

ANNUAL BUDGET 2010-2011

Adopted August 19, 2010

INSTRUCTIONS FOR NAVIGATING IN ANNUAL BUDGET PDF FILES

- **Bookmarks** for major sections are provided in the navigation pane on the left. Click on the bookmark to jump directly to that section.
- If a "+" sign is at the left of a bookmark, click on the "+" to bring up subheadings.
- All pages are linked to the **Table of Contents**. To jump to a specific page or subsection from the Table of Contents, put the pointer finger on the title or page number within and click the mouse.
- Click the ["Table of Contents"](#) text located in the top right hand corner of any page or click the Table of contents bookmark on the left.

INTRODUCTORY SECTION

| | |
|---|----|
| Budget Message..... | i |
| Guide to the Budget Document | 1 |
| Distinguished Budget Award | 4 |
| Key Officials and Staff | 5 |
| Organization Charts..... | 6 |
| Corporate Vision, Mission, Values | 8 |
| Strategic Goals..... | 9 |
| General Plan Vision | 11 |
| Continuous Quality Improvement Model..... | 12 |
| Community with Character | 13 |
| Gilbert Facts | 14 |
| Fund Structure | 17 |
| Budget Process..... | 19 |
| Budget Calendar | 21 |
| Financial Policies..... | 23 |

FINANCIAL OVERVIEW

| | |
|--|----|
| Source and Use of Funds..... | 25 |
| Fund Balances..... | 26 |
| Budget Summary | 28 |
| Five Year Forecast General Information | 29 |
| General Fund Five Year Forecast | 30 |
| Water Five Year Forecast | 32 |
| Wastewater Five Year Forecast | 33 |
| Residential Solid Waste Five Year Forecast | 34 |
| Commercial Solid Waste Five Year Forecast | 35 |
| Street Fund Five Year Forecast | 36 |
| Revenue Summary..... | 37 |
| Revenue Detail | 38 |
| Expense Summary | 45 |
| Expense Detail..... | 46 |
| Revenue Sources..... | 57 |

| | |
|--------------------------|----|
| Property Tax Rates | 65 |
| Personnel Summary | 66 |

GENERAL FUND

| | |
|---|------------|
| General Fund Summary | 67 |
| Management and Policy..... | 69 |
| Mayor and Council..... | 71 |
| Town Manager..... | 73 |
| Town Clerk..... | 75 |
| General Counsel | 77 |
| Support Services | 79 |
| Facilities Maintenance..... | 81 |
| Finance | 83 |
| Technology Services..... | 85 |
| Human Resources | 87 |
| Legal and Court | 89 |
| Prosecutor | 91 |
| Municipal Court..... | 93 |
| Development Services | 95 |
| Administration and Customer Service | 97 |
| Permit and Plan Review Services..... | 99 |
| Inspection and Compliance Services | 101 |
| Planning and Development..... | 103 |
| Business Development | 105 |
| Police Department | 107 |
| Professional Standards..... | 109 |
| Patrol Services..... | 111 |
| Support Services | 113 |
| Counseling Services..... | 115 |
| Investigations..... | 117 |
| Tactical Operations..... | 119 |
| Contracted Services | 121 |
| Fire Department | 123 |
| Fire Operations | 125 |

| | |
|--------------------------------------|------------|
| Fire Prevention | 127 |
| Community Services | 129 |
| Parks and Open Space | 131 |
| Aquatics | 133 |
| Recreation Centers | 135 |
| Recreation Programs..... | 137 |
| Non Departmental..... | 139 |
| PUBLIC WORKS FUND | |
| Public Works Fund Summary | 143 |
| Utility Customer Service..... | 145 |
| Public Works Administration | 147 |
| Utility Locates..... | 149 |
| ENTERPRISE FUNDS | |
| Enterprise Funds Summary | 151 |
| Water | 153 |
| Water Conservation | 155 |
| Water Production | 157 |
| Water Distribution | 159 |
| Water Metering | 161 |
| Non-Departmental | 163 |
| Wastewater | 165 |
| Wastewater Collection..... | 167 |
| Wastewater Plant Operations | 169 |
| Wastewater Reclaimed | 171 |
| Wastewater Quality | 173 |
| Non-Departmental | 175 |
| Residential Solid Waste | 177 |
| Residential Collections..... | 179 |
| Non-Departmental | 181 |
| Commercial Solid Waste | 183 |
| Commercial Collections | 185 |
| Non-Departmental | 187 |
| Irrigation | 189 |

| | |
|---|-----|
| STREET FUND | |
| Street Fund Summary..... | 191 |
| Street Maintenance | 193 |
| Traffic Control | 195 |
| Right of Way Maintenance | 197 |
| Hazard Response..... | 199 |
| Non-Departmental..... | 201 |
| INTERNAL SERVICE FUNDS | |
| Internal Service Funds Summary | 203 |
| Fleet Maintenance..... | 205 |
| Copy Services | 207 |
| Health Self Insurance | 209 |
| Dental Self Insurance | 211 |
| SUB FUNDS | |
| Sub Funds Summary | 213 |
| General Replacement Fund | 215 |
| Water Replacement Fund..... | 217 |
| Wastewater Replacement Fund..... | 219 |
| Riparian Program..... | 221 |
| Residential Solid Waste Replacement..... | 223 |
| Commercial Solid Waste Replacement..... | 225 |
| Street Replacement Fund..... | 227 |
| Fleet Replacement Fund | 229 |
| SPECIAL REVENUE | |
| Special Revenue Funds Summary | 231 |
| CDBG/HOME..... | 233 |
| System Development Fees | 235 |
| Grants | 237 |
| Special Districts | 239 |
| Police Impound | 241 |
| Other Agency | 243 |

CAPITAL IMPROVEMENTS

| | |
|--|-----|
| Capital Improvements Summary | 245 |
| Capital Improvement Maintenance Costs | 246 |
| Capital Improvement Detail | 247 |
| Capital Improvement Financial | 257 |

DEBT SERVICE

| | |
|------------------------------|-----|
| Debt Service Summary | 259 |
| Debt Service Detail | 260 |
| Debt Service Financial | 264 |

APPENDIX

| | |
|-------------------------|-----|
| Capital Outlay | 265 |
| Personnel Detail | 267 |
| Glossary/Acronyms | 290 |



Introductory Section

Budget Message
Guide to the Budget Document
Distinguished Budget Award
Key Officials and Staff
Organizational Charts
Corporate Vision, Mission, Values
Strategic Goals
General Plan Vision
Continuous Quality Improvement Model
Community with Character
Gilbert Facts
Fund Structure
Budget Process
Budget Calendar
Financial Policies



Budget Message

August 19, 2010

Honorable Mayor, Council Members and the Gilbert Community:

This message transmits the Town of Gilbert budget for the July 1, 2010 to June 30, 2011 fiscal year as required by the Code of Gilbert. This represents the annual financial plan and allocation of public resources to serve the community for the coming year.

The adopted expenditure budget totals approximately \$594.8 million, which includes \$242.6 million (40.8%) for operating budgets and \$192.4 million (32.3%) for capital budgets. The FY 2011 budget reflects a net decrease of 25.5 full time equivalents from the FY 2010 Adopted Budget.

ECONOMIC ENVIRONMENT AND ASSUMPTIONS

This year's budget preparation was particularly challenging. The economic slowdown which began in 2008 continues to affect Gilbert. The FY2011 budget assumes the current downturn in both the regional and national economies will continue for the foreseeable future.

While Gilbert had experienced rapid growth in residential development over the last decade, the FY2011 budget is based upon an average of 75 new single family residential homes per month – significantly lower than the historical monthly averages of 250-350. Given the current instability in the housing sector of the economy it is anticipated that the local population will only grow slightly as the housing sector stabilizes. In addition, while some non-residential development still remains active, the timing and build out of most of Gilbert's commercial centers has been delayed too as a result of the lagging regional and national economy.

The development of our major retail centers continue to follow the opening of the Santan Loop 202 Freeway in June 2006, albeit at a significantly slower pace than previously anticipated. Two Vestar Power Centers showcasing over 1.4 million square feet in combined retail space at the eastern and western freeway gateways have been open for nearly five years. Westcor Development Partners completed the first phase of the SanTan Regional mall in October 2007. This is in addition to the SanTan Marketplace Power Center which includes a Super Walmart, Costco, Sam's Club and several other big box retailers. Gilbert's first retail auto complex, Gilbert Santan Motorplex, a 128 acre site, includes Santan Ford which opened in the spring of 2007, followed by Henry Brown Pontiac-Buick-GMC in the fall of 2007, SanTan Hyundai and Carmax in the spring of 2008, and the much anticipated Santan Volkswagen which is expected to open in the spring of 2011.

More critically, in the foreseeable future, we anticipate the development and opening of millions of additional square feet of non-residential uses including office, industrial and employment centers. Increased commercial development is a new and growing component to the service demand model, and this budget, along with our five year financial plan, attempts to balance available and forecast resources with the short and long term service demands of the community.

With this widening retail base, local sales tax is anticipated to support approximately 43% of General Fund expenditures in the coming year. In fact, 54% of local sales tax is generated from retail. Construction sales tax, which previously had been as high as 35%, now accounts for only 6% of local sales tax collections. The Five-Year Financial Plan anticipates that sales tax generated from the retail sector will continue to grow and provide significant support to General Fund expenses, replacing construction sales tax revenue as we approach build out over the next 15-20 years.

The current economic downturn and resulting deterioration of the state economy has also impacted Gilbert's receipts of State shared sales, income, gasoline, and vehicle license tax. The State shared sales and income tax represent a significant portion of General Fund revenues – approximately 31%. Because this is an erosion of base revenues, it not only affects current operations, but also the ability to maintain existing services and programs from the General Fund into the future.

Population growth continues to be a major factor in planning for services. Because State shared revenues are based upon Gilbert's population as it relates to the State's population as a whole, it is essential that population estimates are as up to date as possible. The most recent update to Gilbert's population was the result of the 2005 Special Census, which identified Gilbert's population at just over 173,000. Gilbert is anticipating the final results of the 2010 Census, at which time our population is estimated to be 221,000.

BUDGET PROCESS

The Code of Gilbert requires the Manager to develop and present an annual balanced budget to the Council. The budget has been historically developed using a shared leadership process. The Management Team, consisting of the Manager's staff and Department Directors, reviews financial projections and budget requests given the boundaries and priorities established by the Council. A balanced preliminary budget is then presented to the Council for consideration and approval.

This year, that process was expanded to include operational review and input from seven citizen budget committees: Administration and Support, Capital and Development Fees, Community Services, Development Services, Fire Services, Police Services, and Public Works. The purpose and mission of the committees were to become educated about all Town of Gilbert processes, services, and funding; to investigate cost reductions, cost recovery, efficiencies, and best practices; and to make recommendations to the Council. In addition, input was also solicited from employees as to potential cost savings and or budget reduction measures.

Gilbert continues to develop and apply a long-term decision making process which recognizes the consequences of funding decisions over a five year time frame, and matches decisions within forecasted resources. While budgets are adopted on an annual basis, the consequences of funding additional personnel or capital projects are also incorporated and evaluated in the long term planning model.

This annual financial plan strives to maintain the service standards historically established by the Council for Police, Fire, and Parks and Recreation:

- Maintenance of a minimum staffing for 1.1 police sworn personnel per thousand population;
- Maintenance of a 4.0 minute response time for the Fire Department; and,
- Continued implementation of Parks and Recreation service standards which transition from a traditional service model of design-build-own facilities and services to one which recognizes the presence of private facilities and service providers which can be utilized to meet the community's leisure needs in partner-focused relationships.

The following major items were all considered as part of the FY 2011 budget:

- No change to the local sales tax rate (1.5%);
- No change in property tax for debt service repayment (\$1.15 per \$100);



Budget Message

- Base budgets were prepared through the use of a resource constrained model, meaning budgets were to be prepared within available resources, rather than automatically trying to maintain service responses and standards that would require additional resources;
- Departments were requested to review operations and institute process efficiencies, cost cutting programs, and revenue enhancement opportunities;
- Employee salary/compensation remains unchanged;
- Health plan benefits and current premium contributions remain unchanged;
- Maintenance of an undesignated General Fund balance of at least 10% of operating expenditures;
- Equipment Replacement Funds for the General and Streets Funds only include a contingency balance for unforeseen and/or unanticipated replacements and funding only for current year replacements; and
- Equipment Replacement Funds for the Water, Wastewater, and Solid Waste Funds remain fully funded.

REVENUES

The sources of funds included in the budget totals \$453.2 million, with the major components reflected in the table below:

| | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| GENERAL FUND | \$ 113,526,377 | \$ 109,955,820 | \$ 108,998,665 | \$ 99,697,640 |
| PUBLIC WORKS FUND | - | - | - | 2,971,830 |
| ENTERPRISE OPERATIONS | 72,042,812 | 75,869,900 | 77,372,964 | 76,211,340 |
| STREET FUND | 18,193,579 | 17,078,830 | 16,494,040 | 16,717,300 |
| INTERNAL SERVICE | 19,791,225 | 20,334,980 | 19,803,981 | 19,588,980 |
| SUB FUNDS | 13,112,245 | 13,385,590 | 13,177,630 | 13,599,420 |
| SPECIAL REVENUE FUNDS | 28,682,032 | 33,968,630 | 45,282,820 | 42,881,530 |
| CAPITAL IMPROVEMENTS | 338,724,122 | 152,160,700 | 37,290,120 | 109,226,690 |
| DEBT SERVICE | 147,825,715 | 111,106,920 | 68,523,970 | 72,341,570 |
| TRUST ACCOUNTS | 796 | 1,000 | 100 | 100 |
| GRAND TOTAL REVENUE | \$ 751,898,903 | \$ 533,862,370 | \$ 386,944,290 | \$ 453,236,400 |
| CARRY OVER FUNDS | | | | \$ 330,390,665 |
| TOTAL SOURCES | | | | \$ 783,627,065 |

The *Financial Overview* section provides additional detailed information on planned revenues.



Budget Message

EXPENDITURES

Adopted budget expenditures total \$594.8 million. The budget includes \$242.6 million to support daily operations and services, with the remaining \$352.2 million for debt, capital projects, maintenance districts, grants, and trust accounts. The following table shows expenses by fund:

| | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| GENERAL FUND | \$ 114,042,014 | \$ 112,271,750 | \$ 108,747,463 | \$ 102,255,960 |
| PUBLIC WORKS FUND | - | - | - | 2,971,830 |
| ENTERPRISE OPERATIONS | 66,424,861 | 77,433,450 | 68,638,603 | 73,869,040 |
| STREETS FUND | 20,072,508 | 17,068,410 | 15,648,315 | 16,300,700 |
| INTERNAL SERVICE | 18,427,606 | 19,222,200 | 18,628,320 | 19,848,170 |
| SUB FUNDS | 2,625,003 | 17,149,630 | 8,987,554 | 27,352,530 |
| SPECIAL REVENUE FUNDS | 41,178,236 | 66,453,680 | 56,288,250 | 75,251,580 |
| CAPITAL IMPROVEMENTS | 185,034,017 | 320,206,740 | 101,515,340 | 192,461,610 |
| DEBT SERVICE | 171,862,339 | 99,992,420 | 65,402,040 | 84,494,630 |
| TRUST ACCOUNTS | 2,500 | 2,500 | 2,500 | 2,500 |
| GRAND TOTAL EXPENSES | \$ 619,669,084 | \$ 729,800,780 | \$ 443,858,385 | \$ 594,808,550 |

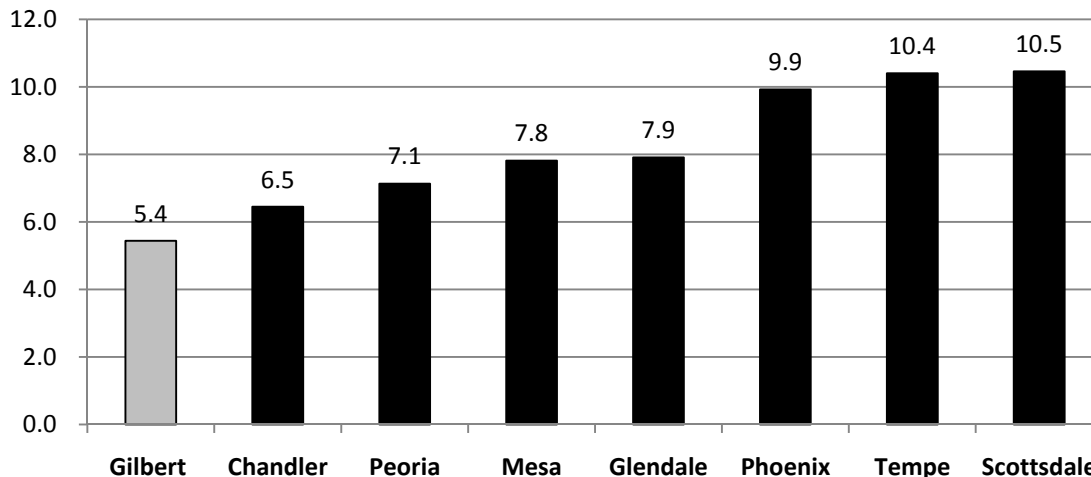
The *Financial Overview* section provides additional information and detail on expenditures.

PERSONNEL

As Gilbert is a service organization, personnel services represent a significant portion of the total operating budget. As indicated above, this budget does not include any compensation increases – the last time adjustments were made was in July of 2008.

Gilbert has striven to provide services as efficiently and effectively as possible. To that end, Gilbert has been recognized as a community that has been able to maintain a low staff to population ratio, while at the same time providing quality services. The following chart shows the ratio of employees per 1,000 residents in Gilbert compared other cities within the Phoenix Metropolitan area:

Staffing Ratio Per 1,000 Residents



FUNDING CHALLENGES

The challenge continues to responsibly apply one time revenues generated by growth to the ongoing service demands created by growth.

Retail sales tax revenue supports a significant portion of the budget, making diversification and expansion of this revenue source a critical component of Gilbert's future. Sales tax, however, continues to be a highly volatile revenue source to pay for ongoing expenditures as has been demonstrated in this most recent economic downturn. This will improve over time, but it demonstrates the risk of reliance on local and state shared sales tax to fund ongoing operating and maintenance requirements.

The Council has been proactive in establishing System Development Fees to pay for infrastructure related to growth of the community. These fees only pay for capital construction, not for ongoing operation, maintenance, or replacement costs, and have been less than consistent following the same trend lines as sales tax revenues.

LOOKING AHEAD

Four years ago the community witnessed the completion of the Santan Loop 202 Freeway through Gilbert. The project represented the completion of a 20 year vision for the community. The continued development of the retail power centers, auto-mall, and office/employment along this corridor are vital to our future. Our future financial model anticipates significant sales tax generation opportunities along the freeway corridor to achieve our goal of sales tax paying for ongoing services.

The organization remains committed to efficiently and effectively meeting the reasonable service expectations of our customers, and continues to deploy the principles of Continuous Quality Improvement (CQI) to do so. Specific training is provided for new and existing employees to further implement these principles and data driven analyses and processes to move toward the ultimate goal of CQI being "the way we do business". The program has significantly contributed to staff's ability to keep pace with the growth of the community, and to manage the services that the growing population seeks with a comparatively low employee to population ratio.

With an eye to the future, the Town Council, staff, and community members will undertake a comprehensive strategic planning process this fiscal year. The community vision and strategic initiatives that derive from this process will serve both to preserve the Town's heritage and as a catalyst to a sustainable future.

ACKNOWLEDGEMENT

I would like to thank the Town Council for their active participation in identifying, developing, and confirming goals and objectives, as well as understanding the complex and competing requirements of this rapidly changing organization. The additional meetings required to identify funding and program priorities required more time and effort this year than previous budgets. Special appreciation also goes out to the citizens involved in the Citizen Budget Committee process for the time and effort they invested in identifying specific opportunities for efficiencies that have been



Budget Message

incorporated into this budget. Their efforts, and those of Gilbert employees through their own budget saving suggestions, are acknowledged and appreciated.

Departments spent many hours developing their operating plans, including goals, objectives, and financial requirements. The budget document has truly become a guide in our management of services to the community as a result of their efforts. Without their continued dedication, this process and the improvement of the budget document would not be possible. The Management Team continues to develop their understanding of the roles and responsibilities we share to the organization and community, and not just individual departmental interests.

Finally, I would like to extend my sincere appreciation for the continued commitment by Marc Skocypec, Laura Lorenzen, and Gloria Moore to provide an accurate, effective document. The recognition by the Government Finance Officers of the United States and Canada of this document as a communication tool validates its purpose and effectiveness.

Respectfully,

A handwritten signature in black ink, appearing to read "Collin DeWitt".

Collin DeWitt
Manager

WHAT IS THE BUDGET?

The budget sets forth a strategic resource allocation plan that is aligned with community goals, preferences and needs. The budget is a policy document, financial plan, operations guide, and communication device.

Through the budget, Gilbert demonstrates its accountability to its residents and customers. To provide the maximum accountability this section provides the reader with some basic understanding of the components of the budget document and what is included in each of these components.

ORGANIZATION OF THE BUDGET DOCUMENT

The budget document includes seven major areas:

1. The introduction which provides the Manager's budget message along with overview information about Gilbert including the organization, vision, mission and values, strategic goals, Gilbert facts, fund structure, budget process and policy statements.
2. The financial overview illustrates the total financial picture of Gilbert, including projected fund balances, five year fund forecasts, the sources and uses of funds, and property tax information.
3. The operating fund tabs – General, Enterprise, Streets - include information on all Business Units within that Fund. Each Operating Fund section is organized in the same manner with a Business Unit page and a page for each Department within the Business Unit.
4. The non-operating fund tabs – Internal Service, Special Revenue and Debt – include information at the fund level.
5. The Capital Improvement section includes information regarding the current year capital projects and the projected operating costs for the projects currently under construction.
6. The Debt section provides an overview of Gilbert's types of debt issued, debt capacity and debt outstanding.
7. The appendix includes a detail listing of authorized positions, the approved capital outlay list and a glossary including acronyms.

Manager's Budget Message

The Manager's budget message is a transmittal letter introducing the budget. The message outlines the assumptions used in budget development such as economy, revenue constraints, and Council priorities. Also included is an overview of the budget development process, the major changes and challenges facing the organization.

Financial Overview

The financial overview begins with the total source and use graphics. These graphs illustrate which funds receive what percent of the revenue compared to what percent is spent by the same funds.

The fund balance pages provide a look at the fund level of the starting balances, revenues, expenditures and projected ending fund balance. Gilbert balances the budget using all available resources which includes the anticipated beginning fund balance from the prior year.

The revenue summary, revenue detail, expenditure summary and expenditure detail provide the reader with a total view of all sources and uses with an historic perspective from three years prior to the budget year.

The revenue source section illustrates the major funding sources by type including assumptions, and anticipated future growth.

The property tax page includes all the property tax rates for each taxing jurisdiction within Gilbert. Gilbert includes three school districts so the taxes are shown for each of the school districts.

Fund Tabs

The first page in each Fund tab is an overview of the Fund(s) within that section including a brief explanation of the funds purpose and a summary financial outlook for the funds included. The next page is a business unit with a description of the Business Unit, the goals, an organization chart, performance measures and summary personnel and financial information. Following the Business Unit are the pages for the Departments within the Business Unit. For example, the Business Unit of Development Services includes Permit and Plan Review Services, Inspection and Compliance Services, Planning and Development, and Business Development.

The Department summaries include the following components:

Purpose Statement: The purpose statement explains why the Department exists and provides a list of services provided.

Accomplishments: This section communicates success and describes what improvements and actions where completed during the prior fiscal year.

Objectives: Objectives communicate what is going to be accomplished during the budget year with the resources available. The objectives align with the Business Unit goals and with the Strategic Goals of the entire organization.

Budget Notes: Any noteworthy changes are explained in this section.

Performance/Activity Measures: Gilbert strives for improvement in the area of measuring if what we do is the right thing at the right cost. Established standards are reported in Departments to ascertain if staff is meeting the standards set. Legal requirements are reported to insure our continue compliance with regulatory action. Cost per action is reported in Departments to monitor efficiency.

Personnel by Activity: The total staffing by Division within the Department is shown for the prior three fiscal years and for the budget year.

Expenses by Division: Total expenses by Division within the Department are shown for the prior three fiscal years and the budget year. The expenses include transfers out.

Expenses by Category: The total for the Department is divided into the categories of personnel, supplies and contractual, capital outlay and transfers out to provide an overview of the allocation of resources by type.

Operating Results: The operating results show the net of revenues less expenditures. This view provides the readers with an understanding of how much of the costs are supported by Department generated revenue and how much is supported by general revenues such as sales tax and state shared revenue.

Graph: The graphs are unique to each Department in an effort to show a relevant efficiency measure. The expenses used in the graphs do not include transfers out. For graphs based on FTE, the total FTE for Gilbert is used unless stated otherwise.

Sub Funds

Sub Funds are funds that are related to an operating fund however, are kept separate for accounting purposes. Examples of sub funds include Replacement Funds and the Riparian Fund. The sole financing source of the sub funds are the operating funds. Each sub fund has a separate fund number in order to identify the fund balance for these activities. In the Comprehensive Annual Financial Report (CAFR), the sub funds roll up to and are reported as part of the operating fund.

Capital Improvements

Each year Gilbert updates the Capital Improvement Plan and Program (CIP). This document describes all the known capital projects with a dollar value greater than \$100,000. Each project must be approved by Council before the actual work commences. The projected current year transactions are included the budget document.

This section also includes estimated operating costs. The CIP is an integral part of the budget process in that required funding transfers for proposed projects are included along with anticipated operating costs in the projections for funding capacity.

Debt

Gilbert issues debt to finance buildings, recreation facilities and infrastructure construction. The debt section explains the types of bonds issued, the legal criteria, debt limits and capacity, and outstanding debt.

Appendix

Capital Outlay: Items with a useful life greater than two years and a purchase price greater than \$10,000 are individually approved and included in this section.

Personnel Detail: Every staff position is approved by the Council and is included in the personnel detail. Historic information is included for the prior three years.

Glossary/Acronyms: Many of the terms used in government are unique. In addition, the budget includes many different types of business areas. The unique terms are described in the glossary.

If the reader has any questions regarding the document, please call 480-503-6868 or e-mail budget@gilbertaz.gov.



GOVERNMENT FINANCE OFFICERS ASSOCIATION

*Distinguished
Budget Presentation
Award*

PRESENTED TO

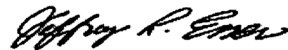
**Town of Gilbert
Arizona**

For the Fiscal Year Beginning

July 1, 2009



President



Executive Director

The Government Finance Officers Association of the United States and Canada presented an award for Distinguished Budget Presentation to the Town of Gilbert for its annual budget for the fiscal year beginning July 1, 2009.

In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan and as a communication device.

The award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to determine eligibility for another award.



Key Officials and Staff

The Town was incorporated July 6, 1920 and operates under the Council-Manager form of government. Six council members are elected at large to four-year staggered terms. The Mayor is a member of the Council, directly elected by the voters for a four-year term. The Mayor is a chief executive officer of the Town and chairperson of the Council. The Town Manager is appointed by the Council to administer through nine department directors, two executive staff, and approximately 1,171 employees.

MAYOR AND COUNCIL

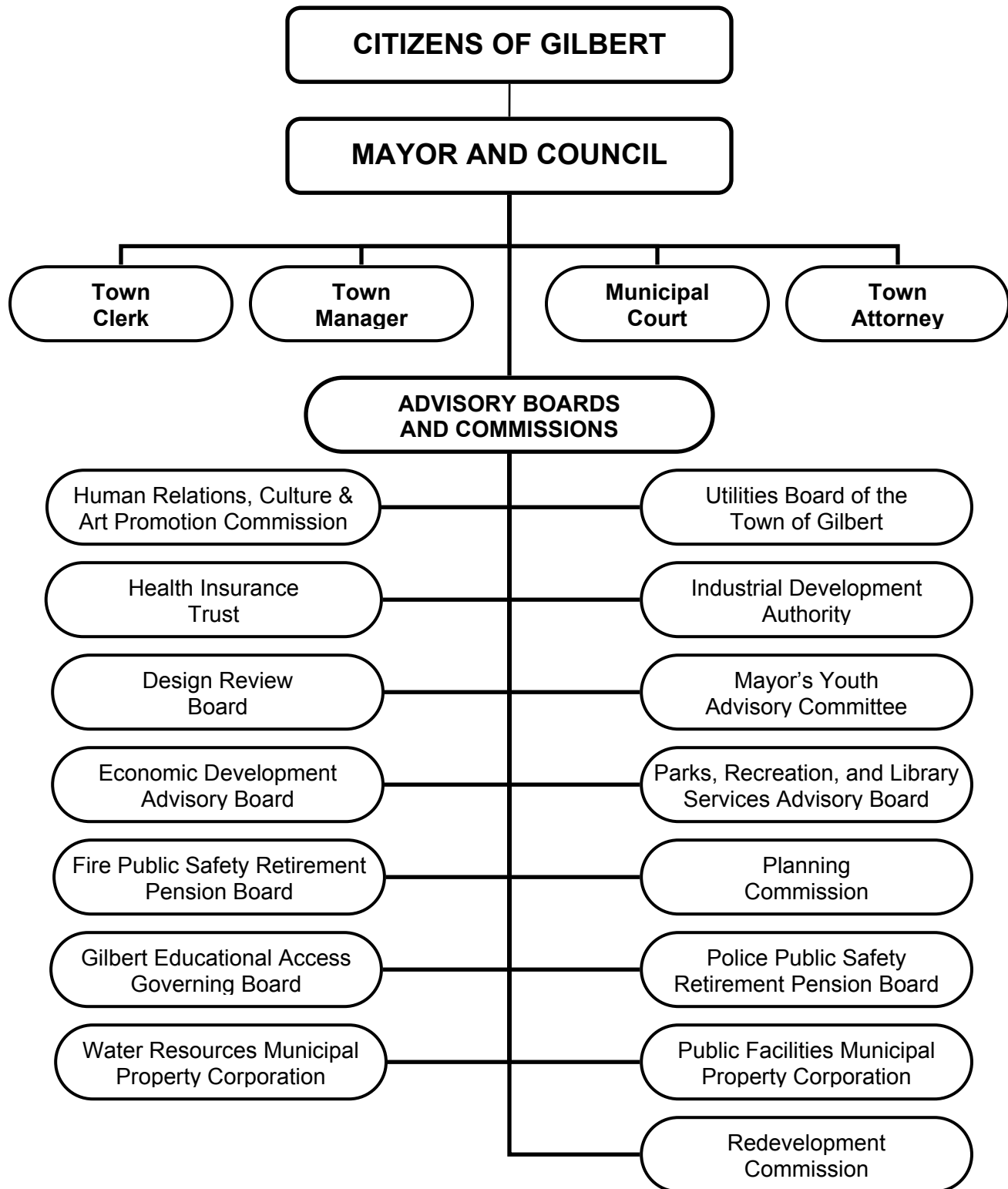
| | |
|--------------------|------------------|
| Mayor----- | John W. Lewis |
| Vice-Mayor----- | Les Presmyk |
| Councilmember----- | Linda Abbott |
| Councilmember----- | David W. Crozier |
| Councilmember----- | Jenn Daniels |
| Councilmember----- | John Sentz |
| Councilmember----- | Steve Urie |

MANAGEMENT TEAM

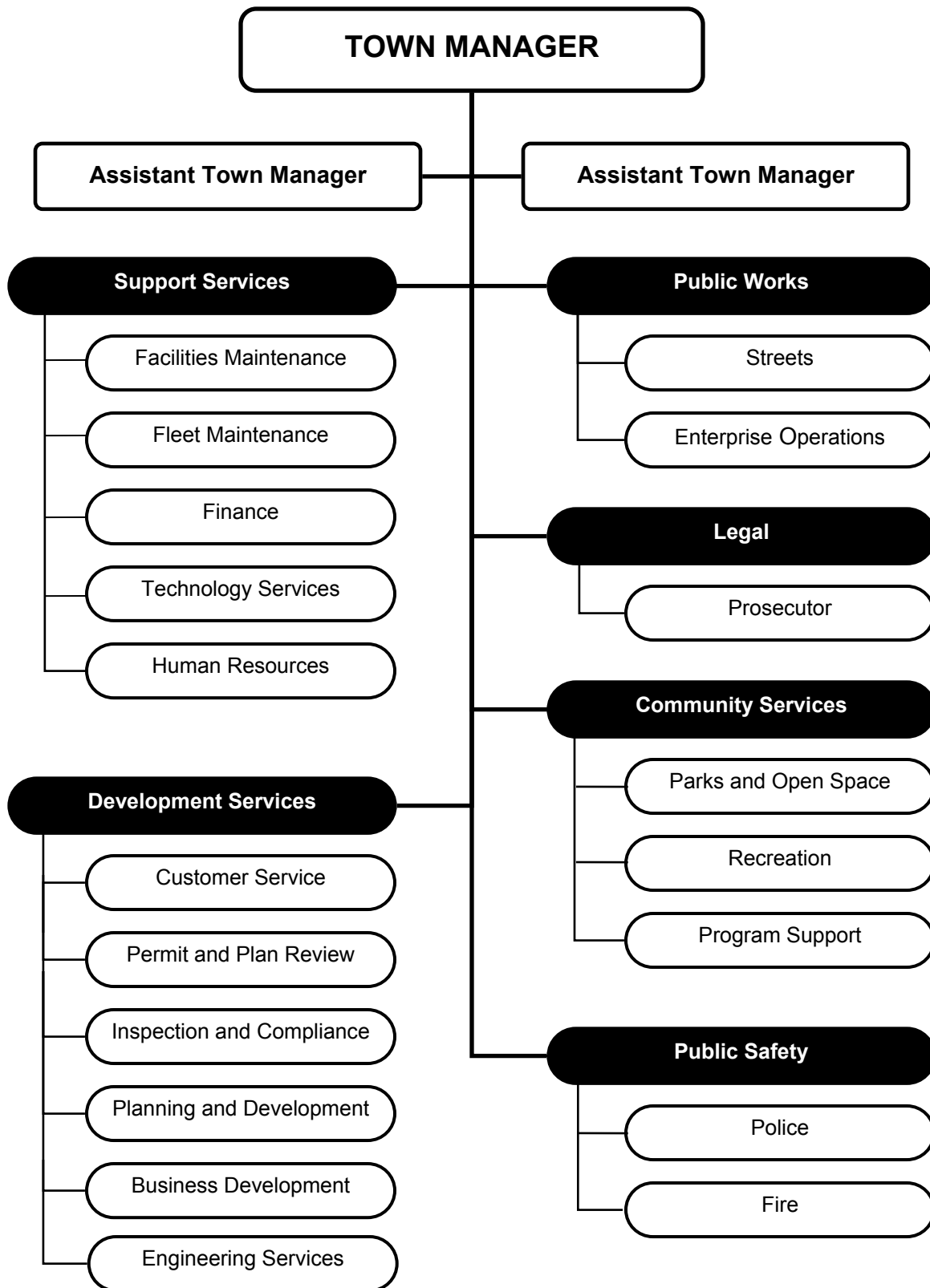
| | |
|------------------------------------|------------------------|
| Town Manager----- | Collin DeWitt |
| Assistant Town Manager----- | Marc A. Skocypec |
| Assistant Town Manager----- | Tami Ryall |
| Community Services Director----- | Jim Norman |
| Town Prosecutor----- | Lynn Arouh |
| Police Chief----- | Tim Dorn |
| Fire Chief----- | Jim JoBusch |
| Public Works Director----- | Lonnie Frost |
| Support Services Director----- | Catherine Mitchell |
| Development Services Director----- | Greg Tilque |
| Presiding Judge----- | John Hudson |
| Town Clerk----- | Catherine A. Templeton |



Advisory Organizational Chart



Organizational Report Chart



OUR CORPORATE VISION

Our vision is for Gilbert employees to be recognized by all we serve and work with for being honest, caring individuals:

- who work hard and work smart;
- who are worthy of public trust and are worthy of the respect and trust of fellow employees;
- who provide prompt and courteous service on a cost effective basis;
- who are empowered to resolve problems quickly;
- who work in harmony with the goals and policies of their elected leaders and support the Community's vision for the future;
- who do their best to satisfy every reasonable request for assistance, always striving for better ways to serve.

OUR CORPORATE MISSION

To provide superior municipal services which enhance quality of life, foster positive business relations, and maintain a safe environment in an atmosphere of fairness and trust.

OUR CORPORATE VALUES

| | |
|---------------------------|---|
| <u>Service Excellence</u> | We are committed to providing affordable, high quality municipal services which meet the reasonable needs of our customers. |
| <u>Protection</u> | We are committed to protect Gilbert's quality of life and the individual rights of our residents. |
| <u>Fairness</u> | We will treat all people courteously and equitably. We will listen and ask questions until we understand. Our actions will be consistent with approved rules and policies, yet flexible and responsive to individuals whose reasonable needs cannot otherwise be met. |
| <u>Trust</u> | We are committed to respond to the needs of our citizens in an honest, credible and timely manner. |
| <u>Innovation</u> | We are committed to meeting and exceeding community needs by fostering a spirit of creativity, resourcefulness and open-mindedness. |
| <u>Communication</u> | We will strive to ensure that all communications are dealt with honestly and fairly with a commitment to accuracy and timeliness. |

Gilbert continues to work toward organizational alignment from strategic goals all the way to individual performance standards. The goals and objectives included in the department information are the intermediate step and should tie directly to the strategic issues identified on these two pages.

The Council reviews the Strategic Goals during the annual retreat.

SUSTAINABILITY:

To balance present and future aspirations within available resources.

Strategic Elements:

- ◆ Support the maintenance of quality education and provide a wide array of educational opportunities
- ◆ Diversification of revenues
- ◆ Expanding opportunities for partnerships with schools, other public agencies, citizens and private sector
- ◆ Affordability of services and community amenities
- ◆ Infrastructure and municipal facilities maintenance
- ◆ Continuing to redefine the Town's essential services
- ◆ Maintaining the community's quality of long term life
- ◆ Focus on the need for a multi-modal transportation system to serve the citizens of the community

COMMUNITY DEVELOPMENT:

Managing growth in harmony with the community's vision for the future while maintaining the present and protecting the Town's heritage.

Strategic Elements:

- ◆ Infrastructure planning and development to meet growth demands
- ◆ Business development to ensure diversification and job creation
- ◆ Open space preservation to maintain a small town atmosphere
- ◆ Ensuring unique and quality community and architectural design of all buildings
- ◆ Providing community amenities and facilities
- ◆ Focusing efforts on downtown redevelopment
- ◆ Planning area incorporation
- ◆ Positioning Gilbert to proactively respond to regional/urban issues
- ◆ Providing adequate municipal facilities

ORGANIZATIONAL EFFECTIVENESS:

The ability to do the complete job by optimizing the use of resources.

Strategic Elements:

- ◆ Staff development and training
- ◆ Provision of leadership and direction
- ◆ Appropriate organizational structure
- ◆ Adequate space allocation and public facilities
- ◆ Establishing service standards and expectations
- ◆ Providing quality customer service
- ◆ Promoting increased citizen involvement, education and communication
- ◆ Implementing the community vision and exceeding expectations
- ◆ Efficient use of technology and telecommunications
- ◆ Ensuring quality internal and external communications
- ◆ Continuation of CQI principals and values in all Town operations, which includes moving decision-making to the lowest possible level
- ◆ Education and practice with emergency disaster plans

WE DEMONSTRATE ALIGNMENT TO STRATEGIC GOALS BY:

- ◆ Establish Citizen Budget Committees to review current operations
- ◆ Actively participate in with other government jurisdictions to plan and respond to regional/urban issues
- ◆ Maintain a lean staffing ratio to reduce costs
- ◆ Active Continuous Quality Improvement steering committee to promote concepts and actions of CQI
- ◆ Partnership with School Districts for construction and operation of Aquatic Centers
- ◆ Annual Capital Improvement Plan and Program outlines capital improvement requirements
- ◆ Water conservation efforts maintain the average per person use at 220 gallons per day
- ◆ Construction of a parking garage in the Heritage District
- ◆ Continue redevelopment of Heritage District through purchase of property as it becomes available
- ◆ Complete and analyze Annual Head of Household Survey determining attitudes on planning and services

The General Plan was revised in 2001 and the voters approved the revisions in November 6, 2001 as required by State law. The General Plan contains nine major elements. Eight of these elements have a vision statement, goals and policies to support the development of land use in Gilbert. Following are the elements and their related vision statements.

Land Use

Provide a sustainable mix of land uses that maintain the quality of life elements that make Gilbert a “Community of Excellence”, promote economic development and redevelopment at appropriate locations.

Circulation

Provide a safe, efficient, and aesthetically pleasing circulation network which considers all modes of vehicular and non-vehicular movement and does so in an environmentally sensitive manner

Parks, Open Space, Trails and Recreation

The residents envision integrating the people and neighborhoods of Gilbert through beautiful, safe, well-maintained parks, open spaces, locally and regionally connected bike lanes, and multiple-use and equestrian paths and trails that reflect Gilbert’s heritage.

Environmental Planning

Available and secured resources are used and consumed in a manner that ensures a sustainable economy and quality of life.

Public Facilities and Services

Provide a high level of municipal services and facilities to properly serve the community in a manner that enhances quality of life, optimizes existing facilities, and provides for future needs.

Neighborhood

Encourage development/re-development of under utilized employment areas, enhance job opportunities, enhance tax base and create a healthy economy.

Encourage a variety of housing options that provide the opportunity for affordable housing, preservation of existing housing stock, revitalization of mature neighborhoods.

Economic Development

Gilbert will become widely recognized as a globally competitive community that is a prime location for business and industry.

Community Design

Provide the development community and the citizens of Gilbert with guidelines and assistance to develop Gilbert as a “Community of Excellence” in new construction and re-development efforts.

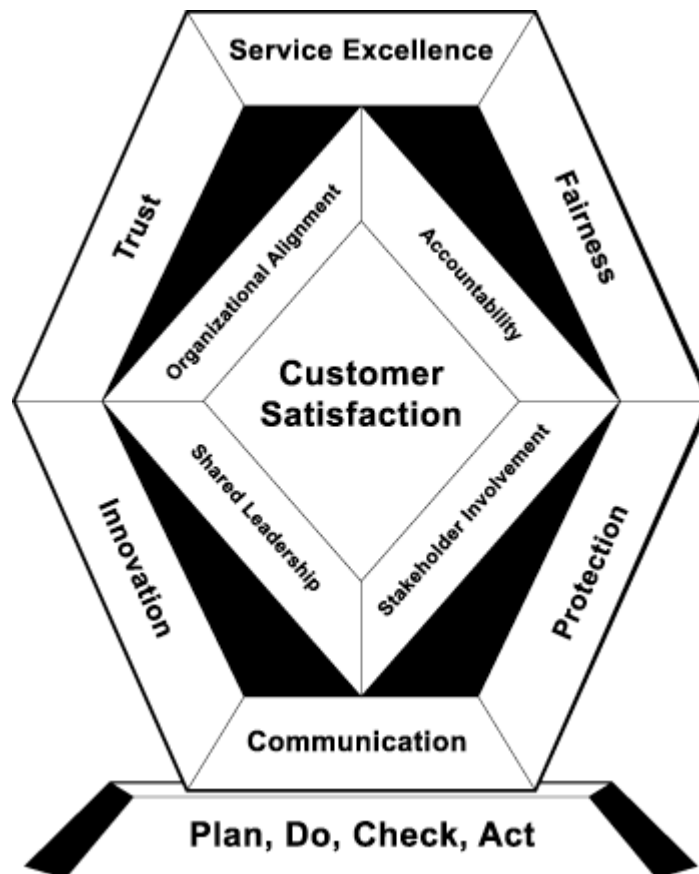
Continuous Quality Improvement*It's The Way We Do Business*

Through CQI we strive to make certain that our organization does things right by focusing on customers' needs and expectations to define what the "right" things are and define what the standards are. Our values and key practices drive our ability to meet our customer needs and expectations.

CQI is a process and a body of knowledge. The process, called Plan, Do, Check and Act (P-D-C-A), is a structured approach to problem-solving and planned change. The body of knowledge includes a specific set of tools, techniques, and key activities that will enable us to manage by fact. It also includes principles and philosophies that support planned change, either by individuals or stakeholder teams.

This is our model. The foundation is the method. The cornerstones are our key practices. We are surrounded by our values.

Gilbert celebrated the 10 year anniversary of CQI in the organization in fiscal year 2005. During FY 2009, a bi-annual survey was issued to all employees to determine the integration level of CQI into our work culture.



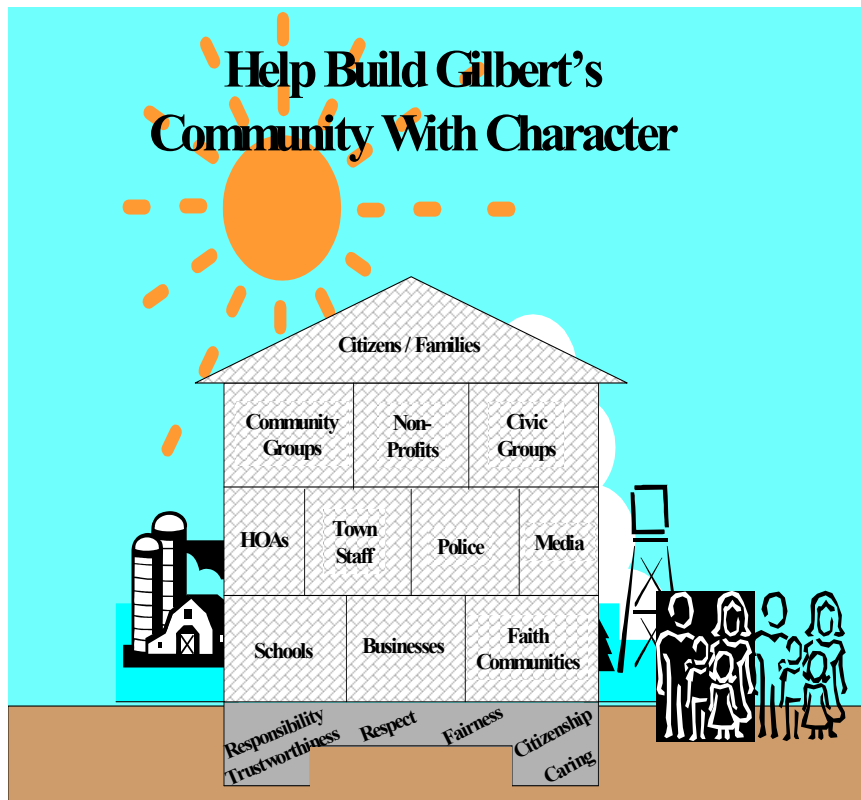
Our Purpose

The purpose of Gilbert’s Community with Character (GCWC) is to advance the highest standard of citizenship necessary for creating a safer, more caring community.

Our Vision as a Community with Character

We see Gilbert, Arizona, being a place that people are proud to call home, a place where diverse families feel safe and care about their neighbors and the community in which they live.

We see **children** learning from their community a consistent message about the cause and effect of good character. **Teachers** model the character traits and teach about role models of good character. They reward students for demonstrating positive character traits. The effect is a better more enjoyable learning environment for students to focus on the scholastic basics and life skills.



We see the **mayor, council, town employees, and other elected officials** being exemplary role models and good stewards of the same character traits in the community decisions they make. The effect is an increased level of confidence and trust of our leaders by the people of our community.

We see the **police** department teaching, demonstrating and rewarding citizens for the same character traits in their counseling work with youth and families. The effect is youth making healthier decisions and parents offering increased support that reduces recidivism.

We see our **H.O.A.s and neighbors** supporting each other and demonstrating the same character traits in all they do. The effect is people helping people to make our neighborhoods safe places to raise our families.

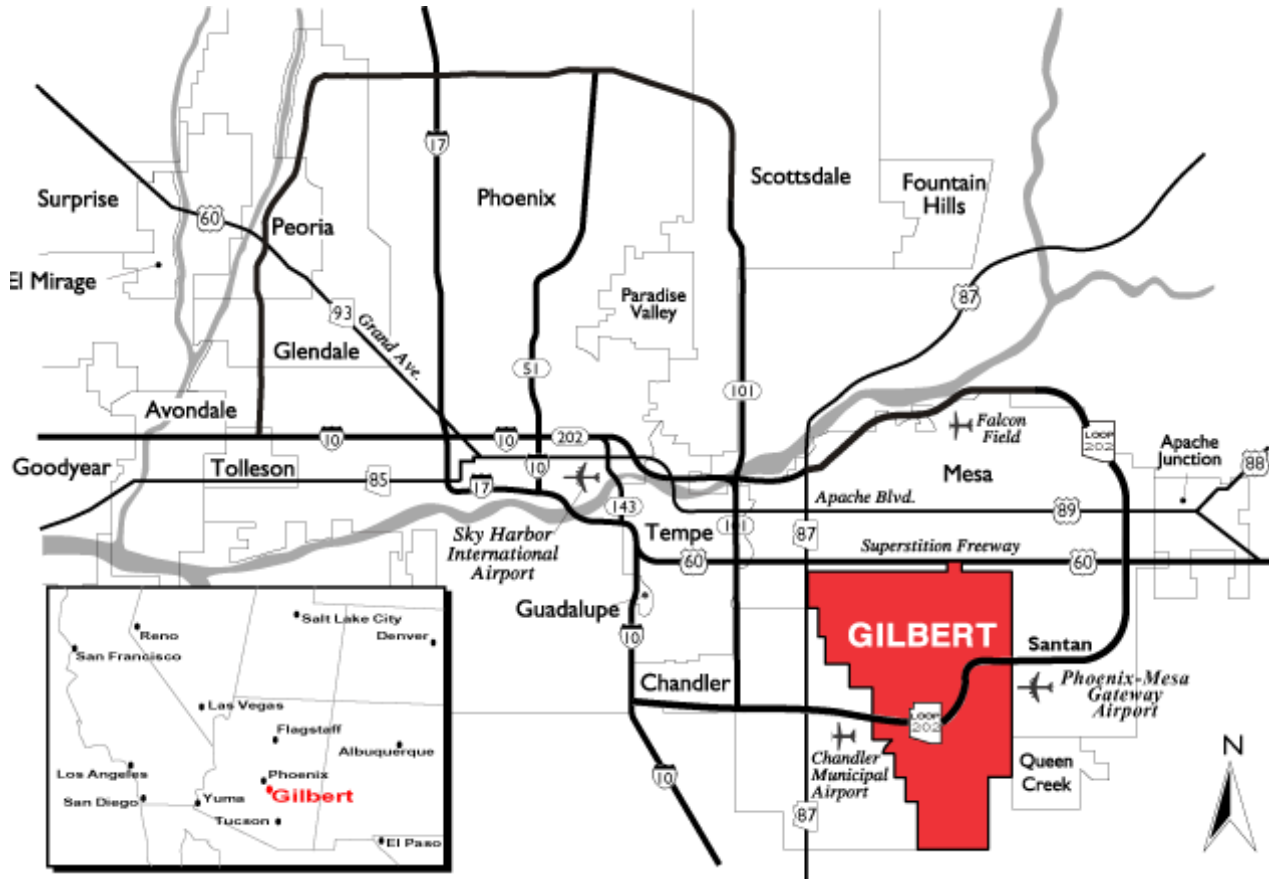
We see **businesses** demonstrating and rewarding their employees and customers for the use of the same good character traits in their decisions. The effect is increased morale, increased productivity and increased revenue.

We see **families** discussing and reinforcing the same character traits they learned at work and school in their home. The effect is a more supportive, encouraging and happy home.

We see the **media** providing generous press coverage to highlight the character trait of the month and provide a spotlight on those people in our community as well as from history who are/have been exemplary role models of good character traits. The effect is a clearer picture and greater conscious awareness of what it looks like to be a person of good character.

Together as citizens of Gilbert we unite and stand for the strong moral character that has made, and will continue to make, this nation great.

We choose to be a Community With Character and embrace the “Six Pillars of Character” from CHARACTER COUNTS!™



Gilbert at a Glance:

| | | | |
|--|-----------------|--|-------------|
| Year Founded: | 1891 | Cost-of-living Index (2008): | 96.3 |
| Year Incorporated: | 1920 | Median age: | 30.65 |
| Planning Area: | 76 square miles | Average Age: | 31.37 |
| Elevation: | 1,273 feet | Number of Households (2008): | 75,816 |
| Annual average rainfall: | 9.23 inches | Transaction Privilege Tax Rate: | 7.80% |
| Annual sunshine days: | 310 days | | |
| Average Temperature (High/Low): | | Highway Distances from Gilbert: | |
| January | 67/41 | Albuquerque, NM | 477 Miles |
| April | 85/54 | Dallas, TX | 1,028 Miles |
| July | 106/77 | Denver, CO | 841 Miles |
| October | 89/59 | Las Vegas, NV | 315 Miles |
| | | Los Angeles, CA | 415 Miles |
| | | Phoenix, AZ | 12 Miles |
| | | Salt Lake City, UT | 708 Miles |
| | | San Diego, CA | 381 Miles |
| | | San Francisco, CA | 813 Miles |
| | | Tucson, AZ | 104 Miles |

More information and statistics can be found at:
www.gilbertaz.gov/busdev/profile



Gilbert Facts

Demographics:

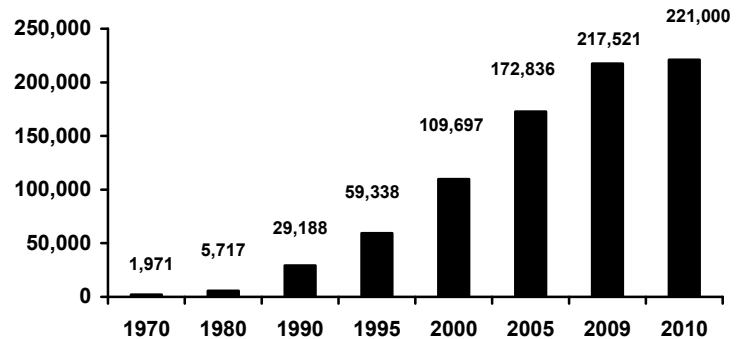
| | Gilbert | Greater Phoenix |
|---|----------------|------------------------|
| Median Household Income: | \$ 80,705 | \$ 56,555 |
| Average Household Size: | 3.20 | 2.85 |
| Average Family Size: | 3.64 | 3.50 |
| High School Graduate: | 18% | 25% |
| Some College, no degree: | 27% | 24% |
| Associate Degree: | 11% | 8% |
| Bachelor's Degree: | 26% | 18% |
| Graduate/Professional Degree: | 13% | 10% |
| High School Graduate or Greater: | 95% | 85% |
| Bachelor's Degree or Higher: | 39% | 28% |

- *Over one-third of the population is under the age of 18*
- *11% of residents are age 65 and above*
- *Median age of Gilbert residents is 30.65 years while the median age for Greater Phoenix is 33.9*
- *In August 2008, Money Magazine honored Gilbert as one of the nation's 100 best places to live*

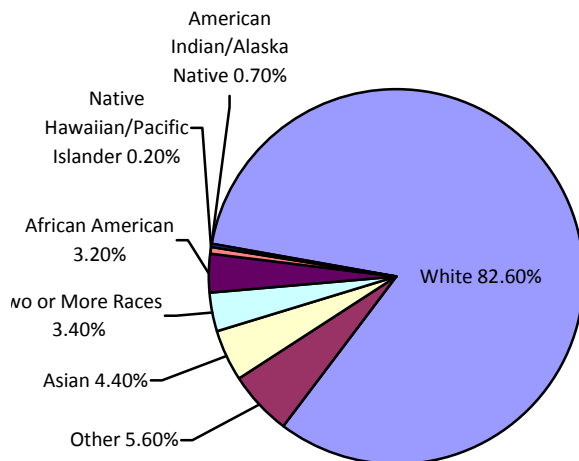
Source: U.S. Census Bureau – 2006-2008 American Community Survey

- *Was named the Fastest Growing Community of 100,000 or greater in 2002 by the U.S. Census Bureau*
- *Population in 1970 was 1,971*
- *The anticipated population at build out is in excess of 330,000*
- *Population increased 276% in the decade of the 1990's and continues to climb*

Population Growth



Gilbert Ethnic Make-up



Source: U.S. Census Bureau – 2006-2008 American Community Survey

Age Distribution

| Age Group | Gilbert (%) | Greater Phoenix (%) |
|-------------|-------------|---------------------|
| Under 18 | 35% | 27% |
| 18-24 | 7% | 9% |
| 25-44 | 33% | 30% |
| 45-64 | 20% | 23% |
| 65 and Over | 5% | 11% |

Source: U.S. Census Bureau – 2006-2008 American Community Survey

Economic Information:

- *The median household income is \$80,705 – the highest among Phoenix cities with a population above 100,000 and 39% above the national average*
- *There are more than 56,200 jobs in Gilbert. Approximately 23,604 of those are held by Gilbert residents*
- *Gilbert’s three hospitals have all opened within the past three years; Gilbert Emergency Hospital, Catholic HealthCare West and Banner Health*

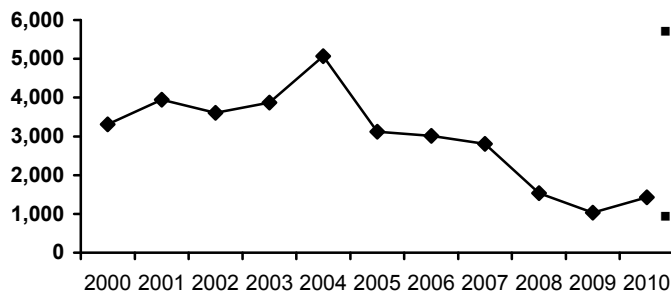
Major Employers

Employees

| | |
|---------------------------------|-------|
| Gilbert Unified School District | 5,038 |
| Banner Health Care | 1,485 |
| Wal-Mart, Inc. | 1,394 |
| Town of Gilbert | 1,184 |
| Target Stores, Inc. | 1,010 |
| Mercy Gilbert Medical Center | 870 |
| GoDaddy Software, Inc. | 710 |
| Fry’s Food Store | 661 |
| Dillard’s | 617 |
| Costco Wholesale | 616 |

Source: Maricopa Association of Governments 2008

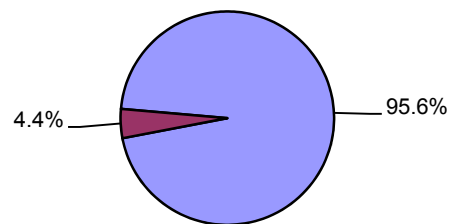
Housing Starts



- *The median value of owner occupied housing units is \$340,300*
- *Over 250 building permits were issued per month on average during FY 2007, for FY 2008, 125 building permits were issued per month on average, and for FY 2009, 85 permits were issued per month on average*
- *Of total housing units, 92.8% are occupied and 7.2% are vacant*

- *Approximately 8 million square feet of new retail space will be added between 2005 and 2010*
- *For 2005 through 2010, development trends call for an additional 2.9 million square feet of new industrial development and 3.5 million square feet of new office development*
- *In 2007, Gilbert welcomed the SanTan Village Regional Shopping Center, the retail portion of a mix-use urban village that ultimately will encompass 3 million square feet and 500 acres of entertainment, retail, restaurant and office uses*

2008 Gilbert Civilian Labor Force = 101,782



■ Employed 97,321 ■ Unemployed 4,461

Source: U.S. Census Bureau – 2006-2008 American Community

Survey

For more on population figures and community resources, visit www.gilbertaz.gov/busdev/profile.

The financial accounts for Gilbert are organized on the basis of funds or account groups. In governmental accounting, a fund is a separate self-balancing set of accounts used to show operating results for a particular activity or activities. Funds are categorized into three classes: governmental, proprietary or fiduciary. Different Fund types are found within each of these three classes.

GOVERNMENTAL FUNDS

General Fund – The general fund accounts for the resources and uses of various Gilbert departments. A majority of the daily operating activity is recorded in this fund. Police, Fire, Development Services, Community Services, Human Resources, Technology Services are all examples of activity in the General Fund. Governmental accounting requires the General Fund be used for all financial resources except those required to be accounted for in another fund.

Special Revenue Funds – These funds account for the proceeds of specific revenue sources that are legally restricted to expenditures for a specific purpose.

→ *Street Fund (Highway User Revenue Fund)*
All street operating costs eligible for state highway revenues are included in this fund. Revenues are derived from State shared fuel tax, vehicle license tax, local transportation assistance fund and other street-related fees.

→ *Community Development Block Grant*
This fund accounts for all federal CDBG revenue. The revenue is used for expenditures that create a more viable community, such as downtown renovation and social services.

→ *HOME Fund*
This fund accounts for Federal Home Investment Partnership revenue. The revenue is used for expenditures that create and maintain affordable housing within the Town.

→ *Grants*
The Town accounts for grant revenue and the related expenditures in a separate fund. The entire expense is included in this fund and any amount not supported by grant revenue is transferred from another fund.

→ *Other Special Revenue*

Other special projects are accounted for in this group of funds. The activity extends beyond one fiscal year and is for a specific event. An example would be the activity related to the Riparian Preserve.

→ *System Development Fees*

This set of funds segregates the revenue to pay for growth related capital projects. The revenue is transferred, as needed, to Capital Projects funds to pay for eligible projects or to Debt Funds to repay debt issued for growth-related construction.

→ *Maintenance Improvement Districts*

Arizona Statutes provide that improvement districts can be established to pay for streetlights and parkway improvements. Gilbert established two funds for these districts. Revenue is received from benefited property owners.

Capital Project Funds – These funds account for revenue received and expenses related to infrastructure improvements such as streets, water, wastewater, and parks. Revenue is received from system development fees, bond proceeds, and other sources.

Debt Service Funds – The short and long-term payment of principal and interest on borrowed funds is accounted for in these funds.

Special Assessment Funds – Special levies are collected against property that benefits from a capital improvement district improvement. There are presently three districts.

PROPRIETARY FUNDS

Enterprise Funds – These are funds in which the services provided are financed and operated similarly to those of a private business. User fees are established and revised as needed to ensure that revenues are adequate to meet all necessary expenditures. Gilbert has enterprise funds for water, wastewater, irrigation and solid waste operations.

Internal Service Funds – Gilbert has three Internal Service Funds; one for fleet maintenance, one for printing service and one for health self insurance. The Internal Service Funds are used to provide service to other departments and to recover the cost of that service. The use of these funds provides a more complete picture of the cost to provide a service because more of the total costs are included in the cost center using the service.

FIDUCIARY FUNDS

Trust and Agency Funds – This fund type is for assets held by the Town in a trustee capacity or as an agent for individuals, private organizations, other governmental units or other funds. Use of these funds facilitates discharge of responsibilities placed upon the governmental unit by virtue of law or other similar authority.

