets for internal and/or external customers by January 31, 2004
- Plan and administer September 2003 Special Election
- Provide leadership in the assessment and implementation of document imaging in departments including modification of Records Retention Schedules to include imaged documents and other electronic records retention (on-going)

BUDGET ISSUES

The Town Clerk budget includes \$75,000 for a September special election.

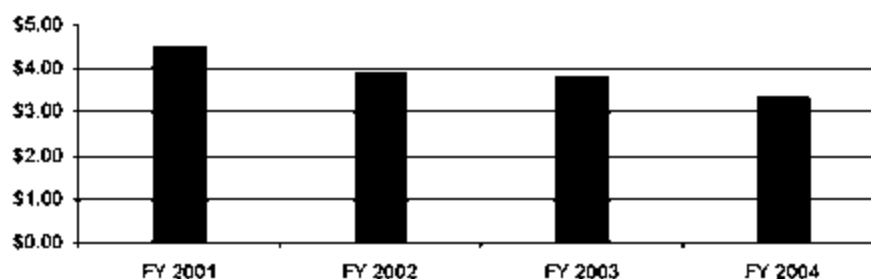
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of record requests responded to within 24 hours	n/a	86%	85%	85%
% of Council agendas and public notices posted at 24 hour minimum prior to meeting in conformance with Open Meeting law	100%	100%	100%	100%
% of Elections held that comply with Federal, State and Local laws	100%	100%	100%	100%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Town Clerk	7.00	6.00	6.00	6.00	6.00
Total Personnel	7.00	6.00	6.00	6.00	6.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Town Clerk	520,708	480,072	521,700	511,350	489,900
Total Expenses	\$ 520,708	\$ 480,072	\$ 521,700	\$ 511,350	\$ 489,900

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	299,513	314,113	305,500	297,960	326,600
Supplies & Contractual	221,195	165,959	214,390	211,580	161,400
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	1,810	1,810	1,900
Total Expenses	\$ 520,708	\$ 480,072	\$ 521,700	\$ 511,350	\$ 489,900

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	520,708	480,072	521,700	511,350	489,900
Net Operating Result	\$ (520,708)	\$ (480,072)	\$ (521,700)	\$ (511,350)	\$ (489,900)

COST PER CAPITA


PURPOSE STATEMENT

To ensure accurate financial reporting on the results of operations and to process financial transactions in an accurate and timely manner. Finance operations include responsibilities for payroll, accounts payable/receivable, purchasing, utility billing, and investing.

ACOMPLISHMENTS FY 2003

- Received the Certificate of Achievement for Excellence in Financial Reporting for the eleventh consecutive year from the Government Finance Officers Association
- Updated system development fees, resulting in additional revenue to Gilbert and in compliance with Council policy that growth pays for itself
- Implemented new call center software resulting in better management of resources
- Purchased and began implementation of Comprehensive Annual Financial Reporting software

- Implemented fixed assets and accounts receivable software

OBJECTIVES FY 2004

- Implementation of a Utility Billing software system
- Issue the annual financial statement in compliance with the new governmental reporting model by December 31, 2003
- Revise the system development fees in time for the fees to be effective on July 1, 2004

BUDGET ISSUES

Audit fees increased by 30% due to the implementation of the new financial reporting model. The Utility Customer Service costs for postage, printing, and supplies increase in direct proportion to the increase in customers. One FTE transferred from Technology Services to support Utility Customer Service.

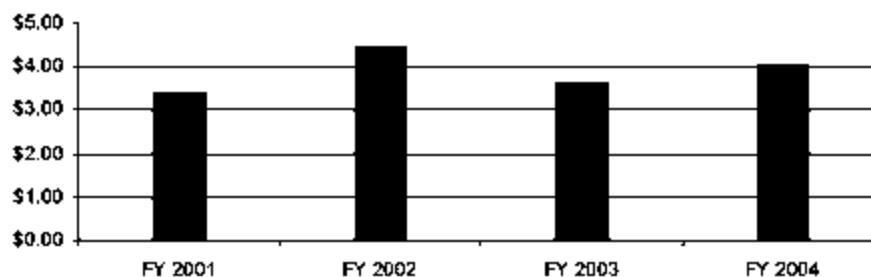
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of material audit findings	0	0	0	0
Average number of seconds to answer customer calls to Utility Billing	n/a	n/a	n/a	<60

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Finance	12.50	13.00	13.00	13.00	13.00
Utility Customer Service	7.00	8.25	9.25	9.25	10.25
Total Personnel	19.50	21.25	22.25	22.25	23.25

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Finance	861,198	967,723	1,005,420	973,840	1,049,950
Utility Customer Service	689,063	757,411	794,020	866,050	1,103,050
Total Expenses	\$ 1,550,261	\$ 1,725,134	\$ 1,799,440	\$ 1,839,890	\$ 2,153,000

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	845,223	929,824	1,082,900	998,560	1,207,610
Supplies & Contractual	705,038	792,441	709,290	834,080	937,780
Capital Outlay	-	-	-	-	-
Transfers Out	-	2,869	7,250	7,250	7,610
Total Expenses	\$ 1,550,261	\$ 1,725,134	\$ 1,799,440	\$ 1,839,890	\$ 2,153,000

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	1,159,139	1,178,392	1,260,290	1,359,270	1,563,560
Total Expenses	1,550,261	1,725,134	1,799,440	1,839,890	2,153,000
Net Operating Result	\$ (391,122)	\$ (546,742)	\$ (539,150)	\$ (480,620)	\$ (589,440)

COST PER CAPITA


PURPOSE STATEMENT

To provide technical, operational and educational support to our internal and external customers. To continuously assess our system environments and work processes in order to achieve superior results in our performance as a work team and as an essential part of our organization. To assist customers in the best use of resources provided.

ACOMPLISHMENTS FY 2003

- Completed town-wide infrastructure data collection project
- Completed system conversion for major financial systems
- Expanded E-Government in areas of Utility Billing, Community Development and Human Resources
- Completed major upgrade of the telephone system and installation of a new system for Public Safety Center (PSC)
- Design/install Technology Core System for PSC; including voice video and data
 - Radio 911 Monitoring of all radio/dispatch calls
 - Telephone Recording System for all incoming and outgoing calls
 - Design and install MDF & IDF Data Switches
 - Court Smart Digital Recording Servers for all Courtrooms
- Design of Spatial Data Engine (SDE), which will allow the storage of spatial data in a tabular database schema. Design & system planning for Network and Telecommunications for

Municipal Office II, Public Safety Center and Parks and Recreation

- The construction and installation of a central Virus Protection Server
- Design and implementation of an Interactive Voice Response System to add voice technology to Community Development, Utility Billing and Personnel Department functions
- Completed Internet Mapping Service
- Upgrade Council Chambers Audio Video Equipment and a new four camera broadcast system

OBJECTIVES FY 2004

- Maintain network at 95% availability
- Exceed End User Support expectations
- Provide superior desk top support
- Implement the Spatial Data Engine (SDE) that puts Geo-Spatial information in all tabular data models allowing for geospatial reference for all Town assets
- Improve our core business with the systematic use of work flow review, technology and business metrics
- Maintain quarter section data mapping with a monthly release change date
- Respond to end users within 4 hours

BUDGET ISSUES

Technology Services continues to decrease as the major system replacements are complete. The budget now consists of base operating expenditures

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of problems resolved by the Help Desk within 24 hours	n/a	n/a	n/a	95%
Average time for help desk response	n/a	n/a	n/a	28 minutes
Average number of customers per day	n/a	n/a	n/a	50

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Technology Services	19.50	24.50	25.50	25.50	23.50
Total Personnel	19.50	24.50	25.50	25.50	23.50

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Technology Services	2,060,692	5,875,840	3,463,460	3,304,500	3,017,960
Total Expenses	\$ 2,060,692	\$ 5,875,840	\$ 3,463,460	\$ 3,304,500	\$ 3,017,960

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	847,750	1,046,105	1,509,430	1,295,540	1,529,510
Supplies & Contractual	787,628	901,603	1,745,070	1,300,000	1,386,390
Capital Outlay	190,408	18,099	-	-	-
Transfers Out	234,906	3,910,033	208,960	708,960	102,060
Total Expenses	\$ 2,060,692	\$ 5,875,840	\$ 3,463,460	\$ 3,304,500	\$ 3,017,960

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	816,359	915,882	1,301,810	1,254,750	1,207,180
Total Expenses	2,060,692	5,875,840	3,463,460	3,304,500	3,017,960
Net Operating Result	\$ (1,244,333)	\$ (4,959,958)	\$ (2,161,650)	\$ (2,049,750)	\$ (1,810,780)

COST PER CAPITA


PURPOSE STATEMENT

To provide Gilbert with the programs, services and professional assistance necessary to:

- Attract, retain and continuously develop high quality employees, supervisors and managers
- Maintain awareness of and compliance with employment laws, regulations, rules and policies
- Promote an organizational culture of respect, inclusion, alignment and accountability
- Promote employee safety, organizational loss control and the effective management of risk
- Process and maintain employee personnel records

ACOMPLISHMENTS FY 2003

- Implemented classification and compensation study recommendations for all employees to establish internal equity and reduce pay compaction
- Developed position descriptions for each Town employee to establish a foundation for the development of individual performance plans
- Developed an Internet alternative for completion of employment applications and self-serve notification of recruitment status to make the application process more convenient
- Established a claims hot-line to facilitate prompt response to property damage claims
- Managed transition to self-funding for managed care medical insurance
- Designed, coordinated and delivered employee and supervisory development training, including training programs

addressing appropriate workplace behavior, continuous quality improvement, computer software applications, safety and wellness

OBJECTIVES FY 2004

- Expand upon the automation and accessibility of Personnel forms, services and information by maximizing technology opportunities as they become available
- Implement a performance achievement system that establishes the foundation for performance based compensation by training all managers and supervisors in the mechanics of the new system
- Implement an organization-wide system of pay distribution that links compensation to performance achievement
- Review Personnel Rules and Policies and revise/update as necessary to ensure strategic alignment with organizational objectives
- Monitor insurance claims to identify trends and initiate measures necessary to minimize losses

BUDGET ISSUES

The total budget for Personnel decreases from FY03. The annual picnic and holiday party were eliminated along with several other employee events. The total of these reductions is \$46,250. External training was reduced by \$20,000.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Turnover rate for regular employees	11%	12%	8%	9%
Average number of applicants per recruitment	40	82	85	80
Workers compensation claims per 100 staff	12	15	10	12
Average number of personnel actions per month	58	54	52	52
Average value of public entity insurance claims paid	\$941	\$1,131	\$1,150	\$1,150

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	9.50	9.50	9.50	9.50	9.50
Training and Development	1.50	1.50	1.50	1.50	1.50
Total Personnel	11.00	11.00	11.00	11.00	11.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	612,460	769,126	838,980	762,850	823,980
Training and Development	126,695	173,779	225,400	175,810	170,720
Total Expenses	\$ 739,155	\$ 942,905	\$ 1,064,380	\$ 938,660	\$ 994,700

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	513,651	614,016	665,390	656,950	705,910
Supplies & Contractual	225,504	326,389	395,000	277,720	284,730
Capital Outlay	-	-	-	-	-
Transfers Out	-	2,500	3,990	3,990	4,060
Total Expenses	\$ 739,155	\$ 942,905	\$ 1,064,380	\$ 938,660	\$ 994,700

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	103,477	132,005	143,700	128,550	139,270
Total Expenses	739,155	942,905	1,064,380	938,660	994,700
Net Operating Result	\$ (635,678)	\$ (810,900)	\$ (920,680)	\$ (810,110)	\$ (855,430)

COST PER CAPITA

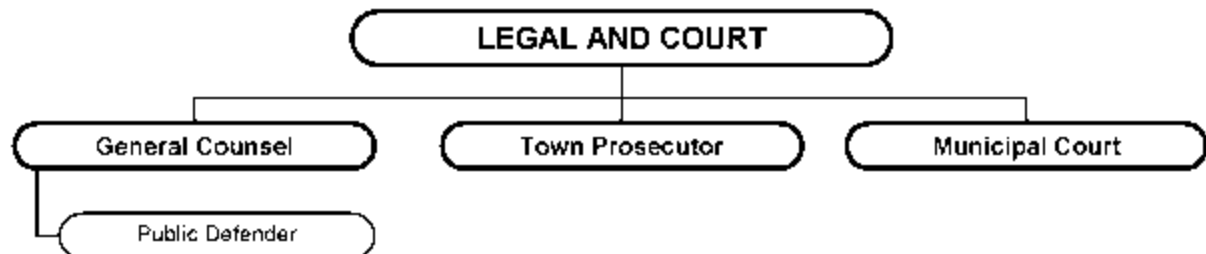

BUSINESS UNIT DESCRIPTION

The Legal and Court Department includes the contract service for General Counsel, the Prosecutor's Office, the Public Defenders and the Municipal Court. Each service contributes to legal compliance within Gilbert whether it is for internal customers or for external customers. At the core of each operation is the goal of fairness and ultimately legal compliance.

GOALS/OBJECTIVES FY 2004

- Ensure a high level of quality control for legal opinions and other documents prepared by legal staff.
- Effectively manage a growing caseload.
- Meet the Rule 8 (RCP) demands for timely disposition of cases while delivering a high level of customer service.

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Counsel	0.00	0.00	0.00	0.00	0.00
Town Prosecutor	9.00	11.00	12.00	12.00	12.00
Municipal Court	12.75	14.47	15.97	15.97	15.97
Total Personnel	21.75	25.47	27.97	27.97	27.97

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Counsel	325,683	515,524	655,580	670,580	671,400
Town Prosecutor	587,838	700,287	885,980	920,280	831,950
Municipal Court	983,677	1,003,798	1,547,060	1,547,980	1,194,380
Total Expenses	\$ 1,897,198	\$ 2,219,609	\$ 3,088,620	\$ 3,138,840	\$ 2,697,730

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,143,549	1,326,667	1,671,980	1,628,260	1,801,350
Supplies & Contractual	753,649	892,942	1,416,640	1,510,580	896,380
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 1,897,198	\$ 2,219,609	\$ 3,088,620	\$ 3,138,840	\$ 2,697,730

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	72,800	76,099	97,900	84,250	108,000
Total Expenses	1,897,198	2,219,609	3,088,620	3,138,840	2,697,730
Net Operating Result	\$ (1,824,398)	\$ (2,143,510)	\$ (2,990,720)	\$ (3,054,590)	\$ (2,589,730)

ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Court Caseload	23,865	21,871	23,329	28,000
# of Court Appearances - Prosecutor	5,850	4,364	8,405	9,000
# of Trials	568	312	669	700
# of guilty pleas	2,120	1,488	1,898	2,000
# of dismissals	350	170	139	160

PURPOSE STATEMENT

The mission of General Counsel is to provide the highest quality legal services to elected officials, appointed officials and staff in conducting Town business. Support is provided through the rendering of legal advice and opinions, and the drafting and review of contracts, ordinances, resolutions and other documents. General Counsel oversees the Public Defender contracts.

ACOMPLISHMENTS FY 2003

- Developed and implemented standard procedures and forms for the Capital Improvement Program
- Assisted planning staff in standardizing the procedures for rezoning and provided training
- Jointly provided training with the Police Department legal advisor to all members of the Police Department to avoid racial profiling and excessive use of force
- Completed a major Indian Water Rights Settlement that provides certainty in planning the future water supply

OBJECTIVES FY 2004

- Promote effective implementation of the Capital Improvement Program through

- creation of written procedures and forms for alternative project delivery methods
- Further the efficient delivery of services by the Planning Department to customers by assisting with the preparation and adoption of a new Zoning Code
- Improve the delivery of legal services related to utility matters by establishing deadlines for completing water-related legal projects and attending meetings with public works administrative staff
- Establish regular programs of open meeting law and conflict of interest training for Boards and Commissions
- Continue to stay abreast of developments in the law that affect Gilbert by reviewing and reporting on case law and new legislation as they develop and making recommendations regarding any changes to ordinances or procedures affected

BUDGET ISSUES

General Counsel services are provided through a contract with Martinez and Curtis that expires in June of 2005. The fees in the current budget year do not change; however, for the FY05 budget the fees will increase by less than 5%.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Written legal opinions	n/a	n/a	50	60
% of parcel acquisitions requiring condemnation	n/a	n/a	8.7%	0.0%



General Counsel

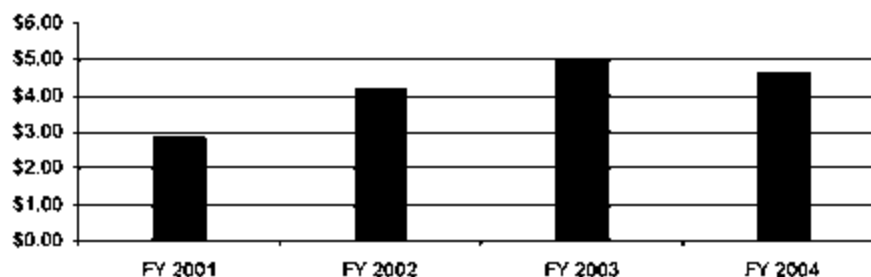
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Counsel	0.00	0.00	0.00	0.00	0.00
Public Defender	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Counsel	325,683	391,662	530,580	530,580	531,400
Public Defender	-	123,862	125,000	140,000	140,000
Total Expenses	\$ 325,683	\$ 515,524	\$ 655,580	\$ 670,580	\$ 671,400

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	325,683	515,524	655,580	670,580	671,400
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 325,683	\$ 515,524	\$ 655,580	\$ 670,580	\$ 671,400

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	325,683	515,524	655,580	670,580	671,400
Net Operating Result	\$ (325,683)	\$ (515,524)	\$ (655,580)	\$ (670,580)	\$ (671,400)

COST PER CAPITA



PURPOSE STATEMENT

The Prosecutor's Office is dedicated to handling criminal misdemeanor cases in a fair and just manner, safeguarding the rights of both the victim and the accused, and protecting the citizens of Gilbert. We are committed to pursuing justice with professionalism and integrity.

ACOMPLISHMENTS FY 2003

- Streamlined office operations through the implementation of an office case management system
- Created and develop an online brief bank containing responses to motions, as well as relevant case law and rulings pertaining to misdemeanor prosecution that may be accessed by all of the prosecutors to assist them with recurring issues

OBJECTIVES FY 2004

- Move to new facility and develop procedures to ensure a smooth transition and efficient operation
- Implement new methods of entering data to save time and make efficient use of limited resources

BUDGET ISSUES

The biggest change to this budget is the reduction of \$75,030 for building rental for the portables and for debt related to the Public Safety Center. The portable rental is no longer necessary with the move to the new facility. All non-growth related debt is now accounted for in the cost center for the Public Safety Center.

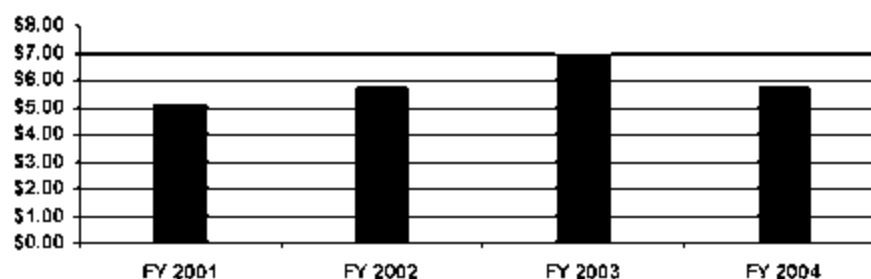
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Percentage of cases charged after review	n/a	n/a	n/a	60%
Percentage of DUI cases resolved within six months of filing	n/a	n/a	n/a	28%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Prosecutor	9.00	11.00	12.00	12.00	12.00
Total Personnel	9.00	11.00	12.00	12.00	12.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Prosecutor	587,838	700,287	885,980	920,280	831,950
Total Expenses	\$ 587,838	\$ 700,287	\$ 885,980	\$ 920,280	\$ 831,950

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	506,098	591,730	730,460	720,280	784,600
Supplies & Contractual	81,740	108,557	155,520	200,000	47,350
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 587,838	\$ 700,287	\$ 885,980	\$ 920,280	\$ 831,950

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	587,838	700,287	885,980	920,280	831,950
Net Operating Result	\$ (587,838)	\$ (700,287)	\$ (885,980)	\$ (920,280)	\$ (831,950)

COST PER CAPITA


PURPOSE STATEMENT

The Purpose of the Gilbert Municipal Court is to provide a just resolution to cases filed in the Court by local law enforcement agencies and local citizens in a timely fashion as mandated under the Arizona and United States Constitution, the laws of the State of Arizona and the local ordinances.

ACOMPLISHMENTS FY 2003

- Completed the design and building of the new Court facility at 55 East Civic Center Drive
- Installed a new digital court reporting system within that facility
- Trained other court personnel on Quality Management applications in the Court, both at the state and national level

OBJECTIVES FY 2004

- To increase the Court staff to a level where the workloads are more in line with caseloads

- To enhance our current court information system to include:

- Direct case disposition reporting to Arizona Department of Transportation
- Interactive information sharing with the State of Arizona Domestic Violence Data Base
- Connect to the State Court Data Warehouse system
- Increase collections of fines, fees, civil sanctions and restitution

BUDGET ISSUES

The Municipal Court budget decreases by \$352,680. Increases in personnel costs are offset by the removal of \$408,020 in building rental due to the move to the Public Safety Center. The proportionate cost for non-growth debt service is now found in the Public Safety Building cost center.

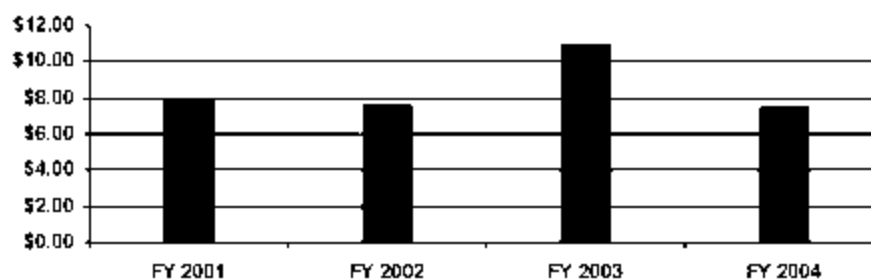
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Rule 8 (Speedy Trial) compliance	100%	100%	100%	100%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Municipal Court	12.75	14.47	15.97	15.97	15.97
Total Personnel	12.75	14.47	15.97	15.97	15.97

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Municipal Court	983,677	1,003,798	1,547,060	1,547,980	1,194,380
Total Expenses	\$ 983,677	\$ 1,003,798	\$ 1,547,060	\$ 1,547,980	\$ 1,194,380

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	637,451	734,937	941,520	907,980	1,016,750
Supplies & Contractual	346,226	268,861	605,540	640,000	177,630
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 983,677	\$ 1,003,798	\$ 1,547,060	\$ 1,547,980	\$ 1,194,380

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	72,800	76,099	97,900	84,250	108,000
Total Expenses	983,677	1,003,798	1,547,060	1,547,980	1,194,380
Net Operating Result	\$ (910,877)	\$ (927,699)	\$ (1,449,160)	\$ (1,463,730)	\$ (1,086,380)

COST PER CAPITA


BUSINESS UNIT DESCRIPTION

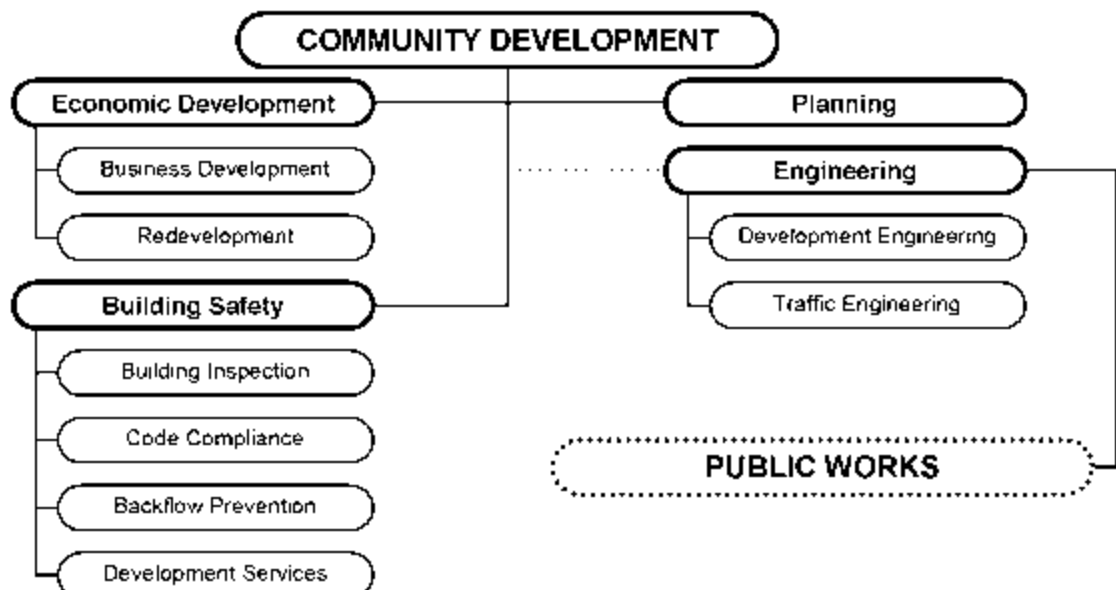
The departments in Community Development provide the services to guide land development from the vacant parcel stage through construction of structures and the maintenance of developed parcels to maintain community aesthetics. The individual departments are Economic Development, Planning, Building Safety and Engineering.

Economic Development focuses on recruiting new business to Gilbert. Planning sets the development guidelines through the General Plan and Town Ordinances. Engineering ensures that the appropriate water, wastewater, and roadway systems are constructed by the developers to support the new development. Building Safety ensures the structures are built to applicable standards.

GOALS/OBJECTIVES FY 2004

- ~ Continue to improve customer and public perception of the development process
- ~ Actively recruit globally-competitive, high value added businesses to Gilbert
- ~ Be recognized as a community that is business friendly and has the infrastructure in place to attract and retain businesses
- Ensure that Gilbert's business climate remains competitive
- ~ Provide each customer with professional staff members that are able to assist them
- ~ Maintain community standards for aesthetics through code/ordinance compliance
- ~ Insure that all structures built in Gilbert meet the adopted construction and land use codes to provide safe structures for all
- ~ Provide a pro-active, responsive, customer oriented permit process
- ~ Ensure that construction of privately and publicly funded infrastructure is in compliance with applicable codes and standards
- ~ Ensure the safe movement of citizens by analyzing and installing traffic control devices

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Economic Development	4.50	4.75	4.75	4.75	4.75
Planning	16.00	16.00	16.00	16.00	17.00
Building Safety	41.63	45.63	47.63	46.63	46.63
Engineering	18.77	18.77	20.77	20.77	20.77
Total Personnel	80.90	85.15	89.15	88.15	89.15

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Economic Development	2,646,995	4,017,605	2,916,070	3,826,710	1,789,600
Planning	1,164,459	1,220,453	1,260,010	1,431,990	1,389,130
Building Safety	2,240,238	2,685,472	3,203,200	2,863,060	3,080,450
Engineering	1,656,319	1,714,974	1,764,140	1,685,620	1,738,320
Total Expenses	\$ 7,708,011	\$ 9,638,504	\$ 9,143,420	\$ 9,807,380	\$ 7,997,500

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	3,960,068	4,581,003	5,220,870	4,911,370	5,516,440
Supplies & Contractual	1,870,379	1,836,722	2,198,310	1,975,780	2,161,670
Capital Outlay	137,921	142,179	190,000	180,990	-
Transfers Out	1,739,643	3,078,600	1,534,240	2,739,240	319,390
Total Expenses	\$ 7,708,011	\$ 9,638,504	\$ 9,143,420	\$ 9,807,380	\$ 7,997,500

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	6,303,088	5,256,350	4,901,000	6,062,150	5,925,850
Total Expenses	7,708,011	9,638,504	9,143,420	9,807,380	7,997,500
Net Operating Result	\$ (1,404,923)	\$ (4,382,154)	\$ (4,242,420)	\$ (3,745,230)	\$ (2,071,650)

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of single family permits issued	4,046	3,455	3,518	3,300
Acres of land approved for development	0	0	0	0
# of traffic plans reviewed (calendar year)	188	299	400	440
# of design review applications	156	147	169	175
# of information packets mailed	0	0	0	0

PURPOSE STATEMENT

The main responsibilities of the Business Development Division of the Gilbert Economic Development Department are the recruitment of new businesses to the community, the retention & expansion of existing Gilbert businesses and the marketing of Gilbert to national and international audiences. In addition, the Economic Development staff works with other town departments to ensure that Gilbert's business climate remains competitive

ACCOMPLISHMENTS FY 2003

- Staff assisted 17 companies/developments in locating to Gilbert
- Facilitated Capital Investments of \$247,545,000 in Gilbert
- 4,726 announced new jobs in Gilbert
- 1,800,953 square feet of new and used industrial/commercial space occupied
- Publication and distribution of 2003 Community Profile
- Successful implementation of 2003 Marketing & Communications Strategy

OBJECTIVES FY 2004

- Create 200 new business/development leads
- Create 225 new manufacturing/office jobs & 1400 retail jobs matching the desired salary ranges with special emphasis on the targeted business clusters
- Generate \$76,200,000 in capital investment on new projects
- Increase sales tax revenue by 4.8%
- Assist in the location of 18 new companies to Gilbert (incl. one international company)

BUDGET ISSUES

Due to budget cutbacks the Economic Development budget was reduced by 39%. The reduction consists of the elimination of the Business Retention and Expansion portion of the contract with the Gilbert Chamber of Commerce; the elimination in September of system development fee incentives and the elimination of all transfers to redevelopment except those to support the Commission, existing property management and approved capital projects. The services provided by the Chamber of Commerce is incorporated into the 2003-04 Action Plan and has the potential of impacting staff time previously dedicated to business recruitment.

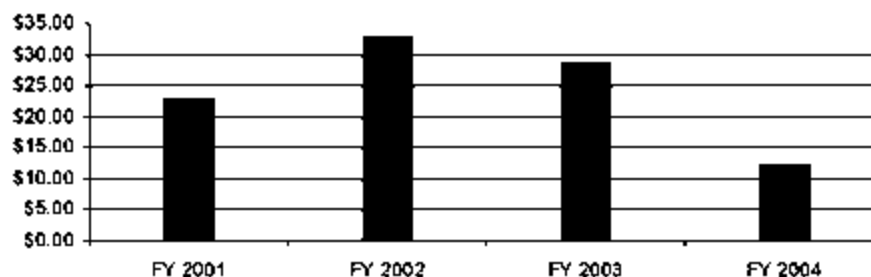
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Jobs to population ratio	1.475	1.493	1.526	1.500
# of new jobs created (staff assisted)	1,986	2,095	4,725	1,625
# of new businesses	427	560	712	700
Annual retail sales tax revenue	\$10,955,645	\$12,529,574	\$11,953,344	\$13,500,000
Square footage occupied	1,114,360	905,900	751,346	860,000

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	4.50	4.75	4.75	4.75	4.75
Business Development	0.00	0.00	0.00	0.00	0.00
Redevelopment	0.00	0.00	0.00	0.00	0.00
Total Personnel	4.50	4.75	4.75	4.75	4.75

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	401,648	422,169	498,770	3,826,710	1,562,550
Business Development	2,245,347	3,595,436	2,417,300	-	99,750
Redevelopment	-	-	-	-	127,300
Total Expenses	\$ 2,646,995	\$ 4,017,605	\$ 2,916,070	\$ 3,826,710	\$ 1,789,600

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	250,729	278,013	331,930	329,160	340,230
Supplies & Contractual	656,623	709,134	1,137,840	846,250	1,222,320
Capital Outlay	-	-	-	-	-
Transfers Out	1,739,643	3,030,458	1,446,300	2,651,300	227,050
Total Expenses	\$ 2,646,995	\$ 4,017,605	\$ 2,916,070	\$ 3,826,710	\$ 1,789,600

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	2,646,995	4,017,605	2,916,070	3,826,710	1,789,600
Net Operating Result	\$ (2,646,995)	\$ (4,017,605)	\$ (2,916,070)	\$ (3,826,710)	\$ (1,789,600)

COST PER CAPITA


PURPOSE STATEMENT

In order to manage the rapid growth of the community, the Planning Department provides land use planning and urban design services to the development industry, residents, the business community, other public agencies and Town departments. The Department is staff to the Planning and Zoning Commission and Design Review Board, and administers the General Plan, Unified Land Development Code, various design guidelines and numerous application procedures. The Department mission is to provide superior planning services to help build a community of excellence.

ACOMPLISHMENTS FY 2003

- Adopted new Commercial Design Guidelines that set standards for retail and office development
- Completed annual General Plan update
- Adopted a revised sign code providing additional visibility for retail tenants, new signs for freeway property, and additional temporary signage
- Reviewed and approved the largest amount of commercial development in Town history, including two major power centers totaling over 100 acres
- Managed twenty annexations totaling 2180 acres of land
- Approved 169 Design Review applications in an average time of 102 days, an workload increase of 13% from FY 2002
- Processed 39 rezoning cases, an increase of 70% from FY 2002

- Maintained excellent working relationships with various stakeholders groups

OBJECTIVES FY 2004

- Maintain 90% completion of construction plan reviews within 20 working days
- Complete the 2003 General Plan update and adoption of major amendments by December 31, 2003
- Publish all divisions of the revised Land Development Code by December 31, 2003, and adopt the new code in Spring of 2004
- Maintain published schedules for all current development review processes
- Annex all ADOT freeway right-of-way
- Continue to improve customer perception as measured by surveys and tangible feedback
- Begin implementation of the new Land Development Code

BUDGET ISSUES

No significant changes to service levels are anticipated unless workload increases. The Planning Department will complete the update of the Land Development Code and begin the process of implementing the new zoning districts and procedures. Additional community growth, in addition to issues resulting from a larger population and business base will continue to strain Department resources. There will be a continuing need to supplement staff resources with consulting assistance to maintain project processing and approval schedules.

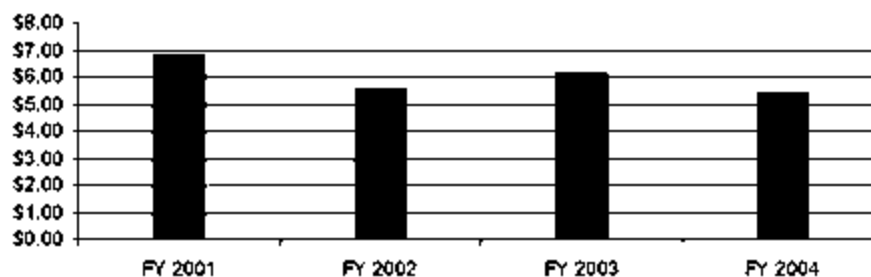
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Construction plans reviewed within 20 days	75%	80%	90%	90%
Items continued due to ad errors	5%	3%	1%	1%
Minutes completed within 72 hours	n/a	90%	98%	98%
Design Review Board and Planning and Zoning packets delivered on time	95%	93%	98%	98%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Planning	16.00	16.00	16.00	16.00	17.00
Total Personnel	16.00	16.00	16.00	16.00	17.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Planning	1,164,459	1,220,453	1,260,010	1,431,990	1,389,130
Total Expenses	\$ 1,164,459	\$ 1,220,453	\$ 1,260,010	\$ 1,431,990	\$ 1,389,130

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	848,976	899,568	1,020,270	967,960	1,131,360
Supplies & Contractual	301,763	317,727	234,360	458,650	252,120
Capital Outlay	13,720	-	-	-	-
Transfers Out	-	3,158	5,380	5,380	5,650
Total Expenses	\$ 1,164,459	\$ 1,220,453	\$ 1,260,010	\$ 1,431,990	\$ 1,389,130

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	375,608	536,921	446,000	611,000	595,000
Total Expenses	1,164,459	1,220,453	1,260,010	1,431,990	1,389,130
Net Operating Result	\$ (788,851)	\$ (683,532)	\$ (814,010)	\$ (820,990)	\$ (794,130)

COST PER CAPITA


PURPOSE STATEMENT

To assure a safe environment within Gilbert through the administration of adopted regulations relating to construction, zoning, signage, backflow prevention and other Code of Gilbert requirements.

ACOMPLISHMENTS FY 2003

- Completed implementation and refinement of new software for permitting activities.
- Improved Tenant Improvement permit issuance time by evaluating and establishing review times for each individual project and instituting over the counter permit issuance for minor Tenant Improvement projects.
- Incorporated business registration into Development Services.
- Partnered with a home builder to improve their inspection pass rate and provide 2 a day inspections
- Maintained inspection service standards in all areas
- Received Maricopa Association of Governments (MAG) Desert Peaks Award for organizational commitment to and participation in the Regional Plan Review Program for approval of standardized residential house plans

- Received AZ Planning Association Award for the best multi-agency Plan Coordination for our participation in the Regional Plan Review Program.

OBJECTIVES FY 2004

- Process and review 95% of permit requests within applicable established timelines
- Process and review business registration requests within applicable established timelines
- Complete requested inspections within established timelines
- Respond to 95% of complaints within two business days of receipt of complaint
- Implement Interactive Voice Response (IVR) software application for inspection scheduling
- Implement business registration and licensing software application

BUDGET ISSUES

The Building Safety budget decreased by 3.8% The two major factors are the movement of one Fire Plans Examiner to Fire Prevention and no purchase of replacement vehicles in FY04 compared to \$152,000 in FY03.

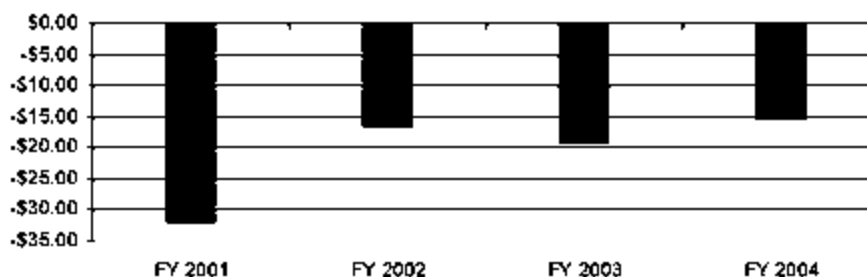
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of inspection requests completed within scheduled times	100%	100%	100%	100%
% of complaints responded to within two workdays of receipts	90%	95%	96%	98%
% of customers rating processes as satisfactory or better	90%	97%	95%	97%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Building Inspection	27.63	28.63	28.63	27.63	27.63
Code Compliance	4.50	5.00	6.00	6.00	6.00
Backflow Prevention	1.50	2.00	2.00	2.00	2.00
Development Services	8.00	10.00	11.00	11.00	11.00
Total Personnel	41.63	45.63	47.63	46.63	46.63

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Building Inspection	1,838,663	1,833,247	2,157,110	1,876,390	2,033,300
Code Compliance	248,707	329,545	360,030	332,210	354,600
Backflow Prevention	79,714	125,400	151,800	138,790	132,410
Development Services	73,154	397,280	534,260	515,670	560,140
Total Expenses	\$ 2,240,238	\$ 2,685,472	\$ 3,203,200	\$ 2,863,060	\$ 3,080,450

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,788,721	2,227,323	2,568,420	2,472,030	2,698,530
Supplies & Contractual	362,668	321,610	428,800	192,260	325,240
Capital Outlay	88,849	106,634	152,000	144,790	-
Transfers Out	-	29,905	53,980	53,980	56,680
Total Expenses	\$ 2,240,238	\$ 2,685,472	\$ 3,203,200	\$ 2,863,060	\$ 3,080,450

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	5,927,480	4,719,429	4,455,000	5,451,150	5,330,850
Total Expenses	2,240,238	2,685,472	3,203,200	2,863,060	3,080,450
Net Operating Result	\$ 3,687,242	\$ 2,033,957	\$ 1,251,800	\$ 2,588,090	\$ 2,250,400

COST PER CAPITA


PURPOSE STATEMENT

The Gilbert Engineering Division is dedicated to providing superior quality municipal engineering services and ensuring a safe and efficient transportation system within Gilbert. The community is served through the provision of quality control for the installation of public and privately funded Public Works Infrastructure (water, wastewater and transportation)

ACOMPLISHMENTS FY 2003

- Implementation of the ATMS (advanced traffic management system)
- Completed 22 traffic signal warrant studies and 103 traffic mitigation and neighborhood issues
- Converted to the use of software to track plan reviews and permits
- Completed approximately \$40 Million in Capital Improvement projects
- Added 35 miles of water, 27 miles of sewer and 26 miles of roadway infrastructure

OBJECTIVES FY 2004

- Work with Town Managers office to complete Capital Improvements program for FY03/04
- Provide efficient plan turnaround times (20 day 1st review and 10 day 2nd review)
- Complete traffic projects, studies and counts to ensure safe efficient transportation system

BUDGET ISSUES

The Development Engineering budget is reduced by \$70,000 in consulting and professional services and by \$24,000 in building rental. A portion of the staff was housed in portable units and they are now all located in a permanent location. Traffic Engineering increases to support the cost of traffic studies for freeway impact and for tuition reimbursement.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of commercial/industrial plans reviewed within 20/10 day turnaround	n/a	n/a	90%	95%
% of residential plans reviewed within 20/10 day turnaround	n/a	n/a	80%	85%

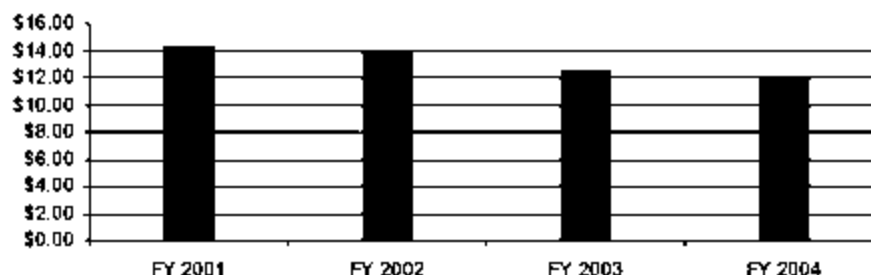
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Development Engineering	15.27	14.27	15.77	15.77	15.77
Traffic Engineering	3.50	4.50	5.00	5.00	5.00
Total Personnel	18.77	18.77	20.77	20.77	20.77

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Development Engineering	1,257,560	1,260,770	1,380,750	1,146,970	1,208,100
Traffic Engineering	398,759	454,204	383,390	538,650	530,220
Total Expenses	\$ 1,656,319	\$ 1,714,974	\$ 1,764,140	\$ 1,685,620	\$ 1,738,320

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,071,642	1,176,099	1,300,250	1,142,220	1,346,320
Supplies & Contractual	549,325	488,251	397,310	478,620	361,990
Capital Outlay	35,352	35,545	38,000	36,200	-
Transfers Out	-	15,079	28,580	28,580	30,010
Total Expenses	\$ 1,656,319	\$ 1,714,974	\$ 1,764,140	\$ 1,685,620	\$ 1,738,320

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	1,656,319	1,714,974	1,764,140	1,685,620	1,738,320
Net Operating Result	\$ (1,656,319)	\$ (1,714,974)	\$ (1,764,140)	\$ (1,685,620)	\$ (1,738,320)

COST PER CAPITA

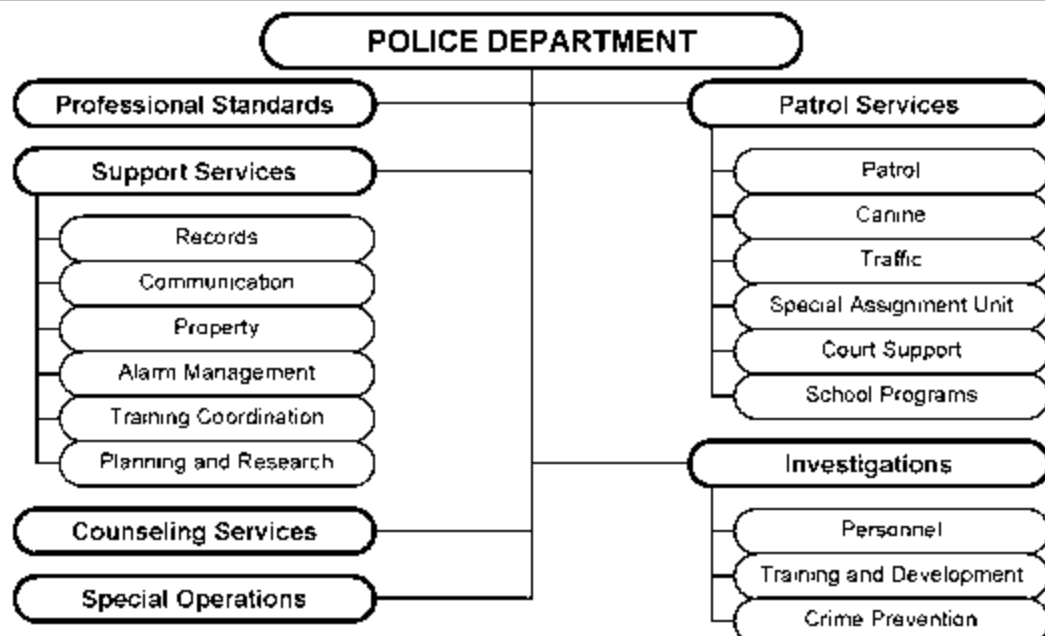


DEPARTMENT DESCRIPTION

The members of the Gilbert Police Department are committed to serving the citizens of Gilbert in a professional, proactive, and community-oriented manner. Our success will be measured by the working relationship we maintain with our citizens and the safety and security the community experiences. Our mission is to provide the community of Gilbert with a professional service organization that effectively and uniformly enforces federal, state and local laws, provide citizen assistance and department-wide implementation of the community policing philosophy

GOALS/OBJECTIVES FY 2004

- To fully staff all authorized positions in the department
- To establish a viable staffing growth plan to keep up with the needs of a fast-growing community
- To provide a safer environment for the citizens of Gilbert by reducing the number of fatal collisions through diligent traffic enforcement
- To further explore partnership possibilities with other law enforcement agencies and share resources resulting in reduce expenses
- To continue to be recognized as the safest community in the Valley

ORGANIZATIONAL CHART


PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	4.50	4.50	4.50	4.50	4.50
Professional Standards	7.00	7.00	7.00	7.00	7.00
Patrol Services	86.50	107.50	113.25	113.25	123.50
Support Services	38.00	40.50	43.50	42.50	42.50
Counseling	7.22	8.22	8.22	8.22	7.50
Investigations	25.00	25.00	27.00	26.00	26.00
Special Operations	0.00	0.00	0.00	0.00	0.00
Total Non-Civilian	109.50	130.50	135.75	133.75	139.50
Total Civilian	58.72	62.22	67.72	67.72	71.50
Total Personnel	168.22	192.72	203.47	201.47	211.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	522,171	455,140	1,056,070	1,068,670	602,660
Professional Standards	460,086	522,598	554,670	509,210	536,490
Patrol Services	7,644,942	9,375,908	12,488,470	11,875,600	14,144,040
Support Services	1,825,779	2,152,958	2,754,190	2,204,880	2,670,020
Counseling	424,115	505,902	544,560	552,370	511,150
Investigations	1,776,228	1,919,447	2,511,520	2,012,140	2,319,000
Special Operations	73,922	62,307	113,370	100,040	92,090
Total Expenses	\$ 12,727,243	\$ 14,994,260	\$ 20,022,850	\$ 18,322,910	\$ 20,875,450

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	9,517,329	11,512,221	13,198,310	12,308,560	14,391,020
Supplies & Contractual	2,282,550	2,358,973	4,194,870	3,412,790	2,686,410
Capital Outlay	129,587	697,499	607,000	573,390	364,000
Transfers Out	797,777	425,567	2,022,670	2,028,170	3,434,020
Total Expenses	\$ 12,727,243	\$ 14,994,260	\$ 20,022,850	\$ 18,322,910	\$ 20,875,450

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	1,201,607	1,272,434	1,280,000	1,165,650	1,271,500
Total Expenses	12,727,243	14,994,260	20,022,850	18,322,910	20,875,450
Net Operating Result	\$(11,525,636)	\$(13,721,826)	\$(18,742,850)	\$(17,157,260)	\$(19,603,950)

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of authorized positions filled	95.3%	98.5%	94.5%	99.5%
% of citizens rating Police Service as generally or very satisfied	92.3%	94.1%	89.0%	91.8%
% of citizens feeling they are generally/very safe from attack or being held up	93.0%	96.4%	96.5%	95.3%
Average Priority 1 response time (minutes)	7.7	8.3	8.4	8.0
UCR Part 1 Crimes per Thousand population	36.7	38.4	38.3	38.5

PURPOSE STATEMENT

The Gilbert Police Department Office of Professional Standards oversees internal affairs, recruiting, hiring and accreditation to assist in the goals of being a professional Police Department and a safe community

ACOMPLISHMENTS FY 2003

- Achieved re-accreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA)
- Improve the method of capturing and documenting administrative interviews by installing a video system in the new Public Safety Center
- Successfully implemented a video testing system for communications staff testing

OBJECTIVES FY 2004

- Coordinate with the Volunteer Coordinator and the Internet Analyst to create a web link directly to the Police Department to provide easier access to information
- Identify local sources of free or low cost training to enhance or refresh the knowledge base of the Internal Affairs Detectives
- Identify a viable technological alternative to using external polygraphist

BUDGET ISSUES

Professional Standards decreases by 3% due to about \$14,000 in one time expenditures last fiscal year and to base reductions.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of investigations completed within 30 days	59%	23%	40%	50%
% of investigations routed within 60 days	62%	90%	45%	50%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Professional Standards	7.00	7.00	7.00	7.00	7.00
Total Personnel	7.00	7.00	7.00	7.00	7.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Professional Standards	460,086	522,598	554,670	509,210	536,490
Total Expenses	\$ 460,086	\$ 522,598	\$ 554,670	\$ 509,210	\$ 536,490

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	385,124	399,103	406,600	411,690	433,890
Supplies & Contractual	74,962	115,185	133,000	82,450	86,780
Capital Outlay	-	-	-	-	-
Transfers Out	-	8,310	15,070	15,070	15,820
Total Expenses	\$ 460,086	\$ 522,598	\$ 554,670	\$ 509,210	\$ 536,490

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	460,086	522,598	554,670	509,210	536,490
Net Operating Result	\$ (460,086)	\$ (522,598)	\$ (554,670)	\$ (509,210)	\$ (536,490)

COST PER CAPITA


PURPOSE STATEMENT

The Patrol Services Division provides the first response to both emergency and non-emergency calls for service including, all crimes in progress, traffic accidents and reports of felony and misdemeanor crimes. Additional services include search and rescue, community policing, proactive patrol, public safety concerns and traffic enforcement

ACOMPLISHMENTS FY 2003

- Trained Civilian Teleserve personnel to reduce response time to telephone reports and increase the time available for Police Officer presence on the streets
- Promoted the safety and welfare of officers by providing a higher quality lightweight, flexible bulletproof vests suitable to meet environmental concerns associated with Arizona's high temperatures
- Reduced the number of fatal traffic collisions from a record high of nine in 2001 to one in 2003 through a diligent enforcement focus on the causes of fatal crashes

OBJECTIVES FY 2004

- Complete the uniform installation in patrol cars of hard-wired computers, modems and software for Officer use
- Continue to explore partnership possibilities with other law enforcement agencies in the region to share resources and reduce expenditures such as the crime data system with the City of Mesa
- Revise operations as necessary to facility move to Public Safety Complex

BUDGET ISSUES

The Patrol Division applied for a grant to add 15 officers. The General Fund budget includes the transfer of \$970,000 to the Grant Fund to pay for expenses not included in the Grant – if awarded. The grant award will not be known until October. Another change is the movement of three Officers from the Dare program back to Patrol. The Council decided to discontinue Dare to add more Officers to the street. The budget also includes a transfer to Capital Projects of \$1,500,000 for year one of the Police Software implementation and \$378,000 for a portion of the cost of an Incident Command Vehicle.

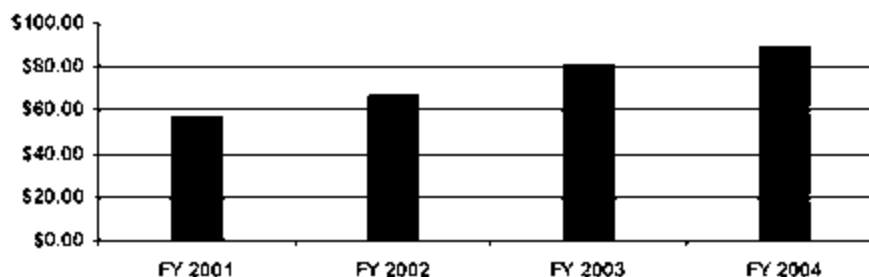
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of felony arrests to felony complaints	40%	46%	46%	47%
Value of property lost due to crime	\$10,160,000	\$9,580,000	\$11,690,000	\$12,000,000
Crimes committed per 1,000 population	37	38	37	37

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Patrol	60.50	81.50	85.25	85.25	96.50
Canine	2.00	2.00	2.00	2.00	2.00
Traffic	7.00	7.00	9.00	9.00	9.00
Special Assignment Unit	6.00	6.00	6.00	6.00	6.00
Court Support	2.00	2.00	2.00	2.00	2.00
School Programs	9.00	9.00	9.00	9.00	8.00
Total Non-Civilian	85.00	106.00	110.25	108.25	114.00
Total Civilian	1.50	1.50	3.00	5.00	9.50
Total Personnel	86.50	107.50	113.25	113.25	123.50

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Patrol	5,682,721	7,327,615	9,807,870	9,515,080	11,738,290
Canine	163,519	189,936	250,950	251,920	207,980
Traffic	659,858	699,175	1,060,010	1,054,190	939,110
Special Assignment Unit	368,084	224,795	462,250	236,190	456,020
Court Support	165,809	215,483	154,800	128,450	163,980
School Programs	604,951	718,904	752,590	689,770	638,660
Total Expenses	\$ 7,644,942	\$ 9,375,908	\$ 12,488,470	\$ 11,875,600	\$ 14,144,040

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	5,552,144	7,210,568	7,880,010	7,657,620	8,951,820
Supplies & Contractual	1,245,133	1,337,237	2,142,010	1,766,820	1,529,190
Capital Outlay	88,453	466,220	539,000	518,210	329,000
Transfers Out	759,212	361,883	1,927,450	1,932,950	3,334,030
Total Expenses	\$ 7,644,942	\$ 9,375,908	\$ 12,488,470	\$ 11,875,600	\$ 14,144,040

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	1,102,131	1,167,762	1,158,000	1,034,350	1,146,500
Total Expenses	7,644,942	9,375,908	12,488,470	11,875,600	14,144,040
Net Operating Result	\$ (6,542,811)	\$ (8,208,146)	\$ (11,330,470)	\$ (10,841,250)	\$ (12,997,540)

COST PER CAPITA


PURPOSE STATEMENT

The Support Services Division is responsible for providing all necessary logistical and strategic support for the police department and other Town Departments. Support Services personnel dispatch officers, answer all emergency calls, process all reports written by officers and provide related services to the public.

ACOMPLISHMENTS FY 2003

- Coordinated the relocation of all emergency phone and radio equipment to the new Public Safety Center
- Filled the position of Public Safety Communications Specialist to serve the communication needs of both Police Department and Fire Department

OBJECTIVES FY 2004

- Provide faster customer service by completing the optical scan project in police records by February 2004
- Complete the transition to the new 800mhz regional radio system with Mesa and Phoenix by October 2003

BUDGET ISSUES

Through reductions in base expenditures these cost centers were able to decrease the budgets in total by 3% or \$64,170

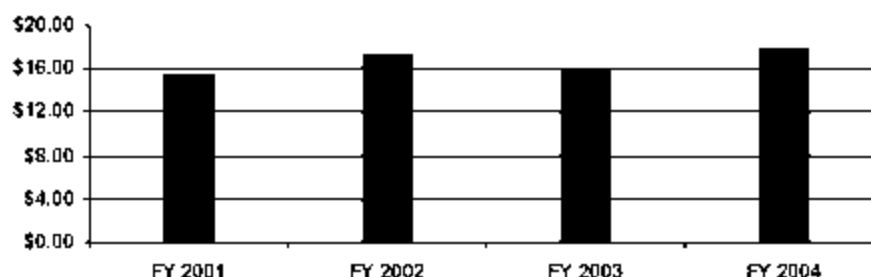
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Average answer time for 911 calls	n/a	n/a	5 seconds	7 seconds
Average answer time for non-emergency calls	n/a	6 seconds	7 seconds	9 seconds

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Records	10.00	11.00	12.00	12.00	12.00
Communication	22.00	22.00	24.00	23.00	23.00
Property	3.00	3.50	3.50	3.50	3.50
Alarm Management	1.00	1.00	1.00	1.00	1.00
Training Coordination	1.00	1.00	1.00	1.00	1.00
Planning and Research	1.00	2.00	2.00	2.00	2.00
Total Personnel	38.00	40.50	43.50	42.50	42.50

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Records	363,290	442,211	573,060	458,750	596,280
Communication	977,315	1,255,662	1,469,190	1,194,100	1,420,470
Property	288,022	275,807	400,830	326,220	385,150
Alarm Management	53,757	53,691	52,020	51,390	52,970
Training Coordination	87,952	83,161	134,170	70,670	89,690
Planning and Research	55,443	42,426	124,920	103,750	125,460
Total Expenses	\$ 1,825,779	\$ 2,152,958	\$ 2,754,190	\$ 2,204,880	\$ 2,670,020

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,351,621	1,487,772	2,126,660	1,749,840	2,188,910
Supplies & Contractual	439,766	437,280	618,250	445,760	436,360
Capital Outlay	20,028	214,671	-	-	35,000
Transfers Out	14,364	13,235	9,280	9,280	9,750
Total Expenses	\$ 1,825,779	\$ 2,152,958	\$ 2,754,190	\$ 2,204,880	\$ 2,670,020

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	44,566	47,983	57,000	53,000	60,000
Total Expenses	1,825,779	2,152,958	2,754,190	2,204,880	2,670,020
Net Operating Result	\$ (1,781,213)	\$ (2,104,975)	\$ (2,697,190)	\$ (2,151,880)	\$ (2,610,020)

COST PER CAPITA


PURPOSE STATEMENT

Gilbert Youth & Adult Resources provides a comprehensive counseling program to Gilbert residents referred by the Gilbert Police Department, Gilbert Municipal Court, or Gilbert Fire Department in order to improve quality of life, assist victims of crime, and reduce offender recidivism. Services provided include crisis intervention, victim assistance, domestic violence counseling, substance abuse assessment and referral, and youth and adult diversion programming.

ACOMPLISHMENTS FY 2003

- 14 new volunteers were added to the Police Department in 02-03 – 7 in Victim Assistance, 4 in Citizens On Patrol, 1 in Alarms, 1 DUI Van Driver, and 1 Property & Evidence volunteer
- Continued to implement the Youth Violence Prevention/Intervention Program with the School Resource Officers by providing violence prevention education and intervention at the Gilbert schools and offering youth violence intervention groups within the Counseling section of the Police Department
- Provided the second year of a parenting class for parents of youth in our programs
- Responded to over 170 crisis calls
- Contacted and offered services to 1590 victims

OBJECTIVES FY 2004

- Continue to develop and expand the Victim Assistance Program by recruiting and training at least 10 additional volunteers and providing mobile victim assistance during the busiest weekend shifts
- Continue to implement a Violence Intervention Program for youth in the Gilbert community by providing an 8-week open ended group for all violence referrals to attend a complete assessment with a counselor including an evaluation component
- Implement a parenting education component for families referred to Youth & Adult Resources by scheduling at least three 8-week parenting groups during the next year
- Provide assessment and counseling to at least 3,300 citizens in the Gilbert community
- Respond to all crisis calls requested by the Gilbert Police and Fire Departments during the next year

BUDGET ISSUES

The Counseling Division budget is reduced by the amount of building rental that is no longer required with the move to the Public Safety Center. The base budget for FY03 included \$38,310 in building rental.

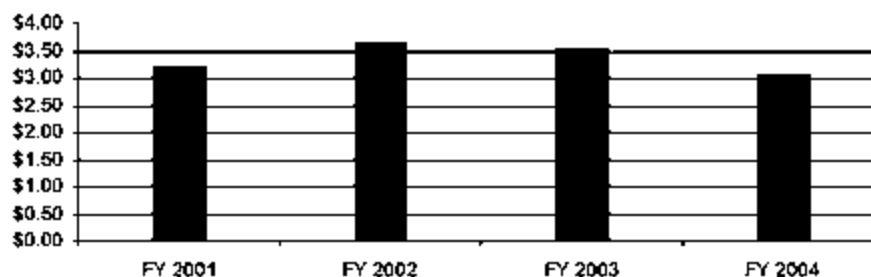
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per Counseling Unit	\$21.20	\$23.72	\$22.82	\$19.00
% of youth violence referrals completing the group successfully	94%	93%	95%	95%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Counseling	7.22	8.22	8.22	8.22	7.50
Total Personnel	7.22	8.22	8.22	8.22	7.50

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Counseling	424,115	505,902	544,560	552,370	511,150
Total Expenses	\$ 424,115	\$ 505,902	\$ 544,560	\$ 552,370	\$ 511,150

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	333,716	430,132	462,340	464,830	475,980
Supplies & Contractual	66,198	73,763	82,220	87,540	35,170
Capital Outlay	-	-	-	-	-
Transfers Out	24,201	2,007	-	-	-
Total Expenses	\$ 424,115	\$ 505,902	\$ 544,560	\$ 552,370	\$ 511,150

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	54,910	56,689	65,000	78,300	65,000
Total Expenses	424,115	505,902	544,560	552,370	511,150
Net Operating Result	\$ (369,205)	\$ (449,213)	\$ (479,560)	\$ (474,070)	\$ (446,150)

COST PER CAPITA


PURPOSE STATEMENT

The Gilbert Police Department Investigations Division is dedicated to apprehending and prosecuting offenders as well as resolving investigations in a timely and thorough manner. Comprised of the Persons Crimes Unit, Property Crimes Unit and Special Investigations Team, the Criminal Investigations Division investigates complex felony crimes, including homicide, sexual assault, child abuse/endangerment, robbery, burglary, theft drug trafficking and racketeering.

ACOMPLISHMENTS FY 2003

- Investigated over 1,000 cases
- Recovered stolen property in excess of \$150,000 in value
- Seized 13 firearms, four vehicles and over \$17,000 in cash as proceeds from illegal activities
- The Persons and Property Crimes Units were awarded the Distinguished Team Citation, an award given by the Gilbert Police Department to recognize service excellence and teamwork

OBJECTIVES FY 2004

- Increase case clearance rates by five percent by developing new investigative procedures and practices

- Decrease the number of inactivated cases by five percent
- Improve teamwork across the Investigations Division by increasing the number of joint investigations between separate work units in the Investigations Division
- Improve teamwork between the Investigations Division and Patrol Division by increasing the number of joint investigations between the Patrol and Investigations Divisions and increase the number of briefings attended by Detectives and Investigations Sergeants

BUDGET ISSUES

The Investigation budget is reduced by \$34,830 for building rental because of the move to the Public Safety Center and reduced by \$84,520 in one time budget amounts from fy03. The single largest increase is the Intergovernmental Agreement (IGA) between the Chandler Police Department and Gilbert Police Department for approximately \$48,000. This agreement provides a Forensic Crime Scene Specialist to be hired by Chandler PD and made available to Gilbert PD for assistance at major crime scenes, including, homicide, aggravated assault, robbery, fatal and serious injury accidents, sexual assault and burglary/theft with a loss exceeding \$10,000.

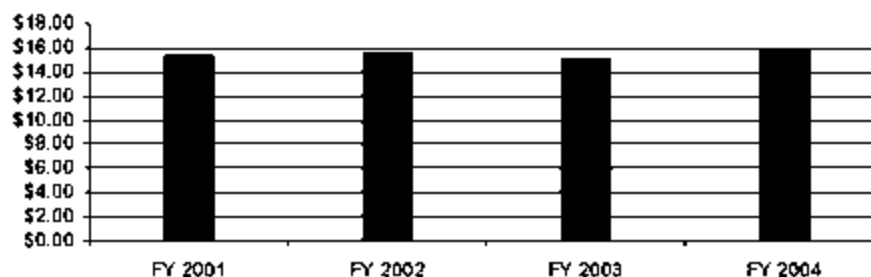
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Case Clearance Rate (arrest/complaint)	3%	3%	5%	5%
% of cases inactivated	54%	53%	81%	72%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Investigations	15.00	16.00	18.00	17.00	17.00
Special Investigations	8.00	7.00	7.00	7.00	7.00
Crime Prevention	2.00	2.00	2.00	2.00	2.00
Total Non-Civilian	20.00	20.00	21.00	21.00	21.00
Total Civilian	5.00	5.00	6.00	5.00	5.00
Total Personnel	25.00	25.00	27.00	26.00	26.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Investigations	1,119,745	1,226,698	1,744,780	1,447,120	1,563,020
Special Investigations	552,488	574,986	622,060	458,110	633,200
Crime Prevention	103,995	117,763	144,680	106,910	122,780
Total Expenses	\$ 1,776,228	\$ 1,919,447	\$ 2,511,520	\$ 2,012,140	\$ 2,319,000

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,549,850	1,622,988	1,912,610	1,624,630	1,911,240
Supplies & Contractual	226,378	246,069	507,350	316,500	351,520
Capital Outlay	-	16,608	38,000	17,450	-
Transfers Out	-	33,782	53,560	53,560	56,240
Total Expenses	\$ 1,776,228	\$ 1,919,447	\$ 2,511,520	\$ 2,012,140	\$ 2,319,000

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	1,776,228	1,919,447	2,511,520	2,012,140	2,319,000
Net Operating Result	\$ (1,776,228)	\$ (1,919,447)	\$ (2,511,520)	\$ (2,012,140)	\$ (2,319,000)

COST PER CAPITA


PURPOSE STATEMENT

To provide tactical support to other Police Department units and assist with executing high-risk search warrants, barricaded suspects, hostage situations or any incident in which there is danger to the public.

ACOMPLISHMENTS FY 2003

- Participated in several non-crisis events to educate or assist the public. These events include public displays and demonstrations in conjunction with crime prevention, citizen academy demonstrations and accreditation static display
- Two new members successfully completed basic SWAT training

- Completed training outline for the Critical Incident Response Course for Supervisors
- Changed Team Commanders
- Changed requirement to make team leader position of Special Operations by a sergeant level position

OBJECTIVES FY 2004

- Create filing system for all training
- Add a Medic to the team
- Convert entry weapon system

BUDGET ISSUES

Only mandatory items are purchased

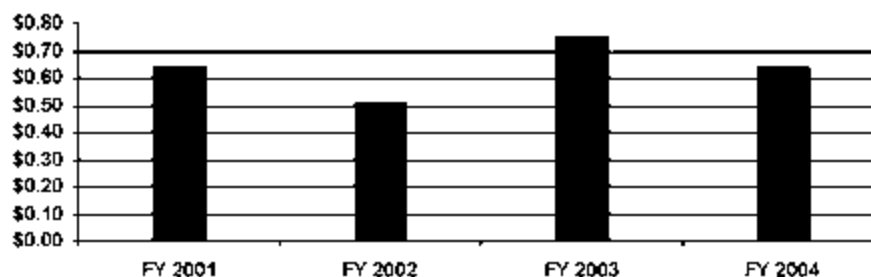
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of Special Operations members trained in knowledge, skills and abilities	25%	100%	100%	100%
Number of Special Operations members completing the course of instruction	14	18	21	21
% of Patrol Officers who successfully complete training	100%	100%	100%	100%
Number of search warrants served	2	1	6	10
Training hours	180	200	210	210

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
ERU Unit	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
ERU Unit	73,922	62,307	113,370	100,040	92,090
Total Expenses	\$ 73,922	\$ 62,307	\$ 113,370	\$ 100,040	\$ 92,090

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	7,333	7,849	20,780	19,330	19,070
Supplies & Contractual	66,589	54,458	85,600	73,720	65,680
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	6,990	6,990	7,340
Total Expenses	\$ 73,922	\$ 62,307	\$ 113,370	\$ 100,040	\$ 92,090

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	73,922	62,307	113,370	100,040	92,090
Net Operating Result	\$ (73,922)	\$ (62,307)	\$ (113,370)	\$ (100,040)	\$ (92,090)

COST PER CAPITA


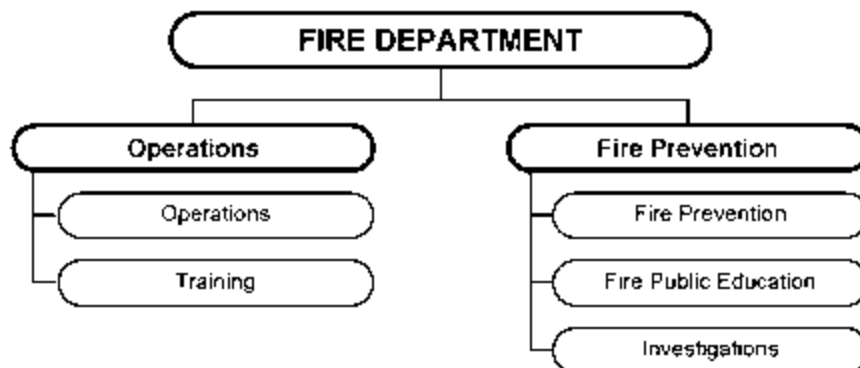
DEPARTMENT DESCRIPTION

The Gilbert Fire Department provides unconditional protection against natural and man-made crisis through community education, fire code compliance, fire suppression, rescue and emergency medical services.

GOALS/OBJECTIVES FY 2004

- Provide rapid emergency response to a growing community
- Provide a safe working environment for employees
- Employ a workforce that is well trained and highly skilled
- Manage support systems effectively so as to facilitate service delivery by operations personnel
- Ensure code compliance within the Town of Gilbert to all state and federal requirements as well as adopted ordinances
- Provide safety education to the citizens of Gilbert

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	3.00	3.50	4.50	5.50	5.50
Operations	69.00	72.00	86.00	86.00	89.25
Prevention	6.00	8.00	9.00	11.00	11.00
Total Personnel	78.00	83.50	99.50	102.50	105.75

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	330,963	306,032	483,350	486,310	532,760
Operations	5,240,966	6,210,655	7,563,740	7,831,850	8,388,390
Prevention	457,669	562,856	720,650	625,680	794,370
Total Expenses	\$ 6,029,598	\$ 7,079,543	\$ 8,767,740	\$ 8,943,840	\$ 9,715,520

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	4,758,371	5,473,432	6,806,990	6,408,250	7,856,720
Supplies & Contractual	1,053,119	1,368,901	1,214,280	1,291,350	1,449,240
Capital Outlay	61,078	150,752	118,000	176,690	-
Transfers Out	157,030	86,458	628,470	1,067,550	409,560
Total Expenses	\$ 6,029,598	\$ 7,079,543	\$ 8,767,740	\$ 8,943,840	\$ 9,715,520

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	60,419	100,780	80,000	203,050	280,000
Total Expenses	6,029,598	7,079,543	8,767,740	8,943,840	9,715,520
Net Operating Result	\$ (5,969,179)	\$ (6,978,763)	\$ (8,687,740)	\$ (8,740,790)	\$ (9,435,520)

ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Fire Suppression related training hours	2,400	2,548	3,144	3,300
Number of Emergency Calls	6,980	7,774	8,500	9,000
Number of working fires investigated	n/a	n/a	56	62

PURPOSE STATEMENT

The Fire Operations Division is dedicated to protecting the lives and property of our citizens and those who visit Gilbert. We will provide emergency services that meet or exceed national and local standards while maximizing the use of available resources.

ACOMPLISHMENTS FY 2003

- Established a Community Emergency response Team (CERT) program for Gilbert
- Received a \$35,000 grant from the U S Department of Homeland Security for first responder personal protective equipment
- Completed remodel of bunkroom at Fire Station #2 using department personnel saving several thousand dollars
- Expanded our regional approach to training by including the Mesa Fire Department to our existing program with Chandler Fire Department
- Placed the Fire Station 11 crews in service pending completion of Fire Station #11
- Secured a donation from SRP for two automated external defibrillators for the fire department bike team
- Expanded the scope of training to include officer development, command officer certification and Spanish for first responders

OBJECTIVES FY 2004

- Provide CERT training to 500 citizens in order to better prepare them for disaster/ terrorist events beginning in December 2003
- Adopt an implementation plan and schedule for meeting NFPA 1710, the national standard for staffing and response times
- Develop and complete at least one Emergency Operations Center exercise
- Complete the hiring and training of 13 new firefighters for Fire Station #6 located at 3600 block of E. Warner Road
- Establish an agreement with an emergency physician for pre-hospital medical direction
- Explore an Educational Services Agreement with Maricopa Community Colleges

BUDGET ISSUES

The overtime budget will be impacted by several factors associated with a growing work force. They include maintaining minimum staffing levels, increased off duty requirements for special events and mandatory training, CERT training and program delivery, long-term medical and military leave

Vehicle maintenance expenditures will increase due to an aging fleet and the addition of several new vehicles

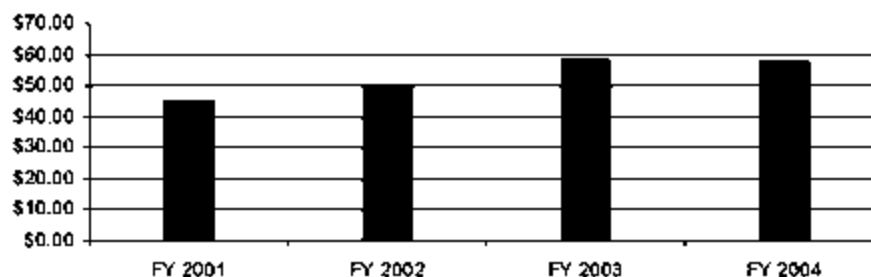
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of time first due unit arrives within four minutes	n/a	60%	64%	65%
% of EMS transports requiring a department paramedic follow up to hospital	n/a	n/a	10%	10%
Supply cost per patient contact	n/a	n/a	\$11.00	\$11.40

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Operations	66.00	69.00	82.00	82.00	85.25
Training	3.00	3.00	4.00	4.00	4.00
Total Personnel	69.00	72.00	86.00	86.00	89.25

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Operations	4,959,032	5,889,487	7,119,630	7,405,940	7,937,150
Training	281,934	321,168	444,110	425,910	451,240
Total Expenses	\$ 5,240,966	\$ 6,210,655	\$ 7,563,740	\$ 7,831,850	\$ 8,388,390

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	4,188,570	4,826,707	5,929,580	5,540,400	6,726,030
Supplies & Contractual	855,135	1,217,913	964,770	1,114,590	1,274,930
Capital Outlay	40,231	86,160	62,000	130,390	-
Transfers Out	157,030	79,875	607,390	1,046,470	387,430
Total Expenses	\$ 5,240,966	\$ 6,210,655	\$ 7,563,740	\$ 7,831,850	\$ 8,388,390

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	5,240,966	6,210,655	7,563,740	7,831,850	8,388,390
Net Operating Result	\$ (5,240,966)	\$ (6,210,655)	\$ (7,563,740)	\$ (7,831,850)	\$ (8,388,390)

COST PER CAPITA


PURPOSE STATEMENT

To make our community a safe place to live and work by embracing solid fire prevention principals through fire plan review, community service education, fire code compliance, and fire investigation. This is accomplished through partnering with various elements of our community including local business, schools, and residents.

ACOMPLISHMENTS FY 2003

- Complete a vulnerability assessment of high risk occupancies with the Town
- Integration of Fire Plan review into Fire Prevention
- Implementation of annual inspection program through new permit software
- Implementation of self-inspection program for small retail occupancies
- Implementation of school base fire safety program targeting 1st grade classrooms

OBJECTIVES FY 2004

- Establish a Hazardous Materials electronic database tracking for federally required Hazardous Materials by users and current quantities on hand through Hazardous Inventory statements
- Implementation of injury reduction program for senior residents and visitors to Gilbert
- Complete the conversion of all Fire Department design review materials to a universal digital format
- Complete vulnerability study and premise information for 60 % of active business
- Obtain approval and participation from 15 Gilbert Elementary School in the NFPA 'Risk Watch' community education program

BUDGET ISSUES

These budgets increase by 10% of \$73,720. The largest increase is the transfer of a Fire Plans Examiner position from Building Safety. There is a reduction of \$34,000 for one time capital outlay in fy03 and a base reduction to supplies and contractual line items of \$51,470.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of inspections performed within 48 hours	n/a	n/a	88%	92%

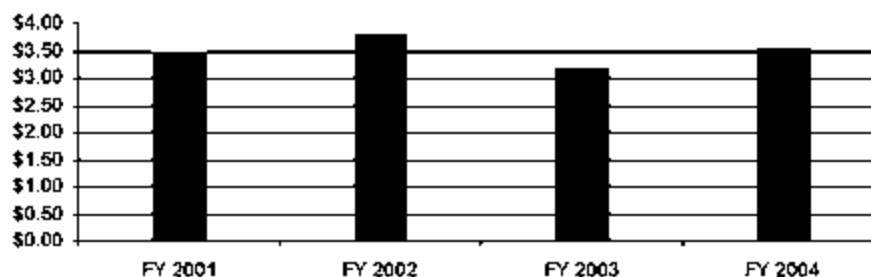
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Fire Prevention	6.00	8.00	8.00	10.00	10.00
Fire Public Education	0.00	0.00	1.00	1.00	1.00
Investigations	0.00	0.00	0.00	0.00	0.00
Total Personnel	6.00	8.00	9.00	11.00	11.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Fire Prevention	406,144	534,139	599,020	604,580	704,240
Fire Public Education	23,756	6,788	81,290	12,080	71,390
Investigations	27,769	21,929	40,340	9,020	18,740
Total Expenses	\$ 457,669	\$ 562,856	\$ 720,650	\$ 625,680	\$ 794,370

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	302,432	377,935	518,750	501,260	677,130
Supplies & Contractual	155,237	115,983	151,670	90,100	100,200
Capital Outlay	-	64,592	34,000	18,090	-
Transfers Out	-	4,346	16,230	16,230	17,040
Total Expenses	\$ 457,669	\$ 562,856	\$ 720,650	\$ 625,680	\$ 794,370

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	60,419	100,780	80,000	203,050	280,000
Total Expenses	457,669	562,856	720,650	625,680	794,370
Net Operating Result	\$ (397,250)	\$ (462,076)	\$ (640,650)	\$ (422,630)	\$ (514,370)

COST PER CAPITA

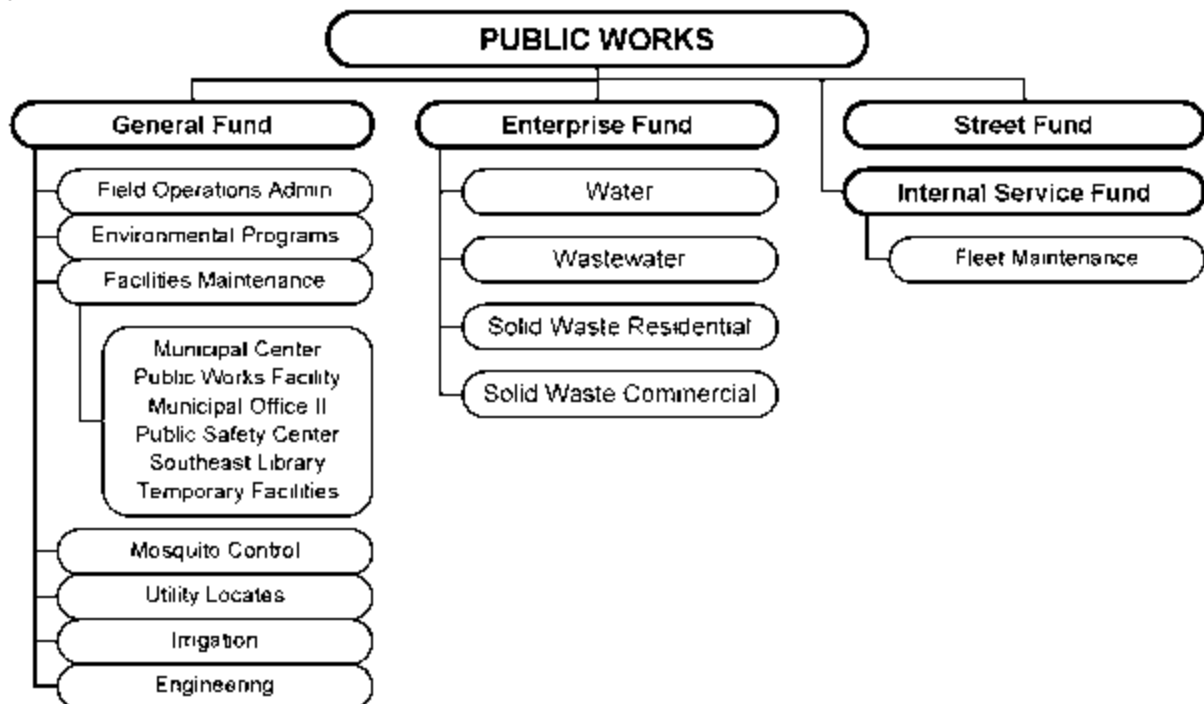


DEPARTMENT DESCRIPTION

To equitably enforce standards for public works construction (streets, water, sewer, reclaimed water, storm drainage); to plan for the long term efficient use of water resources, including reclaimed water; to plan for, operate and maintain Town infrastructure to maximize life of assets (buildings, streets, water, sewer, reclaimed water, storm drainage); to support maximum productive use of equipment and staff by maintain all vehicles and equipment; to provide solid waste disposal and recycling to ensure health and aesthetics standards; and to provide guidance on applicable environmental regulations.

GOALS/OBJECTIVES FY 2004

- Complete a total of 60 new or revised American Public Works Association (APWA) Accreditation Practices in pursuit of APWA Accreditation for Public Works
- Bring three new domestic supply water wells on line
- Increase reclaimed water recharge capacity by constructing two new vadose zone injection wells and increasing the permitted capacity of the Riparian Preserve
- Determine the best strategy to address the new drinking water arsenic standard that goes into effect in January 2006
- Implement security measures, identified in the Vulnerability Assessment, for the Water and Wastewater Systems
- Participate in the design of the joint South Wastewater Reclamation Plant with the City of Mesa and Town of Queen Creek
- Bring the West San Tan Wastewater Lift Station on line
- Update and publish the Public Works Procedures Manual
- Pursue long term disposal options (landfill) for solid waste

ORGANIZATIONAL CHART


PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	3.00	3.00	4.00	4.00	4.00
Field Operations Admin	6.50	7.50	9.50	9.50	9.50
Environmental Programs	1.00	2.00	3.00	3.00	3.00
Facilities Maintenance	3.00	4.00	5.50	5.50	7.00
Mosquito Control	0.00	0.00	0.00	0.00	0.00
Utility Locates	10.00	3.00	5.00	5.00	5.00
Irrigation	0.00	0.00	0.00	0.00	0.00
Total Personnel	23.50	19.50	27.00	27.00	28.50

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	254,385	265,749	355,770	270,270	331,440
Field Operations Admin	417,899	504,911	518,520	457,960	501,330
Environmental Programs	147,528	216,060	305,550	273,500	363,490
Facilities Maintenance	774,105	701,544	1,956,870	1,429,030	3,983,000
Mosquito Control	32,340	41,204	55,240	50,360	44,240
Utility Locates	166,667	173,389	355,650	276,100	340,670
Irrigation	29,890	34,845	45,500	32,300	33,510
Total Expenses	\$ 1,822,814	\$ 1,937,702	\$ 3,593,100	\$ 2,789,520	\$ 5,597,680

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	826,936	942,735	1,404,360	1,235,670	1,546,330
Supplies & Contractual	948,218	850,764	1,817,930	1,203,220	3,667,010
Capital Outlay	17,770	60,570	95,000	88,020	19,000
Transfers Out	29,890	83,633	275,810	262,610	365,340
Total Expenses	\$ 1,822,814	\$ 1,937,702	\$ 3,593,100	\$ 2,789,520	\$ 5,597,680

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	711,067	787,814	1,028,280	832,570	1,097,080
Total Expenses	1,822,814	1,937,702	3,593,100	2,789,520	5,597,680
Net Operating Result	\$ (1,111,747)	\$ (1,149,888)	\$ (2,564,820)	\$ (1,956,950)	\$ (4,500,600)

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of customer contacts	51,639	53,615	47,183	50,810
Total municipal solid waste (tons)	84,040	85,659	93,802	97,590
Total wastewater influent (MG)	2,584	2,882	3,115	3,370
Total water produced (MG)	9,631	11,456	11,460	12,679
Utility blue stake actions	31,250	29,936	30,455	33,000

PURPOSE STATEMENT

To provide prompt courteous and informed service to our external and internal customers and general administrative support services to the Field Operations Manager and the other sections of the Field Operations Division of the Public Works Department

ACOMPLISHMENTS FY 2003

- Implemented central customer service for the Environmental Compliance and Street Sections, allowing Customer Service Representatives to deal directly with customer service requests and complaints for these sections during work hours
- Created a division equipment inventory directory for tracking maintenance, supplies, and replacement of office machines
- Created an on-line Administrative Section Standard Operating Procedures file
- Processed and completed 29 division service contracts and equipment acquisitions compared to 27 the prior year
- Continued implementation of Inforum Gold financial software and Integrated Infrastructure Management System software to provide better data and improve operational and administrative efficiency and effectiveness
- Completed initial assessment of 39 management practices and follow-up assessment of 20 management practices associated with the Public Works accreditation efforts

- Assisted in validation of infrastructure data being incorporated into Gilbert's Geographic Information System to allow the rapid retrieval of information about structures and systems

OBJECTIVES FY 2004

- Utilize the work management system to track all incoming customer service requests
- Complete the implementation of automated systems for financial infrastructure and fleet management
- Complete the implementation of central customer service by including Customer Relations Specialist response for Water Section customers, and seek improvements to the "one stop" service provided to the external and internal customers of the Field Operations Division
- Complete and process payroll and accounts payable for the division within deadlines prescribed by the Finance Department
- Manage the processing of thirty-two (32) contracts for Public Works Field Operations Division from preparation of specifications to completion of contract documentation

BUDGET ISSUES

Public Works Field Operations Administration reduced the contractual budget by \$42,410 through elimination of the landscape maintenance contract, other professional services and various base reductions

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Ratio of administrative staff to total division	1.24.2	1.23.9	1.22.2	1.22.8
% of contacts for information only	21%	38%	57%	74%
% of payroll and accounts payable entered by deadline	n/a	100%	100%	100%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Field Operations Admin	6.50	7.50	9.50	9.50	9.50
Total Personnel	6.50	7.50	9.50	9.50	9.50

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Field Operations Admin	417,899	504,911	518,520	457,960	501,330
Total Expenses	\$ 417,899	\$ 504,911	\$ 518,520	\$ 457,960	\$ 501,330

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	274,861	320,201	437,960	409,020	463,130
Supplies & Contractual	143,038	184,710	79,490	47,870	37,080
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	1,070	1,070	1,120
Total Expenses	\$ 417,899	\$ 504,911	\$ 518,520	\$ 457,960	\$ 501,330

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	362,581	439,115	450,180	390,530	436,160
Total Expenses	417,899	504,911	518,520	457,960	501,330
Net Operating Result	\$ (55,318)	\$ (65,796)	\$ (68,340)	\$ (67,430)	\$ (65,170)

COST PER CAPITA



PURPOSE STATEMENT

To coordinate the environmental programs of the Town regarding waste, air, and storm water issues, including planning and implementation of environmental goals, objectives, and procedures, and provide technical assistance and training to Town management and departments related to environmental laws and regulations

ACOMPLISHMENTS FY 2003

- Storm Water Management Plan completed and approved by Council; Storm Water Permit application submitted; first year's activities under the Storm Water Management Plan initiated and in progress
- Conducted successful Household Hazardous Waste Collection Day and Batteries, Oil, Paint Antifreeze and tires (BOPA) Event collecting 31 tons of hazardous waste
- Implemented the new aerosol can evacuation and crushing operation located at the Public Works Yard
- Conducted hazardous waste awareness training for employees
- Initiated dry well inspection program, and inspected all 178 Town-owned dry wells
- Provided technical support response for 27 occurrences involving hazardous materials, illicit discharges, and dust complaints

OBJECTIVES FY 2004

- Identify and submit all required permits and regulatory reports on time in order to ensure compliance with applicable regulations
- Organize and conduct Household Hazardous Waste and Batteries, Oil, Paint, Antifreeze and Tires (BOPA) collection events for residents and facilitate disposal of universal and hazardous waste generated by Gilbert operations
- Complete all 33 Best Management Practices listed for the FY 03-04 Storm Water Permit implementation period
- Develop printed materials, posters, presentations and other means of educating Gilbert residents about environmental issues, such as storm water household hazardous waste, dry wells, etc
- Prepare and present training and information regarding hazardous waste and storm water issues to employees to assist them in understanding and complying with applicable regulations

BUDGET ISSUES

Environmental Programs includes a one time expenditure of \$86,500 for remediation and disposal of debris on the Williams Gateway shooting range that was leased by the Gilbert Police Department.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of Gilbert owned drywells inspected	n/a	n/a	100%	100%
Notices of violation received	0	0	0	0
% compliance with storm water management programs goals	n/a	n/a	100%	100%
Number of emergency responses requiring technical assistance	5	10	16	22

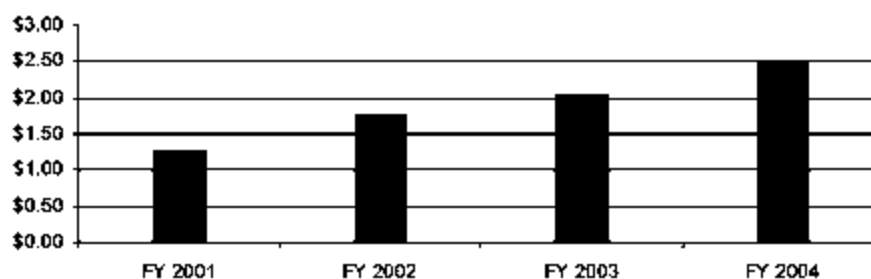
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Environmental Programs	1.00	2.00	3.00	3.00	3.00
Total Personnel	1.00	2.00	3.00	3.00	3.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Environmental Programs	147,528	216,060	305,550	273,500	363,490
Total Expenses	\$ 147,528	\$ 216,060	\$ 305,550	\$ 273,500	\$ 363,490

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	49,821	107,471	176,150	161,810	193,860
Supplies & Contractual	97,707	65,005	100,060	82,120	161,920
Capital Outlay	-	42,798	22,000	22,230	-
Transfers Out	-	786	7,340	7,340	7,710
Total Expenses	\$ 147,528	\$ 216,060	\$ 305,550	\$ 273,500	\$ 363,490

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	147,528	216,060	305,550	273,500	363,490
Net Operating Result	\$ (147,528)	\$ (216,060)	\$ (305,550)	\$ (273,500)	\$ (363,490)

COST PER CAPITA



PURPOSE STATEMENT

To maintain and repair assigned facilities and associated systems and equipment in proper working order for the safety and effective use of facilities and to respond to facility maintenance and repair needs of customers

ACOMPLISHMENTS FY 2003

- Implemented Facility Management System software
- Implemented access plan for Public Safety Complex for 700 entry points
- Performed owner inspection of all rooms and installed required equipment in Public Safety Complex
- Trained on operation of installed systems and equipment at the Public Safety Complex
- Replaced rental walk-off carpets with those purchased by Town, saving more than \$5,000 annually

OBJECTIVES FY 2004

- Continue to maintain existing facilities to the Building Owners and Managers Association (BOMA) standard
- Add the 170,000 square foot Public Safety Center to the maintenance scheduling through coordination with Court, Police and Fire staff
- Coordinate with Parks and Recreation and Fire Department on their facilities and installed systems and equipment
- Develop repair and maintenance plan based on condition assessment completed in FY03
- Update facility management software throughout year as projects are completed and new projects are identified

BUDGET ISSUES

Public Safety Center will be operational for the first entire year. The budget includes a \$300,000 transfer to the Municipal Facility Capital Project Fund for the Municipal Center.