ACCOUNT STRUCTURE

A number of accounts are found within each fund. A fund is divided first into cost centers that include Business Units, Departments, Divisions and activities that relate to a functional area such as Police Patrol – Canine. Within each cost center are object codes that tell what a particular transaction is for.

The account structure hierarchy is:

- Fund
 - Cost Center
 - Object Code

The cost center is further divided into separate object codes to identify the particular revenue or expenditures type. For example, within Police Patrol - Canine there is an object code for fuel that accumulates the costs paid for fuel during that fiscal year.

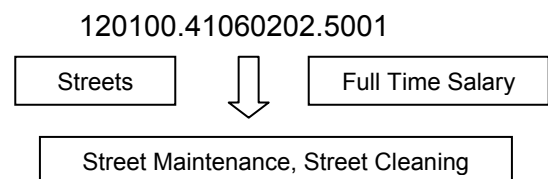
Expense object codes are segregated by the following categories:

- Personnel Services
- Contractual and Other
- Capital Outlay
- Debt and Depreciation
- Transfers

Revenue object codes are also segregated based on the first two numbers in the code.

This segregation provides the ability to summarize expenditure information by major category.

The chart of accounts structure provides distinguishing characteristics for each portion of the account. For example, the Street Fund, Street Cleaning, Salary and Wages would be account:



BUDGET DEVELOPMENT

The budget process begins with revenue projections. Gilbert using a resource constrained budget development process. The Council determines the priorities for the year and then staff develops the best possible budget that incorporates Council priorities and fits within the resources available.

Council set the following boundaries for budget preparation:

- ✓ No change in local sales tax rate (1.5%)
- ✓ No change in property tax for debt service repayment (\$1.15 per \$100)
- ✓ No salary adjustments for market range or for merit pay
- ✓ Maintain an undesignated fund balance of 10% for General Fund operating expenditures
- ✓ Base budgets were to be prepared through the use of a resource constrained model
- ✓ Equipment Replacement Funds for the Water, Wastewater, and Solid Waste Funds are to be funded based on accumulated depreciation
- ✓ Modify the Equipment Replacement Funds for the General and Streets Funds to only include a contingency balance to cover unforeseen and/or unanticipated replacements and additional funding only for current year replacements
- ✓ Health plan benefits and current premium contributions remain unchanged

The major steps in preparation of the budget were:

- ✓ Update FY 2010 projections and five year projections for operating funds
- ✓ Council input of boundaries and priorities
- ✓ Preparation of budget with input from staff
- ✓ Present draft to Council
- ✓ Council review and adoption

The Budget Calendar page depicts the timing in more detail.

STATE EXPENDITURE LIMIT

The State of Arizona sets a limit on the expenditures of local jurisdictions. State Statute

sets the limits unless otherwise approved by the voters. The Town of Gilbert received voter approval to increase this limit because of the population growth rate. Gilbert must budget at or below this limit.

The expenditure limit base approved by the voters must be used in determining Gilbert's expenditure limit until a new base is adopted. The expenditure limit for FY 2011 is \$326,296,351. Some of the specific items excluded from the expenditure limit include: revenue from bond sales, revenues received for interest, trust and agency accounts, federal grants, and amounts accumulated for the purchase of land, buildings, or improvements if the voters approved.

BUDGET AMENDMENTS

Under Arizona Statutes, the budget cannot increase once the Council adopts the preliminary budget.

Transfers between budget line items are submitted throughout the year to align the budget with actual experience and requirements. This provides a more refined picture of what the base should be for the next budget year.

The Town budgets for contingencies in the following funds:

- ✓ General
- ✓ Streets
- ✓ Water
- ✓ Wastewater
- ✓ Residential Solid Waste
- ✓ Commercial Solid Waste

The Council must approve all budget transfers from contingency. The contingency account is used for emergency or unforeseen actions.

BUDGET CARRYFORWARD

If completion of a project or acquisition is not expected during a fiscal year, the amount must be included in the budget for the following fiscal year and balanced along with other requests.

BUDGET BASIS

The budget is prepared on a basis generally consistent with Generally Accepted Accounting Principles (GAAP). The Town's Governmental Funds consist of the General Fund, Special Revenue Funds, Debt Service Funds and Capital Project Funds. Governmental fund type budgets are developed using the modified accrual basis of accounting.

Under the modified accrual basis revenues are estimated for the fiscal year if they are accrued (amounts can be determined and will be collected within the current period). Principal and interest on general long-term debt is budgeted as expenditures when due, whereas other expenditures are budgeted for based on the timing of receipt of the good or service.

Proprietary Fund Budgets – Water, Wastewater, Solid Waste, Irrigation and Internal Service Funds - are adopted using the full accrual basis of accounting whereby revenue projections are developed recognizing revenues earned in the period. Expenditure estimates are developed for all expenses incurred during the fiscal year.

The major differences between the budget and the Comprehensive Annual Financial Report (CAFR) are:

- ✓ Certain revenues, expenditures, and transfers are not included in the budget, but are accrued and reported on the GAAP basis. An example is the increases or decreases in compensated absences are not included for budget purposes but are in the CAFR.
- ✓ Indirect administrative cost allocations to the Enterprise Funds are accounted for as transfers in or out on the budgetary basis, but are recorded as revenues and expenses for the CAFR.
- ✓ New capital outlays in the Enterprise Funds are presented as expenses in the budget, but recorded as assets in the CAFR.
- ✓ Depreciation expense is not included in the budget, but is an expense in the CAFR.
- ✓ Debt service principal payments in the Enterprise Funds are expenses in the budget, but reported as reduction of long-term debt liability in the CAFR.
- ✓ Debt issue, discounts and premiums are considered expensed or earned in the year paid or received, not over the life of the bonds.
- ✓ Encumbrances are treated as expenses in the year the purchase is made for budget purposes.

| Date | Action |
|-------------------|---|
| September 2009 | Citizen Budget Committees Selection Process |
| October 2009 | Citizen Budget Committee Weekly Meetings |
| October 8, 2009 | Citizen Budget Steering Committee Meeting |
| October 22, 2009 | Citizen Budget Steering Committee Meeting |
| November 2009 | 1 st Quarter Expenditure Projections Due from Departments |
| November 5, 2009 | Citizen Budget Steering Committee Meeting |
| November 12, 2009 | Citizen Budget Steering Committee Meeting |
| November 18, 2009 | Citizen Budget Steering Committee Meeting |
| November 30, 2009 | Citizen Budget Steering Committee Meeting |
| December 7, 2009 | Citizen Budget Steering Committee Meeting |
| December 22, 2009 | Council - Review of Citizen Budget Steering Committee Final Report, discussion of Council recommendations; direction on next steps |
| January 2010 | Enterprise and Street funds complete five year plans |
| January 5, 2010 | Council Review of Citizen Budget Steering Committee Final Report |
| January 26, 2010 | Council – discussion/direction on vacancies; evaluation of employee budget reduction submittals; discussion/direction regarding Department Director recommendations for budget reductions in preparing for the 2010-11 budget |
| January 26, 2010 | Council – adopt resolution calling for Election on May 18, 2010 regarding privilege license tax increases |
| February 2010 | 2 nd Quarter Expenditure Projections Due from Departments |
| February 9, 2010 | Council – discussion/direction regarding Outside Agency funding, filling of vacant positions, and Department Director recommendations for budget reductions in preparing for the 2010-11 budget |
| March 23, 2010 | Council – discussion related to timelines, revenues, and expenses; review and evaluation of budget reductions, employee suggestions and Citizen Budget Committee recommendations in preparing the 2010-11 budget |
| March 27, 2010 | Council– discussion related to timelines, revenues, and expenses; review and evaluation of budget reductions, employee suggestions and Citizen Budget Committee recommendations and associated policy direction in preparing the 2010-11 budget |



Budget Calendar

| Date | Action |
|----------------------|---|
| April 2010 | Final Expenditure Projections Due from Departments |
| April 6, 2010 | Council – discussion related to timelines, revenues, and expenses; review and evaluation of budget reductions, employee suggestions and Citizen Budget Committee recommendations in preparing the 2010-11 budget |
| April 6, 2010 | Public Hearing considering the Capital Improvement Plan 2010-2015 |
| April 20, 2010 | Council– discussion related to timelines, revenues, and expenses; review and evaluation of budget reductions, employee suggestions and Citizen Budget Committee recommendations and associated policy direction in preparing the 2010-11 budget |
| May 1, 2010 | Special Council Meeting |
| May 4, 2010 | Council - presentation, discussion, and policy direction regarding preparation of the 2010-11 budget |
| May 18, 2010 | Election results in no changes to privilege license taxes |
| May 22, 2010 | Special Council Meeting to determine direction in light of election results |
| May 25, 2010 | Council consideration and adoption of the FY 2010 - 2015 Capital Improvement Program and Plan |
| May 25, 2010 | Council - presentation, discussion, and policy direction regarding preparation of the 2010-11 budget |
| June 8, 2010 | Council - presentation, discussion, and policy direction regarding preparation of the 2010-11 budget |
| June 22, 2010 | Adopt Preliminary FY 2011 Budget |
| June 8, 2010 | Public hearing and adoption of Secondary Property Tax |
| July 22 and 29, 2010 | Publish FY2010-2011 Preliminary Budget in Arizona Republic |
| August 19, 2010 | Adopt Final FY 2011 Budget |

State Debt Limit

The Arizona Constitution limits the outstanding bonded debt capacity to a certain percentage of Gilbert's secondary assessed valuation based on the type of project to be constructed.

There is a limit of 20% of secondary assessed valuation for projects involving streets, water, sewer, artificial lighting, parks, open space and recreational facility improvements.

There is a limit of 6% of secondary assessed valuation for any other general-purpose project.

Debt Management

Gilbert received voter authorization for \$80 million in street capital projects in 2003 and \$174 million in 2007. Before any new general obligation debt is issued under this approval umbrella, the annual principal and interest costs must be repaid within the property tax levy of \$1.15/100 of secondary assessed valuation. The amount must also fall within the 20% of secondary assessed valuation allowed for projects. Bonds are issued to finance capital project construction. Bonds are not issued to fund operating expenditures.

Gilbert annually reviews the status of outstanding and future potential debt in relation to capacity to defease, call or refund outstanding debt.

Replacement Funding

Separate sub funds exist for fleet replacement. Each cost center in the General, Street, Residential Solid Waste, Commercial Solid Waste and Fleet Maintenance Fund contributes for future replacement of vehicles. The contribution is based on the projected replacement cost/anticipated useful life of the fleet.

When a vehicle is replaced, it must be disposed of to avoid adding to the fleet inventory and to avoid unnecessary maintenance and operation costs.

Replacement funds in Water and Wastewater provide future replacement of infrastructure and fleet.

Growth

Gilbert requires that to the extent possible, growth pay for itself. To that end, the Council adopted seven different system development fees and annually reviews growth related fees. The system development fees are detailed in the special revenue section. Additional fees related to building permits, engineering permits and planning are found in the Development Services section.

Contingency

Gilbert appropriates dollars in the major operating funds for emergency and unknown events. The amount of contingency is equal to 1% of the budget expenditures for General Fund and 5% of the budget expenditures for the Water, Wastewater, Street, and Solid Waste Funds. The Contingency is calculated excluding non-operating items such as capital project transfers and debt service payments.

Reserve

Gilbert maintains a General Fund "rainy day" reserve with a goal of 10% of total General Fund expenditures.

Allowance for Unexpended Appropriations

The Water, Wastewater, Residential Solid Waste, and Commercial Solid Waste operating funds budget include a 2% allowance for unexpended appropriations. For FY10, the General Fund budget includes a 3% allowance for unexpended appropriations. This allowance is based on historical spending patterns and provides a more accurate picture of what the "bottom line" will be.

Revenue

Gilbert strives to balance residential growth with commercial and industrial growth to stabilize the privilege tax revenue.

User fees in Enterprise Fund operations are calculated to recover the entire cost of operations, including indirect costs, debt service, reserve for replacement, and overhead costs.

Gilbert avoids dependence on temporary revenue sources to fund recurring government services.

Gilbert does not use the property tax for operating expenditures.

Gilbert is conservative in revenue estimates. Revenues resulting from possible changes in laws or ordinances are not included in revenue estimates.

Investments

Gilbert keeps all idle funds fully invested as authorized by State Statute.

Accounting, Auditing and Financial Reporting Policies

An independent audit is performed annually. A request for proposal prepared every three years to procure services for the audit.

Gilbert produces a Comprehensive Annual Financial report in accordance with Generally Accepted Accounting Principles (GAAP) as outlined by the Government Accounting Standards Board (GASB).

Gilbert strives to meet the guidelines and criteria necessary to receive the Government Finance Officer's Association Certificate for Excellence in Financial Reporting. Gilbert has received the award annually since 1991.

Purchasing Policy

Gilbert's purchasing policy is adopted by Ordinance. The Council must approve all purchases greater than \$50,000. The purchasing ordinance was revised during FY 2007 and implementation of changes is underway. Changes include more formal documentation and bid requirements. The definition for purchase was revised to encompass the fiscal year for a similar or materially similar item.

Financial Planning

Gilbert adopts a Capital Improvement Plan and Program that plans for all improvements needed. Anticipated maintenance costs are included for all projects. The first five years of additional maintenance costs are combined with other data gathering techniques to project operating results for five years. This information is the basis for developing the next year budget.

Five Year Forecasts

Five year forecasts are updated annually for the following funds:

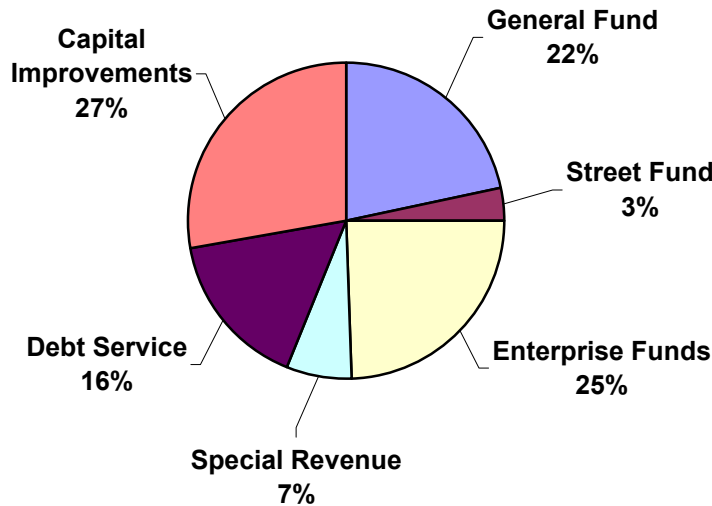
- ◆ General
- ◆ Streets
- ◆ Water
- ◆ Wastewater
- ◆ Residential Solid Waste
- ◆ Commercial Solid Waste

The forecasts are based on assumptions derived from boundaries set by the Council or Executive Team, economic indicators, capital projects anticipated in the Capital Improvement Plan and required rate increases to maintain break even or solvency. The five year forecasts can be found in the Financial Overview section of this budget document.

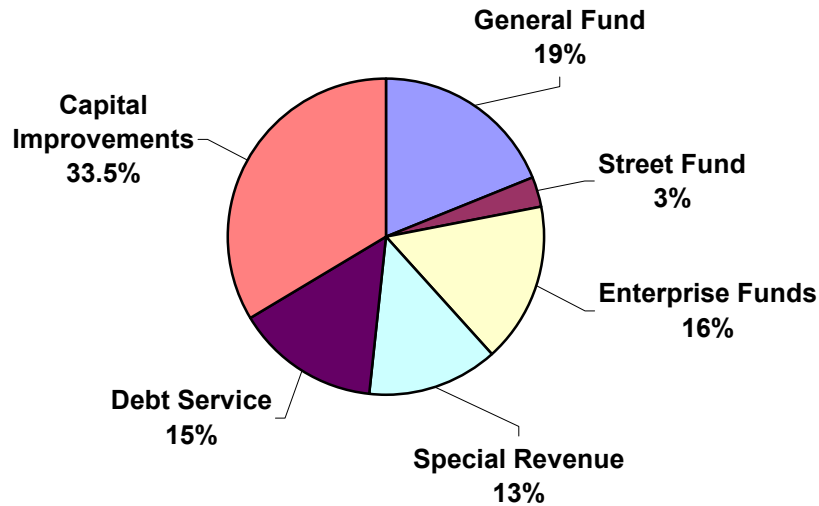
Financial Overview

Source and Use of Funds
Fund Balances
Budget Summary
Five Year Forecast General Information
General Fund Five Year Forecast
Water Fund Five Year Forecast
Wastewater Fund Five Year Forecast
Residential Solid Waste Five Year Forecast
Commercial Solid Waste Five Year Forecast
Street Fund Five Year Forecast
Revenue Summary
Revenue Detail
Expense Summary
Expense Detail
Revenue Sources
Property Tax Rates
Personnel Summary

Source and Use of Funds



The total source of funds for FY 2011 is approximately \$783,627,000. This consists of new revenue and funds carried forward from the previous fiscal years. The revenue detail for each area is found within the budget document – either in the summary section or in the budget detail for that department. The graph above shows percentage of sources by major category, excluding Internal Service Funds.



The total use of funds for FY 2011 is approximately \$594,809,000. The expenditure detail for each area is found within the budget document – either in the summary section or in the budget detail for that department. The graph above shows percent of expenditures by major category, excluding Internal Service Funds.



Fund Balances

| | Starting Balance | Revenue | Total Sources | Total Uses | Ending Balance |
|----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| GENERAL FUND | \$ 54,125,817 | \$ 99,697,640 | \$ 153,823,457 | \$ 102,255,960 | \$ 51,567,497 |
| PUBLIC WORKS FUND | - | 2,971,830 | 2,971,830 | 2,971,830 | - |
| ENTERPRISE FUNDS | | | | | |
| Water | 7,337,326 | 37,234,000 | 44,571,326 | 35,866,580 | 8,704,746 |
| Wastewater | 8,919,800 | 22,114,510 | 31,034,310 | 22,426,300 | 8,608,010 |
| Residential Solid Waste | 5,965,503 | 14,442,500 | 20,408,003 | 13,360,940 | 7,047,063 |
| Commercial Solid Waste | 274,962 | 2,388,100 | 2,663,062 | 2,182,990 | 480,072 |
| Irrigation | - | 32,230 | 32,230 | 32,230 | - |
| STREET FUND | 4,220,559 | 16,717,300 | 20,937,859 | 16,300,700 | 4,637,159 |
| INTERNAL SERVICE FUNDS | | | | | |
| Fleet Maintenance | 482,167 | 7,110,880 | 7,593,047 | 6,479,320 | 1,113,727 |
| Copier and Printing | 512,840 | 368,600 | 881,440 | 553,130 | 328,310 |
| Self-Insurance | 4,689,345 | 12,109,500 | 16,798,845 | 12,815,720 | 3,983,125 |
| SUB FUNDS | | | | | |
| General | 8,109,139 | 1,026,410 | 9,135,549 | 6,094,780 | 3,040,769 |
| Water | 35,812,326 | 5,376,920 | 41,189,246 | 8,108,000 | 33,081,246 |
| Wastewater | 31,912,102 | 5,808,960 | 37,721,062 | 9,080,750 | 28,640,312 |
| Residential Solid Waste | 5,455,814 | 1,214,380 | 6,670,194 | 2,896,000 | 3,774,194 |
| Commercial Solid Waste | 478,609 | 145,300 | 623,909 | 438,000 | 185,909 |
| Street | 4,155,949 | 10,400 | 4,166,349 | 716,000 | 3,450,349 |
| Fleet | 197,028 | 17,050 | 214,078 | 19,000 | 195,078 |
| TOTAL OPERATING FUNDS | \$ 172,649,286 | \$ 228,786,510 | \$ 401,435,796 | \$ 242,598,230 | \$ 158,837,566 |
| SPECIAL REVENUE FUNDS | | | | | |
| Redevelopment | 398,095 | - | 398,095 | - | 398,095 |
| CDBG/HOME | 1,048,954 | 1,357,130 | 2,406,084 | 1,847,130 | 558,954 |
| Solid Waste Container | 14,348 | 61,200 | 75,548 | 60,000 | 15,548 |
| Traffic Signal SDF | 1,041,132 | 689,000 | 1,730,132 | 820,000 | 910,132 |
| Police SDF | 1,695,896 | 680,000 | 2,375,896 | 2,748,710 | (372,814) |
| Fire SDF | (18,587,654) | 1,139,000 | (17,448,654) | 1,452,610 | (18,901,264) |
| General Government SDF | (2,298,636) | 745,000 | (1,553,636) | 2,363,580 | (3,917,216) |
| Parks and Recreation SDF | 8,843,920 | 4,092,000 | 12,935,920 | 9,866,990 | 3,068,930 |
| Water SDF | 21,430,040 | 11,335,000 | 32,765,040 | 16,355,140 | 16,409,900 |
| Water Resource Fee | 19,198,447 | 1,626,000 | 20,824,447 | 16,449,000 | 4,375,447 |
| Wastewater SDF | (37,535,373) | 11,507,340 | (26,028,033) | 10,472,860 | (36,500,893) |
| Grants | 9,688,046 | 5,000,000 | 14,688,046 | 7,697,000 | 6,991,046 |
| Police Impound | 488,423 | 320,000 | 808,423 | 353,320 | 455,103 |
| Street Light Improvement | (68,415) | 1,692,300 | 1,623,885 | 1,755,860 | (131,975) |
| Parkway Improvement | 71,516 | 1,340,780 | 1,412,296 | 1,479,450 | (67,154) |
| Other Special Revenue | 2,380,669 | 1,296,780 | 3,677,449 | 1,529,930 | 2,147,519 |
| CAPITAL IMPROVEMENT FUNDS | | | | | |
| CIP Administration | - | 808,800 | 808,800 | 808,800 | - |
| Improvement Districts | 2,654 | 50,059,590 | 50,062,244 | 50,059,590 | 2,654 |
| Streets and Transportation | 92,285,038 | 12,276,080 | 104,561,118 | 92,244,080 | 12,317,038 |



Fund Balances

| | <u>Starting Balance</u> | <u>Revenue</u> | <u>Total Sources</u> | <u>Total Uses</u> | <u>Ending Balance</u> |
|-------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| Traffic Control | (632,963) | 1,791,000 | 1,158,037 | 1,570,000 | (411,963) |
| Redevelopment | 3,298,351 | 8,236,000 | 11,534,351 | 8,236,000 | 3,298,351 |
| Municipal Facilities | 16,624 | 5,746,220 | 5,762,844 | 5,312,140 | 450,704 |
| Water | 7,270,097 | 22,871,000 | 30,141,097 | 25,973,000 | 4,168,097 |
| Wastewater | (2,731,363) | 1,242,000 | (1,489,363) | 1,242,000 | (2,731,363) |
| Storm Water | (91,611) | - | (91,611) | - | (91,611) |
| Parks and Open Space | 880,864 | 6,196,000 | 7,076,864 | 7,016,000 | 60,864 |
| DEBT SERVICE FUNDS | | | | | |
| General Obligation Debt | 6,975,014 | 29,734,140 | 36,709,154 | 29,577,380 | 7,131,774 |
| Improvement Districts | 227,429 | 677,250 | 904,679 | 678,450 | 226,229 |
| MPC - Public Facilities | 8,042,717 | 17,435,180 | 25,477,897 | 26,374,800 | (896,903) |
| MPC - Water System | 23,021,552 | 15,089,140 | 38,110,692 | 18,458,140 | 19,652,552 |
| MPC - Wastewater | 11,263,131 | 9,405,860 | 20,668,991 | 9,405,860 | 11,263,131 |
| | | | | | - |
| TRUST AND AGENCY FUNDS | 104,437 | 100 | 104,537 | 2,500 | 102,037 |
| TOTAL ALL FUNDS | <u>\$ 330,390,665</u> | <u>\$ 453,236,400</u> | <u>\$ 783,627,065</u> | <u>\$ 594,808,550</u> | <u>\$ 188,818,515</u> |

The Fund Balances table shows the estimated carry forward balance combined with new revenue and transfers from other funds to provide an available resources column. Total uses include expenses and transfers to other funds that subtract from the available resources. The ending balance is a projection based on estimated beginning balance plus an assumption of 100% revenue collection and 100% funds expended.

Some of the funds indicate a planned deficit position during this fiscal year. Following is an explanation of the variance:

- The Traffic Signal SDF, Fire SDF, General Government SDF, and Wastewater SDF Funds have planned deficits due to cash funding of capital projects. Gilbert updates the Capital Improvement Plan and the System Development Fee model annually to determine long range cash balances in these funds.
- The Traffic Control Capital Improvement Fund reflects a negative balance due to timing of funding.
- The Wastewater Capital Improvement Fund reflects a negative balance due to timing of funding.
- The Storm Water Capital Improvement Fund reflects a negative balance due to timing of developer payments.
- The Street Light Improvement District Fund accesses a levy on homeowner's property tax bill for the street light usage in their subdivision. The amount accessed each year is calculated on projected expenditures and number of lots in the subdivision. The amount levied cannot exceed a certain percentage of the assessed value of the property. As the property values rise, the amount that is levied can increase accordingly.



Budget Summary

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Fund | 951.90 | 918.72 | 903.52 | 897.52 | 856.06 |
| Public Works Fund | 0.00 | 0.00 | 0.00 | 0.00 | 31.00 |
| Enterprise Funds | 184.80 | 195.70 | 199.70 | 199.70 | 203.25 |
| Street Fund | 55.30 | 55.30 | 55.30 | 49.30 | 49.30 |
| Internal Service Funds | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |
| Sub Funds | 3.76 | 3.68 | 3.68 | 3.68 | 3.68 |
| Special Revenue | 5.00 | 8.50 | 21.10 | 10.60 | 10.10 |
| Capital Improvements | 0.00 | 0.00 | 0.00 | 0.00 | 4.40 |
| Debt Service | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Trust Accounts | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 1,226.76 | 1,207.90 | 1,209.30 | 1,186.80 | 1,183.79 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Fund | 121,144,655 | 114,042,014 | 112,271,750 | 108,747,463 | 102,255,960 |
| Public Works Fund | - | - | - | - | 2,971,830 |
| Enterprise Funds | 70,138,091 | 66,424,861 | 77,433,450 | 68,638,603 | 73,869,040 |
| Street Fund | 21,824,301 | 20,072,508 | 17,068,410 | 15,648,315 | 16,300,700 |
| Internal Service Funds | 19,891,931 | 18,427,606 | 19,222,200 | 18,628,320 | 19,848,170 |
| Sub Funds | 3,746,873 | 2,625,003 | 17,149,630 | 8,987,554 | 27,352,530 |
| Special Revenue | 65,699,308 | 41,178,236 | 66,453,680 | 56,288,250 | 75,251,580 |
| Capital Improvements | 217,815,638 | 185,034,017 | 320,206,740 | 101,515,340 | 192,461,610 |
| Debt Service | 146,063,224 | 171,862,339 | 99,992,420 | 65,402,040 | 84,494,630 |
| Trust Accounts | 2,500 | 2,500 | 2,500 | 2,500 | 2,500 |
| Total Expenses | \$666,326,520 | \$619,669,084 | \$ 729,800,780 | \$ 443,858,385 | \$ 594,808,550 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 94,289,112 | 94,768,134 | 95,973,940 | 93,055,750 | 92,997,160 |
| Supplies & Contractual | 156,900,673 | 158,383,871 | 192,631,190 | 153,767,543 | 169,950,750 |
| Capital Outlay | 226,260,454 | 194,561,077 | 333,517,390 | 106,667,002 | 206,322,870 |
| Transfers Out | 188,876,282 | 171,956,002 | 107,678,260 | 90,368,090 | 125,537,770 |
| Total Expenses | \$666,326,520 | \$619,669,084 | \$ 729,800,780 | \$ 443,858,385 | \$ 594,808,550 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 572,401,853 | 751,898,903 | 533,862,370 | 386,944,290 | 453,236,400 |
| Total Expenses | 666,326,520 | 619,669,084 | 729,800,780 | 443,858,385 | 594,808,550 |
| Net Operating Result | \$ (93,924,668) | \$ 132,229,819 | \$(195,938,410) | \$ (56,914,095) | \$(141,572,150) |

A five year financial forecast is prepared annually for the following funds:

- ✓ General Fund
- ✓ Street Fund
- ✓ Water Fund
- ✓ Wastewater Fund
- ✓ Residential Solid Waste Fund
- ✓ Commercial Solid Waste Fund

These forecasts are interactive financial planning models which allow the Council and staff to view multiple scenarios to determine the optimal budget for a specific fund. Multiple versions of each forecast are created as assumptions and market conditions change. The final versions of these five year forecasts are included in this section.

The five year financial forecasts include the same elements and most of the assumptions related to expenditure changes are applied consistently throughout. The projected revenue drives the expenditures in the General Fund and the Street fund; whereas, the revenue in the Water, Wastewater and Solid Waste Funds is determined based on the necessary expenditures to operate these enterprise operations.

The elements of the models include:

1. Beginning Balance - the projected balance available for current operations
2. Total Revenue – includes all revenue sources and transfers in from other funds
3. Base Expenditures – reflects what the expenditures would be if no changes are made to the budget for the General Fund and what the base is with expenditure assumptions for the other Funds
4. Base Expenditures Change – specific requested changes to the budget
5. One Time Expenditures – specific expenses that occur once
6. Capital Project Expenditures – includes transfers to other funds to finance construction and future operating costs in the fund for new capital projects
7. Total Fund Balance – what amount will be available at fiscal year end

The following expenditure assumptions are consistent among all six forecasts:

- ✓ There were no compensation increases for FY 2011. In addition, no compensation increases are anticipated for FY 2012. All future years include a 3% market adjustment and a 5% merit adjustment based on performance.
- ✓ Benefit increases are estimated at 10% based on information provided by the Health Insurance Trust. Impact to each fund will differ depending on employee benefit elections.
- ✓ A 3% inflationary factor is included for all future years. This factor is based on CPI and will be adjusted with changes in the economy for future years.
- ✓ The insurance market adjustment provides an escalator based on estimates from Risk Management.



General Fund Five Year Forecast

| | <u>Adopted FY 2011</u> | <u>Projected FY 2012</u> | <u>Projected FY 2013</u> | <u>Projected FY 2014</u> | <u>Projected FY 2015</u> |
|--------------------------------|----------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| Beginning Balance | 54,126,000 | 51,568,000 | 38,948,000 | 25,771,000 | 10,053,000 |
| Committed Fund Balance | (33,018,000) | (29,052,000) | (25,340,000) | (21,636,000) | (22,403,000) |
| Available Fund Balance | 21,108,000 | 22,516,000 | 13,608,000 | 4,135,000 | (12,350,000) |
| Total Revenue | 99,698,000 | 95,261,000 | 97,019,000 | 101,122,000 | 105,596,000 |
| Base Expenditures | 102,002,000 | 102,002,000 | 102,002,000 | 102,002,000 | 102,002,000 |
| Base Expenditure - Change | (3,143,000) | (1,587,000) | 2,779,000 | 7,161,000 | 11,010,000 |
| Sub-Total Base Expenditures | 98,859,000 | 100,415,000 | 104,781,000 | 109,163,000 | 113,012,000 |
| One Time Expenditures | 2,297,000 | 4,157,000 | 4,018,000 | 4,689,000 | 4,398,000 |
| Capital Project Expenditures | 1,100,000 | 3,309,000 | 1,397,000 | 2,988,000 | 10,496,000 |
| Total Expenditures | 102,256,000 | 107,881,000 | 110,196,000 | 116,840,000 | 127,906,000 |
| Unreserved Fund Balance | 18,550,000 | 9,896,000 | 431,000 | (11,583,000) | (34,660,000) |
| Operating Result | (2,558,000) | (12,620,000) | (13,177,000) | (15,718,000) | (22,310,000) |

Expenditure Assumptions:

| | | | | | |
|-----------------------------|------------|------------|-------------|-------------|-------------|
| Compensation | 0.0% | 0.0% | 8.0% | 8.0% | 8.0% |
| Benefit Increases | 0.0% | 8.0% | 10.0% | 10.0% | 10.0% |
| Inflationary Index | 0.0% | 3.0% | 3.0% | 3.0% | 3.0% |
| Insurance Market Adjustment | 3% | 10.0% | 10.0% | 10.0% | 10.0% |
| Anticipated Salary Savings | - | - | (2,225,620) | (4,927,049) | (8,156,925) |
| Operating Contingency | 1,106,000 | 2,070,000 | 2,206,000 | 2,352,000 | 2,498,000 |
| SDF Bonding Reservation | 22,818,000 | 18,252,000 | 14,340,000 | 9,936,000 | 9,603,000 |
| Minimum Balance | 10,200,000 | 10,800,000 | 11,000,000 | 11,700,000 | 12,800,000 |

Revenue Assumptions:

| | | | | | |
|--------------------------------|------|--------|-------|------|------|
| Retail Sales Tax (Base Growth) | 0.0% | 0.0% | 3.0% | 5.0% | 5.0% |
| Construction Sales Tax | 0.0% | 0.0% | 3.0% | 5.0% | 8.0% |
| Other Sales Tax | 0.0% | 0.0% | 3.0% | 5.0% | 5.0% |
| State Shared Income Tax | 0.0% | -15.0% | -5.0% | 0.0% | 0.0% |
| State Shared Sales Tax | 0.0% | 3.0% | 3.0% | 5.0% | 5.0% |
| Police Fines | 0.0% | 3.0% | 3.0% | 3.0% | 3.0% |
| Development Services | 0.0% | 0.0% | 3.0% | 5.0% | 8.0% |
| Community Services | 0.0% | 3.0% | 3.0% | 3.0% | 3.0% |

The following items highlight contributing factors that affect the General Fund:

- ✓ Anticipated salary savings is determined based on the percentage of employees anticipated to be at maximum rate of pay for their classification. This savings only applies when a merit increase is given for that particular fiscal year.
- ✓ Operating contingency is 1% of budget base expenditures at a given point in the budget process.
- ✓ Allowance for unexpended is assuming that there will be a percentage of budgeted expenditures that are not actually spent at the end of the fiscal year. This allowance is determined to be 3% of the budgeted base expenditures at a given point in the budget process.
- ✓ Revenue assumptions are presented more fully in the Revenue section of the summary. In general Gilbert is anticipated to experience two more years of economic downturn with a slow recovery starting in FY 2013.
- ✓ Construction Sales Tax is anticipated to be lower than FY 2010 and will begin to recover in FY 2013 as a part of a general economic recovery.
- ✓ The committed fund balance includes an allowance for the System Development Fee (SDF) bonding reservation required to repay debt in SDF funds that are projected to have a negative balance due to reductions in new construction.
- ✓ The Council adopted a reserve policy for the General Fund recommending a reservation of Fund balance equal to 10% of total expenditures.
- ✓ The base expenditure change is driven by the expenditure assumptions and by the police standard set by the Council sub-committee. For every 1,000 people added to population, 1.1 police officers are added. The model calculates all the related costs for these officers in terms of police supervision, support services, prosecution and court.



Water Fund Five Year Forecast

| | Adopted FY 2011 | Projected FY 2012 | Projected FY 2013 | Projected FY 2014 | Projected FY 2015 |
|------------------------------|--------------------|----------------------|----------------------|----------------------|----------------------|
| Beginning Balance | 7,337,000 | 8,705,000 | 9,892,000 | 12,805,000 | 17,422,000 |
| Total Revenue | 37,234,000 | 38,077,000 | 39,471,000 | 40,956,000 | 42,443,000 |
| Base Expenditures | 30,841,000 | 31,296,000 | 32,553,000 | 33,820,000 | 33,459,000 |
| Base Expenditure - Change | - | 496,000 | 1,046,000 | 1,236,000 | 1,446,000 |
| Sub-Total Base Expenditures | 30,841,000 | 31,792,000 | 33,599,000 | 35,056,000 | 34,905,000 |
| One Time Expenditures | 2,391,000 | 1,281,000 | 959,000 | 978,000 | 995,000 |
| Capital Project Expenditures | 2,635,000 | 3,818,000 | 1,999,000 | 305,000 | 10,060,000 |
| Total Expenditures | 35,867,000 | 36,891,000 | 36,557,000 | 36,339,000 | 45,960,000 |
| Total Fund Balance | 8,704,000 | 9,891,000 | 12,806,000 | 17,422,000 | 13,905,000 |
| Operating Result | 1,367,000 | 1,186,000 | 2,914,000 | 4,617,000 | (3,517,000) |

Expenditure Assumptions:

| | | | | | |
|-----------------------------|-----------|-----------|-----------|-----------|-----------|
| Compensation | 0% | 0% | 8% | 8% | 8% |
| Benefit Increases | 0% | 10% | 10% | 10% | 10% |
| Inflationary Index | 0% | 3% | 3% | 3% | 3% |
| Insurance Market Adjustment | 3% | 10% | 10% | 10% | 10% |
| Allowance for Unexpended | (551,000) | (567,000) | (603,000) | (633,000) | (664,000) |
| Operating Contingency | 1,378,000 | 1,418,000 | 1,508,000 | 1,581,000 | 1,659,000 |

Revenue Assumptions:

| | | | | | |
|----------------|----|----|----|----|----|
| Rate Increase | 0% | 0% | 0% | 0% | 0% |
| Revenue Change | 2% | 2% | 4% | 4% | 4% |

The following items highlight contributing factors that affect the Water Fund:

- ✓ Allowance for unexpended is assuming that there will be a percentage of budgeted expenditures that are not actually spent at the end of the fiscal year. This allowance is determined to be 2% of the budgeted base expenditures at a given point in the budget process.
- ✓ Operating contingency is 5% of budget base expenditures at a given point in the budget process.
- ✓ Operating result is Total Revenue less Base Expenditures less capital maintenance costs which are included in the Capital Project Expenditure line item.
- ✓ Rates are reviewed annually to ensure that revenues meet operating needs. The Water Fund rate structure is currently projected to be sufficient to finance operations without a rate increase in current or future planning years.



Wastewater Fund Five Year Forecast

| | Adopted FY 2011 | Projected FY 2012 | Projected FY 2013 | Projected FY 2014 | Projected FY 2015 |
|------------------------------|--------------------|----------------------|----------------------|----------------------|----------------------|
| Beginning Balance | 8,920,000 | 8,608,000 | 9,102,000 | 8,566,000 | 8,780,000 |
| Total Revenue | 22,115,000 | 22,573,000 | 23,401,000 | 24,228,000 | 25,055,000 |
| Base Expenditures | 20,399,000 | 20,728,000 | 21,402,000 | 22,114,000 | 22,854,000 |
| Base Expenditure - Change | - | 296,000 | 482,000 | 697,000 | 957,000 |
| Sub-Total Base Expenditures | 20,399,000 | 21,024,000 | 21,884,000 | 22,811,000 | 23,811,000 |
| One Time Expenditures | 1,111,000 | 1,056,000 | 1,547,000 | 1,202,000 | 1,320,000 |
| Capital Project Expenditures | 917,000 | - | 505,000 | - | 1,173,000 |
| Total Expenditures | 22,427,000 | 22,080,000 | 23,936,000 | 24,013,000 | 26,304,000 |
| Total Fund Balance | 8,608,000 | 9,101,000 | 8,567,000 | 8,781,000 | 7,531,000 |
| Operating Result | (312,000) | 493,000 | (535,000) | 215,000 | (1,249,000) |

Expenditure Assumptions:

| | | | | | |
|-----------------------------|-----------|-----------|-----------|-----------|-----------|
| Compensation | 0% | 0% | 8% | 8% | 8% |
| Benefit Increases | 0% | 10% | 10% | 10% | 10% |
| Inflationary Index | 0% | 3% | 3% | 3% | 3% |
| Insurance Market Adjustment | 3% | 10% | 10% | 10% | 10% |
| Allowance for Unexpended | (407,000) | (407,000) | (424,000) | (443,000) | (463,000) |
| Operating Contingency | 1,018,000 | 1,018,000 | 1,061,000 | 1,107,000 | 1,157,000 |

Revenue Assumptions:

| | | | | | |
|-------------------------|----|----|----|----|----|
| Rate Increase | 0% | 0% | 0% | 0% | 0% |
| Revenue Change (Growth) | 2% | 2% | 4% | 4% | 4% |

The following items highlight contributing factors that affect the Wastewater Fund:

- ✓ Allowance for unexpended is assuming that there will be a percentage of budgeted expenditures that are not actually spent at the end of the fiscal year. This allowance is determined to be 2% of the budgeted base expenditures at a given point in the budget process.
- ✓ Operating contingency is 5% of budget base expenditures at a given point in the budget process.
- ✓ Operating result is Total Revenue less Total Expenditures.
- ✓ Rates are reviewed annually to ensure that revenues meet operating needs. The Wastewater Fund rate structure is currently projected to be sufficient to finance operations without a rate increase in current or future planning years.



Residential Solid Waste Five Year Forecast

| | Adopted FY 2011 | Projected FY 2012 | Projected FY 2013 | Projected FY 2014 | Projected FY 2015 |
|------------------------------|--------------------|----------------------|----------------------|----------------------|----------------------|
| Beginning Balance | 5,966,000 | 7,048,000 | 7,779,000 | 7,546,000 | 6,733,000 |
| Total Revenue | 14,443,000 | 14,555,000 | 14,904,000 | 15,320,000 | 15,734,000 |
| Base Expenditures | 12,666,000 | 12,905,000 | 13,578,000 | 14,298,000 | 15,069,000 |
| Base Expenditure - Change | - | 259,000 | 603,000 | 1,105,000 | 1,307,000 |
| Sub-Total Base Expenditures | 12,666,000 | 13,164,000 | 14,181,000 | 15,403,000 | 16,376,000 |
| One Time Expenditures | 695,000 | 660,000 | 956,000 | 729,000 | 492,000 |
| Capital Project Expenditures | - | - | - | - | - |
| Total Expenditures | 13,361,000 | 13,824,000 | 15,137,000 | 16,132,000 | 16,868,000 |
| Total Fund Balance | 7,048,000 | 7,779,000 | 7,546,000 | 6,734,000 | 5,599,000 |
| Operating Result | 1,082,000 | 731,000 | (233,000) | (812,000) | (1,134,000) |

Expenditure Assumptions:

| | | | | | |
|-----------------------------|-----------|-----------|-----------|-----------|-----------|
| Compensation | 0% | 0% | 8% | 8% | 8% |
| Benefit Increases | 0% | 10% | 10% | 10% | 10% |
| Inflationary Index | 0% | 3% | 3% | 3% | 3% |
| Insurance Market Adjustment | 3% | 10% | 10% | 10% | 10% |
| Allowance for Unexpended | (258,000) | (263,000) | (284,000) | (308,000) | (328,000) |
| Operating Contingency | 645,000 | 658,000 | 709,000 | 770,000 | 819,000 |

Revenue Assumptions:

| | | | | | |
|----------------|---------------------------------|----|----|----|----|
| Rate Increase | 0% | 0% | 0% | 0% | 0% |
| Revenue Change | based on reduced growth numbers | | | | |

The following items highlight contributing factors that affect the Residential Solid Waste Fund:

- ✓ Allowance for unexpended is assuming that there will be a percentage of budgeted expenditures that are not actually spent at the end of the fiscal year. This allowance is determined to be 2% of the budgeted base expenditures at a given point in the budget process.
- ✓ Operating contingency is 5% of budget base expenditures at a given point in the budget process.
- ✓ Operating result is Total Revenue less Total Expenditures.
- ✓ Rates are reviewed annually to ensure that revenues meet operating needs. The Residential Solid Waste Fund rate structure is currently projected to be sufficient to finance operations without a rate increase in current or future planning years.



Commercial Solid Waste Five Year Forecast

| | Adopted FY 2011 | Projected FY 2012 | Projected FY 2013 | Projected FY 2014 | Projected FY 2015 |
|------------------------------|--------------------|----------------------|----------------------|----------------------|----------------------|
| Beginning Balance | 275,000 | 480,000 | 630,000 | 695,000 | 622,000 |
| Total Revenue | 2,388,000 | 2,365,000 | 2,377,000 | 2,389,000 | 2,401,000 |
| Base Expenditures | 2,102,000 | 2,151,000 | 2,243,000 | 2,341,000 | 2,445,000 |
| Base Expenditure - Change | - | - | 1,000 | 49,000 | 60,000 |
| Sub-Total Base Expenditures | 2,102,000 | 2,151,000 | 2,244,000 | 2,390,000 | 2,505,000 |
| One Time Expenditures | 81,000 | 64,000 | 67,000 | 72,000 | 101,000 |
| Capital Project Expenditures | - | - | - | - | - |
| Total Expenditures | 2,183,000 | 2,215,000 | 2,311,000 | 2,462,000 | 2,606,000 |
| Total Fund Balance | 480,000 | 630,000 | 696,000 | 622,000 | 417,000 |
| Operating Result | 205,000 | 150,000 | 66,000 | (73,000) | (205,000) |

Expenditure Assumptions:

| | | | | | |
|-----------------------------|----------|----------|----------|----------|----------|
| Compensation | 0% | 0% | 8% | 8% | 8% |
| Benefit Increases | 0% | 10% | 10% | 10% | 10% |
| Inflationary Index | 0% | 3% | 3% | 3% | 3% |
| Insurance Market Adjustment | 3% | 10% | 10% | 10% | 10% |
| Allowance for Unexpended | (43,000) | (43,000) | (45,000) | (47,000) | (49,000) |
| Operating Contingency | 107,000 | 107,000 | 112,000 | 119,000 | 125,000 |

Revenue Assumptions:

| | | | | | |
|----------------|----|----|----|----|----|
| Rate Increase | 0% | 0% | 0% | 0% | 0% |
| Revenue Change | 0% | 0% | 0% | 0% | 0% |

The following items highlight contributing factors that affect the Commercial Solid Waste Fund:

- ✓ Allowance for unexpended is assuming that there will be a percentage of budgeted expenditures that are not actually spent at the end of the fiscal year. This allowance is determined to be 2% of the budgeted base expenditures at a given point in the budget process.
- ✓ Operating contingency is 5% of budget base expenditures at a given point in the budget process.
- ✓ Operating result is Total Revenue less Total Expenditures.
- ✓ Future base changes reflect anticipated increases to landfill costs and vehicle maintenance charges.



Street Fund Five Year Forecast

| | Adopted FY 2011 | Projected FY 2012 | Projected FY 2013 | Projected FY 2014 | Projected FY 2015 |
|------------------------------|----------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| Beginning Balance | 4,221,000 | 4,637,000 | 5,716,000 | 4,837,000 | 3,485,000 |
| Total Revenue | 16,717,000 | 18,374,000 | 18,792,000 | 19,960,000 | 20,476,000 |
| Base Expenditures | 15,690,000 | 16,575,000 | 17,967,000 | 19,567,000 | 20,433,000 |
| Base Expenditure - Change | - | 76,000 | 460,000 | 460,000 | 460,000 |
| Sub-Total Base Expenditures | 15,690,000 | 16,651,000 | 18,427,000 | 20,027,000 | 20,893,000 |
| One Time Expenditures | 380,000 | 444,300 | 500,800 | 477,000 | 502,000 |
| Capital Project Expenditures | 231,000 | 200,000 | 743,000 | 807,000 | - |
| Total Expenditures | 16,301,000 | 17,295,300 | 19,670,800 | 21,311,000 | 21,395,000 |
| Total Fund Balance | 4,637,000 | 5,715,700 | 4,837,200 | 3,486,000 | 2,566,000 |
| Operating Result | 416,000 | 1,078,700 | (878,800) | (1,351,000) | (919,000) |

Expenditure Assumptions:

| | | | | | |
|-----------------------------|-----------|-----------|-----------|-----------|-----------|
| Compensation | 0% | 0% | 8% | 8% | 8% |
| Benefit Increases | 0% | 10% | 10% | 10% | 10% |
| Inflationary Index | 0% | 3% | 3% | 3% | 3% |
| Insurance Market Adjustment | 3% | 10% | 10% | 10% | 10% |
| Allowance for Unexpended | (254,000) | (266,000) | (302,000) | (333,000) | (350,000) |
| Operating Contingency | 634,000 | 662,000 | 732,000 | 810,000 | 852,000 |

Revenue Assumptions:

Revenue Change Based on estimates from AZ League/MAG

The following items highlight contributing factors that affect the Street Fund:

- ✓ Allowance for unexpended is assuming that there will be a percentage of budgeted expenditures that are not actually spent at the end of the fiscal year. This allowance is determined to be 2% of the budgeted base expenditures at a given point in the budget process.
- ✓ Operating contingency is 5% of budget base expenditures at a given point in the budget process.
- ✓ Operating result is Total Revenue less Base Expenditures less capital maintenance costs which are included in the Capital Project Expenditure line item.
- ✓ Revenue in this fund is driven by state shared revenue and the state's economy. In 2012 an adjustment is due with the reallocation based on the 2010 census which will increase revenue.
- ✓ The base expenditure change is reflective of increasing costs for street maintenance due to growth in infrastructure.



Revenue Summary

| | Actual 2007-08 | Actual 2008-09 | Budget 2009-10 | Projected 2009-10 | Budget 2010-11 |
|----------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| GENERAL FUND: | | | | | |
| Non-Allocated | 103,395,670 | 93,424,486 | 89,772,610 | 89,991,605 | 79,156,290 |
| Management and Policy | 2,444,505 | 2,328,781 | 2,404,170 | 2,176,110 | 2,000 |
| Support Services | 3,689,951 | 3,648,818 | 4,211,760 | 3,796,530 | 522,330 |
| Legal and Court | 312,168 | 253,785 | 217,800 | 207,650 | 96,000 |
| Development Services | 7,426,571 | 3,774,846 | 3,759,540 | 3,589,600 | 2,892,300 |
| Police | 3,714,187 | 3,883,316 | 4,054,000 | 3,943,010 | 3,957,050 |
| Fire | 1,361,926 | 2,111,389 | 1,342,000 | 1,287,230 | 1,350,000 |
| Public Works | 1,166,751 | 1,172,550 | 1,316,370 | 1,218,230 | - |
| Community Services | 2,497,377 | 2,830,582 | 2,877,570 | 2,788,700 | 3,415,530 |
| Non-Departmental | 12,739 | 97,824 | - | - | 8,306,140 |
| TOTAL GENERAL FUND | \$ 126,021,845 | \$ 113,526,377 | \$ 109,955,820 | \$ 108,998,665 | \$ 99,697,640 |
| PUBLIC WORKS | \$ - | \$ - | \$ - | \$ - | \$ 2,971,830 |
| ENTERPRISE OPERATIONS: | | | | | |
| Water | 32,768,881 | 34,194,008 | 37,123,530 | 35,743,484 | 37,234,000 |
| Wastewater | 19,155,592 | 20,722,158 | 21,926,260 | 21,956,170 | 22,114,510 |
| Residential Solid Waste | 13,462,880 | 14,490,554 | 14,339,500 | 16,373,990 | 14,442,500 |
| Commercial Solid Waste | 2,467,780 | 2,478,328 | 2,414,100 | 3,232,810 | 2,388,100 |
| Irrigation | 66,626 | 157,764 | 66,510 | 66,510 | 32,230 |
| TOTAL ENTERPRISE | \$ 67,921,760 | \$ 72,042,812 | \$ 75,869,900 | \$ 77,372,964 | \$ 76,211,340 |
| STREETS | \$ 20,883,726 | \$ 18,193,579 | \$ 17,078,830 | \$ 16,494,040 | \$ 16,717,300 |
| INTERNAL SERVICES | \$ 20,656,368 | \$ 19,791,225 | \$ 20,334,980 | \$ 19,803,981 | \$ 19,588,980 |
| SUB FUNDS: | | | | | |
| General | 530,493 | 207,994 | 90,000 | 70,730 | 1,026,410 |
| Water | 4,164,085 | 4,401,932 | 5,102,440 | 4,928,540 | 5,376,920 |
| Wastewater | 4,332,846 | 6,032,529 | 6,106,490 | 5,992,920 | 5,808,960 |
| Residential Solid Waste | 1,277,055 | 1,930,785 | 1,775,070 | 1,884,120 | 1,214,380 |
| Commercial Solid Waste | 162,530 | 389,925 | 259,540 | 254,080 | 145,300 |
| Streets | 2,234,514 | 77,628 | 35,000 | 30,190 | 10,400 |
| Fleet | 76,984 | 71,452 | 17,050 | 17,050 | 17,050 |
| TOTAL SUB FUNDS | \$ 12,778,507 | \$ 13,112,245 | \$ 13,385,590 | \$ 13,177,630 | \$ 13,599,420 |
| SUB TOTAL OPERATING FUNDS | \$ 248,262,206 | \$ 236,666,238 | \$ 236,625,120 | \$ 235,847,280 | \$ 228,786,510 |
| SPECIAL REVENUE | \$ 49,572,984 | \$ 28,682,032 | \$ 33,968,630 | \$ 45,282,820 | \$ 42,881,530 |
| CAPITAL IMPROVEMENTS | \$ 208,533,478 | \$ 338,724,122 | \$ 152,160,700 | \$ 37,290,120 | \$ 109,226,690 |
| DEBT SERVICE | \$ 66,029,392 | \$ 147,825,715 | \$ 111,106,920 | \$ 68,523,970 | \$ 72,341,570 |
| TRUST ACCOUNTS | \$ 3,792 | \$ 796 | \$ 1,000 | \$ 100 | \$ 100 |
| GRAND TOTAL REVENUE | \$ 572,401,852 | \$ 751,898,903 | \$ 533,862,370 | \$ 386,944,290 | \$ 453,236,400 |
| CARRY OVER FUNDS | | | | | \$ 330,390,665 |
| TOTAL RESOURCES | | | | | \$ 783,627,065 |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|------------------------------------|-----------------------|----------------------|----------------------|----------------------|----------------------|
| GENERAL FUND | | | | | |
| Non-Allocated: | | | | | |
| Privilege License Tax | 56,533,469 | 48,643,086 | 43,869,000 | 46,590,000 | 44,236,000 |
| CATV Franchise Fee | 1,697,649 | 1,700,476 | 1,770,150 | 1,563,260 | 1,563,500 |
| Electric Franchise | 361,032 | 357,265 | 369,840 | 366,490 | 366,500 |
| Natural Gas Franchise | 536,474 | 485,947 | 547,010 | 514,840 | 515,000 |
| State Shared Privilege License Tax | 16,316,998 | 14,125,962 | 13,177,000 | 13,050,000 | 13,320,000 |
| Urban Revenue Sharing | 24,985,772 | 26,434,943 | 22,922,110 | 22,922,110 | 17,283,340 |
| SRP in Lieu | 831,159 | 948,510 | 948,500 | 1,327,755 | 1,327,800 |
| Investment Income | 1,446,791 | 260,758 | 500,000 | 36,000 | 200,000 |
| Other Revenue | 686,328 | 467,539 | 5,669,000 | 3,621,150 | 344,150 |
| Total Non-Allocated | \$ 103,395,670 | \$ 93,424,486 | \$ 89,772,610 | \$ 89,991,605 | \$ 79,156,290 |
| Management and Policy: | | | | | |
| Mayor and Council | 165,100 | 168,730 | 220,070 | 154,130 | - |
| Town Manager | 770,050 | 656,190 | 814,530 | 649,010 | - |
| Financial Planning | 495,170 | 334,400 | 331,180 | 331,180 | - |
| Capital Project Coordination | 1,005,881 | 1,161,640 | 1,035,390 | 1,035,390 | - |
| Town Clerk | 8,305 | 6,061 | 3,000 | 6,400 | 2,000 |
| Total Management and Policy | \$ 2,444,505 | \$ 2,328,781 | \$ 2,404,170 | \$ 2,176,110 | \$ 2,000 |
| Support Services: | | | | | |
| Administration | - | 48,290 | 51,810 | 47,160 | - |
| Facilities Maintenance | 65 | 1,773 | - | - | - |
| Public Safety Center | - | 117,453 | 38,950 | 201,340 | 200,000 |
| Heritage Annex | 16,424 | 28,284 | 16,300 | 16,300 | 16,300 |
| Accounting | 858,135 | 505,315 | 1,074,830 | 494,400 | 5,000 |
| Sales Tax Audit & Collection | - | - | - | - | 300,830 |
| Utility Customer Service | 1,549,337 | 1,659,980 | 1,653,770 | 1,667,240 | - |
| Technology Services Administration | 56,270 | 59,830 | 58,620 | 58,620 | - |
| Communication Services | 108,537 | 154,480 | 194,200 | 194,200 | - |
| Application Operations | 189,720 | 209,290 | 245,020 | 245,020 | - |
| GIS Application and Support | 589,310 | 557,333 | 567,670 | 567,570 | - |
| Human Resources | 209,341 | 195,760 | 200,580 | 199,150 | 200 |
| Training and Development | 46,590 | 49,900 | 46,630 | 45,810 | - |
| Risk Management | 66,221 | 60,130 | 63,380 | 59,720 | - |
| Total Support Services | \$ 3,689,951 | \$ 3,648,818 | \$ 4,211,760 | \$ 3,796,530 | \$ 522,330 |
| Legal and Court: | | | | | |
| Town Prosecutor | 10,391 | 8,364 | 7,300 | 4,500 | 4,500 |
| Municipal Court | 301,778 | 245,421 | 210,500 | 203,150 | 91,500 |
| Total Legal and Court | \$ 312,168 | \$ 253,785 | \$ 217,800 | \$ 207,650 | \$ 96,000 |
| Development Services: | | | | | |
| Administration and Customer Svc | 269,733 | 239,673 | 234,000 | 219,000 | 360,750 |
| Permit and Plan Review - Building | 3,937,366 | 2,100,671 | 1,946,500 | 2,255,740 | 1,625,000 |
| Permit and Plan Review - Fire | 616,293 | 251,740 | 330,800 | 149,500 | 144,500 |
| Permit and Plan Review - Engineer | 1,544,322 | 499,682 | 505,970 | 280,980 | 326,100 |
| Inspection and Compliance - Bldg | 10,495 | 226 | - | 370 | - |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|--------------------------------------|---------------------|---------------------|---------------------|----------------------|---------------------|
| Inspection and Compliance - Fire | 68,516 | 34,152 | 39,970 | 38,780 | 39,000 |
| Inspection and Compliance - Eng | 27,158 | 13,577 | 16,000 | 8,800 | 8,950 |
| Inspection and Compliance - Code | 425 | 360 | - | 380 | - |
| Inspection and Compliance - Backflow | 205,702 | 203,354 | 209,540 | 220,440 | - |
| Planning and Development | 746,460 | 431,395 | 476,760 | 409,580 | 388,000 |
| Business Development Administration | 101 | 16 | - | 6,030 | - |
| Total Development Services | \$ 7,426,571 | \$ 3,774,846 | \$ 3,759,540 | \$ 3,589,600 | \$ 2,892,300 |
| Police Department: | | | | | |
| Animal Control | 2,640 | 865 | 3,000 | 100 | - |
| Incarceration | 1,001,223 | 1,014,787 | 960,000 | 1,319,220 | 1,319,220 |
| Patrol | 534,239 | 472,367 | 435,000 | 446,300 | 436,130 |
| Canine | 5,500 | - | - | - | - |
| Traffic | 1,913,703 | 1,693,064 | 1,968,000 | 1,532,360 | 1,557,000 |
| Court Support | 202,191 | 178,788 | 191,450 | 157,750 | 157,700 |
| School Programs | 51,765 | - | - | - | - |
| Records | 48,448 | 36,956 | 46,560 | 32,150 | 32,000 |
| Property | (452,715) | - | - | - | - |
| Alarm Management | 89,690 | 174,532 | 132,860 | 138,000 | 138,000 |
| Counseling | 317,130 | 311,839 | 317,130 | 317,130 | 317,000 |
| Property Crimes | 374 | - | - | - | - |
| Total Police Department | \$ 3,714,187 | \$ 3,883,316 | \$ 4,054,000 | \$ 3,943,010 | \$ 3,957,050 |
| Fire Department: | | | | | |
| Administration | 10,933 | 10,254 | 10,000 | 10,040 | 10,000 |
| Training | 32,314 | 30,192 | 30,000 | 15,000 | 20,000 |
| Operations | 1,312,919 | 2,070,016 | 1,270,000 | 1,261,840 | 1,120,000 |
| Prevention | 5,201 | 105 | - | 350 | 200,000 |
| Investigation | - | - | 2,000 | - | - |
| Emergency Operations Center | 558 | 822 | 30,000 | - | - |
| Total Fire Department | \$ 1,361,926 | \$ 2,111,389 | \$ 1,342,000 | \$ 1,287,230 | \$ 1,350,000 |
| Public Works: | | | | | |
| Public Works Administration | 717,170 | 736,740 | 837,470 | 757,110 | - |
| Utility Locates | 449,581 | 435,810 | 478,900 | 461,120 | - |
| Total Public Works | \$ 1,166,751 | \$ 1,172,550 | \$ 1,316,370 | \$ 1,218,230 | \$ - |
| Community Services: | | | | | |
| Administration | 112 | - | - | - | - |
| Parks and Open Space | 28,688 | 25,846 | 15,060 | 19,280 | 218,080 |
| Freestone Park | 43,040 | 38,440 | 33,480 | 45,130 | 45,130 |
| Crossroads Park | 52,087 | 59,248 | 45,130 | 40,290 | 40,290 |
| McQueen Park | 38,287 | 39,684 | 42,690 | 41,120 | 41,120 |
| Hetchler Park | 17,207 | 14,012 | 12,060 | 8,690 | 8,690 |
| Discovery Park | 23,528 | 28,010 | 29,110 | 15,840 | 15,840 |
| Cosmo Park | 1,992 | 874 | 560 | 1,440 | 1,440 |
| Elliot District Park | - | - | - | - | 131,910 |
| Gilbert Pool | 61,095 | 5,922 | - | 40 | - |
| Mesquite Pool | 76,638 | 88,941 | 86,650 | 114,050 | 122,650 |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|---------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Greenfield Pool | 107,398 | 110,938 | 119,350 | 119,370 | 137,060 |
| Perry Pool | 53,501 | 95,413 | 117,610 | 110,970 | 127,000 |
| Willams Field Pool | 62,212 | 91,550 | 122,320 | 105,140 | 121,950 |
| Community Center | 95,522 | 92,405 | 92,150 | 93,630 | 104,750 |
| McQueen Activity Center | 316,478 | 229,818 | 249,300 | 215,310 | 220,800 |
| Page Park Center | 43,132 | 22,610 | 30,570 | 25,410 | 75,770 |
| Freestone Recreation Center | 823,264 | 823,204 | 852,010 | 844,290 | 949,210 |
| Southeast Regional Library | 75,704 | 347,378 | 381,600 | 370,200 | 461,510 |
| Perry Branch Library | 89,081 | 229,509 | 81,800 | 100,120 | 100,120 |
| Teen Programs | 7,228 | 13,400 | - | 1,390 | - |
| Youth Sports | 56,744 | 51,608 | 73,000 | 51,610 | 51,610 |
| Adult Sports | 235,571 | 257,739 | 286,000 | 286,000 | 286,000 |
| Special Events | 149,453 | 129,153 | 160,280 | 140,780 | 85,000 |
| Special Needs | 13,197 | 13,605 | 15,840 | 15,840 | 15,840 |
| Outdoor Programs | 26,217 | 21,275 | 31,000 | 22,760 | 22,760 |
| 4th of July Activities | - | - | - | - | 10,000 |
| Gilbert Days | - | - | - | - | 20,000 |
| Constitution Week | - | - | - | - | 1,000 |
| Total Community Services | \$ 2,497,377 | \$ 2,830,582 | \$ 2,877,570 | \$ 2,788,700 | \$ 3,415,530 |
| Non-Departmental: | | | | | |
| Transportation | 12,739 | 97,824 | - | - | - |
| Transfers In: | | | | | |
| Overhead | - | - | - | - | 2,808,220 |
| Court | - | - | - | - | 100,000 |
| Police Security | - | - | - | - | 120,000 |
| Police Impound | - | - | - | - | 55,920 |
| Riparian | - | - | - | - | 25,000 |
| Other | - | - | - | - | 5,197,000 |
| Total Non-Departmental | \$ 12,739 | \$ 97,824 | \$ - | \$ - | \$ 8,306,140 |
| TOTAL GENERAL FUND | \$ 126,021,845 | \$ 113,526,377 | \$ 109,955,820 | \$ 108,998,665 | \$ 99,697,640 |
| PUBLIC WORKS | | | | | |
| Utility Customer Service | - | - | - | - | 1,672,450 |
| Public Works Administration | - | - | - | - | 821,420 |
| Utility Locates | - | - | - | - | 477,960 |
| TOTAL PUBLIC WORKS FUND | \$ - | \$ - | \$ - | \$ - | \$ 2,971,830 |
| ENTERPRISE OPERATIONS | | | | | |
| WATER | | | | | |
| Non-Allocated: | | | | | |
| Meter Water Sales | 29,462,052 | 31,181,577 | 33,480,000 | 32,493,490 | 34,145,000 |
| Meter Installation | 532,473 | 189,579 | 171,000 | 215,920 | 226,000 |
| Hydrant Water Metered Sales | 640,759 | 368,566 | 404,000 | 250,930 | 256,000 |
| Account Activation Fee | 276,732 | 284,719 | 276,000 | 284,720 | 290,000 |
| Delinquency/Late Fee | 1,157,940 | 1,249,476 | 1,234,000 | 1,156,150 | 1,177,000 |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|--------------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Investment Income | 59,772 | 21,889 | - | 20,830 | - |
| Other Non-Allocated | 33,543 | 309,407 | - | 161,994 | - |
| Total Non-Allocated | 32,163,271 | 33,605,213 | 35,565,000 | 34,584,034 | 36,094,000 |
| Production | | | | | |
| North Water Plant Production | 336,475 | 277,230 | 258,530 | 339,530 | 240,000 |
| Santan Vista Water Treatment Plant | - | 285,232 | 1,300,000 | 819,920 | 900,000 |
| Total Production | 336,475 | 562,462 | 1,558,530 | 1,159,450 | 1,140,000 |
| Distribution | 231,442 | 11,554 | - | - | - |
| Metering | 37,693 | 14,779 | - | - | - |
| TOTAL WATER | \$ 32,768,881 | \$ 34,194,008 | \$ 37,123,530 | \$ 35,743,484 | \$ 37,234,000 |
| WASTEWATER | | | | | |
| Non-Allocated: | | | | | |
| Reuse/Recharge Water Use Charge | 833,375 | 778,241 | 853,000 | 666,250 | 670,000 |
| Commercial Wastewater | 1,651,509 | 1,848,141 | 1,874,000 | 1,942,230 | 1,971,500 |
| Residential Wastewater | 15,800,402 | 16,993,845 | 18,261,000 | 18,120,960 | 18,515,800 |
| Investment Income | 253,921 | 16,966 | 69,000 | 1,600 | - |
| Other Non-Allocated | 461,414 | 981,549 | 792,050 | 978,070 | 920,000 |
| Total Non-Allocated | 19,000,619 | 20,618,742 | 21,849,050 | 21,709,110 | 22,077,300 |
| Administration | - | 1,220 | - | - | - |
| Collection | 80,963 | 8,525 | - | 169,850 | - |
| Reclaimed: | | | | | |
| Effluent Recharge | - | 498 | - | - | - |
| Total Reclaimed | - | 498 | - | - | - |
| Quality | 74,010 | 92,798 | 77,210 | 77,210 | 37,210 |
| TOTAL WASTEWATER | \$ 19,155,592 | \$ 20,722,158 | \$ 21,926,260 | \$ 21,956,170 | \$ 22,114,510 |
| RESIDENTIAL SOLID WASTE | | | | | |
| Non-Allocated: | | | | | |
| Solid Waste Collection | 12,317,652 | 13,352,207 | 13,480,000 | 13,353,150 | 13,825,000 |
| Investment Income | 36,580 | 5,990 | 12,000 | 3,000 | 2,500 |
| Other Non-Allocated | 1,842 | 43,331 | - | 2,166,250 | - |
| Total Non-Allocated | 12,356,074 | 13,401,528 | 13,492,000 | 15,522,400 | 13,827,500 |
| Administration | - | - | - | - | - |
| Collections | 172,010 | 165,681 | 25,000 | 82,870 | 55,000 |
| Uncontained | 27,899 | 42,266 | 25,000 | 28,800 | 25,000 |
| Recycling | 906,428 | 877,984 | 797,500 | 737,050 | 535,000 |
| Environmental Programs | 470 | 3,095 | - | 2,870 | - |
| TOTAL RESIDENTIAL SOLID WASTE | \$ 13,462,880 | \$ 14,490,554 | \$ 14,339,500 | \$ 16,373,990 | \$ 14,442,500 |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|---------------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| COMMERCIAL SOLID WASTE | | | | | |
| Non-Allocated: | | | | | |
| Other Non-Allocated | 3,662 | 11,302 | - | 899,000 | - |
| Total Non-Allocated | 3,662 | 11,302 | - | 899,000 | - |
| Administration | 60,000 | 63,000 | 30,000 | 30,000 | 25,000 |
| Collections | 1,660,863 | 1,804,192 | 1,767,000 | 1,732,470 | 1,780,300 |
| Rolloffs | 743,254 | 599,834 | 617,100 | 571,340 | 582,800 |
| TOTAL COMMERCIAL SOLID WASTE | \$ 2,467,780 | \$ 2,478,328 | \$ 2,414,100 | \$ 3,232,810 | \$ 2,388,100 |
| IRRIGATION | \$ 66,626 | \$ 157,764 | \$ 66,510 | \$ 66,510 | \$ 32,230 |
| TOTAL ENTERPRISE | \$ 67,921,760 | \$ 72,042,812 | \$ 75,869,900 | \$ 77,372,964 | \$ 76,211,340 |
| STREETS | | | | | |
| Non-Allocated: | | | | | |
| Highway User Tax | 12,333,576 | 10,651,366 | 10,000,000 | 9,800,000 | 10,448,320 |
| Local Transportation Assistance | 849,374 | 861,189 | 937,070 | 518,740 | - |
| Auto Lieu Tax | 7,205,753 | 6,450,644 | 6,000,000 | 6,062,420 | 6,168,980 |
| Investment Income | 177,360 | 25,226 | 21,760 | 7,580 | 5,000 |
| Other Non-Allocated | (5,435) | 42,126 | 25,000 | 2,500 | - |
| Total Non-Allocated | 20,560,628 | 18,030,551 | 16,983,830 | 16,391,240 | 16,622,300 |
| Street Maintenance: | | | | | |
| Asphalt Patching | 50,000 | 51,183 | 50,000 | 50,590 | 50,000 |
| Street Cleaning | 158,936 | - | - | - | - |
| Total Street Maintenance | 208,936 | 51,183 | 50,000 | 50,590 | 50,000 |
| Traffic Control: | | | | | |
| Street Marking | 6,059 | - | - | - | - |
| Street Signs | 4,572 | 6,262 | - | 1,030 | - |
| Street Lighting | 43,326 | 52,643 | 25,000 | 45,660 | 45,000 |
| Traffic Signal Maintenance | 51,977 | 39,508 | 20,000 | 4,500 | - |
| Total Traffic Control | 105,934 | 98,413 | 45,000 | 51,190 | 45,000 |
| Right of Way Maintenance: | | | | | |
| Landscape Maintenance | 1,019 | 11,525 | - | 390 | - |
| Concrete Repair | 7,209 | 1,907 | - | 630 | - |
| Total Right of Way Maintenance | 8,228 | 13,432 | - | 1,020 | - |
| TOTAL STREETS | \$ 20,883,726 | \$ 18,193,579 | \$ 17,078,830 | \$ 16,494,040 | \$ 16,717,300 |
| INTERNAL SERVICE | | | | | |
| Fleet Maintenance: | | | | | |
| Fleet Maintenance | 7,698,855 | 6,795,223 | 7,117,980 | 6,954,220 | 7,110,880 |
| Fleet Maintenance | 7,698,855 | 6,795,223 | 7,117,980 | 6,954,220 | 7,110,880 |
| Copy Services | 387,011 | 406,661 | 377,000 | 362,150 | 368,600 |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Health Self-Insurance | 12,570,502 | 12,589,341 | 12,840,000 | 12,487,611 | 10,977,000 |
| Dental Self-Insurance | - | - | - | - | 1,132,500 |
| TOTAL INTERNAL SERVICES | \$ 20,656,368 | \$ 19,791,225 | \$ 20,334,980 | \$ 19,803,981 | \$ 19,588,980 |
| SUB-FUNDS | | | | | |
| General: | | | | | |
| Replacement | 530,493 | 207,994 | 90,000 | 70,730 | - |
| Other | - | - | - | - | 1,026,410 |
| Total General Sub-Funds | 530,493 | 207,994 | 90,000 | 70,730 | 1,026,410 |
| Water Replacement | 4,164,085 | 4,401,932 | 5,102,440 | 4,928,540 | 5,376,920 |
| Wastewater: | | | | | |
| Replacement | 4,056,683 | 5,667,221 | 5,773,000 | 5,613,810 | 5,781,460 |
| Riparian | 276,163 | 365,308 | 333,490 | 379,110 | 27,500 |
| Total Wastewater Sub-Funds | 4,332,846 | 6,032,529 | 6,106,490 | 5,992,920 | 5,808,960 |
| Residential SW Replacement | 1,277,055 | 1,930,785 | 1,775,070 | 1,884,120 | 1,214,380 |
| Commercial SW Replacement | 162,530 | 389,925 | 259,540 | 254,080 | 145,300 |
| Streets Replacement | 2,234,514 | 77,628 | 35,000 | 30,190 | 10,400 |
| Fleet Replacement | 76,984 | 71,452 | 17,050 | 17,050 | 17,050 |
| TOTAL SUB-FUNDS | \$ 12,778,507 | \$ 13,112,245 | \$ 13,385,590 | \$ 13,177,630 | \$ 13,599,420 |
| TOTAL OPERATING FUNDS | \$ 248,262,205 | \$ 236,666,238 | \$ 236,625,120 | \$ 235,847,280 | \$ 228,786,510 |
| SPECIAL REVENUE FUNDS | | | | | |
| Redevelopment | 186,410 | 33,100 | 158,000 | 150,400 | - |
| CDBG/HOME | 714,624 | 479,030 | 1,582,950 | 1,582,950 | 1,357,130 |
| Solid Waste Container | 189,420 | 96,338 | 49,200 | 108,250 | 61,200 |
| Traffic Signal SDF | 2,570,889 | 1,222,914 | 562,000 | 901,000 | 689,000 |
| Police SDF | 2,114,072 | 1,041,187 | 488,000 | 1,059,000 | 680,000 |
| Fire SDF | 3,037,001 | 1,731,628 | 817,000 | 1,828,000 | 1,139,000 |
| General Government SDF | 2,277,634 | 1,151,146 | 535,000 | 1,172,000 | 745,000 |
| Parks and Recreation SDF | 6,223,698 | 5,030,602 | 2,728,000 | 6,411,000 | 4,092,000 |
| Water SDF | 12,145,354 | 6,647,698 | 6,050,000 | 8,244,000 | 11,335,000 |
| Water Resource Fee | 4,165,883 | 2,016,865 | 1,626,000 | 2,499,000 | 1,626,000 |
| Wastewater SDF | 10,086,363 | 1,605,815 | 6,936,000 | 8,653,420 | 11,507,340 |
| Grants | 1,034,224 | 2,239,576 | 6,993,450 | 6,855,850 | 5,000,000 |
| Police Impound | 280,030 | 407,437 | 360,000 | 316,100 | 320,000 |
| Street Light Improvement | 1,246,886 | 1,432,039 | 1,706,610 | 1,706,610 | 1,692,300 |
| Parkway Improvement | 724,929 | 862,323 | 1,302,340 | 1,302,340 | 1,340,780 |
| Other Special Revenue | 2,575,568 | 2,684,334 | 2,074,080 | 2,492,900 | 1,296,780 |
| TOTAL SPECIAL REVENUE FUNDS | \$ 49,572,984 | \$ 28,682,032 | \$ 33,968,630 | \$ 45,282,820 | \$ 42,881,530 |