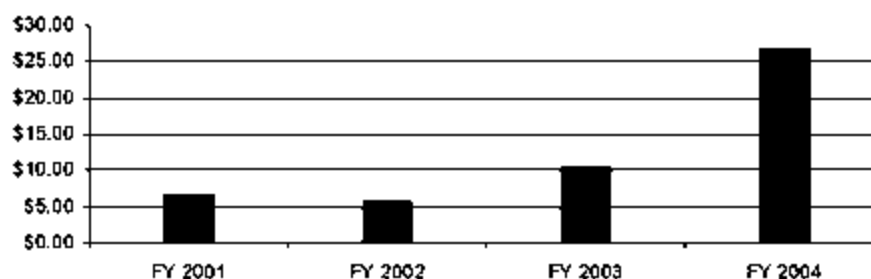
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of emergency calls responded to within 24 hours	n/a	n/a	100%	100%
Number of emergency repairs (call outs)	n/a	n/a	78	110
Maintenance cost per square foot				
Municipal Center	n/a	n/a	\$6.71	\$6.97
Public Works	n/a	n/a	\$4.28	\$4.45
Municipal Center II	n/a	n/a	\$2.58	\$4.25
Public Safety Center	n/a	n/a	n/a	\$5.29
Library	n/a	n/a	\$4.37	\$4.54

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Municipal Center	3.00	4.00	5.00	5.00	5.00
Public Works Facility	0.00	0.00	0.00	0.00	0.00
Municipal Office II	0.00	0.00	0.00	0.00	0.00
Public Safety Center	0.00	0.00	0.50	0.50	2.00
Southeast Library	0.00	0.00	0.00	0.00	0.00
Temporary Facilities	0.00	0.00	0.00	0.00	0.00
Total Personnel	3.00	4.00	5.50	5.50	7.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Municipal Center	509,851	597,314	974,270	808,930	906,030
Public Works Facility	-	566	178,860	158,510	157,640
Municipal Office II	-	103,664	64,780	94,030	120,190
Public Safety Center	-	-	453,010	117,830	2,269,510
Southeast Library	264,254	-	285,950	249,730	222,870
Temporary Facilities	-	-	-	-	306,760
Total Expenses	\$ 774,105	\$ 701,544	\$ 1,956,870	\$ 1,429,030	\$ 3,983,000

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	180,094	178,139	265,890	259,810	337,360
Supplies & Contractual	594,011	479,542	1,462,590	931,240	3,336,830
Capital Outlay	-	-	20,000	29,590	-
Transfers Out	-	43,863	208,390	208,390	308,810
Total Expenses	\$ 774,105	\$ 701,544	\$ 1,956,870	\$ 1,429,030	\$ 3,983,000

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	100,000
Total Expenses	774,105	701,544	1,956,870	1,429,030	3,983,000
Net Operating Result	\$ (774,105)	\$ (701,544)	\$ (1,956,870)	\$ (1,429,030)	\$ (3,883,000)

COST PER CAPITA


PURPOSE STATEMENT

The goal of the Town's Mosquito Control Program is to protect the health and safety of the public and provide safe, reliable, efficient, and cost effective mosquito and midge fly treatment and prevention operations at municipally owned and operated facilities

ACOMPLISHMENTS FY 2003

- Distributed outreach materials and educated residents regarding mosquito control and prevention. The Town's mosquito control and dry well maintenance brochures were distributed at the Spring Fair and Expo at Freestone Park and at the Feathered Friends Festival at the Riparian Preserve. The Town's mosquito control and dry well maintenance brochures were also sent to all Gilbert Homeowner's Associations along with a letter describing their role in the prevention of mosquitoes. Information regarding the Town's mosquito control program was placed on the Town web site and in the "Your Town" publication in an effort to educate the public

- Coordinated with Maricopa County Vector Control regarding mosquito control operations and West Nile Virus monitoring and education

OBJECTIVES FY 2004

- Distribute outreach materials to help educate the public regarding mosquito control and prevention. The outreach materials will include the Town's mosquito control brochure and dry well maintenance brochure. The brochures will be distributed to residents at two outreach events during the year and will also be mailed to all Gilbert Homeowner's Associations along with a letter describing their role in the prevention of mosquitoes
- Monitor the effectiveness of contracted mosquito and midge fly control operations through coordination efforts with the contractor and spot inspections of treatment areas

BUDGET ISSUES

Mosquito control is a contract service. The budget was reduced by \$11,000.

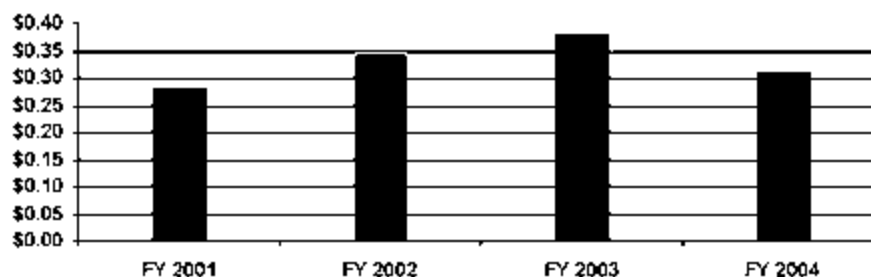
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of mosquito related complaints	75	121	160	188
% of complaints within treatment areas	n/a	n/a	n/a	20%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Mosquito Control	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Mosquito Control	32,340	41,204	55,240	50,360	44,240
Total Expenses	\$ 32,340	\$ 41,204	\$ 55,240	\$ 50,360	\$ 44,240

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	32,340	41,204	55,240	50,360	44,240
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 32,340	\$ 41,204	\$ 55,240	\$ 50,360	\$ 44,240

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	32,340	41,204	55,240	50,360	44,240
Net Operating Result	\$ (32,340)	\$ (41,204)	\$ (55,240)	\$ (50,360)	\$ (44,240)

COST PER CAPITA


PURPOSE STATEMENT

To protect Town owned underground utilities from damage and disruption of customer services To facilitate in the location of any Town underground utility within a prescribed area upon request from Arizona Blue Stake

ACOMPLISHMENTS FY 2003

- Validated a large portion of the new GIS mapping
- Started locating of the Town owned fiber optics
- Implemented a 24/7 emergency contact service per Arizona Blue Stake

OBJECTIVES FY 2004

- Perform all utility locating using electronic mapping
- Receive all utility locate tickets from Arizona Blue Stake via an internet web site connection
- Update GIS using observed field conditions

BUDGET ISSUES

No major changes

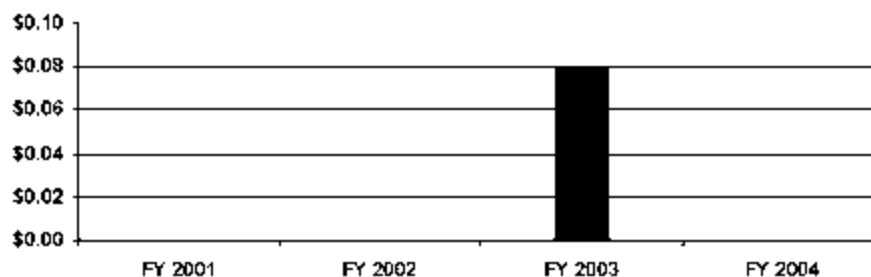
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of recall tickets	n/a	n/a	n/a	2.5%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Utility Locates	10.00	3.00	5.00	5.00	5.00
Total Personnel	10.00	3.00	5.00	5.00	5.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Utility Locates	166,667	173,389	355,650	276,100	340,670
Total Expenses	\$ 166,667	\$ 173,389	\$ 355,650	\$ 276,100	\$ 340,670

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	100,582	108,287	233,140	167,080	248,640
Supplies & Contractual	48,315	45,067	74,350	62,660	62,360
Capital Outlay	17,770	17,772	38,000	36,200	19,000
Transfers Out	-	2,263	10,160	10,160	10,670
Total Expenses	\$ 166,667	\$ 173,389	\$ 355,650	\$ 276,100	\$ 340,670

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	166,667	173,389	345,490	265,920	340,670
Total Expenses	166,667	173,389	355,650	276,100	340,670
Net Operating Result	\$ -	\$ -	\$ (10,160)	\$ (10,180)	\$ -

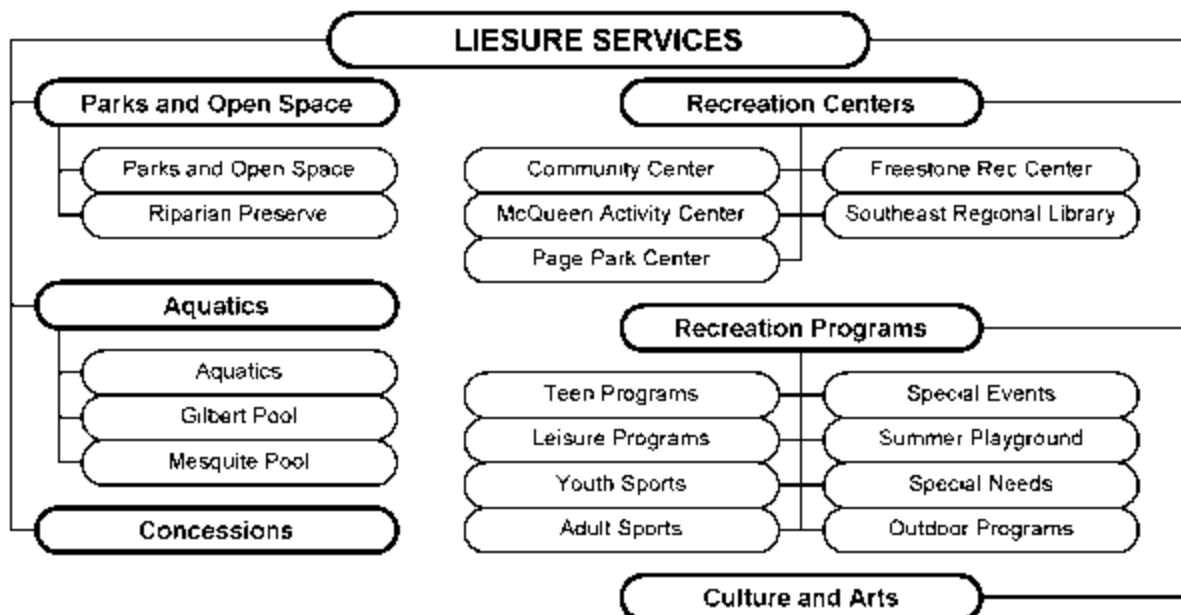
COST PER CAPITA


DEPARTMENT DESCRIPTION

The Leisure Services Department provides opportunities for the community to learn, exercise, grow, develop skills, compete, and to accomplish and enjoy leisure pursuits. The Department activities include park and recreation services, programs, activities, and facilities for the community's leisure pursuits. Department programs include Aquatics, Adult Sports, Concessions, Special Events, Outdoor Recreation, Concerts In The Parks, Equestrian Activities, Youth Sports, Teen Adventures/Treks, Teen Drama, Leisure Learning Classes, and Special Needs Programming. Major facilities that are maintained and managed by the Department include the Freestone Recreation Center, McQueen Park Activity Center, Gilbert Community Center, Page Park Center, Meeting rooms at the SE Regional Library, Freestone Park, Crossroads Park, McQueen Park, Nichols Park, 10 Neighborhood Basins, Mesquite Aquatic Center, and the Gilbert Municipal Pool. Grounds maintenance managed by the Department also includes the Heritage Annex and the Municipal Center Complex.

GOALS/OBJECTIVES FY 2004

- To provide quality leadership and direction for all programs and activities within Leisure Services
- To provide quality customer service for those seeking information for program and class registrations, for facility registrations and for general office procedures
- Meet or exceed the reasonable expectations of the recreating public
- Begin construction of three major projects – McQueen Park Phase III, Gilbert Youth Soccer Complex, Greenfield Junior High Pool
- Nurture existing partnerships and foster new partnerships to share resources with other community members

ORGANIZATIONAL CHART


PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	9.00	9.00	9.25	9.25	9.25
Parks and Open Space	29.98	34.18	35.93	35.93	33.46
Aquatics	14.52	14.52	14.53	14.53	13.09
Concessions	2.84	4.28	4.28	4.28	2.17
Recreation Centers	12.23	16.73	27.73	29.17	30.61
Recreation Programs	22.67	26.68	26.68	25.11	18.31
Culture and Arts	0.00	1.00	1.00	1.00	1.00
Total Personnel	91.24	106.39	119.40	119.27	107.89

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	585,457	688,205	700,940	687,180	708,630
Parks and Open Space	3,980,709	3,863,028	3,014,050	4,938,860	3,075,390
Aquatics	417,426	430,194	457,870	464,150	429,140
Concessions	90,504	82,656	130,210	80,230	72,550
Recreation Centers	410,092	873,898	1,283,790	1,143,520	1,414,470
Recreation Programs	1,062,045	1,213,643	1,497,220	1,353,550	1,315,650
Culture and Arts	12,000	11,439	120,740	86,280	115,630
Total Expenses	\$ 6,558,233	\$ 7,163,063	\$ 7,204,820	\$ 8,753,770	\$ 7,131,460

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	2,810,252	3,231,022	4,325,650	3,940,760	4,205,770
Supplies & Contractual	1,763,535	2,348,402	2,436,060	2,187,460	2,319,410
Capital Outlay	130,372	208,821	212,000	102,750	-
Transfers Out	1,854,074	1,374,818	231,110	2,522,800	606,280
Total Expenses	\$ 6,558,233	\$ 7,163,063	\$ 7,204,820	\$ 8,753,770	\$ 7,131,460

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	961,043	1,044,547	1,281,000	1,443,805	1,986,220
Total Expenses	6,558,233	7,163,063	7,204,820	8,753,770	7,131,460
Net Operating Result	\$ (5,597,190)	\$ (6,118,516)	\$ (5,923,820)	\$ (7,309,965)	\$ (5,145,240)

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Completed facility reservations requests	n/a	8,046	7,211	7,500
Number of softball teams	360	365	378	384
Leisure Programs cost recovery	57%	56%	51%	58%
Total park acres maintained	719	755	767	676
Number of leisure class participants	9,159	10,602	10,800	11,000

PURPOSE STATEMENT

Provide safe, well-maintained and desirable parks and park facilities for the citizens of Gilbert and visiting patrons

ACOMPLISHMENTS FY 2003

- Completion of professional certifications in applicable areas to include turf maintenance, landscape management, arboriculture and tree care
- Completed program, design and construction of the 50,000 sf Freestone Recreation Center and associated amenities to include running track, racquetball courts, gymnasium, sauna and steam rooms/lockers, aerobics and program/meeting rooms, weight training/fitness and concession
- Completed the installation of the Rodeo Park restroom
- Coordinated 1,753 hours of community service toward parks and facility maintenance
- Completed 10 cyclical maintenance projects focusing on the renovation and rehabilitation of aging park facilities and resources
- Increased Park Ranger interpretive education programming and Special Event assistance
- Completed the update of park area maps and recreation area/facility resource inventory database

OBJECTIVES FY 2004

- Complete McQueen Park Phase III improvement project within contracted timelines at or below project budget allocation through coordination with Construction Manager
- Complete Soccer Complex improvement project within contracted timelines at or below project budget allocation through coordination with Program Manager
- Continue to provide high customer service levels through parks & facility reservation requests
- Complete 90% of Division maintenance section cyclical maintenance project and work order priorities for grounds and facility maintenance to include: district parks, municipal facilities, trail corridors and neighborhood parks
- Identify and prioritize the rehabilitation, renovation and stabilization needs of aging park resources and facilities in coordination with the Facilities Assessment program

BUDGET ISSUES

The Parks and Open Space division increases by 4.5%. Personnel was reduced by 3 positions and a portion of a position was added for the completion of McQueen Park Phase III. One of the three positions was moved to the Riparian Institute Special Revenue Fund for maintenance of the Preserve and surrounding area. The major increase is a transfer to the Capital Project Fund to support the Heritage Trail construction

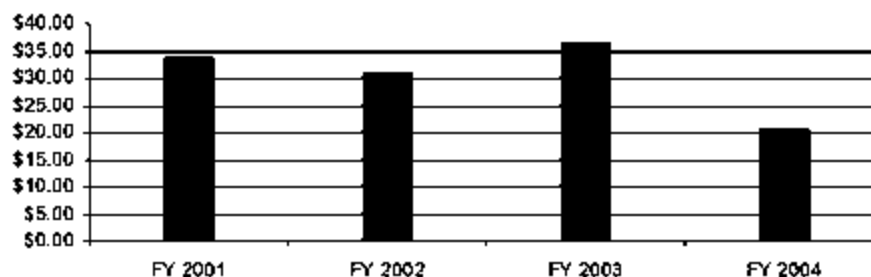
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per acre of land maintained	\$3,386	\$4,319	\$3,619	\$4,505
% of parks and open space maintained per total developed land area	n/a	4.4%	4.0%	3.2%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Parks and Open Space	29.98	34.18	35.93	35.93	33.46
Riparian Preserve	0.00	0.00	0.00	0.00	0.00
Total Personnel	29.98	34.18	35.93	35.93	33.46

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Parks and Open Space	3,910,709	3,763,255	2,914,050	4,866,900	3,045,390
Riparian Preserve	70,000	99,773	100,000	71,960	30,000
Total Expenses	\$ 3,980,709	\$ 3,863,028	\$ 3,014,050	\$ 4,938,860	\$ 3,075,390

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,026,420	1,180,213	1,422,970	1,317,720	1,386,630
Supplies & Contractual	969,843	1,150,387	1,167,180	1,029,800	1,102,660
Capital Outlay	130,372	169,207	212,000	102,750	-
Transfers Out	1,854,074	1,363,221	211,900	2,488,590	586,100
Total Expenses	\$ 3,980,709	\$ 3,863,028	\$ 3,014,050	\$ 4,938,860	\$ 3,075,390

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	81,276	64,033	93,000	68,270	74,000
Total Expenses	3,980,709	3,863,028	3,014,050	4,938,860	3,075,390
Net Operating Result	\$ (3,899,433)	\$ (3,798,995)	\$ (2,921,050)	\$ (4,870,590)	\$ (3,001,390)

COST PER CAPITA


PURPOSE STATEMENT

To promote water safety in the community through instructional programs, and to provide a full-range of aquatics-based recreational activities for participants of all ages. Programs and activities include swim lessons, swim teams, diving team, and public swimming opportunities.

ACOMPLISHMENTS FY 2003

- Record participation in swimming lessons with 13% increase from previous year
- Consistent positive reports from Maricopa County Health Department inspections with no critical violations identified
- Successfully implemented touch-tone registration for aquatics programs diverting 100% of manual registrations

OBJECTIVES FY 2004

- Operate three swim teams and one dive team for approximately 800 participants
- Offer Guardstart (Jr. Lifeguard) program for ages 12 to 15 to promote water safety
- Provide five sessions of swim lessons for approximately 4,000 participants of all ages and abilities
- Continue partnership with American Red Cross for staff training and certifications

BUDGET ISSUES

Budget reductions resulted in the elimination of Sunday public swimming sessions at the Mesquite Aquatic Center, a reduction of one hour on Saturdays and the delay of Greenfield pool construction.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of children age 5-17 participating in swim lessons compared to the total population of children age 5-17	n/a	n/a	n/a	13%
% of children age 5-17 participating in swim and dive teams compared to the total population of children age 5-17	n/a	n/a	n/a	2%
% of participants rating aquatics program at above average or excellent	n/a	n/a	n/a	90%

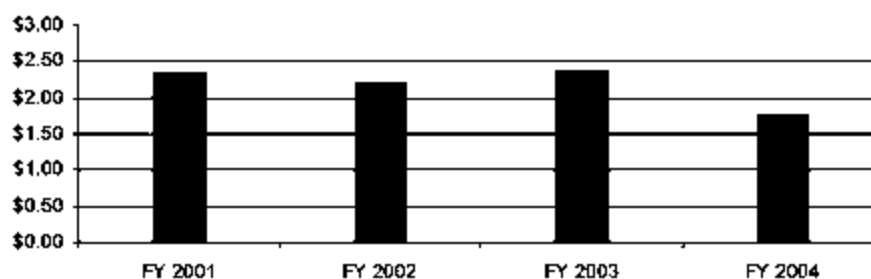
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Aquatics	14.52	14.52	0.00	0.00	0.00
Gilbert Pool	0.00	0.00	6.08	6.08	5.84
Mesquite Pool	0.00	0.00	8.45	8.45	7.25
Total Personnel	14.52	14.52	14.53	14.53	13.09

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Aquatics	417,426	354,512	-	-	-
Gilbert Pool	-	31,175	192,090	195,680	190,400
Mesquite Pool	-	44,507	265,780	268,470	238,740
Total Expenses	\$ 417,426	\$ 430,194	\$ 457,870	\$ 464,150	\$ 429,140

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	306,234	335,490	354,700	356,000	341,340
Supplies & Contractual	111,192	93,601	101,300	106,280	85,830
Capital Outlay	-	-	-	-	-
Transfers Out	-	1,103	1,870	1,870	1,970
Total Expenses	\$ 417,426	\$ 430,194	\$ 457,870	\$ 464,150	\$ 429,140

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	145,980	159,424	150,000	145,400	174,000
Total Expenses	417,426	430,194	457,870	464,150	429,140
Net Operating Result	\$ (271,446)	\$ (270,770)	\$ (307,870)	\$ (318,750)	\$ (255,140)

COST PER CAPITA



PURPOSE STATEMENT

To provide concessions services which enhance the quality of the recreational experience for participants by providing food and beverages at the Freestone Recreation Center, Freestone Park ball field complex, Mesquite Aquatic Center, and McQueen Park (phase II) ball field complex

ACOMPLISHMENTS FY 2003

- Town-operated concessions services concluded the fiscal year with revenue in excess of expenses (The projection on the following page was a preliminary figure)
- Successfully completed the RFP process and selection of vendor to provide concessions services at Freestone Recreation Center, Freestone Park ball field complex, Mesquite

Aquatic Center, and McQueen Park (phase II) ball field complex

OBJECTIVES FY 2004

- Effectively transition from Town-operated concessions to contracted services
- Oversee contract for privatized concession services
- Coordinate auction of surplus concessions equipment

BUDGET ISSUES

Concession services are being provided by a private contractor. This cost center includes some costs because the conversion will take place after McQueen Pool is closed for the season.

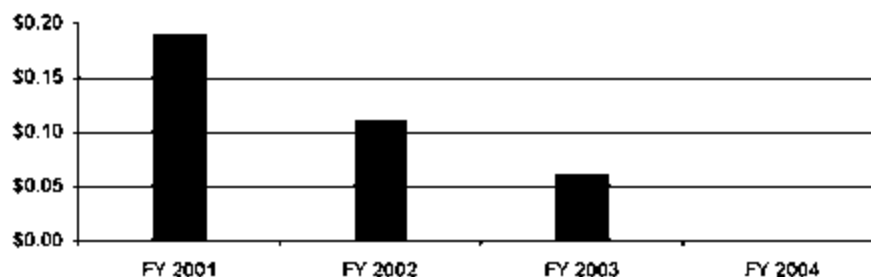
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of annual concession sales generated at Freestone Recreation Center	n/a	n/a	n/a	55%
% of participants rating concessions services at above average or excellent	n/a	n/a	n/a	90%
% of gross sales received	n/a	n/a	n/a	13%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Concessions	2.84	4.28	4.28	4.28	2.17
Total Personnel	2.84	4.28	4.28	4.28	2.17

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Concessions	90,504	82,656	130,210	80,230	72,550
Total Expenses	\$ 90,504	\$ 82,656	\$ 130,210	\$ 80,230	\$ 72,550

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	50,881	54,145	86,240	60,000	45,890
Supplies & Contractual	39,623	28,511	43,970	20,230	26,660
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 90,504	\$ 82,656	\$ 130,210	\$ 80,230	\$ 72,550

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	68,610	69,404	76,000	72,750	72,750
Total Expenses	90,504	82,656	130,210	80,230	72,550
Net Operating Result	\$ (21,894)	\$ (13,252)	\$ (54,210)	\$ (7,480)	\$ 200

COST PER CAPITA


PURPOSE STATEMENT

To provide clean and safe facilities for multiple Town-sponsored events, with parks and recreation activities representing the majority of facility activity. Recreation Centers also provide facility space to support senior activities, group rentals, public meetings, and various other community uses.

ACOMPLISHMENTS FY 2003

- Freestone Recreation Center opened
- Page Park Center renovation completed
- Record number of leisure classes conducted at McQueen Park Activity Center
- Game room at the Community Center re-opened with new equipment
- Freestone Recreation Center awarded Outstanding Facility Award by the Arizona Parks and Recreation Association
- Facility evaluation and implementation of facility management software
- Partnered with Arts Coordinator to establish a booking system for the display of public art

OBJECTIVES FY 2004

- Increase staff training in CLASS software
- Increase the range of customer services available at the centers
- Cross-train staff in providing community-wide facility booking service
- Promote increased risk management policies and procedures to ensure facilities are safe and hazard free
- Actively support the addition of new leisure classes at Page Park Center and Freestone Recreation Center
- Prepare a repair and maintenance plan based on the facility evaluation of 80,000 square feet

BUDGET ISSUES

Recreation underwent a thorough review during the budget process this year. The result is increased fees and increased class offerings at Page Park and Freestone Recreation Center. The additional classes result in more hours included in the budget. The direct costs of a class are covered before a class is held.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% Freestone Recreation Center average monthly participation of total population	n/a	n/a	n/a	13%
% Freestone Recreation Center average monthly participation for youth as compared to overall youth population	n/a	n/a	n/a	25%
% of participants rating recreation centers at above average or excellent	n/a	n/a	n/a	90%
Cost per square foot - Community Center	n/a	n/a	n/a	\$25
Cost per square foot - McQueen Park	n/a	n/a	n/a	\$16
Cost per square foot - Page Park	n/a	n/a	n/a	\$7
Cost per square foot - Freestone Recreation	n/a	n/a	n/a	\$16

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Community Center	5.36	5.36	5.36	5.11	4.77
McQueen Activity Center	5.37	5.37	5.37	5.62	5.60
Page Park Center	0.00	0.00	0.00	0.00	1.31
Freestone Recreation Center	0.00	4.00	15.00	16.44	16.93
Southeast Regional Library	1.50	2.00	2.00	2.00	2.00
Total Personnel	12.23	16.73	27.73	29.17	30.61

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Community Center	171,952	220,290	231,000	226,200	216,390
McQueen Activity Center	228,727	246,170	247,640	254,470	244,010
Page Park Center	9,413	9,858	21,870	24,660	51,770
Freestone Recreation Center	-	94,710	705,980	541,220	809,050
Southeast Regional Library	-	302,870	77,300	96,970	93,250
Total Expenses	\$ 410,092	\$ 873,898	\$ 1,283,790	\$ 1,143,520	\$ 1,414,470

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	299,047	416,371	893,470	763,530	974,980
Supplies & Contractual	111,045	417,073	388,140	362,810	437,200
Capital Outlay	-	39,614	-	-	-
Transfers Out	-	840	2,180	17,180	2,290
Total Expenses	\$ 410,092	\$ 873,898	\$ 1,283,790	\$ 1,143,520	\$ 1,414,470

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	63,340	77,406	325,000	487,020	903,000
Total Expenses	410,092	873,898	1,283,790	1,143,520	1,414,470
Net Operating Result	\$ (346,752)	\$ (796,492)	\$ (958,790)	\$ (656,500)	\$ (511,470)

COST PER CAPITA


PURPOSE STATEMENT

To provide recreation programs, special events, and leisure activities for residents and visitors of Gilbert. The recreational programs purpose is to promote physical fitness, teach leadership skills, increase community involvement, and provide numerous social benefits to the community.

ACOMPLISHMENTS FY 2003

- Gilbert youth qualified for the National Finals for the Hershey Track & Field program
- Mainstreaming participation in Special Needs programs
- Computer server upgrade for recreation program registrations
- Received Arizona Festival and Events Association, and Arizona Parks and Recreation Association awards for Special Events
- Reformatted Teen Programs to include nine off-site excursions
- Gold Medal received at Special Olympics

OBJECTIVES FY 2004

- Increase corporate and business sponsorship opportunities for special events
- Maintain strong program bases while incorporating increased fees
- Increase special needs participation by 5%
- Continue partnership with Gilbert Public Schools in providing joint use youth and teen programs
- Increase the number of pre-school classes offered by 5%
- Promote the benefits of Parks and Recreation programs through the inclusion of benefits statements in departmental publications and marketing literature

BUDGET ISSUES

The Council approved several changes in Recreation Programs in response to the budget shortfall. All programs increased fees and decreased expenditures. The Summer Playground program was eliminated because of space constraints and similar programs offered by the school district.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of preschool children participating in Leisure classes compared to total preschool population	n/a	n/a	n/a	33%
% of children (5-17 yrs.) participating in Leisure Classes compared to the overall population of children (5-17)	n/a	n/a	n/a	7%
% of adult softball participation compared to the overall population of adults	n/a	n/a	n/a	7%
% of participants rating recreation programs at above average or excellent	n/a	n/a	n/a	90%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Teen Programs	0.93	0.93	0.93	0.93	0.74
Leisure Programs	7.51	9.24	9.24	8.10	8.10
Youth Sports	3.52	3.52	3.52	3.32	2.60
Adult Sports	2.22	2.34	2.34	2.41	2.41
Special Events	3.06	4.65	4.35	4.15	3.15
Summer Playground	3.71	3.71	3.71	3.71	0.00
Special Needs	1.72	2.29	2.29	1.99	0.90
Outdoor Programs	0.00	0.00	0.30	0.50	0.41
Total Personnel	22.67	26.68	26.68	25.11	18.31

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Teen Programs	20,677	21,812	50,790	31,840	46,370
Leisure Programs	334,420	388,167	453,960	448,250	476,390
Youth Sports	149,287	151,510	207,770	164,380	177,380
Adult Sports	152,365	164,744	210,300	205,750	199,570
Special Events	245,130	305,065	300,640	325,460	324,040
Summer Playground	107,125	123,935	146,910	57,000	-
Special Needs	53,041	58,108	92,040	92,250	43,800
Outdoor Programs	-	302	34,810	28,620	48,100
Total Expenses	\$ 1,062,045	\$ 1,213,643	\$ 1,497,220	\$ 1,353,550	\$ 1,315,650

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	669,284	742,935	969,320	842,700	813,130
Supplies & Contractual	392,761	465,151	519,620	502,570	493,820
Capital Outlay	-	-	-	-	-
Transfers Out	-	5,557	8,280	8,280	8,700
Total Expenses	\$ 1,062,045	\$ 1,213,643	\$ 1,497,220	\$ 1,353,550	\$ 1,315,650

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	601,837	674,280	637,000	670,365	762,470
Total Expenses	1,062,045	1,213,643	1,497,220	1,353,550	1,315,650
Net Operating Result	\$ (460,208)	\$ (539,363)	\$ (860,220)	\$ (683,185)	\$ (553,180)

COST PER CAPITA


PURPOSE STATEMENT

To encourage, support and promote the arts and culture in Gilbert

To raise the level of awareness and involvement of all residents in the inclusion, promotion, preservation and expansion of the arts in all facets of the public and private sectors.

ACOMPLISHMENTS FY 2003

- The Public Art Policies and Guidelines were completed and approved by Council
- Organized and sponsored a concert performance by the Katherine K. Herberger Graduate String Quartet for 5th & 6th grade string students in the Gilbert Unified School District
- Hosted the 22nd Annual Student Art Competition for Congressional District 6 at the S.E. Regional Library
- Developed and implemented an exhibition program, **LOBBY FOR ART** at the S.E. Regional Library
- Initiated and facilitated the process for the selection of an artist for Gilbert's first public art project
- Organized the selection, purchase and installation of artwork for the non-public areas of the Public Safety Complex

- Expanded the opportunities to provide arts related information and materials to the public by developing information for a new arts and culture page on the Gilbert website
- Established a database of artists for visual arts

OBJECTIVES FY 2004

- Partner with communities, private sector and municipal agencies to promote the growth of art and culture in Gilbert during 2003-2004
- Continue to network with other national, state and municipal arts agencies for information and resource sharing and possible collaborations
- Develop and implement two projects for public art by June 30, 2004
- Expand the database for professional art contacts
- Research and compare costs for purchase and installation of a hanging system for artwork in municipal buildings by June 30, 2004

BUDGET ISSUES

The contribution to the Gilbert Fine Arts Association was eliminated.

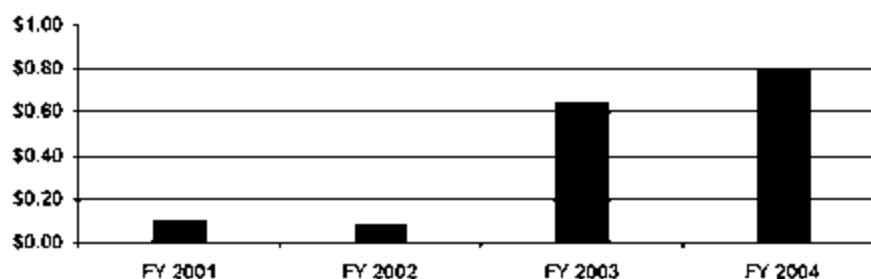
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
# of co-sponsored events	n/a	n/a	2	3

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Culture and Arts	0.00	1.00	1.00	1.00	1.00
Total Personnel	0.00	1.00	1.00	1.00	1.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Culture and Arts	12,000	11,439	120,740	86,280	115,630
Total Expenses	\$ 12,000	\$ 11,439	\$ 120,740	\$ 86,280	\$ 115,630

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	6,884	63,160	61,770	68,320
Supplies & Contractual	12,000	4,555	57,580	24,510	47,310
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 12,000	\$ 11,439	\$ 120,740	\$ 86,280	\$ 115,630

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	-	-	-	-
Total Expenses	12,000	11,439	120,740	86,280	115,630
Net Operating Result	\$ (12,000)	\$ (11,439)	\$ (120,740)	\$ (86,280)	\$ (115,630)

COST PER CAPITA


DESCRIPTION

These areas of operation encompass more than one business unit or department operation and so are not assigned to a specific operating unit.

Included in this section is the budget information for animal control and incarceration services provided by Maricopa County through an Intergovernmental Agreement; transportation; the emergency operation center, funding for social services; non-departmental and contingency. The description for each of the operations is included on the individual sheets.

CONTRACTED SERVICES

PURPOSE STATEMENT

Gilbert has two separate intergovernmental agreements with Maricopa County for Incarceration and Animal Control. Animal control promotes and protects the health, safety and welfare of pets and people. Incarceration is provided as a punishment for crimes committed and a deterrent to future crime. Incarceration is the cost to Gilbert for jail sentences imposed by the Court.

ACOMPLISHMENTS FY 2003

- Partnered with the Police Department to reduce the number of unnecessary calls to Maricopa County Animal Control
- Began legal research for an Intergovernmental Agreement with Maricopa County for incarceration

OBJECTIVES FY 2004

- Review animal control services in anticipation of the expiration of the 3 year contract on June 30, 2004
- Review process for response to barking dog complaints to reduce time spent by officers
- Complete the agreement with Maricopa County for Incarceration services clarifying medical cost responsibilities

BUDGET ISSUES

Incarceration is anticipated to increase by 59% or \$250,000 over the fy03 budget. This increase is created by more nights of jail service and an increase in rates. Animal Control will increase by 8% related to the increase in calls for service.

EMERGENCY OPERATIONS CENTER

PURPOSE STATEMENT

The Emergency Operation Center (EOC) plans and coordinates all emergency response in event of a natural or man-made disaster.

ACOMPLISHMENTS FY 2003

- Emergency Operation Center conducted a test on March 21, 2003
- Emergency Operation Center training occurred on April 14, 2003

OBJECTIVES FY 2004

- Transition EOC to the Public Safety Complex
- Provide appropriate updates necessary to the Emergency Operations Plan and include an operability test of the new EOC in cooperation with Maricopa County Division of Emergency Management

BUDGET ISSUES

This budget provides minimum funding to maintain telephone and computer services to the Emergency Operation Center.

TRANSPORTATION

PURPOSE STATEMENT

Transportation includes contracts with Williams Gateway Airport and the Regional Public Transportation Authority (RPTA) for bus service. RPTA's mission is to promote the social and economic well being of the community through an efficient and effective regional transit system, as a valued and significant component of the transportation network. The mission of Williams Gateway Airport is to develop a safe, efficient, economical and environmentally acceptable air transportation facility.

ACOMPLISHMENTS FY 2003

- Maintain existing service levels

OBJECTIVES FY 2004

- Reduced contribution to Williams Gateway by \$100,000 through budget reductions by the Airport

BUDGET ISSUES

No major changes have occurred. The billing by the Regional Public Transit Authority (RPTA) is based on cost to provide public transportation.

SOCIAL SERVICES

PURPOSE STATEMENT

The purpose is to augment funding for various social service agencies that provide service in Gilbert. The Council receives requests for funding from various social service agencies and approves funding based upon the community impact.

ACOMPLISHMENTS FY 2003

- Diverted a portion of the General Fund support to the Community Development Block Grant Fund

OBJECTIVES FY 2004

- Complete the agreement with Boys and Girls Club for construction of a new facility
- Review the funding guidelines and process

BUDGET ISSUES

Youth special services includes the final \$350,000 contribution to the Boys and Girls Club for the purchase of land and construction of a new Building and \$125,000 in annual operating support. Other areas of social service funding were significantly reduced in response to the need for budget reductions.

NON-DEPARTMENTAL

PURPOSE STATEMENT

This section of the budget is necessary for costs that cannot be attributed to one activity or are unknown during budget preparation.

ACOMPLISHMENTS FY 2003

None Applicable

OBJECTIVES FY 2004

None Applicable

BUDGET ISSUES

Included in the total is \$605,060 for un-allocated capital improvement maintenance costs. These costs will be allocated as the improvements are complete and there is a demonstrated need for the funding. A transfer to the Census Special Revenue Fund in the amount of \$827,500 is included to prepare for the cost of a mid-decade census. The cost center also includes a transfer of \$175,000 to improvement district debt for Gilbert's share based on property ownership in the district.

PERFORMANCE/ACTIVITY MEASURES
CONTRACTED SERVICES

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Actual FY 2003	Anticipated FY 2004
% of calls for dog bites	n/a	11.0%	10.0%	10.0%
% of total incarceration cost related to medical bills	n/a	n/a	9.7%	5.0%

EMERGENCY OPERATIONS CENTER

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of coordinated exercises	n/a	n/a	1	1
% of Emergency Operations Plan validated by management review	n/a	n/a	n/a	100%

TRANSPORTATION

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Average daily ridership	54	56	62	61
Boardings per mile - fixed route	0.08	0.08	0.80	0.78
Cost per boarding - fixed route	\$45	\$46	\$22	\$30
Boardings per mile - express route	2.70	2.80	1.29	1.88
Cost per boarding - express route	\$2.39	\$2.40	\$2.75	\$3.15

PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Contracted Services					
Animal Control	0.00	0.00	0.00	0.00	0.00
Incarceration	0.00	0.00	0.00	0.00	0.00
Emergency Operation Center	0.00	0.00	0.00	0.00	0.00
Transportation					
Transportation	0.00	0.00	0.00	0.00	0.00
Williams Gateway	0.00	0.00	0.00	0.00	0.00
Social Services					
Youth Special Programs	0.00	0.00	0.00	0.00	0.00
Senior Programs	0.00	0.00	0.00	0.00	0.00
Museum Support	0.00	0.00	0.00	0.00	0.00
Social Services	0.00	0.00	0.00	0.00	0.00
Non-Departmental	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Contracted Services					
Animal Control	16,644	59,272	93,000	89,100	100,800
Incarceration	355,772	430,764	425,000	535,000	675,000
Emergency Operation Center	16,785	10,050	20,000	1,630	16,500
Transportation					
Transportation	1,169,776	1,032,976	1,325,000	1,150,000	1,163,000
Williams Gateway	405,000	450,000	450,000	456,500	350,000
Social Services					
Youth Special Programs	386,000	400,000	397,000	397,000	475,000
Senior Programs	17,168	20,000	20,000	24,000	20,000
Museum Support	1,104	1,104	1,600	1,320	1,600
Social Services	126,113	140,257	135,620	140,120	64,520
Non-Departmental	6,137,836	1,186,219	945,245	520,000	1,607,560
Total Expenses	\$ 8,632,198	\$ 3,730,642	\$ 3,812,465	\$ 3,314,670	\$ 4,473,980

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	256,780	-	-
Supplies & Contractual	2,110,371	2,179,759	2,885,685	2,644,670	3,081,480
Capital Outlay	-	-	-	-	-
Transfers Out	6,521,827	1,550,883	670,000	670,000	1,392,500
Total Expenses	\$ 8,632,198	\$ 3,730,642	\$ 3,812,465	\$ 3,314,670	\$ 4,473,980

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	93,767	94,947	86,000	158,200	126,000
Total Expenses	8,632,198	3,730,642	3,812,465	3,314,670	4,473,980
Net Operating Result	\$ (8,538,431)	\$ (3,635,695)	\$ (3,726,465)	\$ (3,156,470)	\$ (4,347,980)

Enterprise Funds

Enterprise Funds Summary

Water

Wastewater

Solid Waste

Irrigation

FUNDS DESCRIPTION

Enterprise Funds are designed to allow a government operation to reflect a financial picture similar to a business enterprise. Gilbert operates these funds on the philosophy that the fees charged will cover 100% of the cost of these services – including cost of internal support from the General Fund. The following funds are included in the Enterprise Fund type.

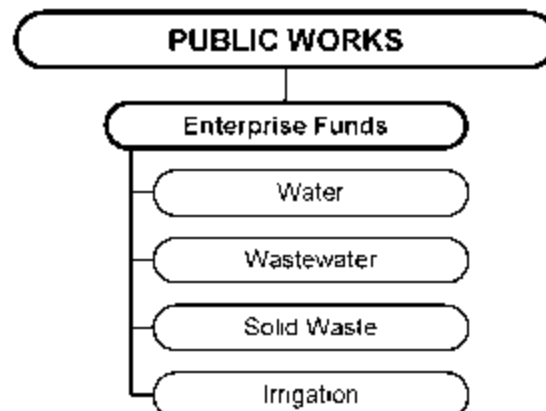
- Water:** Insure a safe and dependable water supply
- Wastewater:** Provide a safe and dependable wastewater collection and treatment system
- Solid Waste:** Manage the integrated solid waste operation to provide environmentally sound collection and disposal of solid waste
- Irrigation:** A small area (126 customers) of Gilbert is served with flood irrigation water for landscape use

FUND ACTIVITY

The following is a statement of revenue, expenses and transfers for the Enterprise Funds based on the adopted budget for FY04.

	Water	Wastewater	Solid Waste	Irrigation
Total Operating Revenues	\$ 17,495,060	\$ 10,895,230	\$ 8,698,640	\$ 15,000
Total Operating Expenses	\$ 18,697,470	\$ 11,707,090	\$ 8,375,870	\$ 47,970
Operating Income (Loss)	\$ (1,202,410)	\$ (811,860)	\$ 322,770	\$ (32,970)
Nonoperating Revenues (Expenses):	300,000	500,000	50,000	-
Income (Loss) Before Transfers	\$ (902,410)	\$ (311,860)	\$ 372,770	\$ (32,970)
Operating Transfers In	772,690	-	1,178,240	33,510
Operating Transfers Out	(6,297,750)	(4,601,960)	(1,717,620)	-
Net Income	\$ (6,427,470)	\$ (4,913,820)	\$ (166,610)	\$ 540

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Water	45.00	50.50	55.00	56.00	58.00
Wastewater	14.00	19.00	22.00	22.00	26.00
Solid Waste	41.00	43.50	48.50	51.50	51.00
Irrigation	0.70	0.70	0.70	0.70	0.50
Total Personnel	100.70	113.70	126.20	130.20	135.50

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Water	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Wastewater	8,269,193	11,401,625	15,655,780	11,141,570	16,309,050
Solid Waste	6,523,095	6,778,165	9,323,690	8,846,360	10,093,490
Irrigation	44,279	49,080	60,500	48,400	47,970
Total Expenses	\$ 28,296,345	\$ 34,775,642	\$ 44,109,290	\$ 37,466,860	\$ 51,445,730

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	4,193,031	4,914,804	6,148,180	5,849,630	7,010,120
Supplies & Contractual	20,710,609	20,795,391	26,715,050	22,655,380	30,205,080
Capital Outlay	-	-	1,329,000	1,228,780	1,613,200
Transfers Out	3,392,705	9,065,447	9,917,060	7,733,070	12,617,330
Total Expenses	\$ 28,296,345	\$ 34,775,642	\$ 44,109,290	\$ 37,466,860	\$ 51,445,730

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	34,117,468	36,544,027	37,386,200	39,700,300	39,938,370
Total Expenses	28,296,345	34,775,642	44,109,290	37,466,860	51,445,730
Net Operating Result	\$ 5,821,123	\$ 1,768,385	\$ (6,723,090)	\$ 2,233,440	\$(11,507,360)

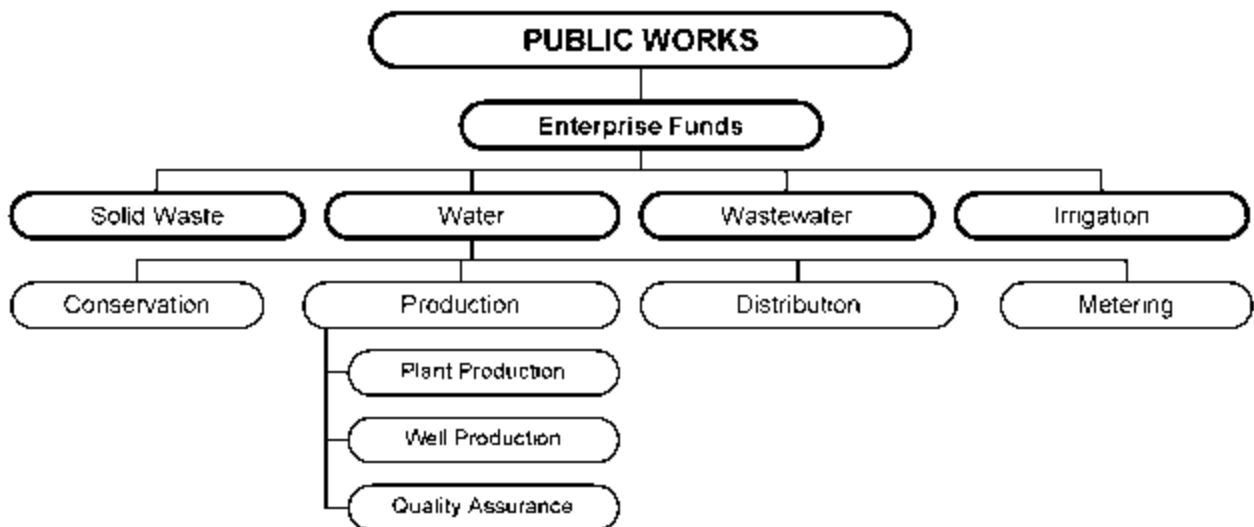
FUND DESCRIPTION

To insure a safe and dependable water supply for residents, business and visitors of Gilbert. Oversee and direct all branches of the Water Section in compliance with the Department's Goals, Town Strategic Plan, Town Code and local, state, and federal regulations.