Revenue Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|-----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| CAPITAL IMPROVEMENTS | | | | | |
| Capital Project Management | - | - | - | - | 808,800 |
| Improvement Districts | 582,139 | 8,711,608 | 100,000,000 | 55,100 | 50,059,590 |
| Streets and Transportation | 14,794,742 | 184,156,433 | 10,059,000 | 9,371,000 | 12,276,080 |
| Traffic Control | 4,491,496 | 2,471,378 | 1,003,000 | 161,000 | 1,791,000 |
| Redevelopment | 1,120,451 | 4,572,928 | 9,369,000 | 2,121,000 | 8,236,000 |
| Municipal Facilities | 14,091,456 | 16,073,143 | 1,052,700 | 261,000 | 5,746,220 |
| Water | 128,738,990 | 57,059,795 | 24,659,000 | 14,681,020 | 22,871,000 |
| Wastewater | 15,378,879 | (3,017,049) | 1,324,000 | 9,611,000 | 1,242,000 |
| Storm Water | 243,000 | 25,661 | - | 103,000 | - |
| Parks and Open Space | 29,092,323 | 68,670,225 | 4,694,000 | 926,000 | 6,196,000 |
| TOTAL CAPITAL IMPROVEMENTS | \$ 208,533,478 | \$ 338,724,122 | \$ 152,160,700 | \$ 37,290,120 | \$ 109,226,690 |
| DEBT SERVICE | | | | | |
| General Obligation Debt | 30,083,528 | 34,178,449 | 34,063,600 | 33,781,190 | 29,734,140 |
| Improvement Districts | 2,121,161 | 421,894 | 234,370 | 889,620 | 677,250 |
| MPC - Public Facilities | 10,338,918 | 92,361,283 | 16,718,000 | 17,003,210 | 17,435,180 |
| MPC - Water | 15,291,509 | 10,730,597 | 9,971,000 | 9,971,000 | 15,089,140 |
| MPC - Wastewater | 8,194,277 | 10,133,492 | 50,119,950 | 6,878,950 | 9,405,860 |
| TOTAL DEBT SERVICE | \$ 66,029,392 | \$ 147,825,715 | \$ 111,106,920 | \$ 68,523,970 | \$ 72,341,570 |
| TRUST ACCOUNTS | \$ 3,792 | \$ 796 | \$ 1,000 | \$ 100 | \$ 100 |
| GRAND TOTAL REVENUE | \$ 572,401,851 | \$ 751,898,903 | \$ 533,862,370 | \$ 386,944,290 | \$ 453,236,400 |



Expense Summary

| | <u>Actual 2007-08</u> | <u>Actual 2008-09</u> | <u>Budget 2009-10</u> | <u>Projected 2009-10</u> | <u>Budget 2010-11</u> |
|-------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| GENERAL FUND: | | | | | |
| Management and Policy | 5,740,034 | 5,654,759 | 5,720,140 | 5,277,525 | 4,011,470 |
| Support Services | 12,394,177 | 12,060,765 | 12,753,390 | 12,230,886 | 10,804,180 |
| Legal and Court | 4,499,441 | 4,442,275 | 4,497,000 | 4,405,878 | 4,476,260 |
| Development Services | 12,690,647 | 10,127,883 | 7,959,960 | 8,006,324 | 6,392,590 |
| Police | 35,765,900 | 36,462,813 | 37,763,430 | 37,068,147 | 36,676,870 |
| Fire | 20,493,123 | 20,521,178 | 20,993,790 | 20,364,615 | 20,926,650 |
| Public Works | 1,278,668 | 1,172,560 | 1,316,390 | 1,218,245 | - |
| Community Services | 11,219,303 | 11,003,102 | 11,198,520 | 10,860,243 | 11,076,330 |
| Non-Departmental | 17,063,362 | 12,596,679 | 10,069,130 | 9,315,600 | 7,891,610 |
| TOTAL GENERAL FUND | \$ 121,144,655 | \$ 114,042,014 | \$ 112,271,750 | \$ 108,747,463 | \$ 102,255,960 |
| PUBLIC WORKS | \$ - | \$ - | \$ - | \$ - | \$ 2,971,830 |
| ENTERPRISE OPERATIONS: | | | | | |
| Water | 30,852,092 | 28,696,144 | 37,240,630 | 31,383,588 | 35,866,580 |
| Wastewater | 23,461,187 | 22,034,033 | 23,727,000 | 21,986,548 | 22,426,300 |
| Residential Solid Waste | 13,392,759 | 13,248,731 | 14,161,580 | 13,145,636 | 13,360,940 |
| Commercial Solid Waste | 2,365,816 | 2,288,189 | 2,237,730 | 2,056,321 | 2,182,990 |
| Irrigation | 66,238 | 157,764 | 66,510 | 66,510 | 32,230 |
| TOTAL ENTERPRISE | \$ 70,138,091 | \$ 66,424,861 | \$ 77,433,450 | \$ 68,638,603 | \$ 73,869,040 |
| STREETS | \$ 21,824,301 | \$ 20,072,508 | \$ 17,068,410 | \$ 15,648,315 | \$ 16,300,700 |
| INTERNAL SERVICES | \$ 19,891,931 | \$ 18,427,606 | \$ 19,222,200 | \$ 18,628,320 | \$ 19,848,170 |
| SUB FUNDS: | | | | | |
| General | 1,114,281 | 1,770,593 | 7,500,000 | 3,766,600 | 6,094,780 |
| Water | 105,707 | 42,331 | 3,600,000 | - | 8,108,000 |
| Wastewater | 366,898 | 371,014 | 3,683,630 | 505,890 | 9,080,750 |
| Residential Solid Waste | 1,136,220 | 194,912 | 1,520,000 | 3,133,433 | 2,896,000 |
| Commercial Solid Waste | 201,197 | 220,719 | 364,000 | 1,130,111 | 438,000 |
| Streets | 822,570 | - | 460,000 | 429,520 | 716,000 |
| Fleet | - | 25,434 | 22,000 | 22,000 | 19,000 |
| TOTAL SUB FUNDS | \$ 3,746,873 | \$ 2,625,003 | \$ 17,149,630 | \$ 8,987,554 | \$ 27,352,530 |
| TOTAL OPERATING FUNDS | \$ 236,745,851 | \$ 221,591,992 | \$ 243,145,440 | \$ 220,650,255 | \$ 242,598,230 |
| SPECIAL REVENUE FUNDS | \$ 65,699,308 | \$ 41,178,236 | \$ 66,453,680 | \$ 56,288,250 | \$ 75,251,580 |
| CAPITAL IMPROVEMENTS | \$ 217,815,638 | \$ 185,034,017 | \$ 320,206,740 | \$ 101,515,340 | \$ 192,461,610 |
| DEBT SERVICE | \$ 146,063,224 | \$ 171,862,339 | \$ 99,992,420 | \$ 65,402,040 | \$ 84,494,630 |
| TRUST ACCOUNTS | \$ 2,500 | \$ 2,500 | \$ 2,500 | \$ 2,500 | \$ 2,500 |
| GRAND TOTAL EXPENSES | \$ 666,326,520 | \$ 619,669,084 | \$ 729,800,780 | \$ 443,858,385 | \$ 594,808,550 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|------------------------------------|---------------------|---------------------|---------------------|----------------------|---------------------|
| GENERAL FUND | | | | | |
| MANAGEMENT AND POLICY | | | | | |
| Mayor and Council | 546,305 | 555,658 | 681,890 | 514,443 | 625,070 |
| Boards and Commissions | 38,204 | 26,288 | 29,900 | 23,595 | 29,800 |
| Manager: | | | | | |
| Town Manager | 919,423 | 662,167 | 643,680 | 647,876 | 511,020 |
| Neighborhood Services | 289,911 | 224,998 | 236,400 | 183,812 | 183,630 |
| Communication | 659,229 | 634,969 | 693,570 | 653,887 | 457,140 |
| Financial Planning | 690,329 | 639,767 | 920,850 | 657,933 | 271,210 |
| Capital Project Coordination | 1,005,926 | 1,161,638 | 1,036,650 | 1,036,650 | - |
| Intergovernmental | 363,287 | 333,403 | 371,320 | 357,003 | 359,240 |
| Total Manager | 3,928,106 | 3,656,942 | 3,902,470 | 3,537,161 | 1,782,240 |
| Town Clerk | 692,380 | 876,336 | 590,860 | 677,326 | 1,059,340 |
| General Counsel | 535,039 | 539,535 | 515,020 | 525,000 | 515,020 |
| TOTAL MANAGEMENT AND POLICY | \$ 5,740,034 | \$ 5,654,759 | \$ 5,720,140 | \$ 5,277,525 | \$ 4,011,470 |
| SUPPORT SERVICES | | | | | |
| Support Services Administration | 168,958 | 159,028 | 160,520 | 157,440 | 152,210 |
| Facilities Management: | | | | | |
| Facilities Maintenance | 833,601 | 776,253 | 812,690 | 761,347 | 802,160 |
| Municipal Office I | 376,042 | 387,574 | 361,620 | 382,408 | 340,510 |
| Public Works Facility | 173,325 | 172,929 | 179,110 | 182,410 | 156,970 |
| Municipal Office II | 147,204 | 159,230 | 194,620 | 177,025 | 169,240 |
| Public Safety Center | 898,112 | 894,594 | 952,060 | 965,890 | 852,550 |
| South Area Service Center | 186,104 | 176,344 | 222,510 | 223,135 | 203,570 |
| Temporary Facilities | 150,811 | - | - | - | - |
| Heritage Annex | 37,626 | 24,232 | 39,710 | 39,710 | 39,010 |
| Traffic Center/Radio Facility | - | 26,260 | 44,460 | 38,960 | 43,600 |
| Total Facilities Management | 2,802,824 | 2,617,416 | 2,806,780 | 2,770,885 | 2,607,610 |
| Financial Services: | | | | | |
| Accounting | 703,013 | 775,542 | 786,950 | 780,770 | 727,750 |
| Purchasing | 305,869 | 324,712 | 324,900 | 303,580 | 251,070 |
| Utility Customer Service | 1,549,355 | 1,659,971 | 1,653,770 | 1,667,255 | - |
| Tax Auditing | - | - | - | - | 300,820 |
| Total Financial Services | 2,558,236 | 2,760,225 | 2,765,620 | 2,751,605 | 1,279,640 |
| Technology Services: | | | | | |
| Technology Services Admin | 319,219 | 314,562 | 313,010 | 304,105 | 294,050 |
| Communication Services | 1,464,568 | 1,519,963 | 1,829,470 | 1,417,665 | 1,671,040 |
| Application Operations | 2,471,219 | 2,303,843 | 2,416,540 | 2,351,990 | 2,324,910 |
| GIS Application and Support | 735,781 | 696,034 | 676,710 | 657,250 | 664,260 |
| Imaging Support | - | - | 83,250 | 150,820 | 161,610 |
| Total Technology Services | 4,990,787 | 4,834,402 | 5,318,980 | 4,881,830 | 5,115,870 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|---|----------------------|----------------------|----------------------|----------------------|----------------------|
| Human Resources: | | | | | |
| HR Administration | 1,043,962 | 941,167 | 950,810 | 942,708 | 916,690 |
| Training and Development | 238,730 | 240,104 | 221,080 | 217,194 | 246,200 |
| Risk Management | 321,292 | 289,325 | 300,490 | 283,114 | 295,740 |
| Payroll | 269,389 | 219,098 | 229,110 | 226,110 | 190,220 |
| Total Human Resources | 1,873,372 | 1,689,694 | 1,701,490 | 1,669,126 | 1,648,850 |
| TOTAL SUPPORT SERVICES | \$ 12,394,177 | \$ 12,060,765 | \$ 12,753,390 | \$ 12,230,886 | \$ 10,804,180 |
| LEGAL AND COURT | | | | | |
| Prosecutor | 1,649,612 | 1,582,887 | 1,600,330 | 1,576,006 | 1,608,690 |
| Municipal Court | 2,849,830 | 2,859,388 | 2,896,670 | 2,829,872 | 2,867,570 |
| TOTAL LEGAL AND COURT | \$ 4,499,441 | \$ 4,442,275 | \$ 4,497,000 | \$ 4,405,878 | \$ 4,476,260 |
| DEVELOPMENT SERVICES | | | | | |
| Administration and Customer Svc | 794,243 | 678,642 | 673,800 | 671,440 | 653,520 |
| Permitting and Plan Review Services: | | | | | |
| Building | 1,402,514 | 685,016 | 450,500 | 412,850 | 425,910 |
| Fire | 199,348 | 152,489 | 151,700 | 151,440 | 151,360 |
| Engineering | 1,335,316 | 1,196,320 | 1,084,040 | 1,195,850 | 1,049,140 |
| Planning | 363,981 | 337,288 | 261,270 | 264,880 | 259,180 |
| Total Permit and Plan Review Svc | 3,301,159 | 2,371,113 | 1,947,510 | 2,025,020 | 1,885,590 |
| Inspection and Compliance Services: | | | | | |
| Building | 1,873,244 | 1,232,439 | 842,710 | 865,507 | 820,370 |
| Fire | 346,721 | 159,770 | 107,560 | 106,831 | 106,760 |
| Engineering | 851,053 | 617,162 | 568,150 | 564,074 | 564,180 |
| Planning | 113,664 | 102,132 | 60,930 | 63,199 | 60,410 |
| Code Compliance | 593,802 | 618,981 | 575,530 | 570,186 | 583,500 |
| Backflow | 205,602 | 203,352 | 209,540 | 220,436 | - |
| Total Inspection and Compliance Svc | 3,984,086 | 2,933,836 | 2,364,420 | 2,390,233 | 2,135,220 |
| Planning and Development | 1,896,403 | 1,595,797 | 1,163,470 | 1,125,775 | 1,154,310 |
| Business Development: | | | | | |
| Business Development Admin | 2,714,756 | 2,548,495 | 1,810,760 | 1,783,856 | 553,950 |
| Shop Gilbert | - | - | - | 10,000 | 10,000 |
| Total Business Development | 2,714,756 | 2,548,495 | 1,810,760 | 1,793,856 | 563,950 |
| TOTAL DEVELOPMENT SERVICES | \$ 12,690,647 | \$ 10,127,883 | \$ 7,959,960 | \$ 8,006,324 | \$ 6,392,590 |
| POLICE DEPARTMENT | | | | | |
| Administration | 962,006 | 871,543 | 902,300 | 830,400 | 821,790 |
| Animal Control | 120,741 | 127,133 | 133,120 | 133,117 | 139,780 |
| Incarceration | 1,879,496 | 2,040,129 | 2,100,000 | 2,350,000 | 2,400,000 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|---|----------------------|----------------------|----------------------|----------------------|----------------------|
| Office of Professional Standards: | | | | | |
| OPS - Internal Affairs | 517,362 | 494,252 | 498,390 | 484,550 | 486,190 |
| OPS - Hiring/Accreditation | 438,386 | 311,831 | 327,570 | 301,255 | 314,180 |
| Total Office of Professional Standards | 955,748 | 806,083 | 825,960 | 785,805 | 800,370 |
| Patrol Services: | | | | | |
| Uniform Patrol | 16,769,415 | 16,830,041 | 17,387,110 | 16,796,453 | 16,559,580 |
| Canine Unit | 369,700 | 396,618 | 410,230 | 396,680 | 405,900 |
| Traffic Unit | 2,047,591 | 2,080,887 | 2,151,610 | 2,046,905 | 2,156,740 |
| Special Assignment Unit | 787,361 | 922,735 | 881,250 | 871,162 | 835,870 |
| Court Support | 407,960 | 370,336 | 391,830 | 363,640 | 373,630 |
| School Programs | 1,210,176 | 1,274,370 | 1,281,900 | 1,280,894 | 1,273,560 |
| Total Patrol Services | 21,592,203 | 21,874,987 | 22,503,930 | 21,755,734 | 21,605,280 |
| Support Services: | | | | | |
| Administration | - | - | - | - | 159,620 |
| Records | 935,646 | 920,156 | 976,800 | 913,652 | 955,070 |
| Communication | 2,745,871 | 2,671,595 | 3,212,480 | 3,361,570 | 2,760,730 |
| Property | 565,700 | 543,403 | 576,890 | 551,140 | 551,580 |
| Alarm Management | 71,026 | 70,965 | 69,440 | 72,030 | 68,700 |
| Training & Program Coordination | 329,572 | 319,954 | 327,400 | 240,295 | 193,440 |
| Planning and Research | 157,885 | 157,886 | 159,110 | 157,610 | 158,970 |
| Crime Prevention | 319,267 | 326,131 | 331,260 | 249,762 | 301,510 |
| Total Support Services | 5,124,966 | 5,010,090 | 5,653,380 | 5,546,059 | 5,149,620 |
| Counseling Services | 773,228 | 769,586 | 754,550 | 747,152 | 741,090 |
| Investigations: | | | | | |
| General Investigations | 296,965 | 293,299 | 304,680 | 297,915 | 423,730 |
| Special Investigations | 788,827 | 902,686 | 913,190 | 888,270 | 684,510 |
| Persons Crimes - CSCU | 1,773,270 | 2,089,005 | 2,010,820 | 2,088,360 | 1,146,300 |
| Persons Crimes - VCU | - | - | - | - | 831,660 |
| Property Crimes | 1,366,362 | 1,508,865 | 1,508,570 | 1,512,155 | 1,202,940 |
| Intel and Analysis Unit | - | - | - | - | 585,730 |
| Total Investigations | 4,225,424 | 4,793,855 | 4,737,260 | 4,786,700 | 4,874,870 |
| Special Operations: | | | | | |
| Emergency Response Unit | 132,087 | 169,407 | 152,930 | 133,180 | 144,070 |
| Total Special Operations | 132,087 | 169,407 | 152,930 | 133,180 | 144,070 |
| TOTAL POLICE DEPARTMENT | \$ 35,765,900 | \$ 36,462,813 | \$ 37,763,430 | \$ 37,068,147 | \$ 36,676,870 |
| FIRE DEPARTMENT | | | | | |
| Fire Administration | 810,966 | 658,690 | 696,130 | 590,420 | 702,440 |
| Operations: | | | | | |
| Fire Training | 1,048,613 | 632,080 | 741,660 | 679,130 | 728,490 |
| Fire Operations | 17,821,915 | 18,332,147 | 18,624,840 | 18,208,380 | 18,610,020 |
| Total Operations | 18,870,527 | 18,964,227 | 19,366,500 | 18,887,510 | 19,338,510 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|------------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Fire Prevention: | | | | | |
| Fire Prevention | 433,854 | 526,610 | 516,350 | 509,060 | 517,080 |
| Fire Public Education | 109,449 | 96,325 | 108,870 | 91,120 | 107,910 |
| Investigations | 15,530 | 5,262 | 17,070 | 9,450 | 15,690 |
| Total Fire Prevention | 558,833 | 628,197 | 642,290 | 609,630 | 640,680 |
| Emergency Operations Center | 252,797 | 270,064 | 288,870 | 277,055 | 245,020 |
| TOTAL FIRE DEPARTMENT | \$ 20,493,123 | \$ 20,521,178 | \$ 20,993,790 | \$ 20,364,615 | \$ 20,926,650 |
| PUBLIC WORKS | | | | | |
| Public Works Administration | 775,480 | 736,741 | 837,480 | 757,109 | - |
| Mosquito and Midge Fly Control | 53,607 | - | - | - | - |
| Utility Locates | 449,581 | 435,819 | 478,910 | 461,136 | - |
| TOTAL PUBLIC WORKS | \$ 1,278,668 | \$ 1,172,560 | \$ 1,316,390 | \$ 1,218,245 | \$ - |
| COMMUNITY SERVICES | | | | | |
| Community Services Admin | 884,756 | 785,267 | 943,630 | 687,400 | 663,750 |
| Parks: | | | | | |
| Parks and Open Space | 4,028,604 | 3,719,304 | 1,880,860 | 1,454,960 | - |
| Parks Administration | - | - | - | - | 1,871,800 |
| Freestone Park | - | 1,258 | 326,570 | 494,690 | 324,240 |
| Crossroads Park | - | 366 | 231,060 | 313,864 | 239,600 |
| McQueen Park | - | 208 | 216,830 | 275,685 | 196,440 |
| Hetchler Park | - | 35 | 95,920 | 84,035 | 89,960 |
| Nichols Park | - | - | 53,720 | 64,905 | 61,980 |
| Elliot District Park | - | - | 32,530 | 13,410 | 5,740 |
| Rittenhouse Basin | - | - | - | 330 | 500 |
| John Allen Park | - | - | 13,030 | 10,375 | 10,310 |
| Veterans Park | - | - | 9,350 | 8,620 | 8,480 |
| Page Park | - | - | 31,360 | 29,020 | 28,540 |
| Circle G Basin | - | - | 26,080 | 26,595 | 23,690 |
| Oak Tree Park | - | - | 29,830 | 24,760 | 25,930 |
| Village II Park | - | - | 11,700 | 14,910 | 15,300 |
| Old West Park | - | - | 7,190 | 8,750 | 7,570 |
| Sunview Park | - | - | 25,560 | 24,655 | 24,000 |
| Villa Madeira Park | - | - | 9,430 | 10,800 | 10,250 |
| Vista Allegre Park | - | - | 11,620 | 16,760 | 16,310 |
| Discovery Park | - | 202 | 228,860 | 266,497 | 210,710 |
| Cosmo Park | - | 313 | 103,780 | 129,700 | 94,980 |
| Water Tower Park | - | 688 | 24,120 | 50,845 | 52,800 |
| Western Canal Amenities | - | - | 8,710 | 53,590 | 43,830 |
| Vaughn Avenue Basin | - | - | 9,950 | 11,420 | 26,790 |
| Zanjero Park | - | - | 36,180 | 49,835 | 43,510 |
| Sonoqui Wash | - | - | - | 16,890 | 5,600 |
| Trail System | - | - | 103,620 | 80,665 | 54,280 |
| Other Parks | - | - | 144,400 | 76,030 | 40,900 |
| Queen Creek Wash | - | - | - | 500 | 10,000 |
| Heritage District | - | - | - | - | 92,700 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|----------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| PKID Maintenance | 194,991 | 168,029 | - | - | - |
| Total Parks | 4,223,595 | 3,890,403 | 3,672,260 | 3,613,096 | 3,636,740 |
| Aquatics: | | | | | |
| Gilbert Pool | 200,692 | 68,169 | 47,160 | 27,565 | 28,970 |
| Mesquite Pool | 262,602 | 294,063 | 273,450 | 270,420 | 238,210 |
| Greenfield Pool | 211,427 | 205,083 | 225,840 | 240,010 | 206,810 |
| Perry Pool | 95,628 | 190,109 | 208,060 | 206,120 | 190,720 |
| Williams Field Pool | 86,847 | 178,601 | 216,570 | 221,310 | 196,270 |
| Total Aquatics | 857,196 | 936,025 | 971,080 | 965,425 | 860,980 |
| Recreation Centers: | | | | | |
| Community Center | 360,223 | 378,124 | 356,270 | 377,826 | 348,940 |
| McQueen Activity Center | 557,602 | 467,814 | 516,730 | 507,230 | 508,400 |
| Page Park Center | 57,980 | 47,635 | 30,330 | 48,310 | 28,570 |
| Freestone Recreation Center | 957,359 | 1,017,607 | 984,250 | 1,031,089 | 975,170 |
| SE Regional Library | 1,577,247 | 1,691,286 | 1,978,860 | 1,935,936 | 2,317,200 |
| Perry Branch Library | 914,559 | 968,103 | 958,470 | 958,470 | 957,600 |
| Total Recreation Centers | 4,424,969 | 4,570,569 | 4,824,910 | 4,858,861 | 5,135,880 |
| Recreation Programs: | | | | | |
| Teen Programs | 36,510 | 41,249 | - | 2,270 | - |
| Youth Sports | 186,856 | 171,480 | 123,030 | 99,171 | 122,100 |
| Adult Sports | 243,507 | 230,332 | 209,940 | 217,270 | 208,740 |
| Special Events | 288,459 | 314,970 | 376,060 | 340,835 | 339,650 |
| Special Needs | 34,197 | 31,067 | 41,480 | 40,830 | 41,350 |
| Outdoor Programs | 39,256 | 31,740 | 36,130 | 35,085 | 36,080 |
| Total Recreation Programs | 828,787 | 820,838 | 786,640 | 735,461 | 747,920 |
| Other Events | | | | | |
| 4th of July Activities | - | - | - | - | 10,000 |
| Gilbert Days | - | - | - | - | 20,050 |
| Constitution Week | - | - | - | - | 1,010 |
| Total Other Events | - | - | - | - | 31,060 |
| TOTAL COMMUNITY SERVICES | \$ 11,219,303 | \$ 11,003,102 | \$ 11,198,520 | \$ 10,860,243 | \$ 11,076,330 |
| NON-DEPARTMENTAL | | | | | |
| Transportation: | | | | | |
| Transit | 1,205,945 | 1,290,278 | 1,291,690 | 803,890 | 944,400 |
| Phoenix Mesa Gateway Airport | 350,000 | 350,000 | 350,000 | 350,000 | 350,000 |
| Total Transportation | 1,555,945 | 1,640,278 | 1,641,690 | 1,153,890 | 1,294,400 |
| Outside Agencies: | | | | | |
| Youth Special Programs | 125,000 | 125,000 | 125,000 | 125,000 | 123,690 |
| Senior Programs | 52,080 | 27,557 | 33,200 | 33,200 | 19,510 |
| Social Services | 259,139 | 295,435 | 276,440 | 276,440 | 202,810 |
| Museum Support | 51,403 | 51,467 | 51,490 | 51,490 | 51,490 |
| Culture and Arts | 101,068 | 16,647 | 14,000 | 14,000 | 8,000 |
| Total Outside Agencies | 588,690 | 516,106 | 500,130 | 500,130 | 405,500 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|-------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Transfers Out: | | | | | |
| Debt Service | 2,871,079 | 3,431,800 | 5,774,000 | 5,894,430 | 5,891,700 |
| Capital Projects | 10,701,201 | 3,800,942 | 978,700 | 470,000 | 1,100,000 |
| Miscellaneous | 1,328,231 | 3,207,553 | 1,466,200 | 1,297,150 | 1,856,720 |
| Total Transfers | 14,900,511 | 10,440,295 | 8,218,900 | 7,661,580 | 8,848,420 |
| Budget Savings | - | - | (3,272,000) | - | (3,143,000) |
| Miscellaneous | 18,216 | - | 253,410 | - | (619,710) |
| Contingency | - | - | 2,727,000 | - | 1,106,000 |
| TOTAL NON-DEPARTMENTAL | \$ 17,063,362 | \$ 12,596,679 | \$ 10,069,130 | \$ 9,315,600 | \$ 7,891,610 |
| TOTAL GENERAL FUND OPERATING | \$ 121,144,655 | \$ 114,042,014 | \$ 112,271,750 | \$ 108,747,463 | \$ 102,255,960 |
| PUBLIC WORKS FUND | | | | | |
| Utility Customer Service | - | - | - | - | 1,676,490 |
| Public Works Administration | - | - | - | - | 817,390 |
| Utility Locates | - | - | - | - | 477,950 |
| TOTAL PUBLIC WORKS FUND | \$ - | \$ - | \$ - | \$ - | \$ 2,971,830 |
| WATER | | | | | |
| Administration | 585,667 | 526,309 | 488,800 | 583,670 | 839,570 |
| Water Conservation | 304,067 | 293,391 | 315,630 | 283,185 | 313,200 |
| Production: | | | | | |
| North Water Treatment Plant | 8,524,775 | 9,020,692 | 9,147,110 | 6,818,585 | 4,899,400 |
| Santan Vista Water Treatment Plant | 8,892 | 616,833 | 2,475,050 | 2,560,525 | 4,814,320 |
| Water Well Production | 2,909,594 | 2,279,641 | 3,193,530 | 2,873,990 | 3,260,140 |
| Water Quality Assurance | 490,981 | 692,407 | 556,310 | 551,470 | 555,540 |
| Backflow Prevention | - | - | - | - | 205,680 |
| Total Production | 11,934,242 | 12,609,573 | 15,372,000 | 12,804,570 | 13,735,080 |
| Water Distribution | 1,606,294 | 1,219,554 | 1,140,070 | 1,231,103 | 2,116,460 |
| Water Metering | 2,972,378 | 2,751,620 | 2,930,810 | 3,015,000 | 3,186,830 |
| Non-Departmental: | | | | | |
| Debt | 3,415,947 | 3,153,852 | 3,418,410 | 3,418,410 | 3,433,860 |
| Contingency | - | - | 1,467,000 | - | 1,378,000 |
| Budget Savings | - | - | (542,000) | - | (551,000) |
| Other | 15,824 | 11,097 | - | - | 191,410 |
| Transfers: | | | | | |
| Capital Projects | 4,308,146 | 886,862 | 4,432,000 | 1,909,000 | 2,634,600 |
| Overhead | 2,191,536 | 2,281,390 | 2,530,470 | 2,369,140 | 2,296,650 |
| Equipment Replacement | 3,467,990 | 4,252,796 | 4,902,440 | 4,902,440 | 5,286,920 |
| Miscellaneous | 50,000 | 709,700 | 785,000 | 867,070 | 1,005,000 |
| Total Non-Departmental | 13,449,443 | 11,295,697 | 16,993,320 | 13,466,060 | 15,675,440 |
| TOTAL WATER OPERATING | \$ 30,852,092 | \$ 28,696,144 | \$ 37,240,630 | \$ 31,383,588 | \$ 35,866,580 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|
| WASTEWATER | | | | | |
| Wastewater Administration | 151,495 | 163,753 | 157,850 | 162,621 | 505,350 |
| Wastewater Collection | 2,512,164 | 2,778,097 | 3,023,660 | 2,804,321 | 3,021,630 |
| Wastewater Plant Operations: | | | | | |
| Neely Treatment Facility | 4,004,661 | 4,171,059 | 4,338,280 | 4,120,730 | 4,248,130 |
| Greenfield Treatment Facility | 2,715,701 | 2,582,513 | 3,029,260 | 2,841,980 | 3,114,260 |
| Total Wastewater Plant Operations | 6,720,362 | 6,753,572 | 7,367,540 | 6,962,710 | 7,362,390 |
| Wastewater Reclaimed: | | | | | |
| Effluent Reuse | 727,706 | 922,161 | 969,820 | 901,233 | 917,020 |
| Effluent Recharge | 548,347 | 511,477 | 589,930 | 517,689 | 537,440 |
| Total Wastewater Reclaimed | 1,276,053 | 1,433,638 | 1,559,750 | 1,418,922 | 1,454,460 |
| Wastewater Quality | 513,726 | 536,343 | 559,570 | 532,214 | 557,920 |
| Non-Departmental: | | | | | |
| Debt | 671,278 | 659,810 | 668,770 | 668,770 | 656,550 |
| Contingency | - | - | 1,001,000 | - | 1,018,000 |
| Budget Savings | - | - | (395,000) | - | (407,000) |
| Other | - | - | - | - | 54,560 |
| Transfers: | | | | | |
| Capital Projects | 6,387,469 | 2,340,000 | 2,292,000 | 2,026,000 | 916,540 |
| Overhead | 1,467,955 | 1,488,240 | 1,591,620 | 1,510,750 | 1,584,030 |
| Equipment Replacement | 3,522,970 | 5,543,764 | 5,598,000 | 5,598,000 | 5,701,870 |
| Miscellaneous | 237,715 | 336,816 | 302,240 | 302,240 | - |
| Total Non-Departmental | 12,287,387 | 10,368,630 | 11,058,630 | 10,105,760 | 9,524,550 |
| TOTAL WASTEWATER OPERATING | \$ 23,461,187 | \$ 22,034,033 | \$ 23,727,000 | \$ 21,986,548 | \$ 22,426,300 |
| RESIDENTIAL SOLID WASTE | | | | | |
| Residential Administration | 323,566 | 333,309 | 340,040 | 320,265 | 336,750 |
| Residential Collections | 6,028,658 | 5,509,884 | 6,102,530 | 5,714,115 | 5,829,750 |
| Uncontained Collections | 2,566,740 | 2,283,104 | 2,199,860 | 2,047,623 | 2,212,840 |
| Recycling | 1,923,583 | 1,750,476 | 1,823,900 | 1,832,325 | 1,813,710 |
| Environmental Programs | 292,208 | 309,316 | 320,570 | 338,208 | 337,900 |
| Non-Departmental: | | | | | |
| Contingency | - | - | 658,000 | - | 645,000 |
| Budget Savings | - | - | (248,000) | - | (258,000) |
| Other | - | 6,000 | - | - | 48,440 |
| Transfers: | | | | | |
| Capital Projects | - | 7,794 | 18,000 | - | - |
| Overhead | 1,142,684 | 1,160,560 | 1,211,610 | 1,158,030 | 1,199,170 |
| Equipment Replacement | 1,115,320 | 1,888,288 | 1,735,070 | 1,735,070 | 1,195,380 |
| Total Non-Departmental | 2,258,004 | 3,062,642 | 3,374,680 | 2,893,100 | 2,829,990 |
| TOTAL RESIDENTIAL SOLID WASTE | \$ 13,392,759 | \$ 13,248,731 | \$ 14,161,580 | \$ 13,145,636 | \$ 13,360,940 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|---------------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| COMMERCIAL SOLID WASTE | | | | | |
| Commercial Administration | 127,976 | 107,960 | 36,300 | 27,250 | 36,250 |
| Commercial Collections | 1,373,136 | 1,298,635 | 1,307,010 | 1,259,490 | 1,298,660 |
| Commercial Rolloffs | 621,441 | 492,564 | 533,890 | 484,631 | 531,870 |
| Non-Departmental: | | | | | |
| Contingency | - | - | 107,000 | - | 107,000 |
| Budget Savings | - | - | (42,000) | - | (43,000) |
| Other | - | - | - | - | 7,200 |
| Transfers: | | | | | |
| Overhead | 117,513 | 110,450 | 114,990 | 104,410 | 102,710 |
| Equipment Replacement | 125,750 | 278,580 | 180,540 | 180,540 | 142,300 |
| Total Non-Departmental | 243,263 | 389,030 | 360,530 | 284,950 | 316,210 |
| TOTAL COMMERCIAL SOLID WASTE | \$ 2,365,816 | \$ 2,288,189 | \$ 2,237,730 | \$ 2,056,321 | \$ 2,182,990 |
| IRRIGATION | \$ 66,238 | \$ 157,764 | \$ 66,510 | \$ 66,510 | \$ 32,230 |
| TOTAL ENTERPRISE OPERATIONS | \$ 70,138,091 | \$ 66,424,861 | \$ 77,433,450 | \$ 68,638,603 | \$ 73,869,040 |
| STREETS | | | | | |
| Administration | 167,181 | 164,364 | 145,670 | 123,783 | 142,100 |
| Streets Maintenance: | | | | | |
| Asphalt Patching | 411,783 | 271,670 | 351,330 | 336,495 | 375,000 |
| Street Cleaning | 1,135,000 | 892,496 | 895,840 | 916,501 | 883,600 |
| Preventive Maintenance | 3,892,569 | 2,972,468 | 2,875,260 | 2,878,492 | 2,902,100 |
| Crack Sealing | 331,161 | 386,629 | 394,120 | 384,654 | 394,090 |
| Fog Sealing | 479,692 | 526,711 | 602,750 | 654,270 | 618,100 |
| Total Streets Maintenance | 6,250,205 | 5,049,974 | 5,119,300 | 5,170,412 | 5,172,890 |
| Street Traffic Control: | | | | | |
| Street Marking | 980,906 | 966,941 | 1,067,770 | 701,946 | 578,280 |
| Street Signs | 605,695 | 588,140 | 567,270 | 485,038 | 564,460 |
| Street Lighting | 1,405,051 | 1,285,255 | 1,243,380 | 1,320,257 | 1,379,280 |
| Traffic Signal Maintenance | 1,318,521 | 1,591,461 | 1,542,370 | 1,605,703 | 1,012,760 |
| Traffic Operations Center | - | - | - | - | 517,390 |
| Total Street Traffic Control | 4,310,173 | 4,431,797 | 4,420,790 | 4,112,944 | 4,052,170 |
| Right of Way Maintenance: | | | | | |
| Landscape Maintenance | 1,080,382 | 1,102,675 | 1,219,840 | 1,126,474 | 1,234,150 |
| Shoulder Maintenance | 392,696 | 257,612 | 283,150 | 283,783 | 279,510 |
| Concrete Repair | 868,127 | 466,086 | 682,250 | 687,672 | 680,910 |
| Total Right of Way Maintenance | 2,341,205 | 1,826,373 | 2,185,240 | 2,097,929 | 2,194,570 |
| Hazard Response | 204,013 | 157,799 | 172,730 | 168,237 | 171,070 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|-----------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Non-Departmental: | | | | | |
| Contingency | - | - | 641,000 | - | 634,000 |
| Budget Savings | - | - | (255,750) | - | (254,000) |
| Other | - | - | - | - | 43,400 |
| Transfers: | | | | | |
| Debt | 3,272,637 | 3,301,387 | 3,324,600 | 3,324,600 | 3,316,010 |
| Capital Projects | 3,382,967 | 4,586,694 | 690,000 | 62,000 | 231,000 |
| Overhead | 572,459 | 554,120 | 624,830 | 588,410 | 597,490 |
| Equipment Replacement | 1,317,430 | - | - | - | - |
| Miscellaneous | 6,031 | - | - | - | - |
| Total Non-Departmental | 8,551,524 | 8,442,201 | 5,024,680 | 3,975,010 | 4,567,900 |
| TOTAL STREETS FUND | \$ 21,824,301 | \$ 20,072,508 | \$ 17,068,410 | \$ 15,648,315 | \$ 16,300,700 |
| INTERNAL SERVICE | | | | | |
| Fleet Maintenance: | | | | | |
| Fleet Administration | 214,437 | 155,544 | 239,580 | 221,650 | - |
| Fleet Maintenance | 7,441,136 | 6,273,691 | 6,874,670 | 6,727,570 | - |
| Shop | - | - | - | - | 1,739,920 |
| Parts | - | - | - | - | 1,500,040 |
| Fuel | - | - | - | - | 2,631,920 |
| Commercial | - | - | - | - | 608,220 |
| Non-Departmental | - | - | 5,000 | 5,000 | (780) |
| Total Fleet Maintenance | 7,441,136 | 6,273,691 | 6,879,670 | 6,732,570 | 6,479,320 |
| Copy Services | 304,821 | 299,317 | 353,130 | 275,000 | 553,130 |
| Health Self Insurance | 11,931,537 | 11,699,054 | 11,749,820 | 11,399,100 | 11,688,120 |
| Dental Self Insurance | - | - | - | - | 1,127,600 |
| TOTAL INTERNAL SERVICE | \$ 19,891,931 | \$ 18,427,606 | \$ 19,222,200 | \$ 18,628,320 | \$ 19,848,170 |
| SUB-FUNDS | | | | | |
| General: | | | | | |
| Replacement | 1,114,281 | 1,770,593 | 7,500,000 | 3,766,600 | 5,337,780 |
| Other | - | - | - | - | 757,000 |
| Total General Sub-Funds | 1,114,281 | 1,770,593 | 7,500,000 | 3,766,600 | 6,094,780 |
| Water Replacement | 105,707 | 42,331 | 3,600,000 | - | 8,108,000 |
| Wastewater: | | | | | |
| Replacement | 23,461 | - | 3,350,000 | 160,000 | 8,679,000 |
| Riparian | 343,437 | 371,014 | 333,630 | 345,890 | 401,750 |
| Total Wastewater Sub-Funds | 366,898 | 371,014 | 3,683,630 | 505,890 | 9,080,750 |
| Residential SW Replacement | 1,136,220 | 194,912 | 1,520,000 | 3,133,433 | 2,896,000 |
| Commercial SW Replacement | 201,197 | 220,719 | 364,000 | 1,130,111 | 438,000 |
| Streets Replacement | 822,570 | - | 460,000 | 429,520 | 716,000 |
| Fleet Replacement | - | 25,434 | 22,000 | 22,000 | 19,000 |
| TOTAL SUB FUNDS | \$ 3,746,873 | \$ 2,625,003 | \$ 17,149,630 | \$ 8,987,554 | \$ 27,352,530 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| TOTAL OPERATING FUNDS | \$ 236,745,851 | \$ 221,591,992 | \$ 243,145,440 | \$ 220,650,255 | \$ 242,598,230 |
| SPECIAL REVENUE FUNDS | | | | | |
| Redevelopment | 171,165 | 79,103 | 158,110 | 100,000 | - |
| CDBG/HOME: | | | | | |
| Administration | 105,210 | 157,412 | 852,550 | 208,850 | 105,260 |
| Projects | 602,828 | 372,612 | 761,480 | 337,730 | 1,741,870 |
| Total CDBG/HOME | 708,038 | 530,024 | 1,614,030 | 546,580 | 1,847,130 |
| Development Fees: | | | | | |
| Solid Waste Container | 332,316 | 268,233 | 60,000 | 124,920 | 60,000 |
| Traffic Signal SDF | 4,269,282 | 1,829,588 | 270,000 | 106,000 | 820,000 |
| Police SDF | 2,804,731 | 2,718,626 | 2,743,000 | 2,745,210 | 2,748,710 |
| Fire SDF | 6,962,832 | 639,318 | 776,000 | 822,920 | 1,452,610 |
| General Government SDF | 4,705,191 | 2,565,203 | 2,362,000 | 2,362,000 | 2,363,580 |
| Parks and Recreation SDF | 11,701,476 | 3,841,051 | 7,590,000 | 5,697,850 | 9,866,990 |
| Water SDF | 17,292,768 | 11,743,747 | 12,254,000 | 11,226,000 | 16,355,140 |
| Water Resource Fee | 151,935 | 5,114,234 | 19,688,530 | 9,729,510 | 16,449,000 |
| Wastewater SDF | 12,218,594 | 4,937,124 | 6,936,000 | 15,527,950 | 10,472,860 |
| Total Development Fees | 60,439,123 | 33,657,124 | 52,679,530 | 48,342,360 | 60,588,890 |
| Grants | 310,589 | 1,586,999 | 6,259,450 | 2,453,740 | 7,697,000 |
| Police Impound | 79,262 | 195,981 | 242,620 | 239,900 | 353,320 |
| Special Districts: | | | | | |
| Street Light Improvement | 1,256,035 | 1,443,604 | 1,665,680 | 1,665,680 | 1,755,860 |
| Parkway Improvement | 623,315 | 1,106,509 | 1,361,780 | 1,381,780 | 1,479,450 |
| Total Special Districts | 1,879,350 | 2,550,113 | 3,027,460 | 3,047,460 | 3,235,310 |
| Other Special Revenue | 2,111,780 | 2,578,892 | 2,472,480 | 1,558,210 | 1,529,930 |
| TOTAL SPECIAL REVENUE FUNDS | \$ 65,699,308 | \$ 41,178,236 | \$ 66,453,680 | \$ 56,288,250 | \$ 75,251,580 |
| CAPITAL IMPROVEMENTS | | | | | |
| CIP Management | - | - | - | - | 808,800 |
| Improvement Districts | 512,321 | 1,972,580 | 107,213,040 | 7,311,260 | 50,059,590 |
| Streets and Transportation | 15,071,735 | 51,686,658 | 147,568,000 | 65,671,000 | 92,244,080 |
| Traffic Control | 4,322,737 | 2,406,487 | 1,003,000 | 888,000 | 1,570,000 |
| Redevelopment | 2,342,278 | 2,308,685 | 10,400,000 | 2,128,000 | 8,236,000 |
| Municipal Facilities | 26,600,125 | 3,662,061 | 1,052,700 | 261,000 | 5,312,140 |
| Water | 126,817,722 | 56,752,968 | 36,059,000 | 14,499,980 | 25,973,000 |
| Wastewater | 12,908,344 | (1,384,440) | 10,439,000 | 8,730,100 | 1,242,000 |
| Storm Water | 182,139 | 718 | 83,000 | 103,000 | - |
| Parks, Recreation & Open Space | 29,058,238 | 67,628,300 | 6,389,000 | 1,923,000 | 7,016,000 |
| TOTAL CAPITAL IMPROVEMENT | \$ 217,815,638 | \$ 185,034,017 | \$ 320,206,740 | \$ 101,515,340 | \$ 192,461,610 |



Expense Detail

| | 2007-08 Actual | 2008-09 Actual | 2009-10 Budget | 2009-10 Projected | 2010-11 Budget |
|-----------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| DEBT SERVICE | | | | | |
| General Obligation Debt | 36,918,081 | 34,798,440 | 33,461,680 | 33,461,680 | 29,577,380 |
| Improvement Districts | 2,122,856 | 400,281 | 235,570 | 235,570 | 678,450 |
| MPC - Public Facilities | 18,736,616 | 84,983,942 | 24,314,130 | 17,048,130 | 26,374,800 |
| MPC - Water System | 71,994,750 | 40,738,876 | 11,138,390 | 9,956,660 | 18,458,140 |
| MPC - Wastewater System | 16,290,921 | 10,940,800 | 30,842,650 | 4,700,000 | 9,405,860 |
| TOTAL DEBT SERVICE | <u>\$ 146,063,224</u> | <u>\$ 171,862,339</u> | <u>\$ 99,992,420</u> | <u>\$ 65,402,040</u> | <u>\$ 84,494,630</u> |
| TRUST ACCOUNTS | | | | | |
| Fire Pension | 2,500 | 2,500 | 2,500 | 2,500 | 2,500 |
| TOTAL TRUST ACCOUNTS | <u>\$ 2,500</u> | <u>\$ 2,500</u> | <u>\$ 2,500</u> | <u>\$ 2,500</u> | <u>\$ 2,500</u> |
| GRAND TOTAL EXPENSES | <u>\$ 666,326,520</u> | <u>\$ 619,669,084</u> | <u>\$ 729,800,780</u> | <u>\$ 443,858,385</u> | <u>\$ 594,808,550</u> |

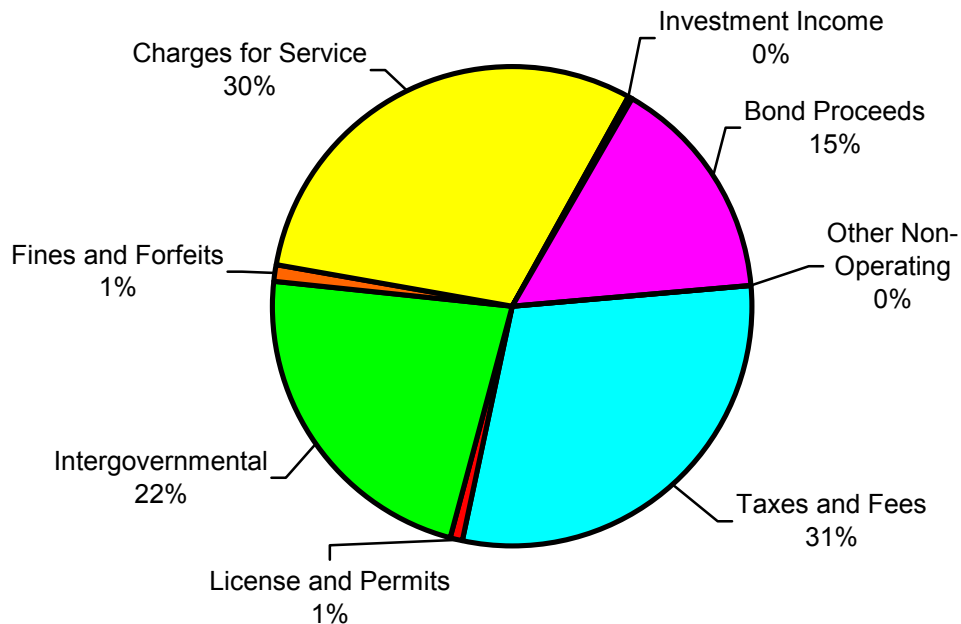
ALL REVENUE SOURCES

This section of the budget document includes detail information regarding revenue types, including historical information, assumptions for the FY 2011 budget and future projections. Information on bond proceeds, property tax and special assessments is found in the debt section.

The total revenue anticipated for FY 2011 is \$453,236,400; of which \$125,537,770 is transfer of resources from one fund to another and \$327,698,630 is new revenue. This is a 23% decrease from FY 2010 budget mainly attributable to bond proceeds. The other revenue type with the largest decline is intergovernmental which is made up largely of state shared revenue. Details on areas of change are found in the sections in this summary area of the budget. The major revenue sources for all funds are shown on the table below:

| Revenue Type | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Taxes and Fees | 131,578,553 | 107,625,627 | 100,682,950 | 114,530,580 | 97,838,630 |
| License and Permits | 4,868,173 | 2,614,840 | 2,424,370 | 2,526,310 | 2,080,410 |
| Intergovernmental | 129,188,100 | 91,505,707 | 74,862,880 | 72,872,085 | 73,520,630 |
| Charges for Service | 93,281,391 | 94,803,427 | 98,655,860 | 97,005,444 | 99,220,340 |
| Fines and Forfeits | 4,563,842 | 4,223,455 | 4,072,470 | 4,278,240 | 4,143,940 |
| Investment Income | 11,896,410 | 3,070,582 | 1,216,410 | 1,277,407 | 423,090 |
| Other Non-Operating | 3,103,787 | 2,265,068 | 1,028,170 | 4,086,134 | 412,000 |
| Bond Proceeds | 3,759,800 | 273,834,195 | 143,241,000 | - | 50,059,590 |
| Total | \$ 382,240,056 | \$ 579,942,901 | \$ 426,184,110 | \$ 296,576,200 | \$ 327,698,630 |

FY 2011 Revenue Sources All Funds By Type





Revenue Sources

TAXES AND FEES

Local Sales Tax

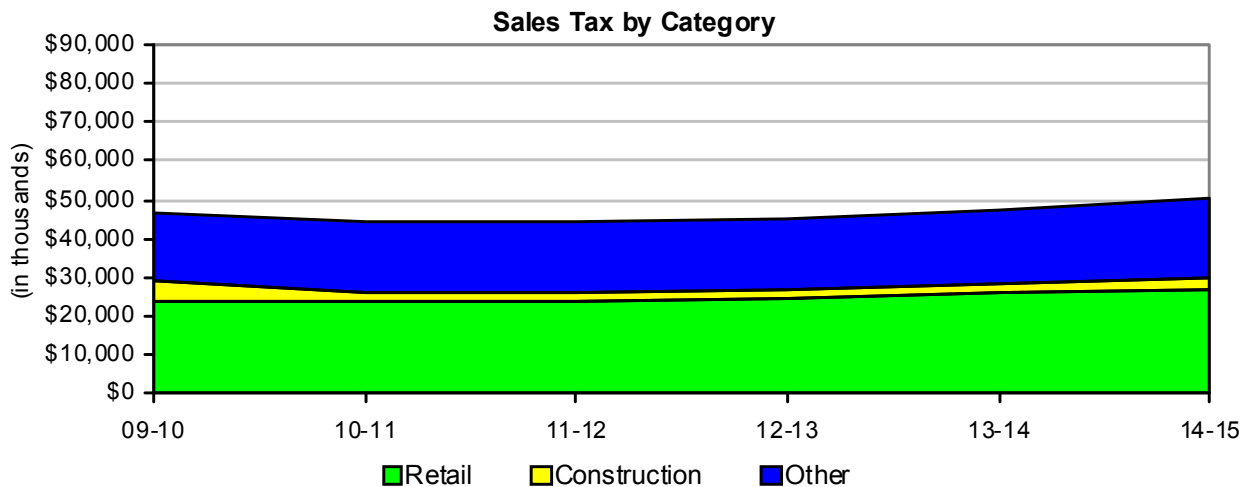
Gilbert levies a one and one-half percent sales tax on sales collected within Gilbert's boundary. Gilbert increased the rate from one percent to one and one-half cent in FY 2001. The State collects this sales tax revenue and remits the amount collected weekly.

Gilbert has continued to experience a decline in sales tax collections. Receipts anticipated for FY 2011 are estimated to be approximately 5% below the FY 2010 projected receipts. The FY2010 receipts performed 6% better than budgeted mainly attributable to the better than anticipated performance of construction sales tax. The table below shows that retail is anticipated to grow by a total of 13% over the next five years. The retail sales tax base is expected to remain unchanged through the end of FY 2012. Included in the retail sales tax estimate is a growth assumption of 3% in FY 2013, and 5% in the last two years. Construction sales tax is anticipated to decline by 50% in FY 2011 based on the slow down in growth and remain level for FY 2012. Growth of 3% is planned in FY 2013, 5% in FY 2014 and 8% in FY 2015.

The projections are based on the following assumptions:

- new retail development has been removed from the forecast
- construction is planned to decline through FY 2011
- no significant new non-retail sources will develop
- other sales tax areas will grow at the same pace as retail
- the sales tax rate will not increase

| <u>Year</u> | <u>Retail</u> | <u>Construction</u> | <u>Other</u> | <u>Total</u> |
|-------------|---------------|---------------------|--------------|---------------|
| 2005-06 | 19,585,230 | 15,128,212 | 14,155,072 | \$ 48,868,514 |
| 2006-07 | 21,380,366 | 19,319,379 | 16,429,631 | \$ 57,129,376 |
| 2007-08 | 23,540,565 | 14,823,685 | 18,169,219 | \$ 56,533,469 |
| 2008-09 | 22,867,125 | 7,894,537 | 17,881,425 | \$ 48,643,087 |
| 2009-10 | 23,769,000 | 5,005,000 | 17,816,000 | \$ 46,590,000 |
| 2010-11 | 23,770,000 | 2,500,000 | 17,966,000 | \$ 44,236,000 |
| 2011-12 | 23,770,000 | 2,500,000 | 17,816,000 | \$ 44,086,000 |
| 2012-13 | 24,483,000 | 2,575,000 | 18,350,000 | \$ 45,408,000 |
| 2013-14 | 25,707,000 | 2,704,000 | 19,268,000 | \$ 47,679,000 |
| 2014-15 | 26,992,000 | 2,920,000 | 20,231,000 | \$ 50,143,000 |





Revenue Sources

Property Tax

Property tax only repays debt issued for voter approved bonds. General Obligation bonds are issued to pay for construction of streets, parks, facilities, and utility infrastructure. The levy rate is \$1.15 per \$100 in secondary assessed value. This levy is about 10% of the total property tax rate for property in the Gilbert School District. While the Gilbert School District is the largest, there are three school districts that cover Gilbert including Gilbert, Higley, and Chandler.

More information on general obligation debt and the property tax is found in the debt section as well as on the property tax rate page following the revenue source information.

Assessments

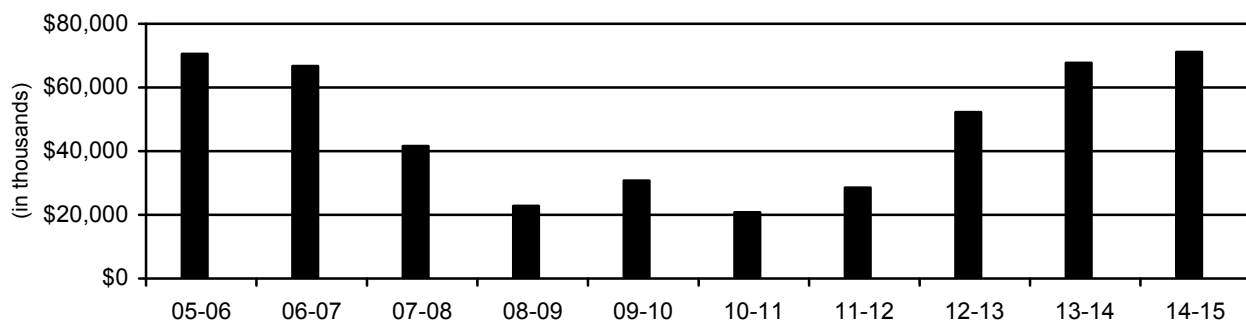
Assessment districts are established for street lights, parkway improvements and capital improvements. The street light district revenue is based on the cost of electricity for the district area. The amount is revised and levied every year. Each district is calculated separately. Parkway Improvement Districts (PKID) pay for the cost of maintenance and improvements in parkway areas for eleven subdivisions in Gilbert. The amount for each PKID is levied on an equal per lot basis. The levy for these districts is calculated and levied annually based on projected and historical costs. The levy for street lights and parkway maintenance is collected on the property tax bill and is included with taxes and fees.

Capital Improvement Districts repay improvement debt issued for one time construction of infrastructure. The benefited property in the area is levied an assessment to repay the debt issued. This revenue is included in the other non-operating category. An allowance of \$50,059,590 is included in bond proceeds in the event a project presents itself after the budget is adopted.

System Development Fees

System Development Fees (SDF) are charged to all new development. The fees are collected to pay for infrastructure required due to growth. Fees are collected for traffic signals, water, wastewater, parks, police, fire and general government. A water resource fee is charged to pay for the cost of increased water rights. SDFs are reviewed annually and revised based on changes in the cost of construction and changes in the infrastructure requirements. Based on the continued slow down experienced in construction, the budget anticipates that growth will remain about 75 single family homes per month for FY 2011. Slight recovery is anticipated beginning in FY 2012, with a projection of 100 single family homes per month, followed by 200 per month in FY 2013 and 250 per month for the last two years. The projection also includes allowances in future years for additional non-residential construction. The graph below shows the anticipated recovery in System Development Fee revenue.

System Development Fees



The projection for system development fees includes a 5% rate increases for future years. In FY 2010 there was an average of 119 single family home permits issued monthly.



Revenue Sources

LICENSE AND PERMITS

License fees are charged for business registration and alcoholic beverage license. Permits fees are charged for building, fire, engineering, signs, and alarms. The permit fees trend with the construction activity.

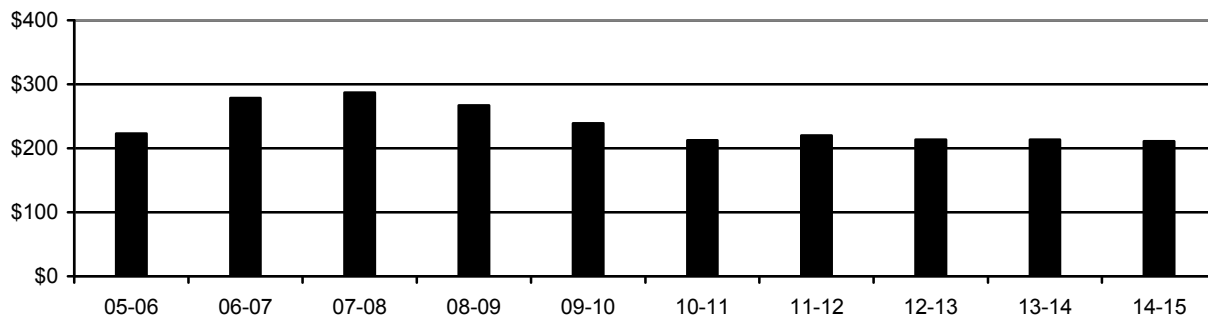
INTERGOVERNMENTAL

Funding received from any other government agency is considered intergovernmental. The largest source is state shared revenue for sales tax, income tax, highway user revenue, vehicle license tax and local transportation assistance fund. The state shared revenue is distributed as follows:

- Sales Tax:** Twenty five percent of state sales tax is distributed based on the relation of Gilbert’s population to the total population of all incorporated cities and towns in the state.
- Income Tax:** Fifteen percent of the state income tax is distributed based on the relation of Gilbert’s population to the total population of all incorporated cities and towns in the state. There is a two year time lag in distribution. So the income tax collected in FY 2009 is distributed to the Cities in FY 2011.
- Highway User Revenue:** Cities and towns receive 27.5% of the highway user revenue fund. One half of the monies received are distributed based on the relation of Gilbert’s population to the total population of all incorporated cities and towns in the State. The remaining one half is distributed based on the basis of the “county of origin” of gasoline sales and the relation of Gilbert’s population to the total incorporated population of Maricopa County. These funds must be used solely for street purposes.
- Vehicle License:** Twenty-five percent of the net revenues collected for the licensing of motor vehicles by the county are distributed back based on the population of Gilbert in relation to the total incorporated population of Maricopa County.
- Local Transportation Assistance Fund:** The State Lottery distributes funds based on population. These distributions were suspended during FY 2010 and have been removed from all forecasts.

The largest share of state shared distributions is based on census population. The growth of Gilbert will outpace the distributions received as a result of the last census in 2005. The following graph shows the actual amounts of Intergovernmental revenue received per capita as well future projections, and illustrates a steady decline until the 2010 census is completed.

State Shared Revenue per Capita





Revenue Sources

CHARGES FOR SERVICE

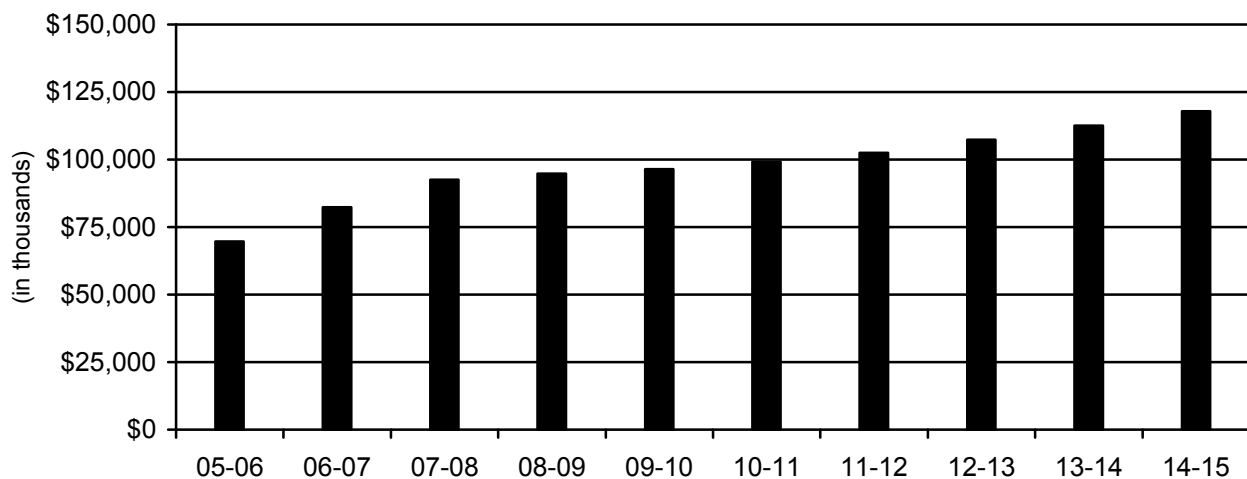
All charges for service are based on the philosophy that whoever benefits from the service should pay a portion or all of the cost to provide that service. For example, the Council determined that new development must pay for growth therefore all community development fees are calculated based on 100% cost recovery.

Other charges for service include user fees for recreation services, water consumption, wastewater and solid waste disposal. The goal is for development services, internal services, enterprise operations and all adult sports to be 100% self-supporting. Overall recreation programs have an approximate cost recovery of 60% planned for in FY 2011.

The following table compares the charges based on use.

| Year | General Services | Internal Services | Water, Irrigation | Wastewater | Solid Waste | Total |
|---------|------------------|-------------------|-------------------|------------|-------------|----------------|
| 2005-06 | 6,605,842 | 13,609,042 | 24,105,500 | 14,123,000 | 11,239,000 | \$ 69,682,384 |
| 2006-07 | 6,944,518 | 16,841,987 | 28,489,049 | 16,144,510 | 13,947,222 | \$ 82,367,286 |
| 2007-08 | 6,892,241 | 20,065,498 | 32,330,652 | 18,285,285 | 14,904,660 | \$ 92,478,336 |
| 2008-09 | 5,772,923 | 19,312,418 | 33,593,860 | 19,628,751 | 16,495,474 | \$ 94,803,426 |
| 2009-10 | 5,455,780 | 19,332,594 | 34,801,320 | 20,895,170 | 15,917,100 | \$ 96,401,964 |
| 2010-11 | 7,035,060 | 18,065,880 | 36,244,000 | 21,157,300 | 16,718,100 | \$ 99,220,340 |
| 2011-12 | 7,246,110 | 19,872,470 | 36,910,000 | 21,653,210 | 16,857,300 | \$ 102,539,090 |
| 2012-13 | 7,463,490 | 21,859,720 | 38,366,000 | 22,480,610 | 17,216,700 | \$ 107,386,520 |
| 2013-14 | 7,687,390 | 24,045,690 | 39,822,000 | 23,308,010 | 17,642,800 | \$ 112,505,890 |
| 2014-15 | 7,918,010 | 26,450,260 | 41,279,000 | 24,135,210 | 18,069,200 | \$ 117,851,680 |

Total Charges for Service



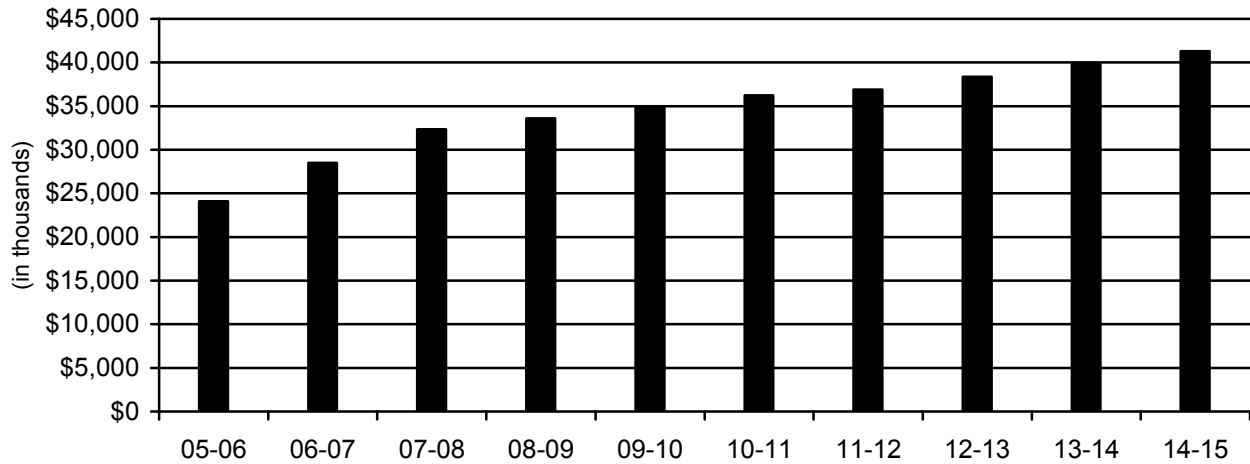


Revenue Sources

Water

Water user fees are reviewed annually to ensure that revenue is able to cover 100% of the actual and anticipated cost of providing water to customers. The cost includes pumping water from the ground, treating the surface and ground water, distributing the water to customers, reading the meters and maintaining the system. There was no rate increase necessary for FY 2011. The graph below shows the anticipated growth in revenue resulting only from increases in customer base.

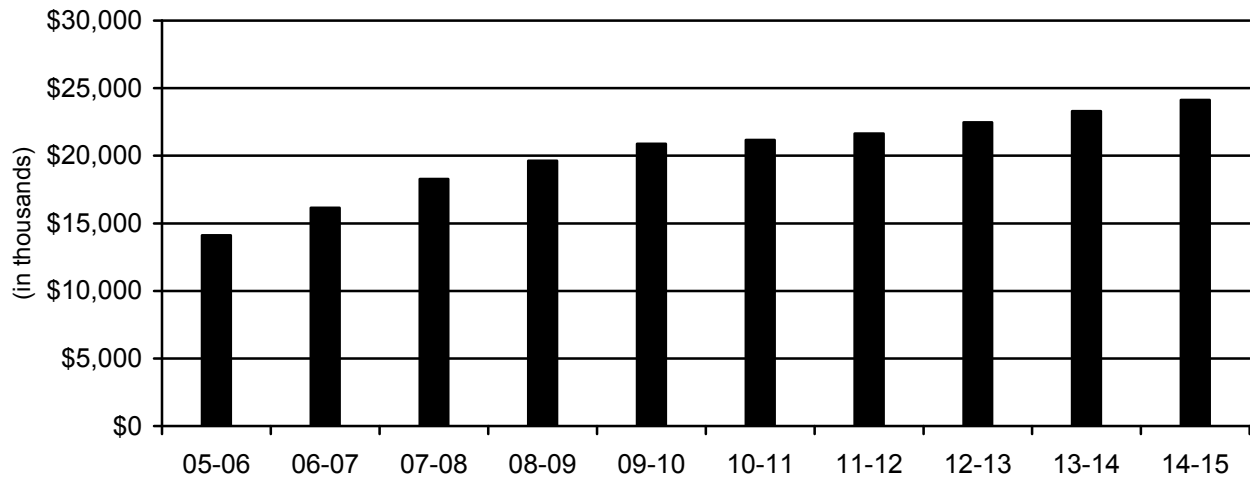
Water Charges for Service



Wastewater

Staff reviews wastewater fees annually to ensure revenue covers 100% of the cost of operations. Wastewater operations include collection, treatment and recovery of wastewater. The graph below shows the anticipated growth in revenue resulting only from increases in customer base.

Wastewater Charges for Service



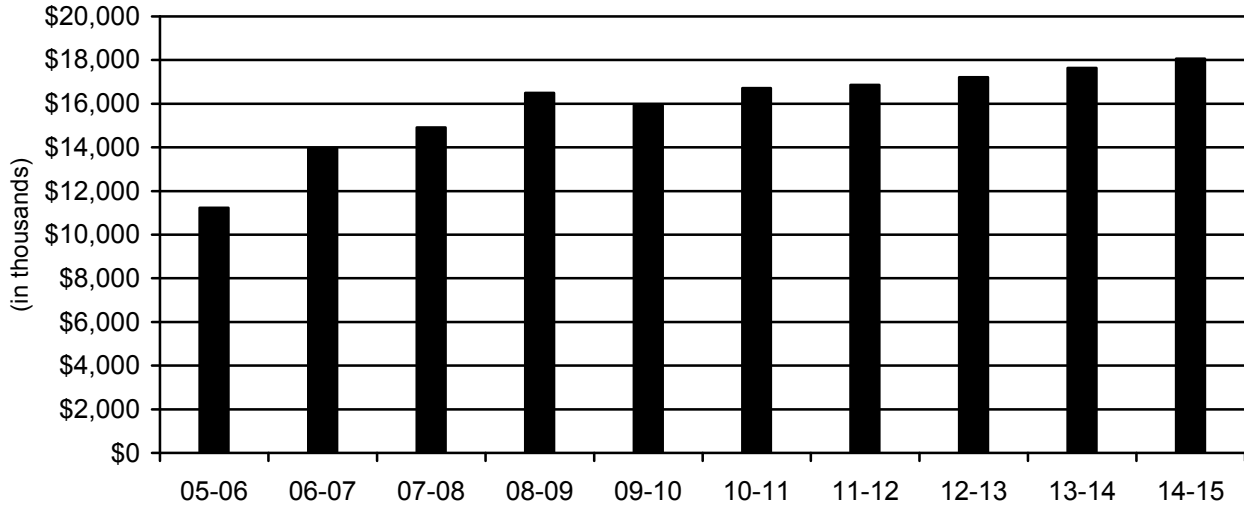


Revenue Sources

Solid Waste

Solid Waste includes collection of residential, uncontained, and recycling. The operation also includes commercial and roll off customers. Annual rate reviews ensure that revenue covers all the cost of operations. The costs impacting rates the most in these funds are personnel, landfill tipping fees, equipment maintenance and replacement. The graph below shows the anticipated growth in revenue resulting only from increases in customer base. There are no projected rates increases in the estimates.

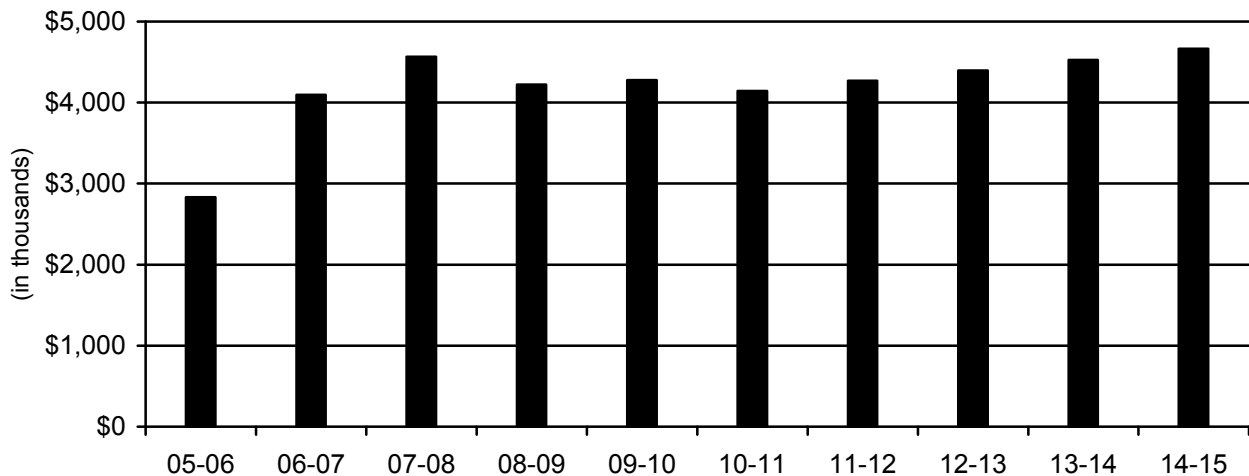
Solid Waste Charges for Service



FINES AND FORFEITS

Fines are collected by the Court based on citations issued by the Police Department and cases prosecuted by the Prosecutor's office. The graph below shows the anticipated growth in revenue resulting from increases in population base and in Police Officers per capita.

Fines and Forfeits



INVESTMENT INCOME

Gilbert invests all idle cash with the State of Arizona Local Government Investment Pool (LGIP). The State has recently made available investment pool options with higher interest rates for longer investment terms. Gilbert is utilizing some of those pools in an effort to maximize investment income.

OTHER NON-OPERATING

This revenue category includes property rental, insurance recoveries, donations and contributions and other one-time revenue not categorized elsewhere. Most of the other non-operating is highly unpredictable and is included in the budget at a minimal amount unless a specific source is known during budget preparation.

BOND PROCEEDS

Gilbert does not anticipate selling any bond issue in FY 2011. There is a reserve for Improvement District Debt in the amount of \$50,059,590 to provide the ability for unforeseen development.

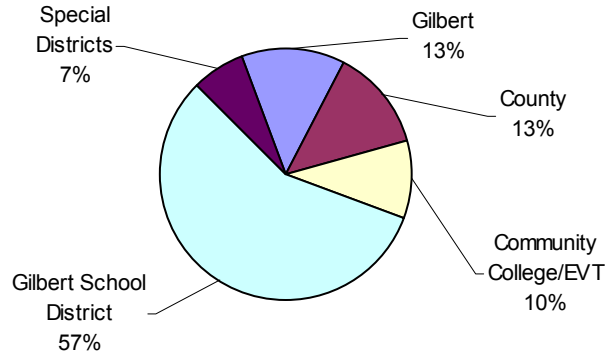
More information on debt and bond proceeds is found in the Debt section.



Property Tax Rates

The property tax rate for Gilbert is \$1.15/\$100 in secondary assessed valuation, there is no primary property tax. Town of Gilbert property tax is collected for debt repayment only, not for operations.

Residents in Gilbert, based on address, are served by one of three local school districts. Each district has a unique primary and secondary tax rate. The distribution of property tax based on 2009/10 information is shown below for each district. The graph to the right shows the percentage allocation for the Gilbert School District.



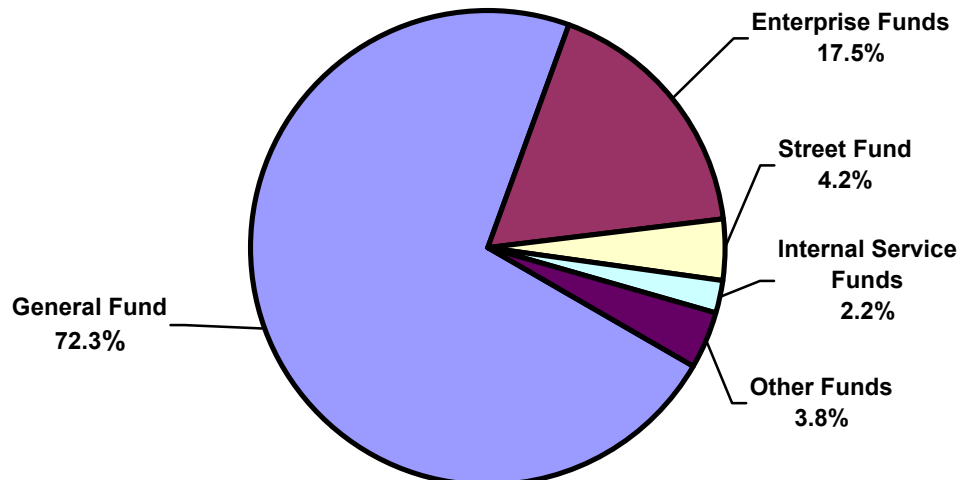
| | Gilbert School District | Chandler School District | Higley School District |
|------------------------------|-------------------------|--------------------------|------------------------|
| Primary (Operating) | | | |
| State | \$0.0000 | \$0.0000 | \$0.0000 |
| County | 0.9909 | 0.9909 | 0.9909 |
| Community College | 0.7246 | 0.7246 | 0.7246 |
| Education Equalization | 0.3306 | 0.3306 | 0.3306 |
| Gilbert | 0.0000 | 0.0000 | 0.0000 |
| East Valley Institute | 0.0000 | 0.0000 | 0.0000 |
| Local School District | 3.0226 | 3.1776 | 3.1262 |
| Total Primary | \$5.0687 | \$5.2237 | \$5.1723 |
| Secondary (Debt) | | | |
| County | \$0.0000 | \$0.0000 | \$0.0000 |
| Community College | 0.1598 | 0.1598 | 0.1598 |
| Fire District | 0.0057 | 0.0057 | 0.0057 |
| Flood Control | 0.1367 | 0.1367 | 0.1367 |
| County Library | 0.0353 | 0.0353 | 0.0353 |
| Central Arizona Project | 0.1000 | 0.1000 | 0.1000 |
| Special Health Care District | 0.0914 | 0.0914 | 0.0914 |
| Gilbert | 1.1500 | 1.1500 | 1.1500 |
| East Valley Institute | 0.0500 | 0.0500 | 0.0500 |
| Local School District | 2.0179 | 1.3064 | 1.7419 |
| Total Secondary | \$3.7468 | \$3.0353 | \$3.4708 |
| Total | | | |
| State | \$0.0000 | \$0.0000 | \$0.0000 |
| County | 0.9909 | 0.9909 | 0.9909 |
| Community College | 0.8844 | 0.8844 | 0.8844 |
| Education Equalization | 0.3306 | 0.3306 | 0.3306 |
| Fire District | 0.0057 | 0.0057 | 0.0057 |
| Flood Control | 0.1367 | 0.1367 | 0.1367 |
| County Library | 0.0353 | 0.0353 | 0.0353 |
| Central Arizona Project | 0.1000 | 0.1000 | 0.1000 |
| Special Health Care District | 0.0914 | 0.0914 | 0.0914 |
| Gilbert | 1.1500 | 1.1500 | 1.1500 |
| East Valley Institute | 0.0500 | 0.0500 | 0.0500 |
| Local School District | 5.0405 | 4.4840 | 4.8681 |
| Total Tax Rate | \$8.8155 | \$8.2590 | \$8.6431 |



Personnel Summary

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|-------------------------------|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| GENERAL FUND | | | | | |
| Management and Policy | 32.00 | 32.16 | 31.16 | 29.16 | 23.76 |
| Support Services | 92.75 | 91.25 | 89.25 | 88.25 | 77.00 |
| Legal and Court | 52.25 | 50.25 | 49.92 | 50.42 | 50.42 |
| Development Services | 97.63 | 69.00 | 69.00 | 69.00 | 66.75 |
| Police | 350.00 | 342.00 | 342.00 | 342.00 | 342.00 |
| Fire | 193.00 | 199.50 | 199.50 | 197.00 | 197.00 |
| Public Works | 18.00 | 17.50 | 17.50 | 17.50 | 0.00 |
| Community Services | 116.27 | 117.06 | 105.19 | 104.19 | 99.13 |
| TOTAL GENERAL FUND | 951.90 | 918.72 | 903.52 | 897.52 | 856.06 |
| PUBLIC WORKS FUNDS | 0.00 | 0.00 | 0.00 | 0.00 | 31.00 |
| ENTERPRISE FUNDS | | | | | |
| Water | 72.00 | 79.00 | 83.00 | 83.00 | 87.25 |
| Wastewater | 38.76 | 40.68 | 40.68 | 40.68 | 40.68 |
| Residential Solid Waste | 68.44 | 71.94 | 72.22 | 72.22 | 72.22 |
| Commercial Solid Waste | 8.66 | 7.06 | 6.78 | 6.78 | 6.78 |
| Irrigation | 0.70 | 0.70 | 0.70 | 0.70 | 0.00 |
| ENTERPRISE FUNDS | 188.56 | 199.38 | 203.38 | 203.38 | 206.93 |
| STREETS FUND | 55.30 | 55.30 | 55.30 | 49.30 | 49.30 |
| INTERNAL SERVICE FUNDS | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |
| SPECIAL REVENUE | 5.00 | 8.50 | 21.10 | 10.60 | 10.10 |
| CAPITAL PROJECTS | 0.00 | 0.00 | 0.00 | 0.00 | 4.40 |
| TOTAL TOWN POSITIONS | <u>1,226.76</u> | <u>1,207.90</u> | <u>1,209.30</u> | <u>1,186.80</u> | <u>1,183.79</u> |

Personnel By Fund



General Fund

General Fund Summary
Management and Policy
Support Services
Legal and Court
Development Services
Police Department
Fire Department
Community Services
Non-Departmental

FUND DESCRIPTION

The General Fund is the largest operating fund in the budget and includes the most diverse operations. The General Fund provides accounting for all activities that do not have a specific revenue source. The revenue collected for support of the entire community is deposited in the General Fund to finance Public Safety, Development Services, Community Services, and Internal Support functions. The following table indicates the subsidy provided for each major area.

| Program | FY 2010-11 Appropriation | FY 2010-11 Revenue | FY 2010-11 Subsidy | FY 2010-11 % Subsidized |
|------------------------------|-------------------------------------|-------------------------------|-------------------------------|------------------------------------|
| Management and Policy | \$ 4,011,470 | \$ 2,000 | \$ 4,009,470 | 100% |
| Support Services | 10,804,180 | 522,330 | 10,281,850 | 95% |
| Legal and Court | 4,476,260 | 96,000 | 4,380,260 | 98% |
| Development Services | 6,392,590 | 2,892,300 | 3,500,290 | 55% |
| Police | 36,676,870 | 3,957,050 | 32,719,820 | 89% |
| Fire | 20,926,650 | 1,350,000 | 19,576,650 | 94% |
| Community Services | 11,076,330 | 3,415,530 | 7,660,800 | 69% |
| Non-Departmental | 7,891,610 | 8,306,140 | (414,530) | -5% |
| Total General Fund | \$ 102,255,960 | \$ 20,541,350 | \$ 81,714,610 | 80% |

A portion of the recovery consists of transfers from other operating funds as a recovery of costs incurred to support the operations of Water, Wastewater, Residential Solid Waste, Commercial Solid Waste, and Streets.

The total General Fund Revenue budget is \$99,697,640. The non-allocated revenue of \$79,156,290 detailed in the summary section of this document provides for the subsidy.

More detail on revenue and expenditures is included in the summary section and in the individual section for that activity.

FUND NARRATIVE

The General Fund received a significant amount of scrutiny during this year's budget process because of constrained revenue growth in the area of both new construction and local sales tax. The single largest revenue source that supports the General Fund is local sales tax collected by current and new businesses locating in the community. Due to both the current downturn in residential development and in the national economy, local sales tax revenues have grown, but not by the projections supported by a more healthy economy. As a result both expenditure and revenue assumptions have been adjusted to fit within the most current expectations of slower economic growth in the near term than what Gilbert has historically experienced. The fund will continue to remain within a delicate balance for the next several years as both the local economy and corresponding development activity return to a state of normalcy.



General Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Management and Policy | 32.00 | 32.16 | 31.16 | 29.16 | 23.76 |
| Support Services | 92.75 | 91.25 | 89.25 | 88.25 | 77.00 |
| Legal and Court | 52.25 | 50.25 | 49.92 | 50.42 | 50.42 |
| Development Services | 97.63 | 69.00 | 69.00 | 69.00 | 66.75 |
| Police | 350.00 | 342.00 | 342.00 | 342.00 | 342.00 |
| Fire | 193.00 | 199.50 | 199.50 | 197.00 | 197.00 |
| Public Works | 18.00 | 17.50 | 17.50 | 17.50 | 0.00 |
| Community Services | 115.27 | 117.06 | 105.19 | 104.19 | 99.13 |
| Non-Departmental | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 951.90 | 918.72 | 903.52 | 897.52 | 856.06 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Management and Policy | 5,740,034 | 5,654,759 | 5,720,140 | 5,277,525 | 4,011,470 |
| Support Services | 12,394,177 | 12,060,765 | 12,753,390 | 12,230,886 | 10,804,180 |
| Legal and Court | 4,499,441 | 4,442,275 | 4,497,000 | 4,405,878 | 4,476,260 |
| Development Services | 12,690,647 | 10,127,883 | 7,959,960 | 8,006,324 | 6,392,590 |
| Police | 35,765,900 | 36,462,813 | 37,763,430 | 37,068,147 | 36,676,870 |
| Fire | 20,493,123 | 20,521,178 | 20,993,790 | 20,364,615 | 20,926,650 |
| Public Works | 1,278,668 | 1,172,560 | 1,316,390 | 1,218,245 | - |
| Community Services | 11,219,303 | 11,003,102 | 11,198,520 | 10,860,243 | 11,076,330 |
| Non-Departmental | 17,063,362 | 12,596,679 | 10,069,130 | 9,315,600 | 7,891,610 |
| Total Expenses | \$121,144,655 | \$114,042,014 | \$112,271,750 | \$108,747,463 | \$102,255,960 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 75,550,813 | 74,916,816 | 74,295,470 | 72,829,100 | 70,080,720 |
| Supplies & Contractual | 29,709,621 | 28,584,114 | 29,498,330 | 28,167,625 | 23,326,820 |
| Capital Outlay | 983,710 | 100,789 | 259,050 | 89,158 | - |
| Transfers Out | 14,900,511 | 10,440,295 | 8,218,900 | 7,661,580 | 8,848,420 |
| Total Expenses | \$121,144,655 | \$114,042,014 | \$112,271,750 | \$108,747,463 | \$102,255,960 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 126,021,846 | 113,526,377 | 109,955,820 | 108,998,665 | 99,697,640 |
| Total Expenses | 121,144,655 | 114,042,014 | 112,271,750 | 108,747,463 | 102,255,960 |
| Net Operating Result | \$ 4,877,191 | \$ (515,637) | \$ (2,315,930) | \$ 251,202 | \$ (2,558,320) |

Management and Policy

Management and Policy Summary
Mayor and Council
Town Manager
Town Clerk
General Counsel

BUSINESS UNIT DESCRIPTION

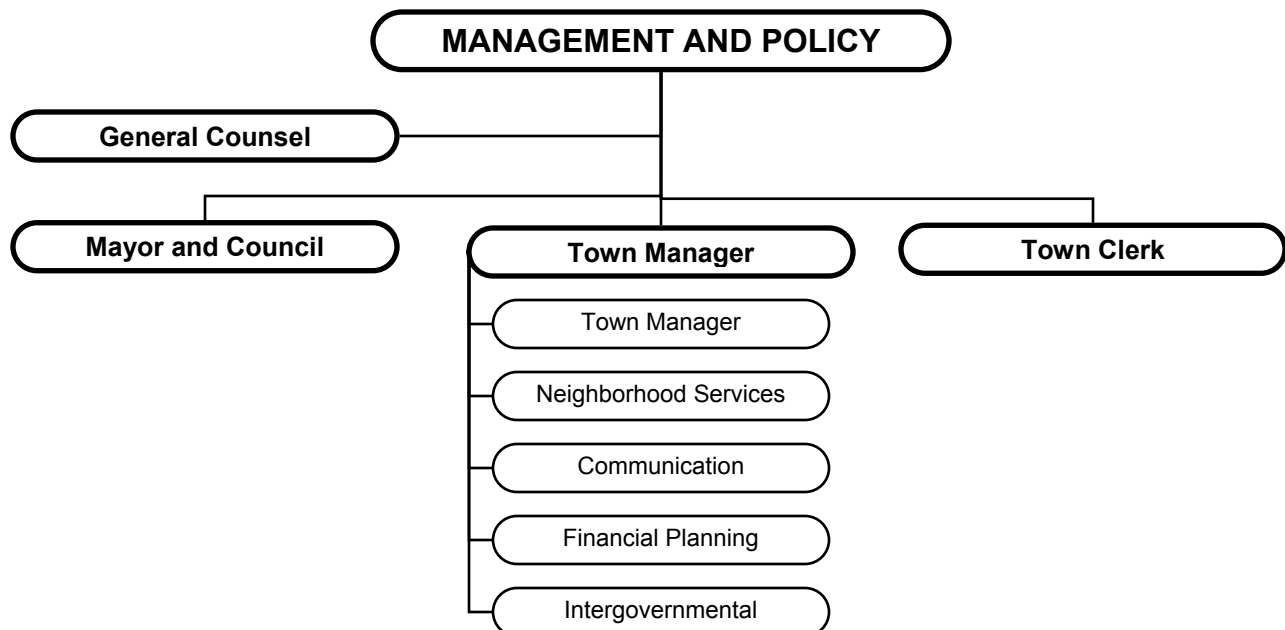
This unit represents the core policy and managerial functions of Gilbert, including: Mayor and Council, Town Manager, Town Clerk, and General Counsel. The Mayor and Council represent the legislative side of government and sets policy for Gilbert. The Mayor and Council also approve the budget and capital improvement plans, determine and set the annual tax rates, appoint the Town Manager, Town Attorney, Town Clerk, Municipal Court Judge, and citizen Boards and Commissions.

The Town Manager, representing the executive side of government, is responsible for the day-to-day oversight and management of all departments; coordination of all municipal programs and services; directing the development and implementation of the Operating and Capital Budgets, which combined, total \$594.8 million and represents a workforce of 1,183 full-time equivalent positions. The Town Clerk’s main responsibilities include the coordination of the Town Council agenda process, administration of elections, and administration of the Town’s records management program. General Counsel is a contract service that contributes to legal compliance within Gilbert.

GOALS FY 2011

- ◆ Manage the growth of the community in harmony the community’s vision for the future while maintaining the present and protecting Gilbert history
- ◆ Balance the present and future aspirations within available resources
- ◆ Optimize use of resources through organizational effectiveness

ORGANIZATIONAL CHART





Management and Policy

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Mayor and Council | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Boards and Commissions | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Town Manager | 23.00 | 23.00 | 22.00 | 21.00 | 15.60 |
| Town Clerk | 8.00 | 8.16 | 8.16 | 7.16 | 7.16 |
| General Counsel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 32.00 | 32.16 | 31.16 | 29.16 | 23.76 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Mayor and Council | 546,305 | 555,658 | 681,890 | 514,443 | 625,070 |
| Boards and Commissions | 38,204 | 26,288 | 29,900 | 23,595 | 29,800 |
| Town Manager | 3,928,106 | 3,656,942 | 3,902,470 | 3,537,161 | 1,782,240 |
| Town Clerk | 692,380 | 876,336 | 590,860 | 677,326 | 1,059,340 |
| General Counsel | 535,039 | 539,535 | 515,020 | 525,000 | 515,020 |
| Total Expenses | \$ 5,740,034 | \$ 5,654,759 | \$ 5,720,140 | \$ 5,277,525 | \$ 4,011,470 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 3,095,075 | 2,931,797 | 3,011,790 | 2,946,810 | 2,370,120 |
| Supplies & Contractual | 2,644,959 | 2,717,312 | 2,708,350 | 2,330,715 | 1,641,350 |
| Capital Outlay | - | 5,650 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 5,740,034 | \$ 5,654,759 | \$ 5,720,140 | \$ 5,277,525 | \$ 4,011,470 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,444,506 | 2,328,781 | 2,404,170 | 2,176,110 | 2,000 |
| Total Expenses | 5,740,034 | 5,654,759 | 5,720,140 | 5,277,525 | 4,011,470 |
| Net Operating Result | \$ (3,295,528) | \$ (3,325,978) | \$ (3,315,970) | \$ (3,101,415) | \$ (4,009,470) |



Mayor and Council

PURPOSE STATEMENT

The Mayor and Council provide community leadership, develop policies to guide Gilbert in delivering services and achieving community goals, and advance and promote the physical, social, cultural and economic environment of Gilbert, through effective civic leadership and through the active democratic participation of our citizens.

The Town Council is comprised of a Mayor and six Council Members. The Council establishes policy through the enactment of laws (ordinances) and the adoption of resolutions. The Mayor and Council members are elected “at large”; that is, they represent the entire community. Members are elected for four year terms at general municipal elections which are held every two years, resulting in an overlap in the terms of office.

ACCOMPLISHMENTS FY 2010

- ◆ Received and analyzed Citizen Budget Committee recommendations

OBJECTIVES FY 2011

- ◆ Continue to monitor General Plan update process in anticipation of a May 2011 election
- ◆ Identify new long term service standards and service levels
- ◆ Completion of the Strategic Plan
- ◆ Implementation of the Strategic Plan
- ◆ Implementation of Administrative reorganization

BUDGET NOTES

There were no personnel salary increases for FY 2011. Mileage reimbursement was reduced by \$28,560 and replaced with mileage reimbursement of \$4,500. An employee recommendation to reduce the number of paper agenda packets was implemented reducing the Mayor and Council budget by \$5,500. The budget was also reduced by \$5,190 for Memberships and Dues as recommended by the Citizen Budget Committee. Transfer of \$10,000 for the Mayor’s Youth Task Force was removed from the Mayor and Council budget and placed into a separate cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|-----------------------|-----------------------|--------------------------|----------------------------|
| % of Citizen satisfied or very satisfied with policy decisions | 78.9% | 72.7% | 71.8% | 72.0% |
| % of Citizens who are very satisfied living in Gilbert | 66.9% | 70.7% | 68.8% | 70.0% |
| % of Citizens who believe Gilbert officials encourage citizen participation | 53.5% | 52.8% | 54.8% | 60.0% |
| Bond Rating – General Obligation – Moody’s | Aa2 | Aa2 | Aa1 | Aa1 |
| Bond Rating – General Obligation – Standard and Poor’s | AA | AA | AA | AA |



Mayor and Council

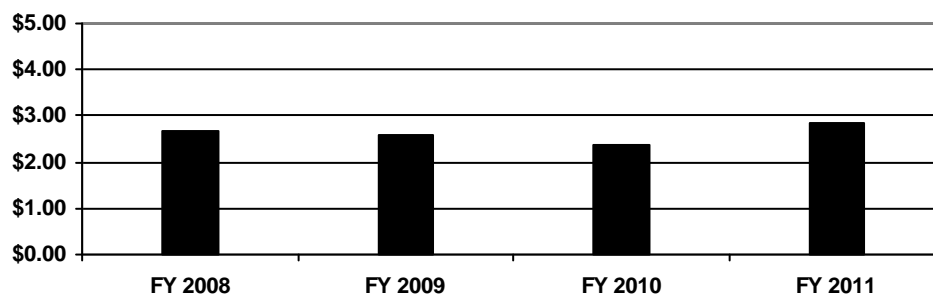
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Mayor and Council | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Personnel | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Mayor and Council | 546,305 | 555,658 | 681,890 | 514,443 | 625,070 |
| Total Expenses | \$ 546,305 | \$ 555,658 | \$ 681,890 | \$ 514,443 | \$ 625,070 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 355,277 | 373,827 | 369,660 | 351,480 | 313,510 |
| Supplies & Contractual | 191,028 | 181,831 | 312,230 | 162,963 | 311,560 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 546,305 | \$ 555,658 | \$ 681,890 | \$ 514,443 | \$ 625,070 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 165,100 | 168,730 | 220,070 | 154,130 | - |
| Total Expenses | 546,305 | 555,658 | 681,890 | 514,443 | 625,070 |
| Net Operating Result | \$ (381,205) | \$ (386,928) | \$ (461,820) | \$ (360,313) | \$ (625,070) |

COST PER CAPITA





Town Manager

PURPOSE STATEMENT

The Town Manager implements the policy developed by the Town Council by providing leadership to departments while working with outside agencies and by ensuring responsive, cost effective local government services to Gilbert residents.

The Town Manager's Office directs and coordinates organizational activities; performs community relations; prepares the annual operating and capital budgets; prepares financial forecasts and management analyses; submits recommendations to the Town Council; coordinates special projects; performs budgetary control functions; and supervises and coordinates the daily activities of the Town government.

ACCOMPLISHMENTS FY 2010

- ◆ Received the Distinguished Budget Presentation Award for the 11th consecutive year from the Government Finance Officers Association (GFOA)
- ◆ Promoted community relations through the publication of Your Town on a monthly basis and broadcasted Your Town on channel 11
- ◆ Promoted community relations and public education on various topics and services through the attendance at special events
- ◆ Consistently promoted the national recognition received for the outstanding amenities and characteristics that Gilbert has to offer to citizens, such as:
 - Safest community in Arizona by CQ Press based on FBI statistics
 - 17th safest community in America by CQ Press
 - One of the Best Places to Live in America by Money Magazine
 - Among the “Best places to live and learn” by GreatSchools.org

OBJECTIVES FY 2011

- ◆ Garner organizational and public trust through fiscal responsibility

- ◆ Perform community relations activities by producing publications and broadcasts, and participating in special events
- ◆ Foster relationships with the community, businesses and other agencies, while furthering the goals and objectives of the organization by serving on various governmental and community boards
- ◆ Provide Council and management with recommendations based on qualified and quantified information
- ◆ Coordinate special projects that promote the goals and objectives of the organization as well as present a positive image of Gilbert to the citizens
- ◆ Completion of the Strategic Plan
- ◆ Implementation of the Strategic Plan
- ◆ Implementation of Administrative reorganization

BUDGET NOTES

There were no personnel salary increases for FY 2011. Personnel reductions include elimination of 1.0 FTE Financial and Performance Management Coordinator and 1.0 FTE Chief Technology Officer. In addition, the Capital Project Administration function of Budget and Financial Planning was moved to the CIP Administration Fund. This included moving 4.4 FTE and all operational expenses to the new fund. The contractual expense for CIP Program Management Coordination was also moved to the CIP Administration Fund. Vehicle allowance totaling \$31,800 was removed from the FY 2011 budget and replaced with mileage reimbursement of \$7,450. Budget was reduced by \$21,400 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee. In addition, the Citizen Budget Committee recommended discontinuing the hard copy version of Your Town and converting to an electronic format to save on printing and postage expenditures. This recommendation reduced the Communication budget by \$221,000.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|-----------------------|-----------------------|--------------------------|----------------------------|
| % of survey respondents satisfied with treatment when calling Gilbert | 85.2% | 89.7% | 88.8% | 90.0% |
| % of population satisfied with value received from tax dollar | 86.7% | 89.3% | 85.8% | 90.0% |



Town Manager

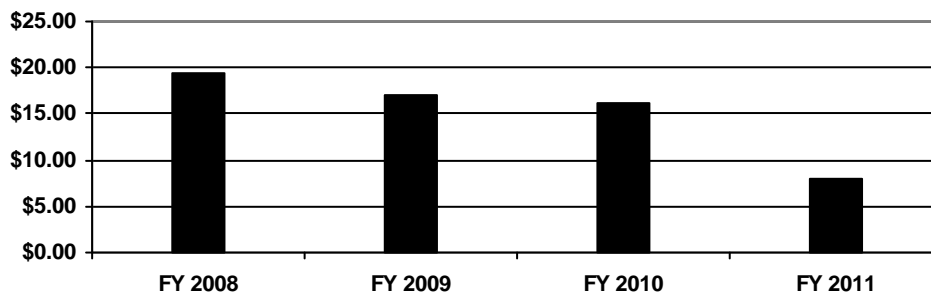
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Town Manager | 3.75 | 3.75 | 3.55 | 3.55 | 3.55 |
| Neighborhood Services | 3.25 | 3.25 | 2.25 | 2.25 | 1.25 |
| Communication | 5.25 | 5.25 | 5.25 | 5.25 | 5.25 |
| Financial Planning | 7.50 | 7.50 | 7.70 | 6.70 | 2.30 |
| Capital Project Coordination | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Intergovernmental | 3.25 | 3.25 | 3.25 | 3.25 | 3.25 |
| Total Personnel | 23.00 | 23.00 | 22.00 | 21.00 | 15.60 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Town Manager | 919,423 | 662,167 | 643,680 | 647,876 | 511,020 |
| Neighborhood Services | 289,911 | 224,998 | 236,400 | 183,812 | 183,630 |
| Communication | 659,229 | 634,969 | 693,570 | 653,887 | 457,140 |
| Financial Planning | 690,329 | 639,767 | 920,850 | 657,933 | 271,210 |
| Capital Project Coordination | 1,005,926 | 1,161,638 | 1,036,650 | 1,036,650 | - |
| Intergovernmental | 363,287 | 333,403 | 371,320 | 357,003 | 359,240 |
| Total Expenses | \$ 3,928,106 | \$ 3,656,942 | \$ 3,902,470 | \$ 3,537,161 | \$ 1,782,240 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 2,216,885 | 2,055,518 | 2,114,650 | 2,072,000 | 1,533,790 |
| Supplies & Contractual | 1,711,221 | 1,601,424 | 1,787,820 | 1,465,161 | 248,450 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 3,928,106 | \$ 3,656,942 | \$ 3,902,470 | \$ 3,537,161 | \$ 1,782,240 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,271,101 | 2,153,990 | 2,181,100 | 2,015,580 | - |
| Total Expenses | 3,928,106 | 3,656,942 | 3,902,470 | 3,537,161 | 1,782,240 |
| Net Operating Result | \$ (1,657,005) | \$ (1,502,952) | \$ (1,721,370) | \$ (1,521,581) | \$ (1,782,240) |

COST PER CAPITA





Town Clerk

PURPOSE STATEMENT

To serve citizens in a courteous, impartial manner that promotes confidence and trust; to provide all customers with quality service in an efficient and timely manner and to work in harmony with Elected Officials. Prepare Council agendas and related documents; record legislative actions; attest official actions of the Council; and maintain, protect, and preserve official records of the Town. Conduct fair and impartial Town elections in accordance with federal, state, and local laws.

ACCOMPLISHMENTS FY 2010

- ◆ Planned and administered Special Election on May 18, 2010
- ◆ Responded to approximately 300 public records requests
- ◆ Continued to provide leadership in Records Management in the organization
- ◆ Continued to work in partnership with Technology Services and OnBase Administrator on continued implementation of electronic document management system
- ◆ Developed and piloted OnBase user training
- ◆ Eliminated printing of most Council agenda packets. A majority of Councilmembers and Staff receive the agenda via a thumb drive or through OnBase or the Web

OBJECTIVES FY 2011

- ◆ Respond to 65% of all public records requests within 24 hours of receipt, excluding Saturdays, Sundays, and holidays

- ◆ Respond to 100% of all subpoenas within timeframe established by law
- ◆ Post agendas and public notices at four official posting locations at least 24 hours prior to meeting or event
- ◆ Post agendas and meeting notices to the website at least 24 hours prior to a meeting
- ◆ Post draft minutes containing legal actions taken by the Council and Boards and Commissions to the Gilbert website within three (3) working days of a meeting
- ◆ Post approved minutes of Council and Boards and Commissions to the website within two (2) working days of approval
- ◆ Monitor departments that serve as Liaisons to Boards and Commissions to assure compliance with posting requirements
- ◆ Plan and administer regular and special local elections in compliance with Federal, State, and Local laws
- ◆ Continue focus on Records Management activities and programs in the organization
- ◆ Implement OnBase training program

BUDGET NOTES

Spring 2011 Election costs of \$482,000 are included in the Supplies and Contractual budget for FY 2011. Vehicle allowance totaling \$6,000 was removed from the FY 2011 personnel budget and replaced with mileage reimbursement of \$500. Budget was reduced by \$6,980 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee. Insurance budgets were moved from individual cost center to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|-----------------------|-----------------------|--------------------------|----------------------------|
| % of records requests responded to within 24 hours | 76% | 68% | 69% | 65% |
| % of subpoena records responded to within timeframe established by law | 100% | 100% | 100% | 100% |
| % of agendas and public notices posted at 24 hour minimum prior to meeting in conformance with Open Meeting law | 100% | 100% | 100% | 100% |
| % of draft minutes posted to the website within established timeframes | 100% | 100% | 100% | 100% |
| % of Boards and Commissions that comply with posting requirements to the website | 100% | 100% | 100% | 100% |
| % of Elections held that comply with Federal, State and Local laws | 100% | 100% | 100% | 100% |



Town Clerk

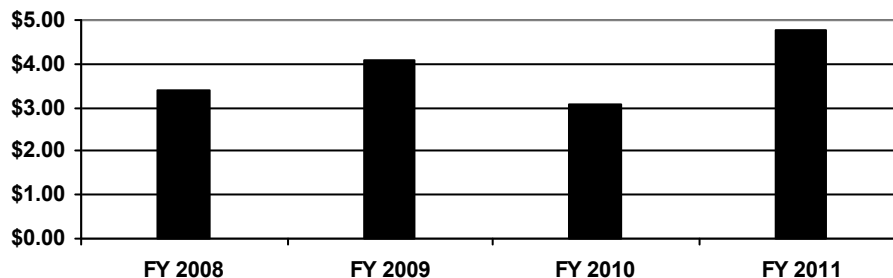
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Town Clerk | 8.00 | 8.16 | 8.16 | 7.16 | 7.16 |
| Total Personnel | 8.00 | 8.16 | 8.16 | 7.16 | 7.16 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Town Clerk | 692,380 | 876,336 | 590,860 | 677,326 | 1,059,340 |
| Total Expenses | \$ 692,380 | \$ 876,336 | \$ 590,860 | \$ 677,326 | \$ 1,059,340 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 522,913 | 502,452 | 527,480 | 523,330 | 522,820 |
| Supplies & Contractual | 169,468 | 368,234 | 63,380 | 153,996 | 536,520 |
| Capital Outlay | - | 5,650 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 692,380 | \$ 876,336 | \$ 590,860 | \$ 677,326 | \$ 1,059,340 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 8,305 | 6,061 | 3,000 | 6,400 | 2,000 |
| Total Expenses | 692,380 | 876,336 | 590,860 | 677,326 | 1,059,340 |
| Net Operating Result | \$ (684,075) | \$ (870,275) | \$ (587,860) | \$ (670,926) | \$ (1,057,340) |

COST PER CAPITA





General Counsel

PURPOSE STATEMENT

The mission of General Counsel is to provide the highest quality legal services to elected officials, appointed officials and staff in conducting Town business. Support is provided through the rendering of legal advice and opinions; drafting and review of contracts, ordinances, resolutions and other documents; and attending regular meetings with Town staff.

ACCOMPLISHMENTS FY 2010

- ◆ Provided regular litigation status reports to the Council
- ◆ Completed negotiations for settlement of the White Mountain Apache Tribe water rights claims
- ◆ Brought successful conclusion to Palomino Acres Lot 12 lot split litigation and settlement of the Pierson Construction sewer line litigation
- ◆ Represented Gilbert before the Arizona Corporation Commission on a multi-day hearing on the SRP Abel-Moody Line Siting application
- ◆ Worked with staff to create Improvement District No. 20
- ◆ Worked with staff to address problems caused by developers who fail to comply with development requirements due to economic circumstances
- ◆ Prepared and implemented procedures for bankruptcy petitions and trustee sales and foreclosure notices received by Gilbert
- ◆ Implemented sales tax collection procedures and worked with staff to pursue delinquent sales tax collections
- ◆ Assisted staff in obtaining contract price reductions without reduction in scope of work
- ◆ Prepared personally identifiable information standards
- ◆ Negotiated several telecommunications site leases
- ◆ Prepared and/or worked with staff to prepare numerous ordinances
- ◆ Processed rezoning ordinances with Planning staff and prepared standard forms

- ◆ Prepared numerous legal opinions for Council and staff
- ◆ Worked with General Plan Steering Committee on the adoption of an updated General Plan
- ◆ Worked with CIP staff to complete documents for numerous projects and update of standard CIP contracts
- ◆ Processed numerous rights-of-way, well-site and other property acquisitions
- ◆ Prepared numerous intergovernmental agreements with public bodies and contracts with private entities
- ◆ Administered Public Defender procurement and contracts for Court
- ◆ Conducted open meeting law and conflict of interest training for boards and commissions
- ◆ Provided regular updates in developments in the law

OBJECTIVES FY 2011

- ◆ Work with staff to implement the requirements of HB2008 regarding public benefits and immigration status
- ◆ Update all CIP contract documents to conform to new legislation
- ◆ Assist Gilbert to identify and implement cost saving measures
- ◆ Update utility code and procedures to improve collection of delinquent accounts
- ◆ Work with sales tax auditor and staff to increase sales tax collections
- ◆ Work with Gilbert staff to develop right-of-way use policy for Salt River Project
- ◆ Continue public defender contract management for Court
- ◆ Provide litigation status reports

BUDGET NOTES

General Counsel services are provided through a contract with Curtis, Goodwin, Sullivan, Udall & Schwab P.L.C. The current contract is a two year contract commencing July 1, 2009 and ending on June 30, 2011. Funds for the General Counsel can also be found in the Departmental budgets.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--------------------------------------|---------------------------|---------------------------|------------------------------|--------------------------------|
|--------------------------------------|---------------------------|---------------------------|------------------------------|--------------------------------|

No Performance Measures



General Counsel

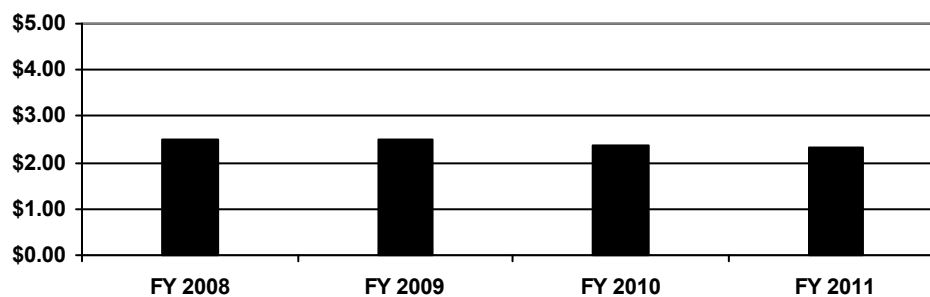
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Counsel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Counsel | 535,039 | 539,535 | 515,020 | 525,000 | 515,020 |
| Total Expenses | \$ 535,039 | \$ 539,535 | \$ 515,020 | \$ 525,000 | \$ 515,020 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | 535,039 | 539,535 | 515,020 | 525,000 | 515,020 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 535,039 | \$ 539,535 | \$ 515,020 | \$ 525,000 | \$ 515,020 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | - |
| Total Expenses | 535,039 | 539,535 | 515,020 | 525,000 | 515,020 |
| Net Operating Result | \$ (535,039) | \$ (539,535) | \$ (515,020) | \$ (525,000) | \$ (515,020) |

COST PER CAPITA



Support Services

Support Services Summary
Facilities Maintenance
Finance
Technology Services
Human Resources

BUSINESS UNIT DESCRIPTION

This unit represents the internal support functions of the Town, including: Building Maintenance, Fleet Maintenance, Finance, Technology Services, and Human Resources.