GOALS/OBJECTIVES FY 2004

- Implement Water Production/Distribution Master Plan to insure a continued safe and dependable water supply
- Ensure compliance with all federal, state, and local regulations
- Minimize ground water withdrawal
- Maintain water infrastructure to prolong useful life and minimize down time

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	1.00	1.00	1.00	1.00	1.00
Conservation	1.00	2.00	2.00	3.00	3.00
Production	18.00	20.50	23.00	23.00	24.00
Distribution	8.00	9.00	10.00	10.00	10.00
Metering	17.00	18.00	19.00	19.00	20.00
Contingency	0.00	0.00	0.00	0.00	0.00
Total Personnel	45.00	50.50	55.00	56.00	58.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	1,537,019	1,365,833	1,238,440	1,175,380	1,464,870
Conservation	111,921	126,679	168,510	180,500	235,910
Production	6,981,188	9,710,092	8,673,550	9,030,960	11,275,940
Distribution	2,647,209	2,883,587	5,513,670	4,296,130	8,054,550
Metering	2,182,441	2,460,581	2,750,130	2,747,560	2,963,950
Contingency	-	-	725,020	-	1,000,000
Total Expenses	\$ 13,459,778	\$ 16,546,772	\$ 19,069,320	\$ 17,430,530	\$ 24,995,220

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,937,940	2,188,624	2,662,780	2,581,160	3,005,430
Supplies & Contractual	10,048,937	10,277,569	12,437,270	12,965,510	15,410,840
Capital Outlay	-	-	238,000	-	281,200
Transfers Out	1,472,901	4,080,579	3,731,270	1,883,860	6,297,750
Total Expenses	\$ 13,459,778	\$ 16,546,772	\$ 19,069,320	\$ 17,430,530	\$ 24,995,220

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	16,108,512	17,338,098	17,332,800	18,672,660	18,567,750
Total Expenses	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Net Operating Result	\$ 2,648,734	\$ 791,326	\$ (1,736,520)	\$ 1,242,130	\$ (6,427,470)

ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Peak day demand (MG)	39	45	49	55
Daily average water production (MG)	26	29	32	35
# of bacteriological samples taken	1,745	1,825	1,721	1,800
Total miles of water main	448	503	543	600
Average number of meters read/month	40,650	46,000	49,500	53,200
# of new meter installs	3,562	3,718	3,650	3,700
# of utility locates	31,250	29,936	30,455	33,000

PURPOSE STATEMENT

To provide a long term, 100 year supply of quality water to meet the demands of the population while complying with State mandated water supply regulations, which include meeting the target per person per day water use of 220 gallons

To ensure the Town's water supply is used in the most efficient manner and that the Town complies with State regulations regarding water conservation

ACOMPLISHMENTS FY 2003

- Drought Plan approved by Council which provides water supply reduction guidelines for Management and Council to implement in the event of a water shortage
- Integrated Water Resources/Conservation into Planning process for new developments
- Construction Water Ordinance Approved by Council which limits the use of hydrant meters to construction projects under 10 acres in size
- Water Conservation accomplishments: 340 home water audits conducted, 850 residents attended workshops, 4,300 school children reached through educational program, 40,000 pieces of conservation literature distributed

OBJECTIVES FY 2004

- Develop a comprehensive Water Resources component for the General Plan
- Obtain an additional 15,000 acre-feet/year water source

- Construct 3 additional drinking water wells
- Begin development of joint Water Treatment Plant with City of Chandler
- Finalize permitting issues with Arizona Department of Environmental Quality and Arizona Department of Water Resources for recharge sites
- Increase participation of Gilbert Elementary Schools with water conservation educational programs by marketing the water conservation elementary educational program to District, charter and private schools in Gilbert
- Increase water conservation awareness by elevating the Town's participation in regional campaigns through joint partnerships with other Valley Cities
- Increase water conservation education through increased community publications
- Increase Homeowners Associations (HOA's) involvement in water conservation practices by targeting educational programs
- Increase participation of the non-residential water users in water conservation Best Management Practices by targeting users through educational programs and audits

BUDGET ISSUES

The personnel cost increase in Water Conservation is due to a mid-year hire in fy03. The fy04 budget includes the entire year of added costs for this position.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Gallons per capita per day	221	223	220	220
% of elementary school participation	n/a	45%	57%	70%
% increase in water audits	n/a	n/a	10%	15%
% increase in ground water supply	n/a	n/a	n/a	21%
% non-residential sector evaluated	n/a	n/a	50%	60%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Conservation	1.00	2.00	2.00	3.00	3.00
Total Personnel	1.00	2.00	2.00	3.00	3.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Conservation	111,921	126,679	168,510	180,500	235,910
Total Expenses	\$ 111,921	\$ 126,679	\$ 168,510	\$ 180,500	\$ 235,910

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	49,441	81,830	107,420	122,500	173,980
Supplies & Contractual	62,480	44,849	61,090	58,000	61,930
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 111,921	\$ 126,679	\$ 168,510	\$ 180,500	\$ 235,910

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	16,108,512	17,338,098	17,332,800	18,672,660	18,567,750
Total Expenses	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Net Operating Result	\$ 2,648,734	\$ 791,326	\$ (1,736,520)	\$ 1,242,130	\$ (6,427,470)

COST PER CAPITA BY FUND



PURPOSE STATEMENT

To facilitate the production of a safe and dependable water supply to meet all seasonal daily demands for water. To meet all Federal, State and Local water quality requirements. Maintain sufficient water pressure throughout the Town's water service area to meet all residential, commercial, fire and emergency needs.

ACOMPLISHMENTS FY 2003

- Met all water demands throughout the year with no catastrophic loss of water to customers occurred
- Brought on-line new Water Treatment Plant process units/equipment that raised the increased plant capacity from 15 to 40 MGD

OBJECTIVES FY 2004

- Optimize the application of ozone to reduce costs associated with the use of this chemical treatment

- Finish Phase II/IV contaminant monitoring for EPA
- Act on security fencing recommendations of the Threat and Vulnerability Study
- Integrate three new wells into Town's groundwater inventory
- Optimize the amount of surface water produced so that less groundwater is needed to supplement the total water production
- Coordinate with water resource division to ensure long-term availability of sufficient water

BUDGET ISSUES

This budget includes increases for chemicals (\$176,000), electricity (\$269,000) and purchase of water (\$1,082,000). The budget includes \$154,000 for purchases related to recommendations found in the vulnerability assessment. One Quality Assurance position is added in response to system growth.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% surface water of total water produced	47%	43%	70%	75%
Chemical cost/million gallons treated	\$28.52	\$25.65	\$32.26	\$40.00

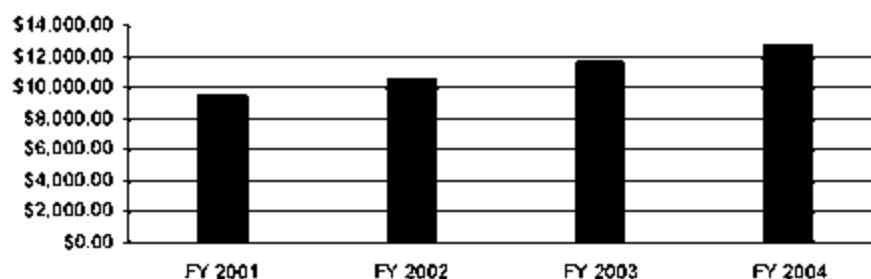
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Plant Production	10.00	11.50	13.00	13.00	13.00
Well Production	5.00	5.00	6.00	6.00	6.00
Quality Assurance	3.00	4.00	4.00	4.00	5.00
Total Personnel	18.00	20.50	23.00	23.00	24.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Plant Production	4,044,659	6,822,764	5,209,700	5,606,240	7,772,330
Well Production	2,572,517	2,413,491	2,947,190	2,924,260	2,911,400
Quality Assurance	364,012	473,837	516,660	500,460	592,210
Total Expenses	\$ 6,981,188	\$ 9,710,092	\$ 8,673,550	\$ 9,030,960	\$ 11,275,940

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	810,852	933,419	1,190,830	1,099,510	1,324,590
Supplies & Contractual	6,090,622	5,939,697	7,266,920	7,795,850	9,610,740
Capital Outlay	-	-	64,000	-	208,200
Transfers Out	79,714	2,836,976	151,800	135,600	132,410
Total Expenses	\$ 6,981,188	\$ 9,710,092	\$ 8,673,550	\$ 9,030,960	\$ 11,275,940

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	16,108,512	17,338,098	17,332,800	18,672,660	18,567,750
Total Expenses	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Net Operating Result	\$ 2,648,734	\$ 791,326	\$ (1,736,520)	\$ 1,242,130	\$ (6,427,470)

COST PER MILLION GALLONS PRODUCED



PURPOSE STATEMENT

To maintain all water system piping, and structures associated with the transmission and distribution of water throughout the Town's water service area.

ACOMPLISHMENTS FY 2003

- Rebuilt /replaced 15 fire hydrants in the Tankersley water system
- Installed 5 new in-line isolation valves on Hobson St. to replaced valves that have failed
- Installed 7 new in-line isolation valves on Appleby Rd. in the Tankersley system for better system management
- Initiated fire hydrant flushing and exercising program in cooperation with Fire Department

OBJECTIVES FY 2004

- Converted Weinburg Elementary School to Town distribution system Abandoned the

existing reservoir and booster station, which was owned and operated by school district and then piped, directly to Town distribution system, which now allows for proper metering of consumption within the school

- Abandoned 8 miles of the total 25 miles of Tankersley water system because of the new Improvement District 19 and Greenfield Rd. water line improvements
- Re-initiate valve exercising program to assure that oldest, and most undependable valves are kept operable

BUDGET ISSUES

There is a one-time transfer of \$4,570,700 for water main construction and for construction of a 4 million gallon water reservoir

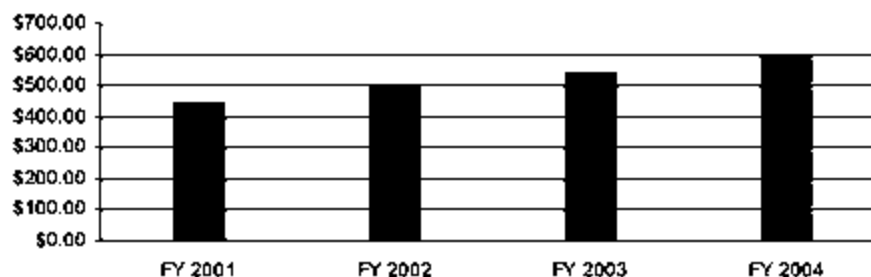
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
# of fire hydrant rebuilt/replacements	15	24	12	15
# of valves exercised	n/a	n/a	n/a	200

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Distribution	8.00	9.00	10.00	10.00	10.00
Total Personnel	8.00	9.00	10.00	10.00	10.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Distribution	2,647,209	2,883,587	5,513,670	4,296,130	8,054,550
Total Expenses	\$ 2,647,209	\$ 2,883,587	\$ 5,513,670	\$ 4,296,130	\$ 8,054,550

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	334,613	332,507	440,380	438,810	471,280
Supplies & Contractual	2,162,215	2,413,100	2,703,310	3,304,700	2,754,270
Capital Outlay	-	-	46,000	-	55,000
Transfers Out	150,381	137,980	2,323,980	552,620	4,774,000
Total Expenses	\$ 2,647,209	\$ 2,883,587	\$ 5,513,670	\$ 4,296,130	\$ 8,054,550

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	16,108,512	17,338,098	17,332,800	18,672,660	18,567,750
Total Expenses	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Net Operating Result	\$ 2,648,734	\$ 791,326	\$ (1,736,520)	\$ 1,242,130	\$ (6,427,470)

COST PER MILE OF WATER PIPE


PURPOSE STATEMENT

To provide accurate and timely readings for accounting of all domestic water produced by the Town that is used for residential, commercial or industrial purposes, through installation of new meters and the monthly reading of existing meters.

ACOMPLISHMENTS FY 2003

- Read an average of 46,000 meters per month
- Set 3,650 new meters for residential and commercial metering
- Averaged 250 customer contacts per week, many in the form of delinquent accounts and new customer accounts
- Changing out an average of 100 meters per month as part of 15 year life cycling of meters

OBJECTIVES FY 2004

- Testing of a 750 single-jet residential meters for purpose of greater accuracy against the presently used positive displacement type meter
- Repair broken meter in-house as opposed to scrapping and recycling metal components
- Continue life cycling of meters per 15 year useful life plan

BUDGET ISSUES

The number of meters to read increased by about 3,650 during fy03 and is anticipated to continue to increase at the same rate. This increase in customers resulted in the need to add one FTE along with the related expenses.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
# of lock-offs for delinquent payment	n/a	n/a	n/a	3,000
# of work orders per year	10,352	11,576	12,383	13,000

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Metering	17.00	18.00	19.00	19.00	20.00
Total Personnel	17.00	18.00	19.00	19.00	20.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Metering	2,182,441	2,460,581	2,750,130	2,747,560	2,963,950
Total Expenses	\$ 2,182,441	\$ 2,460,581	\$ 2,750,130	\$ 2,747,560	\$ 2,963,950

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	657,197	751,561	835,310	831,500	939,110
Supplies & Contractual	900,382	1,013,462	897,060	1,025,060	1,053,390
Capital Outlay	-	-	128,000	-	18,000
Transfers Out	624,862	695,558	889,760	891,000	953,450
Total Expenses	\$ 2,182,441	\$ 2,460,581	\$ 2,750,130	\$ 2,747,560	\$ 2,963,950

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	16,108,512	17,338,098	17,332,800	18,672,660	18,567,750
Total Expenses	13,459,778	16,546,772	19,069,320	17,430,530	24,995,220
Net Operating Result	\$ 2,648,734	\$ 791,326	\$ (1,736,520)	\$ 1,242,130	\$ (6,427,470)

COST PER METER READ



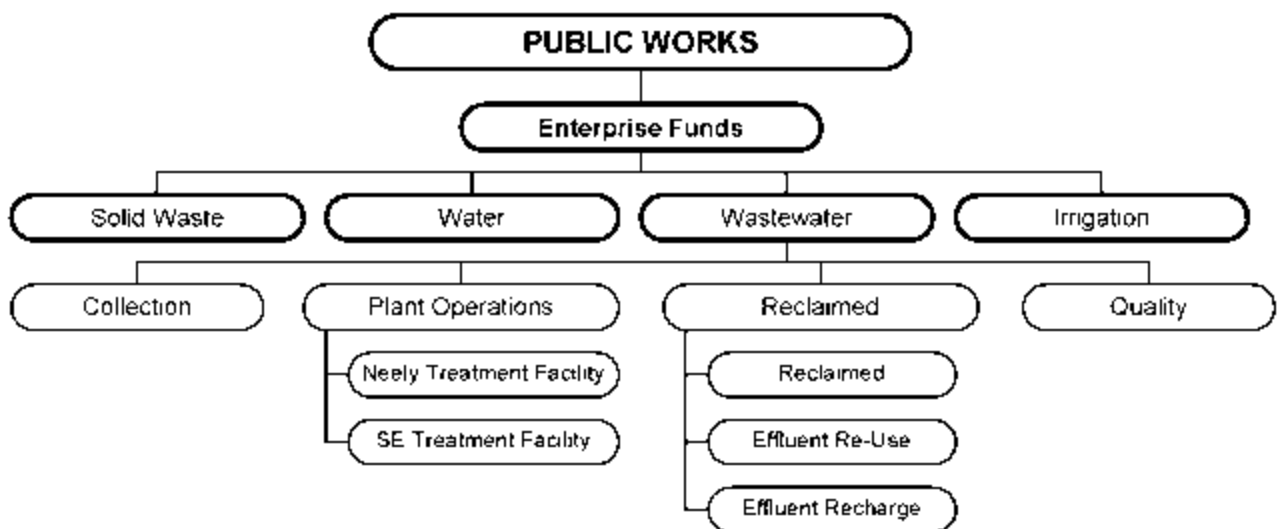
FUND DESCRIPTION

The Town of Gilbert's wastewater fund is financed and operated in a manner similar to private business enterprises, where costs of providing the services to the public are financed through user charges. The mission of the Wastewater Section is to protect the health and safety of the public and provide reliable and efficient wastewater collection, wastewater treatment, effluent reuse and recharge, wastewater discharge monitoring of industrial and commercial businesses, and management of the mosquito control program all in a cost effective manner. To responsibly and efficiently accomplish this mission, goals have been established for each functional area. In order to maintain proactive operation and maintenance programs, proper planning is conducted to accurately assess and anticipate the needs of the public and infrastructure. The Wastewater Section maintains the necessary tools, equipment, and properly trained and skilled personnel in order to meet the public's expectations and resolve problems at the appropriate staff level.

GOALS/OBJECTIVES FY 2004

- Prevent public and environmental health hazards
- Minimize inconveniences to customers by responsibly handling interruptions in service
- Protect the large investment in the infrastructure by continuously assessing its condition and acting appropriately to maintain and extend its useful life
- Use available funds to improve efficiency and productivity of operations by implementing appropriate standards
- Distribute outreach materials to help educate the public regarding services and programs provided

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	0.00	0.00	1.00	1.00	1.00
Collection	8.00	10.00	10.00	10.00	13.00
Plant Operations	0.00	0.00	0.00	0.00	0.00
Reclaimed	4.00	6.00	7.00	7.00	7.00
Quality	2.00	3.00	4.00	4.00	5.00
Contingency	0.00	0.00	0.00	0.00	0.00
Total Personnel	14.00	19.00	22.00	22.00	26.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	-	99,510	111,710	157,330	231,320
Collection	3,645,229	3,524,588	5,932,000	3,501,260	8,427,320
Plant Operations	3,211,013	3,343,893	7,002,800	5,644,980	4,403,070
Reclaimed	1,269,629	4,259,836	1,828,290	1,562,100	1,864,880
Quality	143,322	173,798	340,730	275,900	382,460
Contingency	-	-	440,250	-	1,000,000
Total Expenses	\$ 8,269,193	\$ 11,401,625	\$ 15,655,780	\$ 11,141,570	\$ 16,309,050

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	520,573	786,860	1,120,000	989,100	1,371,830
Supplies & Contractual	6,522,017	6,388,846	8,841,760	6,759,330	9,938,260
Capital Outlay	-	-	390,000	-	397,000
Transfers Out	1,226,603	4,225,919	5,304,020	3,393,140	4,601,960
Total Expenses	\$ 8,269,193	\$ 11,401,625	\$ 15,655,780	\$ 11,141,570	\$ 16,309,050

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	10,830,082	10,709,680	11,293,000	10,835,700	11,395,230
Total Expenses	8,269,193	11,401,625	15,655,780	11,141,570	16,309,050
Net Operating Result	\$ 2,560,889	\$ (691,945)	\$ (4,362,780)	\$ (305,870)	\$ (4,913,820)

MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Total annual wastewater influent (MG)	2,584	2,882	3,115	3,370
Average daily influent (MG)	7	8	9	9
Total annual sludge wasted (MG)	169	180	199	230
Total annual effluent produced/reused (MG)	2,347	2,404	2,505	2,557
Cost of wastewater treatment (per/MG)	1,193	2,964	2,241	2,268
Number of sewer line blockages	63	50	23	20

PURPOSE STATEMENT

The Wastewater Collection Branch is dedicated to providing safe, reliable, efficient, and cost effective operation and maintenance of the wastewater collection system which includes sewer lines, sewer manholes, lift stations, and force mains

ACOMPLISHMENTS FY 2003

- Developed and implemented new lift station preventive maintenance procedures and forms to document performance and operation
- Installed new emergency by-pass connections at all lift station sites to reduce the potential of wastewater overflows
- Obtained and implemented new emergency response trailers to improve response time to emergency situations by providing the necessary supplies and equipment to first responders
- Implemented proactive preventive maintenance programs relating to sewer line cleaning and televised inspection operations
- Completed and activated phase one of two projected phases of the wastewater Supervisory Control And Data Acquisition (SCADA) system
- Completed design of the downtown sewer replacement project and Gilbert Homes septic to sewer project
- Initiated construction of the new West San Tan lift station project

OBJECTIVES FY 2004

- Provide the necessary safety training to Wastewater Collections' personnel. Training to include confined space entry, trenching and shoring, lockout/tagout, bloodborne pathogens, first responder operations, hazard communications, and personal protective equipment training
- Complete the construction associated with the downtown sewer replacement project and the Gilbert Homes septic to sewer project
- Rehabilitate sanitary sewer manholes identified as having been impacted by corrosion
- Complete the construction and activate the new West San Tan lift station
- Conduct a sewer system odor control profile and implement necessary improvement strategies
- Coordinate with Engineering Department to help reduce deficiencies with new sewer system installations

BUDGET ISSUES

The Wastewater Collection division added three new positions this budget year. This crew is necessary to keep pace with the system cleaning and inspection requirements given the miles of added sewer line. In addition, new lift stations require daily maintenance. This budget includes transfers of \$3,248,000 to support Downtown Sewer Rehabilitation, Gilbert Homes Septic to Sewer and the South Recharge Facility.

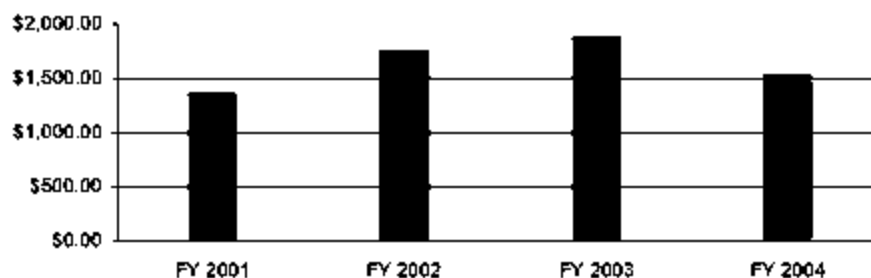
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per million gallons of wastewater	\$1,363	\$1,760	\$1,879	\$1,537
Percent of sewer system cleaned	n/a	n/a	29%	30%
Percent of sewer system inspected	n/a	n/a	7%	15%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Collection	8.00	10.00	10.00	10.00	13.00
Total Personnel	8.00	10.00	10.00	10.00	13.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Collection	3,645,229	3,524,588	5,932,000	3,501,260	8,427,320
Total Expenses	\$ 3,645,229	\$ 3,524,588	\$ 5,932,000	\$ 3,501,260	\$ 8,427,320

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	304,690	439,341	499,870	420,000	651,670
Supplies & Contractual	2,193,193	2,199,669	2,930,110	1,665,100	2,976,320
Capital Outlay	-	-	268,000	-	378,000
Transfers Out	1,147,346	885,578	2,234,020	1,416,160	4,421,330
Total Expenses	\$ 3,645,229	\$ 3,524,588	\$ 5,932,000	\$ 3,501,260	\$ 8,427,320

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	10,830,082	10,709,680	11,293,000	10,835,700	11,395,230
Total Expenses	8,269,193	11,401,625	15,655,780	11,141,570	16,309,050
Net Operating Result	\$ 2,560,889	\$ (691,945)	\$ (4,362,780)	\$ (305,870)	\$ (4,913,820)

COST PER MILLION GALLONS INFLUENT


PURPOSE STATEMENT

The Wastewater Plant Operations Branch is dedicated to providing safe, reliable, efficient, and cost effective operation and maintenance of the wastewater treatment operations, sludge wasting operations, and effluent production.

ACOMPLISHMENTS FY 2003

- Completed construction of phase one and initiated construction of phase two of the Neely Wastewater Reclamation Facility (WRF) expansion project from 8.5 million gallons per day (MGD) to 11 MGD
- Completed a wastewater system vulnerability assessment that included the treatment facilities
- Completed an update of the basis of design report for the South Wastewater Reclamation Plant project in partnership with the City of Mesa and Town of Queen Creek
- Began the design of phase two of the South Wastewater Reclamation Plant project in partnership with the City of Mesa and Town of Queen Creek
- Obtained public input on the future South Wastewater Reclamation Plant project through a citizen's advisory panel that was assembled for the basis of design report and design work

OBJECTIVES FY 2004

- Continue construction of phase two of the Neely WRF expansion project. Projected date of completion of the Neely WRF expansion project is January 2005
- Increase security measures at the Neely WRF site by initiating the recommendations contained in the vulnerability assessment
- Continue with the design of phase two of the South Wastewater Reclamation Plant project in partnership with the City of Mesa and Town of Queen Creek
- Continue with the public input process during the design phase of the future South Wastewater Reclamation Plant project through the citizen's advisory panel
- Complete the revisions to the Neely WRF operations and maintenance contract

BUDGET ISSUES

The Neely Wastewater Treatment Plant is operated by a Private contractor and the Southeast Plant is operated by the City of Mesa. The Neely cost of operations did not increase substantially, but the Southeast Plant continues to increase in cost as the flow to that plant increases. The Neely Plant is under construction to increase capacity to 11 MGD. The budget for FY03 includes a transfer of \$3,000,000 to support the non-growth portion of the expansion.

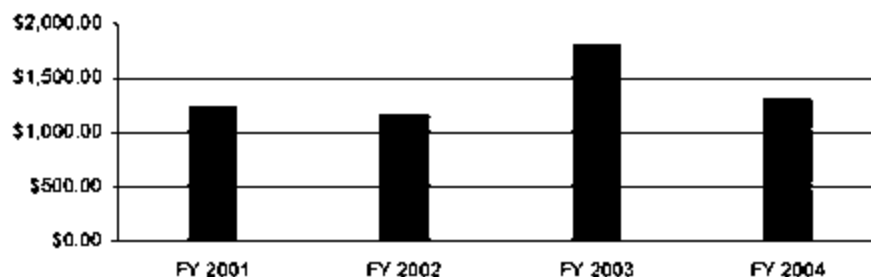
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost of treatment (per MG)	\$1,242	\$1,160	\$1,812	\$1,306

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Neely Treatment Facility	0.00	0.00	0.00	0.00	0.00
SE Treatment Facility	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Neely Treatment Facility	3,084,166	2,777,925	6,297,070	5,194,980	3,696,180
SE Treatment Facility	126,847	565,968	705,730	450,000	706,890
Total Expenses	\$ 3,211,013	\$ 3,343,893	\$ 7,002,800	\$ 5,644,980	\$ 4,403,070

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	3,211,013	3,343,893	4,002,800	3,747,000	4,403,070
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	3,000,000	1,897,980	-
Total Expenses	\$ 3,211,013	\$ 3,343,893	\$ 7,002,800	\$ 5,644,980	\$ 4,403,070

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	10,830,082	10,709,680	11,293,000	10,835,700	11,395,230
Total Expenses	8,269,193	11,401,625	15,655,780	11,141,570	16,309,050
Net Operating Result	\$ 2,560,889	\$ (691,945)	\$ (4,362,780)	\$ (305,870)	\$ (4,913,820)

COST PER MILLION GALLON TREATED


PURPOSE STATEMENT

The Wastewater Reclaimed Branch including effluent reuse and recharge is dedicated to providing safe, reliable, efficient, and cost effective operation and maintenance of the effluent distribution system which includes water lines, valves, meters, recovery wells, reservoirs, ground water recharge facilities and monitor wells. Wastewater Reclaimed Branch operations help provide a reduction and reliance of potable water sources for high water use landscaping and lake developments and also provide wildlife habitat and aquifer replenishment through groundwater re-charge.

ACOMPLISHMENTS FY 2003

- Completed construction and activated the new Neely effluent reservoir
- Completed construction of the Olney effluent distribution line replacement project
- Continued to deliver and recharge surface water at the Riparian Preserve at Water Ranch
- Rehabilitated all monitor wells and developed a preventative maintenance program
- Conducted required water quality monitoring and submitted regulatory reports on schedule
- All recharge basins were disked at least twice and ripped at least once during the last year

OBJECTIVES FY 2004

- Provide the necessary safety training to Effluent Reuse personnel, including confined space entry, trenching and shoring, lockout/tagout, bloodborne pathogens, first responder operations, hazard communications, and personal protective equipment training
- Continue to conduct on-going pressure monitoring of the effluent distribution system to track and improve performance
- Conduct testing and work toward improving system performance in order to activate new users located in the eastern zone
- Continue to deliver and recharge surface water at the Riparian Preserve at Water Ranch
- Disk and rip each recharge basin at least once
- Perform the required water quality monitoring and submit regulatory reports on schedule

BUDGET ISSUES

This area is split between re-use and recharge. The actual division of expenses is still in transition, but in total there are no major changes.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of effluent directly reused by customers	17%	20%	26%	30%
% of effluent recharged to aquifer	83%	81%	74%	71%
Total surface water recharged to aquifer	0	136	232	270
Total recovered ground water used by customers	169	440	539	540
Total dollars billed to customers	\$112,515	\$233,640	\$334,828	\$360,000

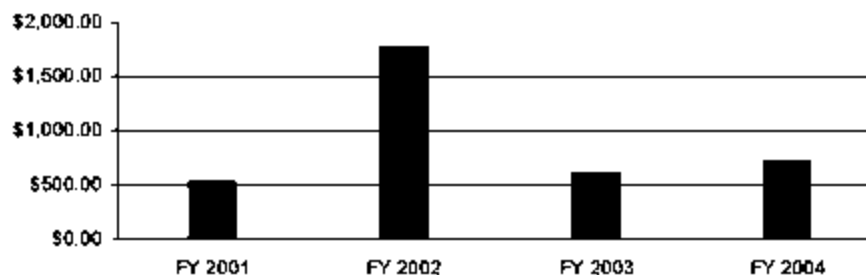
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Reclaimed	4.00	6.00	0.00	0.00	0.00
Effluent Re-use	0.00	0.00	3.50	3.50	3.50
Effluent Recharge	0.00	0.00	3.50	3.50	3.50
Total Personnel	4.00	6.00	7.00	7.00	7.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Reclaimed	1,269,629	-	-	-	-
Effluent Re-use	-	3,852,723	1,530,910	1,179,600	827,260
Effluent Recharge	-	407,113	297,380	382,500	1,037,620
Total Expenses	\$ 1,269,629	\$ 4,259,836	\$ 1,828,290	\$ 1,562,100	\$ 1,864,880

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	146,516	216,452	329,300	300,000	358,600
Supplies & Contractual	1,043,856	707,783	1,329,990	1,183,100	1,325,650
Capital Outlay	-	-	99,000	-	-
Transfers Out	79,257	3,335,601	70,000	79,000	180,630
Total Expenses	\$ 1,269,629	\$ 4,259,836	\$ 1,828,290	\$ 1,562,100	\$ 1,864,880

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	112,515	233,640	200,000	334,828	360,000
Total Expenses	1,269,629	4,259,836	1,828,290	1,562,100	1,864,880
Net Operating Result	\$ (1,157,114)	\$ (4,026,196)	\$ (1,628,290)	\$ (1,227,272)	\$ (1,504,880)

COST PER MILLION GALLONS PRODUCED



PURPOSE STATEMENT

The Wastewater Quality Branch is dedicated to providing safe, reliable, efficient, and cost effective pollution control activities relating to the wastewater discharge of commercial and industrial businesses. Wastewater Quality Branch operations strive to maintain pollutant levels in the wastewater stream below those levels mandated by regulatory and oversight agencies.

ACOMPLISHMENTS FY 2003

- Inspected all food service related businesses and facilities at least once during the year for compliance with oil and grease trap/interceptor maintenance and record keeping
- Expanded the commercial business inspection program to include automotive related businesses and inspected them at least once during the year
- Processed 1,200 new business registrations
- Participated in a Sub-Regional Operating Group (SROG) wastewater sampling event to provide representative analysis of the Town of Gilbert's wastewater sludge that is discharged to the City of Phoenix's 91st Avenue Wastewater Treatment Plant
- Collected \$25,740 in penalties from wastewater discharge violations
- Performed all required inspections and sampling events at Gilbert's permitted

significant industrial users and submitted regulatory reports to oversight agencies

OBJECTIVES FY 2004

- Provide the necessary safety training to Wastewater Quality personnel. Training to include confined space entry, bloodborne pathogens, first responder operations, and hazard communications training
- Expand the annual commercial business inspection program to include all of the remaining businesses of concern currently operating in Gilbert such as dry cleaners, machine shops, printing shops, and photo-processors
- Coordinate with the Building Department during the plan review process for new businesses
- Continue to track and perform the required inspections and sampling of significant industrial users in Gilbert and submit regulatory reports to oversight agencies in a timely manner

BUDGET ISSUES

One Quality Technician is added to support Wastewater Quality

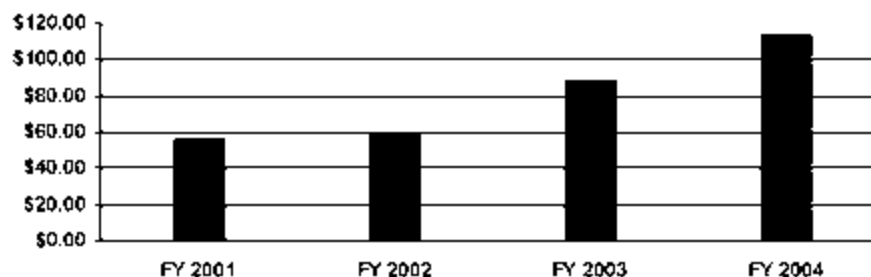
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of businesses of concern inspected	n/a	n/a	67%	100%
% of permitted industry violators	38%	43%	56%	46%
Number of permitted industrial users	8	7	9	9

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Quality	2.00	3.00	4.00	4.00	5.00
Total Personnel	2.00	3.00	4.00	4.00	5.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Quality	143,322	173,798	340,730	275,900	382,460
Total Expenses	\$ 143,322	\$ 173,798	\$ 340,730	\$ 275,900	\$ 382,460

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	69,367	126,515	210,850	190,000	274,500
Supplies & Contractual	73,955	47,283	106,880	85,900	88,960
Capital Outlay	-	-	23,000	-	19,000
Transfers Out	-	-	-	-	-
Total Expenses	\$ 143,322	\$ 173,798	\$ 340,730	\$ 275,900	\$ 382,460

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	10,830,082	10,709,680	11,293,000	10,835,700	11,395,230
Total Expenses	8,269,193	11,401,625	15,655,780	11,141,570	16,309,050
Net Operating Result	\$ 2,560,889	\$ (691,945)	\$ (4,362,780)	\$ (305,870)	\$ (4,913,820)

COST PER MILLION GALLONS TREATED


FUND DESCRIPTION

The Solid Waste mission is to manage Gilbert's integrated solid waste operations and to provide environmentally sound and economically cost effective services to meet the needs of the residents and commercial, industrial, and institutional establishments of the Town. Gilbert's solid waste activities are financed and operated in a manner similar to private business enterprises, where costs of providing the services to the customers (both residential and commercial) are financed through user charges.

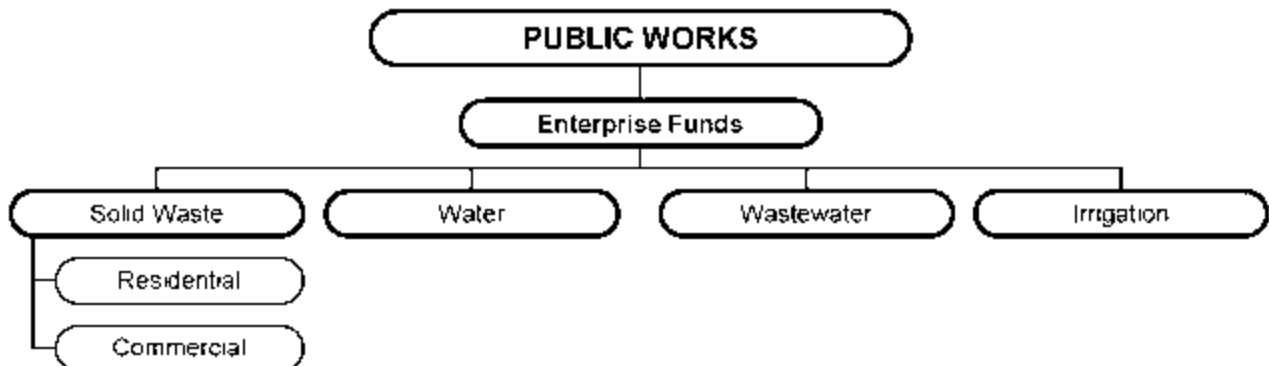
These operations and services are directed toward ensuring the public health and welfare through the collection and disposal of solid waste (garbage and recyclable materials) from residential and commercial/industrial sources, educating members of the general public and business community regarding the proper disposal of wastes, and encouraging the diversion of waste from landfills through the recycling, reuse, and recovery of selected materials.

We set objectives for the activity areas to responsibly and efficiently accomplish our mission and to better track our effectiveness. Solid waste maintains the necessary tools, equipment, and properly trained and skilled personnel in order to meet our customer's expectations and resolve problems at the appropriate level of responsibility.

GOALS/OBJECTIVES FY 2004

- Pursue Solid Waste disposal options through a long term agreement providing flexibility in disposal locations
- Optimize the economic return on the Gilbert recycle materials
- Promote a partnership and loyalty with the residential and business sector
- Ensure that solid waste programs are cost effective and efficient
- Assist planning department with review of proposed developments with regard to design and flow of solid waste management needs and requirements

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	2.00	2.00	2.00	3.00	2.00
Residential	32.50	34.00	39.00	41.00	43.20
Commercial	6.50	7.50	7.50	7.50	5.80
Contingency	0.00	0.00	0.00	0.00	0.00
Total Personnel	41.00	43.50	48.50	51.50	51.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	796,528	843,650	1,047,340	1,074,330	1,040,340
Residential	4,319,811	4,631,963	6,409,220	5,658,330	7,177,020
Commercial	1,406,756	1,302,552	1,693,310	1,113,700	1,376,130
Contingency			173,780	1,000,000	500,000
Total Expenses	\$ 6,523,095	\$ 6,778,165	\$ 9,323,650	\$ 8,846,360	\$ 10,093,490

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,697,875	1,902,367	2,326,030	2,240,000	2,599,500
Supplies & Contractual	4,132,019	4,116,849	5,414,890	2,921,510	4,841,370
Capital Outlay	-	-	701,000	1,228,780	935,000
Transfers Out	693,201	758,949	881,770	2,456,070	1,717,620
Total Expenses	\$ 6,523,095	\$ 6,778,165	\$ 9,323,690	\$ 8,846,360	\$ 10,093,490

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	7,134,595	8,446,911	8,699,900	10,143,540	9,925,880
Total Expenses	6,523,095	6,778,165	9,323,690	8,846,360	10,093,490
Net Operating Result	\$ 611,500	\$ 1,668,746	\$ (623,790)	\$ 1,297,180	\$ (166,610)

ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of residential customers	35,506	39,493	42,955	46,555
Total solid waste tonnage	70,275	72,901	79,503	83,000
Total recycle tonnage	13,764	12,766	14,310	15,000

PURPOSE STATEMENT

To protect human health and the environment by providing Gilbert solid waste services in a safe and efficient manner. These services include the collection and disposal of contained and uncontained (or bulk) trash, green waste, recyclable materials and diversion of specific materials from the solid waste stream for the processing of those materials for use as new products or other productive uses.

ACOMPLISHMENTS FY 2003

- Adjusted collection zone boundaries to balance collection route loading
- Successful Christmas tree diversion (recycle program) 5500 trees, 48 tons
- Developed a unified system and approach to address repeat code offenders in the area of uncontained trash customer responsibilities in cooperation with Code Compliance
- Reduced vehicle collision and property damage cost 52%
- Initiated an education program for uncontained/bulky item collection with door hangers, mailings, news ads and new fliers

OBJECTIVES FY 2004

- To maintain reliable solid waste collection services
- To reduce per unit cost of providing reliable solid waste collection

- As a minimum maintain the percentage of the municipal solid waste stream that is recycled
- Expediently respond to customer requests and service complaints
- Educate customers of county health regulations and Gilbert Code requirements, with regard to resident responsibilities by home visits, news, public channel ads, educational fliers, booths at special events
- Establish collection vehicle routing that reduces drive times and increases efficiency to maximize cans collected per route
- Implement routing software after utility billing software implementation is completed
- Actively participate in utility billing conversion to ensure best use of new software

BUDGET ISSUES

Several personnel changes occurred in Solid Waste Residential Operations. Two Sanitation Crew Leaders were added mid-year in 2003. One Administrative position was eliminated in mid-year 2003. One-half of a position was moved from Commercial operations to better reflect time spent. This year marks the beginning of an equipment replacement fund for Solid Waste. An interfund transfer will be made to the replacement fund instead of budgeting for depreciation. This provides a funding source for equipment purchases and provides costing for the use of equipment.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Total liability loss	\$59,474	\$71,965	\$35,000	\$20,000
Residential solid waste diversion rate	22.6%	19.6%	19.5%	19.7%
Average monthly change in customer base	261.7	328.3	284.4	290
Days of injury loss time	0	134	126	0
Missed service rate for residential/recycling service	0.04%/0.04%	0.07%/0.06%	0.08%/0.06%	0.07%/0.06%
Average weekly recycling participation rate by single family homes	52%	52%	53%	54%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Residential Collections	20.00	21.50	23.50	24.50	26.50
Uncontained Collections	6.50	6.50	8.50	9.00	9.00
Recycling	6.00	6.00	7.00	7.50	7.70
Equipment Replacement	0.00	0.00	0.00	0.00	0.00
Total Personnel	32.50	34.00	39.00	41.00	43.20

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Residential Collections	3,342,733	3,496,692	4,693,370	3,726,100	4,570,500
Uncontained Collections	512,938	568,057	921,480	880,800	837,930
Recycling	464,140	567,214	794,370	553,400	833,590
Equipment Replacement	-	-	-	498,030	935,000
Total Expenses	\$ 4,319,811	\$ 4,631,963	\$ 6,409,220	\$ 5,658,330	\$ 7,177,020

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,322,590	1,454,434	1,835,180	1,760,000	2,136,530
Supplies & Contractual	2,997,221	3,177,529	3,873,040	2,066,050	3,417,990
Capital Outlay	-	-	701,000	1,228,780	935,000
Transfers Out	-	-	-	603,500	687,500
Total Expenses	\$ 4,319,811	\$ 4,631,963	\$ 6,409,220	\$ 5,658,330	\$ 7,177,020

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	5,906,928	6,970,590	7,193,900	8,740,140	8,423,980
Total Expenses	4,319,811	4,631,963	6,409,220	5,658,330	7,177,020
Net Operating Result	\$ 1,587,117	\$ 2,338,627	\$ 784,680	\$ 3,081,810	\$ 1,246,960

COST PER CAPITA


PURPOSE STATEMENT

Protect human health and environmental quality. Ensure that there is fair competition amongst those that provide commercial collection. Provide services if a private business hauler falter. To provide solid waste collection and disposal services for commercial/industrial, retail, and institutional establishments and multi-family residences within the Town of Gilbert. These services include the collection and disposal of trash and recyclable materials.