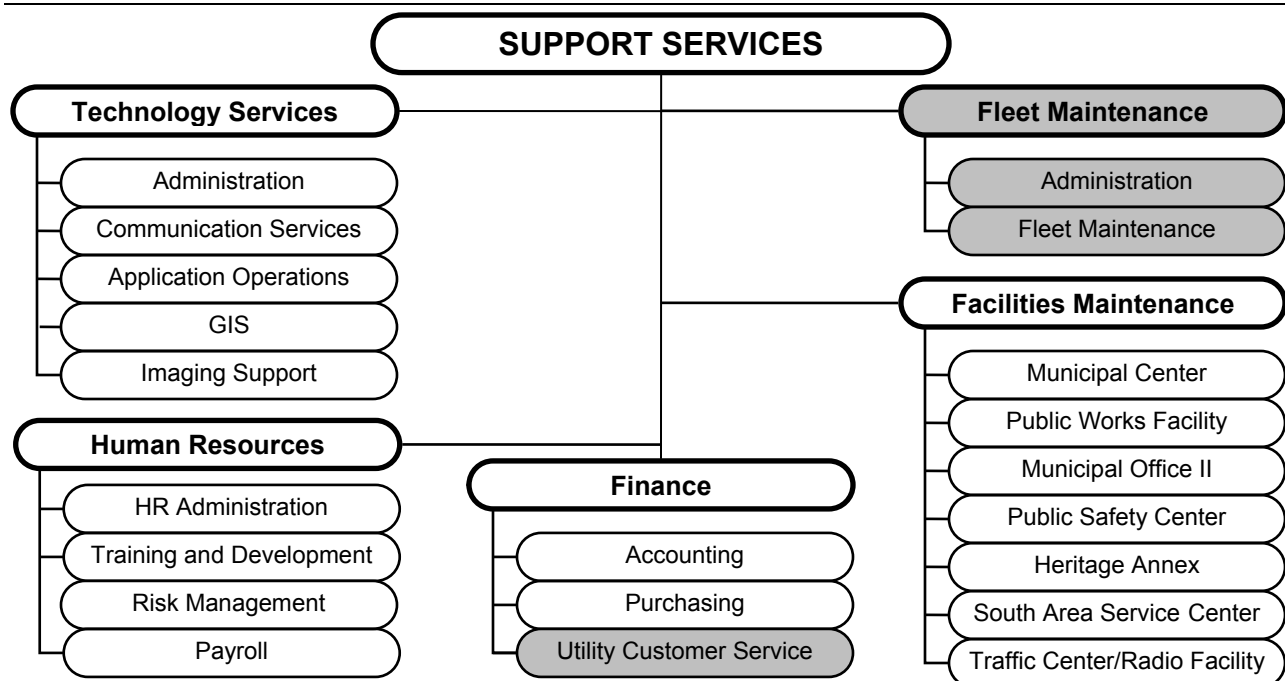
Building Maintenance ensures staff and visitors have clean and safe buildings that are maintained according to specific standards. Finance operations include the maintenance of accurate and complete financial records, payment of all vendors, and the provision of meaningful and timely financial reports and information. Technology Services supports and maintains all of the information systems. Human Resources provides support for the Town’s human resource, training, health insurance administration, employee payroll, and risk management needs.

Detail regarding Fleet Maintenance is found under the Internal Service Fund tab.

GOALS FY 2011

- ◆ To provide internal customers an acceptable level of service at the least cost
- ◆ To implement proven new technology with the end user at the forefront
- ◆ Reduce the cost of accidents, including insurance premiums, through effective safety programs and practices
- ◆ Provide oversight of financial procedures, preserve financial integrity, and present accurate financial reports
- ◆ Enable departments to fill positions in the most economic and expeditious manner
- ◆ Provide an up-to-date training program that meets the ever changing needs of Gilbert employees
- ◆ Classify positions systematically based upon objective criteria and adequate job evaluation
- ◆ Maintain all Gilbert facilities at an average facility condition index of 5%

ORGANIZATIONAL CHART





Support Services

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Support Services Admin | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Facilities Maintenance | 11.00 | 11.00 | 11.00 | 11.00 | 11.00 |
| Finance | 24.75 | 24.75 | 24.75 | 24.75 | 14.00 |
| Technology Services | 38.50 | 37.00 | 35.00 | 34.00 | 34.00 |
| Human Resources | 17.50 | 17.50 | 17.50 | 17.50 | 17.00 |
| Total Personnel | 92.75 | 91.25 | 89.25 | 88.25 | 77.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Support Services Admin | 168,958 | 159,028 | 160,520 | 157,440 | 152,210 |
| Facilities Maintenance | 2,802,824 | 2,617,416 | 2,806,780 | 2,770,885 | 2,607,610 |
| Finance | 2,558,236 | 2,760,225 | 2,765,620 | 2,751,605 | 1,279,640 |
| Technology Services | 4,990,787 | 4,834,402 | 5,318,980 | 4,881,830 | 5,115,870 |
| Human Resources | 1,873,372 | 1,689,694 | 1,701,490 | 1,669,126 | 1,648,850 |
| Total Expenses | \$ 12,394,177 | \$ 12,060,765 | \$ 12,753,390 | \$ 12,230,886 | \$ 10,804,180 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 6,949,137 | 6,923,063 | 6,954,620 | 6,749,570 | 6,379,910 |
| Supplies & Contractual | 5,413,832 | 5,122,192 | 5,798,770 | 5,481,316 | 4,424,270 |
| Capital Outlay | 31,208 | 15,510 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 12,394,177 | \$ 12,060,765 | \$ 12,753,390 | \$ 12,230,886 | \$ 10,804,180 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 3,689,951 | 3,648,818 | 4,211,760 | 3,796,530 | 522,330 |
| Total Expenses | 12,394,177 | 12,060,765 | 12,753,390 | 12,230,886 | 10,804,180 |
| Net Operating Result | \$ (8,704,226) | \$ (8,411,947) | \$ (8,541,630) | \$ (8,434,356) | \$(10,281,850) |



Facilities Maintenance

PURPOSE STATEMENT

To maintain and repair assigned facilities and associated systems and equipment in proper working order for the safety and effective use of facilities and to respond to facility maintenance and repair needs of customers.

ACCOMPLISHMENTS FY 2010

- ◆ Coordinated the warranty request for Fire Station 2 and 3
- ◆ Coordinated with the Fire Department and Parks and Recreation Department on their facilities and installed systems and equipment

OBJECTIVES FY 2011

- ◆ Hire the most cost effective sub contractor for the work we are unable to perform due to manpower or expertise by obtaining three quotes or hiring lowest qualifying bidder
- ◆ Ensure appropriate and sufficient types and amounts of equipment, furnishings and ensure supplies are available to support the Facilities Maintenance section so we can cost effectively support our customers without costly or timely delays
- ◆ Reduce the number of after hour and emergency calls by performing preventative maintenance
- ◆ Research ways to reduce energy usage
- ◆ Upgrade the chillers at Public Safety, and install new chillers at the Municipal Center

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. Based on Employee suggestions, the budget for water coolers and the maintenance of live plants were eliminated for FY 2011. The elimination of these items resulted in a budget savings of \$31,700. In addition, the Citizen Budget Committee recommendation of renegotiating current contracts resulted in a budget savings of \$99,420 in janitorial maintenance.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of emergency call outs | 117 | 80 | 67 | 88 |
| Average time spent per emergency | 1.55 hours | 1.80 hours | 2.15 hours | 2.15 hours |
| Cost per square foot – Municipal Center (51,050 square feet) | \$7.52 | \$7.75 | \$7.65 | \$6.81 |
| Cost per square foot – Public Works (33,000 square feet) | \$5.25 | \$5.24 | \$5.53 | \$4.76 |
| Cost per square foot – Municipal Center II (51,500 square feet) | \$2.86 | \$3.09 | \$3.44 | \$3.29 |
| Cost per square foot – Public Safety Center (178,000 square feet) | \$5.05 | \$5.03 | \$5.43 | \$4.79 |
| Cost per square foot – South Area Service Center (86,000 square feet) | \$2.16 | \$2.05 | \$2.59 | \$2.37 |



Facilities Maintenance

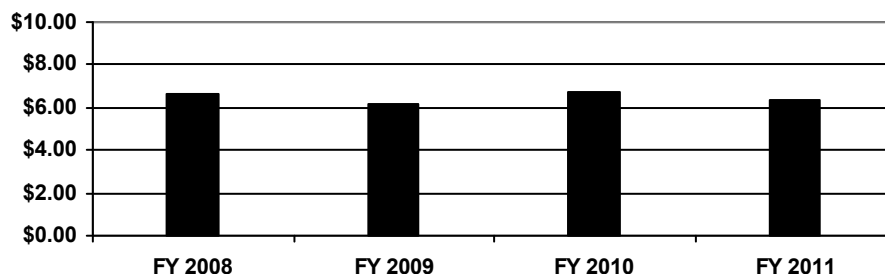
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Facilities Maintenance | 11.00 | 11.00 | 11.00 | 11.00 | 11.00 |
| Municipal Center | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Public Works Facility | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Municipal Office II | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Public Safety Center | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| South Area Service Center | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Temporary Facilities | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Heritage Annex | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Radio Maintenance Facility | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 11.00 | 11.00 | 11.00 | 11.00 | 11.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Facilities Maintenance | 833,601 | 776,253 | 812,690 | 761,347 | 802,160 |
| Municipal Center | 376,042 | 387,574 | 361,620 | 382,408 | 340,510 |
| Public Works Facility | 173,325 | 172,929 | 179,110 | 182,410 | 156,970 |
| Municipal Office II | 147,204 | 159,230 | 194,620 | 177,025 | 169,240 |
| Public Safety Center | 898,112 | 894,594 | 952,060 | 965,890 | 852,550 |
| South Area Service Center | 186,104 | 176,344 | 222,510 | 223,135 | 203,570 |
| Temporary Facilities | 150,811 | - | - | - | - |
| Heritage Annex | 37,626 | 24,232 | 39,710 | 39,710 | 39,010 |
| Radio Maintenance Facility | - | 26,260 | 44,460 | 38,960 | 43,600 |
| Total Expenses | \$ 2,802,824 | \$ 2,617,416 | \$ 2,806,780 | \$ 2,770,885 | \$ 2,607,610 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 746,510 | 725,530 | 749,630 | 703,200 | 749,660 |
| Supplies & Contractual | 2,025,106 | 1,876,376 | 2,057,150 | 2,067,685 | 1,857,950 |
| Capital Outlay | 31,208 | 15,510 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,802,824 | \$ 2,617,416 | \$ 2,806,780 | \$ 2,770,885 | \$ 2,607,610 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 16,489 | 148,510 | 55,250 | 217,640 | 216,300 |
| Total Expenses | 2,802,824 | 2,617,416 | 2,806,780 | 2,770,885 | 2,607,610 |
| Net Operating Result | \$ (2,786,335) | \$ (2,468,906) | \$ (2,751,530) | \$ (2,553,245) | \$ (2,391,310) |

COST PER SQUARE FOOT OF FACILITIES



PURPOSE STATEMENT

To ensure accurate financial reporting on the results of operations and process financial transactions in an accurate and timely manner. Finance division responsibilities include the general ledger, accounts payable, accounts receivable, purchasing, special assessments, fixed assets, cash and debt management, grant accounting, sales tax auditing, and utility billing and customer service.

ACCOMPLISHMENTS FY 2010

- ◆ Received Certificate of Achievement for Excellence in Financial Reporting for the 18th consecutive year from the Government Finance Officers Association (GFOA)
- ◆ Met all required processing and reporting deadlines for responsible areas
- ◆ Revised the Town's Investment Policy and enhanced returns through longer-term investment options
- ◆ Evaluated the cost/benefit of hiring in-house sales tax auditors and obtained Council approval to start an in-house audit program
- ◆ Completed a Purchasing CQI study and issued a report of recommendations

OBJECTIVES FY 2011

- ◆ Prepare the Comprehensive Annual Financial Report in conformance with generally accepted accounting principles and GFOA financial reporting excellence criteria
- ◆ Maintain a system of internal controls with no material weaknesses
- ◆ Meet all processing and reporting deadlines for responsible areas
- ◆ Develop a monthly Finance Report
- ◆ Utilize the services of an Investment Advisor to enhance investment returns
- ◆ Hire Tax Auditor(s) and develop in-house tax audit program
- ◆ Implement recommendations from the Purchasing CQI study that was completed in June 2010
- ◆ Consolidate all utility resource materials in SharePoint
- ◆ Increase efforts to identify all rental properties in Gilbert to ensure compliance with the Tax Code Ordinance that makes all rental properties taxable

BUDGET NOTES

Beginning FY 2011, Utility Customer Service was moved into the Public Works Fund due to the fact the Water, Wastewater, and Solid Waste are the sources of revenue for this function. Reporting responsibility will remain the same. Vehicle allowance totaling \$6,000 was removed from the FY 2011 personnel budget and replaced with \$750 in Mileage Reimbursement. Based on an Employee Suggestion, a new Tax Compliance division was created to generate additional revenue from sales tax audits. Revenue and expenditure estimates for FY 2011 were determined by collecting data from other Phoenix Metro cities that have in-house tax auditors. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| # of material weaknesses in internal controls reported by the auditors | 0 | 0 | 0 | 0 |
| % of time processes and reports are completed by required deadlines | 100% | 100% | 100% | 100% |
| % of revenue collected from tax audits over the cost of the audits | N/A | N/A | N/A | 0% |



Finance

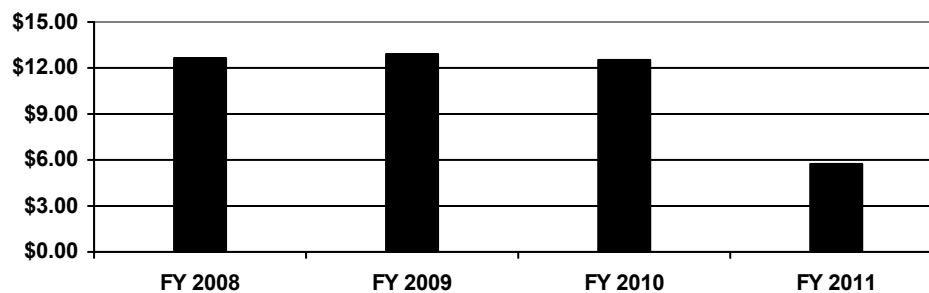
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Accounting | 6.65 | 6.65 | 6.65 | 6.65 | 7.00 |
| Purchasing | 4.60 | 4.60 | 4.60 | 4.60 | 4.00 |
| Utility Customer Service | 13.50 | 13.50 | 13.50 | 13.50 | 0.00 |
| Tax Auditing | 0.00 | 0.00 | 0.00 | 0.00 | 3.00 |
| Total Personnel | 24.75 | 24.75 | 24.75 | 24.75 | 14.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Accounting | 703,013 | 775,542 | 786,950 | 780,770 | 727,750 |
| Purchasing | 305,869 | 324,712 | 324,900 | 303,580 | 251,070 |
| Utility Customer Service | 1,549,355 | 1,659,971 | 1,653,770 | 1,667,255 | - |
| Tax Auditing | - | - | - | - | 300,820 |
| Total Expenses | \$ 2,558,236 | \$ 2,760,225 | \$ 2,765,620 | \$ 2,751,605 | \$ 1,279,640 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,486,434 | 1,565,067 | 1,580,870 | 1,522,450 | 1,060,250 |
| Supplies & Contractual | 1,071,802 | 1,195,158 | 1,184,750 | 1,229,155 | 219,390 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,558,236 | \$ 2,760,225 | \$ 2,765,620 | \$ 2,751,605 | \$ 1,279,640 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,407,472 | 2,165,295 | 2,728,600 | 2,161,640 | 305,830 |
| Total Expenses | 2,558,236 | 2,760,225 | 2,765,620 | 2,751,605 | 1,279,640 |
| Net Operating Result | \$ (150,764) | \$ (594,930) | \$ (37,020) | \$ (589,965) | \$ (973,810) |

COST PER CAPITA





Technology Services

PURPOSE STATEMENT

To provide technical, operational and educational support to our internal and external customers in a timely manner. To continuously assess our system environments and work processes in order to achieve superior results in our performance as a work team and as an essential part of our organization. To assist internal and external customers in the best use of technology resources provided.

ACCOMPLISHMENTS FY 2010

- ◆ Completed the 2010 U.S. Census project
- ◆ Completed all maps for the 2011 General Plan update
- ◆ Met with various departments on a monthly basis and implemented projects on a priority basis
- ◆ Implemented GBA work management system for Public Works
- ◆ Police network re-design completed
- ◆ Police and Fire Radio reconfiguration due to splitting of Mesa and Phoenix systems
- ◆ Email, Website and domain change to gilbertaz.gov
- ◆ Upgraded all PCs to Office 2007
- ◆ Upgrade Email Server to Exchange 2007
- ◆ Replaced/upgraded A/V system in Council Chambers
- ◆ Implemented new Bill Print
- ◆ Upgraded voice mail system
- ◆ Replaced police call logger systems
- ◆ Software license Compliance, evaluation and remediation completed for all Technology Services managed software

OBJECTIVES FY 2011

- ◆ Eliminate duplication of Geographic Information System (GIS) addresses in recently annexed areas

- ◆ Maintain the GIS infrastructure asset information to satisfy Gilbert's Governmental Accounting Standards Board (GASB) obligation
- ◆ Establish accessible user training program for all GIS applications.
- ◆ Automate PDD/Courts citation data entry and exchange
- ◆ Upgrade Eden to 5.1
- ◆ Implement case management system for Prosecutor Office
- ◆ Implement Phase 1 of the Disaster Recovery/Continuity of Operations in SASC
- ◆ Be Payment Card Industry (PCI) compliant and meet Protection of Personal Information (PPI)
- ◆ Implement Onbase for accounts payable
- ◆ Implement domain separation in Police
- ◆ Complete Active Directory (AD) assessment and implement best practices
- ◆ Evaluate online payment of business registrations and licenses

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$6,000 was removed from the FY 2011 personnel budget and replaced with \$2,500 of Mileage Reimbursement. One vacant Assistant Technology Services Manager was removed from the FY 2011 budget. Personnel changes in benefit elections resulted in an overall increase to the personnel category. Supplies and Contractual budget was reduced by \$39,440 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee. The revenues shown in the Operating Results section for FY 2011 are reflective of the direct revenue received by the Department. All overhead and indirect revenues are reported in the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| % of problems resolved by the Help Desk within 24 hours | 63% | 71% | 88% | 90% |
| % of work-orders completed in a timely manner – Critical Priority only | 62.3% | 69.0% | 78.0% | 80.0% |
| Unplanned down time for phone system | 0.25% | 0.25% | 0.10% | 0.20% |
| Unplanned down time for web systems | 2% | 1% | 2% | 2% |
| Unplanned down time for network systems | 0.5% | 0.5% | 0.5% | 0.5% |
| Update public map data every 30 days | 100% | 100% | 100% | 100% |



Technology Services

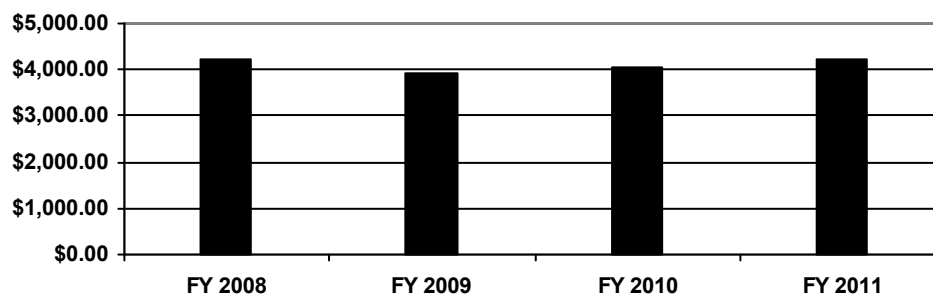
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Technology Services Admin | 3.50 | 3.00 | 3.00 | 3.00 | 3.00 |
| Communication Services | 8.00 | 8.00 | 8.00 | 7.00 | 7.00 |
| Application Operations | 19.00 | 18.00 | 17.00 | 16.00 | 16.00 |
| GIS Application and Support | 8.00 | 8.00 | 7.00 | 7.00 | 7.00 |
| Imaging Support | 0.00 | 0.00 | 0.00 | 1.00 | 1.00 |
| Total Personnel | 38.50 | 37.00 | 35.00 | 34.00 | 34.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Technology Services Admin | 319,219 | 314,562 | 313,010 | 304,105 | 294,050 |
| Communication Services | 1,464,568 | 1,519,963 | 1,829,470 | 1,417,665 | 1,671,040 |
| Application Operations | 2,471,219 | 2,303,843 | 2,416,540 | 2,351,990 | 2,324,910 |
| GIS Application and Support | 735,781 | 696,034 | 676,710 | 657,250 | 664,260 |
| Imaging Support | - | - | 83,250 | 150,820 | 161,610 |
| Total Expenses | \$ 4,990,787 | \$ 4,834,402 | \$ 5,318,980 | \$ 4,881,830 | \$ 5,115,870 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 3,121,036 | 3,023,291 | 3,016,050 | 2,920,490 | 3,024,590 |
| Supplies & Contractual | 1,869,750 | 1,811,111 | 2,302,930 | 1,961,340 | 2,091,280 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 4,990,787 | \$ 4,834,402 | \$ 5,318,980 | \$ 4,881,830 | \$ 5,115,870 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 943,838 | 980,933 | 1,065,510 | 1,065,410 | - |
| Total Expenses | 4,990,787 | 4,834,402 | 5,318,980 | 4,881,830 | 5,115,870 |
| Net Operating Result | \$ (4,046,949) | \$ (3,853,469) | \$ (4,253,470) | \$ (3,816,420) | \$ (5,115,870) |

COST PER FTE





Human Resources

PURPOSE STATEMENT

To partner with stakeholders in providing the programs, services and professional assistance necessary to: attract, retain and develop high quality employees, supervisors and managers that reflect the increasing diversity of the community; maintain competitive compensation and benefits; promote compliance with employment and environmental laws, rules and policies; promote an organizational culture of respect, communication, alignment, accountability and continuous improvement; promote employee safety, organizational loss control and the effective management of risk; process and maintain employee personnel records.

ACCOMPLISHMENTS FY 2010

- ◆ Renegotiated contracts to increase savings to Gilbert for workers' compensation, property and liability insurance, and other insurance benefits
- ◆ Developed an Employee Self Serve module for the employee web site which allows employees to view their personnel records and conduct personnel transactions from their desk or from home
- ◆ Improved tracking, access to online resources, and communication with employees and supervisors regarding rights and responsibilities for FMLA, ADA, Military Leave, Injury Leave, and work-related illness or injury
- ◆ Completed audit of EDP equipment to ensure adequate insurance coverage
- ◆ Completed environmental hazardous materials compliance analysis and report and storm water compliance analysis and report

- ◆ Developed a revised New Employee Orientation program which includes both pre-boarding and on-boarding components

OBJECTIVES FY 2011

- ◆ Develop improved departmental and organizational reporting to help maintain low frequency and severity rates for workplace illnesses and injuries
- ◆ Continue to develop technologically advanced approaches to training, communication and service delivery
- ◆ Provide coordination and support for the organizational strategic planning initiative
- ◆ Update the CQI program with assistance from the Arizona Quality Alliance

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$6,000 was removed from the FY 2011 personnel budget and replaced with \$750 of Mileage Reimbursement. Supplies and Contractual budget was reduced by \$10,750 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee. The revenues shown in the Operating Results section for FY 2011 are reflective of the direct revenue received by the Department. All overhead and indirect revenues are reported in the non-departmental cost center in the General Fund. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Turnover rate for regular employees | 9.2% | 9.4% | 9.0% | 7.0% |
| Number of recruitments per year | 107 | 87 | 90 | 70 |
| Percentage of minority applicants | 27% | 31% | 27% | 30% |
| On-site training participants | 1,934 | 1,353 | 1,150 | 1,200 |
| Disciplinary reviews and investigations of potential violations of employment law, personnel rules, or procedures | 201 | 110 | 184 | 110 |
| Workers compensation & exposure cases | 154 | 164 | 166 | 165 |
| Leave management cases | 208 | 330 | 276 | 412 |
| Personnel action requests processed | 1,328 | 898 | 678 | 788 |
| Average value of public entity insurance claims | \$2,240 | \$1,113 | \$1,109 | \$1,200 |
| Percentage of positions reviewed for classification and compensation equity | 47% | 35% | 40% | 40% |



Human Resources

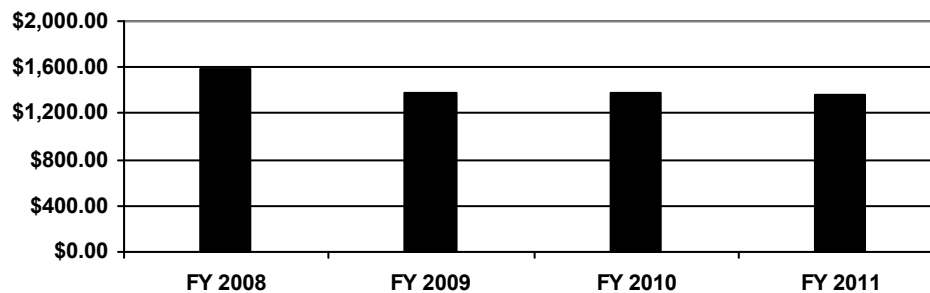
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| HR Administration | 10.00 | 10.00 | 10.00 | 10.00 | 9.75 |
| Training and Development | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Risk Management | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Payroll | 2.50 | 2.50 | 2.50 | 2.50 | 2.25 |
| Total Personnel | 17.50 | 17.50 | 17.50 | 17.50 | 17.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| HR Administration | 1,043,962 | 941,167 | 950,810 | 942,708 | 916,690 |
| Training and Development | 238,730 | 240,104 | 221,080 | 217,194 | 246,200 |
| Risk Management | 321,292 | 289,325 | 300,490 | 283,114 | 295,740 |
| Payroll | 269,389 | 219,098 | 229,110 | 226,110 | 190,220 |
| Total Expenses | \$ 1,873,372 | \$ 1,689,694 | \$ 1,701,490 | \$ 1,669,126 | \$ 1,648,850 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,439,797 | 1,453,887 | 1,451,670 | 1,449,560 | 1,395,290 |
| Supplies & Contractual | 433,575 | 235,807 | 249,820 | 219,566 | 253,560 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,873,372 | \$ 1,689,694 | \$ 1,701,490 | \$ 1,669,126 | \$ 1,648,850 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 322,152 | 305,790 | 310,590 | 304,680 | 200 |
| Total Expenses | 1,873,372 | 1,689,694 | 1,701,490 | 1,669,126 | 1,648,850 |
| Net Operating Result | \$ (1,551,220) | \$ (1,383,904) | \$ (1,390,900) | \$ (1,364,446) | \$ (1,648,650) |

COST PER FTE



Legal and Court

Legal and Court Summary

Prosecutor

Municipal Court

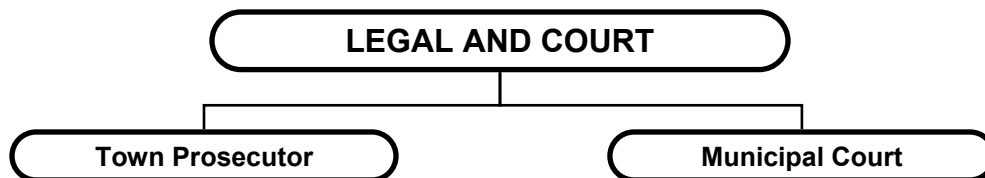
BUSINESS UNIT DESCRIPTION

The Legal and Court Department includes the Prosecutor's Office and the Municipal Court. Each service contributes to legal compliance within Gilbert whether it is for internal customers or for external customers. At the core of each operation is the goal of fairness and ultimately legal compliance.

GOALS FY 2011

- ◆ Ensure a high level of quality control for legal opinions and other documents prepared by legal staff
- ◆ Manage a growing caseload by employing technology that enables the department to continue to meet the requirements of the Rules of Criminal Procedure (RCP) and Civil Traffic Mandates without additional personnel
- ◆ Meet the Rules of Criminal Procedure, Rule 8, demands for timely disposition of cases while delivering a high level of customer service
- ◆ Ensure sentence enforcement in a timely manner

ORGANIZATIONAL CHART





Legal and Court

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Town Prosecutor | 19.00 | 19.00 | 19.00 | 19.00 | 19.00 |
| Municipal Court | 33.25 | 31.25 | 30.92 | 31.42 | 31.42 |
| Total Personnel | 52.25 | 50.25 | 49.92 | 50.42 | 50.42 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Town Prosecutor | 1,649,612 | 1,582,887 | 1,600,330 | 1,576,006 | 1,608,690 |
| Municipal Court | 2,849,830 | 2,859,388 | 2,896,670 | 2,829,872 | 2,867,570 |
| Total Expenses | \$ 4,499,441 | \$ 4,442,275 | \$ 4,497,000 | \$ 4,405,878 | \$ 4,476,260 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 3,871,719 | 3,787,659 | 3,822,270 | 3,767,290 | 3,853,490 |
| Supplies & Contractual | 627,722 | 654,616 | 674,730 | 638,588 | 622,770 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 4,499,441 | \$ 4,442,275 | \$ 4,497,000 | \$ 4,405,878 | \$ 4,476,260 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 312,168 | 253,785 | 217,800 | 207,650 | 96,000 |
| Total Expenses | 4,499,441 | 4,442,275 | 4,497,000 | 4,405,878 | 4,476,260 |
| Net Operating Result | \$ (4,187,273) | \$ (4,188,490) | \$ (4,279,200) | \$ (4,198,228) | \$ (4,380,260) |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| # of Court Appearances – Prosecutor | 19,253 | 18,605 | 20,000 | 21,000 |
| # of Trials (Jury and Bench Trials Only) | 193 | 208 | 279 | 200 |
| # of Guilty Pleas | 4,884 | 4,617 | 4,244 | 4,040 |
| # of Dismissals | 4,638 | 4,987 | 4,629 | 4,328 |



Prosecutor

PURPOSE STATEMENT

The Prosecutor's Office is dedicated to handling criminal misdemeanor cases in a fair and just manner, safeguarding the rights of both the victim and the accused, and protecting the citizens of Gilbert. We are committed to pursuing justice with professionalism and integrity.

ACCOMPLISHMENTS FY 2010

- ◆ Worked closely with Technology Services to uncover potential software vendors so that a new Case Management System could be found to replace the current obsolete system
- ◆ Assisted Technology Services in the RFP process and attended several software demos in the search for a new Case Management System
- ◆ Purchased an industrial document shredder so that purging of case files could be less expensive and immediate
- ◆ Worked with the Gilbert Municipal Court to streamline the calendaring process by using electronic reports instead of receiving paper notifications for each pending case
- ◆ Utilized law school interns during the course of the year to review cases and make various court appearances which alleviated some of the work responsibilities for the attorneys
- ◆ Restructured the process of setting defense interviews by utilizing Outlook and the ability to see officers' schedules; notifications to officers have been simplified by sending them electronically and therefore, cutting office supply costs

OBJECTIVES FY 2011

- ◆ Implement a new Case Management System with emphasis on workflow management and system integration with GPD and the Gilbert Municipal Court
- ◆ Implement document management through OnBase, streamlining work processes with the Gilbert Municipal Court
- ◆ Arrange and/or conduct training for staff when the new Case Management System has been implemented
- ◆ Prevent case continuances as much as possible by setting defense interviews and sending discovery documents in a timely manner

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$6,000 was removed from the FY 2011 personnel budget and replaced with mileage reimbursement of \$500. Budget was reduced by \$4,800 for Education, Training, Travel, and Memberships as recommended by the Citizen Budget Committee. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|-----------------------|-----------------------|--------------------------|----------------------------|
| Percentage of cases charged after review | 61% | 61% | 61% | 61% |
| Percentage of DUI cases resolved within six months of filing | 72% | 63% | 66% | 70% |
| Number of Criminal Cases Tracked | 7,014 | 6,821 | 6,400 | 6,400 |
| Number of Domestic Violence Offenders Referred to Counseling Programs | 691 | 814 | 900 | 850 |
| Volunteer hours served | 149 | 132 | 290 | 300 |



Prosecutor

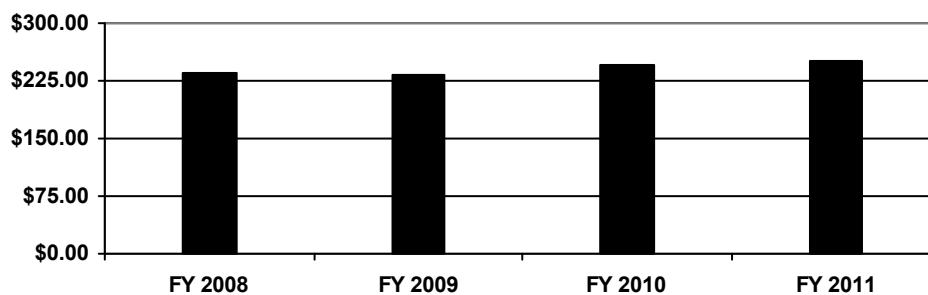
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Prosecutor | 19.00 | 19.00 | 19.00 | 19.00 | 19.00 |
| Total Personnel | 19.00 | 19.00 | 19.00 | 19.00 | 19.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Prosecutor | 1,649,612 | 1,582,887 | 1,600,330 | 1,576,006 | 1,608,690 |
| Total Expenses | \$ 1,649,612 | \$ 1,582,887 | \$ 1,600,330 | \$ 1,576,006 | \$ 1,608,690 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,562,703 | 1,503,607 | 1,523,100 | 1,480,330 | 1,540,560 |
| Supplies & Contractual | 86,909 | 79,280 | 77,230 | 95,676 | 68,130 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,649,612 | \$ 1,582,887 | \$ 1,600,330 | \$ 1,576,006 | \$ 1,608,690 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 10,391 | 8,364 | 7,300 | 4,500 | 4,500 |
| Total Expenses | 1,649,612 | 1,582,887 | 1,600,330 | 1,576,006 | 1,608,690 |
| Net Operating Result | \$ (1,639,221) | \$ (1,574,523) | \$ (1,593,030) | \$ (1,571,506) | \$ (1,604,190) |

COST PER CASE





Municipal Court

PURPOSE STATEMENT

The purpose of the Gilbert Municipal Court is to provide a just resolution to cases filed in the Court by local law enforcement agencies and local citizens in a timely fashion as mandated under the Arizona and United States Constitution, the laws of the State of Arizona and the local ordinances.

ACCOMPLISHMENTS FY 2010

- ◆ Office supplies and paper consumption/expenses were reduced by more than 25%. This was accomplished through our process improvements, controlling inventory and our switching to a less expensive criminal case folder
- ◆ Secured \$21,788.00 in grant funding necessary to change a part time office assistant position to a full time position. This resulted in our ability to pull the daily case docket without the assistance of clerks, timely data entry and progress in the destruction of records
- ◆ Aggressively promoted process improvements and the Continuous Quality Improvement process (CQI). In fiscal year 2010 the court submitted nine (9) process improvements that saved time and materials

OBJECTIVES FY 2011

- ◆ Promote CQI process improvements among ALL staff to encourage efficiency and cost saving. Ideally, each division will submit at least one process improvement as a simply CQI submittal in FY 2011

- ◆ Further reduce the consumption of office supplies by an additional 10% minimum, by transitioning to electronic methods for reporting data
- ◆ Utilizing grant funding, upgrade our case management system and enhance our ability to complete our daily business processes using electronic methods
- ◆ Enhance and centralize statistical reporting from every division of the court in order to identify trends, track performance and forecast the resources necessary to operate the court
- ◆ Maintain average customer wait time of 10 minutes
- ◆ Work to dispose 85% of DUI cases within 120 days and 93% of DUI cases within 180 days, pursuant to Supreme Court Administrative Order 2007-94

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$6,000 was removed from the FY 2011 personnel budget and replaced with mileage reimbursement of \$500. Budget was reduced by \$30,000 for credit card processing fee recovery as recommended by the Citizen Budget Committee. In addition, a reduction of hours for the Spanish Interpreter reduced the budget by \$3,840. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Case Filings | 37,821 | 36,890 | 40,000 | 44,000 |
| % of DUI Cases Over 180 Days | N/A | 15.9% | 15.5% | 15.0% |
| # of Jury Trials | 55 | 50 | 55 | 60 |
| # of Civil Traffic Hearings | 449 | 568 | 620 | 680 |
| Average wait time for customer | 10 minutes | 10 minutes | 10 minutes | 10 minutes |
| Number of complaints about phone service | 10 | 5 | 5 | 5 |
| Petitions to Revoke Filed (starting keeping statistics in September, 2008) | N/A | 2,859 | 3,200 | 3,500 |



Municipal Court

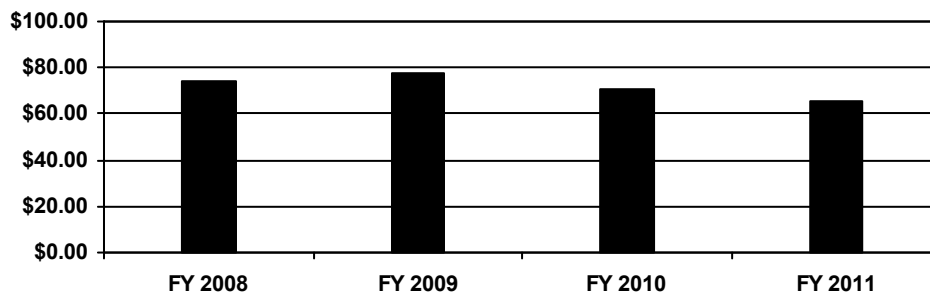
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Municipal Court | 33.25 | 31.25 | 30.92 | 31.42 | 31.42 |
| Total Personnel | 33.25 | 31.25 | 30.92 | 31.42 | 31.42 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Municipal Court | 2,849,830 | 2,859,388 | 2,896,670 | 2,829,872 | 2,867,570 |
| Total Expenses | \$ 2,849,830 | \$ 2,859,388 | \$ 2,896,670 | \$ 2,829,872 | \$ 2,867,570 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 2,309,016 | 2,284,052 | 2,299,170 | 2,286,960 | 2,312,930 |
| Supplies & Contractual | 540,813 | 575,336 | 597,500 | 542,912 | 554,640 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,849,830 | \$ 2,859,388 | \$ 2,896,670 | \$ 2,829,872 | \$ 2,867,570 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 301,778 | 245,421 | 210,500 | 203,150 | 91,500 |
| Total Expenses | 2,849,830 | 2,859,388 | 2,896,670 | 2,829,872 | 2,867,570 |
| Net Operating Result | \$ (2,548,052) | \$ (2,613,967) | \$ (2,686,170) | \$ (2,626,722) | \$ (2,776,070) |

COST PER CASE



Development Services

Development Services Summary
Administration and Customer Service
Permit and Plan Review Services
Inspection and Compliance Services
Planning and Development
Business Development

BUSINESS UNIT DESCRIPTION

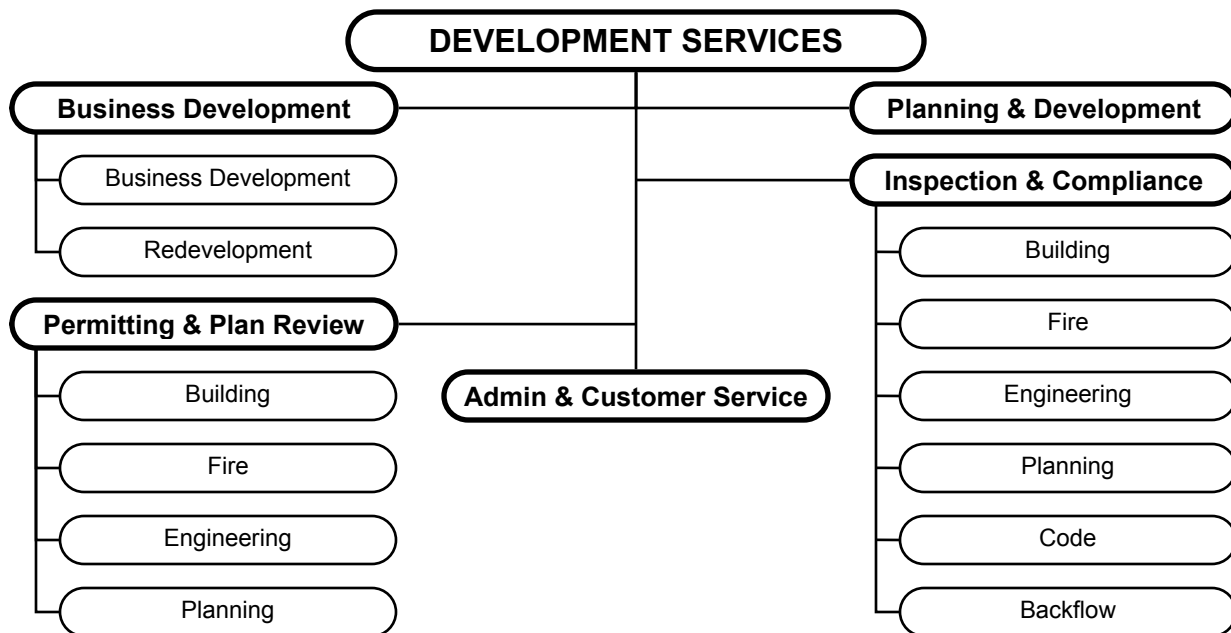
The divisions in the Development Services Department guide land development from the vacant parcel stage through construction of structures and the maintenance of developed parcels to maintain community aesthetics as well as safety concerns. The individual divisions are Administrative and Customer Service, Permitting and Plan Review Services, Inspection and Compliance Services, Planning and Development, and Business Development.

Business Development focuses on recruiting new business to Gilbert. Administrative and Customer Service answers customer questions and processes permit applications. Planning and Development sets the development guidelines through the General Plan and Town Ordinances. Permitting and Plan Review ensures the guidelines are enforced in the drawing of plans. Inspection and Compliance ensures that the structures and systems are constructed by the developers in compliance with the approved plans and per code to support the new development.

GOALS FY 2011

- ◆ Actively recruit globally-competitive, high value added businesses to Gilbert
- ◆ Pro-actively assist in the retention and expansion of existing Gilbert businesses
- ◆ Be recognized as a community that is business friendly and has the infrastructure in place to attract and retain business
- ◆ Continue to improve customer service throughout the development process
- ◆ Insure that all structures built in Gilbert meet the adopted construction and land use codes to provide safe structures for all
- ◆ Provide a pro-active, responsive, customer oriented permit process
- ◆ Ensure that construction of privately and publicly funded infrastructure is in compliance with applicable codes and standards
- ◆ Ensure the safe movement of traffic by analyzing data

ORGANIZATIONAL CHART





Development Services

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Admin and Customer Service | 9.50 | 8.00 | 8.00 | 8.00 | 8.00 |
| Permit and Plan Review | 25.00 | 18.50 | 18.50 | 18.50 | 18.50 |
| Inspection and Compliance | 38.63 | 27.50 | 27.50 | 27.50 | 25.25 |
| Planning and Development | 19.50 | 10.00 | 10.00 | 10.00 | 10.00 |
| Business Development | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Total Personnel | 97.63 | 69.00 | 69.00 | 69.00 | 66.75 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Admin and Customer Service | 794,243 | 678,642 | 673,800 | 671,440 | 653,520 |
| Permit and Plan Review | 3,301,159 | 2,371,113 | 1,947,510 | 2,025,020 | 1,885,590 |
| Inspection and Compliance | 3,984,086 | 2,933,836 | 2,364,420 | 2,390,233 | 2,135,220 |
| Planning and Development | 1,896,403 | 1,595,797 | 1,163,470 | 1,125,775 | 1,154,310 |
| Business Development | 2,714,756 | 2,548,495 | 1,810,760 | 1,793,856 | 563,950 |
| Total Expenses | \$ 12,690,647 | \$ 10,127,883 | \$ 7,959,960 | \$ 8,006,324 | \$ 6,392,590 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 8,736,799 | 7,226,716 | 5,927,600 | 5,985,520 | 5,676,760 |
| Supplies & Contractual | 3,953,848 | 2,900,102 | 2,032,360 | 2,020,804 | 715,830 |
| Capital Outlay | - | 1,065 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 12,690,647 | \$ 10,127,883 | \$ 7,959,960 | \$ 8,006,324 | \$ 6,392,590 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 7,426,571 | 3,774,846 | 3,759,540 | 3,589,600 | 2,892,300 |
| Total Expenses | 12,690,647 | 10,127,883 | 7,959,960 | 8,006,324 | 6,392,590 |
| Net Operating Result | \$ (5,264,076) | \$ (6,353,037) | \$ (4,200,420) | \$ (4,416,724) | \$ (3,500,290) |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of single family permits issued | 1,530 | 1,034 | 1,427 | 950 |
| Acres of land approved for development through re-zoning | 1,576 | 1,250 | 309 | 375 |
| Acres annexed | 689 | 89 | 58 | 40 |



Administration and Customer Service

PURPOSE STATEMENT

The mission of the Administrative and Customer Service division of Development Services is to assist our customers through the development services process in a capable, concise and courteous manner ensuring customer satisfaction as the final goal.

ACCOMPLISHMENTS FY 2010

- ◆ Transitioned multiple licensing and permitting processes from paper to electronic processing
- ◆ Modified division web pages to be more customer friendly and informative
- ◆ Updated permit and license applications and related procedures to more fully meet the customer's needs
- ◆ Participated in department-wide improvements to the certificate of occupancy permitting/inspection process for small business owners

OBJECTIVES FY 2011

- ◆ Simplify related licensing and permit processes through Unified Permitting
- ◆ Increase level of customer service through training and procedure to ensure that customers have a positive interaction with Gilbert
- ◆ Establish an electronic submittal process for engineering construction and as-built plans

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$12,000 was removed for the FY 2011 personnel budget and replaced with mileage reimbursement of \$3,500. Budget was reduced by \$8,470 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee. A portion of business registration revenues were moved from Wastewater to the General Fund based on the workflow of registrations. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of permits issued | 10,099 | 5,301 | 7,000 | 6,500 |
| Number of business registrations issued | 979 | 1,152 | 1,200 | 1,350 |
| Number of liquor licenses issued | 25 | 56 | 60 | 70 |
| Number of special events permits issued | 42 | 51 | 45 | 40 |



Administration and Customer Service

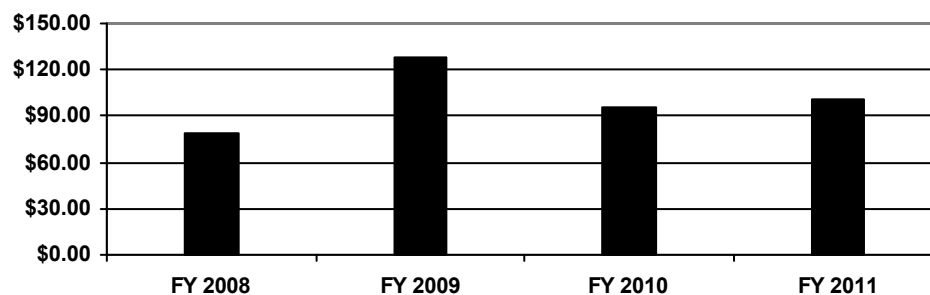
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Admin and Customer Svc | 9.50 | 8.00 | 8.00 | 8.00 | 8.00 |
| Total Personnel | 9.50 | 8.00 | 8.00 | 8.00 | 8.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Admin and Customer Svc | 794,243 | 678,642 | 673,800 | 671,440 | 653,520 |
| Total Expenses | \$ 794,243 | \$ 678,642 | \$ 673,800 | \$ 671,440 | \$ 653,520 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 720,541 | 608,092 | 626,390 | 620,590 | 615,130 |
| Supplies & Contractual | 73,702 | 70,550 | 47,410 | 50,850 | 38,390 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 794,243 | \$ 678,642 | \$ 673,800 | \$ 671,440 | \$ 653,520 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 269,733 | 239,673 | 234,000 | 219,000 | 360,750 |
| Total Expenses | 794,243 | 678,642 | 673,800 | 671,440 | 653,520 |
| Net Operating Result | \$ (524,510) | \$ (438,969) | \$ (439,800) | \$ (452,440) | \$ (292,770) |

COST PER PERMIT





Permitting and Plan Review Services

PURPOSE STATEMENT

To assure a safe environment within Gilbert through the administration of adopted regulations relating to construction, zoning, signage, backflow prevention and other Gilbert code requirements.

ACCOMPLISHMENTS FY 2010

- ◆ Processed 333 commercial permits valuing \$95,944,914, of which 23 were large commercial projects
- ◆ Processed 695 sign permits
- ◆ Processed 1,427 single family permits of which 11 were custom homes
- ◆ Processed 146 standard homes
- ◆ Town-wide signal timing optimization plan and implementation on schedule for completion (9-30-2010)
- ◆ Completed an in-depth review of the applications used by small businesses the most. Reviewed for clarity, ease of use and intent. Resulted in changes in wording, format, addition of information and web links – applications were made easier to complete and provide a better understanding of the process involved in an effort to reduce office review questions and field inspection issues

OBJECTIVES FY 2011

- ◆ Continue to respond to customer survey comments and other input as to suggested improvements to our processes and procedures
- ◆ Adhere to the published plan review goal times
- ◆ Investigate electronic plan review possibilities and implement if viable/sustainable
- ◆ Continue efforts with rest of Development Services to simplify and streamline the certificate of occupancy permitting and inspection process for small business owners

BUDGET NOTES

There were no personnel salary increases for FY 2011. Budget was reduced by \$4,230 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee. Budget was reduced by \$15,000 for Pool Fence Incentives as part of the Employee Budget Savings Recommendations. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total permit applications processed | 9,874 | 6,272 | 6,034 | 6,100 |
| Number of P.E.R.T. (Partners Experiencing Results Together) projects submitted for review | 12 | 7 | 6 | 6 |
| Percentage of P.E.R.T. reviews that met the agreed upon schedule | 100% | 100% | 100% | 100% |
| Average # of working days to complete 1 st review of large commercial projects – goal is 20 working days | N/A | N/A | 16.67 | 18.50 |
| Average # of working days to complete 1 st review of custom and standard homes – goal is 15 working days | N/A | N/A | 14.86 | 15.00 |



Permit and Plan Review Services

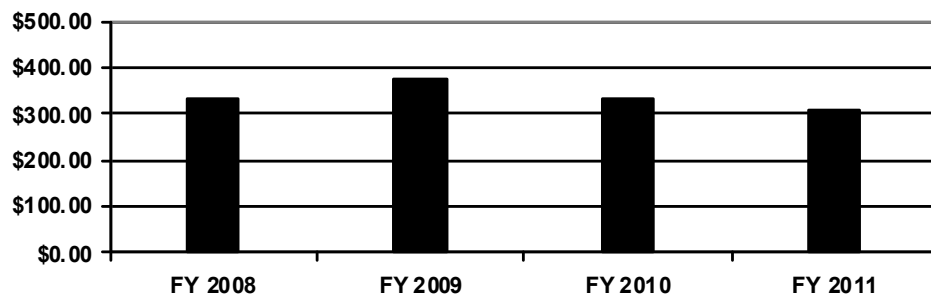
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Building | 6.40 | 4.40 | 4.40 | 4.40 | 4.40 |
| Fire | 1.60 | 1.60 | 1.60 | 1.60 | 1.60 |
| Engineering | 12.60 | 9.60 | 9.60 | 9.60 | 9.60 |
| Planning | 4.40 | 2.90 | 2.90 | 2.90 | 2.90 |
| Total Personnel | 25.00 | 18.50 | 18.50 | 18.50 | 18.50 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Building | 1,402,514 | 685,016 | 450,500 | 412,850 | 425,910 |
| Fire | 199,348 | 152,489 | 151,700 | 151,440 | 151,360 |
| Engineering | 1,335,316 | 1,196,320 | 1,084,040 | 1,195,850 | 1,049,140 |
| Planning | 363,981 | 337,288 | 261,270 | 264,880 | 259,180 |
| Total Expenses | \$ 3,301,159 | \$ 2,371,113 | \$ 1,947,510 | \$ 2,025,020 | \$ 1,885,590 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 2,514,891 | 2,105,056 | 1,756,270 | 1,748,390 | 1,722,430 |
| Supplies & Contractual | 786,268 | 266,057 | 191,240 | 276,630 | 163,160 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 3,301,159 | \$ 2,371,113 | \$ 1,947,510 | \$ 2,025,020 | \$ 1,885,590 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 6,097,982 | 2,852,093 | 2,783,270 | 2,686,220 | 2,095,600 |
| Total Expenses | 3,301,159 | 2,371,113 | 1,947,510 | 2,025,020 | 1,885,590 |
| Net Operating Result | \$ 2,796,823 | \$ 480,980 | \$ 835,760 | \$ 661,200 | \$ 210,010 |

COST PER PERMIT





Inspection and Compliance Services

PURPOSE STATEMENT

To assure a safe and aesthetically desired environment within Gilbert by providing inspection services in the administration of the Town's adopted construction codes, ordinances, standards, regulations, and guidelines.

ACCOMPLISHMENTS FY 2010

- ◆ Inspections performed by all work groups were completed within established timelines
- ◆ Processed and reviewed 100% of business registration requests within established guidelines
- ◆ Responded to 99% of all complaints within 2 days of receipt
- ◆ Worked with Permitting and Plan Review Division to streamline engineering permits for commercial projects by incorporating multiple permits into one single permit
- ◆ Partnered with SRP to provide construction power at residential building sites eliminating the need for use of gas powered equipment thus helping to reduce noise and air pollution

OBJECTIVES FY 2011

- ◆ Complete all requested inspections within established guidelines
- ◆ Respond to 98% of complaints within 2 days of receipt
- ◆ Review all business registration requests within applicable established guidelines
- ◆ Continue coordinating efforts with rest of Development Services to simplify and streamline the certificate of occupancy permitting/inspection process for small business owners

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$3,000 was removed for the FY 2011 personnel budget and replaced with mileage reimbursement of \$2,000. Budget was reduced by \$600 for Education and Training as recommended by the Citizen Budget Committee. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| % of building safety inspection requests completed within scheduled times | 100% | 100% | 100% | 100% |
| % of complaints responded to within two working days | 99% | 99% | 99% | 98% |
| % of fire inspections requests completed within 48 hours | 100% | 100% | 100% | 100% |
| % of business registration reviews completed within established guidelines | 100% | 100% | 100% | 100% |



Inspection and Compliance Services

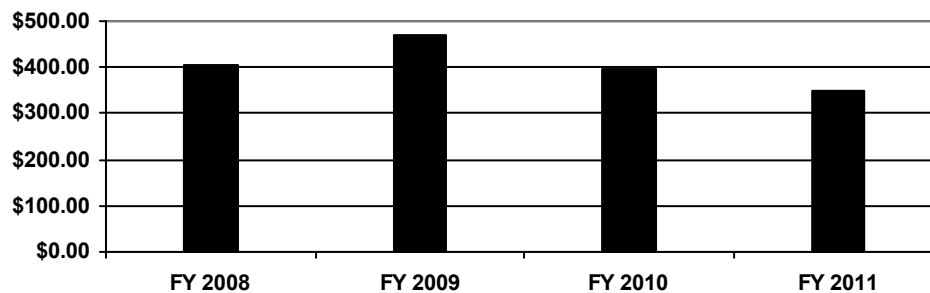
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Building | 15.28 | 8.65 | 8.65 | 8.65 | 8.65 |
| Fire | 3.30 | 1.30 | 1.30 | 1.30 | 1.30 |
| Engineering | 8.65 | 6.65 | 6.65 | 6.65 | 6.65 |
| Planning | 1.30 | 0.80 | 0.80 | 0.80 | 0.80 |
| Code | 7.85 | 7.85 | 7.85 | 7.85 | 7.85 |
| Backflow | 2.25 | 2.25 | 2.25 | 2.25 | 0.00 |
| Total Personnel | 38.63 | 27.50 | 27.50 | 27.50 | 25.25 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Building | 1,873,244 | 1,232,439 | 842,710 | 865,507 | 820,370 |
| Fire | 346,721 | 159,770 | 107,560 | 106,831 | 106,760 |
| Engineering | 851,053 | 617,162 | 568,150 | 564,074 | 564,180 |
| Planning | 113,664 | 102,132 | 60,930 | 63,199 | 60,410 |
| Code | 593,802 | 618,981 | 575,530 | 570,186 | 583,500 |
| Backflow | 205,602 | 203,352 | 209,540 | 220,436 | - |
| Total Expenses | \$ 3,984,086 | \$ 2,933,836 | \$ 2,364,420 | \$ 2,390,233 | \$ 2,135,220 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 3,513,354 | 2,722,406 | 2,175,540 | 2,242,700 | 1,979,890 |
| Supplies & Contractual | 470,732 | 210,365 | 188,880 | 147,533 | 155,330 |
| Capital Outlay | - | 1,065 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 3,984,086 | \$ 2,933,836 | \$ 2,364,420 | \$ 2,390,233 | \$ 2,135,220 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 312,296 | 251,669 | 265,510 | 268,770 | 47,950 |
| Total Expenses | 3,984,086 | 2,933,836 | 2,364,420 | 2,390,233 | 2,135,220 |
| Net Operating Result | \$ (3,671,790) | \$ (2,682,167) | \$ (2,098,910) | \$ (2,121,463) | \$ (2,087,270) |

COST PER PERMIT





Planning and Development

PURPOSE STATEMENT

The Mission of the Planning and Development Services Division is to enhance the quality of life for our community by guiding development with proficiency and commitment.

ACCOMPLISHMENTS FY 2010

- ◆ Draft General Plan for 2011 Update completed and distributed for required 60-day review
- ◆ Completion and adoption of the Heritage District Design Guidelines
- ◆ Streamlined Banner/MD Anderson Cancer Center approvals
- ◆ Completed Volkswagen approval per PERT (Partners Experiencing Results Together) schedule
- ◆ Completed LDS Temple rezoning and Design Review Board approvals
- ◆ EchoStar PERT schedule met
- ◆ Received Continuous Quality Improvement (CQI) Award for Group Home process
- ◆ Converted Masterlog database to GIS layer
- ◆ Three (3) Employee of the Year recipients
- ◆ Paperless Pre-Application process piloted
- ◆ Land Development Code Text Amendments for: Sexually Oriented Businesses, Administrative Use Permit process, Temporary Signage, Administrative Signage, Vehicle Rentals, DRB/Redevelopment Duties and Places of Worship
- ◆ Mixed Use Design Guideline project in cooperation with ASU students
- ◆ Completed fiscal year within allocated budget
- ◆ Customer Satisfaction Survey Results high

OBJECTIVES FY 2011

- ◆ Approval of updated General Plan by Town Council
- ◆ Land Development Code (LDC) Text Amendments for Manufacturing and Assembly definitions, Chapter 1 revisions, Administrative Use Permit for Parking in the Heritage District, Property Maintenance Ordinance, Graphics for LDC
- ◆ Mixed Use Design Guidelines
- ◆ Assume responsibility for Staffing Redevelopment Commission
- ◆ Complete fiscal year within allocated budget
- ◆ Continue to receive high Customer Satisfaction Survey Results
- ◆ Provide superior planning services for external and internal customers
- ◆ Continue to utilize and improve on usage of GIS technology
- ◆ Update Web page continually
- ◆ Continue to provide Staff training to identify and implement best practices

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$6,000 was removed for the FY 2011 personnel budget and replaced with mileage reimbursement of \$3,000. Budget was reduced by \$4,700 for Education, Training and Memberships as recommended by the Citizen Budget Committee. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| # of cases received (applications, administrative applications, pre-applications, misc.) | 628 | 396 | 400 | 410 |
| % of items continued due to ad errors | 2% | 1% | 1% | 1% |
| % of Draft minutes completed within 72 hours | 100% | 100% | 100% | 100% |
| % of Design Review Board and Planning Commission packets produced on time | 100% | 100% | 100% | 100% |
| % of planning review comments returned on schedule | 95% | 95% | 98% | 98% |



Planning and Development

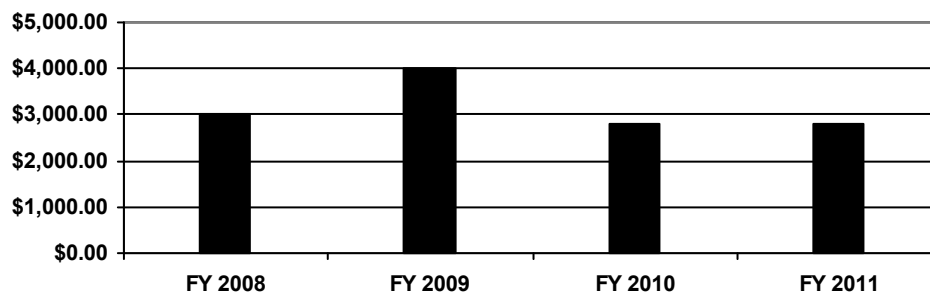
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Planning and Development | 19.50 | 10.00 | 10.00 | 10.00 | 10.00 |
| Total Personnel | 19.50 | 10.00 | 10.00 | 10.00 | 10.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Planning and Development | 1,896,403 | 1,595,797 | 1,163,470 | 1,125,775 | 1,154,310 |
| Total Expenses | \$ 1,896,403 | \$ 1,595,797 | \$ 1,163,470 | \$ 1,125,775 | \$ 1,154,310 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,583,245 | 1,365,039 | 944,290 | 950,830 | 939,760 |
| Supplies & Contractual | 313,158 | 230,758 | 219,180 | 174,945 | 214,550 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,896,403 | \$ 1,595,797 | \$ 1,163,470 | \$ 1,125,775 | \$ 1,154,310 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 746,460 | 431,395 | 476,760 | 409,580 | 388,000 |
| Total Expenses | 1,896,403 | 1,595,797 | 1,163,470 | 1,125,775 | 1,154,310 |
| Net Operating Result | \$ (1,149,943) | \$ (1,164,402) | \$ (686,710) | \$ (716,195) | \$ (766,310) |

COST PER CASE





Business Development

PURPOSE STATEMENT

The main responsibilities of the Business Development Division are the recruitment of new businesses to the community; the retention and expansion of existing Gilbert businesses and the marketing of Gilbert to national and international audiences. In addition, the Business Development staff works with other departments to ensure that Gilbert's business climate remains competitive and open to business.

ACCOMPLISHMENTS FY 2010

- ◆ Implemented S.T.E.M. (Science, Technology, Engineering, and Math) branding campaign
- ◆ Completed and disseminated the 2010 Gilbert Community Profile
- ◆ Produced and disseminated 12 Circle of Influence marketing placements in FY 2010
- ◆ Media placements in Square Foot Magazine, AZ Business Magazine, Western Real Estate Business and BizAZ
- ◆ Cultivated a pipeline of activity that exceeded \$600,000,000 in capital investment
- ◆ Realized 15 locates/staff assisted projects
- ◆ Created 500 new jobs
- ◆ Realized \$123,000,000 in capital investment
- ◆ Implemented Economic Development 2.0, a new economic development model thereby replacing the Gilbert Economic Development Advisory Board (GEDAB)
- ◆ Fulfilled the FY 2010 Business Development Action Plan

OBJECTIVES FY 2011

- ◆ Fulfill the same level of Business Development goals as FY 2010
- ◆ Create 200 new jobs in the community
- ◆ Generate \$105,000,000 in capital investment
- ◆ Locate 10 new companies to Gilbert
- ◆ Conduct 35 business retention and expansion appointments
- ◆ Assist six projects through the Partner Experiencing Results Together (P.E.R.T.) program/process
- ◆ Host community tours with developers, real estate brokers and community partners (i.e., ADOC, GPEC, Phoenix-Mesa Gateway, etc)
- ◆ Through Gilbert's communication objectives generate an increased awareness of Gilbert as a business location and its abilities to meet site selector and end user goals
- ◆ Market and promote Gilbert's competitive advantages such that each touch point will educate, inform and demonstrate a viable commercial investment
- ◆ Disseminate 12 Circle of Influence e-mail placements
- ◆ Host the Mayor's 2010 Economic Summit
- ◆ Conduct 3 industry sector roundtables in Q2, Q3, Q4 of FY 2011
- ◆ If appropriate convene strike team to resolve issues that derive from roundtable discussions
- ◆ Provide quarterly reporting to Council
- ◆ Capitalize on the Gilbert Industrial Development Authority vehicle

BUDGET NOTES

There were no personnel salary increases for FY 2011. Budget was reduced by \$22,020 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Jobs to population ratio | 1:3.18 | 1:3.18 | 1:2.99 | 1:2.99 |
| # of new jobs created | 1,239 | 812 | 502 | 200 |
| Payroll/average salary | \$46,230 | \$47,616 | \$48,102 | \$48,102 |
| Capital investment | \$124,579,750 | \$105,300,000 | \$123,000,000 | \$105,000,000 |
| # of Locates | 6 | 11 | 15 | 10 |
| # of net new staff assisted projects through Gilbert's Partners Experience Results Together P.E.R.T. process | 6 | 6 | 9 | 6 |
| # of B3 calls completed (logged into the computer) | 21 | 35 | 35 | 35 |



Business Development

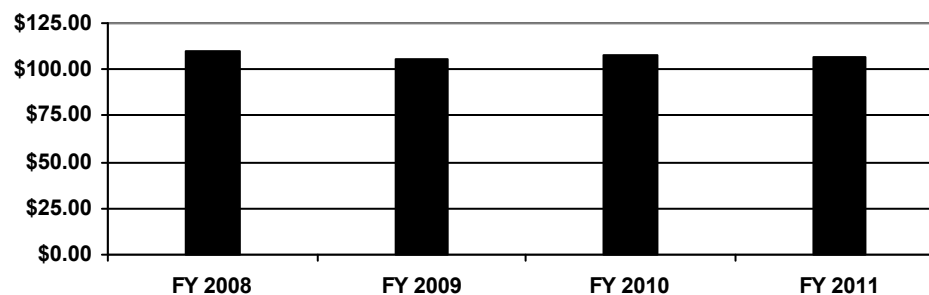
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Business Development Admini | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Business Development | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Redevelopment | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Business Development Admini | 2,714,756 | 2,548,495 | 1,810,760 | 1,783,856 | 553,950 |
| Redevelopment | - | - | - | - | - |
| Shop Gilbert | - | - | - | 10,000 | 10,000 |
| Total Expenses | \$ 2,714,756 | \$ 2,548,495 | \$ 1,810,760 | \$ 1,793,856 | \$ 563,950 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 404,768 | 426,123 | 425,110 | 423,010 | 419,550 |
| Supplies & Contractual | 2,309,988 | 2,122,372 | 1,385,650 | 1,370,846 | 144,400 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,714,756 | \$ 2,548,495 | \$ 1,810,760 | \$ 1,793,856 | \$ 563,950 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 101 | 16 | - | 6,030 | - |
| Total Expenses | 2,714,756 | 2,548,495 | 1,810,760 | 1,793,856 | 563,950 |
| Net Operating Result | \$ (2,714,655) | \$ (2,548,479) | \$ (1,810,760) | \$ (1,787,826) | \$ (563,950) |

RETAIL SALES TAX PER CAPITA



Police Department

Police Department Summary

Professional Standards

Patrol Services

Support Services

Counseling Services

Investigations

Tactical Operations

Contracted Services



Police Department

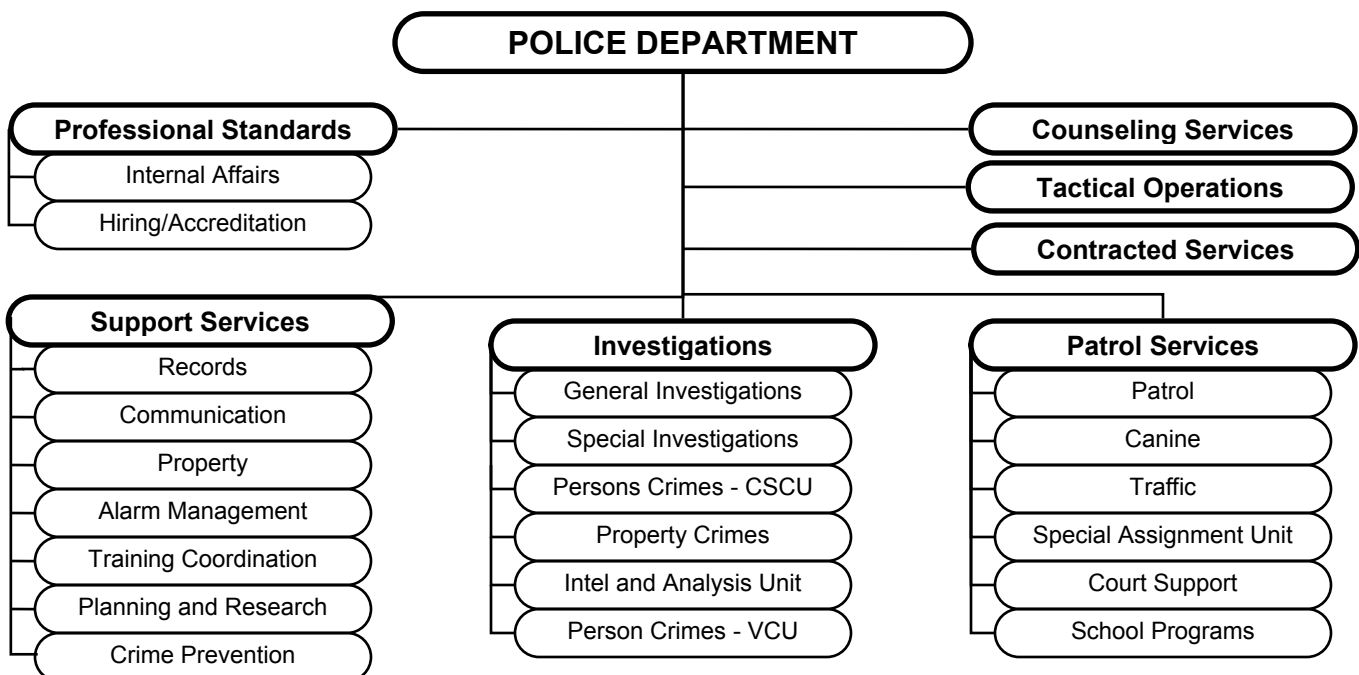
DEPARTMENT DESCRIPTION

The members of the Gilbert Police Department are committed to serving the citizens of Gilbert in a professional, proactive, and community-oriented manner. Our success will be measured by the working relationship we maintain with our citizens and the safety and security the community experiences. Our mission is to provide the community of Gilbert with a professional service organization that effectively and uniformly enforces the law, provides citizen assistance and includes department-wide implementation of the community policing philosophy.

GOALS FY 2011

- ◆ Maintain 1.1 officer per 1,000 population ratio and support staff ratios as approved by Council
- ◆ Maintain the following average response times (dispatch to arrival)
 - Emergency 5 minutes 30 seconds
 - Urgent 6 minutes 30 seconds
 - High 15 minutes
 - Low 45 minutes
 - Report Only 60 minutes
- ◆ Attain a 90% success rate on meeting response time goals
- ◆ Maintain current rating as safest community with a population of more than 100,000 based on UCR data comparisons of offenses per thousand residents
- ◆ Based on the annual citizen survey:
 - Maintain rating of 90% or greater on overall satisfaction with police services
 - Maintain rating of 90% or greater on citizens feeling safe from violent crime
 - Maintain rating of 90% or greater on citizens feeling safe from property crime

ORGANIZATIONAL CHART





Police Department

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 5.50 | 5.50 | 5.50 | 5.50 | 4.50 |
| Professional Standards | 10.00 | 8.00 | 8.00 | 8.00 | 8.00 |
| Patrol Services | 206.00 | 206.00 | 206.00 | 206.00 | 204.00 |
| Support Services | 78.00 | 72.00 | 72.00 | 72.00 | 73.00 |
| Counseling Services | 9.50 | 9.50 | 9.50 | 9.50 | 9.50 |
| Investigations | 41.00 | 41.00 | 41.00 | 41.00 | 43.00 |
| Total Sworn | 226.00 | 226.00 | 226.00 | 226.00 | 226.00 |
| Total Civilian | 124.00 | 116.00 | 116.00 | 116.00 | 116.00 |
| Total Personnel | 350.00 | 342.00 | 342.00 | 342.00 | 342.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 962,006 | 871,543 | 902,300 | 830,400 | 821,790 |
| Professional Standards | 955,748 | 806,083 | 825,960 | 785,805 | 800,370 |
| Patrol Services | 21,592,203 | 21,874,987 | 22,503,930 | 21,755,734 | 21,605,280 |
| Support Services | 5,124,966 | 5,010,090 | 5,653,380 | 5,546,059 | 5,149,620 |
| Counseling Services | 773,228 | 769,586 | 754,550 | 747,152 | 741,090 |
| Investigations | 4,225,424 | 4,793,855 | 4,737,260 | 4,786,700 | 4,874,870 |
| Tactical Operations | 132,087 | 169,407 | 152,930 | 133,180 | 144,070 |
| Contracted Services | 2,000,237 | 2,167,262 | 2,233,120 | 2,483,117 | 2,539,780 |
| Total Expenses | \$ 35,765,900 | \$ 36,462,813 | \$ 37,763,430 | \$ 37,068,147 | \$ 36,676,870 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 28,961,707 | 30,079,738 | 30,552,330 | 30,016,350 | 30,487,080 |
| Supplies & Contractual | 6,234,373 | 6,304,511 | 6,952,050 | 6,985,639 | 6,189,790 |
| Capital Outlay | 569,820 | 78,564 | 259,050 | 66,158 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 35,765,900 | \$ 36,462,813 | \$ 37,763,430 | \$ 37,068,147 | \$ 36,676,870 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 3,714,187 | 3,883,316 | 4,054,000 | 3,943,010 | 3,957,050 |
| Total Expenses | 35,765,900 | 36,462,813 | 37,763,430 | 37,068,147 | 36,676,870 |
| Net Operating Result | \$(32,051,712) | \$(32,579,497) | \$(33,709,430) | \$(33,125,137) | \$(32,719,820) |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Officers per Thousand | 1.10 | 1.04 | 1.03 | 1.00 |
| % of citizens rating Police Service as generally or very satisfied | 92.81% | 91.30% | 91.50% | 92.00% |
| % of citizens feeling they are generally/very safe from attack or being held up | 96.3% | 96.3% | 97.0% | 96.5% |
| % of citizens feeling safe from vandalism, burglary or theft | 94.3% | 94.3% | 95.0% | 95.5% |
| UCR Part 1 Crimes per thousand population | 25.42 | 23.34 | 26.10 | 25.28 |



Professional Standards

PURPOSE STATEMENT

The Gilbert Police Department Office of Professional Standards oversees internal affairs, recruiting, hiring and accreditation to assist in the goals of being a professional Police Department and a safe community.

ACCOMPLISHMENTS FY 2010

- ◆ Quarterly Risk Management Program monitored measurements of accountability and statistics for the entire Police Department
- ◆ Property and Evidence Audits were carried out to examine and verify accounts and records
- ◆ Ensured that Property and Evidence audit satisfied the continuity of the custody of property and evidence. Auditing on an on-going basis enhanced the safekeeping of property and evidence
- ◆ Quarterly examination and verification of accounts and records of all monies, drugs, and firearms were conducted to verify their correctness. Quarterly audits for 2010 were conducted with 100% compliance
- ◆ Monthly claims audit was performed to ensure that collisions, property damage, property losses and police actions which give rise to a claim have been properly reported and documented

OBJECTIVES FY 2011

- ◆ Maintain all allotted officer and civilian positions approved by Council by June 30th 2011
- ◆ Complete 65% of total internal investigations within 30 days
- ◆ Complete and route 95% of total internal investigations within 60 days

BUDGET NOTES

There were no personnel salary increases for FY 2011. Budget was reduced by \$8,940 for Education, Training, Travel, and Memberships as recommended by the Citizen Budget Committee and an Employee Recommendation. Insurance budgets were moved from individual cost centers to the non-departmental cost center in General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| % of total investigations completed within 30 days | 47.5% | 56.0% | 65.0% | 70.0% |
| % of total investigations completed and routed within 60 days (including those completed within 30 days) | 91.8% | 74.0% | 95.0% | 95.0% |
| Actual number of officers and civilians hired including over-hires | 25 | 16 | 20 | 10 |
| % of authorized positions filled | 100% | 100% | 100% | 100% |



Professional Standards

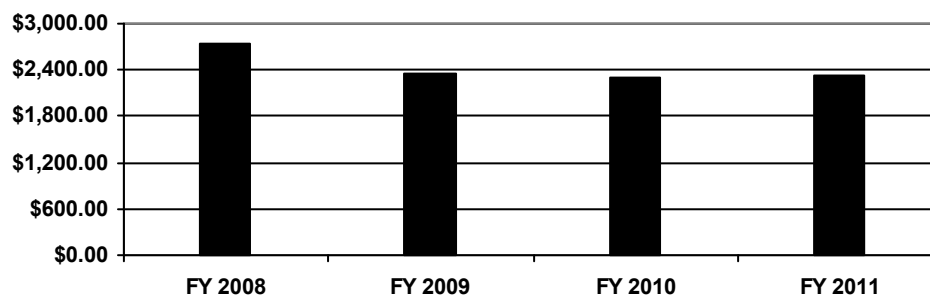
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| OPS - Internal Affairs | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| OPS - Hiring/Accreditation | 6.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Sworn | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Civilian | 6.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Personnel | 10.00 | 8.00 | 8.00 | 8.00 | 8.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| OPS - Internal Affairs | 517,362 | 494,252 | 498,390 | 484,550 | 486,190 |
| OPS - Hiring/Accreditation | 438,386 | 311,831 | 327,570 | 301,255 | 314,180 |
| Total Expenses | \$ 955,748 | \$ 806,083 | \$ 825,960 | \$ 785,805 | \$ 800,370 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 810,653 | 727,328 | 740,880 | 717,950 | 737,640 |
| Supplies & Contractual | 116,725 | 78,755 | 85,080 | 67,855 | 62,730 |
| Capital Outlay | 28,370 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 955,748 | \$ 806,083 | \$ 825,960 | \$ 785,805 | \$ 800,370 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | - |
| Total Expenses | 955,748 | 806,083 | 825,960 | 785,805 | 800,370 |
| Net Operating Result | \$ (955,748) | \$ (806,083) | \$ (825,960) | \$ (785,805) | \$ (800,370) |

COST PER POLICE FTE





Patrol Services

PURPOSE STATEMENT

The Patrol Services Division provides the first response to both emergency and non-emergency calls for service including, all crimes in progress, traffic accidents, and reports of felony and misdemeanor crimes. Additional services include search and rescue, community policing, proactive patrol, public safety concerns and traffic enforcement.

ACCOMPLISHMENTS FY 2010

- ◆ Officer initiated calls for service increased by more than 29% compared to the previous year
- ◆ Felony arrests increased 2% over the previous year
- ◆ Emergency response time goals were met.
- ◆ Gilbert maintained its rating as the safest city of cities with population more than 100,000
- ◆ Maintained a satisfaction rating above 90% per the Head of Household survey
- ◆ Maintain rating of 90% or greater on citizens feeling safe from violent crime based on annual citizen survey

OBJECTIVES FY 2011

- ◆ Maintain staffing of 6 patrol beats in Central and 5 beats in San Tan Division with one CSO in each patrol team
- ◆ Maintain specified time allocation standards for Patrol officers
- ◆ Maintain staffing of SRO in all High Schools and Junior High Schools located within Gilbert
- ◆ Maintain or reduce collision rates based on collisions per thousand residents
- ◆ Maintain or reduce alcohol related collision rates based on alcohol collisions per thousand residents
- ◆ Maintain or increase the number of DUI arrests
- ◆ Maintain or increase the number of traffic contacts made by officers

BUDGET NOTES

Based on minimal growth and budget constraints, no additional officers are included in the FY 2011 General Fund budget. There were no personnel salary increases for FY 2011. The budget was reduced by \$7,460 for Education, Training, Travel, and Memberships as recommended by the Citizen Budget Committee. Insurance budgets were moved from individual cost centers to the non-departmental cost center in General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Crimes committed per 1,000 population | 25.42 | 23.34 | 26.00 | 25.28 |
| Number of felony arrests | 2,284 | 2,650 | 2,365 | 2,433 |
| Number of Misdemeanor Arrests | 8,244 | 9,837 | 9,009 | 9,030 |
| Number of DUI Arrests | 1,929 | 2,219 | 2,213 | 2,500 |
| Alcohol Related Collisions / Thousand Residents | .58 | .56 | .48 | .48 |
| Traffic Contacts | 45,303 | 55,490 | 56,170 | 57,500 |
| Collisions Per Thousand Resident | 1.23 | 1.08 | 0.99 | 0.99 |
| Dispatched Calls for Service | 68,604 | 65,541 | 61,411 | 63,500 |
| Officer initiated Calls for Service | 90,383 | 115,964 | 121,788 | 109,378 |
| Emergency Response Time | 4 min 33 sec | 4 min 32 sec | 4 min 27 sec | 4 min 30 sec |
| Non-Emergency Response Time | 21 min 06 sec | 22 min 44 sec | 17 min 53 sec | 21 min 00 sec |



Patrol Services

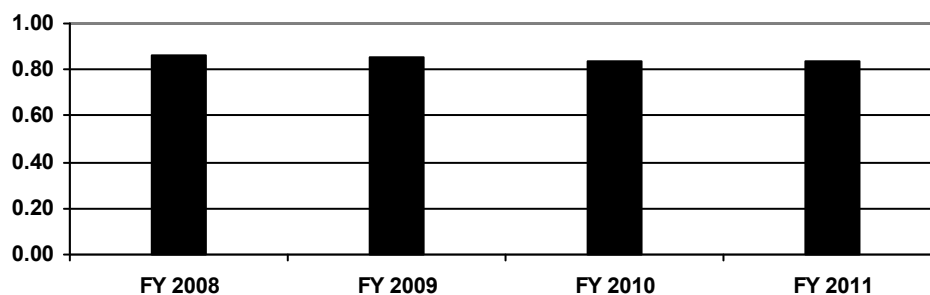
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Uniform Patrol | 161.00 | 161.00 | 161.00 | 161.00 | 159.00 |
| Canine Unit | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Traffic Unit | 17.50 | 17.50 | 17.50 | 17.50 | 18.00 |
| Special Assignment Unit | 7.50 | 7.50 | 7.50 | 7.50 | 7.00 |
| Court Support | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| School Programs | 12.00 | 12.00 | 12.00 | 12.00 | 12.00 |
| Total Sworn | 185.00 | 185.00 | 185.00 | 185.00 | 183.00 |
| Total Civilian | 21.00 | 21.00 | 21.00 | 21.00 | 21.00 |
| Total Personnel | 206.00 | 206.00 | 206.00 | 206.00 | 204.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Uniform Patrol | 16,769,415 | 16,830,041 | 17,387,110 | 16,796,453 | 16,559,580 |
| Canine Unit | 369,700 | 396,618 | 410,230 | 396,680 | 405,900 |
| Traffic Unit | 2,047,591 | 2,080,887 | 2,151,610 | 2,046,905 | 2,156,740 |
| Special Assignment Unit | 787,361 | 922,735 | 881,250 | 871,162 | 835,870 |
| Court Support | 407,960 | 370,336 | 391,830 | 363,640 | 373,630 |
| School Programs | 1,210,176 | 1,274,370 | 1,281,900 | 1,280,894 | 1,273,560 |
| Total Expenses | \$ 21,592,203 | \$ 21,874,987 | \$ 22,503,930 | \$ 21,755,734 | \$ 21,605,280 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 18,827,388 | 19,424,694 | 19,566,050 | 19,430,770 | 19,338,850 |
| Supplies & Contractual | 2,483,553 | 2,371,729 | 2,678,830 | 2,323,764 | 2,266,430 |
| Capital Outlay | 281,262 | 78,564 | 259,050 | 1,200 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 21,592,203 | \$ 21,874,987 | \$ 22,503,930 | \$ 21,755,734 | \$ 21,605,280 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,707,397 | 2,344,219 | 2,594,450 | 2,136,410 | 2,150,830 |
| Total Expenses | 21,592,203 | 21,874,987 | 22,503,930 | 21,755,734 | 21,605,280 |
| Net Operating Result | \$(18,884,805) | \$(19,530,768) | \$(19,909,480) | \$(19,619,324) | \$(19,454,450) |

PATROL SERVICES SWORN PER 1,000 POPULATION





Police Support Services

PURPOSE STATEMENT

The Support Services Division is responsible for providing all necessary logistical and police strategic support for the police department and other Gilbert Departments. Support Services personnel dispatch officers, answer all emergency calls, process all reports written by officers and provide related services to the public.

ACCOMPLISHMENTS FY 2010

- ◆ Communications handled 242,406 calls, including 54,950 9-1-1 calls
- ◆ 100% of telecommunicator positions staffed
- ◆ New Positron Viper phone system designed to handle the increased call volume was installed with the coordination of Maricopa Region 9-1-1 and was purchased using State funding received through the 9-1-1 tax
- ◆ New Voice Print International audio logger that records radio and phones in the Communications center was installed
- ◆ Information received/processed by Records in 2009 – requests for records information 26,392; departmental incident and accident reports 22,628; reports imaged 4,241; citations 21,303
- ◆ Upon final approval of an accident report, submit edited reports to Docview (internet based website allowing the purchase of our traffic reports), making them available for purchase within a 24 hour time period
- ◆ Expedite the editing process of victim’s and other protected information PII (personal identifying information), from records that have a cleared case status within 24 hour time period
- ◆ Crime Prevention provided access and outreach to Seniors in Gilbert by volunteering through lunch services at the Senior center at least once a month

- ◆ Provided tours for more than 600 citizens
- ◆ Began new Child ID program and completed over 100 child ID kits
- ◆ Provided Christmas Police Toy drive to more than 60 needy Gilbert families

OBJECTIVES FY 2011

- ◆ Fill a Civilian Support Services Manager position
- ◆ Fill all vacant Communications 9-1-1 operator positions by 10/31/10 and train all new hires by 05/31/11
- ◆ Dispatch all emergency and urgent calls for service within 90 seconds of the time the call is received to the time the call is dispatched
- ◆ Maintain a 90% or greater success rate in answering 9-1-1 lines within 10 seconds
- ◆ Maintain a 90% or greater success rate in answering non emergency phone lines within 30 seconds
- ◆ Maintain staffing levels to operate sufficient patrol primary channels, an emergency channel and an information channel at all times
- ◆ Crime Prevention to conduct CPTED (Crime Prevention Through Environmental Design) reviews on all applicable building permits, multi-housing developments and residential community projects
- ◆ Implement new ways to involve the community in prevention through the implementation of new distribution methods

BUDGET NOTES

Due to budget constraints, no merit or market adjustments were given in FY 2011. One sworn Commander position in Administration was reclassified to a civilian Support Services Manager. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| Time between emergency call received to dispatching an officer | 41 seconds | 34 seconds | 34 seconds | 30 seconds |
| Time to process requests for reports in Records | 48 hours | 48 hours | 48 hours | 48 hours |
| % 911 calls answered within 10 seconds | N/A | 89.0% | 83.0% | 90.0% |
| % Non Emergency calls answered within 30 seconds | N/A | 99.6% | 99.6% | 99.6% |
| Public contacts by Crime Prevention Unit | 8,897,109 | 4,122,674 | 4,328,808 | 4,545,248 |



Police Support Services

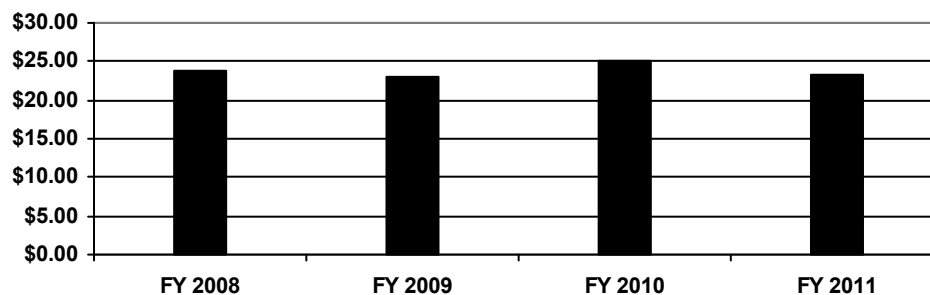
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Records | 16.00 | 16.00 | 16.00 | 16.00 | 16.00 |
| Communication | 44.00 | 38.00 | 38.00 | 38.00 | 38.00 |
| Property | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Alarm Management | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Training Coordination | 4.00 | 4.00 | 4.00 | 4.00 | 3.00 |
| Planning and Research | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Crime Prevention | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Personnel | 78.00 | 72.00 | 72.00 | 72.00 | 73.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | - | - | - | - | 159,620 |
| Records | 935,646 | 920,156 | 976,800 | 913,652 | 955,070 |
| Communication | 2,745,871 | 2,671,595 | 3,212,480 | 3,361,570 | 2,760,730 |
| Property | 565,700 | 543,403 | 576,890 | 551,140 | 551,580 |
| Alarm Management | 71,026 | 70,965 | 69,440 | 72,030 | 68,700 |
| Training Coordination | 329,572 | 319,954 | 327,400 | 240,295 | 193,440 |
| Planning and Research | 157,885 | 157,886 | 159,110 | 157,610 | 158,970 |
| Crime Prevention | 319,267 | 326,131 | 331,260 | 249,762 | 301,510 |
| Total Expenses | \$ 5,124,966 | \$ 5,010,090 | \$ 5,653,380 | \$ 5,546,059 | \$ 5,149,620 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 4,364,653 | 4,185,220 | 4,564,760 | 4,250,850 | 4,604,200 |
| Supplies & Contractual | 760,314 | 824,870 | 1,088,620 | 1,230,361 | 545,420 |
| Capital Outlay | - | - | - | 64,848 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 5,124,966 | \$ 5,010,090 | \$ 5,653,380 | \$ 5,546,059 | \$ 5,149,620 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | (314,577) | 211,488 | 179,420 | 170,150 | 170,000 |
| Total Expenses | 5,124,966 | 5,010,090 | 5,653,380 | 5,546,059 | 5,149,620 |
| Net Operating Result | \$ (5,439,543) | \$ (4,798,602) | \$ (5,473,960) | \$ (5,375,909) | \$ (4,979,620) |

COST PER CAPITA





Counseling Services

PURPOSE STATEMENT

Gilbert Youth and Adult Resources provides a comprehensive counseling program to Gilbert residents referred by the Gilbert Police Department, Gilbert Municipal Court, or Gilbert Fire Department in order to improve quality of life, assist victims of crime, and reduce offender recidivism. Services provided include crisis intervention, victim assistance, domestic violence counseling, substance abuse assessment and referral, and youth and adult diversion programming.

ACCOMPLISHMENTS FY 2010

- ◆ Over 4,800 clients were provided with services
- ◆ 89 crisis calls were handled by staff
- ◆ Over 1,400 victims were offered services
- ◆ Provided 16 community youth diversion classes, 15 adolescent life fundamentals classes, and 12 adolescent drug and alcohol classes

OBJECTIVES FY 2011

- ◆ Provide a minimum of 24,000 units of individual, family, and group counseling (a unit is ½ hour of counseling)
- ◆ Provide an adolescent life fundamentals program
- ◆ Provide services to at least 4,900 citizens
- ◆ Offer services to a minimum of 1,450 victims
- ◆ Respond to all crisis calls within 30 minutes of request by Police and Fire
- ◆ Maintain a recidivism rate of less than 5% on domestic violence offenses
- ◆ Maintain a recidivism rate of less than 10% on juvenile status offenses (alcohol, tobacco and curfew) for juvenile offenders who complete the Gilbert diversion program
- ◆ Maintain or reduce the number of juvenile criminal offenses per thousand residents.
- ◆ Conduct all court ordered counseling services within 30 days of court appearance/order

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. In addition, Counseling's budget was reduced by \$1,750 for Education and Travel as recommended by the Citizen Budget Committee and \$500 in Office Supplies as a result of an Employee Recommendation.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Counseling Units of Service – Individual and Group | 24,252 | 23,858 | 24,799 | 24,000 |
| Cost per counseling unit | \$31.88 | \$32.26 | \$30.13 | \$30.88 |
| Victims Offered Services | 1,512 | 1,492 | 1,460 | 1,450 |
| Number of crisis calls handled | 105 | 95 | 89 | 90 |
| Average callout response time | 23.5 minutes | 26.0 minutes | 26.5 minutes | 26.0 minutes |
| % of youth violence referrals completing the program successfully | 95% | 95% | 95% | 95% |
| Total Clients Served | 5,135 | 5,194 | 4,826 | 4,900 |



Counseling Services

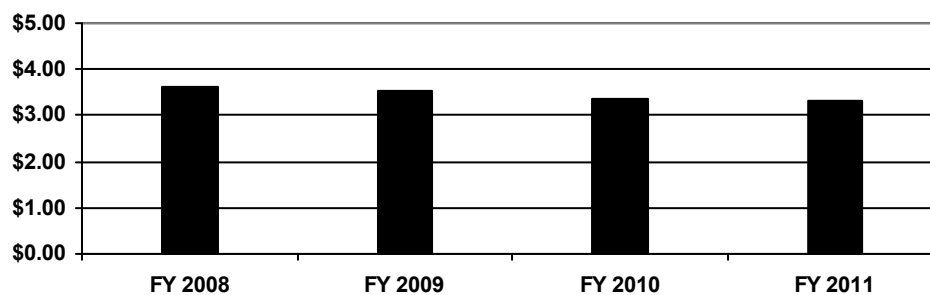
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Counseling Services | 9.50 | 9.50 | 9.50 | 9.50 | 9.50 |
| Total Personnel | 9.50 | 9.50 | 9.50 | 9.50 | 9.50 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Counseling Services | 773,228 | 769,586 | 754,550 | 747,152 | 741,090 |
| Total Expenses | \$ 773,228 | \$ 769,586 | \$ 754,550 | \$ 747,152 | \$ 741,090 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 708,403 | 716,775 | 702,680 | 698,970 | 700,160 |
| Supplies & Contractual | 64,825 | 52,811 | 51,870 | 48,182 | 40,930 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 773,228 | \$ 769,586 | \$ 754,550 | \$ 747,152 | \$ 741,090 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 317,130 | 311,839 | 317,130 | 317,130 | 317,000 |
| Total Expenses | 773,228 | 769,586 | 754,550 | 747,152 | 741,090 |
| Net Operating Result | \$ (456,099) | \$ (457,747) | \$ (437,420) | \$ (430,022) | \$ (424,090) |

COST PER CAPITA





Investigations

PURPOSE STATEMENT

The Gilbert Police Department Investigations Division is dedicated to apprehending and prosecuting offenders as well as resolving investigations in a timely and thorough manner. Comprised of the Violent Crimes Unit, Child / Sex Crimes Unit, Property Crimes Unit and Special Investigations Unit, the Criminal Investigations Division investigates complex felony crimes, including: homicide, sexual assault, child abuse/endangerment, robbery, burglary, theft, drug trafficking and racketeering.

ACCOMPLISHMENTS FY 2010

- ◆ Solved numerous armed robberies, aggravated assaults, sexual assaults, and homicide cases
- ◆ Worked jointly with other agencies and specialty units to apprehend violent offenders involved in shootings, stabbings and kidnap cases
- ◆ Staffed an Intelligence Detective at the multi-agency East Valley Gang and Criminal Information Fusion Center
- ◆ Proactively worked to investigate internet based crimes against children via the ICAC program
- ◆ Provided information and data to other units with the Police Department via Compstat to enhance proactive enforcement and crime prevention
- ◆ Exceeded the national average composite clearance rate of 42.5% for index violent crimes within the population range

- ◆ Exceeded the national average composite clearance rate of 16.8% for index property crimes for cities within the same population range

OBJECTIVES FY 2011

- ◆ Maintain or exceed a clearance rate which is higher than the national average for crimes of violence
- ◆ Maintain or exceed a clearance rate which is higher than the national average for property crimes
- ◆ Maintain or exceed a clearance rates on crimes of violence compared to previous year
- ◆ Maintain or exceed a clearance rates on property offenses compared to previous year
- ◆ Verify address information on all registered sex offenders registered in Gilbert within time limits established by policy and law based on classification

BUDGET NOTES

There were no personnel salary increases for FY 2011. Two new units; Intel and Analysis and Persons Crimes VCU, were created for FY 2011. These cost centers pulled FTE and budgets from other cost centers in the Police Department. The budget was reduced a total of \$21,080 for Education, Training, Travel, and Memberships as recommended by the Citizen Budget Committee.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Clearance rate – Violent Crimes | 62.0% | 68.0% | 68.2% | 69.0% |
| Clearance rate – Property Crimes | 21.00% | 21.00% | 21.06% | 22.00% |
| Total number of cases | 1,549 | 1,193 | 1,030 | 1,015 |
| Total number of arrests/complaints | 460 | 270 | 279 | 300 |
| Total number of cases inactivated | 548 | 368 | 276 | 260 |
| Percentage of cases inactivated | 35% | 31% | 27% | 25% |
| Total number of search warrants | 140 | 145 | 150 | 150 |
| Total Special Investigations Team cases | 145 | 149 | 150 | 155 |



Investigations

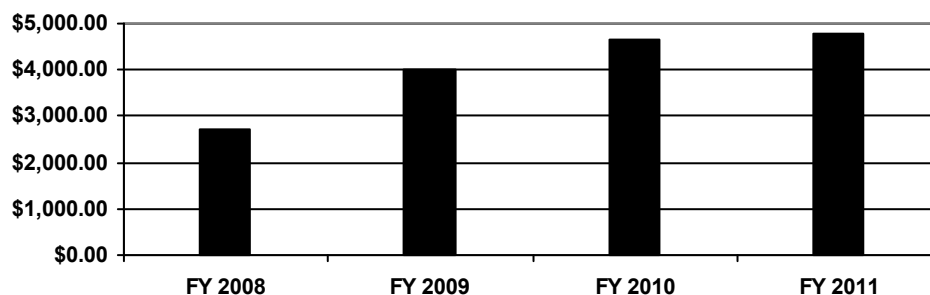
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Investigations | 2.00 | 2.00 | 2.00 | 2.00 | 3.00 |
| Special Investigations | 8.00 | 8.00 | 8.00 | 8.00 | 6.00 |
| Persons Crimes - CSCU | 17.00 | 17.00 | 17.00 | 17.00 | 10.00 |
| Property Crimes | 14.00 | 14.00 | 14.00 | 14.00 | 10.00 |
| Intel and Analysis Unit | 0.00 | 0.00 | 0.00 | 0.00 | 6.00 |
| Persons Crimes - VCU | 0.00 | 0.00 | 0.00 | 0.00 | 8.00 |
| Total Sworn | 34.00 | 34.00 | 34.00 | 34.00 | 36.00 |
| Total Civilian | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Total Personnel | 41.00 | 41.00 | 41.00 | 41.00 | 43.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Investigations | 296,965 | 293,299 | 304,680 | 297,915 | 423,730 |
| Special Investigations | 788,827 | 902,686 | 913,190 | 888,270 | 684,510 |
| Persons Crimes - CSCU | 1,773,270 | 2,089,005 | 2,010,820 | 2,088,360 | 1,146,300 |
| Property Crimes | 1,366,362 | 1,508,865 | 1,508,570 | 1,512,155 | 1,202,940 |
| Intel and Analysis Unit | - | - | - | - | 585,730 |
| Persons Crimes - VCU | - | - | - | - | 831,660 |
| Total Expenses | \$ 4,225,424 | \$ 4,793,855 | \$ 4,737,260 | \$ 4,786,700 | \$ 4,874,870 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 3,590,126 | 4,340,522 | 4,282,260 | 4,323,180 | 4,494,070 |
| Supplies & Contractual | 493,098 | 453,333 | 455,000 | 463,520 | 380,800 |
| Capital Outlay | 142,201 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 4,225,424 | \$ 4,793,855 | \$ 4,737,260 | \$ 4,786,700 | \$ 4,874,870 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 374 | 118 | - | - | - |
| Total Expenses | 4,225,424 | 4,793,855 | 4,737,260 | 4,786,700 | 4,874,870 |
| Net Operating Result | \$ (4,225,050) | \$ (4,793,737) | \$ (4,737,260) | \$ (4,786,700) | \$ (4,874,870) |

COST PER CASE





Tactical Operations

PURPOSE STATEMENT

To provide tactical support to other Police Department units and assist with executing high-risk search warrants, barricaded suspects, hostage situations or any incident in which there is danger to the public.

ACCOMPLISHMENTS FY 2010

- ◆ Using federal grant funds, an Andros Robot was purchased and received. The robot is used to gather video intelligence, deploy less lethal munitions and numerous other methods of increasing the safety of TOU team members
- ◆ Using federal grant funds, a large equipment truck was received and put into service. The truck houses nearly all equipment used by TOU and transports the equipment to the target site
- ◆ Using federal grant funds, several camera systems were purchased and received. They are used in tactical operations to assist in making decisions on accurate information
- ◆ Successfully resolved all tactical operations without injury or loss of life to officers or innocent persons, and without injury or loss of life to suspects caused by TOU operators

OBJECTIVES FY 2011

- ◆ Provide one Unit Training Day per month for Entry Team, Precision Rifle Operators, TNT, and TEO's
- ◆ Provide one 4-hour block of firearms training/month for Entry and Precision Rifle Operators
- ◆ Provide one additional 4-hour block of firearms – sniper training to Precision Rifle Operators and Entry Breachers
- ◆ Provide Basic SWAT School to new unit members
- ◆ Improve TOU operators' safety via reception and deployment of camera systems on TOU barricaded suspect and/or hostage operations

BUDGET NOTES

The Personnel costs associated with Tactical Operations is strictly Callout Pay. No police officers are assigned strictly to this cost center. The budget was reduced by \$9,600 for Education and Travel expenditures as recommended by the Citizen Budget Committee. In addition, Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| % of special operations members trained in knowledge, skills and abilities | 100% | 100% | 100% | 100% |
| Number of special operations members completing the course of instruction | 27 | 27 | 30 | 30 |
| Number of tactical operations | 15 | 15 | 17 | 17 |
| Training Hours | 220 | 212 | 220 | 220 |



Tactical Operations

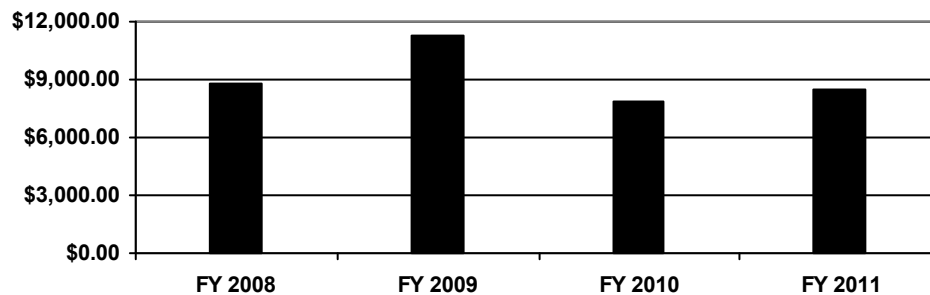
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Emergency Response Unit | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Emergency Response Unit | 132,087 | 169,407 | 152,930 | 133,180 | 144,070 |
| Total Expenses | \$ 132,087 | \$ 169,407 | \$ 152,930 | \$ 133,180 | \$ 144,070 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 61,193 | 51,150 | 54,730 | 24,180 | 54,910 |
| Supplies & Contractual | 70,894 | 118,257 | 98,200 | 108,890 | 89,160 |
| Capital Outlay | - | - | - | 110 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 132,087 | \$ 169,407 | \$ 152,930 | \$ 133,180 | \$ 144,070 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | - |
| Total Expenses | 132,087 | 169,407 | 152,930 | 133,180 | 144,070 |
| Net Operating Result | \$ (132,087) | \$ (169,407) | \$ (152,930) | \$ (133,180) | \$ (144,070) |

COST PER ERU ACTIVATION





Contracted Services

PURPOSE STATEMENT

Gilbert has two separate intergovernmental agreements with Maricopa County for Animal Control and Incarceration. Animal Control promotes and protects health, safety and welfare of pets and people. Incarceration is provided as a punishment for crimes committed and a deterrent to future crime.

ACCOMPLISHMENTS FY 2010

- ◆ Maintained positive working relationships with Maricopa County to assure best services for Gilbert residents

OBJECTIVES FY 2011

- ◆ Obtain IGA with Maricopa County for incarceration services

BUDGET NOTES

Incarceration booking fees are decreasing from \$192.26 per inmate to \$188.48 per inmate for FY 2011. The housing rate is increasing from \$71.66 per day to \$73.54 per day. The contract for Animal Control increased 5% over FY 2010 budget. Gilbert is continuing to pursue an IGA with Maricopa County for incarceration services.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--------------------------------------|---------------------------|---------------------------|------------------------------|--------------------------------|
| Calls for Animal Control service | 2,150 | 1,668 | 1,712 | 2,000 |
| Cost per Call – Animal Control | \$56.16 | \$76.22 | \$77.76 | \$69.89 |
| Daily Inmate Housing Rates | \$72.33 | \$73.46 | \$71.66 | \$73.54 |
| Cost Per Capita – Animal Control | \$0.56 | \$0.58 | \$0.60 | \$0.63 |
| Cost Per Capita - Incarceration | \$8.75 | \$9.38 | \$10.63 | \$10.81 |



Contracted Services

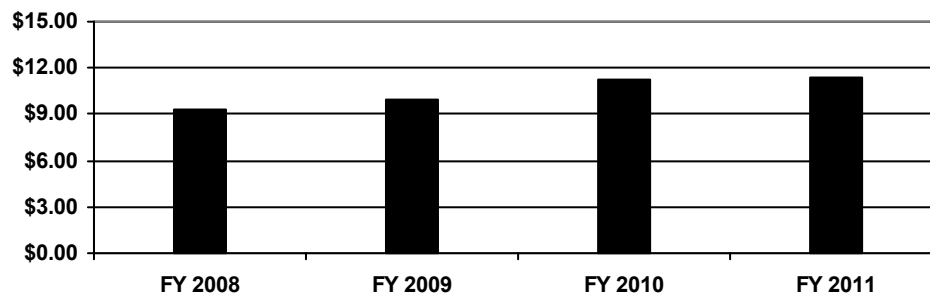
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Animal Control | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Incarceration | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Animal Control | 120,741 | 127,133 | 133,120 | 133,117 | 139,780 |
| Incarceration | 1,879,496 | 2,040,129 | 2,100,000 | 2,350,000 | 2,400,000 |
| Total Expenses | \$ 2,000,237 | \$ 2,167,262 | \$ 2,233,120 | \$ 2,483,117 | \$ 2,539,780 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | 2,000,237 | 2,167,262 | 2,233,120 | 2,483,117 | 2,539,780 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,000,237 | \$ 2,167,262 | \$ 2,233,120 | \$ 2,483,117 | \$ 2,539,780 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,003,863 | 1,015,652 | 963,000 | 1,319,320 | 1,319,220 |
| Total Expenses | 2,000,237 | 2,167,262 | 2,233,120 | 2,483,117 | 2,539,780 |
| Net Operating Result | \$ (996,374) | \$ (1,151,610) | \$ (1,270,120) | \$ (1,163,797) | \$ (1,220,560) |

COST PER CAPITA - CONTRACTED SERVICES



Fire Department

Fire Department Summary

Fire Operations

Fire Prevention



Fire Department

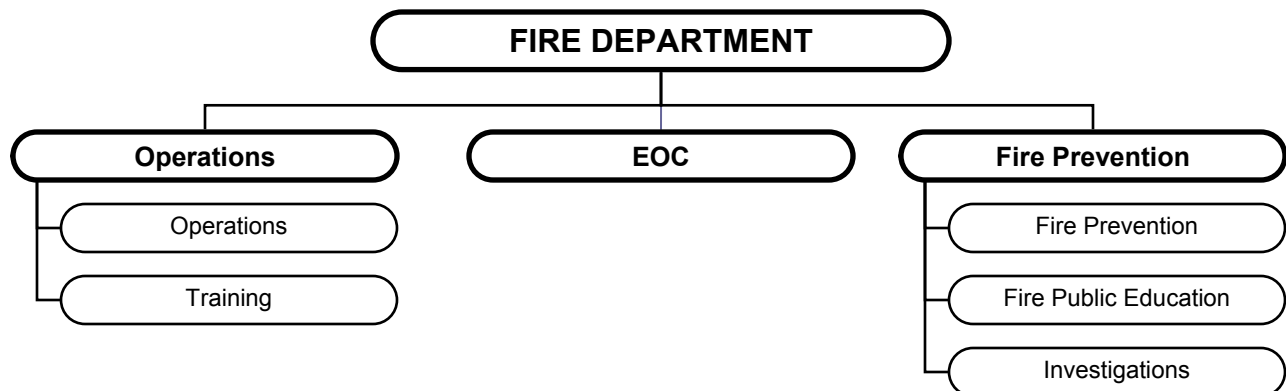
DEPARTMENT DESCRIPTION

The Gilbert Fire Department (GFD) provides unconditional protection against natural and man-made crisis through community education, fire code compliance, emergency management, fire suppression, rescue and emergency medical services.

GOALS FY 2011

- ◆ Continue the development of assets and response capability for catastrophic emergency management
- ◆ Maintain skill and competency levels of Fire personnel
- ◆ Maintain a four-minute response time standard throughout the community to reduce loss of life and property
- ◆ Use prevention services to accomplish before and after crisis activities
- ◆ Educate the community with key behaviors for life and property safety
- ◆ Identify opportunities for alternative revenue sources for department programs and activities
- ◆ Continue to facilitate the training and credentialing of GFD volunteers to directly provide disaster and daily operation's support
- ◆ Participate in an Emergency Operations Center functional exercise deploying 25% of developed Emergency Support Functions
- ◆ Develop a departmental strategic plan
- ◆ Refine the fire department's record management system for improved reporting

ORGANIZATIONAL CHART





Fire Department

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 6.50 | 6.50 | 6.50 | 6.00 | 6.00 |
| Operations | 177.50 | 184.00 | 184.00 | 182.00 | 182.00 |
| Prevention | 6.50 | 6.50 | 6.50 | 6.50 | 6.50 |
| Emergency Operations | 2.50 | 2.50 | 2.50 | 2.50 | 2.50 |
| Total Personnel | 193.00 | 199.50 | 199.50 | 197.00 | 197.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 810,966 | 658,690 | 696,130 | 590,420 | 702,440 |
| Operations | 18,870,527 | 18,964,227 | 19,366,500 | 18,887,510 | 19,338,510 |
| Prevention | 558,833 | 628,197 | 642,290 | 609,630 | 640,680 |
| Emergency Operations | 252,797 | 270,064 | 288,870 | 277,055 | 245,020 |
| Total Expenses | \$ 20,493,123 | \$ 20,521,178 | \$ 20,993,790 | \$ 20,364,615 | \$ 20,926,650 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 17,641,773 | 18,012,481 | 17,945,970 | 17,609,290 | 18,530,040 |
| Supplies & Contractual | 2,849,588 | 2,508,697 | 3,047,820 | 2,732,325 | 2,396,610 |
| Capital Outlay | 1,762 | - | - | 23,000 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 20,493,123 | \$ 20,521,178 | \$ 20,993,790 | \$ 20,364,615 | \$ 20,926,650 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,361,926 | 2,111,389 | 1,342,000 | 1,287,230 | 1,350,000 |
| Total Expenses | 20,493,123 | 20,521,178 | 20,993,790 | 20,364,615 | 20,926,650 |
| Net Operating Result | \$(19,131,197) | \$(18,409,789) | \$(19,651,790) | \$(19,077,385) | \$(19,576,650) |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Child drowning/near drowning events | 9 | 10 | 2 | 0 |
| Number of emergency calls | 13,259 | 12,972 | 13,566 | 13,900 |
| Average response time from apparatus en-route to on scene | 4 minutes 18 seconds | 4 minutes 11 seconds | 4 minutes 4 seconds | 3 minutes 55 seconds |
| Turnout time average | 53 seconds | 55 seconds | 58 seconds | 55 seconds |



Fire Operations

PURPOSE STATEMENT

The Fire Operations Division is dedicated to protecting the lives and property of our citizens and those who visit Gilbert. We will strive to provide emergency services that meet or exceed national and local standards while maximizing the use of available resources.

ACCOMPLISHMENTS FY 2010

- ◆ Completed Emergency Operations Plan revision with development of Emergency Support Functions organization
- ◆ Volunteer program logged 19,702.75 volunteer hours with an estimated value of \$398,980.00 for calendar year 2009
- ◆ Established a departmental average travel time to emergency calls of less than four minutes. Travel time starts when a fire truck begins driving to an incident and stops when they arrive at the scene
- ◆ Continued efforts towards completing fire pre-planning for all schools, businesses, and apartment complexes in Gilbert

OBJECTIVES FY 2011

- ◆ Complete Emergency Operations Center (EOC) training to prepare for 2011 EOC Functional exercise utilizing Emergency Support Functions
- ◆ Continue to pursue Homeland Security grant funding for sustainment of fire and police Chemical, Biological, Radiological, Nuclear and Explosive device response; Terrorism Liaison Officer; and Citizen Corps training

- ◆ Update the Firehouse occupancy data base to identify commercial occupancy by a low or high risk matrix
- ◆ Implement Fire crew inspections into the annual commercial occupancy inspections
- ◆ Continue an all hazards approach to Public Education and reach over 15,000 citizens
- ◆ Continue to implement processes which maintain high service levels while facing budget challenges
- ◆ Continue efforts in increasing job knowledge and ability through training and pre-emergency planning efforts in the community

BUDGET NOTES

There were no personnel salary increases for FY 2011. A portion of the overtime that was reduced in FY 2010 was restored for FY 2011. This allows an ARU (Additional Response Unit) to be in service rather than covering for vacation, sick and training hours. The budget was reduced by \$23,000 for Education, Training, and Memberships as recommended by the Citizen Budget Committee. Other recommendations from the Citizen Budget Committee include a \$200,000 reduction in FLSA Overtime, a \$70,000 reduction in Automotive Parts, a \$100,000 reduction in Fuel, \$180,000 in Automotive R&M, and \$2,040 in Janitorial Supplies. These recommendations were based on historical usage. In addition, \$4,790 was removed from the Food and Consumables budget as recommended by an Employee Suggestion. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|-----------------------|-----------------------|--------------------------|----------------------------|
| % of time first due unit arrives within four minutes (apparatus enroute to on-scene) | 54.00% | 55.17% | 58.20% | 60.00% |
| Response time average from time of station alert to on-scene | 5 minutes 8 seconds | 5 minutes 6 seconds | 5 minutes 2 seconds | 4 minutes 56 seconds |
| Number of training hours for all department personnel | 70,000 | 52,000 | 46,000 | 52,000 |
| Number of CERT volunteers trained | 90 | 102 | 120 | 135 |
| Number of sustained customer complaints | 0 | 0 | 0 | 0 |



Fire Operations

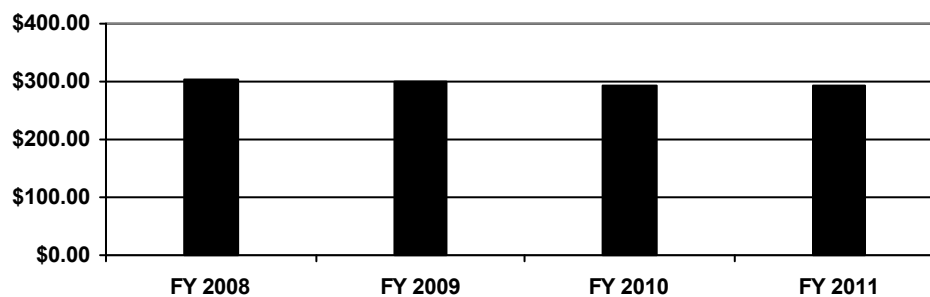
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Training | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Operations | 171.50 | 178.00 | 178.00 | 176.00 | 176.00 |
| Total Personnel | 177.50 | 184.00 | 184.00 | 182.00 | 182.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Training | 1,048,613 | 632,080 | 741,660 | 679,130 | 728,490 |
| Operations | 17,821,915 | 18,332,147 | 18,624,840 | 18,208,380 | 18,610,020 |
| Total Expenses | \$ 18,870,527 | \$ 18,964,227 | \$ 19,366,500 | \$ 18,887,510 | \$ 19,338,510 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 16,269,647 | 16,652,187 | 16,558,490 | 16,310,860 | 17,125,210 |
| Supplies & Contractual | 2,599,118 | 2,312,040 | 2,808,010 | 2,553,650 | 2,213,300 |
| Capital Outlay | 1,762 | - | - | 23,000 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 18,870,527 | \$ 18,964,227 | \$ 19,366,500 | \$ 18,887,510 | \$ 19,338,510 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,345,233 | 2,100,208 | 1,300,000 | 1,276,840 | 1,140,000 |
| Total Expenses | 18,870,527 | 18,964,227 | 19,366,500 | 18,887,510 | 19,338,510 |
| Net Operating Result | \$(17,525,294) | \$(16,864,019) | \$(18,066,500) | \$(17,610,670) | \$(18,198,510) |

COST PER SINGLE FAMILY RESIDENCE





Fire Prevention

PURPOSE STATEMENT

To make our community a safe place to live and work by embracing fire prevention principals through fire plan review, community service education, fire code compliance, and fire investigation. This is accomplished through partnering with various elements of our community including local business and development, schools, and residents.

ACCOMPLISHMENTS FY 2010

- ◆ Public Education utilized an all hazard approach to educate the community making direct contact with over 13,000 citizens for the fiscal year
- ◆ Fire Inspections where completed for every commercial occupancy within the Town of Gilbert's jurisdiction
- ◆ Fire Investigations added its second sworn Police Officer after sending and completing the AZPOST Certification

OBJECTIVES FY 2011

- ◆ Update the Firehouse occupancy data base to identify commercial occupancy by a low or high risk matrix
- ◆ Implement Fire crew inspections into the annual commercial occupancy inspections
- ◆ Continue an all hazards approach to Public Education and reach over 15,000 citizens
- ◆ Transition the Terrorism Liaison Officer Program supervision to the Prevention Division and have the Fire Investigators function in this role

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. The budget was reduced by \$1,000 for Education and Training as recommended by the Citizen Budget Committee.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of children (Grade 1 Only) receiving educational program | 2,800 | 1,950 | 2,000 | 2,200 |
| Number of car seat checks annually | 431 | 832 | 377 | 400 |
| Cause and origin investigations | 84 | 70 | 61 | 55 |
| Juvenile fire setting interventions | 13 | 7 | 4 | 5 |
| Dollar losses related to fire investigations | \$4,980,060 | \$3,698,800 | \$1,432,850 | \$1,100,000 |



Fire Prevention

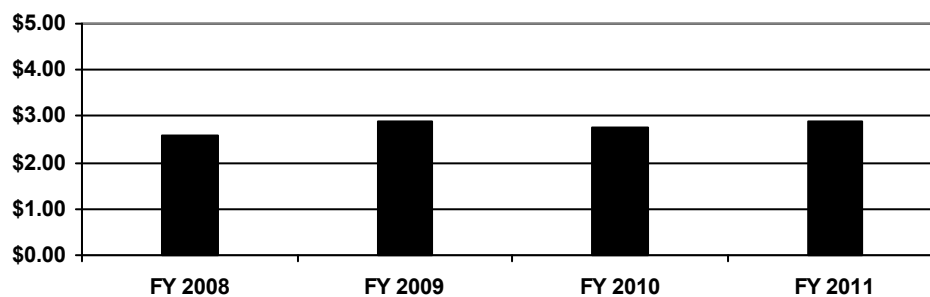
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Fire Prevention | 5.50 | 5.50 | 5.50 | 5.50 | 5.50 |
| Fire Public Education | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Investigations | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 6.50 | 6.50 | 6.50 | 6.50 | 6.50 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Fire Prevention | 433,854 | 526,610 | 516,350 | 509,060 | 517,080 |
| Fire Public Education | 109,449 | 96,325 | 108,870 | 91,120 | 107,910 |
| Investigations | 15,530 | 5,262 | 17,070 | 9,450 | 15,690 |
| Total Expenses | \$ 558,833 | \$ 628,197 | \$ 642,290 | \$ 609,630 | \$ 640,680 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 467,609 | 542,414 | 557,230 | 553,930 | 562,090 |
| Supplies & Contractual | 91,224 | 85,783 | 85,060 | 55,700 | 78,590 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 558,833 | \$ 628,197 | \$ 642,290 | \$ 609,630 | \$ 640,680 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 5,201 | 105 | 2,000 | 350 | 200,000 |
| Total Expenses | 558,833 | 628,197 | 642,290 | 609,630 | 640,680 |
| Net Operating Result | \$ (553,632) | \$ (628,092) | \$ (640,290) | \$ (609,280) | \$ (440,680) |

COST PER CAPITA



Community Services

Community Services Summary
Parks and Open Space
Aquatics
Recreation Centers
Recreation Programs



Community Services

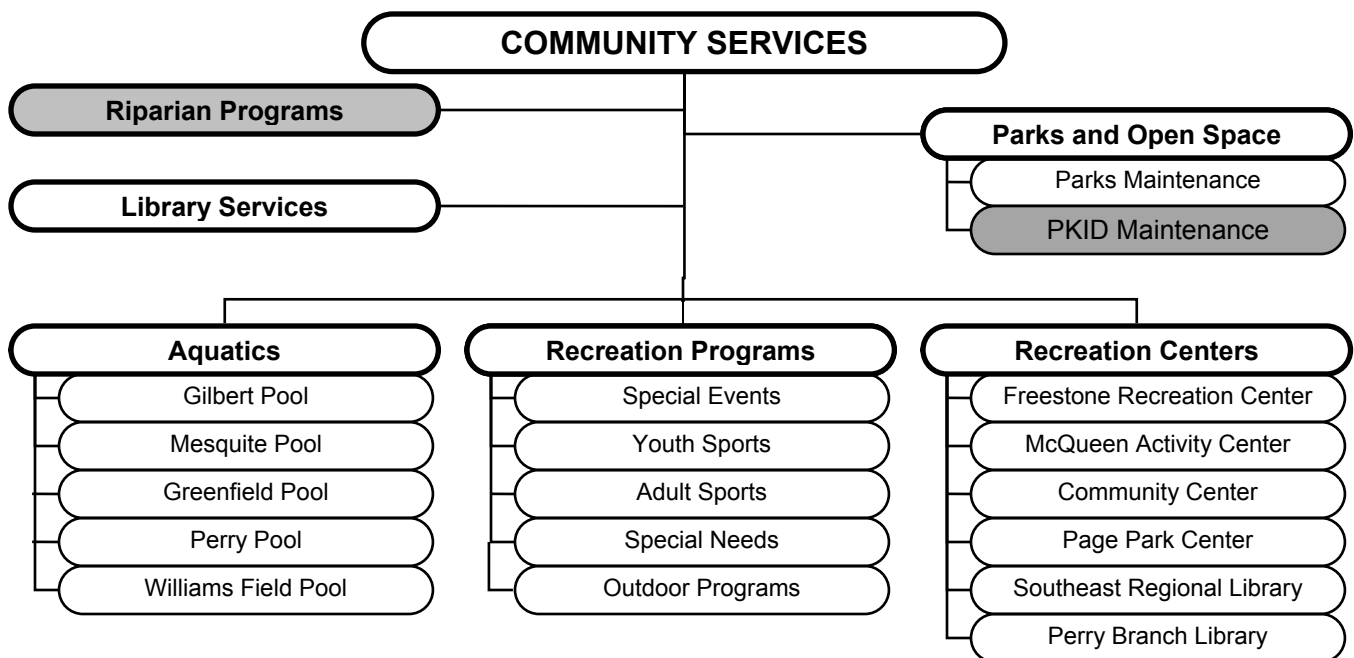
DEPARTMENT DESCRIPTION

The Community Services Department provides opportunities for the community to learn, exercise, grow, develop skills, compete, and to accomplish and enjoy leisure pursuits. The Department activities include park and recreation services, programs, activities, and facilities for the community's leisure pursuits. Department programs include Aquatics, Adult Sports, Special Events, Outdoor Recreation, Concerts in the Parks, Equestrian Classes, Youth Sports, and Special Needs Programming. Contracted concession services are offered at various park and facility sites. Major facilities and park area resources maintained and managed by the Department include the Freestone Recreation Center, McQueen Park Activity Center, Gilbert Community Center, Page Park Center, meeting rooms at the Southeast Regional Library, Freestone Park, Crossroads Park, McQueen Park, Discovery Park, Cosmo Park, Zanjero Park, Riparian Preserve, Gilbert Soccer Complex, 11 Neighborhood Parks, and five Aquatic Centers. Additional recreation and municipal areas maintained by the department include: 11 Parkway Improvement Districts, Nichols Park, Central Trail System, Civic Center complex and South Area Service Center.