ACOMPLISHMENTS FY 2003

- Adjusted commercial routes, improving overall operational efficiency by adjusting full time employee's assigned to fit current workload
- Increase roll-off business for commercial and residential customers

OBJECTIVES FY 2004

- Furnish reliable solid waste collection and disposal services in an efficient and cost effective manner
- Provide Gilbert departments and sections a very high level of service with disposal options and superior response times
- At a minimum maintain the amount of the municipal solid waste stream that is recycled
- Increase current customer base
- Increase roll-off business by 30% by targeting residential customer's uses

BUDGET ISSUES

This operation underwent intense scrutiny during the budget process. As a result the budget has a reduction in personnel of 1.7 FTE and numerous line items were reduced to correspond to the expectations based on the current customer base.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Number of commercial customers	510	450	440	430
Total roll-off tonnage disposed	505	2,367	4,239	4,500
Commercial diversion rate	1%	2%	2%	2%

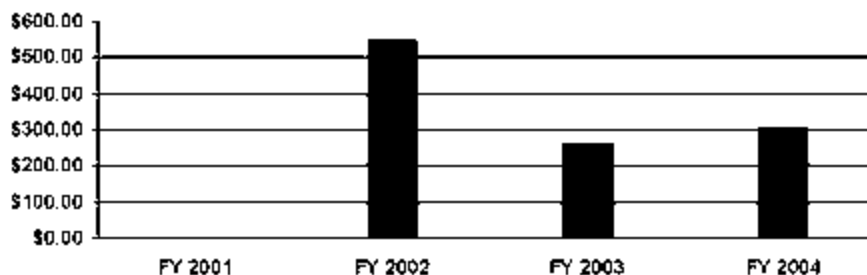
PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Commercial Collections	6.50	7.50	7.10	7.10	5.30
Commercial Rolloffs	0.00	0.00	0.40	0.40	0.50
Equipment Replacement	0.00	0.00	0.00	0.00	0.00
Total Personnel	6.50	7.50	7.50	7.50	5.80

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Commercial Collections	1,406,756	1,302,552	1,535,370	991,000	1,283,120
Commercial Rolloffs	-	-	157,940	122,700	93,010
Equipment Replacement	-	-	-	-	-
Total Expenses	\$ 1,406,756	\$ 1,302,552	\$ 1,693,310	\$ 1,113,700	\$ 1,376,130

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	250,886	317,973	352,050	350,000	311,140
Supplies & Contractual	1,067,105	885,556	1,226,970	763,700	838,320
Capital Outlay	-	-	-	-	-
Transfers Out	88,765	99,023	114,290	-	226,670
Total Expenses	\$ 1,406,756	\$ 1,302,552	\$ 1,693,310	\$ 1,113,700	\$ 1,376,130

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	1,227,667	1,476,321	1,506,000	1,403,400	1,502,900
Total Expenses	1,406,756	1,302,552	1,693,310	1,113,700	1,376,130
Net Operating Result	\$ (179,089)	\$ 173,769	\$ (187,310)	\$ 289,700	\$ 126,770

COST PER TON COLLECTED



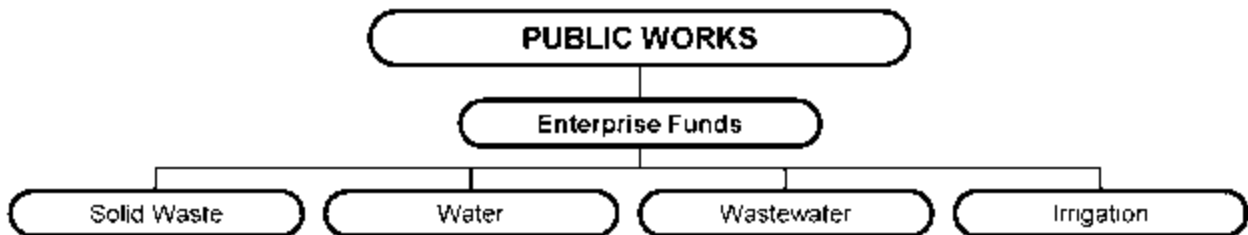
FUND DESCRIPTION

Flood Irrigation provides irrigation water to customers of the flood irrigation system for landscape maintenance and reduced reliance on the municipal water system. Fees are charged to the customers, but the revenue does not cover the entire cost so this Enterprise fund is subsidized by a transfer from the General Fund.

GOALS/OBJECTIVES FY 2004

- To provide uninterrupted irrigation service
- To coordinate with SRP schedulers to assure proper scheduling in order to provide consistent service

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Flood Irrigation	0.70	0.70	0.70	0.70	0.50
Total Personnel	0.70	0.70	0.70	0.70	0.50

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Flood Irrigation	44,279	49,080	60,500	48,400	47,970
Total Expenses	\$ 44,279	\$ 49,080	\$ 60,500	\$ 48,400	\$ 47,970

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	36,643	36,953	39,370	39,370	33,360
Supplies & Contractual	7,636	12,127	21,130	9,030	14,610
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 44,279	\$ 49,080	\$ 60,500	\$ 48,400	\$ 47,970

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	44,279	49,338	60,500	48,400	48,510
Total Expenses	44,279	49,080	60,500	48,400	47,970
Net Operating Result	\$ -	\$ 258	\$ -	\$ -	\$ 540

ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per house irrigated	366	406	417	414
% of residences missed on the schedule	0	0	0	0

Streets Fund

Streets Fund Summary

Street Maintenance

Traffic Control

Right of Way Maintenance

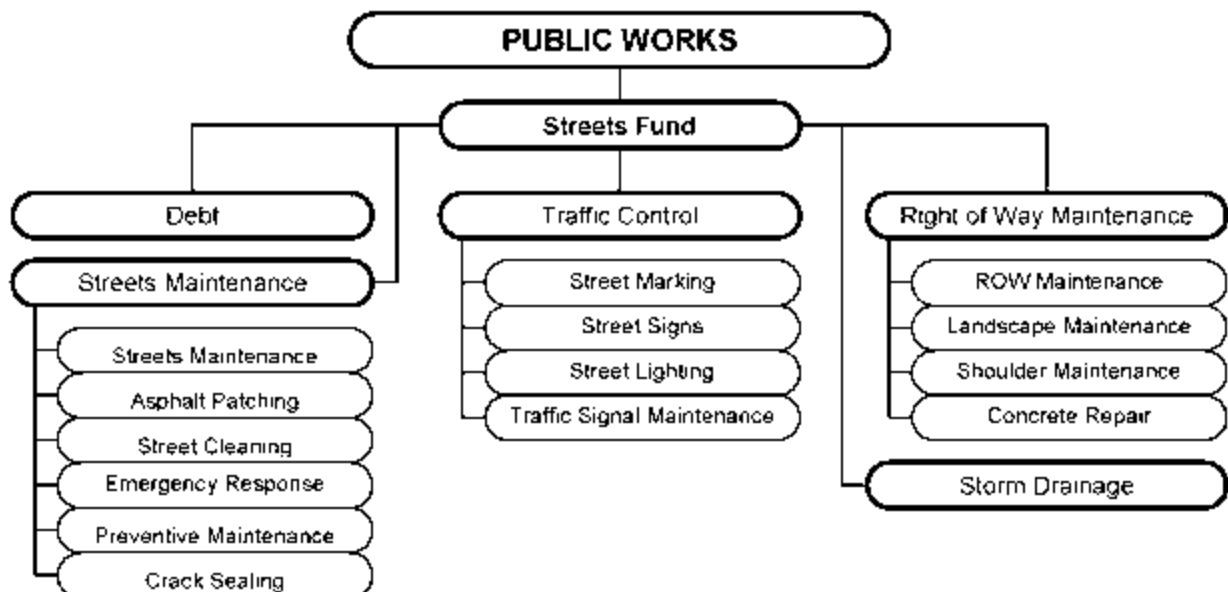
FUND DESCRIPTION

It is our mission to provide safe, reliable, and efficient maintenance for the following operations; streets, traffic control systems, rights-of-way and storm drain systems as well as operating and maintaining the Heritage District flood irrigation system. To responsibly and efficiently accomplish our mission, we have set goals for each of our respective responsibility areas. We recognize that in order to maintain proactive operation and maintenance programs we must do a good job of planning, work well as a team and with others, and accurately assess and anticipate the needs of our customers and of the infrastructure. The street section maintains the necessary tools, equipment, and properly trained and skilled personnel in order to meet our customer's expectations and resolve problems at the most appropriate level of responsibility. To accomplish these activities state shared gasoline tax, and state shared lottery revenues fund the Town of Gilbert's street maintenance section.

GOALS/OBJECTIVES FY 2004

- To maintain a safe and efficient roadway system
- Minimize inconveniences to customers by performing maintenance and repair operations in an organized and timely manner
- Protect the large investment of the roadway system by continuously assessing its condition and acting appropriately to maintain and extend its useful life
- Use available funds to improve efficiency and productivity of operations by implementing appropriate standards

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	1.00	1.00	1.00	1.00	1.00
Debt	0.00	0.00	0.00	0.00	0.00
Streets Maintenance	13.30	17.30	20.34	20.34	19.34
Traffic Control	10.00	12.00	15.00	15.00	15.00
Right of Way Maintenance	5.00	5.00	4.96	4.96	5.16
Storm Drainage	0.00	0.00	0.00	0.00	0.00
Contingency	0.00	0.00	0.00	0.00	0.00
Total Personnel	29.30	35.30	41.30	41.30	40.50

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	654,787	417,047	390,470	348,760	457,730
Debt	-	-	-	-	3,369,600
Streets Maintenance	3,219,347	4,515,299	11,599,870	7,202,330	12,394,590
Traffic Control	1,435,584	2,075,110	2,413,530	2,358,680	2,254,300
Right of Way Maintenance	451,893	461,657	582,780	761,710	819,910
Storm Drainage	-	-	-	-	50,000
Contingency	-	-	-	-	200,000
Total Expenses	\$ 5,761,611	\$ 7,469,113	\$ 14,986,650	\$ 10,671,480	\$ 19,546,130

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,262,143	1,534,379	2,023,980	1,877,320	2,173,470
Supplies & Contractual	2,464,710	3,250,631	4,886,650	4,249,360	2,934,730
Capital Outlay	281,013	1,456,658	509,000	474,000	3,280,900
Transfers Out	1,753,745	1,227,445	7,567,020	4,070,800	11,157,030
Total Expenses	\$ 5,761,611	\$ 7,469,113	\$ 14,986,650	\$ 10,671,480	\$ 19,546,130

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	5,314,131	11,642,837	12,006,000	11,899,000	12,519,970
Total Expenses	5,761,611	7,469,113	14,986,650	10,671,480	19,546,130
Net Operating Result	\$ (447,480)	\$ 4,173,724	\$ (2,980,650)	\$ 1,227,520	\$ (7,026,160)

ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Total lane miles in system/maintained	0/0	1,735/1,652	0/0	0/0
Total miles of Right of Way maintained	n/a	326	342	359
Number of street lights in APS area	1,733	1,733	1,739	1,757
Total signs in system/installed	53,580/0	56,400/2,820	59,200/2,820	59,220/2,820
Total traffic control signals in system	56	56	74	74
Total miles of road markings	n/a	2,603	2,733	2,735
Total dry wells	n/a	115	117	120
Total linear feet of concrete repaired	n/a	4626.0	4700.0	4800.0

PURPOSE STATEMENT

To maintain the roadway infrastructure system in a cost effective manner, ensuring a high degree of reliability and ride ability, meeting or exceeding all applicable regulations for roadway systems

ACOMPLISHMENTS FY 2003

- Improved the asphalt patching operation, with the acquisition of a Bob-Cat milling machine that enables an immediate permanent repair instead of temporary patching
- Updated the pavement management system data base and initiated the use of computerized Pavement Management Program for all streets
- Revised and improved upon the standard street maintenance contracts to provide specific contract documents to promote efficient contract services
- Improved street sweeping schedule to mirror travel patterns by allowing for all operators to sweep arterials in the early AM and then concentrate on collector and residential streets for the balance of the day
- Completed first four-year cycle of crack sealing operations through out the initial four pavement maintenance zones

OBJECTIVES FY 2004

- To maintain streets through a well-coordinated street repair and maintenance plan which includes, cleaning, crack sealing, asphalt patching, seal coating, slurry and micro sealing, and reconstructions projects. This will be accomplished through a coordinated and balanced effort between in house operations and contracted services
- To develop plan and train street section personnel to do in house rating of roadways and updates to the pavement management system
- To initiate an in house fog seal spray program utilizing new distributor truck and existing personnel. This will improve the response time and will be more cost effective than contracting out the services

BUDGET ISSUES

Preventative Maintenance includes transfers of \$7,050,700 for street capital projects. It also includes \$2,500,000 for cyclical maintenance required to maintain Gilbert streets at a minimum standard. One clerical position was eliminated

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost of asphalt patching per square yard	n/a	\$385.52	\$190.56	\$190.56
Cost of crack sealing per square yard	n/a	\$0.08	\$0.13	\$0.10
Cost of sweeping per curb mile	n/a	\$42.19	\$11.64	\$11.00

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Streets Maintenance	10.30	13.30	0.00	0.00	0.00
Asphalt Patching	0.00	0.00	4.33	4.33	4.33
Street Cleaning	3.00	4.00	4.34	4.34	4.34
Emergency Response	0.00	0.00	1.33	1.33	1.33
Preventive Maintenance	0.00	0.00	2.00	2.00	1.00
Crack Sealing	0.00	0.00	8.34	8.34	8.34
Total Personnel	13.30	17.30	20.34	20.34	19.34

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Streets Maintenance	2,905,448	3,342,463	-	-	-
Asphalt Patching	-	-	10,637,410	5,032,460	706,700
Street Cleaning	313,899	1,024,638	408,750	411,630	450,920
Emergency Response	-	13,563	75,580	69,170	92,060
Preventive Maintenance	-	8,542	102,090	1,311,640	10,627,620
Crack Sealing	-	126,093	376,040	377,430	517,290
Total Expenses	\$ 3,219,347	\$ 4,515,299	\$ 11,599,870	\$ 7,202,330	\$ 12,394,590

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	536,106	689,521	937,400	778,650	978,890
Supplies & Contractual	1,343,536	2,025,441	3,082,820	2,303,900	824,950
Capital Outlay	145,395	903,296	357,000	357,000	3,220,900
Transfers Out	1,194,310	897,041	7,222,650	3,762,780	7,369,850
Total Expenses	\$ 3,219,347	\$ 4,515,299	\$ 11,599,870	\$ 7,202,330	\$ 12,394,590

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	5,314,131	11,642,837	12,006,000	11,899,000	12,519,970
Total Expenses	5,761,611	7,469,113	14,986,650	10,671,480	19,546,130
Net Operating Result	\$ (447,480)	\$ 4,173,724	\$ (2,980,650)	\$ 1,227,520	\$ (7,026,160)

COST PER CAPITA BY FUND


PURPOSE STATEMENT

To operate and maintain the traffic control infrastructure system to improve the safety to the traveling public by regulating the flow of traffic ensuring a high degree of reliability, meeting or exceeding all applicable regulations for traffic control systems

ACOMPLISHMENTS FY 2003

- Completed change out of incandescent traffic signal lamps to light emitting diodes at an estimated annual energy cost savings of \$298,312 over the next five years
- Using existing staff, re-designed constructed and installed eight lighted street name signs on modular poles at an estimated savings of \$5,000 compared to contractor pricing
- Re-installed approximately 21 knocked down street light poles in the APS and SRP areas using in house resources saving Gilbert approximately \$2,000 per pole
- Changed the short-line street marking specifications and are now installing poly-urea (a two part extended life marking material) via a Poly-Urea spray machine increasing the approximate life of markings from two to four years

OBJECTIVES FY 2004

- Develop and implement plans for assessing the reflectivity of sign faces and establish a schedule for replacing them
- Refine the Poly-Urea application process to ensure a quality application that is also aesthetically pleasing
- Participate in traffic signal installation inspection process to ensure proper installation and to witness first hand the actual installation in order to assure a better knowledge of the infrastructure
- Continue to repair street light pole knockdowns in house and to improve the process to ensure a continued fiscal savings to the Town of Gilbert

BUDGET ISSUES

Reductions in these cost centers include \$50,000 in traffic control repair and maintenance, \$10,000 in street marking material, \$42,500 in sign materials. The street light utilities increase by \$46,400 to reflect increases in number of street lights and the traffic control utilities increase by \$60,000 in anticipation of 24 signals to be completed in fy04

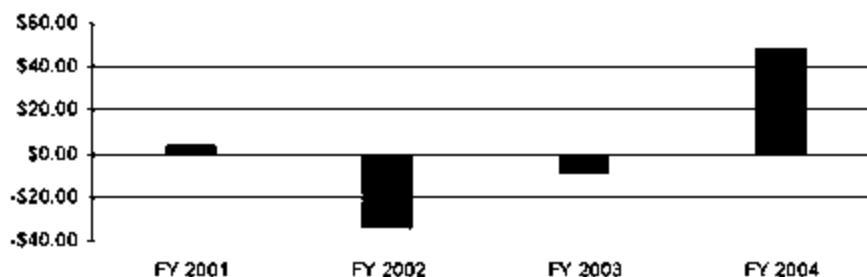
PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of traffic signals down for more than eight hours	n/a	2.0%	2.0%	2.0%
% of total signs maintained or replaced	n/a	22.5%	22.5%	22.5%
% of road striping that was re-striped	n/a	200.0%	200.0%	200.0%
% of symbols/crosswalks repainted	n/a	100.0%	100.0%	100.0%
% of knocked down street light polls replaced	n/a	2.4%	2.4%	2.4%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Street Marking	3.00	3.00	6.25	6.25	6.25
Street Signs	2.50	3.50	3.25	3.25	3.25
Street Lighting	2.00	2.00	2.25	2.25	2.25
Traffic Signal Maintenance	2.50	3.50	3.25	3.25	3.25
Total Personnel	10.00	12.00	15.00	15.00	15.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Street Marking	234,239	590,820	754,260	759,460	571,320
Street Signs	198,129	303,227	427,220	397,100	392,810
Street Lighting	673,977	705,931	643,070	641,770	704,210
Traffic Signal Maintenance	329,239	475,132	588,980	560,350	585,960
Total Expenses	\$ 1,435,584	\$ 2,075,110	\$ 2,413,530	\$ 2,358,680	\$ 2,254,300

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	444,775	552,067	759,150	760,850	826,350
Supplies & Contractual	875,085	1,001,288	1,451,860	1,430,310	1,314,900
Capital Outlay	115,724	512,663	152,000	117,000	60,000
Transfers Out	-	9,092	50,520	50,520	53,050
Total Expenses	\$ 1,435,584	\$ 2,075,110	\$ 2,413,530	\$ 2,358,680	\$ 2,254,300

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	5,314,131	11,642,837	12,006,000	11,899,000	12,519,970
Total Expenses	5,761,611	7,469,113	14,986,650	10,671,480	19,546,130
Net Operating Result	\$ (447,480)	\$ 4,173,724	\$ (2,980,650)	\$ 1,227,520	\$ (7,026,160)

COST PER CAPITA BY FUND


PURPOSE STATEMENT

To improve aesthetics along roadways, control dust and prevent spread of noxious weeds
 To maintain the storm drain infrastructure system in a cost effective manner, ensuring roadways are free of standing water, meeting or exceeding all applicable regulations for storm drain systems.

ACOMPLISHMENTS FY 2003

- Conducted meetings with each of the 11 parkway improvement districts to discuss needed improvements and identify projects to be completed during FY 03-04
- Improved water conservation by reviewing sprinkler clock timing and making appropriate adjustments
- Completed sidewalk repairs in several subdivisions and various locations through out Gilbert to improve walkways

OBJECTIVES FY 2004

- Coordinate with environmental compliance section to develop and implement plan for dry well inspection and maintenance

- Develop a program to inventory trees, and plants in the Town of Gilbert rights-of-way to provide information for use in maintenance operations
- Develop a plan to ensure contractors are making repairs to sprinkler systems when damage occurs during trimming operations
- Complete shoulder maintenance operations using practices that comply with county dust suppression regulations
- Coordinate dry well inspections in PKID s
- Meet with PKID neighborhoods to implement landscape renewal program

BUDGET ISSUES

Increases in this area of operation are all related to increases in acres to maintain. The specific line items are - landscape materials increases by \$23,000 and concrete repair increases by \$158,100. A portion of a position was moved from the Irrigation Fund to better reflect the time spent on actual activities

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per mile of shoulder maintained	n/a	\$369	\$351	\$463
% of right of way inventoried	n/a	n/a	25%	50%
% of dry wells maintained	n/a	n/a	n/a	100%
% of scupper/spillways maintained	n/a	0%	0%	100%
Average cost per dry well	n/a	n/a	n/a	\$250

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Right of Way Maintenance	5.00	5.00	0.00	0.00	0.00
Landscape Maintenance	0.00	0.00	2.63	2.63	2.83
Shoulder Maintenance	0.00	0.00	2.33	2.33	2.33
Concrete Repair	0.00	0.00	0.00	0.00	0.00
Total Personnel	5.00	5.00	4.96	4.96	5.16

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Right of Way Maintenance	451,893	418,857	338,570	-	-
Landscape Maintenance	-	26,462	133,780	491,570	495,340
Shoulder Maintenance	-	16,338	110,430	120,140	166,470
Concrete Repair	-	-	-	150,000	158,100
Total Expenses	\$ 451,893	\$ 461,657	\$ 582,780	\$ 761,710	\$ 819,910

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	206,804	213,227	242,980	257,820	275,170
Supplies & Contractual	225,195	205,742	321,700	484,880	525,730
Capital Outlay	19,894	40,699	-	-	-
Transfers Out	-	1,989	18,100	19,010	19,010
Total Expenses	\$ 451,893	\$ 461,657	\$ 582,780	\$ 761,710	\$ 819,910

OPERATING RESULTS BY FUND	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	5,314,131	11,642,837	12,006,000	11,899,000	12,519,970
Total Expenses	5,761,611	7,469,113	14,986,650	10,671,480	19,546,130
Net Operating Result	\$ (447,480)	\$ 4,173,724	\$ (2,980,650)	\$ 1,227,520	\$ (7,026,160)

COST PER CAPITA BY FUND



Internal Service Funds

Internal Service Funds Summary

Fleet Maintenance

Copy Services

Health Self insurance

FUND DESCRIPTION

The Internal Service Funds provide a method to charge the internal user of services based on their use. The concept is the same as Enterprise Funds, except the customers are internal. Gilbert has set up the following Internal Service Funds:

- ~ **Fleet Maintenance** – Maintenance of all passenger vehicles.
- ~ **Copy Services** – Coordination of printing and internal photocopying.
- ~ **Health Self Insurance** – Accounting for HMO coverage under direction of a Trust Board.

The goal of these funds is to charge internal users for 100% of the cost of the service.

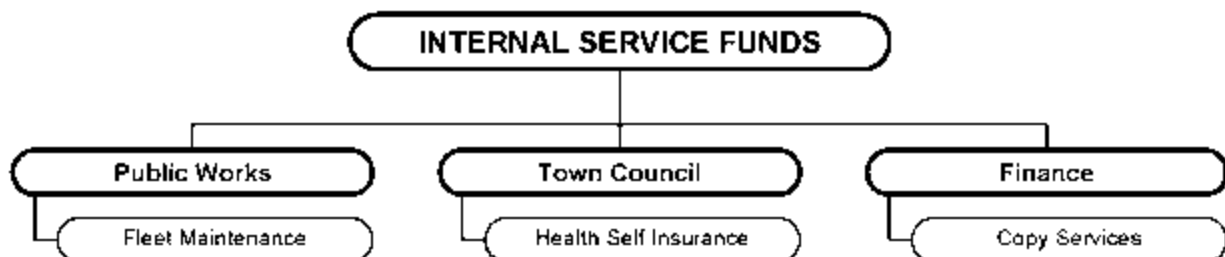
FUND NARRATIVE

Fleet Maintenance undergoes a rate review annually. This year the hourly rate increased from \$45 to \$48 per hour. The hourly rate is calculated based on the total personnel budget divided by an estimate of productive hours. A percentage is added to the sale of parts to cover the cost of shop and operating supplies. The parts mark up percentage is 7%. Fuel has a mark up of 10 cents per gallon to cover the cost of maintaining the fueling system.

Copy Services replaces copiers as needed and pays for letterhead and envelope to allow for the best price, yet charge the cost to the user.

Health Self Insurance is a new fund this budget year. The need to establish this fund was driven by Mayo Health Insurance eliminating their full indemnity insurance option. The employees overwhelming response was to maintain Mayo as a viable health option and so the self insurance fund was created.

ORGANIZATIONAL CHART



PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Fleet Maintenance	15.00	17.00	19.00	19.00	19.00
Copy Services	0.00	0.00	0.00	0.00	0.00
Health Self Insurance	0.00	0.00	0.00	0.00	0.00
Total Personnel	15.00	17.00	19.00	19.00	19.00

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Fleet Maintenance	3,090,640	3,185,355	3,639,360	3,331,600	3,406,990
Copy Services	60,480	94,849	150,000	65,000	247,130
Health Self Insurance	-	-	-	-	4,330,400
Total Expenses	\$ 3,151,120	\$ 3,280,204	\$ 3,789,360	\$ 3,396,600	\$ 7,984,520

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	697,217	840,444	1,012,470	1,000,000	1,078,910
Supplies & Contractual	2,453,903	2,395,186	2,729,890	2,396,600	6,721,480
Capital Outlay	-	44,574	47,000	-	184,130
Transfers Out	-	-	-	-	-
Total Expenses	\$ 3,151,120	\$ 3,280,204	\$ 3,789,360	\$ 3,396,600	\$ 7,984,520

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	3,239,086	3,243,600	3,722,360	3,496,510	8,331,800
Total Expenses	3,151,120	3,280,204	3,789,360	3,396,600	7,984,520
Net Operating Result	\$ 87,966	\$ (36,604)	\$ (67,000)	\$ 99,910	\$ 347,280

PURPOSE STATEMENT

To provide superior vehicle and equipment maintenance, repair, acquisition, disposition and get ready in a cost effective manner while ensuring maximum availability for duty and extending vehicle life through proactive predictive preventive maintenance.

ACOMPLISHMENTS FY 2003

- Certified four mechanics in fire truck water pumps and began in house training on water pump maintenance and repair
- Acquired all new equipment and vehicles approved in the fiscal year 02/03 budget and disposed of the old units at the town auction
- Began complete fire apparatus service, maintenance and repair in house
- Purchased and equipped a second Fleet Maintenance service truck to provide additional road service and repair capabilities and to serve our future South Area Service Center
- Improved management of productive work and billable hours through implementation of a time clock system
- Retrofitted ALL Ford Crown Victoria Police Patrol cars with the Ford safety kit to prevent rear end collision fires at **NO** cost to the town

- Developed a service and repair parts inventory in preparation for implementation of Ron Turley fleet maintenance system software

OBJECTIVES FY 2004

- Prepare six new fire apparatus for duty within 24 weeks
- Coordinate the acquisition, preparation and disposition of vehicles and equipment
- Coordinate annual emissions testing and police car speedometer certifications
- Provide technical input for the Vehicle Maintenance portion of the South Area Service Center
- Provide emergency field services and repairs within one hour of notification
- Transition Vehicle Maintenance tracking to new tracking software by mid August 2003

BUDGET ISSUES

The parts and supplies decreased by \$97,380
 The prior fiscal year fleet added to the inventory
 Small tools decreased by \$20,000.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of vehicles passing emissions test the first time	100%	100%	100%	100%
% of service requests outsourced	10.0%	7.0%	5.0%	0.6%
Average emergency response time (minutes)	n/a	20	20	20
% productive mechanic time	n/a	n/a	n/a	77%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	3.00	3.00	3.00	3.00	3.00
Fleet Maintenance	12.00	14.00	16.00	16.00	16.00
Total Personnel	15.00	17.00	19.00	19.00	19.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Administration	169,671	177,933	191,620	187,300	197,740
Fleet Maintenance	2,920,969	3,007,422	3,447,740	3,144,300	3,209,250
Total Expenses	\$ 3,090,640	\$ 3,185,355	\$ 3,639,360	\$ 3,331,600	\$ 3,406,990

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	697,217	840,444	1,012,470	1,000,000	1,078,910
Supplies & Contractual	2,393,423	2,344,911	2,594,890	2,331,600	2,328,080
Capital Outlay	-	-	32,000	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 3,090,640	\$ 3,185,355	\$ 3,639,360	\$ 3,331,600	\$ 3,406,990

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	3,147,057	3,185,344	3,620,360	3,408,900	3,500,000
Total Expenses	3,090,640	3,185,355	3,639,360	3,331,600	3,406,990
Net Operating Result	\$ 56,417	\$ (11)	\$ (19,000)	\$ 77,300	\$ 93,010

PURPOSE STATEMENT

Copy Services provide copier maintenance, copier purchases and purchase of stationary supplies.

ACOMPLISHMENTS FY 2003

- Replaced the Gilbert logo requiring the bid and award of new letterhead, envelopes and business cards

OBJECTIVES FY 2004

- Replace the color copy machine
- Research use of computer to copier technology

BUDGET ISSUES

The budget includes \$184,130 for replacement copy equipment

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per copy (contractual / # of copies)	\$0.034	\$0.031	\$0.032	\$0.026
Number of copies	1,785,961	1,646,693	2,083,683	2,500,000

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Copy Services	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Copy Services	60,480	94,849	150,000	65,000	247,130
Total Expenses	\$ 60,480	\$ 94,849	\$ 150,000	\$ 65,000	\$ 247,130

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	60,480	50,275	135,000	65,000	63,000
Capital Outlay	-	44,574	15,000	-	184,130
Transfers Out	-	-	-	-	-
Total Expenses	\$ 60,480	\$ 94,849	\$ 150,000	\$ 65,000	\$ 247,130

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	92,029	58,256	102,000	87,610	102,000
Total Expenses	60,480	94,849	150,000	65,000	247,130
Net Operating Result	\$ 31,549	\$ (36,593)	\$ (48,000)	\$ 22,610	\$ (145,130)

PURPOSE STATEMENT

This fund provides financing for health insurance coverage provided through an HMO network

ACOMPLISHMENTS FY 2003

- Establish the Health Self Insurance fund
- Council approves the necessary agreements and establishes a Trust Board to oversee this fund

OBJECTIVES FY 2004

- Monitor the operations monthly to ensure the financing is sufficient to cover the claims
- Convene regular Board meetings to review fund status

BUDGET ISSUES

The charge per member is based on historical information from the provider. The actual experience will dictate any changes in future years

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Cost per full-time employee, family coverage	n/a	n/a	n/a	\$482.00
% of claims to total contributions	n/a	n/a	n/a	95.0%



Health Self Insurance

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Health Self Insurance	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Health Self Insurance	-	.	.	-	4,330,400
Total Expenses	\$ -	\$ -	\$ -	\$ -	\$ 4,330,400

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	.	.	-	-
Supplies & Contractual	-	-	-	-	4,330,400
Capital Outlay	-	-	-	-	-
Transfers Out	-	.	.	-	-
Total Expenses	\$ -	\$ -	\$ -	\$ -	\$ 4,330,400

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	.	.	-	4,729,800
Total Expenses	-	-	-	-	4,330,400
Net Operating Result	\$ -	\$ -	\$ -	\$ -	\$ 399,400

Special Revenue

Special Revenue Summary
Equipment Replacement
Redevelopment
CDBG/HOME
System Development Fees
Grants
Riparian Program
Special Districts
Other Agency

FUNDS DESCRIPTION

Special Revenue Funds are a type of fund each required to be established to account for a specific activity. The activities range from Redevelopment to Police Security. Each Fund is treated like a separate checkbook.

FUND INFORMATION

The individual division pages provide more detail regarding the funds in the Special Revenue group. Following is a brief description of each division page.

Equipment Replacement – Contributions are made to this fund from cost centers in the General Fund and the Street Fund with a goal of funding vehicle replacements in the future from this fund and charging the cost centers over the useful life of the vehicle.

Redevelopment – Financing for redevelopment is provided to accomplish the vision of a Downtown Heritage District that is a unique retail destination reflecting Gilbert's agricultural history. This fund includes Commission expenses and property management. Land purchases and redevelopment capital projects are located in the Capital Improvement section of the budget document.

CDBG/HOME – The activity for federally funded programs that provide affordable housing, fair housing, limited redevelopment, and limited social service activities is recorded in this fund.

System Development Fees – Council has established a policy that growth will pay for itself. The system development fee funds provide the accounting for the revenue collected from building permits to pay for various infrastructure in the community that is required due to growth.

Grants – The Grant fund provides information on all federal and state grant activity in Gilbert except those related to a specific capital project or the CDBG or HOME programs. All expenses related to a grant are found here. The portion of these expenses not funded with Grant revenue is financed with transfers from other Funds.

Riparian – The Riparian preserve is a unique asset in the community. The Riparian Institute provides education and recreation experiences and also serves as a preservation area for wildlife and water recharge. The preserve is located next to the Southeast Regional Library. The intention is for the Institute to become self-sustaining.

Special Districts – These districts are established under Arizona Statute to pay for street lights and parkway maintenance in various areas of Gilbert.

Other Agency – This category of funds includes a wide array of various activities each required to be accounted for separately.

PERSONNEL BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Equipment Replacement	0.00	0.00	0.00	0.00	0.00
Redevelopment	0.00	0.00	0.00	0.00	0.00
CDBG/HOME	1.00	1.00	1.50	1.50	1.50
System Development Fees	0.00	0.00	0.00	0.00	0.00
Grants	22.00	6.00	6.00	6.00	16.00
Riparian Program	1.00	1.00	1.00	1.00	2.00
Special Districts	0.00	0.00	0.00	0.00	0.00
Other Agency	0.00	0.00	0.00	0.07	0.21
Contingency	0.00	0.00	0.00	0.00	0.00
Total Personnel	24.00	8.00	8.50	8.57	19.71

EXPENSES BY DIVISION	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Equipment Replacement	-	-	-	-	-
Redevelopment	76,491	36,553	125,300	170,300	127,300
CDBG/HOME	455,099	575,708	624,420	650,650	1,371,140
System Development Fees	21,342,823	35,157,155	39,840,870	17,318,195	51,425,390
Grants	1,373,479	1,024,319	502,653	579,670	2,315,170
Riparian Program	143,830	149,515	148,060	119,160	180,630
Special Districts	1,048,586	1,244,924	1,675,190	1,312,500	1,629,160
Other Agency	451,550	677,065	228,060	399,530	1,478,760
Contingency	68,802	57,273	-	-	-
Total Expenses	\$ 24,960,660	\$ 38,922,512	\$ 43,144,553	\$ 20,550,005	\$ 58,527,550

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,426,949	785,600	710,273	709,650	1,360,200
Supplies & Contractual	2,369,121	4,041,852	4,362,960	4,563,290	7,794,080
Capital Outlay	184,786	34,559	122,900	67,310	1,301,700
Transfers Out	20,979,804	34,060,501	37,948,420	15,209,755	48,071,570
Total Expenses	\$ 24,960,660	\$ 38,922,512	\$ 43,144,553	\$ 20,550,005	\$ 58,527,550

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	25,951,055	31,953,856	23,342,230	34,083,012	31,997,720
Total Expenses	24,960,660	38,922,512	43,144,553	20,550,005	58,527,550
Net Operating Result	\$ 990,395	\$ (6,968,656)	\$(19,802,323)	\$ 13,533,007	\$(26,529,830)

PURPOSE STATEMENT

The Equipment Replacement Fund distributes the cost of vehicles over their useful life. This method of accounting provides a more accurate view of the cost of a service on an annual basis. This fund accumulates money from transfers each year and once the Fund is more stable vehicles will be purchased from this fund instead of the General or Street Fund.

ACOMPLISHMENTS FY 2003

- Doubled the funding from the General Fund

OBJECTIVES FY 2004

- Create an automated method of determining annual contributions and determining historic contribution towards replacement of each vehicle
- Increase the amount funded in proportion to new vehicles added

BUDGET ISSUES

There will be no expenditure budget until there are sufficient funds to replace vehicles.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% of total General funding provided	n/a	6%	18%	31%
% of total Street funding provided	n/a	6%	13%	20%

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Fund	0.00	0.00	0.00	0.00	0.00
Street Fund	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
General Fund	-	-	-	-	-
Street Fund	-	-	-	-	-
Total Expenses	\$ -	\$ -	\$ -	\$ -	\$ -

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	-	-	-	-	-
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ -	\$ -	\$ -	\$ -	\$ -

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	-	595,133	1,060,970	1,071,230	1,126,060
Total Expenses	-	-	-	-	-
Net Operating Result	\$ -	\$ 595,133	\$ 1,060,970	\$ 1,071,230	\$ 1,126,060

PURPOSE STATEMENT

The purpose of redevelopment is to re-vitalize the Heritage District which is the original commercial area of the community. The vision is for the Downtown Heritage District to become a unique destination that reflects Gilbert's agricultural history including a mix of entertainment, retail, professional office space, residential, governmental, recreational and transit uses.

ACOMPLISHMENTS FY 2003

- Purchased a 2.47 acre trailer park for assemblage into a larger future redevelopment parcel
- Hale Theater, a privately owned live performance theater redevelopment project opened July 25, 2003
- Completed development agreement for a private, independent senior housing development

OBJECTIVES FY 2004

- Continue to purchase parcels as they become available
- Complete the streetlight and street furnishings projects
- Initiate at least one additional redevelopment project
- Paint the water tower to preserve its value to the community

BUDGET ISSUES

The majority of expenses are included in the Capital Improvement section of the budget. The projects included in this year's budget are the Streetlight, street furnishings, Transit Center and Water Tower renovation.

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
No Personnel Allocation	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Redevelopment Commission	3,604	979	45,000	45,000	45,000
Property Management	72,887	35,574	80,300	125,300	82,300
Total Expenses	\$ 76,491	\$ 36,553	\$ 125,300	\$ 170,300	\$ 127,300

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	20,821	36,553	125,300	170,300	127,300
Capital Outlay	55,670	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 76,491	\$ 36,553	\$ 125,300	\$ 170,300	\$ 127,300

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	44,704	64,780	170,300	247,302	137,300
Total Expenses	76,491	36,553	125,300	170,300	127,300
Net Operating Result	\$ (31,787)	\$ 28,227	\$ 45,000	\$ 77,002	\$ 10,000

PURPOSE STATEMENT

The Housing and Redevelopment Division administers the federally funded programs that provide affordable housing, fair housing, limited redevelopment, and limited social service activities

ACOMPLISHMENTS FY 2003

- Completed design of the Downtown Sewer Replacement & Gilbert Homes Septic project
- Funded \$403,183 in affordable housing and social service activities through other agencies assisting over 200 Gilbert households
- Provided staff support for the monthly Redevelopment Commission and regular (every 4-6 weeks) Housing Affordability Subcommittee meetings
- Assisted completion of a Development Agreement with Mercy Housing SouthWest to build an 80 – 100 unit affordable senior

housing development adjacent to the Gilbert Senior Center

OBJECTIVES FY 2004

- Complete construction of the Downtown Sewer Replacement & Gilbert Homes Septic project
- Provide \$383,800 for affordable housing and social service activities through non-profit agencies to assist over 300 Gilbert residents
- Assist with creating Council recommendations to increase the affordable housing in Gilbert
- Assist Mercy Housing with completing the design review process for their project

BUDGET ISSUES

This fund receives revenue from Federal Grants. The Council approves specific projects annually based on needs and funding availability. These projects are implemented by this cost center

Programs and activities funded for FY 2003-04 include the following:

Agency	Program	Amount
Town of Gilbert	Septic to Sewer Project	\$ 293,300
Community Housing Resources of AZ	Homebuyer Counseling	12,900
Community Services of AZ	Emergency Repair	99,400
Central Arizona Shelter Services	Emergency Shelter Services	7,100
Community Services of AZ	Gilbert CAP Office	49,100
Community Services of AZ	Senior Meals	22,100
Mesa Citizens Action Network	East Valley Men's Shelter	6,800
Save the Family	Transitional Living Shelter	8,500
Town of Gilbert	Program Administration	124,800
Total FY 2003/04 Activities		\$ 624,000

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
% completion of Downtown Sewer Project	35%	35%	45%	100%
% completion of Gilbert Homes Project	n/a	5%	15%	100%
# of persons receiving social services	n/a	n/a	343	314
# of households receiving housing services	27	27	98	81

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
CDBG/HOME	1.00	1.00	1.50	1.50	1.50
Total Personnel	1.00	1.00	1.50	1.50	1.50

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
CDBG/HOME	455,099	575,708	624,420	650,650	1,371,140
Total Expenses	\$ 455,099	\$ 575,708	\$ 624,420	\$ 650,650	\$ 1,371,140

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	61,832	66,247	89,620	89,000	96,200
Supplies & Contractual	223,204	339,748	163,800	483,720	823,940
Capital Outlay	-	-	20,000	-	20,000
Transfers Out	170,063	169,713	351,000	77,930	431,000
Total Expenses	\$ 455,099	\$ 575,708	\$ 624,420	\$ 650,650	\$ 1,371,140

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	286,566	579,240	1,025,000	651,410	1,425,180
Total Expenses	455,099	575,708	624,420	650,650	1,371,140
Net Operating Result	\$ (168,533)	\$ 3,532	\$ 400,580	\$ 760	\$ 54,040

PURPOSE STATEMENT

The primary purpose of a system development fee (SDF) is to ensure that the cost of providing infrastructure to new development is paid for by new development and not by the existing community. SDF fee structure design reflects only those costs associated with facility or infrastructure expansion related to new growth.

FEE DESCRIPTIONS

Following are descriptions and fees effective September 15, 2003 for a typical single-family residential permit:

Solid Waste Container Fee - \$80

The cost of the blue and black solid waste containers is collected at the time a home is built. Revenue collected from this fee is transferred to the Solid Waste Operating fund as new containers are purchased.

Water System - \$2,211

The Water SDF is based upon the cost to provide the treatment, distribution infrastructure, storage facilities and production wells.

Water Resources - \$966

The Water resource SDF is based upon the cost to obtain water rights from the Central Arizona Project (CAP), Salt River Pima Maricopa Indian Community Lease (SRPMIC), the Roosevelt Water Conservation District (RWCD) and other sources.

Wastewater System - \$3,087

The Wastewater SDF is based upon the cost to provide collection and treatment facilities and reuse system for 46,371 equivalent resident units (ERU). It is estimated that each ERU generates 248 gallons per day of wastewater.

Police Department - \$409

The Police Department SDF is a charge against new development to recover the Town's cost of

providing facilities and equipment for police services required to accommodate new growth. The fee design includes additional square feet in the public safety building, radio dispatch system, handheld radios, computer equipment and special weapons arsenal.

Fire Department - \$320

The Fire Department SDF is a charge against new development to recover the cost of providing facilities and equipment for fire and emergency services. The fee design includes buildings, pumpers, ladder trucks and special equipment for rescue and communication.

Traffic Signals - \$156

The Traffic Signal SDF is a charge against new development to cover the cost of expanding the traffic signal network. The fee design uses trip generation factors to calculate the number of signals required based on land use patterns.

Parks and Recreation - \$1,315

The Parks and Recreation SDF is a charge against new development to recover the costs of expanding parks and associated recreation infrastructure to serve new growth. The fee calculation includes a portion of the cost of the following facilities: Gilbert Municipal Pool, McQueen Park, Ponds/Bird Sanctuary, Water Ranch Park, Freestone Park, Mesquite Aquatic Center, Crossroads Park, Rodeo Park, Heritage Annex, Community Center and Page Park Center.

General Government - \$361

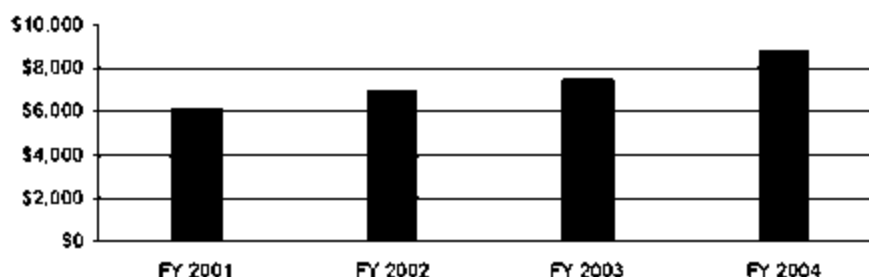
The General Government SDF is a charge against new development to cover the cost of expanding the Town's administrative infrastructure, including Public Works, Courts, Prosecutor, Community Development, etc. as required for new growth. The fee design includes acquisition value for buildings and expanding telephone systems.

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
No Personnel Allocation	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Solid Waste Container Fee	248,160	404,580	378,900	97,600	388,000
Water System	3,104,398	18,750,700	11,303,000	1,756,740	11,898,600
Water Resources	531,271	332,241	400,000	900,000	772,690
Wastewater System	14,433,449	6,345,835	12,181,000	7,750,040	17,548,970
Wastewater Plant Repair	-	-	-	-	344,000
Police Department	265,922	1,206,467	1,562,790	1,470,790	1,620,710
Fire Department	442,729	2,602,855	6,776,140	3,786,230	6,664,780
Traffic Signals	458,654	140,554	1,755,000	464,120	2,633,910
Parks and Recreation	1,406,150	350,191	4,677,000	485,635	1,992,460
General Government	452,090	5,023,732	807,040	607,040	7,561,270
Total Expenses	\$ 21,342,823	\$ 35,157,155	\$ 39,840,870	\$ 17,318,195	\$ 51,425,390

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	602,783	1,808,900	2,256,970	2,256,970	3,534,320
Capital Outlay	-	-	-	-	344,000
Transfers Out	20,740,040	33,348,255	37,583,900	15,061,225	47,547,070
Total Expenses	\$ 21,342,823	\$ 35,157,155	\$ 39,840,870	\$ 17,318,195	\$ 51,425,390

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	21,848,975	27,401,895	18,245,600	29,300,810	24,298,550
Total Expenses	21,342,823	35,157,155	39,840,870	17,318,195	51,425,390
Net Operating Result	\$ 506,152	\$ (7,755,260)	\$(21,595,270)	\$ 11,982,615	\$(27,126,840)

COST PER SINGLE FAMILY BUILDING PERMIT


PURPOSE STATEMENT

The Grant fund is required to segregate the costs associated with grant awards from the federal or state government. Grant Funds require meticulous reporting of actual costs for reimbursement requests.

ACOMPLISHMENTS FY 2003

- Converted to project accounting to report grant activity across years and provide more detail

OBJECTIVES FY 2004

- Convene quarterly meetings of stakeholders to discuss any issues with grant reporting

BUDGET ISSUES

The major grant expense is for a grant request for fifteen Police Officers. The total cost of this request is \$1,494,020 with the grant amount estimated at \$525,000. The remainder of the cost is supported through a transfer from the General Fund.

Budget Detail by Grant

Grant Description	Expense Amount
Police Officers	\$1,494,020
Community Oriented Policing	65,000
Traffic Enforcement	38,750
Drug Free Community	25,000
Counseling	108,400
FEMA – Fire Breathing Apparatus	353,250
Collision Investigation Truck	30,750
Bus Stops	200,000
	\$ 2,315,170

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Public Safety Grants	22.00	6.00	6.00	6.00	16.00
Other Grants	0.00	0.00	0.00	0.00	0.00
Total Personnel	22.00	6.00	6.00	6.00	16.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Public Safety Grants	1,334,521	608,152	502,653	525,410	1,761,920
Other Grants	38,958	416,167	.	54,260	553,250
Total Expenses	\$ 1,373,479	\$ 1,024,319	\$ 502,653	\$ 579,670	\$ 2,315,170

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	1,146,104	384,906	401,243	401,240	989,960
Supplies & Contractual	101,410	188,687	101,410	178,430	800,510
Capital Outlay	125,965	34,559	-	-	524,700
Transfers Out	-	416,167	-	-	-
Total Expenses	\$ 1,373,479	\$ 1,024,319	\$ 502,653	\$ 579,670	\$ 2,315,170

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	2,006,985	927,919	533,800	526,550	2,356,810
Total Expenses	1,373,479	1,024,319	502,653	579,670	2,315,170
Net Operating Result	\$ 633,506	\$ (96,400)	\$ 31,147	\$ (53,120)	\$ 41,640

PURPOSE STATEMENT

The Institute provides education and recreation experiences at the Riparian Preserve to enhance public appreciation for nature which assists us attain a sustainable future. The Institute also assists in the development and preservation of unique water recharge areas and wildlife habitats. The Institute conducts education programs on site, develops an interpretive program, maintains wildlife habitat and recreation.

ACOMPLISHMENTS FY 2003

- Support 3 ongoing research projects, burrowing owl research, bird surveys and water quality testing for antibiotics
- Through the use of 4,000 volunteer hours increased participation by 30% bringing total visitors to 10,581
- Added 30 members to the Institute bringing total to 180 members
- Provided 575 programs during the year
- Subscriptions to newsletter increased to 185

OBJECTIVES FY 2004

- Increase membership to 250 by year end
- Add reptile interpretive experience and program

- Add archaeology education experience for students by September, 2003
- Increase gift shop operation by 50% during the year
- Complete design review for Education Center by December and secure final funding
- Complete addition to the General Plan for Riparian areas by fall
- Develop service learning conservation programs for Chandler-Gilbert Community College and Mesa Community College for the school year
- Implement change to central management of all recreation, education and maintenance activities in the preserves to begin by first quarter
- Secure at least one operations grant during the year
- Become designated an Important Birding Area by Audubon by December
- Develop at least one tourism partnership during the year for birding tours

BUDGET ISSUES

The Preserve added one Park Ranger from Parks and Open Space to provide for the central management of the open spaces.

PERFORMANCE/ACTIVITY MEASURES	Actual FY 2001	Actual FY 2002	Projected FY 2003	Anticipated FY 2004
Visitors participating in activities	4,800	8,127	10,581	12,000
Increase in nesting areas	0%	10%	25%	30%
Number of burrowing owl active nest sites	0	0	3	5

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Riparian Programs	1.00	1.00	1.00	1.00	2.00
Total Personnel	1.00	1.00	1.00	1.00	2.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Riparian Programs	143,830	149,515	148,060	119,160	180,630
Total Expenses	\$ 143,830	\$ 149,515	\$ 148,060	\$ 119,160	\$ 180,630

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	109,013	111,210	109,410	109,410	151,830
Supplies & Contractual	34,817	38,305	38,650	9,750	28,800
Capital Outlay	-	-	-	-	-
Transfers Out	-	-	-	-	-
Total Expenses	\$ 143,830	\$ 149,515	\$ 148,060	\$ 119,160	\$ 180,630

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	159,922	150,620	148,000	148,500	188,630
Total Expenses	143,830	149,515	148,060	119,160	180,630
Net Operating Result	\$ 16,092	\$ 1,105	\$ (60)	\$ 29,340	\$ 8,000

PURPOSE STATEMENT

Special Districts are established to pay for specific statute allowed expenses. Gilbert has funds for parkway improvement districts, street light improvement districts and special assessment improvement districts. The revenue for these districts is either a levy amount on the property tax bill or a direct bill to the property owner based on the allocated cost of the improvement.

FUND DESCRIPTIONS

Street Light Improvement Districts

Gilbert uses Street Light Improvement Districts (SLID) to recover the maintenance and operating costs of streetlights installed within subdivisions and business parks through the community. This is part of the established policy of assuring that growth pays its own way as development occurs within the community. There are currently 279 SLIDs, more are added annually.

The Council adopted a budget of \$1,207,580 and a levy of \$850,560. One hundred thousand of this budget is an allowance for districts formed during the year. The levy is assessed to property tax parcels within each district based upon the relative value of each parcel.

Parkway Improvement Districts

Gilbert has eleven subdivisions which use a Parkway Maintenance Improvement District (PKID) for maintenance of their drainage, retention, and off-site improvements. All other subdivisions approved since 1983 meet this maintenance obligation through Homeowner's Associations.

The costs of each PKID are recovered through special assessments which are levied on a per lot basis each year.

Gilbert has historically provided the levels of service sought by the neighborhoods. Recent

improvements include wall painting; play area improvements, and increased chemical treatments.

The amount levied is \$342,130. The anticipated expenditures are \$421,580. The levy is based on prior year collections and adjustments for budget to actual expenses for prior years.

Improvement District 18

This District financed water, sewer and roadway improvements to portions of Gilbert Road and Warner Road east of Western Skies subdivision and golf course in the two-mile area.

Improvement District 11

This district financed paving, curbs, sidewalks, irrigation facilities, storm drain facilities, retention basins, traffic signs and signals, street lights, water, sewer and railroad crossing improvements in the area bounded by the Neely Road alignment on the east, the Southern Pacific Railroad spur on the west, Baseline Road on the north and Warner Road on the south in Northeast Gilbert.

Improvement District 19

This district was established in fy03 for installation of water and sewer improvements established within district boundaries. The construction phase is nearing completion and the assessments will be levied beginning in fy04.

New Improvement Districts

The Budget includes \$35,000,000 in potential expenditures for new improvement districts. There are a number of potential projects; however, only the one is specifically identified at this time. Since Arizona Statutes do not permit increasing the budget once adopted, Gilbert adopts an amount for potential improvement districts so the improvement process is not slowed by budget constraints.

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
No Personnel Allocation	0.00	0.00	0.00	0.00	0.00
Total Personnel	0.00	0.00	0.00	0.00	0.00

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Street Light Improvement	768,671	912,808	1,152,040	927,700	1,207,580
Parkway Maintenance	279,915	332,116	523,150	384,800	421,580
Total Expenses	\$ 1,048,586	\$ 1,244,924	\$ 1,675,190	\$ 1,312,500	\$ 1,629,160

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	-	-	-	-	-
Supplies & Contractual	1,036,286	1,231,824	1,641,670	1,299,150	1,615,660
Capital Outlay	-	-	20,000	-	-
Transfers Out	12,300	13,100	13,520	13,350	13,500
Total Expenses	\$ 1,048,586	\$ 1,244,924	\$ 1,675,190	\$ 1,312,500	\$ 1,629,160

OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	1,142,407	1,112,144	1,594,560	1,592,380	1,192,690
Total Expenses	1,048,586	1,244,924	1,675,190	1,312,500	1,629,160
Net Operating Result	\$ 93,821	\$ (132,780)	\$ (80,630)	\$ 279,880	\$ (436,470)

PURPOSE STATEMENT

These funds provide distinct accounting for specific activities. In some instances Gilbert supports various organizations through contributions and related expenditures for specific activities such as Congress of Neighborhoods. In other instances organizations provide revenue to Gilbert through contributions or service fees such as Santan Mitigation and Public Safety Security.

FUND DETAIL

Public Safety Funds

Contributions to support awards and expenses for special activities such as victim assistance

Confiscated Funds

Dollars provided through confiscation of property by the Police Department.

Public Safety Security

Companies contract for security and pay a flat hourly rate. Security is provided during construction and at special events.

Citizens Action Network

A group of community organization representatives striving to make Gilbert a safer place for youth

Court Funds

Court collects a percentage of fines to be only used for technology or security in the Court

Community Support

Community celebrations.

Leadership College

Education for Homeowners Associations.

Mayor's Youth Task Force

Comprised of students from all Jr. High and High Schools in Gilbert who serve as a voice for the students to the Mayor and Town Council

Economic Development

No longer active.

Cable TV

Contribution for purchase of cable equipment

Gilbert's Promise to Youth

An alliance of community members who work to ensure that Gilbert youth have access to five fundamental resources - mentoring, protection, nurturing, teaching and serving.

United Way

Gilbert's participation in the annual United Way campaign

Santan Mitigation

Deposits provided by Developers to pay for Freeway mitigation costs

MAG - Special Census

Established to fund the mid-decade census.

Arts Fund

A percentage of the capital project contract amount for certain projects is transferred to this fund for public art

PERSONNEL BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Court JCEF	0.00	0.00	0.00	0.07	0.21
Total Personnel	0.00	0.00	0.00	0.07	0.21

EXPENSES BY ACTIVITY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Public Safety Funds	-	8,670	-	-	-
Confiscated Funds	15,000	49,992	15,000	11,000	-
Public Safety Security	324,203	226,066	110,000	110,000	110,000
Emergency Relief Fund	-	6,420	-	-	-
Citizens Action Network	-	13,259	-	5,500	-
Court Funds	97,932	81,497	82,900	85,730	92,210
Community Support	-	7,862	2,610	23,150	2,500
Leadership College	10,050	10,133	-	-	-
SE Neighborhood College	-	28,150	10,050	10,050	10,050
Mayor's Youth Task Force	4,365	6,119	7,500	3,550	7,500
Economic Development	-	19,264	-	-	-
Cable TV	-	4,406	-	84,800	-
Gilbert's Promise to Youth	-	1,334	-	-	-
United Way	-	13,893	-	15,750	16,000
Santan Mitigation	-	200,000	-	50,000	-
MAG - Special Census	-	-	-	-	827,500
Arts Fund	-	-	-	-	413,000
Total Expenses	\$ 451,550	\$ 677,065	\$ 228,060	\$ 399,530	\$ 1,478,760

EXPENSES BY CATEGORY	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Personnel	110,000	223,237	110,000	110,000	122,210
Supplies & Contractual	284,149	397,835	35,160	164,970	863,550
Capital Outlay	-	-	82,900	67,310	413,000
Transfers Out	57,401	55,993	-	57,250	80,000
Total Expenses	\$ 451,550	\$ 677,065	\$ 228,060	\$ 399,530	\$ 1,478,760

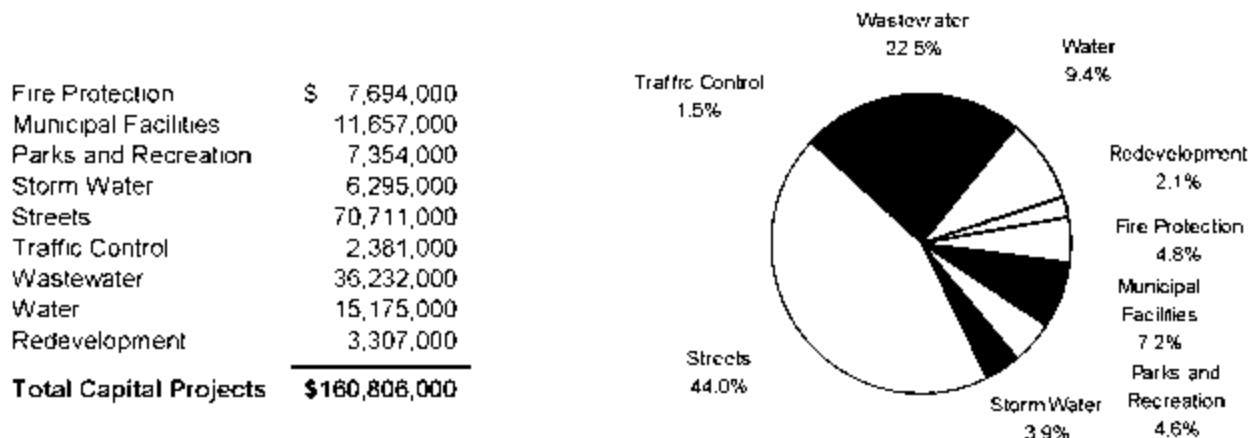
OPERATING RESULTS	Actual FY 2001	Actual FY 2002	Budget FY 2003	Projected FY 2003	Budget FY 2004
Total Revenues	461,496	1,122,125	564,000	544,830	1,272,500
Total Expenses	451,550	677,065	228,060	399,530	1,478,760
Net Operating Result	\$ 9,946	\$ 445,060	\$ 335,940	\$ 145,300	\$ (206,260)

Capital Improvements

Capital Improvements Summary
Capital Improvement Listing
Capital Improvement Descriptions

Capital Improvement projects are reviewed on an annual basis before budget preparation begins. The Council adopted the Capital Improvement Plan and Five Year Program in January 2003. The first year of the five year program is included in this document. The remaining years are found in a separate document.

The following table and graph shows the project breakdown by amount and percentage rounded to the nearest thousand.



Future operating costs for capital projects are included in the planning phase and must be included in the operating departments once the project is completed. Below is a summary table that provides the future operating impacts for projects which are currently under construction.

Category	2003-04	2004-05	2005-06	2006-07	2007-08	Total
Fire Protection	1,143,000	1,800,000	1,800,000	1,810,000	1,810,000	\$ 8,363,000
Municipal Facilities	1,985,000	2,105,000	2,110,000	2,115,000	2,115,000	\$ 10,430,000
Parks and Recreation	134,000	239,000	351,000	351,000	356,000	\$ 1,431,000
Storm Water	-	49,000	51,000	51,000	51,000	\$ 202,000
Streets	12,000	211,000	321,000	321,000	321,000	\$ 1,186,000
Traffic Control	67,000	124,000	129,000	134,000	139,000	\$ 593,000
Wastewater	490,000	1,034,000	1,055,000	1,061,000	1,961,000	\$ 5,601,000
Water	25,000	91,000	105,000	105,000	105,000	\$ 431,000
Redevelopment	-	-	-	-	-	\$ -
Total Operating Costs	\$ 3,856,000	\$ 5,653,000	\$ 5,922,000	\$ 5,948,000	\$ 6,858,000	\$ 28,237,000

The following pages list the Capital Improvement Projects for Fiscal Year 2003-04 by project type.



Capital Improvement List *(In thousands)*

Ref #	Project	Prior Years	2003-04 Adopted	Future Years Activity	Project Total
Fire Protection					
1	Fire Equipment Specialty - Non Assigned	1,798	1,270	3,524	6,592
2	Fire Station #6 - Warner Road	693	2,748	-	3,441
3	Fire Communications Improvements	312	584	-	896
4	Fire Station Emergency Signals	34	45	1,058	1,137
5	Fire Station #5 - Permanent Facility	305	2,136	-	2,441
6	Fire Station #11 - Riggs Road	1,593	911	-	2,504
	Total Fire Protection	\$ 4,735	\$ 7,694	\$ 4,582	\$ 17,011
Municipal Facilities					
7	Public Safety Complex	47,480	1,098	9,508	58,086
8	South Area Service Center	4,105	6,959	8,429	19,493
9	Municipal Center Renovations	1,685	500	4,967	7,152
10	Police 800 MHz Communications	2,181	300	-	2,481
11	Police Software Upgrade	-	1,500	2,000	3,500
12	Incident Command Vehicle	-	700	400	1,100
13	Computer System Replacement	3,762	600	-	4,362
	Total Municipal Facilities	\$ 59,213	\$ 11,657	\$ 25,304	\$ 96,174
Parks and Recreation					
14	Heritage Trail Middle Segment (Consolidated Canal)	199	800	-	999
15	Heritage Trail South Segment (Consolidated Canal)	198	801	-	999
16	Heritage Trail North Segment (Consolidated Canal)	201	800	-	1,001
17	Trail Improvements (Transmission Easement)	7	200	1,735	1,942
18	San Tan Trail	-	40	-	40
19	Elliot Road District Park	2,982	100	13,696	16,778
20	Eastern Canal - Baseline to Western Canal	8	25	832	865
21	Field Lighting Project	-	1,538	1,717	3,255
22	Hetchler Park	242	3,000	13,640	16,882
23	Joint Use Santan Park Basins	950	50	1,700	2,700
	Total Parks and Recreation	\$ 4,787	\$ 7,354	\$ 33,320	\$ 45,461
Storm Water					
24	Greenfield/Warner Basin and Improvements	700	2,027	-	2,727
25	Queen Creek Wash	-	2,373	438	2,811
26	Sanoqui Wash	660	1,895	7,596	10,151
	Total Storm Water	\$ 1,360	\$ 6,295	\$ 8,034	\$ 15,689
Streets					
27	Lindsay Road - Ray to Williams Field	157	2,192	1,875	4,224
28	Warner and Val Vista UPRR Xing and SRP Plant	3,271	239	-	3,510
29	Elliot Road - Coronado to 164th Street	765	1,001	-	1,766
30	Gilbert Road - Frye to Knox	2,659	7,681	-	10,340
31	Greenfield Road Realignment	974	17,026	939	18,939
32	Val Vista Road - UPRR to Eastern Canal	1,365	797	2,555	4,717
33	Baseline Road - Consolidated Canal to Greenfield	2,365	205	198	2,768
34	Scalloped Streets - East	-	500	7,187	7,687
35	Freeway Interface Project	467	9,800	-	10,267



Capital Improvement List *(In thousands)*

Ref #	Project	Prior Years	2003-04 Adopted	Future Years Activity	Project Total
Streets (continued)					
36	Germann Road Improvements and Bridge	343	4,906	1,990	7,239
37	Val Vista Road - Germann Road North 2 640 Feet	-	408	6,185	6,593
38	Pecos Road - Recker to Power	309	5,226	230	5,765
39	Williams Field Road - Gilbert to Eastern Canal	3	979	4,048	5,030
40	Higley Road Bridge over Sanoqui Wash	-	135	1,840	1,975
41	Pecos Road - Higley to Greenfield	-	551	1,515	2,066
42	Pecos Road - Eastern Canal East for 1/2 mile	-	511	2,181	2,692
43	Greenfield Road - Pecos to Frye	-	1,586	-	1,586
44	Ocotillo Road - Higley to Recker	225	615	1,544	2,384
45	Ray Road - Val Vista to Greenfield	5,314	2,781	1,816	9,911
46	Higley Road - Riggs to Chandler Heights	20	317	33	370
47	Scalloped Streets - Central	315	5,255	540	6,110
48	Baseline - Horne to Burke	1,465	3,500	-	4,965
49	Realign Pecos - Val Vista to Greenfield	-	4,500	769	5,269
Total Streets		\$ 20,017	\$ 70,711	\$ 35,445	\$ 126,173
Traffic Control					
50	Ray and Val Vista	77	68	-	145
51	Williams Field and Val Vista	74	71	-	145
52	Higley and Elliot	34	145	-	179
53	ATMS Interconnect Project	243	400	5,870	6,513
54	Palo Verde and McQueen	54	71	-	125
55	Warner and Riata	54	115	-	169
56	Val Vista and Mesquite	20	115	-	135
57	Guadalupe and Park Village	20	115	-	135
58	Baseline and Recker	44	135	-	179
59	Civic Center and Warner	65	115	-	180
60	Gilbert/Encore/Smith's	57	115	-	172
61	Power and Queen Creek	44	135	-	179
62	Williams Field and Lindsay	62	83	-	145
63	Baseline and Clairborne	81	125	-	206
64	Baseline and Soloman	5	33	-	38
65	Guadalupe and Velero	12	125	-	137
66	Higley and Williams Field	35	145	-	180
67	Pecos and Higley	38	145	-	183
68	Warner and Western Skies	14	125	-	139
Total Traffic Control		\$ 556	\$ 2,381	\$ 5,870	\$ 9,284
Wastewater					
69	18" Reclaimed Water Main - Olney Alignment	997	522	-	1,519
70	Neely Wastewater Reclamation Plant Expansion	13,571	3,000	875	17,446
71	South Recharge Site	2,630	20	11,184	13,834
72	Sewer Rehabilitation Project	2,077	3,058	-	5,135
73	Seville Offsite Sewer Improvements	1,122	370	358	1,850
74	Reclaimed Water Injection Wells	-	583	336	919
75	Reclaimed Water Main - Greenfield Road	1,371	1,169	3,159	5,699
76	16" Reclaimed Water Main - Germann Road	12	61	570	643



Capital Improvement List *(In thousands)*

Ref #	Project	Prior Years	2003-04 Adopted	Future Years Activity	Project Total
Wastewater (continued)					
77	Reclaimed Water Recovery Well	399	580	959	1,938
78	South Wastewater Reclamation Plant	1,648	13,150	134,284	149,082
79	Reclaimed Water Main - Recker Road	285	313	2,451	3,049
80	Sewer - Lindsay/Germann/Pecos	-	2,085	2,894	4,979
81	15" Sewer - Pecos	-	163	-	163
82	Gilbert Homes Septic to Sewer Project	143	1,129	-	1,272
83	16" Reclaimed Water Main - Higley Road	4	54	457	515
84	16" Reclaimed Water Main - Pecos Road	-	256	1,326	1,582
85	21" and 18" Sewer - Greenfield	28	163	1,498	1,689
86	Higley/Warner/Williams Field Roads Sewer/Water	3,964	8,547	-	12,511
87	16" Reclaimed Waterline - Elliot Road	252	524	-	776
88	18" Reclaimed Waterline - Power Road	-	485	147	632
	Total Wastewater	\$ 28,503	\$ 36,232	\$ 160,498	\$ 225,233
Water					
89	16" Water Main - Greenfield Road	-	3,018	-	3,018
90	4 MG Reservoir and Pump Station	-	8,289	7,165	15,454
91	Seville Project Participation	2,000	655	1,123	3,778
92	16" Water Main - Recker and Baseline	102	450	-	552
93	Well, 4mg Reservoir and Pump Station	-	810	62,832	63,642
94	Baseline/Fiesta Tech Waterline Project	100	293	-	393
95	Higley Road Transmission Main	81	165	1,931	2,177
96	Well 22	324	760	-	1,084
97	Well 24	397	735	-	1,132
	Total Water	\$ 3,004	\$ 15,175	\$ 73,051	\$ 91,230
Redevelopment					
98	Multi Model Transit Center	3,521	2,587	5,000	11,108
99	Boys and Girls Club Acquisition	835	350	-	1,185
100	Water Tower	78	370	-	448
	Total Redevelopment	\$ 4,434	\$ 3,307	\$ 5,000	\$ 12,741
	TOTAL CAPITAL IMPROVEMENT COSTS	\$ 126,609	\$ 160,806	\$ 351,104	\$ 638,996

Fire Protection**1. Fire Equipment Specialty – Non Assigned**

This project provides for the acquisition of firefighting equipment which is not directly associated with a new fire station. Equipment includes Reserve Pumpers in 2002-03 at \$250,000 each, a Brush Truck for \$200,000 and a Tanker for \$250,000. The Brush Truck and Tanker are split 67% growth and 33% existing, since they are new apparatus in the community.

Fiscal Year 2003-04: \$1,270,000

Funding Sources: Fire SDF, General Fund

2. Fire Station #6 – Warner Road

This project provides for the construction of a new 9,000 square foot station on a purchased three-acre site located on Warner, between Higley and Recker. The station includes four bays and is configured for 12 staff members. The project includes an additional fire pumper.

Fiscal Year 2003-04: \$2,748,000

Funding Source: Fire SDF

3. Fire Communications Improvements

This project provides for improvements to the Fire Dispatch System which is used jointly by the City of Mesa and Gilbert. Mesa provides fire dispatch services as part of the automatic aid agreement between the communities. There are two components to this project: conversion to the 800 megahertz system and installation of microwave communications links to all Gilbert stations and administration. This project is scheduled for completion by September 2004.

Fiscal Year 2003-04: \$584,000

Funding Sources: General Fund, GO Bond 2001

4. Fire Station Emergency Signals

This project provides for the construction of traffic control signals at each fire station. A station merits installation of a signal when traffic volume or speed increases and prohibits safe entry on to the arterial roadway. The first signal will be completed in 2003-04 for Station 1 on Cooper.

Fiscal Year 2003-04: \$45,000

Funding Source: Fire SDF

5. Fire Station #5 – Permanent Facility

This project provides for the construction of a new 9,000 square foot station on a donated site on Germann, near the RWCD Canal. The station includes four bays and is configured for 12 staff members. This replaces the temporary facilities located at Power and Queen Creek.

Fiscal Year 2003-04: \$2,136,000

Funding Source: Fire SDF

6. Fire Station #11 – Riggs Road

This project provides for the construction of a new 9,000 square foot, four bay station on a 4.5 acre site generally located on Riggs and 164th. The station includes a pumper company and is configured for 12 staff members.

Fiscal Year 2003-04: \$911,000

Funding Source: Fire SDF

Municipal Facilities**7. Public Safety Complex**

This project provided for the acquisition of 26 acres of land and the construction of a 170,000 square foot building at the southeast corner of Gilbert and Civic Center. The complex includes Fire Department Headquarters and Prevention Bureau, Police Headquarters, Prosecutor, Municipal Court, and a Maricopa County Justice Court. Phase II of the Public Safety Complex is scheduled beyond five years to serve the buildout of population.

Fiscal Year 2003-04: \$1,098,000

Funding Sources: Existing GO Bonds, General Fund, MPC Bond, Fire SDF, Police SDF, General Gov SDF

8. South Area Service Center

This project provided for the acquisition of 70 acres of the 80 acres located at the northwest corner of Greenfield and Queen Creek. The initial funding includes a Master Plan which identifies the Public Works and General Government uses which need to be located on the site to serve the future south area of Gilbert. The initial plan indicates half of the site to be used for Parks and Recreation purposes. Design of permanent field facilities is planned to begin in 2002-03.

Fiscal Year 2003-04: \$6,959,000

Funding Sources: Existing GO Bonds, Park SDF, General Gov. SDF, Street Fund, County-Requested

9. Municipal Center Renovations

This project provided for the construction of several major improvements at the Municipal Center located at Gilbert and Civic Center. The facility was completed in 1992, and this project provided for replacement of the south side glass with a more energy-efficient type, major aesthetic improvements to the south face of the building, construction of an entry way promenade, expanded break facility, and construction of a meeting and training room complex on the roof over the Council Chambers. Minor parking lot drainage improvements and modifications to the second floor lobby and executive conference room were also included. Improvements

Municipal Facilities (continued)

in FY03/04 will allow for renovations once the Public Safety Complex is completed

Fiscal Year 2003-04: \$500,000

Funding Source: General Fund

10. Police 800 MHz Communications

Provides for transition and capital construction to connect to the City of Mesa communications Public Safety network.

Fiscal Year 2003-04: \$300,000

Funding Sources: GO Bond 2001, General Fund

11. Police Software Upgrade

Replacement of the Police Department Computer Aided Dispatch (CAD) and Report Management System (RMS) to a compatible system for growth and mutual aid agreements. This will replace the current HiTech software.

Fiscal Year 2003-04: \$1,500,000

Funding Source: General Fund

12. Incident Command Vehicle

This project provides for the acquisition of two on-scene incident command vehicles for use by the police and fire departments. The mobile center includes central radio communications and meeting space for dealing with large scale emergency response incidents.

Fiscal Year 2003-04: \$700,000

Funding Sources: Police SDF, Fire SDF, General Fund

13. Computer System Replacement

Provides replacement of Prime Computer System. This includes the core financial package, infrastructure management, fleet maintenance, and Human Resources. Also provides for the data collection for Geographic Information Systems (GIS) and Inventory and Infrastructure Management System (IIMS).

Fiscal Year 2003-04: \$600,000

Funding Source: General Fund

Parks and Recreation

14. Heritage Trail Middle Segment (Consolidated Canal)

Multi-modal canal trail improvements from the Western Canal south to Warner. Improvements to include bridge crossing, landscape, concrete pathway, rest areas, lighting, and signage (1½ miles).

Fiscal Year 2003-04: \$800,000

Funding Sources: Federal-CMAQ, Park SDF

15. Heritage Trail South Segment (Consolidated Canal)

Multi-modal canal trail improvements on both sides of the Consolidated Canal from Warner south to the Gilbert-Chandler border at Galveston. Improvements to include concrete pathway, landscape, irrigation, lighting, signage, traffic control measures, rest areas, and interpretive kiosks (1½ miles).

Fiscal Year 2003-04: \$801,000

Funding Sources: Federal TEA-21, Park SDF

16. Heritage Trail North Segment (Consolidated Canal)

Multi-modal canal trail improvements from Baseline south to the Western Canal. Improvements to include bridge crossing, landscape, concrete pathway, rest areas, lighting, and signage (1½ miles).

Fiscal Year 2003-04: \$800,000

Funding Sources: Federal TEA-21, Park SDF

17. Trail Improvements (Transmission Easement)

Continuation of improvements along the alignment of the power line easement between Val Vista and Power, midway between Guadalupe and Elliot. Improvements focusing on the eastern half mile, primarily to include landscaping, signage, seating areas, hitching posts, and possible ROW acquisition. Phase I is between Val Vista and Greenfield.

Fiscal Year 2003-04: \$200,000

Funding Source: Park SDF

18. San Tan Trail

Trail improvements from Warner to Elliot, between Val Vista and Greenfield.

Fiscal Year 2003-04: \$40,000

Funding Source: Developer Contribution

19. Elliot Road District Park

65-acre park, located between Recker and Power on Elliot, to be developed with similar amenities as Freestone and Crossroads Parks. Typical improvements to include ball fields, sports courts, interior roadways, parking lots, landscaping, hardscape, armadas, play areas, restrooms, lighting, utilities, etc. Also included in the capital budget are an Activity Center and a 1,500 square foot Satellite Parks Maintenance Facility with parking, storage, and lighting.

Fiscal Year 2003-04: \$100,000

Funding Source: Park SDF

20. Eastern Canal – Baseline to Western Canal

Multi-modal canal trail improvements from Baseline south to Western Canal. Improvements to include:

Parks and Recreation (continued)

landscape irrigation, concrete pathway, rest areas, interpretive kiosk, and signage (1½ miles)

Fiscal Year 2003-04: \$25,000

Funding Sources: Federal CMAQ, Park SDF

21. Field Lighting Project

This project provides for the lighting of fields at Higley High, Higley Middle, Coronado Ranch Middle, and Santan Middle Schools in FY03/04. This project is designed to provide additional playing fields for team sports through joint utilization efforts.

Fiscal Year 2003-04: \$1,538,000

Funding Sources: Investment Income, GO Bond 2001

22. Hetchler Park

This project allows for initial development of replacement soccer facilities for the Gilbert Youth Soccer Association.

Fiscal Year 2003-04: \$3,000,000

Funding Source: General Fund

23. Joint Use Santan Park Basins

The drainage system for the Santan Freeway includes several basins. To maximize the benefit to residents, the Town will evaluate the joint use of these basins as park space.

Fiscal Year 2003-04: \$50,000

Funding Source: Park SDF

Storm Water**24. Greenfield/Warner Basin and Improvements**

This project provides for the construction of a storm water retention basin at the northwest corner of Greenfield and Warner. In addition, the project will provide for the completion of Greenfield and Warner signalization of the intersection, and development of the basin as a trail rest site. The Town will also be improving Greenfield, south of the intersection through a development reimbursement agreement with the owners to the south.

Fiscal Year 2003-04: \$2,027,000

Funding Sources: Existing Bonds, Investment Income, Streets Fund, Maricopa County Park SDF, Signal SDF, Developer Contribution

25. Queen Creek Wash

Channel improvements to Queen Creek Wash from Recker to Higley to carry the 100-year flood event. Queen Creek Wash ends in the East Maricopa Floodway at Higley.

Fiscal Year 2003-04: \$2,373,000

Funding Sources: GO Bond 2001, Developer Contribution, Maricopa County

26. Sanoqui Wash

Channel improvements to Sanoqui Wash from Power to Higley to carry the 100-year flood event. Sanoqui Wash ends in the East Maricopa Floodway at Higley.

Fiscal Year 2003-04: \$1,895,000

Funding Sources: GO Bond 2001, Developer Contribution, Maricopa County

Streets**27. Lindsay Road – Ray to Williams Field**

Complete Lindsay Road improvements from Ray to 800 feet south of Williams Field on the west side of Lindsay. Lindsay is a minor arterial, with four traffic lanes and a painted median. Project includes final widening of Ray, east of Lindsay on the north side.

Fiscal Year 2003-04: \$2,192,000

Funding Source: County-Assured

28. Warner and Val Vista UPRR Xing and SRP Plant

Project provides for the completion of Warner and Val Vista to a full six lane arterial, raised median design standard. Improvements include the south half of Warner between Val Vista and the Salt River Project Eastern Canal, north side Warner between Val Vista and Lindsay, and Val Vista at the Union Pacific Railroad. Project includes a signalized pedestrian crossing.

Fiscal Year 2003-04: \$239,000

Funding Sources: Salt River Project, Street Fund, County-Assured, Developer Contribution

29. Elliot Road – Coronado to 164th Street

Construct the north side of Elliot from Coronado to Greenfield, mill and overlay the intersection of Elliot and Greenfield; construct the north and south side of Elliot from Poinciana to the Eastern Canal, and the south side of Elliot from the Eastern Canal to 164th Street alignment at Sawyer Estates. This project will widen Elliot to a four lane minor arterial with a striped median within the project limits. Undergrounding of overhead SRP lines, piping a major SRP irrigation ditch, and piping of a private irrigation ditch is included. Street lights will also be constructed with the project limits.

Fiscal Year 2003-04: \$1,001,000

Funding Sources: County-Assured, Street Fund

30. Gilbert Road – Frye to Knox

Joint project with Maricopa County Department of Transportation to complete road improvements to bring roadway to a six lane major arterial standard.

Streets (continued)

with a raised median. Project includes work with Chandler, including raised medians and improving traffic signals at Gilbert and Chandler Boulevard. Also, undergrounding of overhead utilities and SRP irrigation relocations are required.

Fiscal Year 2003-04: \$7,681,000

Funding Sources: Street Fund, City of Chandler, Developer Contribution, County-Assured

31. Greenfield Road Realignment

Realign Greenfield from Knox south to Pecos to align with freeway construction, adjacent to proposed mall. This project will be a six lane major arterial with a raised median. Project includes an undercrossing.

Fiscal Year 2003-04: \$17,026,000

Funding Sources: Future Bond, GO Bond 2001

32. Val Vista Road – UPRR to Eastern Canal

Complete Val Vista improvements from the UPRR south to the Eastern Canal (adjacent to Rodeo Park). Construction will include 1½ miles of full six lane arterial roadway with raised medians and streetlights.

Fiscal Year 2003-04: \$797,000

Funding Sources: Street Fund, Developer Contribution, County-Assured, Future Bond

33. Baseline Road – Consolidated Canal to Greenfield

Complete Baseline improvements from the Consolidated Canal to Greenfield including medians, street lights, and construction-reconstruction of related arterial roadways. Baseline is a six lane major arterial with a raised median. Work includes widening of the SRP bridge.

Fiscal Year 2003-04: \$205,000

Funding Sources: GO Bond 2001, Developer Contribution

34. Scalloped Streets - East

This project proposes to complete roadways adjacent to existing County island residential to full width improvements. Projects include: south side of Guadalupe from Higley to 172nd, Recker from Baseline to Houston; south side of Baseline from Recker east 1,320 feet and west 1,500 feet.

Fiscal Year 2003-04: \$500,000

Funding Sources: Future Bond, GO Bond 2001

35. Freeway Interface Project

Allowance for improvements to arterial roads to facilitate Santan Freeway construction.

Improvements include landscaping and undergrounding Greenfield at UPRR.

Fiscal Year 2003-04: \$9,800,000

Funding Source: Future Bond

36. Germann Road Improvements and Bridge

Germann will be improved from South Menlo Park to the east right-of-way line of the Maricopa Floodway (EMF). Roadway will be six lanes in width, and will include a raised median with street lighting to match the major arterial status of Germann. The Roosevelt Water Conservation District will be crossed with a multicelled concrete box culvert, while the EMF will be crossed with a post-tensioned box girder bridge.

Fiscal Year 2003-04: \$4,906,000

Funding Sources: Future Bond, GO Bond 2001

37. Val Vista Road – Germann Road North 2,640 Feet

This project consists of ½ mile of street improvements consisting of a six lane major arterial with a raised median.

Fiscal Year 2003-04: \$408,000

Funding Source: Future Bond

38. Pecos Road – Recker to Power

Project includes free-span bridge over RWCD East Maricopa Floodway realigned Pecos through Power Ranch development to align with Mesa's improvements. This project will be a six lane major arterial with a raised median. Project also includes RR crossing at the intersection of Power and Pecos, and three signals (one minor and two arterial).

Fiscal Year 2003-04: \$5,226,000

Funding Sources: Signal SDF, Future Bond, Developer Contribution

39. Williams Field Road – Gilbert to Eastern Canal

Complete Williams Field improvements from Gilbert to the Eastern Canal. The project consists of a six lane major arterial with a raised median. A traffic signal will be installed at Williams Field and Lindsay and a bridge at Williams Field and the Eastern Canal. Project includes ½ mile of frontage road on the south side.

Fiscal Year 2003-04: \$979,000

Funding Sources: Future Bond, County-Assured, County-Requested

Streets (continued)

40. Higley Road Bridge over Sanoqui Wash
 Unbridged crossing currently Sanoqui Wash will require this bridge. Construction of a bridge to accommodate a six lane major arterial with a raised median
Fiscal Year 2003-04: \$135,000
Funding Source: Street Fund

41. Pecos Road – Higley to Greenfield
 North half of Pecos from Higley to Greenfield (~1/2 mile of needed improvements). The project consists of three lanes and a raised median to match the south side of Pecos. Includes piping of major irrigation ditch.
Fiscal Year 2003-04: \$551,000
Funding Source: Future Bond

42. Pecos Road – Eastern Canal East for ½ mile
 South half of Pecos from the Eastern Canal east for ~1/2 mile. Pecos is a six lane major arterial with a raised median. This project will consist of three lanes with a raised median. Includes moving 69kv power poles
Fiscal Year 2003-04: \$511,000
Funding Source: Future Bond

43. Greenfield Road – Pecos to Frye
 East half of Greenfield from Pecos to Frye. The project will consist of constructing two lanes and a striped median for a half mile section of roadway
Fiscal Year 2003-04: \$1,586,000
Funding Source: Future Bond

44. Ocotillo Road – Higley to Recker
 Design and construction of Ocotillo from Higley to Recker. This project consists of ½ mile of the north half of the road and ¼ mile of the south half of the road
Fiscal Year 2003-04: \$615,000
Funding Sources: Wastewater SDF, Developer Contribution

45. Ray Road – Val Vista to Greenfield
 Construction of Ray from Val Vista to realigned Greenfield including a new bridge over the Eastern Canal and the UPRR at-grade crossing. This road will be a six lane major arterial with a raised median.
Fiscal Year 2003-04: \$2,781,000
Funding Sources: GO Bond 2001, Future Bonds, County-Assured

46. Higley Road – Riggs to Chandler Heights
 Cloud alignment south to 660 feet adjacent to east half of existing counter development.
Fiscal Year 2003-04: \$317,000
Funding Source: Street Fund

47. Scalloped Streets - Central
 This project proposes to complete roadways adjacent to existing County island residential to full width improvements. Projects include: east side of Gilbert from Warner to Watertank; Warner at White Fence Farms II, Ray from Gilbert to Lindsay, entire south half; and Greenfield from Eastern Canal, north 2,700 feet
Fiscal Year 2003-04: \$5,255,000
Funding Sources: GO Bond 2001, Invest. Income

48. Baseline – Horne to Burke
 This project consists of widening Baseline from Horne to Burke to the ultimate width including medians and streetlights. City of Mesa is lead on the project.
Fiscal Year 2003-04: \$3,500,000
Funding Source: Developer Contribution

49. Realign Pecos – Val Vista to Greenfield
 This project provides for the construction of Pecos from the Santan Freeway to Greenfield. This includes a portion of Greenfield, north of Pecos
Fiscal Year 2003-04: \$4,500,000
Funding Source: Future Bond

Traffic Control

50. Ray and Val Vista
 Design and installation of a major traffic signal at the intersection of Ray and Val Vista. At this intersection, both Ray and Val Vista are six lane major arterials. Ray transitions to a four lane minor arterial to the west of Val Vista
Fiscal Year 2003-04: \$68,000
Funding Source: Developer Contribution, Signal SDF

51. Williams Field and Val Vista
 Design and installation of a major traffic signal at the intersection of Williams Field and Val Vista. These two streets are major arterials, with completed development on the north side of Williams Field on either side of Val Vista. Both roads are six lane, raised median arterial streets.
Fiscal Year 2003-04: \$71,000
Funding Source: Signal SDF

Traffic Control (continued)

52. Higley and Elliot

Design and installation of a major traffic signal at the intersection of Higley and Elliot.

Fiscal Year 2003-04: \$145,000
 Funding Source: Signal SDF

53. ATMS Interconnect Project

This project provides for the construction of 3 miles per year of conduit and fiber cable to connect all intersections to the Automated Traffic Control System. Costs in the intersections are for the signals and controllers, only

Fiscal Year 2003-04: \$400,000
 Funding Source: Signal SDF

54. Palo Verde and McQueen

Design and installation of a minor traffic signal at the intersection of Palo Verde and McQueen.

Fiscal Year 2003-04: \$71,000
 Funding Source: Signal SDF

55. Warner and Riata

Design and installation of a minor traffic signal at the intersection of Warner and Riata

Fiscal Year 2003-04: \$115,000
 Funding Source: Signal SDF

56. Val Vista and Mesquite

This project provides for a traffic signal at Val Vista and Mesquite. The intersection is considered a minor arterial.

Fiscal Year 2003-04: \$115,000
 Funding Source: Signal SDF

57. Guadalupe and Park Village

Design and installation of a minor arterial traffic signal at the intersection of Guadalupe and Park Village

Fiscal Year 2003-04: \$115,000
 Funding Source: Signal SDF

58. Baseline and Recker

Design and installation of a major traffic signal at the intersection of Baseline and Recker.

Fiscal Year 2003-04: \$135,000
 Funding Source: Signal SDF

59. Civic Center and Warner

This project provides for a traffic control signal at Civic Center and Warner. This is a minor arterial collector street signal in response to school, increased residential, and anticipated commercial traffic at this intersection

Fiscal Year 2003-04: \$115,000
 Funding Source: Signal SDF

60. Gilbert/Encore/Smith's

Design and installation of major arterial traffic signal on Gilbert, south of Baseline.

Fiscal Year 2003-04: \$135,000
 Funding Source: Signal SDF

61. Power and Queen Creek

Design and installation of a major traffic signal at the intersection of Power and Queen Creek

Fiscal Year 2003-04: \$135,000
 Funding Source: Signal SDF

62. Williams Field and Lindsay

Design and installation of a major traffic signal at the intersection of Williams Field and Lindsay. Williams Field is a six lane, major arterial with raised medians, and Lindsay is a four lane minor arterial

Fiscal Year 2003-04: \$83,000
 Funding Source: Signal SDF

63. Baseline and Clairborne

This project provides for a traffic signal at Baseline and Clairborne. The intersection is considered a minor arterial

Fiscal Year 2003-04: \$125,000
 Funding Source: Signal SDF

64. Baseline and Soloman

This project provides for a traffic control signal at Baseline and Soloman. This is a major arterial collector street signal in response to signal warrant studies to better manage traffic flow.

Fiscal Year 2003-04: \$33,000
 Funding Source: Signal SDF

65. Guadalupe and Veleró

This project provides for a traffic signal at Guadalupe and Veleró. The intersection is considered a minor arterial

Fiscal Year 2003-04: \$125,000
 Funding Source: Signal SDF

66. Higley and Williams Field

This project provides for a traffic signal at Higley and Williams Field. The intersection is considered a major arterial

Fiscal Year 2003-04: \$145,000
 Funding Source: Signal SDF

67. Pecos and Higley

This project provides for a traffic signal at Pecos and Higley. The intersection is considered a major arterial

Fiscal Year 2003-04: \$145,000
 Funding Source: Signal SDF

Traffic Control (continued)
68. Warner and Western Skies

This project provides for a traffic signal at Warner and Western Skies. The intersection is considered a minor arterial.

Fiscal Year 2003-04: \$125,000
Funding Source: Signal SDF

Wastewater
69. 18" Reclaimed Water Main – Olney Alignment

Installation of an 18" reclaimed water line along the Olney alignment from Recker to the RWCD main canal, the East Maricopa Floodway, and the City of Mesa reclaimed water system. This pipeline will allow Gilbert to receive Gilbert's reclaimed water from the Mesa South East Wastewater Treatment Plant. It will also enable Gilbert to participate in effluent exchanges with RWCD and will provide an ultimate "disposal" option to the EMF.

Fiscal Year 2003-04: \$522,000
Funding Sources: Wastewater SDF Existing Bonds, Developer Contribution

70. Neely Wastewater Reclamation Plant Expansion

This project is an expansion of the Neely Wastewater Reclamation Plant from 8.5 mgd to 11 mgd capacity. This project also includes a 2 million gallon in-ground reclaimed water reservoir and pump station adjacent to the Neely Wastewater Reclamation Plant. The expansion and reservoir are necessary to regulate supply vs demand. The supply is not available at times of peak demand. Phase II, which builds the head works, will begin in FY03, with completion in FY04.

Fiscal Year 2003-04: \$3,000,000
Funding Sources: Wastewater SDF, Wastewater Fund

71. South Recharge Site

A 140-acre site at the northeast corner of Ocotillo and Higley will be developed similar in design to the Riparian Preserve. The ultimate recharge capacity is 19 million gallons per day. Scope of work includes a hydrologic study and submittal of permit applications with Arizona Department of Water Resource and Arizona Department of Environmental Quality in 2001-02. The first half of the recharge capacity will be designed in 2003-04.

Fiscal Year 2003-04: \$20,000
Funding Sources: Wastewater SDF, Park SDF

72. Sewer Rehabilitation Project

This project provides for the rehabilitation of portions of the sanitary sewer system in the original town site

area of Gilbert. The project is in a low-moderate income area, which is in and adjacent to the Heritage District Redevelopment Area.

Fiscal Year 2003-04: \$3,058,000
Funding Sources: Existing Bonds, CDBG, GO Bond 2001, Investment Income, Wastewater Fund

73. Seville Offsite Sewer Improvements

Developer is installing offsite sewer and reclaimed water lines to serve the Seville and neighboring developments. The Seville developer is installing the improvements. Gilbert will reimburse the costs.

Fiscal Year 2003-04: \$370,000
Funding Source: Wastewater SDF

74. Reclaimed Water Injection Wells

Construction of one million gallon per day reclaimed water injection wells with associated monitor well and piping to recharge reclaimed water. These wells are required to alleviate restrictions in transmission system. These wells will also be used to provide daily and seasonal storage of reclaimed water. The first two wells with design and construction are anticipated to begin and be completed in FY03. These wells will be located at the Municipal Center.