GOALS FY 2011

- ◆ Provide quality parks, facilities, and programs which enhance community revitalization, increase community engagement, reduce vandalism, encourage strong character development, create safer neighborhoods, assist in economic development, foster educational and growth opportunities, encourage environmental stewardship, and improve public health
- ◆ To provide superior leadership and direction for all programs and activities within the Community Services Department
- ◆ To provide quality customer service for those seeking information for program and class registrations, for facility registrations and for general office assistance
- ◆ To provide additional facilities and services as the population grows to maintain the expected level of service, program opportunities, and quality of parks and open space
- ◆ Meet or exceed the reasonable expectations of customers
- ◆ Continue to nurture existing partnerships and foster new ones to maximize resources within the community

ORGANIZATIONAL CHART





Community Services

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 8.55 | 8.55 | 9.55 | 9.55 | 7.55 |
| Parks and Open Space | 36.96 | 36.96 | 30.36 | 29.36 | 29.36 |
| Aquatics | 25.29 | 26.84 | 23.44 | 23.44 | 20.38 |
| Recreation Centers | 36.04 | 36.40 | 35.27 | 35.27 | 35.27 |
| Recreation Programs | 8.43 | 8.31 | 6.57 | 6.57 | 6.57 |
| Other Events | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 115.27 | 117.06 | 105.19 | 104.19 | 99.13 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 884,756 | 785,267 | 943,630 | 687,400 | 663,750 |
| Parks and Open Space | 4,223,595 | 3,890,403 | 3,672,260 | 3,613,096 | 3,636,740 |
| Aquatics | 857,196 | 936,025 | 971,080 | 965,425 | 860,980 |
| Recreation Centers | 4,424,969 | 4,570,569 | 4,824,910 | 4,858,861 | 5,135,880 |
| Recreation Programs | 828,787 | 820,838 | 786,640 | 735,461 | 747,920 |
| Other Events | - | - | - | - | 31,060 |
| Total Expenses | \$ 11,219,303 | \$ 11,003,102 | \$ 11,198,520 | \$ 10,860,243 | \$ 11,076,330 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 5,103,043 | 4,880,771 | 4,853,270 | 4,685,970 | 4,582,520 |
| Supplies & Contractual | 5,735,340 | 6,122,331 | 6,345,250 | 6,174,273 | 6,493,810 |
| Capital Outlay | 380,920 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 11,219,303 | \$ 11,003,102 | \$ 11,198,520 | \$ 10,860,243 | \$ 11,076,330 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,497,377 | 2,830,582 | 2,877,570 | 2,788,700 | 3,415,530 |
| Total Expenses | 11,219,303 | 11,003,102 | 11,198,520 | 10,860,243 | 11,076,330 |
| Net Operating Result | \$ (8,721,926) | \$ (8,172,520) | \$ (8,320,950) | \$ (8,071,543) | \$ (7,660,800) |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Completed facility reservations requests | 18,691 | 19,222 | 15,722 | 17,000 |
| % of citizens using recreation facilities more than one time per month | 66% | 66% | 63% | 65% |
| % of citizens generally or very satisfied with Parks and Recreation | 95% | 95% | 91% | 95% |
| % of citizens who think more dollars should be spent on Parks and Recreation | 24% | 24% | 19% | 20% |
| Total resident usage of parks, open space, riparian areas and recreation facilities | 3.5 million | 3.8 million | 3.8 million | 4.0 million |



Parks and Open Space

PURPOSE STATEMENT

Provide safe, well-maintained and desirable park, open space and municipal area resources for the residents of Gilbert and visiting patrons.

ACCOMPLISHMENTS FY 2010

- ◆ Discovery Park irrigation system was converted to an effluent (reclaimed) water source from the former well-water source
- ◆ Park Ranger staff began park citation responsibilities
- ◆ Maintained the administration of Parkway Improvement Districts and coordinated multiple improvement projects within the Districts
- ◆ Provided special event support for the So Long to Summer Fest, Halloween Carnival, Concerts in the Park series, 3 Day Cancer Walk, December Nights of Lights event, 12K's of Christmas event, Gilbert Days 5K and 1 Mile Run, and Gilbert Days Softball Tournament
- ◆ Maintained sports fields for approximately 12,000 participants playing in Gilbert Sports Coalition organizations
- ◆ Completed a comprehensive Parks Handbook which includes standards, task frequencies, and maintenance schedules
- ◆ Implemented improved budget tracking capabilities by tracking expenses by individual park site

OBJECTIVES FY 2011

- ◆ Complete extensive fertilization, aeration and hydro-seeding programs for sports fields
- ◆ Increase the utilization of scientific soil testing for sports fields and open space areas
- ◆ Maintain dust control measures for open space and unimproved park areas
- ◆ Perform an operational/condition assessment of existing park and municipal area resources and the parks division organizational structure
- ◆ Oversee Parkway Improvement District renovation projects
- ◆ Upgrade field lighting controls to enable Gilbert Sports Coalition groups to program light schedules for games and practices
- ◆ Upgrade the current irrigation system remote radio controllers to a dedicated UHF radio controlled repeater system
- ◆ Provide additional lighted sports field for use by the community
- ◆ Increase the use of volunteer organizations to assist with park and trail upkeep

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. Beginning in FY 2011, the Governmental Standards Governmental Accounting Standards Board (GASB) issued a pronouncement that stated that in order to be classified as a Special Revenue Fund, a majority of the revenue must be from external sources. As a result, the expenses for the landscape maintenance of the Heritage District in downtown Gilbert had to be placed in the General Fund which was the source of their revenue. This added \$92,700 to the Parks and Open Space budget for FY 2011.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| Total acres of park land, trails, open space, municipal areas and support facilities operated and maintained | 676 | 676 | 690 | 690 |
| Cost per acre to maintain park land, trails, open space, municipal areas and support facilities | \$6,248 | \$5,755 | \$5,236 | \$5,270 |
| Estimated resident total usage of Freestone District Park annually | 1.4 million | 1.5 million | 1.5 million | 1.6 million |



Parks and Open Space

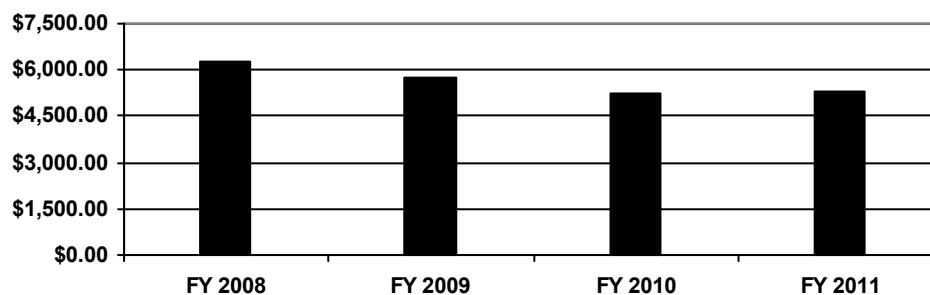
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Parks and Open Space | 33.96 | 33.96 | 30.36 | 29.36 | 29.36 |
| PKID Maintenance | 3.00 | 3.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 36.96 | 36.96 | 30.36 | 29.36 | 29.36 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Parks and Open Space | 4,028,604 | 3,722,374 | 3,672,260 | 3,613,096 | 3,636,740 |
| PKID Maintenance | 194,991 | 168,029 | - | - | - |
| Total Expenses | \$ 4,223,595 | \$ 3,890,403 | \$ 3,672,260 | \$ 3,613,096 | \$ 3,636,740 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,985,844 | 1,840,849 | 1,667,550 | 1,618,010 | 1,607,380 |
| Supplies & Contractual | 2,151,239 | 2,049,554 | 2,004,710 | 1,995,086 | 2,029,360 |
| Capital Outlay | 86,512 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 4,223,595 | \$ 3,890,403 | \$ 3,672,260 | \$ 3,613,096 | \$ 3,636,740 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 204,830 | 206,114 | 178,090 | 171,790 | 502,500 |
| Total Expenses | 4,223,595 | 3,890,403 | 3,672,260 | 3,613,096 | 3,636,740 |
| Net Operating Result | \$ (4,018,765) | \$ (3,684,289) | \$ (3,494,170) | \$ (3,441,306) | \$ (3,134,240) |

COST PER ACRE MAINTAINED





Aquatics

PURPOSE STATEMENT

To promote water safety in the community through instructional programs, and to provide a full-range of aquatics-based recreational activities for participants of all ages. Programs and activities include swim lessons, swim teams, diving team, and public swimming opportunities.

ACCOMPLISHMENTS FY 2010

- ◆ Established an on-line registration system for Special Needs participants
- ◆ No serious injuries reported at pool sites
- ◆ Increased the use of web-based programming information
- ◆ Utilized contracted services to assist with pool maintenance and the upkeep of pool chemical systems
- ◆ Over 1,500 participants enrolled in the summer swim team and dive team programs
- ◆ Offered group pool rental opportunities at Mesquite Aquatic Center
- ◆ Offered "Guardstart" junior lifeguard program at both Mesquite Aquatic Center and Greenfield Pool
- ◆ Received \$5,000 scholarship sponsor check from Southwest Ambulance to provide swim lessons for income-qualifying participants

OBJECTIVES FY 2011

- ◆ Increase attendance at public swimming sessions by 25%
- ◆ Repair pool plaster and decking at Mesquite Aquatic Center
- ◆ Increase overall aquatics cost recovery by 15%
- ◆ Partner with private aquatics provider to offer programs at Gilbert Pool during non-summer months
- ◆ Continue the successful partnerships with Gilbert Public Schools, Higley School District, and Chandler School District in sharing pool expenses and sharing pool program time
- ◆ Provide continued logistical support for high school swim team programs for the fall competitive season

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. One time appropriations for pool drain modifications in FY 2010 were removed from the FY 2011 budget.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| Annual total participation for aquatics | 59,596 | 64,346 | 65,000 | 65,000 |
| Number of swim lesson participants | 8,079 | 8,106 | 7,500 | 8,000 |
| Cost recovery aquatics (direct costs only) | 42% | 42% | 47% | 59% |
| % of children ages 5-17 participating in swim lessons compared to the total population of children ages 5-17 | 15% | 15% | 14% | 15% |
| % of swim/dive team and swim lesson participants as compared to total annual participation for aquatics | 16% | 15% | 14% | 15% |
| Number of swim and dive team participants | 1,435 | 1,561 | 1,532 | 1,550 |



Aquatics

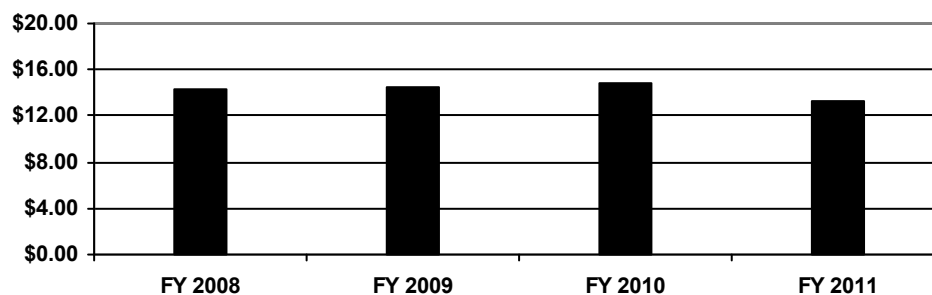
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Gilbert Pool | 5.77 | 2.25 | 0.05 | 0.05 | 0.05 |
| Mesquite Pool | 7.19 | 7.10 | 7.05 | 7.05 | 5.95 |
| Greenfield Pool | 5.77 | 5.61 | 5.56 | 5.56 | 4.92 |
| Perry Pool | 3.18 | 5.76 | 5.21 | 5.21 | 4.60 |
| Williams Field Pool | 3.38 | 6.12 | 5.57 | 5.57 | 4.86 |
| Total Personnel | 25.29 | 26.84 | 23.44 | 23.44 | 20.38 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Gilbert Pool | 200,692 | 68,169 | 47,160 | 27,565 | 28,970 |
| Mesquite Pool | 262,602 | 294,063 | 273,450 | 270,420 | 238,210 |
| Greenfield Pool | 211,427 | 205,083 | 225,840 | 240,010 | 206,810 |
| Perry Pool | 95,628 | 190,109 | 208,060 | 206,120 | 190,720 |
| Williams Field Pool | 86,847 | 178,601 | 216,570 | 221,310 | 196,270 |
| Total Expenses | \$ 857,196 | \$ 936,025 | \$ 971,080 | \$ 965,425 | \$ 860,980 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 635,378 | 674,377 | 737,350 | 754,720 | 654,070 |
| Supplies & Contractual | 221,819 | 261,648 | 233,730 | 210,705 | 206,910 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 857,196 | \$ 936,025 | \$ 971,080 | \$ 965,425 | \$ 860,980 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 360,843 | 392,764 | 445,930 | 449,570 | 508,660 |
| Total Expenses | 857,196 | 936,025 | 971,080 | 965,425 | 860,980 |
| Net Operating Result | \$ (496,353) | \$ (543,261) | \$ (525,150) | \$ (515,855) | \$ (352,320) |

COST PER PARTICIPANT





Recreation Centers

PURPOSE STATEMENT

To provide clean and safe facilities for multiple Town-sponsored events, with parks and recreation activities representing the majority of facility activity. Recreation Centers also provide facility space to support senior activities, group rentals, public meetings, and various other community uses.

ACCOMPLISHMENTS FY 2010

- ◆ Opened a new “cycle studio” in the Freestone Recreation Center offering 15 cycles
- ◆ Installed supplemental exercise equipment at the Freestone Recreation Center
- ◆ Installed a traverse climbing wall at the McQueen Park Activity Center
- ◆ Renovated the lower level of Page Park Center to include new paint, flooring, and lighting
- ◆ Expanded summer camp offerings to include Science Camp, Music Camp, Lego Camp, and Cheerleading Camp
- ◆ Installed multiple TV’s to enhance program marketing
- ◆ Conducted a successful Health and Fitness Fair at the Freestone Recreation Center

OBJECTIVES FY 2011

- ◆ Explore the possibility of introducing a “passport” fee system to enable participants to utilize centers, pools, and events
- ◆ Introduce a “Featured Business Program” at Freestone Recreation Center to enable various Gilbert businesses to promote their services for two-week periods
- ◆ Introduce new marketing strategies to compensate for the elimination of the printed program brochure
- ◆ Increase membership pass sales at the centers by 10%
- ◆ Conduct customer satisfaction surveys to ensure participants’ needs and expectations are being met
- ◆ Increase communication and coordination with Community Services of Arizona (CSA) in the delivery of senior services and programs at the Gilbert Community Center

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. Budget was reduced by \$3,870 for Education, Training, Travel, and Memberships as recommended by the Citizen Budget Committee. An Employee suggestion to remove the water coolers reduced the budget by \$1,530.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Annual participation at Freestone Recreation Center | 248,178 | 243,410 | 207,189 | 225,000 |
| Number of center reservation bookings | 3,968 | 3,371 | 2,933 | 3,100 |
| Total attendance for annual center reservation bookings | 151,494 | 112,070 | 92,292 | 105,000 |
| % of Freestone Recreation Center monthly participation compared to total population | 10% | 10% | 8% | 9% |
| % of Freestone Recreation Center average monthly participation for youth as compared to the total youth population in Gilbert | 24% | 25% | 20% | 22% |
| Cost per square foot – Community Center (8,997 square feet. Increased to 16,550 square feet beginning FY 2008) | \$21.77 | \$22.85 | \$22.83 | \$21.08 |
| Cost per square foot – McQueen Park Activity Center (26,800 square feet) | \$20.81 | \$17.46 | \$18.93 | \$18.97 |
| Cost per square foot – Page Park Center (8,880 square feet) | \$6.53 | \$5.36 | \$5.44 | \$3.22 |
| Cost per square foot – Freestone Recreation Center (48,500 square feet) | \$19.74 | \$20.98 | \$21.26 | \$20.11 |



Recreation Centers

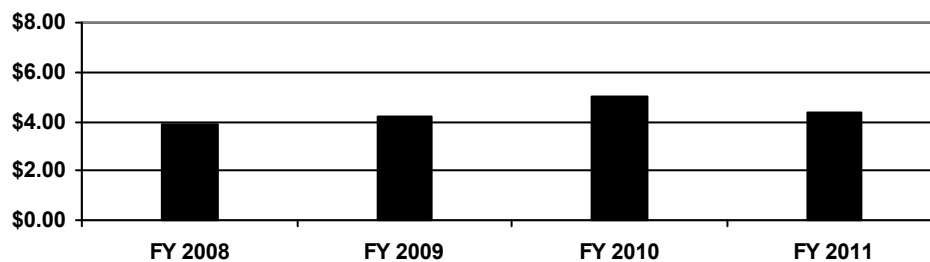
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Community Center | 6.18 | 6.15 | 5.30 | 5.30 | 5.30 |
| McQueen Activity Center | 9.49 | 9.36 | 9.02 | 9.02 | 9.02 |
| Page Park Center | 1.72 | 1.72 | 1.38 | 1.38 | 1.38 |
| Freestone Recreation Center | 17.46 | 17.64 | 18.04 | 18.04 | 18.04 |
| Southeast Regional Library | 1.19 | 1.53 | 1.53 | 1.53 | 1.53 |
| Perry Branch Library | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 36.04 | 36.40 | 35.27 | 35.27 | 35.27 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Community Center | 360,223 | 378,124 | 356,270 | 377,826 | 348,940 |
| McQueen Activity Center | 557,602 | 467,814 | 516,730 | 507,230 | 508,400 |
| Page Park Center | 57,980 | 47,635 | 30,330 | 48,310 | 28,570 |
| Freestone Recreation Center | 957,359 | 1,017,607 | 984,250 | 1,031,089 | 975,170 |
| Southeast Regional Library | 1,577,247 | 1,691,286 | 1,978,860 | 1,935,936 | 2,317,200 |
| Perry Branch Library | 914,559 | 968,103 | 958,470 | 958,470 | 957,600 |
| Total Expenses | \$ 4,424,969 | \$ 4,570,569 | \$ 4,824,910 | \$ 4,858,861 | \$ 5,135,880 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,313,997 | 1,303,021 | 1,338,290 | 1,380,970 | 1,342,580 |
| Supplies & Contractual | 2,816,564 | 3,267,548 | 3,486,620 | 3,477,891 | 3,793,300 |
| Capital Outlay | 294,408 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 4,424,969 | \$ 4,570,569 | \$ 4,824,910 | \$ 4,858,861 | \$ 5,135,880 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,443,182 | 1,744,924 | 1,687,430 | 1,648,960 | 1,912,160 |
| Total Expenses | 4,424,969 | 4,570,569 | 4,824,910 | 4,858,861 | 5,135,880 |
| Net Operating Result | \$ (2,981,787) | \$ (2,825,645) | \$ (3,137,480) | \$ (3,209,901) | \$ (3,223,720) |

COST PER PARTICIPANT - FREESTONE RECREATION CENTER





Recreation Programs

PURPOSE STATEMENT

To provide recreation programs, special events, and leisure activities for residents and visitors of Gilbert. The recreational programs purpose is to promote physical fitness, teach leadership skills, increase community involvement, and provide numerous social benefits to the community.

ACCOMPLISHMENTS FY 2010

- ◆ Record attendance of 8,000 at the Gilbert Family Halloween Carnival
- ◆ Obtained a “Presenting Sponsor” for the department’s five major events bringing in an additional \$30,000 in revenue
- ◆ Exceeded 100% cost recovery for adult sports programs
- ◆ Softball leagues achieved 100% participation capacity
- ◆ Introduced the 1st Annual Mascot Race as part of the 25th Annual Gilbert Days 5K and 1 Mile Run event
- ◆ Obtained full sponsorship for the skating rink introduced at the Gilbert Nights of Lights event held in December

OBJECTIVES FY 2011

- ◆ Increase marketing opportunities for special events through increased utilization of social media, web links, Gilbert website exposure, and new marketing methods such as billboards and mall kiosks
- ◆ Increase partnership opportunities with new sponsors and vendors for Community Services produced events
- ◆ Continue to partner with Gilbert Public Schools to offer collaborative wrestling programs for the community
- ◆ Continue to partner with Gilbert Public Schools for facility use for adult basketball and adult volleyball programs

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center in the General Fund. The So Long to Summer Fest was removed from the FY 2011 budget as a result of a Citizen Budget Committee recommendation. The elimination of this event reduced the Recreation Program budget by \$35,000.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|-----------------------|-----------------------|--------------------------|----------------------------|
| Number of participants for Recreation Programs | 54,815 | 48,892 | 50,909 | 50,000 |
| Number of softball teams | 347 | 362 | 375 | 375 |
| Adult sports cost recovery | 97% | 112% | 132% | 137% |
| Recreation programs cost recovery | 59% | 59% | 70% | 62% |
| % of adult softball participation compared to the overall population of adults in Gilbert | 4% | 4% | 4% | 4% |
| Number of Town/School District sites offering collaborative programs annually | 28 | 27 | 3 | 3 |



Recreation Programs

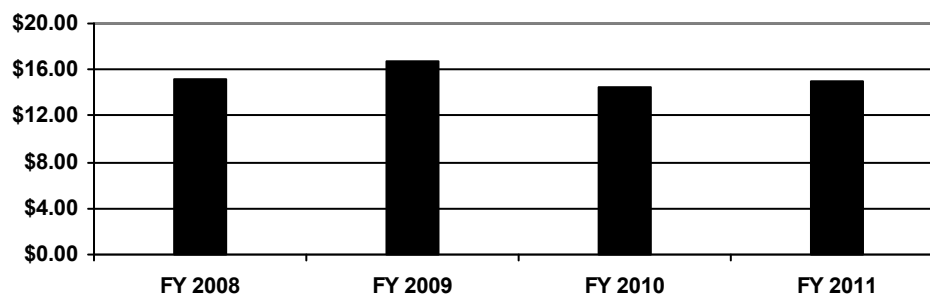
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Teen Programs | 0.26 | 0.26 | 0.00 | 0.00 | 0.00 |
| Youth Sports | 2.48 | 2.01 | 1.38 | 1.38 | 1.38 |
| Adult Sports | 2.26 | 2.21 | 1.71 | 1.71 | 1.71 |
| Special Events | 2.59 | 2.99 | 2.59 | 2.59 | 2.59 |
| Special Needs | 0.65 | 0.65 | 0.70 | 0.70 | 0.70 |
| Outdoor Programs | 0.19 | 0.19 | 0.19 | 0.19 | 0.19 |
| Total Personnel | 8.43 | 8.31 | 6.57 | 6.57 | 6.57 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Teen Programs | 36,510 | 41,249 | - | 2,270 | - |
| Youth Sports | 186,856 | 171,480 | 123,030 | 99,171 | 122,100 |
| Adult Sports | 243,507 | 230,332 | 209,940 | 217,270 | 208,740 |
| Special Events | 288,459 | 314,970 | 376,060 | 340,835 | 339,650 |
| Special Needs | 34,197 | 31,067 | 41,480 | 40,830 | 41,350 |
| Outdoor Programs | 39,256 | 31,740 | 36,130 | 35,085 | 36,080 |
| Total Expenses | \$ 828,787 | \$ 820,838 | \$ 786,640 | \$ 735,461 | \$ 747,920 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 472,343 | 443,663 | 407,100 | 398,230 | 407,510 |
| Supplies & Contractual | 356,444 | 377,175 | 379,540 | 337,231 | 340,410 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 828,787 | \$ 820,838 | \$ 786,640 | \$ 735,461 | \$ 747,920 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 488,410 | 486,780 | 566,120 | 518,380 | 461,210 |
| Total Expenses | 828,787 | 820,838 | 786,640 | 735,461 | 747,920 |
| Net Operating Result | \$ (340,377) | \$ (334,058) | \$ (220,520) | \$ (217,081) | \$ (286,710) |

COST PER PARTICIPANT



Non-Departmental

Non-Departmental Summary

The non-departmental section of the budget captures all expenditures that are not directly contributed to a business unit. An overview of each section is below.

Transportation

Transportation includes contracts with Phoenix-Mesa Gateway Airport and the Regional Public Transportation Authority (RPTA) for bus service. RPTA's mission is to promote the social and economic well being of the community through an efficient and effective regional transit system, as a valued and significant component of the transportation network. The mission of Phoenix-Mesa Gateway Airport is to develop a safe, efficient, economical and environmentally acceptable air transportation facility.

Outside Agencies

The purpose of Outside Agencies is to augment funding for various social service agencies that provide service in Gilbert. Using the funding process established in FY 2008, staff reviewed and ranked the eligible applications and then used a multi-step process to develop funding recommendations to Council. The funding allocations for FY 2011 are as follows:

| | |
|--------------------------------|---------|
| Boys/Girls Club Contribution | 123,690 |
| Senior Center Support | 19,510 |
| Museum Support | 51,490 |
| Central AZ Shelter Services | 4,980 |
| Save The Family | 11,150 |
| AZ Adopt and Foster | 2,490 |
| Family Resource Center | 18,790 |
| Cap Contribution | 123,170 |
| East Valley RSVP | 2,210 |
| United Food Bank | 4,310 |
| PREHAB of AZ EVMC | 12,670 |
| PREHAB of AZ La Mesita | 5,350 |
| Advocates for Disabled | 3,160 |
| Alzheimer's Association | 2,340 |
| AA Cottages | 6,980 |
| Big Brothers Big Sisters | 1,880 |
| Junior Achievement of Arizona | 3,330 |
| Gilbert Fine Arts Association | 6,000 |
| Gilbert Visual Artists' League | 2,000 |
| | |
| Total Social Services | 405,500 |

Transfers

Transfers are used to move cash from one fund to another to reimburse costs or provide financial support. In FY 2011, \$8,848,420 is budgeted to be transferred to other funds to support various activities. The transfers are detailed by category below.

Debt Service

Gilbert issues debt to finance capital project construction. The General Fund transfers funds to the Debt Service Fund to cover the portion of the debt that is related to activities originating in the General Fund. Examples of capital projects that were financed using debt and require debt service transfers from the General Fund include: Police Property Facility, Public Safety Center, Vaughn Avenue Parking Structure, Public Safety Training Facility Land, and Elliot Road District Park.

Capital Projects

The budget for Capital Project is determined by the 2010-2015 Capital Improvement Plan that was adopted by Council on May 25, 2010. The following projects require General Fund funding for the 2010-11 fiscal year.

| | |
|---------------------|---------|
| Prosecutor Software | 190,000 |
| Fire Hydrants | 310,000 |
| Fire Station Land | 600,000 |

Topaz Radio

This is an intergovernmental agreement between the City of Mesa, Town of Gilbert, Apache Junction Fire District, City of Apache Junction, and the Town of Queen Creek for a regional wireless cooperative communication system. City of Mesa has provided all subscribers an anticipated budget per agency through FY2015-16. This budget varies depending upon capital and operational needs in the given fiscal year. For budgeting purposes, Gilbert averaged the anticipated budgets from FY2009-10 to FY2015-16. This average is budgeted to smooth out the budget impact from year to year. Any amounts in excess of the amount due in a fiscal year is placed in a separate fund for future payments.

PKID Allocation

Based on negotiations at the time of budget adoption, a onetime General Fund budget was included in the FY 2011 budget for participation in demolition and rebuilding of a common wall in a Parkway Improvement District (PKID) neighborhood. Once bids are received, the agreement will be placed on the Council agenda for consideration.

Other Transfers

Other transfers include transfers to Economic Development Incentives, transfers to Special Revenue for Court related functions, and a transfer to the Irrigation Fund.

Budget Savings

The adopted budget includes a 3% allowance for "budget savings". This allowance is based on historical spending patterns and provides a more accurate picture of what the actual expenditures will be. Salary savings due to vacant positions is the largest contributor of savings in the General Fund.

Miscellaneous

Insurance

This is the General Fund portion of the Public Entity Insurance package. Policies include Police Liability, Auto Liability, Auto Damage, Contractor's Equipment, Property, General Liability, and General Excess.

Tuition Reimbursement

Based on historical usage, \$180,000 is budgeted to reimburse employees of the General Fund for tuition expenses. This is capped at \$5,000 per employee per fiscal year. Pre-authorization is required for all classes.

Benefit Savings

The FY2010-11 budget includes a planned reduction in the Health Trust fund balance as a result of positive claims experience and the establishment of adequate reserve levels. The planned reduction will be implemented through the reduction in General Fund contributions to the Health Trust over the course of FY 2011.

Other

Other miscellaneous expenditures in Non-Departmental include Economic Development Incentives, savings due to Worker's Compensation changing carriers, and an appropriation for unanticipated events. This appropriation is offset by a like revenue amount.

Contingency

Contingency is budgeted for emergencies and unforeseen events at the time of budget approval. The amount of the contingency is equal to 1% of the budgeted operating expenditures in the General Fund. All requests for use of contingency must be approved by Council.



Non-Departmental

| PERSONNEL | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Outside Agencies | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Transportation | 1,555,945 | 1,640,278 | 1,641,690 | 1,153,890 | 1,294,400 |
| Outside Agencies | 588,690 | 516,106 | 500,130 | 500,130 | 405,500 |
| Transfers | 14,900,511 | 10,440,295 | 8,218,900 | 7,661,580 | 8,848,420 |
| Budget Savings | - | - | (3,272,000) | - | (3,143,000) |
| Miscellaneous | 18,216 | - | 253,410 | - | (619,710) |
| Contingency | - | - | 2,727,000 | - | 1,106,000 |
| Total Expenses | \$ 17,063,362 | \$ 12,596,679 | \$ 10,069,130 | \$ 9,315,600 | \$ 7,891,610 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 87,784 | 2,647 | 73,410 | - | (1,799,200) |
| Supplies & Contractual | 2,075,067 | 2,153,737 | 1,776,820 | 1,654,020 | 842,390 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 14,900,511 | 10,440,295 | 8,218,900 | 7,661,580 | 8,848,420 |
| Total Expenses | \$ 17,063,362 | \$ 12,596,679 | \$ 10,069,130 | \$ 9,315,600 | \$ 7,891,610 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 12,739 | 97,824 | - | - | 8,306,140 |
| Total Expenses | 17,063,362 | 12,596,679 | 10,069,130 | 9,315,600 | 7,891,610 |
| Net Operating Result | \$(17,050,623) | \$(12,498,855) | \$(10,069,130) | \$ (9,315,600) | \$ 414,530 |



Public Works Funds

Public Works Funds Summary
Utility Customer Service
Public Works Administration
Utility Locates

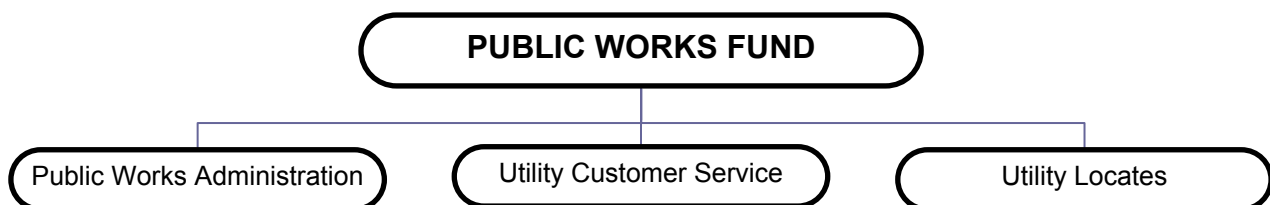
FUND DESCRIPTION

The Public Works Fund was created to isolate the costs associated with the administration of the external customer support components associated with Enterprise operations (Water, Wastewater, Solid Waste) and Streets. These costs were previously reported in the General Fund and 100% recovered with transfers to the General Fund. In an effort to more accurately reflect expenses that are pure General Fund, this fund was created so that expenses 100% covered by another source could be removed from the General Fund. The goal of this fund is to charge 100% of the costs of external customer support to the Enterprise and Streets Funds.

GOALS FY 2011

- ◆ Continue call center integration between Public Works Admin and Utility Billing to increase customer handling efficiency
- ◆ Successfully handle an average of 4,300 total customer contacts per month
- ◆ Successfully administer a total of fifty plus contracts (services, purchases)
- ◆ Begin a repair/replacement planning assessment for water, wastewater, and streets infrastructure
- ◆ Work with Fleet Services to develop and standardize vehicle/equipment replacement criteria
- ◆ Continue to provide great service to meet the reasonable expectations of customers
- ◆ Determine the best option to re-bid or continue/extend the solid waste recycling contract that expires in December
- ◆ Complete the Water/Wastewater/Reclaimed Water Master Plan update

ORGANIZATIONAL CHART





Public Works Fund

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Utility Customer Service | 13.50 | 13.50 | 13.50 | 13.50 | 13.50 |
| Public Works Admin | 13.00 | 12.50 | 12.50 | 12.50 | 12.50 |
| Utility Locates | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Total Personnel | Included in General Fund Totals | | | | 31.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Utility Customer Service | 1,549,355 | 1,659,971 | 1,653,770 | 1,667,255 | 1,676,490 |
| Public Works Admin | 775,480 | 763,741 | 837,480 | 757,109 | 817,390 |
| Utility Locates | 449,581 | 435,819 | 478,910 | 461,136 | 477,950 |
| Total Expenses | Included in General Fund Totals | | | | \$ 2,971,830 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,849,357 | 1,801,345 | 1,889,180 | 1,775,540 | 1,909,580 |
| Supplies & Contractual | 925,059 | 1,031,186 | 1,080,980 | 1,109,960 | 1,035,630 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | 26,620 |
| Total Expenses | Included in General Fund Totals | | | | \$ 2,971,830 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | 2,971,830 |
| Total Expenses | - | - | - | - | 2,971,830 |
| Net Operating Result | Included in General Fund Totals | | | | \$ - |

Budget data totals for prior years are included in the totals for General Fund. Detail amounts shown are for comparison purposes only.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Actual FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|---------------------------|--------------------------------|
| Number of customer contacts resulting in service request | 44,900 | 45,500 | 39,000 | 39,000 |
| Total municipal solid waste (tons) | 131,700 | 126,458 | 126,632 | 126,900 |
| Total wastewater influent (MG) | 4,504 | 4,515 | 4,712 | 4,950 |
| Total water produced (MG) | 16,063 | 15,323 | 15,318 | 15,600 |



Utility Customer Service

PURPOSE STATEMENT

To ensure accurate and timely billing of utility customers and to process billing transactions and receipts in an accurate and timely manner. Provide accurate and quality customer service to residents and the general public that contact the customer service department.

ACCOMPLISHMENTS FY 2010

- ◆ Combined and cross-trained Utility and Public Works customer service reps to improve customer service and efficiency
- ◆ Redesigned utility bills to add consumption chart and provide more information on fees and adjustments to make the statements more user-friendly
- ◆ Converted utility bill print for XML file which reduced processing time from 2 hours to 30 minutes per file

OBJECTIVES FY 2011

- ◆ Evaluate the Municipal Code for Utilities and propose amendments and policy changes to Council in an effort to reduce losses
- ◆ Implement a formal quality program to ensure a high level of customer service is being provided at all points of contact; phone, in person and written correspondence
- ◆ Store all training and reference materials online for easy access by staff and other employees

BUDGET NOTES

There were no personnel salary increases for FY 2011. Personnel changes in benefit elections resulted in an increase of \$22,720 to the personnel category. Budget was reduced by \$2,600 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| % of utility customers participating in autopay | 10% | 12% | 12% | 12% |
| % of utility customers signed up to view their utility billing statements online | 4% | 8% | 13% | 15% |
| % of utility customer service calls answered within 60 seconds | 80% | 73% | 43% | 70% |



Utility Customer Service

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Utility Customer Service | 13.50 | 13.50 | 13.50 | 13.50 | 13.50 |
| Total Personnel | Included in General Fund Totals | | | | 13.50 |

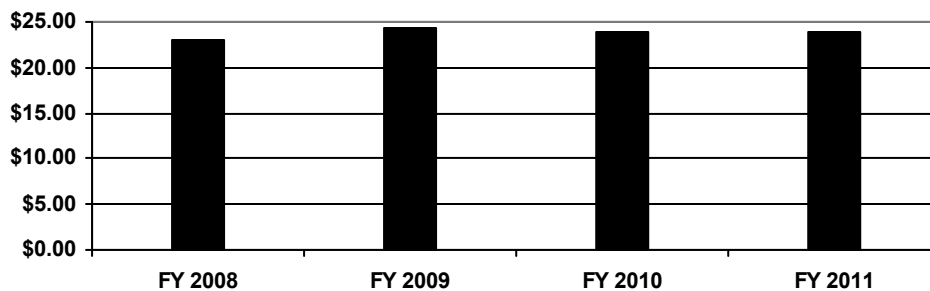
| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Utility Customer Service | 1,549,355 | 1,659,971 | 1,653,770 | 1,667,255 | 1,676,490 |
| Total Expenses | Included in General Fund Totals | | | | \$ 1,676,490 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 745,581 | 729,401 | 734,970 | 707,240 | 761,380 |
| Supplies & Contractual | 803,774 | 930,570 | 918,800 | 960,015 | 915,110 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | Included in General Fund Totals | | | | \$ 1,676,490 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | 1,672,450 |
| Total Expenses | - | - | - | - | 1,676,490 |
| Net Operating Result | \$ - | \$ - | \$ - | \$ - | \$ (4,040) |

Budget data totals for prior years are included in the totals for General Fund. Detail amounts shown are for comparison purposes only.

COST PER UTILITY ACCOUNT





Public Works Administration

PURPOSE STATEMENT

To provide direction and oversight on all areas of Public Works operations and planning including: water, wastewater, solid waste collection, and street maintenance. To provide a long term (100-year) supply of water to meet demands while complying with State mandated water supply regulations. To ensure appropriate use of reclaimed water. To provide prompt courteous and informed service to our external and internal customers.

ACCOMPLISHMENTS FY 2010

- ◆ Fifty contracts (purchasing and services) were successfully administered
- ◆ Parker-Davis Power contract administered and an Integrated Resource Plan accepted by Western Area Power Administration
- ◆ 100,000 acre-feet of CAP water was recharged to help assure the Town's long-term water supplies
- ◆ Public Works Customer Service staff integrated with Utility Billing staff to create Customer Care Center
- ◆ Incorporation of timely information "on hold" phone messages inserted into auto-attendant to divert unnecessary call traffic whenever possible
- ◆ Public Works web pages revamped and citizen request forms incorporated into web for customer convenience and to assist with call load to center
- ◆ South Area Service Center staffing eliminated allowing for better overall service to customers by the more efficient use of existing staff to one centralized and only one satellite location

OBJECTIVES FY 2011

- ◆ Secure a 100-year assured water supply designation through the Arizona Department of Water Resources
- ◆ Coordinate an update of the Water, Wastewater and Reclaimed Water Master Plan
- ◆ Complete the integration of the customer service staff with Utility Billing
- ◆ Secure additional long-term surface water rights
- ◆ Begin planning for long-term handling of Neely Wastewater Reclamation Plant sludge
- ◆ Scanning of PW invoices, manuals and other documents into OnBase
- ◆ Establishment of new metrics for Public Works Admin staff
- ◆ Integrate e-tutorials into Customer Care Center training

BUDGET NOTES

There were no personnel salary increases for FY 2011. Vehicle allowance totaling \$62,000 was removed for the FY 2011 personnel budget and replaced with mileage reimbursement of \$1,650. Budget was reduced by \$12,150 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Actual FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|---------------------------|--------------------------------|
| % of contacts where Work Orders created | 51% | 51% | 50% | 50% |
| Ratio of administration staff to total department | 1:19.1 | 1:20.8 | 1:20.6 | 1:20.9 |



Public Works Administration

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Public Works Admin | 13.00 | 12.50 | 12.50 | 12.50 | 12.50 |
| Total Personnel | Included in General Fund Totals | | | | 12.50 |

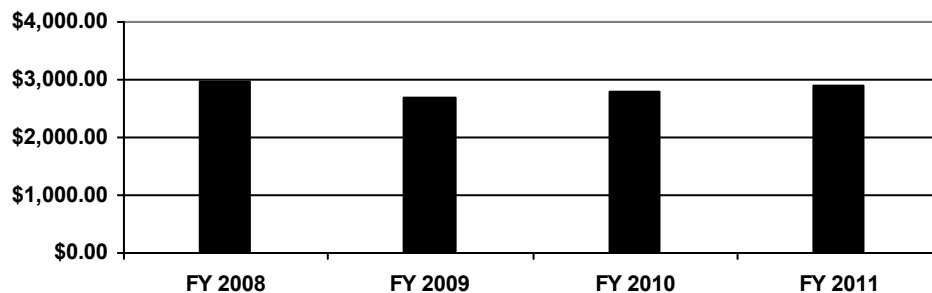
| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Public Works Admin | 775,480 | 763,471 | 837,480 | 757,109 | 817,390 |
| Total Expenses | Included in General Fund Totals | | | | \$ 817,390 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 726,420 | 692,531 | 769,660 | 686,080 | 762,270 |
| Supplies & Contractual | 49,060 | 44,210 | 67,820 | 71,029 | 28,500 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | 26,620 |
| Total Expenses | Included in General Fund Totals | | | | \$ 817,390 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | 821,420 |
| Total Expenses | - | - | - | - | 817,390 |
| Net Operating Result | \$ - | \$ - | \$ - | \$ - | \$ 4,030 |

Budget data totals for prior years are included in the totals for General Fund. Detail amounts shown are for comparison purposes only.

COST PER PUBLIC WORKS EMPLOYEE





Utility Locates

PURPOSE STATEMENT

To protect Gilbert owned underground utilities from damage and disruption of customer services. To facilitate the location of any Town underground utility upon request from Arizona Blue Stake.

ACCOMPLISHMENTS FY 2010

- ◆ Successfully responded to nearly 63,000 (12,481 x 5 utilities) Utility Locate requests received from Arizona Blue Stake Inc. in parameters defined by State Law with no additional staff
- ◆ Received NO fines from the Arizona Corporation Commission (ACC)
- ◆ Standardized field marks placed in the field by staff (not required by law)
- ◆ Acquired a new line tracer to replace ten year old unit
- ◆ Tracked Utility Locator production by incorporating daily GBA ms software for accurate daily workloads
- ◆ Staff worked with internal departments to assist with special projects (Building Maintenance, Technology Services, Waste Water)

OBJECTIVES FY 2011

- ◆ Accurately mark Town owned utilities within parameters set forth by Arizona Revised Statutes, responding to all emergencies and unknowns within specific timelines as required
- ◆ Receive NO fines from ACC for inaccurate marks
- ◆ Communicate on a daily basis with contractors and document unknowns and inaccuracies found in field
- ◆ Accurately trace all conduits and electrical lines associated with Town owned traffic signals and design Power Point drawings to be incorporated into GIS data layer
- ◆ Locate and trace all Fiber Optic, Conduit, and Pull boxes associated with Town owned Fiber Optic network and create as-built drawings in Power Point

BUDGET NOTES

There were no personnel salary increases for FY 2011. There were no new budget requests for FY 2011. Budget was reduced by \$2,330 for Education, Training, Travel and Memberships as recommended by the Citizen Budget Committee.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--------------------------------------|-----------------------|-----------------------|--------------------------|----------------------------|
| # of utility locates | 16,451 | 12,000 | 12,481 | 12,000 |
| % Field Located | 67% | 55% | 80% | 85% |
| % of emergency tickets | 1.9% | 3.0% | 3.0% | 3.0% |



Utility Locates

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Utility Locates | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Total Personnel | Included in General Fund Totals | | | | 5.00 |

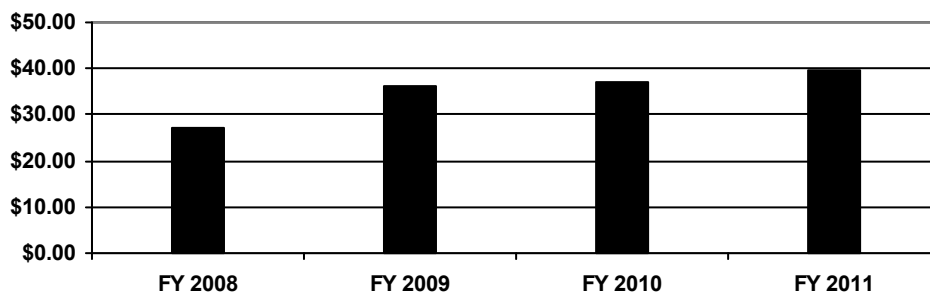
| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Utility Locates | 449,581 | 435,819 | 478,910 | 461,136 | 477,950 |
| Total Expenses | Included in General Fund Totals | | | | \$ 477,950 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 377,356 | 379,413 | 384,550 | 382,220 | 385,930 |
| Supplies & Contractual | 72,225 | 56,406 | 94,360 | 78,916 | 92,020 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | Included in General Fund Totals | | | | \$ 477,950 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | 477,960 |
| Total Expenses | - | - | - | - | 477,950 |
| Net Operating Result | \$ - | \$ - | \$ - | \$ - | \$ 10 |

Budget data totals for prior years are included in the totals for General Fund. Detail amounts shown are for comparison purposes only.

COST PER LOCATE



Enterprise Funds

Enterprise Funds Summary

Water

Wastewater

Residential Solid Waste

Commercial Solid Waste

Irrigation



Enterprise Funds

FUNDS DESCRIPTION

Enterprise Funds are designed to allow a government operation to reflect a financial picture similar to a business enterprise. Gilbert operates these funds on the philosophy that the fees charged will cover 100% of the cost of these services – including cost of internal support from the General Fund and Public Works Administration Fund. Included in the Enterprise Fund type are:

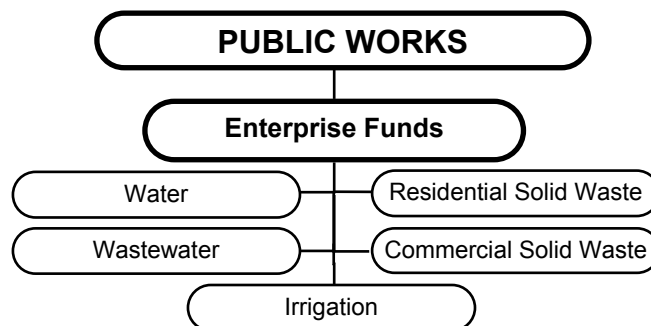
- Water:** Ensure a safe, dependable water supply
- Wastewater:** Provide a safe, dependable wastewater collection and treatment system
- Residential Solid Waste:** Manage the integrated solid waste operation to provide environmentally sound collection and disposal of solid waste for residential customers
- Commercial Solid Waste:** Manage the integrated solid waste operation to provide environmentally sound collection and disposal of solid waste for commercial customers
- Irrigation:** A small area (125 customers) in Gilbert is served with flood irrigation water for landscape use

FUND ACTIVITY

The following is a statement of revenue, expenses and transfers for the Enterprise Funds based on the adopted budget for FY 2011.

| | <u>Water</u> | <u>Wastewater</u> | <u>Residential Solid Waste</u> | <u>Commercial Solid Waste</u> | <u>Irrigation</u> |
|-----------------------------------|----------------------|---------------------|------------------------------------|-----------------------------------|--------------------|
| Total Operating Revenues | \$ 37,144,000 | \$ 21,194,510 | \$ 14,380,000 | \$ 2,388,100 | \$ 12,000 |
| Total Operating Expenses | (24,643,410) | (14,223,860) | (10,966,390) | (1,937,980) | (32,230) |
| Operating Income (Loss) | <u>\$ 12,500,590</u> | <u>\$ 6,970,650</u> | <u>\$ 3,413,610</u> | <u>\$ 450,120</u> | <u>\$ (20,230)</u> |
| Non-Operating Revenues (Expenses) | - | - | 2,500 | - | - |
| Income (Loss) Before Transfers | <u>\$ 12,500,590</u> | <u>\$ 6,970,650</u> | <u>\$ 3,416,110</u> | <u>\$ 450,120</u> | <u>\$ (20,230)</u> |
| Operating Transfers In | 90,000 | 920,000 | 60,000 | - | 20,230 |
| Operating Transfers Out | (11,223,170) | (8,202,440) | (2,394,550) | (245,010) | - |
| Net Income | <u>\$ 1,367,420</u> | <u>\$ (311,790)</u> | <u>\$ 1,081,560</u> | <u>\$ 205,110</u> | <u>\$ -</u> |

ORGANIZATIONAL CHART





Enterprise Funds

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Water | 72.00 | 79.00 | 83.00 | 83.00 | 87.25 |
| Wastewater | 35.00 | 37.00 | 37.00 | 37.00 | 37.00 |
| Residential Solid Waste | 68.44 | 71.94 | 72.22 | 72.22 | 72.22 |
| Commercial Solid Waste | 8.66 | 7.06 | 6.78 | 6.78 | 6.78 |
| Irrigation | 0.70 | 0.70 | 0.70 | 0.70 | 0.00 |
| Total Personnel | 184.80 | 195.70 | 199.70 | 199.70 | 203.25 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Water | 30,852,092 | 28,696,144 | 37,240,630 | 31,383,588 | 35,866,580 |
| Wastewater | 23,461,187 | 22,034,033 | 23,727,000 | 21,986,548 | 22,426,300 |
| Residential Solid Waste | 13,392,759 | 13,248,731 | 14,161,580 | 13,145,636 | 13,360,940 |
| Commercial Solid Waste | 2,365,816 | 2,288,189 | 2,237,730 | 2,056,321 | 2,182,990 |
| Irrigation | 66,238 | 157,764 | 66,510 | 66,510 | 32,230 |
| Total Expenses | \$ 70,138,091 | \$ 66,424,861 | \$ 77,433,450 | \$ 68,638,603 | \$ 73,869,040 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 12,166,053 | 12,871,939 | 13,535,450 | 13,128,690 | 13,764,500 |
| Supplies & Contractual | 32,702,348 | 31,353,439 | 37,964,020 | 32,550,223 | 38,039,370 |
| Capital Outlay | 1,134,642 | 908,243 | 240,000 | 297,000 | - |
| Transfers Out | 24,135,048 | 21,291,240 | 25,693,980 | 22,662,690 | 22,065,170 |
| Total Expenses | \$ 70,138,091 | \$ 66,424,861 | \$ 77,433,450 | \$ 68,638,603 | \$ 73,869,040 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 67,921,760 | 72,042,812 | 75,869,900 | 77,372,964 | 76,211,340 |
| Total Expenses | 70,138,091 | 66,424,861 | 77,433,450 | 68,638,603 | 73,869,040 |
| Net Operating Result | \$ (2,216,331) | \$ 5,617,951 | \$ (1,563,550) | \$ 8,734,361 | \$ 2,342,300 |

Water

Water Summary
Water Conservation
Water Production
Water Distribution
Water Metering
Non-Departmental

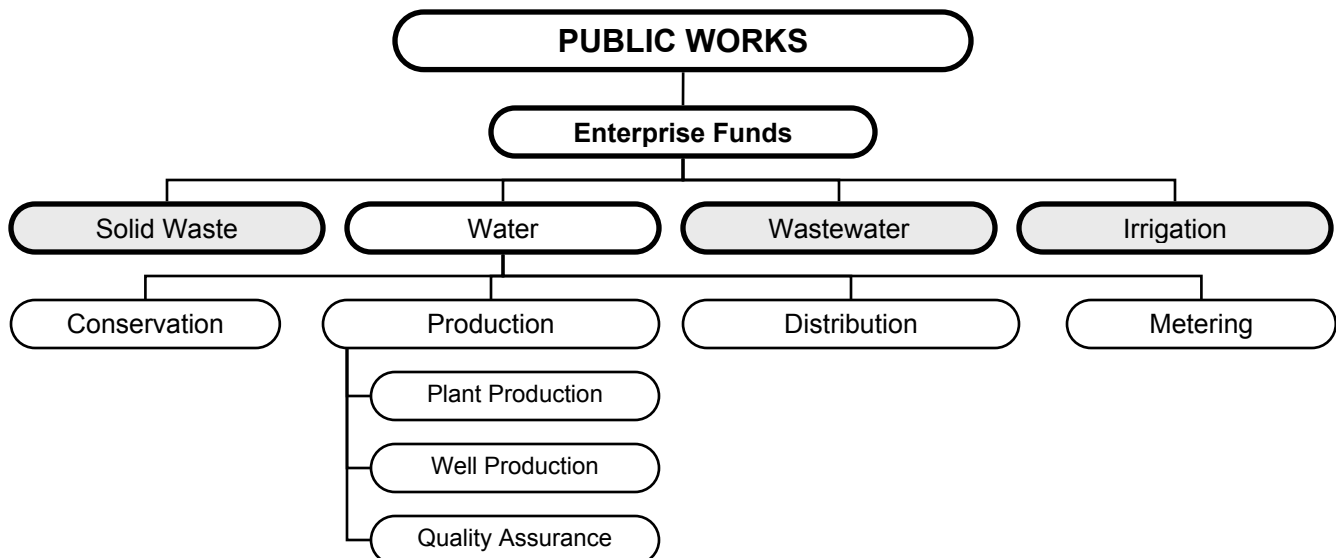
FUND DESCRIPTION

To ensure a safe and dependable water supply for all residents, businesses and visitors of Gilbert. Oversee and direct all branches of the Water Section in compliance with the Department’s Goals, Gilbert Strategic Plan, Gilbert Code and local, state, and federal regulations.

GOALS FY 2011

- ◆ To provide a long term (100 year) supply of quality water to meet demands while complying with State mandated water supply regulations
- ◆ Implement Water Production/Distribution Master Plan to insure a continued safe and dependable water supply
- ◆ Ensure compliance with all federal, state, and local regulations
- ◆ Minimize ground water withdrawal
- ◆ Assist in the Capital Improvement Plan Program to ensure meeting future water production and infrastructure needs
- ◆ No Notices of Violation issued against the Town and no Public Notifications due to failure to meet Drinking Water Standards
- ◆ Minimize inconveniences to customers by immediately handling interruptions in service
- ◆ Protect the large investment in the infrastructure by continuously assessing its condition and acting appropriately to maintain and extend its useful life
- ◆ Educate the public to enhance public understanding and appreciation for the importance of water, and related sustainability issues

ORGANIZATIONAL CHART





Water

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Conservation | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Production | 28.00 | 35.00 | 39.00 | 39.00 | 43.25 |
| Distribution | 13.00 | 13.00 | 13.00 | 13.00 | 13.00 |
| Metering | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |
| Non-Departmental | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 72.00 | 79.00 | 83.00 | 83.00 | 87.25 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 585,667 | 526,309 | 488,800 | 583,670 | 839,570 |
| Conservation | 304,067 | 293,391 | 315,630 | 283,185 | 313,200 |
| Production | 11,934,242 | 12,609,573 | 15,372,000 | 12,804,570 | 13,735,080 |
| Distribution | 1,606,294 | 1,219,554 | 1,140,070 | 1,231,103 | 2,116,460 |
| Metering | 2,972,378 | 2,751,620 | 2,930,810 | 3,015,000 | 3,186,830 |
| Non-Departmental | 13,449,443 | 11,295,697 | 16,993,320 | 13,466,060 | 15,675,440 |
| Total Expenses | \$ 30,852,092 | \$ 28,696,144 | \$ 37,240,630 | \$ 31,383,588 | \$ 35,866,580 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 4,735,338 | 5,190,117 | 5,652,690 | 5,446,010 | 5,938,190 |
| Supplies & Contractual | 15,922,924 | 15,199,303 | 18,938,030 | 15,889,928 | 18,705,220 |
| Capital Outlay | 176,158 | 175,976 | - | - | - |
| Transfers Out | 10,017,672 | 8,130,748 | 12,649,910 | 10,047,650 | 11,223,170 |
| Total Expenses | \$ 30,852,092 | \$ 28,696,144 | \$ 37,240,630 | \$ 31,383,588 | \$ 35,866,580 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 32,768,881 | 34,194,008 | 37,123,530 | 35,743,484 | 37,234,000 |
| Total Expenses | 30,852,092 | 28,696,144 | 37,240,630 | 31,383,588 | 35,866,580 |
| Net Operating Result | \$ 1,916,789 | \$ 5,497,864 | \$ (117,100) | \$ 4,359,896 | \$ 1,367,420 |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Peak day demand (MG) | 62 | 64 | 66 | 66 |
| Daily average water production (MG) | 42 | 44 | 42 | 42 |
| % of citizens generally/very satisfied with water | 90.0% | 88.9% | 90.0% | 90.0% |
| % increase in ground water capacity | 7.8% | 0.0% | 0.0% | 3.5% |
| % increase in surface water capacity | 0.0% | 26.7% | 0.0% | 0.0% |
| Total miles of water main | 931 | 952 | 971 | 980 |



Water Conservation

PURPOSE STATEMENT

To ensure Gilbert's water supply is used in the most efficient manner, and that Gilbert complies with State regulations regarding water conservation which include meeting the target gallons per person per day water use of 220 gallons.

ACCOMPLISHMENTS FY 2010

- ◆ Completed GIS mapping and consumption tracking for excluded parcels in Salt River Project lands
- ◆ Integrated consumption data into Salt River Project spreadsheet
- ◆ Completed the Water Conservation portion of the General Plan
- ◆ Participated in Town events to promote water conservation
- ◆ Participated in regional events to promote water conservation
- ◆ Served on Governor's Conservation Panel for statewide planning
- ◆ Developed WaterSense at Home videos that teach residents how to perform various water conservation/leak detection practices
- ◆ Completed the Non Per Capita Conservation Program commercial audit inventory

OBJECTIVES FY 2011

- ◆ Continue to comply with the Department of Water Resources Non Per Capita Program to ensure water use efficiency
- ◆ Integrate the Non Per Capita Program with Best Management Practices that will comply with the Fourth Management Plan not yet developed by the State Department of Water Resources
- ◆ Continue to work with Arizona Municipal Water Users Association in regional conservation efforts including the Smartscape Program and developing additional water conservation literature
- ◆ Continue to partner with the Environmental Protection Agency WaterSense Program
- ◆ Continue to find effective ways to reduce the water demand in gallons per capita per day for residential, commercial, and institutional use
- ◆ Develop a school curriculum for higher grades utilizing the Arizona Department of Education curriculum guidelines
- ◆ Continue to monitor monthly data for consumption of each segment of our usage, identifying trends and analyzing data for demand projections

BUDGET NOTES

There were no personnel salary increases for FY 2011 Insurance budgets were moved from individual cost centers to the non-departmental cost center. No other items were requested for the FY 2011 budget.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Water Consumption of Gallons per capita per day | 194.6 | 199.0 | 199.0 | 198.0 |
| % of elementary school participation | 43% | 50% | 55% | 60% |
| Residential audits | 354 | 391 | 410 | 425 |
| Commercial audits | 37 | 14 | 20 | 25 |



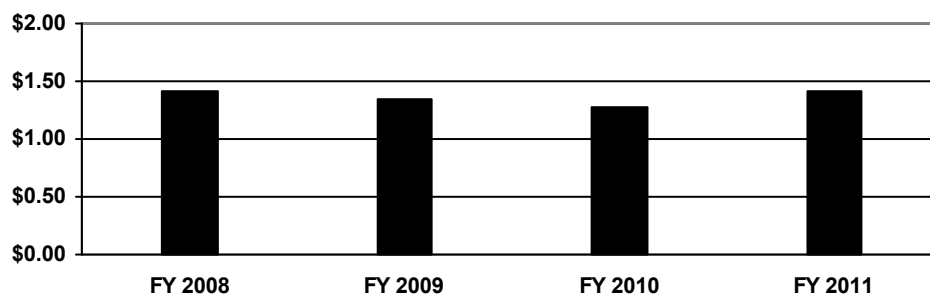
Water Conservation

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Conservation | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Personnel | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Conservation | 304,067 | 293,391 | 315,630 | 283,185 | 313,200 |
| Total Expenses | \$ 304,067 | \$ 293,391 | \$ 315,630 | \$ 283,185 | \$ 313,200 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 247,782 | 248,745 | 248,570 | 247,340 | 249,000 |
| Supplies & Contractual | 56,285 | 44,646 | 67,060 | 35,845 | 64,200 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 304,067 | \$ 293,391 | \$ 315,630 | \$ 283,185 | \$ 313,200 |

COST PER CAPITA





Water Production

PURPOSE STATEMENT

To facilitate the production of a safe and dependable water supply to meet all seasonal daily demands for water. To meet all Federal, State and Local water quality requirements. Maintain sufficient water pressure throughout the Town's water service area to meet all residential, commercial, fire and emergency needs.