Fiscal Year 2003-04: \$583,000
Funding Source: Wastewater SDF

75. Reclaimed Water Main – Greenfield Road

Phase I of project consists of installation of a 24" reclaimed water line in realigned Greenfield from Warner to Williams Field and a 30" reclaimed water line in realigned Greenfield from Williams Field to Pecos. Design will be completed in FY03 with construction in FY04.

Fiscal Year 2003-04: \$1,169,000
Funding Source: Wastewater SDF

76. 16" Reclaimed Water Main – Germann Road

16" reclaimed water main from Granite to Greenfield in Germann.

Fiscal Year 2003-04: \$61,000
Funding Source: Wastewater SDF

77. Reclaimed Water Recovery Well

Construction of a 1,500 gallon per minute reclaimed water recovery well to help meet summer peak demands. The well will discharge into the reclaimed water distribution system. The wells will be placed in locations that have high demand customer sites and will be determined by the master plan. It is anticipated that the first well will be located in the northeastern quadrant of Gilbert, possibly at Elliot

Wastewater (continued)

District Park and the other in the southeastern quadrant of Gilbert

Fiscal Year 2003-04: \$580,000

Funding Source: Wastewater SDF

78. South Wastewater Reclamation Plant

The South Wastewater Reclamation Plant is a joint use facility with the City of Mesa. Design and construction of Phase I of the joint Mesa/Gilbert SSWRP with a total capacity of 16 million gallons per day will occur in 2002-05. Gilbert's share of the capacity will be 8 million gallons per day.

Fiscal Year 2003-04: \$13,150,000

Funding Source: MPC Bond

79. Reclaimed Water Main – Recker Road

Construction of a 16" reclaimed water main in Recker from Warner to Pecos, and a 24" reclaimed water main in Recker from the Olney alignment to Warner.

Fiscal Year 2003-04: \$313,000

Funding Source: Wastewater SDF

80. Sewer – Lindsay/Germann/Pecos

Install a 24" and 21" sewer in Lindsay from realigned Pecos to ½ mile south of Germann, and an 18" and 15" sewer in Germann from Lindsay to ¼ west of Val Vista. In addition, install a 27", 24", and an 18" sewer in realigned Pecos from 140th to 150th, and a 15" sewer in 140th, from Pecos to Evans. These lines will provide sewer service to areas in and around the southern part of the Spectrum development.

Fiscal Year 2003-04: \$2,085,000

Funding Source: Wastewater SDF

81. 15" Sewer – Pecos

Install a 15" sewer in Pecos from RWCD to Recker. This sewer will serve the northern portion of Power Ranch.

Fiscal Year 2003-04: \$163,000

Funding Source: Wastewater SDF

82. Gilbert Homes Septic to Sewer Project

This project provides for the conversion of the 100-unit Gilbert Homes subdivision, generally located at Burke and Washington, from septic tanks to the sanitary sewer system. This project extends collection mains and abandons septic tanks in place, while connecting to the sewer system.

Fiscal Year 2003-04: \$1,129,000

Funding Source: Wastewater Fund

83. 16" Reclaimed Water Main – Higley Road

16" reclaimed water main from Elliot to Warner in Higley.

Fiscal Year 2003-04: \$54,000

Funding Source: Wastewater SDF

84. 16" Reclaimed Water Main – Pecos Road

16" reclaimed water main from Greenfield to Rittenhouse in Pecos. This reclaimed water main will serve the north end of Power Ranch and the park/retention basin.

Fiscal Year 2003-04: \$256,000

Funding Source: Wastewater SDF

85. 21" and 18" Sewer - Greenfield

Install a 21" and 18" sewer in Greenfield from Ocotillo to Riggs. This is to provide sewer service to

the east of Greenfield and to the southeastern corner of the planning area.

Fiscal Year 2003-04: \$163,000

Funding Source: Wastewater SDF

86. Higley/Warner/Williams Field Roads Sewer Water and Reclaimed Water Extensions

First, construct 5 miles of gravity sewer ranging in size from 15" to 27", beginning at Ray south on Higley to the UPRR, and east on Williams Field to 180th alignment, beginning at Ray north through Agritopia, crossing the future Santan Freeway to Higley, north to Warner, and east on Warner to 180th. Second, construct 1½ miles of 16" waterline on Warner from Higley to 180th alignment. Third, construct 2½ miles of 16" reclaimed waterline on Williams Field, from realigned Greenfield to Recker, and 1 mile of 20" reclaimed waterline on Warner, from Higley to Recker.

Fiscal Year 2003-04: \$8,547,000

Funding Sources: Wastewater SDF, Wastewater Fund

87. 16" Reclaimed Waterline – Elliot Road

Construction of a 16" Reclaimed Waterline in Elliot from Recker to the SRP Eastern Canal Reclaimed Water Reservoir and Pump Station. This will allow the Reservoir/ Pump Station to also be filled from the northeast quadrant system and discharge into the system to the east and west.

Fiscal Year 2003-04: \$524,000

Funding Source: Wastewater SDF

Wastewater (continued)

88. 30" Reclaimed Waterline – Power Road

Construction of a 30" Reclaimed Waterline in Power from Guadalupe to the Olney alignment (1/2 mile) in the Olney alignment from Power to Recker (1 mile). This will intertie the Mesa and Gilbert reclaimed water systems and allow the exchange of reclaimed water to better serve customers in the town's northwestern quadrant. A total of 7 920 feet of pipe with 5 valves.

Fiscal Year 2003-04: \$485,000
Funding Source: Wastewater SDF

Water

89. 16" Water Main – Greenfield Road

Replacement of existing 6" water lines with a 16" waterline in Greenfield from Frye to Ocotillo

Fiscal Year 2003-04: \$3,018,000
Funding Source: Water Fund

90. 4 MG Reservoir and Pump Station

Construction of two 4 mg in-ground regional reservoirs and pump stations. One site will be in the Queen Creek/Higley area, and the other site will be in the Galveston/Lindsay area. These improvements will be constructed to allow water to be distributed in two directions.

Fiscal Year 2003-04: \$8,289,000
Funding Source: Water SDF

91. Seville Project Participation

The Town is participating with the project developer in constructing and upsizing water facilities in and around this project. Facilities include a well, booster station, 2.5 mg reservoir, and water main upsizing. The developer is constructing the facilities and will be reimbursed by system development fees.

Fiscal Year 2003-04: \$655,000
Funding Source: Water SDF

92. 16" Water Main – Recker and Baseline

Installation of a 16" waterline in Recker from Baseline to Houston. This project also includes the installation of a 16" waterline in Baseline from mid-section Higley to Recker to complete system loop in that area. The project fills a gap in the water distribution line in Baseline. The construction will also help facilitate the inclusion of Town Meadows in the Town water system.

Fiscal Year 2003-04: \$450,000
Funding Source: Water Fund

93. Well, 4mg Reservoir and Pump Station

This project consists of seven 1,500 gpm wells, 4 mg reservoirs, and pump stations. Land acquisition (three acres each) is anticipated by FY05 for all

seven sites. This project will provide a regional supply and storage for a specific area of Gilbert

Fiscal Year 2003-04: \$810,000
Funding Source: Water SDF

94. Baseline/Fiesta Tech Waterline Project

Design and construct 2,100 feet of waterline to connect the Fiesta Tech development into the Town's system and take over service from the City of Mesa.

Fiscal Year 2003-04: \$293,000
Funding Source: Water Fund

95. Higley Road Transmission Main

Install a 24" water main in Higley from Queen Creek to Ocotillo. This is a continuation of the major north-south transmission line in Higley and connects to the existing 30" line at Queen Creek. Install a 20" water transmission main in Higley from Ocotillo to Chandler Heights to move water into the southeastern portion of the planning area, per the 2001 Master Plan.

Fiscal Year 2003-04: \$165,000
Funding Source: Water SDF

96. Well 22

In-line well injects water directly into water system. Well is located at Recker and Queen Creek

Fiscal Year 2003-04: \$760,000
Funding Source: Water SDF

97. Well 24

In-line well injects water directly into water system. Well is located at Greenfield and Queen Creek

Fiscal Year 2003-04: \$735,000
Funding Source: Water SDF

Redevelopment

98. Multi-Modal Transit Center

This project provides for the acquisition of land and development of a multi-modal transit center to be located in the vicinity of Oak and Page Streets, near the Union Pacific Railroad line in the Heritage District Redevelopment area. The project is phased, with the first improvements representing the permanent siting of the Park and Ride Lot for the Gilbert express bus service.

Fiscal Year 2003-04: \$2,587,000
Funding Source: Federal Funds

99. Boys and Girls Club Acquisition

This project provides for the acquisition of the existing Boys and Girls Club of Gilbert at the northwest corner of Gilbert and Elliot. The Town and Club have agreed to a purchase agreement,

Redevelopment (continued)

which includes a partnership for development of a new club on Town owned land at Elliot and Oak. The current plan calls for the demolition of the existing building which is aged and contains significant asbestos-containing materials, which will add to the cost of demolition and clearance.

Fiscal Year 2003-04: \$350,000

Funding Source: General Fund

100. Water Tower Preservation

This project provides for painting and minor structural repairs to the Tower located at Page and Ash in the Heritage District. Also included in this project is the development of a plaza/landscaped area on the tower property.

Fiscal Year 2003-04: \$370,000

Funding Sources: Private Funding, General Fund

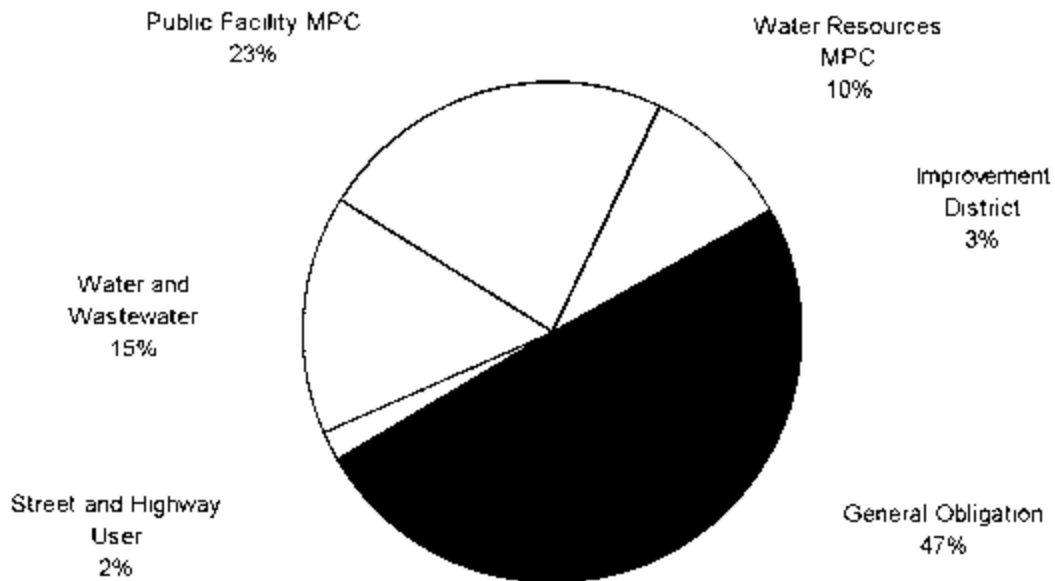
Debt Service

Debt Service Summary
Debt Service Detail

The Town issues debt to finance capital project construction. This section of the budget document provides the reader with summary information regarding the type of debt issued, the amount of debt outstanding, the legal limit for general obligation debt, the purpose for that debt, and future debt payment requirements.

The following table indicates what percentage each type of bond represents of the total outstanding debt for Gilbert as of 6/30/03.

TYPE OF DEBT	AMOUNT OUTSTANDING
General Obligation	\$ 74,385,000
Street and Highway User	3,125,000
Water and Wastewater	24,415,000
Public Facility MPC	36,900,000
Water Resources MPC	15,400,000
Improvement District	4,185,000
Total Debt Outstanding	\$ 158,410,000



Description of Bond Types

General Obligation (G.O.) Bonds are backed by the full faith and credit of the issuing municipality. The bonds are secured by the property tax of the Town and are limited in size only to the amount of bond capacity based on the Town's secondary assessed valuation as determined by the Maricopa County Assessor. The following table illustrates the increase in secondary assessed valuation over the past ten years and the amount of property tax received to repay debt.

Year	Secondary Assessed Valuation	Property Tax @ \$1.25/\$100
1994/1995	\$ 182,118.267	\$ 2,276.478
1995/1996	233,197.146	2,914.964
1996/1997	266,505.721	3,331.321
1997/1998	344,124.558	4,301.557
1998/1999	408,616.906	5,107.711
1999/2000	484,608.084	6,057.600
2000/2001	593,732.571	7,421.657
Council decreases property tax rate to \$1.20/\$100		
2001/2002	670,664.757	8,047.977
Council decreases property tax rate to \$1.15/\$100		
2002/2003	749,581.043	8,620.180
2003/2004	906,389.287	10,423.000

The tremendous growth in the community combined with good financial planning has allowed the Town to keep the same property tax rate for 17 years and to decrease the rate for the second year to \$1.15 per \$100 in secondary assessed valuation for 2002/2003.

The Arizona Constitution and State Statutes limits a Town's bonded debt capacity to certain percentages of the Town's secondary assessed valuation by the type of project to be constructed.

There is a limit of 20% of secondary assessed valuation for projects involving water, sewer, artificial lighting, parks, open space and recreational facility improvements.

There is a limit of 6% of secondary assessed valuation for any other general-purpose project.

Voter authorization is required before General Obligation Bonds can be issued. A Citizens Bond Committee recommended the Council forward to the voters a bond authorization election in the amount of \$57,481,000. The Council approved this action and the bond authorization election was successful. In April, 2002 Gilbert issued \$38,975,000 of the authorized amount to finance wastewater improvements, street improvements, parks, recreational facilities, storm water improvements and public safety communications equipment. In November, 2002 the voters approved general obligation bonds in the amount of \$80,000,000 to pay for street construction. In September, 2003 \$52,300,000 will be issued to begin work on these projects. Streets fall within the 6% debt limitation so only \$17,500,000 in general obligation debt can be issued and the remaining amount will be issued as Highway User Revenue Bonds. The budget includes an allowance of \$2,500,000 for this new debt service obligation.

The following table shows the legal limit as of May 2003.

DEBT CAPACITY WITH BOND PREMIUMS INCLUDED**6% Limitation**

2003/2004 Secondary Assessed Valuation	\$	906,389,287
Allowable 6% Debt		54,383,357
Less: 6% Debt Outstanding		<u>(36,085,000)</u>
Unused 6% Debt Capacity	\$	18,298,357

20% Limitation

2003/2004 Secondary Assessed Valuation	\$	906,389,287
Allowable 20% Debt		181,277,857
Less: 20% Debt Outstanding		<u>(38,300,000)</u>
Unused 20% Debt Capacity	\$	142,977,857

Street and Highway User Revenue Bonds are special revenue bonds issued specifically for the purpose of constructing street and highway projects. The bonds are secured by gas tax revenues collected by the State and distributed to cities and towns throughout the State based on a formula of population and gas sales within the county of origin. These bonds are limited by the amount of HURF revenue received from the State. The annual total debt service must not exceed one-half of the annual HURF revenues received.

After the new debt is issued in September, the annual debt service for Street and Highway User Revenue Bonds will be about 50 percent of the annual HURF revenue received.

Water and Wastewater Revenue Bonds are issued to finance construction of water and wastewater facilities. The debt is repaid through user fees. The voters must approve the bonds. The amount of debt issued is limited by the revenue source to repay the debt.

Subordinate Water and Wastewater Revenue Bonds are the same as Water and Wastewater Revenue Bonds except they take a lesser position in debt repayment. In case of defeasance, the obligations under the other water and wastewater revenue bonds must be repaid first.

Water Resources and Public Facilities Municipal Property Corporation Bonds are issued by a non-profit corporation created by the Town as a financing mechanism for the purpose of financing the construction or acquisition of capital improvement projects. The MPC is governed by a board of directors consisting of citizens from the community appointed by the Town Council. These bonds may be issued without voter approval and without limitations.

Improvement District Bonds are generally formed by property owners in a designated area within the Town. The property owners must agree to be assessed for the repayment of the costs of constructing improvements that benefit the owner's property. The Town is ultimately responsible for the repayment of the debt if the property owner does not pay.

The Town currently has three Improvement District Bond issues outstanding:

- Improvement District 18 **Matures 1/1/2006**
- Improvement District 11 **Matures 1/1/2005**
- Improvement District 19 **Matures 1/1/2027**

The following table provides a summary of a status of each of the improvement districts.

<i>District Number</i>	<i>Debt Issued</i>	<i>Debt Outstanding</i>	<i>Budget Revenue</i>	<i>Budget Debt</i>
19	\$ 6,510,000	\$ 6,510,000	\$ 600,000	\$ 339,520
18	5,545,000	35,000	3,830	3,830
11	20,370,000	6,025,000	2,163,890	2,084,850
TOTAL	\$ 32,425,000	\$ 12,570,000	\$ 2,767,720	\$ 2,428,200

This table provides the detail for the FY04 general obligation debt budget. The revenue is all provide from the \$1.15/\$100 secondary property tax levy. The amount included in the budget is different than that found on the total debt table because a portion of the general obligation bonds are paid from other sources and included in those funds.

<i>Issue - Name</i>	<i>Debt Issued</i>	<i>Debt Outstanding</i>	<i>Budget Debt</i>
2002 - Series A	\$ 38,975,000	\$ 37,650,000	\$ 3,287,970
Series C Bonds 1988	20,000,000	0	218,000
CADA Loan	18,035,000	8,750,000	1,082,380
GO Refunding Series 1998	8,780,000	5,770,000	1,851,750
GO Refunding Series 2002	20,960,000	20,765,000	433,770
HURF Project 88 Series 97	5,335,000	3,125,000	869,440
Contingency	n/a	n/a	2,500,000
Total General Obligation	\$ 112,085,000	\$ 76,060,000	\$ 10,243,310

The following table shows the total debt payments per year by type of debt.

YR	General Obligation	Street and Highway	Water and Wastewater	Sub Water/ Wastewater	Municipal Property Corp	Improvement District
03/04	\$ 8,121,076	\$ 868,438	\$ 2,292,493	\$ 7,500	\$ 4,020,413	\$ 2,428,200
04/05	8,094,501	874,238	2,278,973	7,500	4,026,912	2,876,580
05/06	8,810,034	878,137	2,296,381	7,500	4,006,912	522,718
06/07	8,846,376	885,137	2,313,731	7,500	4,007,350	487,720
07/08	8,878,751		2,301,656	7,500	4,023,288	488,620
08/09	8,982,671		2,286,656	7,500	4,007,288	489,000
09/10	9,311,021		2,303,450	7,500	4,022,288	483,990
10/11	9,385,786		2,290,200	7,500	9,925,288	488,460
11/12	9,007,013		2,298,250	7,500	3,659,487	487,280
12/13	3,615,350		2,311,275	7,500	3,654,537	485,580
13/14	3,625,650		2,318,525	7,500	3,642,462	483,360
14/15	796,013		2,305,612	7,500	3,650,063	485,490
15/16	536,925		2,312,825	7,500	13,151,062	486,840
16/17	3,761,925		2,293,850	7,500	3,036,688	482,540
17/18	4,620,675		1,924,675	7,500	3,048,887	482,590
18/19	3,694,075		1,923,350	7,500	3,053,950	481,860
19/20			1,926,175	7,500	3,053,075	485,220
20/21			1,922,500	7,500	3,045,100	482,670
21/22			1,922,325	7,500		484,210
22/23				7,500		479,840
23/24				7,500		479,560
24/25				7,500		478,240
25/26				103,750		480,750
26/27						477,090
	\$100,087,842	\$ 3,505,950	\$ 41,822,902	\$ 268,750	\$ 81,032,050	\$ 15,988,408

Appendix

Personnel Detail
Capital Outlay
Glossary

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
GENERAL FUND					
MANAGEMENT AND POLICY					
Mayor and Council					
Executive Assistant to Mayor and Council	1.00	0.00	0.00	0.00	0.00
Mayor and Council Assistant	0.00	0.00	1.00	1.00	1.00
Administrative Secretary	0.00	1.00	0.00	0.00	0.00
Secretary	1.00	0.00	0.00	0.00	0.00
Total Mayor and Council	<u>2.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>
Town Manager:					
Manager					
Town Manager	1.00	1.00	1.00	1.00	1.00
Assistant Town Manager	1.00	1.00	1.00	0.50	0.50
Assistant to Manager	1.00	0.00	0.00	0.00	0.00
Deputy Town Manager	0.00	1.00	1.00	0.25	0.25
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	0.00	1.00	0.00	0.00	0.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Total Manager	4.00	5.00	4.00	2.75	2.75
Financial Management and Planning					
Assistant Town Manager	0.00	0.00	0.00	0.50	0.50
Capital Project Coordinator	0.00	1.00	1.00	1.00	1.00
Financial Management Coordinator	1.00	1.00	1.00	1.00	1.00
Budget Planning Analyst	0.00	0.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Budget Planning Specialist	1.00	1.00	0.00	0.00	0.00
Total Financial Management & Planning	2.00	3.00	4.00	4.50	4.50
Intergovernmental					
Deputy Town Manager	0.00	0.00	0.00	0.25	0.25
Government Relations Coordinator	0.00	1.00	1.00	1.00	1.00
Total Regular Positions	0.00	1.00	1.00	1.25	1.25
Graduate Intern	0.50	0.50	0.50	0.50	0.50
Total Part Time Positions	0.50	0.50	0.50	0.50	0.50
Total Intergovernmental	0.50	1.50	1.50	1.75	1.75
Neighborhood Services					
Deputy Town Manager	0.00	0.00	0.00	0.25	0.25
Neighborhood Services Coordinator	0.00	0.00	1.00	1.00	0.00
Neighborhood Services Administrator	1.00	1.00	0.00	0.00	0.00
Neighborhood Services Specialist	2.00	2.00	2.00	2.00	2.00
Total Regular Positions	3.00	3.00	3.00	3.25	2.25
Secretary	0.75	0.75	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	0.75	0.75	0.75
Neighborhood Services Assistant	0.60	0.60	0.60	0.60	0.00
Total Part Time Positions	1.35	1.35	1.35	1.35	0.75
Total Neighborhood Services	4.35	4.35	4.35	4.60	3.00
Communication					
Deputy Town Manager	0.00	0.00	0.00	0.25	0.25
Sr. Management Assistant - PIO	1.00	1.00	0.00	0.00	0.00
Public Information Officer	0.00	0.00	1.00	1.00	1.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
AV Specialist	2.00	2.00	2.00	2.00	2.00
Web Development Administrator	0.00	0.00	1.00	1.00	1.00
Web Development Specialist	1.00	1.00	0.00	0.00	0.00
Total Communication	4.00	4.00	4.00	4.25	4.25
Total Town Manager	<u>14.85</u>	<u>17.85</u>	<u>17.85</u>	<u>17.85</u>	<u>18.25</u>
Town Clerk					
Town Clerk	1.00	1.00	1.00	1.00	1.00
Deputy Town Clerk	2.00	2.00	2.00	2.00	2.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Customer Service Representative	1.00	0.00	0.00	0.00	0.00
Office Assistant	0.00	0.00	2.00	2.00	2.00
General Clerk	2.00	2.00	0.00	0.00	0.00
Total Town Clerk	<u>7.00</u>	<u>6.00</u>	<u>6.00</u>	<u>6.00</u>	<u>6.00</u>
Finance and Utilities:					
Finance					
Finance Director	1.00	1.00	1.00	1.00	1.00
Accounting Supervisor	1.00	0.00	0.00	0.00	0.00
Accounting Manager	0.00	1.00	1.00	1.00	1.00
Accounting System Analyst	0.00	0.00	1.00	1.00	1.00
Accountant II	2.00	2.00	1.00	1.00	1.00
Accountant I	2.00	2.00	2.00	2.00	2.00
Account Clerk	3.00	3.00	0.00	0.00	0.00
Payroll Coordinator	1.00	1.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Accounting Specialist	0.00	0.00	1.00	0.00	0.00
Senior Accounting Technician	0.00	0.00	1.00	3.00	3.00
Purchasing Specialist	0.00	0.00	1.00	1.00	1.00
Purchasing Technician	1.00	1.00	0.00	0.00	0.00
Accounting Technician	0.00	1.00	2.00	1.00	1.00
Total Regular Positions	12.00	13.00	13.00	13.00	13.00
Accounting Technician	0.50	0.00	0.00	0.00	0.00
Total Part Time Positions	0.50	0.00	0.00	0.00	0.00
Total Finance	<u>12.50</u>	<u>13.00</u>	<u>13.00</u>	<u>13.00</u>	<u>13.00</u>
Utility Customer Service					
Utilities Supervisor	1.00	1.00	0.00	0.00	0.00
Utilities Billing Manager	0.00	0.00	1.00	1.00	1.00
Utility Service Representative	0.00	0.00	6.00	6.00	6.00
Customer Services Representative	6.00	6.00	0.00	0.00	0.00
Computer Operations Technician	0.00	0.00	0.00	0.00	1.00
Lead Customer Service Representative	0.00	0.00	1.00	1.00	1.00
Total Regular Positions	7.00	7.00	8.00	8.00	9.00
Customer Services Representative	0.00	1.25	1.25	1.25	1.25
Total Utility Customer Service	<u>7.00</u>	<u>8.25</u>	<u>9.25</u>	<u>9.25</u>	<u>10.25</u>
Total Finance and Utilities	<u>19.50</u>	<u>21.25</u>	<u>22.25</u>	<u>22.25</u>	<u>23.25</u>

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Technology Services					
Technology Services Director	1.00	1.00	1.00	1.00	1.00
Technology Services Manager	0.00	0.00	1.00	1.00	1.00
Technology Services Supervisor	1.00	1.00	0.00	0.00	0.00
GIS Administrator	1.00	1.00	1.00	1.00	1.00
GIS Database Analyst	0.00	1.00	1.00	1.00	1.00
GIS Technician II	0.00	1.00	1.00	1.00	1.00
GIS Technician I	0.00	2.00	2.00	2.00	2.00
Addressing Technician	0.00	0.00	1.00	1.00	1.00
Addressing Coordinator	0.00	1.00	0.00	0.00	0.00
Network Analyst	3.00	3.00	3.00	3.00	3.00
System Administrator	0.00	0.00	1.00	1.00	1.00
Telecom Administrator	1.00	1.00	1.00	1.00	1.00
Telecom Technician	1.00	1.00	1.00	1.00	1.00
AV Specialist	0.00	0.00	0.50	0.50	0.00
Programmer Analyst	1.00	1.00	1.00	1.00	1.00
PC Technician II	2.00	2.00	2.00	2.00	2.00
PC Technician I	1.00	1.00	2.50	2.50	3.00
Application Support Analyst	2.00	2.00	1.00	1.00	1.00
Help Desk Technician	1.00	1.00	0.00	0.00	0.00
Computer Operations Technician	2.00	2.00	2.00	2.00	1.00
Administrative Supervisor	0.00	0.00	1.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Data Entry Clerk	0.00	0.00	1.00	1.00	0.00
General Clerk	1.00	1.00	0.00	0.00	0.00
Total Regular Positions	19.00	24.00	25.00	25.00	23.00
Data Entry Clerk	0.00	0.00	0.50	0.50	0.50
General Clerk	0.50	0.50	0.00	0.00	0.00
Total Part Time Positions	0.50	0.50	0.50	0.50	0.50
Total Technology Services	<u>19.50</u>	<u>24.50</u>	<u>25.50</u>	<u>25.50</u>	<u>23.50</u>
Personnel and Training:					
Personnel					
Personnel Director	1.00	1.00	1.00	1.00	1.00
Personnel Analyst	4.00	4.00	4.00	4.00	4.00
Risk & Safety Manager	0.00	0.00	1.00	1.00	1.00
Risk & Safety Specialist	1.00	0.00	0.00	0.00	0.00
Risk & Safety Coordinator	0.00	1.00	0.00	0.00	0.00
Personnel Services Coordinator	0.00	0.00	1.00	1.00	1.00
Personnel Specialist	1.00	1.00	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	2.50	2.50	2.50
Administrative Secretary	0.50	0.50	0.00	0.00	0.00
Secretary	1.00	1.00	0.00	0.00	0.00
General Clerk	1.00	1.00	0.00	0.00	0.00
Total Personnel	9.50	9.50	9.50	9.50	9.50
Training and Development					
Training and Development Specialist	1.00	0.00	0.00	0.00	0.00
Employee and OD Administrator	0.00	1.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	0.50	0.50	0.50
Administrative Secretary	0.50	0.50	0.00	0.00	0.00
Total Training and Development	1.50	1.50	1.50	1.50	1.50

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Total Personnel and Training	<u>11.00</u>	<u>11.00</u>	<u>11.00</u>	<u>11.00</u>	<u>11.00</u>
TOTAL MANAGEMENT AND POLICY	<u>73.85</u>	<u>81.80</u>	<u>83.60</u>	<u>83.80</u>	<u>81.00</u>
LEGAL AND COURT					
Prosecutor					
Town Prosecutor	1.00	1.00	1.00	1.00	1.00
Assistant Town Prosecutor	4.00	4.00	0.00	0.00	0.00
Assistant Town Prosecutor II	0.00	0.00	4.00	4.00	4.00
Assistant Town Prosecutor I	0.00	0.00	1.00	1.00	1.00
Legal Secretary	1.00	2.00	2.00	2.00	2.00
Office Manager	0.00	0.00	1.00	0.00	0.00
Administrative Supervisor	0.00	0.00	0.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Office Assistant	0.00	0.00	1.00	1.00	1.00
General Clerk	1.00	1.00	0.00	0.00	0.00
Total Regular Positions	9.00	10.00	11.00	11.00	11.00
Victim Advocate	0.00	0.50	0.50	0.50	0.50
Cooperative Education Student	0.00	0.50	0.50	0.50	0.50
Total Part Time Positions	0.00	1.00	1.00	1.00	1.00
Total Prosecutor	<u>9.00</u>	<u>11.00</u>	<u>12.00</u>	<u>12.00</u>	<u>12.00</u>
Municipal Court					
Presiding Judge	1.00	1.00	1.00	1.00	1.00
Municipal Judge	1.00	1.50	2.00	2.00	2.00
Court Administrator	1.00	1.00	1.00	1.00	1.00
Administrative Supervisor	0.00	0.00	0.00	1.00	1.00
Office Manager	0.00	0.00	1.00	0.00	0.00
Court Services Supervisor	0.00	1.00	0.00	0.00	0.00
Senior Court Services Clerk	0.00	0.00	2.00	2.00	2.00
Court Services Clerk	7.00	7.00	6.00	6.00	6.00
Probation Officer	0.00	0.00	1.00	1.00	1.00
Court Probation Officer	1.00	1.00	0.00	0.00	0.00
Total Regular Positions	11.00	12.50	14.00	14.00	14.00
Court Services Clerk	1.25	0.75	0.75	0.75	0.75
Office Assistant	0.00	0.00	0.72	0.72	0.72
General Clerk	0.00	0.72	0.00	0.00	0.00
Cooperative Education Student	0.50	0.50	0.50	0.50	0.50
Total Part Time Positions	1.75	1.97	1.97	1.97	1.97
Total Municipal Court	<u>12.75</u>	<u>14.47</u>	<u>15.97</u>	<u>15.97</u>	<u>15.97</u>
TOTAL LEGAL AND COURT	<u>21.75</u>	<u>25.47</u>	<u>27.97</u>	<u>27.97</u>	<u>27.97</u>
COMMUNITY DEVELOPMENT					
Economic Development					
Economic Development Director	1.00	1.00	1.00	1.00	1.00
Business Development Specialist	2.00	2.00	2.00	2.00	2.00
Research Analyst	0.00	1.00	1.00	1.00	1.00
Total Regular Positions	3.00	4.00	4.00	4.00	4.00
Secretary	0.50	0.75	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	0.75	0.75	0.75

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Intern - Graduate	1.00	0.00	0.00	0.00	0.00
Total Part Time Positions	1.50	0.75	0.75	0.75	0.75
Total Economic Development	4.50	4.75	4.75	4.75	4.75
Planning					
Planning Director	1.00	1.00	1.00	1.00	1.00
Planning Manager	2.00	2.00	2.00	2.00	2.00
Senior Planner	3.00	4.00	4.00	4.00	4.00
Planner II	0.00	0.00	2.00	2.00	2.00
Planner I	0.00	0.00	1.00	1.00	1.00
Planner	5.00	3.00	0.00	0.00	0.00
Planning Technician	1.00	2.00	2.00	2.00	2.00
Senior Plans Examiner	0.00	0.00	0.00	0.00	1.00
Landscape Technician	0.00	0.00	1.00	1.00	1.00
Landscape & Planning Technician	1.00	1.00	0.00	0.00	0.00
Administrative Supervisor	0.00	0.00	1.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Total Regular Positions	15.00	15.00	15.00	15.00	16.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Total Part Time Positions	1.00	1.00	1.00	1.00	1.00
Total Planning	16.00	16.00	16.00	16.00	17.00
Building Safety:					
Building Inspection					
Building & Code Compliance Director	1.00	1.00	1.00	1.00	1.00
Plan Review Supervisor	1.00	1.00	0.00	0.00	0.00
Plan Examiner Manager	0.00	0.00	1.00	1.00	1.00
Senior Plans Examiner	3.00	3.00	3.00	2.00	2.00
Plans Examiner	2.00	3.00	3.00	3.00	3.00
Building Inspection Supervisor	1.00	1.00	0.00	0.00	0.00
Building Inspection Manager	0.00	0.00	1.00	1.00	1.00
Senior Building Inspector	3.00	3.00	3.00	3.00	3.00
Building Inspector II	5.00	5.00	5.00	5.00	5.00
Building Inspector I	10.00	10.00	10.00	10.00	10.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Total Regular Positions	27.00	28.00	28.00	27.00	27.00
General Clerk	0.63	0.63	0.00	0.00	0.00
Office Assistant	0.00	0.00	0.63	0.63	0.63
Total Part Time Positions	0.63	0.63	0.63	0.63	0.63
Total Building Inspection	27.63	28.63	28.63	27.63	27.63
Code Compliance					
Code Compliance Administrator	1.00	1.00	0.00	0.00	0.00
Code Compliance Manager	0.00	0.00	1.00	1.00	1.00
Senior Code Compliance Officer	0.00	0.00	1.00	1.00	1.00
Code Compliance Officer	0.00	0.00	2.00	2.00	2.00
Code Compliance Inspector	2.00	2.00	0.00	0.00	0.00
Code Compliance Inspector II	0.00	1.00	0.00	0.00	0.00
Permit Technician	1.00	0.00	0.00	0.00	0.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Customer Service Representative	0.50	1.00	1.00	1.00	1.00
Total Code Compliance	4.50	5.00	6.00	6.00	6.00
Backflow Prevention					
Backflow Prevention Specialist	1.00	2.00	2.00	2.00	2.00
Customer Service Representative	0.50	0.00	0.00	0.00	0.00
Total Backflow Prevention	1.50	2.00	2.00	2.00	2.00
Development Services					
Development Services Coordinator	1.00	1.00	0.00	0.00	0.00
Development Services Manager	0.00	0.00	1.00	1.00	1.00
Development Services Representative	5.00	6.00	7.00	7.00	7.00
Permit Technician	2.00	3.00	3.00	3.00	3.00
Total Development Services	8.00	10.00	11.00	11.00	11.00
Total Building Safety	41.63	45.63	47.63	46.63	46.63
Engineering:					
Development Engineering					
Town Engineer	1.00	1.00	1.00	1.00	1.00
Plan Review Supervisor	1.00	1.00	0.00	0.00	0.00
Plan Review Manager	0.00	0.00	1.00	1.00	1.00
Engineering Projects Coordinator	1.00	1.00	1.00	0.00	0.00
Associate Public Works Engineer	1.00	0.00	0.00	0.00	0.00
Senior Plans Examiner	0.00	1.00	1.00	2.00	2.00
Senior Engineering Technician	1.00	0.00	0.00	0.00	0.00
Senior Engineering Inspector	0.00	1.00	1.00	1.00	1.00
Engineering Plans Examiner	2.00	2.00	0.00	0.00	0.00
Plans Examiner	0.00	0.00	3.00	3.00	3.00
Engineering Technical Coordinator	1.00	0.00	0.00	0.00	0.00
Engineering Inspector	0.00	6.00	5.00	5.00	5.00
Engineering Technician	6.00	0.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	0.50	0.50	0.00	0.00	0.00
Total Regular Positions	14.50	13.50	15.00	15.00	15.00
Intern - Undergraduate	0.77	0.77	0.77	0.77	0.77
Total Part Time Positions	0.77	0.77	0.77	0.77	0.77
Total Development Engineering	15.27	14.27	15.77	15.77	15.77
Traffic Engineering					
Traffic Engineer	1.00	1.00	1.00	1.00	1.00
Senior Engineering Technician	2.00	2.00	2.00	2.00	2.00
Engineering Technician	0.00	1.00	1.00	1.00	1.00
Traffic Safety Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	0.50	0.50	0.00	0.00	0.00
Total Traffic Engineering	3.50	4.50	5.00	5.00	5.00
Total Engineering	18.77	18.77	20.77	20.77	20.77
TOTAL COMMUNITY DEVELOPMENT	80.90	85.15	89.15	88.15	89.15

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
POLICE DEPARTMENT					
Police Administration					
Police Chief	1.00	1.00	1.00	1.00	1.00
Police Commander	1.00	1.00	1.00	1.00	1.00
Legal Advisor	1.00	1.00	1.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Administrative Supervisor	0.00	0.00	1.00	0.00	0.00
Administrative Assistant	0.00	0.00	0.00	1.00	1.00
Office Assistant	0.00	0.00	0.50	0.50	0.50
General Clerk	0.00	0.50	0.00	0.00	0.00
Total Regular Positions	4.00	4.50	4.50	4.50	4.50
Cooperative Education Intern	0.50	0.00	0.00	0.00	0.00
Total Part Time Positions	0.50	0.00	0.00	0.00	0.00
Total Police Administration	4.50	4.50	4.50	4.50	4.50
Police Professional Standards					
Police Sergeant	1.00	1.00	1.00	1.00	1.00
Police Certification Officer (Detective)	2.00	2.00	0.00	0.00	0.00
Police Officer	0.00	0.00	2.00	2.00	2.00
Policy and Procedure Specialist	1.00	1.00	1.00	1.00	1.00
Background Investigator	3.00	3.00	3.00	3.00	3.00
Total Police Professional Standards	7.00	7.00	7.00	7.00	7.00
Patrol Services:					
Patrol					
Police Commander	1.00	1.00	1.00	1.00	1.00
Police Lieutenant	3.00	4.00	4.00	4.00	4.00
Police Sergeant	9.00	9.00	9.25	9.25	10.00
Police Officer	46.00	66.00	68.00	68.00	74.00
Teleserve Operators	0.00	0.00	1.50	1.50	6.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Total Regular Positions	60.00	81.00	84.75	84.75	96.00
Cooperative Education Student	0.50	0.50	0.50	0.50	0.50
Total Part Time Positions	0.50	0.50	0.50	0.50	0.50
Total Patrol	60.50	81.50	85.25	85.25	96.50
Canine					
Police Officer	2.00	2.00	2.00	2.00	2.00
Total Canine	2.00	2.00	2.00	2.00	2.00
Traffic Unit					
Police Sergeant	1.00	1.00	1.00	1.00	1.00
Police Officer	6.00	6.00	8.00	8.00	8.00
Total Traffic Unit	7.00	7.00	9.00	9.00	9.00
Special Assignment Unit					
Police Officer	6.00	6.00	6.00	6.00	6.00
Total Special Assignment Unit	6.00	6.00	6.00	6.00	6.00
Court Support Warrants					
Police Officer	2.00	0.00	0.00	0.00	0.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Detention Transport Officer	0.00	2.00	2.00	2.00	2.00
Total Court Support Warrants	2.00	2.00	2.00	2.00	2.00
School Programs					
Police Sergeant	1.00	1.00	1.00	1.00	1.00
Police Officer	6.00	6.00	8.00	8.00	7.00
D A R E Officer	2.00	2.00	0.00	0.00	0.00
Total School Programs	9.00	9.00	9.00	9.00	8.00
Total Patrol Services	<u>86.50</u>	<u>107.50</u>	<u>113.25</u>	<u>113.25</u>	<u>123.50</u>
Police Support Services:					
Records					
Police Records Manager	1.00	1.00	1.00	1.00	1.00
Records Shift Supervisor	0.00	2.00	2.00	2.00	2.00
Police Records Clerk	8.00	7.00	8.00	8.00	8.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Total Records	10.00	11.00	12.00	12.00	12.00
Communication					
Communications Supervisor	1.00	0.00	0.00	0.00	0.00
Communications Manager	0.00	1.00	1.00	1.00	1.00
Dispatch Shift Supervisor	4.00	4.00	0.00	0.00	0.00
Police Communication Shift Supervisor	0.00	0.00	4.00	4.00	4.00
Police Telecommunicator	11.00	11.00	12.00	12.00	12.00
Communication Specialist	0.00	0.00	1.00	0.00	0.00
911 Operators	5.00	5.00	5.00	5.00	5.00
Total Regular Positions	21.00	21.00	23.00	22.00	22.00
Police Telecommunicator	1.00	1.00	1.00	1.00	1.00
Total Part Time Positions	1.00	1.00	1.00	1.00	1.00
Total Communication	22.00	22.00	24.00	23.00	23.00
Property					
Police Property Supervisor	1.00	1.00	1.00	1.00	1.00
Police Property Custodian	2.00	2.00	2.00	2.00	2.00
Office Assistant	0.00	0.00	0.50	0.50	0.50
General Clerk	0.00	0.50	0.00	0.00	0.00
Total Property	3.00	3.50	3.50	3.50	3.50
Alarm Management					
Alarm Coordinator	1.00	1.00	0.00	0.00	0.00
Alarm Specialist	0.00	0.00	1.00	1.00	1.00
Total Alarm Management	1.00	1.00	1.00	1.00	1.00
Training and Program Coordination					
Police Programs Coordinator	1.00	1.00	0.00	0.00	0.00
Police Training Coordinator	0.00	0.00	1.00	1.00	1.00
Total Training & Program Coordination	1.00	1.00	1.00	1.00	1.00
Planning and Research					
Crime Analyst	1.00	1.00	1.00	1.00	1.00
Planning and Research Coordinator	0.00	1.00	1.00	1.00	1.00
Total Planning and Research	1.00	2.00	2.00	2.00	2.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Total Police Support Services	<u>38.00</u>	<u>40.50</u>	<u>43.50</u>	<u>42.50</u>	<u>42.50</u>
Counseling Services					
Counseling Administrator	1.00	1.00	1.00	1.00	1.00
Youth & Adult Counselor	4.00	5.00	0.00	0.00	0.00
Youth/Family Counselor	0.00	0.00	5.00	5.00	5.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Total Regular Positions	6.00	7.00	7.00	7.00	7.00
Intern - Graduate	0.72	0.72	0.72	0.72	0.00
Office Assistant	0.00	0.00	0.50	0.50	0.50
General Clerk	0.50	0.50	0.00	0.00	0.00
Total Part Time Positions	1.22	1.22	1.22	1.22	0.50
Total Counseling Services	<u>7.22</u>	<u>8.22</u>	<u>8.22</u>	<u>8.22</u>	<u>7.50</u>
Investigations:					
General Investigations					
Police Lieutenant	1.00	1.00	1.00	1.00	1.00
Police Sergeant	2.00	2.00	2.00	2.00	2.00
Police Officer	0.00	0.00	11.00	11.00	11.00
Police Detective	9.00	10.00	0.00	0.00	0.00
Crime Scene Technician	0.00	0.00	1.00	0.00	0.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Civilian Investigator	2.00	2.00	2.00	2.00	2.00
Total General Investigations	<u>15.00</u>	<u>18.00</u>	<u>18.00</u>	<u>17.00</u>	<u>17.00</u>
Special Investigations					
Police Sergeant	1.00	1.00	1.00	1.00	1.00
Police Officer	0.00	0.00	6.00	6.00	6.00
Police Detective	7.00	6.00	0.00	0.00	0.00
Total Special Investigations	<u>8.00</u>	<u>7.00</u>	<u>7.00</u>	<u>7.00</u>	<u>7.00</u>
Crime Prevention					
Crime Prevention Specialist	2.00	2.00	2.00	2.00	2.00
Total Crime Prevention	<u>2.00</u>	<u>2.00</u>	<u>2.00</u>	<u>2.00</u>	<u>2.00</u>
Total Investigations	<u>25.00</u>	<u>25.00</u>	<u>27.00</u>	<u>26.00</u>	<u>26.00</u>
ERU Unit					
Police Officer (Overtime only)	0.00	0.00	0.00	0.00	0.00
Total ERU Unit	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>
TOTAL POLICE DEPARTMENT	<u>168.22</u>	<u>192.72</u>	<u>203.47</u>	<u>201.47</u>	<u>211.00</u>
FIRE DEPARTMENT					
Administration					
Fire Chief	1.00	1.00	1.00	1.00	1.00
Assistant Fire Chief	1.00	1.00	1.00	1.00	1.00
Battalion Chief	0.00	0.00	1.00	1.00	1.00
Cooperative Education Student	0.00	0.50	0.50	0.50	0.50
Communication Specialist	0.00	0.00	0.00	1.00	1.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Administrative Supervisor	0.00	0.00	1.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Total Fire Administration	<u>3.00</u>	<u>3.50</u>	<u>4.50</u>	<u>5.50</u>	<u>5.50</u>
Fire Training					
Battalion Chief	1.00	1.00	1.00	1.00	1.00
EMS Specialist	1.00	1.00	1.00	1.00	1.00
Fire Captain	0.00	0.00	2.00	2.00	2.00
Captain - EMS Coordinator	0.00	1.00	0.00	0.00	0.00
EMS Coordinator	1.00	0.00	0.00	0.00	0.00
Total Fire Training	<u>3.00</u>	<u>3.00</u>	<u>4.00</u>	<u>4.00</u>	<u>4.00</u>
Fire Operations					
Battalion Chief	3.00	3.00	3.00	3.00	3.00
Fire Captain	15.00	15.75	18.00	18.00	18.75
Fire Engineer	0.00	0.00	18.00	18.00	18.75
Firefighter/Paramedic	28.00	28.00	0.00	0.00	0.00
Firefighter/EMT	20.00	22.25	0.00	0.00	0.00
Firefighter	0.00	0.00	39.00	39.00	40.75
Field Incident Technician	0.00	0.00	3.00	3.00	3.00
Service Aide	0.00	0.00	1.00	1.00	1.00
Total Fire Operations	<u>66.00</u>	<u>69.00</u>	<u>82.00</u>	<u>82.00</u>	<u>85.25</u>
Fire Prevention and Education:					
Fire Prevention					
Fire Marshal	1.00	1.00	1.00	1.00	1.00
Fire Inspector	3.00	2.00	2.00	3.00	3.00
Fire Investigator	0.00	3.00	3.00	3.00	3.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Senior Plans Examiner	0.00	0.00	0.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Office Assistant	0.00	0.00	1.00	1.00	1.00
General Clerk	1.00	1.00	0.00	0.00	0.00
Total Fire Prevention	<u>6.00</u>	<u>8.00</u>	<u>8.00</u>	<u>10.00</u>	<u>10.00</u>
Fire Public Education					
Community Service Coordinator	0.00	0.00	1.00	1.00	1.00
Total Fire Public Education	<u>0.00</u>	<u>0.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>
Total Fire Prevention and Education	<u>6.00</u>	<u>8.00</u>	<u>9.00</u>	<u>11.00</u>	<u>11.00</u>
TOTAL FIRE DEPARTMENT	<u>78.00</u>	<u>83.50</u>	<u>99.50</u>	<u>102.50</u>	<u>105.75</u>
PUBLIC WORKS					
Public Works Administration					
Public Works Director	1.00	1.00	1.00	1.00	1.00
Water Resources Manager	1.00	1.00	1.00	1.00	1.00
Management Assistant	0.00	0.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Administrative Secretary	1.00	1.00	0.00	0.00	0.00
Total Public Works Administration	<u>3.00</u>	<u>3.00</u>	<u>4.00</u>	<u>4.00</u>	<u>4.00</u>

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Field Operations Administration					
Public Works Field Operations Manager	1.00	1.00	0.00	0.00	0.00
Field Operations Manager	0.00	0.00	1.00	1.00	1.00
Office Supervisor	1.00	1.00	0.00	0.00	0.00
Office Manager	0.00	0.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	4.00	4.00	4.00
Secretary	3.00	3.00	0.00	0.00	0.00
Customer Service Representative	0.00	2.00	3.00	3.00	3.00
General Clerk	1.00	0.00	0.00	0.00	0.00
Total Regular Positions	6.00	7.00	9.00	9.00	9.00
Cooperative Education Student	0.50	0.50	0.50	0.50	0.50
Total Part Time Positions	0.50	0.50	0.50	0.50	0.50
Total Field Services Administration	<u>6.50</u>	<u>7.50</u>	<u>9.50</u>	<u>9.50</u>	<u>9.50</u>
Environmental Programs					
Environmental Programs Administrator	1.00	1.00	1.00	1.00	1.00
Environmental Programs Specialist	0.00	1.00	2.00	2.00	2.00
Total Environmental Programs	<u>1.00</u>	<u>2.00</u>	<u>3.00</u>	<u>3.00</u>	<u>3.00</u>
Facilities Maintenance:					
Public Facilities					
Field Supervisor	1.00	0.00	0.00	0.00	0.00
Facilities Maintenance Manager	0.00	0.00	1.00	1.00	1.00
Facilities Manager	0.00	1.00	0.00	0.00	0.00
Senior Building Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Senior Maintenance Worker	1.00	2.00	0.00	0.00	0.00
Custodial/Day Porter	0.00	1.00	0.00	0.00	0.00
Custodian	0.00	0.00	1.00	1.00	1.00
Building Maintenance Worker	0.00	0.00	1.00	1.00	1.00
Maintenance Worker	1.00	0.00	0.00	0.00	0.00
Total Public Facilities	<u>3.00</u>	<u>4.00</u>	<u>5.00</u>	<u>5.00</u>	<u>5.00</u>
Public Safety Complex					
Building Maintenance Worker	0.00	0.00	0.25	0.25	1.00
Custodian	0.00	0.00	0.25	0.25	1.00
Total Public Safety Complex	<u>0.00</u>	<u>0.00</u>	<u>0.50</u>	<u>0.50</u>	<u>2.00</u>
Total Facilities Maintenance	<u>3.00</u>	<u>4.00</u>	<u>5.50</u>	<u>5.50</u>	<u>7.00</u>
Utility Locates					
Utility Locator	3.00	3.00	4.00	4.00	4.00
Utility Field Supervisor	0.00	0.00	1.00	1.00	1.00
Total Utility Locates	<u>3.00</u>	<u>3.00</u>	<u>5.00</u>	<u>5.00</u>	<u>5.00</u>
TOTAL PUBLIC WORKS	<u>16.50</u>	<u>19.50</u>	<u>27.00</u>	<u>27.00</u>	<u>28.50</u>
LEISURE SERVICES					
Leisure Services Administration					
Parks and Recreation Director	1.00	1.00	1.00	1.00	1.00
Parks Superintendent	1.00	1.00	1.00	1.00	1.00
Recreation Superintendent	1.00	1.00	1.00	1.00	1.00
Office Manager	0.00	0.00	1.00	1.00	1.00
Office Supervisor	1.00	1.00	0.00	0.00	0.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Administrative Assistant	0.00	0.00	2.00	2.00	2.00
Customer Service Representative	2.00	2.00	1.00	1.00	1.00
Total Regular Positions	6.00	6.00	7.00	7.00	7.00
Customer Service Representative	2.25	2.25	1.50	1.50	1.50
Landscape Technician	0.00	0.00	0.75	0.75	0.75
Landscape & Planning Technician	0.75	0.75	0.00	0.00	0.00
Total Part Time Positions	3.00	3.00	2.25	2.25	2.25
Total Leisure Services Administration	<u>9.00</u>	<u>9.00</u>	<u>9.25</u>	<u>9.25</u>	<u>9.25</u>
Parks and Open Space					
Parks Operations Supervisor	1.00	1.00	1.00	1.00	1.00
Contracts Services Coordinator	1.00	1.00	1.00	1.00	0.00
Field Supervisor	0.00	0.00	3.00	3.00	3.00
Senior Parks Maintenance Worker	3.00	3.00	0.00	0.00	0.00
Senior Parks Ranger	1.00	1.00	1.00	1.00	1.00
Maintenance Worker	7.00	9.00	0.00	0.00	0.00
Senior Grounds Maintenance Worker	0.00	0.00	9.00	9.00	9.50
Senior Mechanic	0.00	0.00	1.00	1.00	1.00
Building Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Parks Mechanic	1.00	1.00	0.00	0.00	0.00
Grounds Maintenance Worker	0.00	0.00	5.00	5.00	6.00
Groundskeeper	5.00	7.00	0.00	0.00	0.00
Parks Ranger	6.00	7.00	8.00	8.00	6.00
Total Regular Positions	25.00	30.00	31.00	31.00	29.50
Grounds Maintenance Worker	0.00	0.00	4.93	4.93	3.96
Groundskeeper - Seasonal	4.98	4.18	0.00	0.00	0.00
Total Part Time Positions	4.98	4.18	4.93	4.93	3.96
Total Parks and Open Space	<u>29.98</u>	<u>34.18</u>	<u>35.93</u>	<u>35.93</u>	<u>33.46</u>
Aquatics:					
General Aquatics					
Recreation Supervisor	0.33	0.33	0.00	0.00	0.00
Aquatic Facility Technician	1.00	1.00	0.00	0.00	0.00
Total Regular Positions	1.33	1.33	0.00	0.00	0.00
Recreation Leader III	0.80	0.80	0.00	0.00	0.00
Recreation Leader II	1.06	1.06	0.00	0.00	0.00
Lifeguard/Instructor	6.47	6.47	0.00	0.00	0.00
Lifeguard	4.28	4.28	0.00	0.00	0.00
Recreation Cashier	0.58	0.58	0.00	0.00	0.00
Total Part Time Positions	13.19	13.19	0.00	0.00	0.00
Total General Aquatics	<u>14.52</u>	<u>14.52</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>
Gilbert Pool					
Recreation Supervisor	0.00	0.00	0.17	0.17	0.20
Aquatic Facility Technician	0.00	0.00	0.50	0.50	0.50
Total Regular Positions	0.00	0.00	0.67	0.67	0.70
Senior Recreation Leader	0.00	0.00	0.38	0.00	0.29
Recreation Specialist	0.00	0.00	0.00	0.38	0.38
Recreation Leader	0.00	0.00	0.00	0.00	1.44
Lifeguard/Instructor	0.00	0.00	3.96	3.96	2.60
Lifeguard	0.00	0.00	1.07	1.07	0.43
Total Part Time Positions	0.00	0.00	5.41	5.41	5.14
Total Gilbert Pool	<u>0.00</u>	<u>0.00</u>	<u>6.08</u>	<u>6.08</u>	<u>5.84</u>

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Mesquite Pool					
Recreation Supervisor	0.00	0.00	0.16	0.16	0.20
Aquatic Facility Technician	0.00	0.00	0.50	0.50	0.50
Total Regular Positions	0.00	0.00	0.66	0.66	0.70
Recreation Specialist	0.00	0.00	0.43	0.43	0.38
Senior Recreation Leader	0.00	0.00	1.06	1.06	0.67
Recreation Leader	0.00	0.00	0.00	0.00	0.72
Lifeguard/Instructor	0.00	0.00	2.51	2.51	2.45
Lifeguard	0.00	0.00	3.21	3.21	2.09
Senior Recreation Aide	0.00	0.00	0.58	0.58	0.24
Total Part Time Positions	0.00	0.00	7.79	7.79	6.55
Total Mesquite Pool	0.00	0.00	8.45	8.45	7.25
Total Aquatics	14.52	14.52	14.53	14.53	13.09
Concessions					
Recreation Supervisor	0.33	0.33	0.33	0.33	0.20
Total Regular Positions	0.33	0.33	0.33	0.33	0.20
Recreation Cashier	0.82	1.54	0.00	0.00	0.00
Senior Recreation Aide	0.00	0.00	1.54	1.54	0.77
Recreation Aide	1.69	2.41	2.41	2.41	1.20
Total Part Time Positions	2.51	3.95	3.95	3.95	1.97
Total Concessions	2.84	4.28	4.28	4.28	2.17
Recreation Centers:					
Community Center					
Recreation Supervisor	0.33	0.33	0.33	0.33	0.33
Senior Custodian	1.00	1.00	0.00	0.00	0.00
Custodial Supervisor	0.00	0.00	1.00	1.00	1.00
Custodian	1.00	1.00	1.00	1.00	0.75
Total Regular Positions	2.33	2.33	2.33	2.33	2.08
Recreation Leader	0.00	0.00	2.28	2.03	1.94
Recreation Specialist	0.00	0.00	0.75	0.75	0.75
Recreation Leader II	3.03	2.28	0.00	0.00	0.00
Recreation Leader III	0.00	0.75	0.00	0.00	0.00
Total Part Time Positions	3.03	3.03	3.03	2.78	2.69
Total Community Center	5.36	5.36	5.36	5.11	4.77
McQueen Activity Center					
Recreation Supervisor	0.34	0.34	0.34	0.34	0.33
Custodian	2.00	2.00	2.00	2.00	2.00
Total Regular Positions	2.34	2.34	2.34	2.34	2.33
Senior Recreation Leader	0.00	0.00	0.51	0.00	0.00
Recreation Leader	0.00	0.00	1.77	2.53	2.52
Recreation Specialist	0.00	0.00	0.75	0.75	0.75
Recreation Leader II	3.03	2.28	0.00	0.00	0.00
Recreation Leader III	0.00	0.75	0.00	0.00	0.00
Total Part Time Positions	3.03	3.03	3.03	3.28	3.27
Total McQueen Activity Center	5.37	5.37	5.37	5.62	5.60
Page Park Center					
Custodian	0.00	0.00	0.00	0.00	0.25
Total Regular Positions	0.00	0.00	0.00	0.00	0.25

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Recreation Leader	0.00	0.00	0.00	0.00	0.09
Recreation Instructors	0.00	0.00	0.00	0.00	0.97
Total Part Time Positions	0.00	0.00	0.00	0.00	1.06
Total Page Park Center	0.00	0.00	0.00	0.00	1.31
Freestone Recreation Center					
Recreation Coordinator	0.00	0.50	1.00	1.00	1.00
Recreation Programmer	0.00	0.50	2.00	2.00	2.00
Custodian	0.00	0.75	3.00	3.00	3.00
Total Regular Positions	0.00	1.75	6.00	6.00	6.00
Senior Recreation Leader	0.00	0.00	6.00	0.00	0.00
Recreation Leader	0.00	0.00	3.00	9.00	10.06
Recreation Instructors	0.00	0.00	0.00	1.44	0.87
Recreation Leader II	0.00	1.50	0.00	0.00	0.00
Recreation Leader I	0.00	0.75	0.00	0.00	0.00
Total Part Time Positions	0.00	2.25	9.00	10.44	10.93
Total Freestone Recreation Center	0.00	4.00	15.00	16.44	16.93
Library Facility					
Custodian	1.00	1.00	1.00	1.00	1.00
Total Regular Positions	1.00	1.00	1.00	1.00	1.00
Facility Attendant	0.00	1.00	1.00	1.00	1.00
Recreation Leader II	0.50	0.00	0.00	0.00	0.00
Total Part Time Positions	0.50	1.00	1.00	1.00	1.00
Total Library Facility	1.50	2.00	2.00	2.00	2.00
Total Recreation Centers	12.23	16.73	27.73	29.17	30.61
Recreation Programs:					
Teen Programs					
Recreation Supervisor	0.00	0.00	0.00	0.00	0.10
Recreation Programmer	0.00	0.00	0.00	0.00	0.10
Total Regular Positions	0.00	0.00	0.00	0.00	0.20
Senior Recreation Leader	0.00	0.00	0.93	0.93	0.54
Recreation Leader II	0.93	0.93	0.00	0.00	0.00
Total Part Time Positions	0.93	0.93	0.93	0.93	0.54
Total Teen Programs	0.93	0.93	0.93	0.93	0.74
Leisure Programs					
Recreation Programmer	1.00	1.00	1.00	1.00	1.00
Recreation Supervisor	0.50	0.50	0.50	0.80	0.80
Total Regular Positions	1.50	1.50	1.50	1.80	1.80
Recreation Instructor	6.01	7.74	7.74	6.30	6.30
Total Part Time Positions	6.01	7.74	7.74	6.30	6.30
Total Leisure Programs	7.51	9.24	9.24	8.10	8.10
Youth Sports					
Recreation Leader III	0.00	0.00	0.00	0.00	0.00
Recreation Programmer	1.00	1.00	1.00	0.90	0.90
Recreation Supervisor	1.00	1.00	1.00	0.90	0.90
Total Regular Positions	2.00	2.00	2.00	1.80	1.80
Senior Recreation Leader	0.00	0.00	1.52	1.52	0.80

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Recreation Leader II	1.52	1.52	0.00	0.00	0.00
Total Part Time Positions	1.52	1.52	1.52	1.52	0.80
Total Youth Sports	3.52	3.52	3.52	3.32	2.60
Adult Sports					
Recreation Programmer	1.00	1.00	1.00	1.00	1.00
Recreation Supervisor	0.33	0.33	0.33	0.40	0.40
Total Regular Positions	1.33	1.33	1.33	1.40	1.40
Recreation Leader	0.00	0.00	1.01	0.00	0.00
Senior Recreation Leader	0.00	0.00	0.00	1.01	1.01
Recreation Leader II	0.89	1.01	0.00	0.00	0.00
Total Part Time Positions	0.89	1.01	1.01	1.01	1.01
Total Adult Sports	2.22	2.34	2.34	2.41	2.41
Special Events					
Recreation Programmer	1.00	2.00	2.00	2.00	2.00
Recreation Supervisor	1.00	1.00	1.00	0.80	0.80
Total Regular Positions	2.00	3.00	3.00	2.80	2.80
Recreation Programmer	0.00	0.50	0.50	0.50	0.00
Secretary	0.00	0.50	0.00	0.00	0.00
Administrative Assistant	0.00	0.00	0.50	0.50	0.00
Recreation Leader	0.00	0.00	0.35	0.35	0.35
Recreation Leader I	0.57	0.16	0.00	0.00	0.00
Recreation Leader III	0.31	0.31	0.00	0.00	0.00
Recreation Leader II	0.18	0.18	0.00	0.00	0.00
Total Part Time Positions	1.06	1.65	1.35	1.35	0.35
Total Special Events	3.06	4.65	4.35	4.15	3.15
Summer Playground					
Recreation Supervisor	0.33	0.33	0.33	0.33	0.00
Total Regular Positions	0.33	0.33	0.33	0.33	0.00
Senior Recreation Leader	0.00	0.00	1.10	0.95	0.00
Recreation Leader	0.00	0.00	2.28	2.43	0.00
Recreation Leader II	1.10	1.10	0.00	0.00	0.00
Recreation Leader I	2.28	2.28	0.00	0.00	0.00
Total Part Time Positions	3.38	3.38	3.38	3.38	0.00
Total Summer Playground	3.71	3.71	3.71	3.71	0.00
Special Needs Program					
Recreation Supervisor	0.50	0.50	0.50	0.20	0.20
Total Regular Positions	0.50	0.50	0.50	0.20	0.20
Recreation Instructors	0.12	0.69	0.69	0.69	0.70
Recreation Leader	0.00	0.00	1.10	1.10	0.00
Recreation Leader I	1.10	1.10	0.00	0.00	0.00
Total Part Time Positions	1.22	1.79	1.79	1.79	0.70
Total Special Needs Program	1.72	2.29	2.29	1.99	0.90
Outdoor Programs					
Recreation Supervisor	0.00	0.00	0.00	0.20	0.20
Total Regular Positions	0.00	0.00	0.00	0.20	0.20
Recreation Leader	0.00	0.00	0.10	0.10	0.09
Senior Recreation Leader	0.00	0.00	0.20	0.20	0.12

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01 Actual</u>	<u>2001-02 Actual</u>	<u>2002-03 Adopted</u>	<u>2002-03 Revised</u>	<u>2003-04 Adopted</u>
Total Part Time Positions	0.00	0.00	0.30	0.30	0.21
Total Outdoor Programs	0.00	0.00	0.30	0.50	0.41
Total Recreation Programs	<u>22.67</u>	<u>26.68</u>	<u>26.68</u>	<u>25.11</u>	<u>16.31</u>
Culture and Arts					
Cultural Arts Coordinator	0.00	1.00	1.00	1.00	1.00
Total Culture and Arts	<u>0.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>
TOTAL LEISURE SERVICES	<u>91.24</u>	<u>106.39</u>	<u>119.40</u>	<u>119.27</u>	<u>107.89</u>
TOTAL GENERAL FUND	<u>530.46</u>	<u>594.33</u>	<u>650.09</u>	<u>649.96</u>	<u>651.26</u>
ENTERPRISE OPERATIONS					
Water					
Water Administration					
Water Superintendent	1.00	1.00	1.00	1.00	1.00
Total Water Administration	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>
Water Conservation					
Water Conservation Coordinator	0.00	0.00	1.00	1.00	1.00
Water Conservation Specialist	1.00	2.00	1.00	2.00	2.00
Total Water Conservation	<u>1.00</u>	<u>2.00</u>	<u>2.00</u>	<u>3.00</u>	<u>3.00</u>
Water Production:					
Water Plant Production					
Water Production Supervisor	1.00	1.00	1.00	1.00	1.00
Field Supervisor	0.00	0.50	0.00	0.00	0.00
Utility Field Supervisor	0.00	0.00	1.00	1.00	1.00
Instrumentation Technician	1.00	1.50	2.00	2.00	2.00
Water Treatment Plant Mechanic	1.00	1.50	2.00	2.00	2.00
Water Treatment Plant Operator	6.00	6.00	6.00	6.00	6.00
Administrative Assistant	0.00	0.00	1.00	1.00	1.00
Secretary	1.00	1.00	0.00	0.00	0.00
Total Water Plant Production	<u>10.00</u>	<u>11.50</u>	<u>13.00</u>	<u>13.00</u>	<u>13.00</u>
Water Well Production					
Well Technician	3.00	3.00	4.00	4.00	4.00
Utility Field Supervisor	0.00	0.00	1.00	1.00	1.00
Field Supervisor	1.00	1.00	0.00	0.00	0.00
Senior Utility Worker	0.00	0.00	1.00	1.00	1.00
Senior Maintenance Worker	1.00	1.00	0.00	0.00	0.00
Total Water Well Production	<u>5.00</u>	<u>5.00</u>	<u>6.00</u>	<u>6.00</u>	<u>6.00</u>
Water Quality Assurance					
Water Quality Connection Specialist	1.00	2.00	0.00	0.00	0.00
Water Quality Technician	0.00	0.00	2.00	2.00	2.00
Water Quality Supervisor	1.00	1.00	1.00	1.00	1.00
Chemist	1.00	1.00	1.00	1.00	2.00
Total Water Quality Assurance	<u>3.00</u>	<u>4.00</u>	<u>4.00</u>	<u>4.00</u>	<u>5.00</u>
Total Water Production	<u>18.00</u>	<u>20.50</u>	<u>23.00</u>	<u>23.00</u>	<u>24.00</u>

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Water Distribution					
Field Supervisor	1.00	1.00	0.00	0.00	0.00
Utility Field Supervisor	0.00	0.00	1.00	1.00	1.00
Senior Maintenance Worker	3.00	3.00	0.00	0.00	0.00
Senior Utility Worker	0.00	0.00	3.00	3.00	3.00
Utility Worker	0.00	0.00	6.00	6.00	6.00
Maintenance Worker	4.00	5.00	0.00	0.00	0.00
Total Water Distribution	<u>8.00</u>	<u>9.00</u>	<u>10.00</u>	<u>10.00</u>	<u>10.00</u>
Water Metering					
Water Service Specialist	1.00	1.00	2.00	2.00	2.00
Utility Field Supervisor	0.00	0.00	1.00	0.00	0.00
Field Supervisor	1.00	1.00	0.00	1.00	1.00
Water Data & Location Worker	1.00	1.00	0.00	0.00	0.00
Senior Maintenance Worker	2.00	2.00	0.00	0.00	0.00
Senior Utility Worker	0.00	0.00	2.00	2.00	2.00
Meter Reader	0.00	0.00	14.00	0.00	0.00
Meter Technician	0.00	0.00	0.00	14.00	15.00
Maintenance Worker	12.00	13.00	0.00	0.00	0.00
Total Water Metering	<u>17.00</u>	<u>18.00</u>	<u>18.00</u>	<u>19.00</u>	<u>20.00</u>
Total Water	<u>45.00</u>	<u>50.50</u>	<u>55.00</u>	<u>56.00</u>	<u>58.00</u>
Wastewater					
Wastewater Administration					
Wastewater Superintendent	0.00	0.00	1.00	1.00	1.00
Total Wastewater Administration	<u>0.00</u>	<u>0.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>
Wastewater Collection					
Wastewater Superintendent	1.00	1.00	0.00	0.00	0.00
Utility Field Supervisor	0.00	0.00	1.00	1.00	1.00
Field Supervisor	1.00	1.00	0.00	0.00	0.00
Senior Utility Worker	0.00	0.00	3.00	3.00	4.00
Sr. Maintenance Worker	2.00	3.00	0.00	0.00	0.00
Instrumentation Technician	0.00	0.00	1.00	1.00	1.00
Lift Station Technician	2.00	2.00	2.00	2.00	2.00
Utility Worker	0.00	0.00	3.00	3.00	5.00
Maintenance Worker	2.00	3.00	0.00	0.00	0.00
Total Wastewater Collection	<u>8.00</u>	<u>10.00</u>	<u>10.00</u>	<u>10.00</u>	<u>13.00</u>
Wastewater Reclaimed:					
Reclaimed					
Effluent Distribution Worker	2.00	2.00	0.00	0.00	0.00
Field Supervisor	1.00	1.00	0.00	0.00	0.00
Sr. Maintenance Worker	0.00	2.00	0.00	0.00	0.00
Effluent Distribution Technician	1.00	1.00	0.00	0.00	0.00
Total Reclaimed	<u>4.00</u>	<u>6.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>
Effluent Re-use					
Utility Worker	0.00	0.00	1.00	1.00	1.00
Senior Utility Worker	0.00	0.00	1.00	1.00	1.00
Effluent Well Technician	0.00	0.00	1.00	1.00	1.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Utility Field Supervisor	0.00	0.00	0.50	0.50	0.50
Total Effluent Re-use	0.00	0.00	3.50	3.50	3.50
Effluent Recharge					
Utility Worker	0.00	0.00	1.00	1.00	1.00
Senior Utility Worker	0.00	0.00	1.00	1.00	1.00
Reclaimed Water Quality Technician	0.00	0.00	1.00	1.00	1.00
Utility Field Supervisor	0.00	0.00	0.50	0.50	0.50
Total Effluent Recharge	0.00	0.00	3.50	3.50	3.50
Total Wastewater Reclaimed	4.00	6.00	7.00	7.00	7.00
Wastewater Quality					
Pretreatment Program Coordinator	1.00	1.00	1.00	1.00	1.00
Industrial Pretreatment Inspector	0.00	1.00	1.00	1.00	1.00
Wastewater Quality Technician	1.00	1.00	2.00	2.00	3.00
Total Wastewater Quality	2.00	3.00	4.00	4.00	5.00
Total Wastewater	14.00	19.00	22.00	22.00	26.00
Solid Waste					
Solid Waste Residential:					
Residential Administration					
Sanitation Superintendent	0.00	0.00	0.86	0.86	0.86
Refuse Superintendent	0.86	0.86	0.00	0.00	0.00
Sanitation Specialist	0.00	0.00	0.73	0.73	0.90
Sanitation Planning & Customer Relations	0.00	0.00	0.00	1.00	0.00
Refuse Specialist	0.73	0.73	0.00	0.00	0.00
Total Residential Administration	1.59	1.59	1.59	2.59	1.76
Residential Collections					
Field Supervisor	1.00	1.00	1.00	1.00	1.00
Heavy Equipment Operator	18.00	19.50	21.50	21.50	23.00
Streets Maintenance Worker	0.00	0.00	1.00	1.00	1.00
Sanitation Crew Leader	0.00	0.00	0.00	1.00	1.00
Maintenance Worker	1.00	1.00	0.00	0.00	0.50
Total Residential Collections	20.00	21.50	23.50	24.50	26.50
Uncontained Collections					
Field Supervisor	0.50	0.50	0.50	1.00	1.00
Heavy Equipment Operator	6.00	6.00	8.00	8.00	8.00
Total Uncontained Collections	6.50	6.50	8.50	9.00	9.00
Recycling					
Field Supervisor	1.00	1.00	1.00	0.50	0.70
Sanitation Inspector	0.00	0.00	5.00	5.00	5.00
Sanitation Crew Leader	0.00	0.00	0.00	1.00	1.00
Refuse Inspector	4.00	4.00	0.00	0.00	0.00
Total Regular Positions	5.00	5.00	6.00	6.50	6.70
Sanitation Inspector	0.00	0.00	1.00	1.00	1.00
Refuse Inspector	1.00	1.00	0.00	0.00	0.00
Total Part Time Positions	1.00	1.00	1.00	1.00	1.00
Total Recycling	6.00	6.00	7.00	7.50	7.70

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Total Solid Waste Residential	<u>34.09</u>	<u>35.59</u>	<u>40.59</u>	<u>43.59</u>	<u>44.96</u>
Solid Waste Commercial:					
Commercial Administration					
Sanitation Superintendent	0.00	0.00	0.14	0.14	0.14
Refuse Superintendent	0.14	0.14	0.00	0.00	0.00
Sanitation Specialist	0.00	0.00	0.27	0.27	0.10
Refuse Specialist	0.27	0.27	0.00	0.00	0.00
Total Commercial Administration	<u>0.41</u>	<u>0.41</u>	<u>0.41</u>	<u>0.41</u>	<u>0.24</u>
Commercial Collections					
Field Supervisor	0.50	0.50	0.50	0.50	0.30
Heavy Equipment Operator	4.00	5.00	4.60	4.60	3.50
Commercial Sanitation Specialist	0.00	0.00	1.00	1.00	1.00
Commercial Refuse Service Representative	1.00	1.00	0.00	0.00	0.00
Sanitation Maintenance Worker	0.00	0.00	1.00	1.00	0.50
Maintenance Worker	1.00	1.00	0.00	0.00	0.00
Total Commercial Collections	<u>6.50</u>	<u>7.50</u>	<u>7.10</u>	<u>7.10</u>	<u>5.30</u>
Commercial Roll Offs					
Heavy Equipment Operator	0.00	0.00	0.40	0.40	0.50
Total Commercial Roll Offs	<u>0.00</u>	<u>0.00</u>	<u>0.40</u>	<u>0.40</u>	<u>0.50</u>
Total Solid Waste Commercial	<u>6.91</u>	<u>7.91</u>	<u>7.91</u>	<u>7.91</u>	<u>6.04</u>
Total Solid Waste	<u>41.00</u>	<u>43.50</u>	<u>48.50</u>	<u>51.50</u>	<u>51.00</u>
Irrigation Operations					
Senior Streets Maintenance Worker	0.00	0.00	0.70	0.70	0.50
Senior Maintenance Worker	0.70	0.70	0.00	0.00	0.00
Total Irrigation Operations	<u>0.70</u>	<u>0.70</u>	<u>0.70</u>	<u>0.70</u>	<u>0.50</u>
TOTAL ENTERPRISE OPERATIONS	<u>100.70</u>	<u>113.70</u>	<u>128.20</u>	<u>130.20</u>	<u>135.50</u>
STREETS					
Streets Administration					
Streets Superintendent	1.00	1.00	1.00	1.00	1.00
Total Streets Administration	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>
Streets Maintenance:					
Streets Maintenance					
Field Supervisor	1.00	1.00	0.00	0.00	0.00
Pavement Maintenance Specialist	0.00	1.00	0.00	0.00	0.00
Senior Maintenance Worker	4.30	5.30	0.00	0.00	0.00
Maintenance Worker	5.00	6.00	0.00	0.00	0.00
Total Streets Maintenance	<u>10.30</u>	<u>13.30</u>	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>
Asphalt Patching					
Field Supervisor	0.00	0.00	0.33	0.33	0.33
Senior Streets Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Streets Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Total Asphalt Patching	<u>0.00</u>	<u>0.00</u>	<u>4.33</u>	<u>4.33</u>	<u>4.33</u>

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Street Cleaning					
Field Supervisor	0.00	0.00	0.34	0.34	0.34
Heavy Equipment Operator	3.00	4.00	4.00	4.00	4.00
Total Street Cleaning	3.00	4.00	4.34	4.34	4.34
Emergency Response					
Field Supervisor	0.00	0.00	0.33	0.33	0.33
Senior Streets Maintenance Worker	0.00	0.00	1.00	1.00	1.00
Total Emergency Response	0.00	0.00	1.33	1.33	1.33
Preventive Maintenance					
Pavement Maintenance Specialist	0.00	0.00	1.00	1.00	1.00
Office Assistant	0.00	0.00	1.00	1.00	0.00
Total Preventive Maintenance	0.00	0.00	2.00	2.00	1.00
Crack Sealing					
Field Supervisor	0.00	0.00	0.34	0.34	0.34
Senior Streets Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Streets Maintenance Worker	0.00	0.00	6.00	6.00	6.00
Total Crack Sealing	0.00	0.00	8.34	8.34	8.34
Total Streets Maintenance	<u>13.30</u>	<u>17.30</u>	<u>20.34</u>	<u>20.34</u>	<u>19.34</u>
Street Traffic Control Regulatory:					
Street Marking					
Field Supervisor	0.00	0.00	0.25	0.25	0.25
Senior Maintenance Worker	1.00	1.00	0.00	0.00	0.00
Senior Streets Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Heavy Equipment Operator	2.00	2.00	4.00	4.00	4.00
Total Street Marking	3.00	3.00	6.25	6.25	6.25
Street Signs					
Field Supervisor	0.50	0.50	0.25	0.25	0.25
Sign Technician	1.00	1.00	1.00	1.00	1.00
Streets Maintenance Worker	0.00	0.00	2.00	2.00	2.00
Maintenance Worker	1.00	2.00	0.00	0.00	0.00
Total Street Signs	2.50	3.50	3.25	3.25	3.25
Street Lighting					
Field Supervisor	0.00	0.00	0.25	0.25	0.25
Street Light Technician	1.00	1.00	1.00	1.00	1.00
Maintenance Worker	1.00	1.00	0.00	0.00	0.00
Streets Maintenance Worker	0.00	0.00	1.00	1.00	1.00
Total Street Lighting	2.00	2.00	2.25	2.25	2.25
Traffic Signal Maintenance					
Field Supervisor	0.50	0.50	0.25	0.25	0.25
Traffic Signal Technician	2.00	3.00	3.00	3.00	3.00
Total Traffic Signal Maintenance	2.50	3.50	3.25	3.25	3.25
Total Street Traffic Control Regulatory	<u>10.00</u>	<u>12.00</u>	<u>15.00</u>	<u>15.00</u>	<u>15.00</u>

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Right of Way Maintenance:					
Landscape Maintenance					
Field Supervisor	0.00	0.00	0.33	0.33	0.33
Landscape & Sprinkler Tech	1.00	1.00	0.00	0.00	0.00
Landscape Maintenance Coordinator	1.00	1.00	0.00	0.00	0.00
Heavy Equipment Operator	1.00	1.00	0.00	0.00	0.00
Senior Grounds Maintenance Worker	0.00	0.00	2.30	2.30	2.50
Senior Maintenance Worker	2.00	2.00	0.00	0.00	0.00
Total Landscape Maintenance	5.00	5.00	2.63	2.63	2.83
Shoulder Maintenance					
Field Supervisor	0.00	0.00	0.33	0.33	0.33
Heavy Equipment Operator	0.00	0.00	2.00	2.00	2.00
Total Shoulder Maintenance	0.00	0.00	2.33	2.33	2.33
Total Right of Way Maintenance	5.00	5.00	4.96	4.96	5.16
TOTAL STREETS	29.30	35.30	41.30	41.30	40.50
INTERNAL SERVICE FUND					
Fleet Maintenance:					
Fleet Maintenance Administration					
Fleet Services Manager	1.00	1.00	1.00	1.00	1.00
Administrative Assistant	0.00	0.00	2.00	2.00	2.00
Customer Service Representative	0.00	1.00	0.00	0.00	0.00
General Clerk	1.00	0.00	0.00	0.00	0.00
Secretary	1.00	1.00	0.00	0.00	0.00
Total Fleet Maintenance Administration	3.00	3.00	3.00	3.00	3.00
Fleet Maintenance					
Fleet Services Supervisor	0.00	0.00	1.00	1.00	1.00
Senior Mechanic	0.00	0.00	1.00	1.00	1.00
Lead Mechanic	1.00	1.00	0.00	0.00	0.00
Field Supervisor	1.00	1.00	0.00	0.00	0.00
Parts Acquisition Technician	0.00	0.00	1.00	1.00	1.00
Parts Acquisition Specialist	0.00	1.00	0.00	0.00	0.00
Heavy Equipment Operator	0.00	0.00	1.00	1.00	1.00
Welder/Mechanic	1.00	1.00	1.00	1.00	1.00
Mechanic	9.00	10.00	11.00	11.00	11.00
Total Fleet Maintenance	12.00	14.00	16.00	16.00	16.00
TOTAL INTERNAL SERVICE	15.00	17.00	19.00	19.00	19.00
SPECIAL REVENUE					
CDBG/HOME Administration					
Community Development Specialist	1.00	1.00	1.00	1.00	1.00
Community Development Assistant	0.00	0.00	0.50	0.50	0.50
Total CDBG Administration	1.00	1.00	1.50	1.50	1.50
Riparian Programs					
Riparian Program Administrator	0.00	0.00	1.00	1.00	1.00
Riparian Program Director	1.00	1.00	0.00	0.00	0.00
Park Ranger	0.00	0.00	0.00	0.00	1.00
Total Riparian Program	1.00	1.00	1.00	1.00	2.00

<u>DETAIL BY FUND AND DEPARTMENT</u>	<u>2000-01</u> <u>Actual</u>	<u>2001-02</u> <u>Actual</u>	<u>2002-03</u> <u>Adopted</u>	<u>2002-03</u> <u>Revised</u>	<u>2003-04</u> <u>Adopted</u>
Grants:					
COPS - 2004					
Police Officer	0.00	0.00	0.00	0.00	15.00
Total COPS 2004	0.00	0.00	0.00	0.00	15.00
COPS - Universal					
Police Officer	14.00	0.00	0.00	0.00	0.00
Total COPS - Universal	14.00	0.00	0.00	0.00	0.00
Community Police					
Police Officer	4.00	4.00	4.00	4.00	1.00
Total Community Police	4.00	4.00	4.00	4.00	1.00
School Resource Officer					
Police Officer	2.00	2.00	2.00	2.00	0.00
Total School Resource Officer	2.00	2.00	2.00	2.00	0.00
Records					
Records Shift Supervisor	1.00	0.00	0.00	0.00	0.00
Total Records	1.00	0.00	0.00	0.00	0.00
Victim Assistance Counseling					
Youth & Adult Counselor	1.00	0.00	0.00	0.00	0.00
Total Victim Assistance	1.00	0.00	0.00	0.00	0.00
Total Grants	<u>22.00</u>	<u>6.00</u>	<u>6.00</u>	<u>6.00</u>	<u>16.00</u>
Judicial Collection Enhancement					
Office Assistant	0.00	0.00	0.00	0.07	0.21
Total Judicial Collection Enhancement	<u>0.00</u>	<u>0.00</u>	<u>0.00</u>	<u>0.07</u>	<u>0.21</u>
TOTAL SPECIAL REVENUE	24.00	8.00	8.50	8.57	19.71
GRAND TOTAL POSITIONS	699.46	768.33	845.09	849.03	865.97

<u>Cost Center</u>	<u>Description</u>	<u>Amount</u>
General Fund:		
Court Support	Replacement 1 Ton Van	\$ 32,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Patrol	Replacement Patrol Vehicle	27,000
Police Property	Truck with Liftgate	35,000
Utility Locates	Replacement 1/2 Ton Pickup	19,000
Total General Fund		\$ 383,000
Street Fund:		
Asphalt Patching	Replacement 1 Ton Truck	\$ 32,000
Asphalt Patching	Replacement 5 Ton Truck with Crane	64,000
Asphalt Patching	Street Printing	30,000
Preventive Maintenance	Street Repair and Maintenance	3,094,900
Street Lighting	Replacement Forklift	30,000
Traffic Signal Maintenance	Traffic Signals and Controls	30,000
Total Street Fund		\$ 3,280,900
Water Fund:		
Water Distribution	Replacement Forklift	\$ 55,000
Water Plant Production	Replacement Forklift	30,000
Water Plant Production	Vulnerability Equipment	154,000
Water Well Production	Vulnerability Equipment	24,200
Water Metering	Pickup Truck	18,000
Total Water Fund		\$ 281,200
Wastewater Fund:		
Wastewater Collection	1 1/2 Ton Utility Truck	\$ 35,000
Wastewater Collection	Hydro Vac Truck	250,000
Wastewater Quality	Pickup Truck	19,000
Total Wastewater Fund		\$ 304,000
Solid Waste Fund:		
Residential Collections	Replacement Sideloader	\$ 180,000
Residential Collections	Replacement Sideloader	180,000
Residential Collections	Replacement Sideloader	180,000
Residential Collections	Replacement Sideloader	180,000
Residential Collections	Replacement Sideloader	180,000
Uncontained Collections	Replacement Tractor	35,000
Total Solid Waste Fund		\$ 935,000
Total Capital Outlay		\$ 5,184,100

Accreditation	A self-evaluation review process that results in improvements to operations that comply with specific criteria and a certification.
Adoption	A formal action taken by the Town Council that sets the spending limits for the fiscal year.
Airport Authority	An agreement with Mesa, Queen Creek, and the Gila River Indian Community for conversion of Williams Air Force Base to civilian use.
Annex	To incorporate land into Gilbert.
Arizona Public Service	Arizona Public Service provides electric service.
Assessed Valuation	A valuation placed upon real estate or other property by the County Assessor and the state as a basis for levying taxes.
ATM network	High capacity, high-speed network that can support voice, data and video communications.
Basis of Accounting	Defined by the Government Accounting Standards Board by Fund type as the method of accounting for various activities.
Blue Stake	Underground location of utilities before excavation of right of way.
Bond	A Town issued debt instrument to be repaid the face amount of the bond on the designated maturity dates with accrued interest. Bonds are used primarily to finance capital projects.
Business Unit	A group of activities that joined together perform a more inclusive function.
Capital Improvement	Includes any expenditure over \$100,000 for repair and replacement of existing infrastructure as well as development of new facilities to accommodate future growth.
Capital Outlay	Purchase of an asset with a value greater than \$10,000 that is intended to continue to be held or used for a period greater than two years. Capital Outlay can be land, buildings, machinery, vehicles, furniture and other equipment.
Carry Over	Year-end savings that can be carried forward to cover expenses of the next fiscal year. These funds also pay for encumbrances from the prior year.
Community Development Block Grant	Federal Grant Funds provided on an annual basis to support specific programs identified by Council.

Contingency	An amount included in the budget that is not designated for a specific purpose. The contingency amount is budgeted for emergencies and unforeseen events.
Continuous Quality Improvement	The Town is making CQI part of the culture to ensure that operations are continually improved and updated.
Debt Limit	A State imposed limit on the amount of debt that can be issued.
Debt Service	Principal and interest payments on outstanding bonds.
Effluent	Wastewater that has been treated to required standards and is released from the treatment plant.
Emergency Operations Center	An Emergency Operations Center is set up in case of emergency situations to establish a command center in the Town.
Enterprise Funds	A sub-set of the Proprietary Fund Type that requires accounting for activities like a business where the results indicate income or loss from operations
Executive Team	The top-level executives in the Town.
Fiscal Year	The period designated for the beginning and ending of financial transactions. The Town fiscal year is July 1 to June 30.
Full- Time Equivalent	A position is converted to the decimal equivalent of a full-time position based on 2,080 hours per year. For example, a part-time clerk working 20 hours per week would be equivalent to 0.50 FTE.
Fund	A fiscal and accounting entity with a self-balancing set of accounts recording cash and other financial resources.
Fund Balance	An accumulated balance or carry over that occurs when actual revenues exceed actual expenditures.
GASB34	Governmental Accounting Standards Board Statement 34 issued in 1999 establishing a new framework for a financial reporting model. The new model is effective for Gilbert beginning fiscal year 2002. GASB34 requires Governmental wide financial statements and the reporting of infrastructure assets.
Gateway Area Plan	An area specific plan that shows how that area will develop in compliance with the General Plan.
General Government	Activities that provide support to direct service areas. Examples include Personnel, Technology Services, Prosecution, Planning.
General Obligation Bonds	Debt that requires voter approval and is backed by full faith and credit of Gilbert. This debt is limited by State statute.

General Plan	A planning and legal document that outlines the community vision in terms of land use.
Geographic Information System	A computer system that places layers of geographic information in a useful order to provide answers to questions regarding land.
Grants	State and Federal subsidies received in response to a specific need.
Growing Smarter	A series of acts by the State Legislature to manage growth.
GuardStart	A junior lifeguard program offered by the Parks and Recreation Department.
Heritage District	Historic Downtown Gilbert.
Highway Users Revenue Fund	Highway User Revenue Fund is a separate funding source dedicated to provide support for street improvements and maintenance.
Infolink	A series of telephone numbers for residents to call for information about recreation opportunities.
Infrastructure	The physical assets of the Town. Assets include streets, water, wastewater, public buildings and parks.
Intergovernmental Agreement	A contract between governmental entities as authorized by State law.
Internal Service Fund	A sub-set of the Proprietary Fund Type that accounts for the activity related to internal functions provided service to other internal functions. An Internal Service Fund receives revenue by charging other Responsibility Centers in the Town based on services provided.
Maricopa County Association of Governments	MAG was formed in 1967. It is a voluntary association of governments and Indian communities formed to address regional issues in Maricopa County. MAG is the designated Regional Planning Agency and consists of 28 member agencies.
Master Plan	A planning document that takes an area of interest and creates a comprehensive future for that area. For example, a storm water master plan would provide information regarding the location of storm water facilities, the potential timing, the barriers and the costs.
Modified Accrual	A basis of accounting used by governmental funds where revenue is recognized in the period it is available and measurable, and expenditures are recognized at the time a liability is incurred.
Multi-modal	Using more than one mode of transportation such as driving to a park and ride and catching a bus.

On-the-Spot	A spontaneous reward system that allows employees and supervisors to acknowledge when an individual or group has put forth extraordinary effort.
Pavement Management System	Systematic evaluation and rating of all street segments in Gilbert to determine maintenance effort and priority.
Per capita	A unit of measure that indicates the amount of some quantity per person in the Town.
Performance Measures	Indication of levels of activity, results of operations or outcomes of operations.
Parkway Improvement Districts	Parkway Improvement Districts provide a method to maintain the parkways within specific areas and charge the cost to the benefited property with the property tax bill.
Reserve	To set aside a portion of a fund balance to guard against economic downturn or emergencies.
SCADA	An automated system at the Water Treatment Plant that monitors operations on-line and notifies plant personnel of problems immediately. It also tracks information related to water capacity and pumping status.
Salt River Project	SRP is an agricultural improvement district formed in the early 1900's that now provides water and electricity.
Self Insurance	A requirement that Gilbert pay up to a certain amount of insurance claims.
State Shared Revenue	Distribution of revenue collected by the State and shared based on established formulae that typically rely on population estimates.
Unified Land Development Code	A compilation of Town Codes that govern subdivision and development of lands.
Vulnerability Assessment	A study to determine where Gilbert could improve security for water and wastewater operations.
Water Resource Master Plan	A plan that combines all water resources; ground, surface, recharged and reclaimed water, into one document to determine future actions required to maintain water resources in Gilbert.
Xeriscape	Creative landscaping for water and energy efficiency.
Zoning	A specific legal classification of property for purpose of development.