ACCOMPLISHMENTS FY 2010

- ◆ Successfully installed well system chlorine analyzers throughout the well distribution system to monitor residuals for "Groundwater Rule."; doing so internally resulted in savings of more than \$100,000
- ◆ Maximized the beneficial use of Site #5 and Well #14 Arsenic facilities that were put in service in 2006 resulting in twice the life expectancy of the media thereby saving over \$100,000
- ◆ Maximized the use of surface water, only using groundwater to supplement total production or in time of emergency need
- ◆ Scheduled and monitored all sampling to meet designated EPA parameters and contaminants for quarterly and annual reporting
- ◆ Met the water demands of the community as well as maintained the water pressure in the four pressure zones without a significant or reportable water outage

OBJECTIVES FY 2011

- ◆ Participate in the development of Gilbert's Water Master Plan
- ◆ Monitor total water production and align with the water availability and acquisition process
- ◆ Actively emphasize methods and means for facilitating total water production, storage and boosting capacity to meet customer daily demands
- ◆ Treat both surface and groundwater to meet all water quality regulations for federal, state and county
- ◆ Maximize the use of surface water, only using groundwater to supplement total production or in time of emergency need
- ◆ Schedule and monitor sampling program for all designated EPA parameters and contamination
- ◆ Respond to emergency customer contacts within one hour to minimize customer service disruption and property damage, while reducing possibility of system contamination
- ◆ Distribute educational brochures and information to customers relating to water resources, distribution and quality; "Our Town" periodical, Customer Confidence Report, school and vocational training sessions

BUDGET NOTES

Based on legislative changes, the Water Fund is no longer responsible for the RWCD Assessments on individual properties, which removed 1.5 million from the budget.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total water produced (MG) | 16,016 | 15,309 | 16,400 | 16,400 |
| Peak day demand (MG) | 62 | 64 | 66 | 66 |
| Daily average water production (MG) | 42 | 44 | 42 | 42 |
| % surface water of total water produced | 68 | 75 | 75 | 75 |
| Chemical cost per million gallons treated | 78 | 65 | 68 | 68 |
| # of exceeded Maximum Contaminant Levels of water quality parameters | 0 | 0 | 0 | 0 |
| # of system pressure drops that constitute a system outage | 1 | 1 | 0 | 0 |
| # of scheduled maintenance work order | 1,250 | 1,300 | 1,300 | 1,300 |



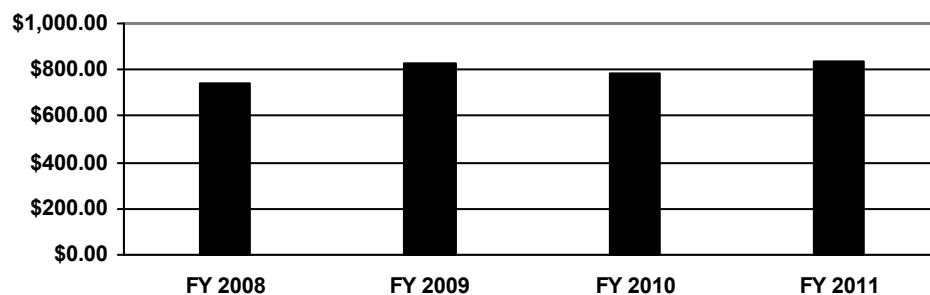
Water Production

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| North Plant Production | 15.00 | 15.00 | 15.00 | 15.00 | 17.00 |
| Santan Vista WTP | 0.00 | 7.00 | 11.00 | 11.00 | 11.00 |
| Well Production | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Quality Assurance | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Backflow | 0.00 | 0.00 | 0.00 | 0.00 | 2.25 |
| Total Personnel | 28.00 | 35.00 | 39.00 | 39.00 | 43.25 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| North Plant Production | 8,524,775 | 9,020,692 | 9,147,110 | 6,818,585 | 4,899,400 |
| Santan Vista WTP | 8,892 | 616,833 | 2,475,050 | 2,560,525 | 4,814,320 |
| Well Production | 2,909,594 | 2,279,641 | 3,193,530 | 2,873,990 | 3,260,140 |
| Quality Assurance | 490,981 | 692,407 | 556,310 | 551,470 | 555,540 |
| Backflow | - | - | - | - | 205,680 |
| Total Expenses | \$ 11,934,242 | \$ 12,609,573 | \$ 15,372,000 | \$ 12,804,570 | \$ 13,735,080 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,868,648 | 2,248,774 | 2,744,340 | 2,508,120 | 3,048,970 |
| Supplies & Contractual | 10,065,594 | 10,184,823 | 12,627,660 | 10,296,450 | 10,686,110 |
| Capital Outlay | - | 175,976 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 11,934,242 | \$ 12,609,573 | \$ 15,372,000 | \$ 12,804,570 | \$ 13,735,080 |

COST PER MILLION GALLONS PRODUCED





Water Distribution

PURPOSE STATEMENT

To ensure the integrity of the Gilbert's water infrastructure by maintaining the Water Distribution system.

ACCOMPLISHMENTS FY 2010

- ◆ In cooperation with Gilbert Fire, continued fire hydrant exercising program whereby each fire hydrant is exercised twice a year. There are presently 10,000+ fire hydrants in the Gilbert's water service area
- ◆ Continued GBA Supplies audit of the maintenance inventory in Water Distribution Shops with minimal discrepancies
- ◆ Completed 2,085 GBA work orders
- ◆ Exercised 2,085 valves
- ◆ Acquired plate tamper and compaction wheel to increase quality of field work
- ◆ Responded to all emergency situations within 1 hour

OBJECTIVES FY 2011

- ◆ Respond to emergency customer contacts within one hour to minimize customer service disruption and property damage, while reducing the possibility of system contamination
- ◆ Maintain and enter data on work orders in GBA Master Series for accurate reporting
- ◆ Maintain parts inventory
- ◆ Keep GIS current by providing info related to field changes to appropriate departments
- ◆ Work with contractors so that they can make timely additions and improvements to the water system with minimal system disruption
- ◆ Implement Asset Management by installing valves and replacing hydrants through CIP projects

BUDGET NOTES

There were no personnel salary increases for FY 2011. A onetime budget of \$700,000 was included in FY 2011 for main line gate valve replacements along Gilbert Road and a onetime budget of \$300,000 was included for replacing 140 fire hydrants.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| # of fire hydrant rebuild/replacements | 440 | 344 | 350 | 350 |
| # of valves exercised | 109 | 1,254 | 2,085 | 1,900 |
| % of fire hydrants exercised | 100 | 100 | 100 | 100 |
| # of events that cause a system outage | 29 | 73 | 125 | 150 |
| # of valve actuations for contractors | 110 | 58 | 188 | 150 |
| # of safety related injuries | 0 | 0 | 0 | 0 |
| Total miles of water main | 931 | 952 | 971 | 980 |



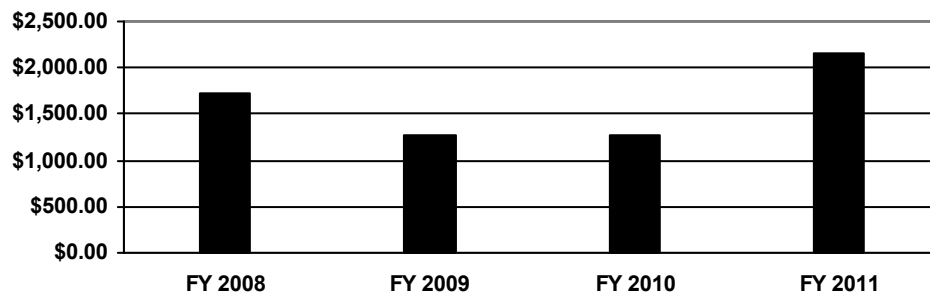
Water Distribution

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Distribution | 13.00 | 13.00 | 13.00 | 13.00 | 13.00 |
| Total Personnel | 13.00 | 13.00 | 13.00 | 13.00 | 13.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Distribution | 1,606,294 | 1,219,554 | 1,140,070 | 1,231,103 | 2,116,460 |
| Total Expenses | \$ 1,606,294 | \$ 1,219,554 | \$ 1,140,070 | \$ 1,231,103 | \$ 2,116,460 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 846,561 | 863,054 | 841,250 | 831,940 | 837,310 |
| Supplies & Contractual | 648,388 | 356,500 | 298,820 | 399,163 | 1,279,150 |
| Capital Outlay | 111,345 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,606,294 | \$ 1,219,554 | \$ 1,140,070 | \$ 1,231,103 | \$ 2,116,460 |

COST PER MILE OF WATER MAIN





Water Metering

PURPOSE STATEMENT

To provide accurate and timely readings for accounting of all domestic water produced by Gilbert that is used for residential, commercial or industrial purposes, through installation of new meters and the monthly reading of existing meters.

ACCOMPLISHMENTS FY 2010

- ◆ The life cycle small meter maintenance program produced a drop of 2.1% in unaccounted for water bringing an increase in revenue and ensuring compliance with Arizona Department of Water Resources guidelines
- ◆ Implemented new meter reading equipment and software without any service interruption to the Utility Billing
- ◆ Adjusted the zero consumption process to remove meters that have stopped registering in a more timely manner

OBJECTIVES FY 2011

- ◆ Continue the small meter life cycle maintenance program based on consumption not meter age
- ◆ Implement a large meter testing program to ensure large meters are registering accurately
- ◆ Pilot a consumption based meter life cycle program for 1 ½" and 2" water meters
- ◆ Install meters in a timely manner to ensure the accountability of water used
- ◆ Read every meter in Gilbert's water service area once a month
- ◆ Repair or replace all meters that stop registering water flow
- ◆ Continue research on radio reading water meters to increase efficiency and increase data for water conservation purposes

BUDGET NOTES

There were no personnel salary increases for FY 2011. Budget was increased by \$350,000 to continue the meter life cycle/change out program. A onetime budget of \$14,100 was included in FY 2011 for large meter testing.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| # of lock-offs for delinquent payment | 9,418 | 8,061 | 8,500 | 8,500 |
| # of work orders per year | 22,951 | 24,607 | 25,000 | 25,000 |
| % of unaccounted for water (12 month average) | 12.1 | 10.4 | 10.0 | 10.0 |
| Average meters read per cycle per reader | 1,005 | 343 | 435 | 527 |
| # of meter reads for the year | 821,365 | 847,555 | 848,755 | 850,000 |
| # of new meters installed | 1,100 | 1,529 | 1,200 | 1,200 |



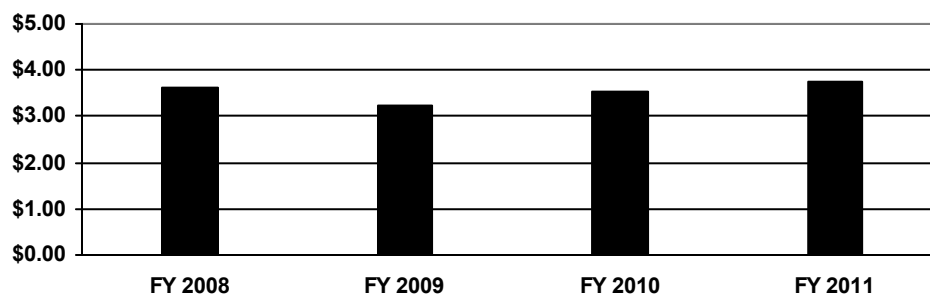
Water Metering

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Metering | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |
| Total Personnel | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Metering | 2,972,378 | 2,751,620 | 2,930,810 | 3,015,000 | 3,186,830 |
| Total Expenses | \$ 2,972,378 | \$ 2,751,620 | \$ 2,930,810 | \$ 3,015,000 | \$ 3,186,830 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,537,814 | 1,592,318 | 1,581,950 | 1,577,020 | 1,591,970 |
| Supplies & Contractual | 1,369,751 | 1,159,302 | 1,348,860 | 1,437,980 | 1,594,860 |
| Capital Outlay | 64,813 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,972,378 | \$ 2,751,620 | \$ 2,930,810 | \$ 3,015,000 | \$ 3,186,830 |

COST PER METER READ





Non-Departmental

The non-departmental section of the budget captures all expenditures that are not directly contributed to a business unit. An overview of each section is below.

Debt

Debt is issued to finance construction of water facilities and is repaid through user fees. More information on this can be found in the Debt Section of this budget document.

Contingency

Contingency is budgeted for emergencies and unforeseen events at the time of budget approval. The amount of the contingency is equal to 5% of the budgeted operating expenditures in the Water Fund. In FY 2011 \$1,378,000 is budgeted for contingency. All requests for use of contingency must be approved by Council.

Budget Savings

The adopted budget includes a 2% allowance for "budget savings". This allowance is based on historical spending patterns and provides a more accurate picture of what the actual expenditures will be. Salary savings due to vacant positions is the largest contributor of savings in the Wastewater Fund.

Transfers

Transfers are used to move cash from one fund to another to reimburse costs or provide financial support. In FY 2011 \$11,223,170 is budgeted to be transferred to other funds to support various activities. The following details transfers by category:

Overhead **\$2,431,650**
Water transfers funds to the General Fund and Public Works Admin Fund in support of the services provided to the Water Division and its customers by the Mayor and Council, Town Manager, Finance, Human Resources, Utility Locates, Public Works Administration, and Utility Customer Service.

Repair/Replacement **\$5,286,920**
Water transfers funds to finance future replacement of rolling stock and infrastructure. More information can be found in the Water Sub Funds section of this budget document

Capital Projects **\$2,634,600**
The FY 2010-2015 Capital Improvement Plan includes the following projects to be funded with transfers from the Water Fund:

| | |
|-------------------------------|-------------|
| Street Improvements | \$1,637,600 |
| Hobson Water Line Replacement | \$ 727,000 |
| Well 18 Acquisition | \$ 270,000 |

Wastewater **\$820,000**
Water transfers funds to wastewater to offset the costs of recharging wastewater for the benefit of the water system.

Streets **\$50,000**
An annual transfer from Water to Streets occurs to offset the cost of asphalt for repaving for any water main work that occurs during the year.

Other Miscellaneous

Insurance **\$197,290**
This is the Water Fund portion of the Public Entity Insurance package. Policies include Auto Liability, Auto Damage, Contractor's Equipment, Property, General Liability, and General Excess.

Tuition Reimbursement **\$26,000**
Based on historical usage, \$5,000 is budgeted to reimburse employees of the Water Fund for tuition expenses. This is capped at \$5,000 per employee per fiscal year.

Benefit Savings **(\$31,880)**
Benefit savings due to Worker's Compensation changing carriers.



Non-Departmental

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Debt | 3,415,947 | 3,153,852 | 3,418,410 | 3,418,410 | 3,433,860 |
| Contingency | - | - | 1,467,000 | - | 1,378,000 |
| Budget Savings | - | - | (542,000) | - | (551,000) |
| Other | 15,824 | 11,097 | - | - | 191,410 |
| Transfers | 10,017,672 | 8,130,748 | 12,649,910 | 10,047,650 | 11,223,170 |
| Total Expenses | \$ 13,449,443 | \$ 11,295,697 | \$ 16,993,320 | \$ 13,466,060 | \$ 15,675,440 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | (31,880) |
| Supplies & Contractual | 3,431,771 | 3,164,949 | 4,343,410 | 3,418,410 | 4,484,150 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 10,017,672 | 8,130,748 | 12,649,910 | 10,047,650 | 11,223,170 |
| Total Expenses | \$ 13,449,443 | \$ 11,295,697 | \$ 16,993,320 | \$ 13,466,060 | \$ 15,675,440 |

Wastewater

Wastewater Summary
Wastewater Collection
Wastewater Plant Operations
Wastewater Reclaimed
Wastewater Quality
Non-Departmental

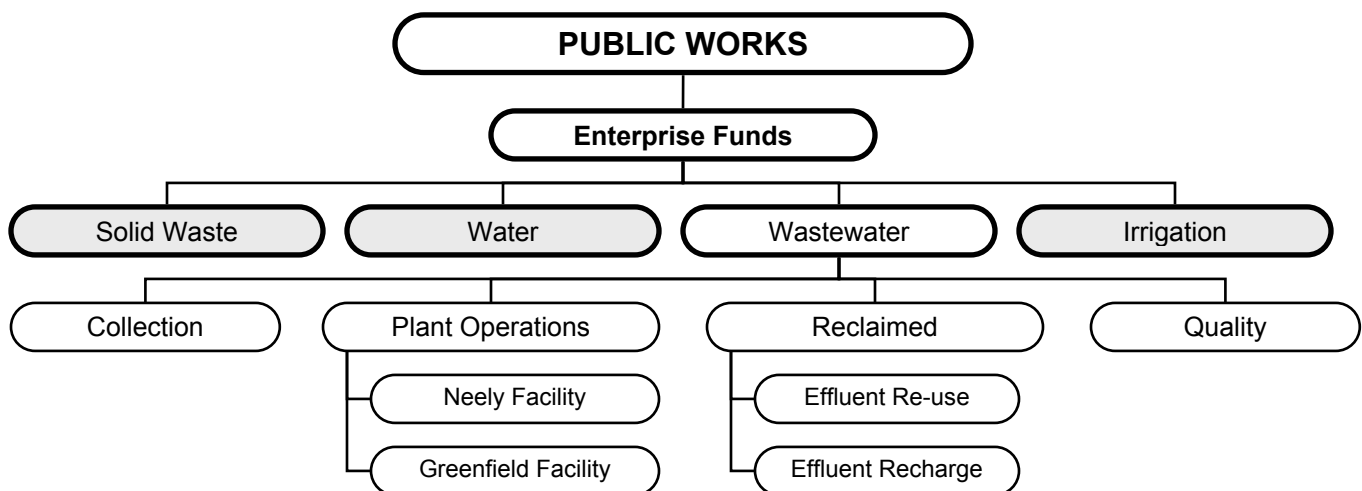
FUND DESCRIPTION

The Town of Gilbert’s Wastewater Fund is financed and operated in a manner similar to private business enterprises. Costs of providing the services to the public are financed through user charges. The mission of the Wastewater Division is to protect the health and safety of the public and provide reliable and efficient wastewater collection, wastewater treatment, effluent reuse and recharge, wastewater discharge monitoring of industrial and commercial businesses, and mosquito control operations all in a cost effective manner. To responsibly and efficiently accomplish this mission, goals have been established for each functional area. In order to maintain proactive operation and maintenance programs, proper planning is conducted to accurately assess and anticipate the needs of the public and infrastructure. The Wastewater Division maintains the necessary tools, equipment, and properly trained and skilled personnel in order to meet the public’s expectations and resolve problems at the appropriate staff level.

GOALS FY 2011

- ◆ Prevent public and environmental health hazards
- ◆ Minimize inconveniences to customers by responsibly handling interruptions in service
- ◆ Protect the large investment in the infrastructure by continuously assessing its condition and acting appropriately to maintain and extend its useful life
- ◆ Provide and operate a water re-use system to provide reclaimed water for irrigation uses reducing the use of potable water
- ◆ Ensure reclaimed water recharge capacity is available to meet demands
- ◆ Ensure short and long term wastewater treatment capacity is available to meet demands created by industrial, business and population increases
- ◆ Initiate the scheduled Wastewater and Reclaimed Water System Master Plan Update
- ◆ Educate customers regarding services and programs provided
- ◆ Ensure workers have the proper training and resources to perform work safely

ORGANIZATIONAL CHART





Wastewater

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Collection | 16.60 | 17.60 | 17.60 | 17.60 | 17.60 |
| Plant Operations | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Reclaimed | 11.40 | 12.40 | 12.40 | 12.40 | 12.40 |
| Quality | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Non-Departmental | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 35.00 | 37.00 | 37.00 | 37.00 | 37.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 151,495 | 163,753 | 157,850 | 162,621 | 505,350 |
| Collection | 2,512,164 | 2,778,097 | 3,023,660 | 2,804,321 | 3,021,630 |
| Plant Operations | 6,720,362 | 6,753,572 | 7,367,540 | 6,962,710 | 7,362,390 |
| Reclaimed | 1,276,053 | 1,433,638 | 1,559,750 | 1,418,922 | 1,454,460 |
| Quality | 513,726 | 536,343 | 559,570 | 532,214 | 557,920 |
| Non-Departmental | 12,287,387 | 10,368,630 | 11,058,630 | 10,105,760 | 9,524,550 |
| Total Expenses | \$ 23,461,187 | \$ 22,034,033 | \$ 23,727,000 | \$ 21,986,548 | \$ 22,426,300 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 2,391,892 | 2,645,495 | 2,732,360 | 2,665,290 | 2,737,930 |
| Supplies & Contractual | 9,402,693 | 9,420,546 | 11,210,780 | 9,833,488 | 11,485,930 |
| Capital Outlay | 50,493 | 259,172 | - | 50,780 | - |
| Transfers Out | 11,616,109 | 9,708,820 | 9,783,860 | 9,436,990 | 8,202,440 |
| Total Expenses | \$ 23,461,187 | \$ 22,034,033 | \$ 23,727,000 | \$ 21,986,548 | \$ 22,426,300 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 19,155,592 | 20,722,158 | 21,926,260 | 21,956,170 | 22,114,510 |
| Total Expenses | 23,461,187 | 22,034,033 | 23,727,000 | 21,986,548 | 22,426,300 |
| Net Operating Result | \$ (4,305,595) | \$ (1,311,875) | \$ (1,800,740) | \$ (30,378) | \$ (311,790) |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total annual wastewater influent (MG) | 4,498 | 4,515 | 4,712 | 4,800 |
| Average daily influent (MG) | 12.32 | 12.37 | 12.91 | 13.15 |
| Total annual effluent produced/reused (MG) | 4,174 | 4,160 | 4,420 | 4,440 |
| Total gallons pumped by lift stations (MG) | 1,731 | 1,803 | 1,790 | 1,800 |
| % of businesses of concern inspected | 90% | 100% | 100% | 100% |
| # of sewer line blockage complaints | 54 | 41 | 79 | 75 |
| % of employees receiving safety training | 100% | 100% | 100% | 100% |



Wastewater Collection

PURPOSE STATEMENT

The Wastewater Collection Branch is dedicated to providing safe, reliable, efficient, and cost effective operation and maintenance of the wastewater collection system which includes sewer lines, sewer manholes, lift stations, and sewer force mains.

ACCOMPLISHMENTS FY 2010

- ◆ A complete refurbishment was performed on the Town's older combination sewer cleaning truck in lieu of purchasing a new truck. The refurbishment project saved the Town approximately \$150,000
- ◆ Identified and rehabilitated sanitary sewer manholes that were impacted by corrosion
- ◆ Treated 5,316 manholes for roach control
- ◆ Completed a Wastewater Collection System Inspection Report initiated by the Environmental Protection Agency
- ◆ Performed daily inspections and routine maintenance at all lift station sites
- ◆ Installed an odor control polishing unit at the Crossroads lift station site to reduce odors
- ◆ Performed odor control activities throughout the wastewater collection system
- ◆ Cleaned 15% of the sewer system to prevent sewer line blockages, overflows, and odors
- ◆ Inspected 7% of the sewer system using television inspection (CCTV) equipment to identify problem areas that can lead to sewer line blockages, overflows, and deterioration
- ◆ Provided safety training to all Wastewater Collection Personnel

OBJECTIVES FY 2011

- ◆ Clean 20% of the sanitary sewer system to prevent sewer line blockages, overflows, and odors
- ◆ Inspect 20% of the sanitary sewer system using television inspection (CCTV) equipment to identify problem areas that can lead to sewer line blockages, overflows, and long term deterioration
- ◆ Respond to emergency customer contact events within a one hour to minimize public health, safety, and environmental hazards
- ◆ Inspect all lift station sites daily to verify proper operational performance and perform scheduled preventive maintenance on related equipment
- ◆ Complete a new parallel gravity sewer pipeline project near Gilbert and Warner Roads to address sewer capacity issues
- ◆ Complete a new diversion force main pipeline for the Gilbert Commons lift station
- ◆ Conduct safety training for specific operational tasks for all appropriate staff to ensure that operations are performed correctly and safely

BUDGET NOTES

There were no personnel salary increases for FY 2011. A onetime amount of \$65,000 was included for lift station pump replacements. Insurance budgets were moved from individual cost centers to the non-departmental cost center.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Percent of sewer system cleaned | 25% | 20% | 15% | 20% |
| Percent of sewer system inspected | 19% | 18% | 7% | 20% |
| Number of sewer odor complaints | 267 | 211 | 224 | 220 |
| Number of sewer line blockage complaints | 54 | 41 | 79 | 75 |
| Number of lift station pumps serviced per year | 30 | 31 | 33 | 33 |
| Total annual gallons pumped by lift stations (Million Gallons) | 1,731 | 1,803 | 1,790 | 1,800 |
| Percent of employees receiving required safety training | 100% | 100% | 100% | 100% |



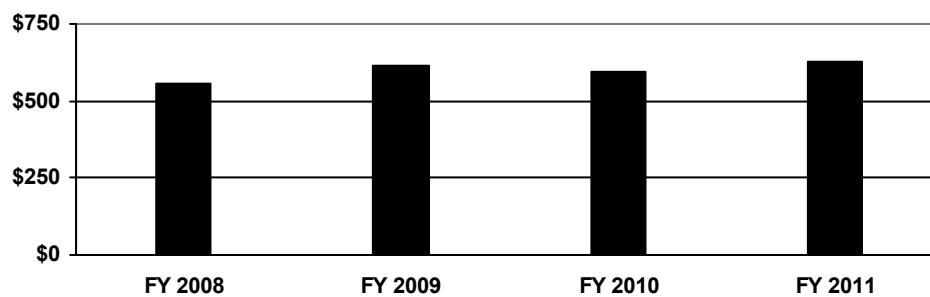
Wastewater Collection

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Collection | 16.60 | 17.60 | 17.60 | 17.60 | 17.60 |
| Total Personnel | 16.60 | 17.60 | 17.60 | 17.60 | 17.60 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Collection | 2,512,164 | 2,778,097 | 3,023,660 | 2,804,321 | 3,021,630 |
| Total Expenses | \$ 2,512,164 | \$ 2,778,097 | \$ 3,023,660 | \$ 2,804,321 | \$ 3,021,630 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,050,200 | 1,170,212 | 1,191,570 | 1,169,970 | 1,219,850 |
| Supplies & Contractual | 1,431,037 | 1,471,532 | 1,832,090 | 1,634,351 | 1,801,780 |
| Capital Outlay | 30,927 | 136,353 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,512,164 | \$ 2,778,097 | \$ 3,023,660 | \$ 2,804,321 | \$ 3,021,630 |

COST PER MILLION GALLONS INFLUENT





Wastewater Plant Operations

PURPOSE STATEMENT

Wastewater Reclamation Plant (WRP) operations are dedicated to providing safe, reliable, efficient, and cost effective operation and maintenance of the wastewater treatment operations, sludge wasting operations, and reclaimed water production.

ACCOMPLISHMENTS FY 2010

- ◆ Performed scheduled preventative maintenance on all wastewater treatment plant equipment and controls
- ◆ Completed work on an Odor Control Study associated with the Greenfield WRP in partnership with the City of Mesa and Town of Queen Creek
- ◆ Completed a Local Limits Study associated with the Greenfield WRP in partnership with the City of Mesa and Town of Queen Creek
- ◆ Began work on a new perimeter block wall around the Neely WRP to improve security

OBJECTIVES FY 2011

- ◆ Conduct routine meetings with the Greenfield WRP operations staff (City of Mesa) to evaluate plant operations

- ◆ Conduct routine meetings with the Neely Wastewater Reclamation Plant operations contractor (Severn Trent) to evaluate plant operations
- ◆ Continuously track and conduct treatment plant capacity evaluations with the Neely WRP operations contractor (Severn Trent)
- ◆ Continuously track and conduct treatment plant capacity evaluations with the Greenfield WRP operations agency (City of Mesa)
- ◆ Conduct daily coordination with the Neely WRP operations contractor (Severn Trent) and the Greenfield WRP operations staff (City of Mesa) regarding reclaimed water production operations
- ◆ Evaluate reclaimed water quality by tracking test results from the Neely WRP and Greenfield WRP

BUDGET NOTES

One time repair and maintenance items for \$85,000 have been included in the FY 2011 budget. No other significant changes were anticipated.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Cost of treatment - Neely Treatment Facility (per Million Gallons) | \$1,398.76 | \$1,503.03 | \$1,485.64 | \$1,411.34 |
| Cost of treatment - Greenfield Treatment Facility (per Million Gallons) | \$1,660.16 | \$1,484.12 | \$1,465.84 | \$1,739.81 |
| Total annual gallons of wastewater influent - Neely Treatment Facility (Million Gallons) | 2,863.0 | 2,775.1 | 2,773.7 | 3,010.0 |
| Total annual gallons of wastewater influent - Greenfield Treatment Facility (Million Gallons) | 1,635.8 | 1,740.1 | 1,938.8 | 1,790.0 |
| Percent of available treatment capacity utilized at Neely Treatment Facility | 71% | 69% | 69% | 75% |
| Percent of available treatment capacity utilized at Greenfield Treatment Facility | 56% | 60% | 66% | 61% |
| Total annual gallons of reclaimed water - Neely Treatment Facility (Million Gallons) | 2,671.4 | 2,559.4 | 2,606.0 | 2,830.0 |
| Total annual gallons of reclaimed water - Greenfield Treatment Facility (Million Gallons) | 1,502.60 | 1,601.05 | 1,813.98 | 1,610.00 |
| Average daily influent - Neely Treatment Facility (Million Gallons Per Day) | 7.84 | 7.60 | 7.60 | 8.25 |
| Average daily influent - Greenfield Treatment Facility (Million Gallons Per Day) | 4.48 | 4.77 | 5.31 | 4.74 |



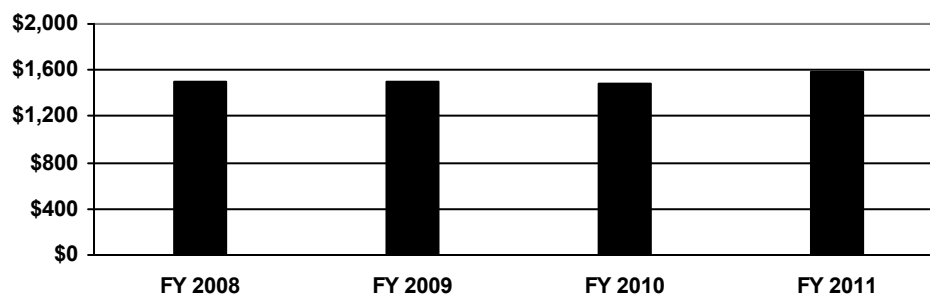
Wastewater Plant Operations

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Neely Treatment Facility | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Greenfield Treatment Facility | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Neely Treatment Facility | 4,004,661 | 4,171,059 | 4,338,280 | 4,120,730 | 4,248,130 |
| Greenfield Treatment Facility | 2,715,701 | 2,582,513 | 3,029,260 | 2,841,980 | 3,114,260 |
| Total Expenses | \$ 6,720,362 | \$ 6,753,572 | \$ 7,367,540 | \$ 6,962,710 | \$ 7,362,390 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | 6,720,362 | 6,655,131 | 7,367,540 | 6,911,930 | 7,362,390 |
| Capital Outlay | - | 98,441 | - | 50,780 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 6,720,362 | \$ 6,753,572 | \$ 7,367,540 | \$ 6,962,710 | \$ 7,362,390 |

COST PER MILLION GALLONS TREATED





Wastewater Reclaimed

PURPOSE STATEMENT

The Effluent Reuse and Recharge Section is dedicated to providing safe, reliable, and cost effective operation and maintenance of the effluent reuse infrastructure and facilities which includes reclaimed water lines, valves, meters, recovered water wells, reservoirs, ground water recharge facilities, injection wells, and monitoring wells. Effluent Reuse and Recharge Section operations help provide a reduction and reliance of potable water sources for parks, high water use landscaping areas, and lake developments. It also provides wildlife habitat and aquifer replenishment through groundwater recharge facility operations.

ACCOMPLISHMENTS FY 2010

- ◆ Performed daily reclaimed water monitoring and delivery operations for all user sites and met customer water demands
- ◆ Operated and maintained the reclaimed water distribution system
- ◆ Operated and maintained all reclaimed water reservoir and pump station sites
- ◆ Operated and maintained all recovered water well sites and met customer water delivery demands
- ◆ Provided safety training to all Effluent Reuse and Recharge Personnel
- ◆ Continued to conduct pressure monitoring of the reclaimed water distribution system to track system performance
- ◆ Disked/ripped all recharge basins as needed
- ◆ Exercised all reclaimed water system valves
- ◆ Inspected, maintained, and took readings at all reclaimed and recovered water system meters

- ◆ Performed all permit required water quality sampling and monitoring and submitted regulatory reports on schedule

OBJECTIVES FY 2011

- ◆ Perform water quality sampling and monitoring of reclaimed water and recovered water to ensure compliance with regulations
- ◆ Respond to emergency customer contact events within a one hour to minimize hazards and interruptions in service
- ◆ Exercise all reclaimed water system valves once annually to verify operability
- ◆ Monitor reclaimed water meter accuracy
- ◆ Inspect all well sites, reservoirs, and pump stations daily to verify proper performance
- ◆ Perform scheduled preventive maintenance on related pumping equipment and controls
- ◆ Monitor and distribute reclaimed water and recovered water to customer sites daily to meet irrigation demands, thus reducing the use of potable water
- ◆ Monitor and track reclaimed water delivered to groundwater recharge operations
- ◆ Distribute educational brochures and information to customers relating to effluent reuse and recharge operations
- ◆ Conduct annual safety training for specific operational tasks to ensure that operations are performed correctly and safely

BUDGET NOTES

There were no personnel salary increases for FY 2011. Base budgets for FY 2011 were analyzed and reduced where necessary to bring budget more in line with historical experience to keep customer rates level.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of permit limit violations per year (APP and Reuse permits) | 0 | 0 | 0 | 0 |
| Number of reclaimed water overflow events at user sites and recharge facilities per year | 2 | 0 | 1 | 0 |
| Total annual reclaimed water produced/reused (Million Gallons) | 4,174 | 4,160 | 4,420 | 4,440 |
| Percent of total reclaimed water supply directly reused by customers | 30% | 32% | 38% | 35% |
| Percent of total reclaimed water supply recharged to aquifer | 70% | 68% | 62% | 65% |
| Percent of employees receiving required safety training | 100% | 100% | 100% | 100% |



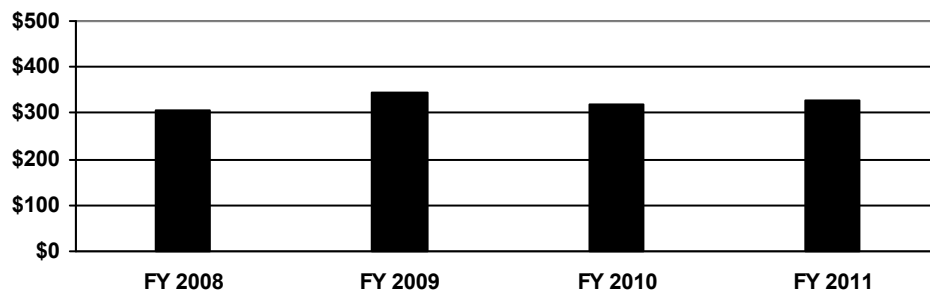
Wastewater Reclaimed

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Effluent Re-use | 6.90 | 7.40 | 7.40 | 7.40 | 7.40 |
| Effluent Recharge | 4.50 | 5.00 | 5.00 | 5.00 | 5.00 |
| Total Personnel | 11.40 | 12.40 | 12.40 | 12.40 | 12.40 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Effluent Re-use | 727,706 | 922,161 | 969,820 | 901,233 | 917,020 |
| Effluent Recharge | 548,347 | 511,477 | 589,930 | 517,689 | 537,440 |
| Total Expenses | \$ 1,276,053 | \$ 1,433,638 | \$ 1,559,750 | \$ 1,418,922 | \$ 1,454,460 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 795,446 | 877,702 | 941,590 | 904,890 | 931,330 |
| Supplies & Contractual | 480,607 | 531,558 | 618,160 | 514,032 | 523,130 |
| Capital Outlay | - | 24,378 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,276,053 | \$ 1,433,638 | \$ 1,559,750 | \$ 1,418,922 | \$ 1,454,460 |

COST PER MILLION GALLONS PRODUCED/REUSED





Wastewater Quality

PURPOSE STATEMENT

The Wastewater Quality Section is dedicated to providing safe, reliable, and cost effective pollution control activities relating to the wastewater discharge of commercial and industrial businesses. Wastewater Quality Section operations strive to maintain pollutant levels in the wastewater stream below those levels mandated by regulations and oversight agency agreements.

ACCOMPLISHMENTS FY 2010

- ◆ Inspected all commercial businesses of concern for compliance with Wastewater and Storm Water code requirements to ensure that proper pretreatment device operation and maintenance is being performed
- ◆ Performed required inspections and sampling events at permitted industrial user sites.
- ◆ Completed and submitted all required regulatory reports to oversight agencies on schedule
- ◆ Continued to participate in the multi-city coordination group meetings to align commercial pretreatment program compliance strategies and education
- ◆ Coordinated with Development Services to review plans of new commercial and industrial business activity
- ◆ Performed 13 sewer flow monitoring studies in specific areas to track pipeline capacities
- ◆ Provided the necessary safety training to all Wastewater Quality Personnel

OBJECTIVES FY 2011

- ◆ Perform annual inspections and sampling activities at all industrial users requiring a wastewater discharge permit to ensure compliance with regulatory requirements
- ◆ Inspect and educate all commercial businesses of concern once annually to verify compliance with wastewater and storm water code requirements and ensure that proper pretreatment device operation and maintenance is being performed
- ◆ Review and process all business registrations to obtain familiarity with business operations relating to wastewater code requirements
- ◆ Continue to monitor industrial wastewater discharge permitting activity and review and process new permits when required
- ◆ Continue to perform sewer flow monitoring studies in specific areas to track pipeline capacities
- ◆ Distribute related educational brochures and information to customers during inspections, service calls, and at public outreach events
- ◆ Conduct annual safety training for specific operational tasks to ensure that operations are performed correctly and safely

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. No other requests were submitted for FY2011.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of commercial businesses of concern inspected | 1,106 | 1,307 | 1,245 | 1,300 |
| Percent of commercial businesses of concern inspected | 90% | 100% | 100% | 100% |
| Number of permitted industrial users | 14 | 17 | 19 | 21 |
| Percent of permitted industrial users inspected | 100% | 100% | 100% | 100% |
| Number of new business development plans reviewed for pretreatment compliance | 73 | 54 | 23 | 25 |
| Number of wastewater sampling events (days) | 33 | 38 | 17 | 20 |
| Number of new business registrations processed | 1,094 | 1,004 | 961 | 1,000 |



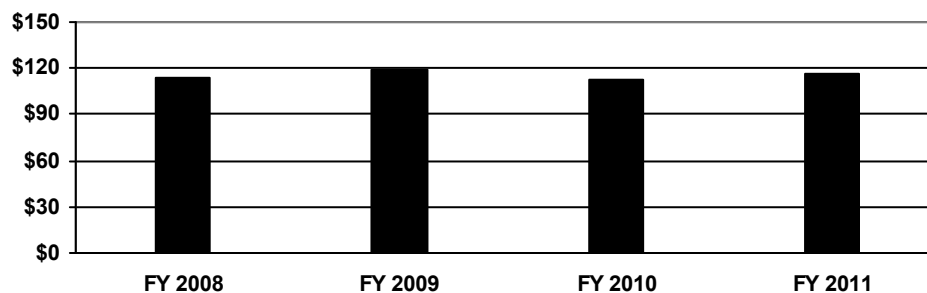
Wastewater Quality

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Quality | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Total Personnel | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Quality | 513,726 | 536,343 | 559,570 | 532,214 | 557,920 |
| Total Expenses | \$ 513,726 | \$ 536,343 | \$ 559,570 | \$ 532,214 | \$ 557,920 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 419,429 | 469,317 | 470,830 | 463,540 | 472,610 |
| Supplies & Contractual | 74,731 | 67,026 | 88,740 | 68,674 | 85,310 |
| Capital Outlay | 19,566 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 513,726 | \$ 536,343 | \$ 559,570 | \$ 532,214 | \$ 557,920 |

COST PER MILLION GALLONS TREATED



The non-departmental section of the budget captures all expenditures that are not directly contributed to a business unit. An overview of each section is below.

Debt

Debt is issued to finance construction of wastewater facilities and is repaid through user fees. More information on this can be found in the Debt Section of this budget document.

Contingency

Contingency is budgeted for emergencies and unforeseen events at the time of budget approval. The amount of the contingency is equal to 5% of the budgeted operating expenditures in the Wastewater Fund. In FY 2011 \$1,018,000 is budgeted for contingency. All requests for use of contingency must be approved by Council.

Budget Savings

The adopted budget includes a 2% allowance for "budget savings". This allowance is based on historical spending patterns and provides a more accurate picture of what the actual expenditures will be. Salary savings due to vacant positions is the largest contributor of savings in the Wastewater Fund.

Transfers

Transfers are used to move cash from one fund to another to reimburse costs or provide financial support. In FY 2011 \$8,202,440 is budgeted to be transferred to other funds to support various activities. The following details transfers by category:

Overhead **\$1,584,030**

Wastewater transfers funds to the General Fund and Public Works Admin Fund in support of the services provided to the Wastewater Division and its customers by the Mayor and Council, Town Manager, Finance, Human Resources, Utility Locates, Public Works Administration, and Utility Customer Service.

Repair/Replacement **\$5,701,870**

Wastewater transfers funds to finance future replacement of rolling stock and infrastructure. More information can be found in the Wastewater Sub Funds section of this budget document

Capital Projects **\$916,540**

The FY 2010-2015 Capital Improvement Plan includes the following projects to be funded with transfers from the Wastewater Fund:

| | |
|----------------------------------|------------|
| Streets Improvements | \$ 641,540 |
| Santan Lift Station Odor Control | \$ 275,000 |

Other Miscellaneous

Insurance **\$64,120**

This is the Wastewater Fund portion of the Public Entity Insurance package. Policies include Auto Liability, Auto Damage, Contractor's Equipment, Property, General Liability, and General Excess.

Tuition Reimbursement **\$5,000**

Based on historical usage, \$5,000 is budgeted to reimburse employees of the Wastewater Fund for tuition expenses. This is capped at \$5,000 per employee per fiscal year.

Benefit Savings **(\$14,560)**

Benefit savings due to Worker's Compensation changing carriers.



Non-Departmental

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Debt | 671,278 | 659,810 | 668,770 | 668,770 | 656,550 |
| Contingency | - | - | 1,001,000 | - | 1,018,000 |
| Budget Savings | - | - | (395,000) | - | (407,000) |
| Other | - | - | - | - | 54,560 |
| Transfers | 11,616,109 | 9,708,820 | 9,783,860 | 9,436,990 | 8,202,440 |
| Total Expenses | \$ 12,287,387 | \$ 10,368,630 | \$ 11,058,630 | \$ 10,105,760 | \$ 9,524,550 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | (14,560) |
| Supplies & Contractual | 671,278 | 659,810 | 1,274,770 | 668,770 | 1,336,670 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 11,616,109 | 9,708,820 | 9,783,860 | 9,436,990 | 8,202,440 |
| Total Expenses | \$ 12,287,387 | \$ 10,368,630 | \$ 11,058,630 | \$ 10,105,760 | \$ 9,524,550 |

Residential Solid Waste

Residential Solid Waste Summary
Residential Solid Waste Collections
Non-Departmental



Residential Solid Waste

FUND DESCRIPTION

The Solid Waste mission is to manage Gilbert’s integrated solid waste operations and to provide environmentally sound and economically cost effective services to meet the needs of the residents. Gilbert’s solid waste activities are financed and operated in a manner similar to private business enterprises, where costs of providing the services to the residential customers are financed through user charges.

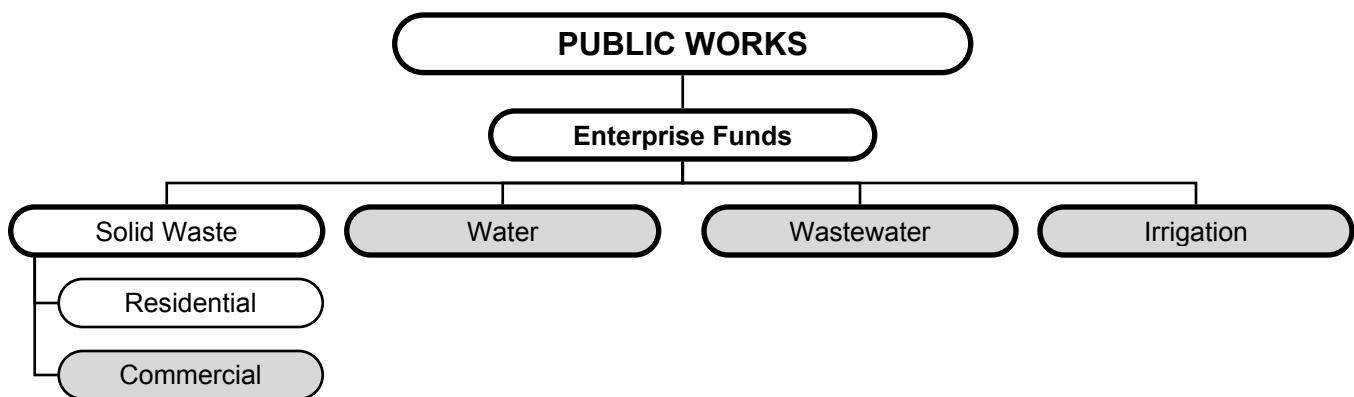
These operations and services are directed toward ensuring the public health and welfare through the collection and disposal of solid waste (garbage, hazardous waste and recyclable materials) from residential, educating members of the general public regarding the proper disposal of wastes, and encouraging the diversion of waste from landfills through the recycling, reuse, and recovery of selected materials.

We set objectives for the activity areas to responsibly and efficiently accomplish our mission and to better track our effectiveness. Solid waste maintains the necessary tools, equipment, and properly trained and skilled personnel in order to meet our customer’s expectations and resolve problems at the appropriate level of responsibility.

GOALS FY 2011

- ◆ Pursue Solid Waste disposal options through a long term agreement providing flexibility in disposal locations
- ◆ Minimize waste disposed at landfill and optimize the economic return on the Gilbert recycle materials
- ◆ Ensure customers are satisfied with service
- ◆ Ensure that solid waste programs are cost effective and efficient
- ◆ Ensure safe and sanitary disposal options are implemented

ORGANIZATIONAL CHART





Residential Solid Waste

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 3.24 | 3.24 | 3.52 | 3.52 | 3.52 |
| Residential Collections | 65.20 | 68.70 | 68.70 | 68.70 | 68.70 |
| Non-Departmental | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 68.44 | 71.94 | 72.22 | 72.22 | 72.22 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 323,566 | 333,309 | 340,040 | 320,265 | 336,750 |
| Residential Collections | 10,811,189 | 9,852,780 | 10,446,860 | 9,932,271 | 10,194,200 |
| Non-Departmental | 2,258,004 | 3,062,642 | 3,374,680 | 2,893,100 | 2,829,990 |
| Total Expenses | \$ 13,392,759 | \$ 13,248,731 | \$ 14,161,580 | \$ 13,145,636 | \$ 13,360,940 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 4,340,181 | 4,430,857 | 4,621,860 | 4,524,620 | 4,616,710 |
| Supplies & Contractual | 5,886,583 | 5,322,650 | 6,335,040 | 5,486,106 | 6,349,680 |
| Capital Outlay | 907,991 | 432,582 | 240,000 | 241,810 | - |
| Transfers Out | 2,258,004 | 3,062,642 | 2,964,680 | 2,893,100 | 2,394,550 |
| Total Expenses | \$ 13,392,759 | \$ 13,248,731 | \$ 14,161,580 | \$ 13,145,636 | \$ 13,360,940 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 13,462,880 | 14,490,554 | 14,339,500 | 16,373,990 | 14,442,500 |
| Total Expenses | 13,392,759 | 13,248,731 | 14,161,580 | 13,145,636 | 13,360,940 |
| Net Operating Result | \$ 70,122 | \$ 1,241,823 | \$ 177,920 | \$ 3,228,354 | \$ 1,081,560 |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total solid waste tonnage (not including recycling) | 80,110 | 79,754 | 79,364 | 81,100 |
| Total recycle tonnage | 19,055 | 18,810 | 18,631 | 18,400 |
| Residential cost per ton | \$112 | \$103 | \$105 | \$110 |
| Average tons per customer (black can) | 1.12 | 1.07 | 1.03 | 1.02 |
| Recycling diversion rate - residential | 19.2% | 19.3% | 19.7% | 22.0% |



Residential Collections

PURPOSE STATEMENT

To protect human health and the environment by providing Gilbert solid waste services in a safe and efficient manner. These services include the collection and disposal of contained and uncontained (or bulk) trash, household hazardous waste (HHW), green waste, recyclable materials and diversion of specific materials from the solid waste stream for the processing of those materials for use as new products or for other productive uses.

ACCOMPLISHMENTS FY 2010

- ◆ Department #1 in customer satisfaction
- ◆ Solid Waste went from a 6 day collection to a 5 day collection
- ◆ Acquired 8 new ASL to update Solid Waste fleet and reduce maintenance cost
- ◆ Employee of the year
- ◆ 1st place state S.W.A.N.A Road-eo
- ◆ E.I.A Driver the of the year in the public sector
- ◆ 33 out of 33 residential drivers remained accident free while servicing Gilbert customers
- ◆ Continued development of our outreach education program
- ◆ Implemented a clean up fee for all Christmas tree and pumpkin lots
- ◆ Mandated that all scrap and junk haulers be licensed with Gilbert
- ◆ Completed an intense bulk trash audit
- ◆ 15 out of 16 bulk drivers remained accident free

- ◆ Successfully closed the alleys in the Rawhide Subdivision
- ◆ Recycled paint donations to local businesses and schools
- ◆ Conducted hazmat response training with several municipalities at the Household Hazardous Waste Collection Facility
- ◆ Provided technical assistance to Fire/Hazmat crews on chemical identification
- ◆ Conducted satellite Household Hazardous Waste collection in partnership with the Gilbert Chamber of Commerce and Sam's Club

OBJECTIVES FY 2011

- ◆ Promote accident-free driving to 100%
- ◆ Continue to reduce truck maintenance through equipment standardization
- ◆ Maintain customer satisfaction by prompt and timely service
- ◆ Promote and increase recycle participation
- ◆ Increase Recycle Outreach Program in GPS, HOAs, Congress of Neighborhoods and special events
- ◆ Sign new contract for recyclable materials processing
- ◆ Attend training for professional growth
- ◆ Divert green waste from landfill
- ◆ Close additional alleys

BUDGET NOTES

There were no personnel salary increases in FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. An additional \$6,500 was budgeted for increased electric utilities at the HHW facility.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| Total recycling tonnage | 19,055 | 18,737 | 18,081 | 21,000 |
| Total residential solid waste tonnage (not including recycling) | 80,110 | 77,250 | 76,841 | 82,000 |
| Number of residential customers | 61,196 | 64,251 | 64,951 | 66,161 |
| Total liability loss | \$26,462 | \$29,874 | \$29,000 | \$35,000 |
| Days of work related injury loss time | 0 | 0 | 41 | 0 |
| Number of work related injuries | 4 | 0 | 5 | 4 |
| Households served by HHW events | 2,782 | 3,744 | 4,711 | 5,000 |
| Tons of HHW collected | 109 | 574 | 723 | 800 |
| Average weekly recycling participation rate by single family homes | 55% | 54% | 54% | 57% |



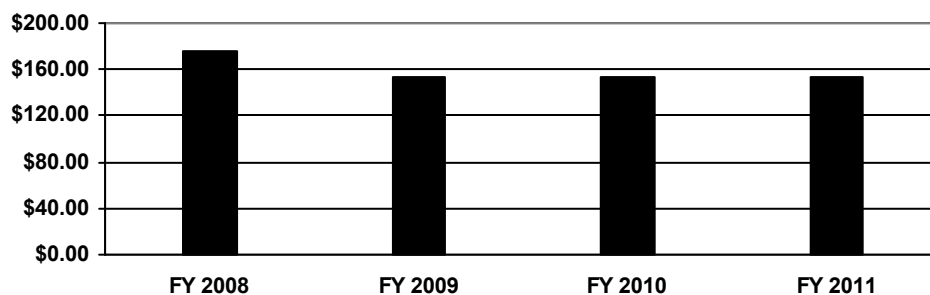
Residential Collections

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Residential Collections | 31.50 | 32.00 | 32.00 | 32.00 | 32.00 |
| Uncontained Collections | 17.00 | 20.00 | 20.00 | 20.00 | 20.00 |
| Recycling | 13.70 | 13.70 | 13.70 | 13.70 | 13.70 |
| Environmental Programs | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Personnel | 65.20 | 68.70 | 68.70 | 68.70 | 68.70 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Residential Collections | 6,028,658 | 5,509,884 | 6,102,530 | 5,714,115 | 5,829,750 |
| Uncontained Collections | 2,566,740 | 2,283,104 | 2,199,860 | 2,047,623 | 2,212,840 |
| Recycling | 1,923,583 | 1,750,476 | 1,823,900 | 1,832,325 | 1,813,710 |
| Environmental Programs | 292,208 | 309,316 | 320,570 | 338,208 | 337,900 |
| Total Expenses | \$ 10,811,189 | \$ 9,852,780 | \$ 10,446,860 | \$ 9,932,271 | \$ 10,194,200 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 4,087,406 | 4,190,062 | 4,346,560 | 4,282,070 | 4,373,890 |
| Supplies & Contractual | 5,815,792 | 5,230,136 | 5,860,300 | 5,408,391 | 5,820,310 |
| Capital Outlay | 907,991 | 432,582 | 240,000 | 241,810 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 10,811,189 | \$ 9,852,780 | \$ 10,446,860 | \$ 9,932,271 | \$ 10,194,200 |

COST PER RESIDENTIAL CUSTOMER





Non-Departmental

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Contingency | - | - | 658,000 | - | 645,000 |
| Budget Savings | - | - | (248,000) | - | (258,000) |
| Other | - | 6,000 | - | - | 48,440 |
| Transfers | 2,258,004 | 3,056,642 | 2,964,680 | 2,893,100 | 2,394,550 |
| Total Expenses | \$ 2,258,004 | \$ 3,062,642 | \$ 3,374,680 | \$ 2,893,100 | \$ 2,829,990 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | (33,090) |
| Supplies & Contractual | - | - | 410,000 | - | 468,530 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 2,258,004 | 3,062,642 | 2,964,680 | 2,893,100 | 2,394,550 |
| Total Expenses | \$ 2,258,004 | \$ 3,062,642 | \$ 3,374,680 | \$ 2,893,100 | \$ 2,829,990 |

Commercial Solid Waste

Commercial Solid Waste Summary
Commercial Solid Waste Collections
Non-Departmental



Commercial Solid Waste

FUND DESCRIPTION

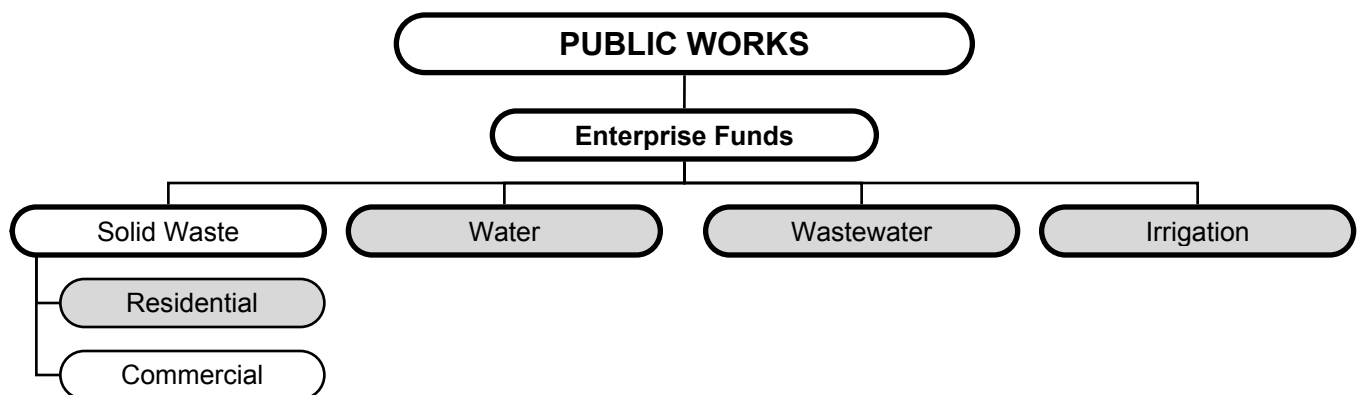
Gilbert's operations and services are directed toward ensuring the public health and welfare through the disposal of commercial solid waste from commercial/industrial sources. Gilbert promotes the diversion of these wastes with comprehensive recycling programs.

The Solid Waste Commercial Collections mission is to provide the Gilbert business community a viable option for their trash and recycle collection. Customers can choose from 3, 4, 6, or 8 cubic yard front end load containers as well as 10, 20 and 40 cubic yard roll-off boxes. All customers are provided the opportunity to recycle. Commercial Solid Waste operates as an enterprise fund that must be self supporting. We must compete against the private sector for accounts. Our goal is to charge a price that is fair to our customers and provide excellent customer service. Collection service operates seven days a week. Gilbert's solid waste activities are financed and operated in a manner similar to private business enterprises, where costs of providing the services to the commercial customers are financed through user charges.

GOALS FY 2011

- ◆ Increase the diversion rate of commercial collection by promoting and providing comingle and cardboard recycling to our front end load commercial customers as well as recycling tires and green waste with roll-off service
- ◆ Obtain a competitive edge by providing excellent customer service
- ◆ Ensure that all haulers in the Town of Gilbert are licensed
- ◆ Continue to grow customer base
- ◆ Reduce maintenance costs through fleet standardization
- ◆ Reduce accident claims through continued promotion of Safety First
- ◆ Make sure all new commercial properties meet Gilbert's standards by reviewing plans and site inspections

ORGANIZATIONAL CHART





Commercial Solid Waste

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 1.76 | 0.76 | 0.48 | 0.48 | 0.48 |
| Commercial Collections | 6.90 | 6.30 | 6.30 | 6.30 | 6.30 |
| Non-Departmental | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 8.66 | 7.06 | 6.78 | 6.78 | 6.78 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 127,976 | 107,960 | 36,300 | 27,250 | 36,250 |
| Commercial Collections | 1,994,577 | 1,791,199 | 1,840,900 | 1,744,121 | 1,830,530 |
| Non-Departmental | 243,263 | 389,030 | 360,530 | 284,950 | 316,210 |
| Total Expenses | \$ 2,365,816 | \$ 2,288,189 | \$ 2,237,730 | \$ 2,056,321 | \$ 2,182,990 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 644,084 | 550,265 | 476,460 | 463,500 | 471,670 |
| Supplies & Contractual | 1,478,468 | 1,308,381 | 1,465,740 | 1,303,461 | 1,466,310 |
| Capital Outlay | - | 40,513 | - | 4,410 | - |
| Transfers Out | 243,263 | 389,030 | 295,530 | 284,950 | 245,010 |
| Total Expenses | \$ 2,365,816 | \$ 2,288,189 | \$ 2,237,730 | \$ 2,056,321 | \$ 2,182,990 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,467,780 | 2,478,328 | 2,414,100 | 3,232,810 | 2,388,100 |
| Total Expenses | 2,365,816 | 2,288,189 | 2,237,730 | 2,056,321 | 2,182,990 |
| Net Operating Result | \$ 101,964 | \$ 190,139 | \$ 176,370 | \$ 1,176,489 | \$ 205,110 |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---------------------------------------|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total Commercial tonnage | 34,031 | 30,724 | 31,394 | 31,929 |
| Commercial cost per ton | \$62 | \$62 | \$56 | \$61 |
| Recycling diversion rate - commercial | 1.7% | 1.6% | 1.7% | 1.8% |



Commercial Collections

PURPOSE STATEMENT

Solid Waste Commercial operations protect human health and environmental quality. The program also ensures a fair competition exists amongst those that provide commercial collection. Service is provided if a private business hauler falters. To provide solid waste collection and disposal services for commercial/industrial, retail, and institutional establishments and multi-family residences within Gilbert. These services include the collection and disposal of trash and recyclable materials.

ACCOMPLISHMENTS FY 2010

- ◆ Added 66 new customers
- ◆ Did not increase rates
- ◆ Promoted recycling to new and current customers
- ◆ Increased profit margin
- ◆ Provided businesses in Gilbert a viable option for their waste
- ◆ Department #1 in customer satisfaction
- ◆ 4 of 6 drivers accident-free driving
- ◆ Placed 2 roll-off containers out for overflow recycling material drop-off
- ◆ Attended Waste Expo 2010

OBJECTIVES FY 2011

- ◆ Remain profitable and maintain customer base while keeping rates stable
- ◆ Promote commercial recycling
- ◆ Continue to promote 100% accident-free driving
- ◆ Hoist swap from truck #407 onto newer cab and chassis
- ◆ Grow customer base
- ◆ Replace truck #86
- ◆ Provide excellent customer service with quick responses
- ◆ Continue to reduce truck maintenance through equipment standardization

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. No rate increase was necessary for FY 2011.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of commercial customers | 619 | 640 | 670 | 710 |
| Total roll-off tonnage disposed | 12,069 | 9,745 | 10,687 | 10,800 |



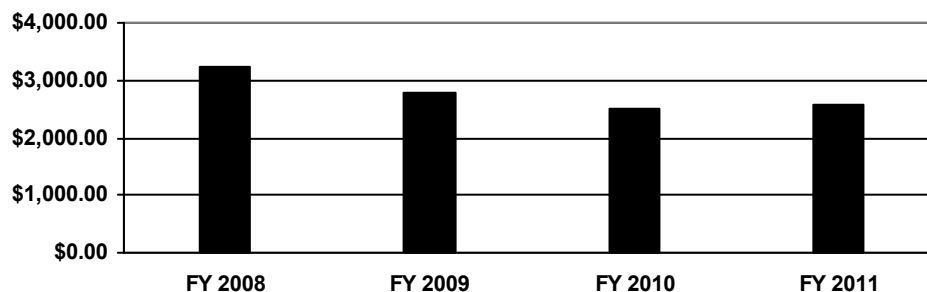
Commercial Collections

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Commercial Collections | 5.15 | 4.55 | 5.30 | 5.30 | 5.30 |
| Commercial Rolloffs | 1.75 | 1.75 | 1.00 | 1.00 | 1.00 |
| Total Personnel | 6.90 | 6.30 | 6.30 | 6.30 | 6.30 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Commercial Collections | 1,373,136 | 1,298,635 | 1,307,010 | 1,259,490 | 1,298,660 |
| Commercial Rolloffs | 621,441 | 492,564 | 533,890 | 484,631 | 531,870 |
| Total Expenses | \$ 1,994,577 | \$ 1,791,199 | \$ 1,840,900 | \$ 1,744,121 | \$ 1,830,530 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 517,931 | 446,170 | 441,010 | 438,130 | 439,670 |
| Supplies & Contractual | 1,476,646 | 1,304,516 | 1,399,890 | 1,301,581 | 1,390,860 |
| Capital Outlay | - | 40,513 | - | 4,410 | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,994,577 | \$ 1,791,199 | \$ 1,840,900 | \$ 1,744,121 | \$ 1,830,530 |

COST PER COMMERCIAL CUSTOMER



The non-departmental section of the budget captures all expenditures that are not directly contributed to a business unit. An overview of each section is below.

Budget Savings

The adopted budget includes a 2% allowance for "budget savings". This allowance is based on historical spending patterns and provides a more accurate picture of what the actual expenditures will be.

Transfers

Transfers are used to move cash from one fund to another to reimburse costs or provide financial support. In FY 2011 \$245,010 is budgeted to be transferred to other funds to support various activities. The transfers are detailed by category below.

Overhead \$102,710

The Commercial Solid Waste Fund transfers funds to the General Fund in support of the services provided by the Mayor and Council, Town Manager's Department, Finance, Human Resources and Public Works Administration.

Equipment Replacement \$142,300

Commercial Solid Waste transfers funds to finance future replacement of rolling stock. More information can be found in the Solid Waste Sub Funds section of this budget document.

Miscellaneous

Insurance \$9,720

This is the Commercial Solid Waste Fund portion of the Public Entity Insurance package. Policies include Auto Liability, Auto Damage, Contractor's Equipment, Property, General Liability, and General Excess.

Tuition Reimbursement \$1,000

Based on historical usage, \$1,000 is budgeted to reimburse employees of the Commercial Solid Waste Fund for tuition expenses. This is capped at \$5,000 per employee per fiscal year.

Benefit Savings (\$3,520)

Benefit savings due to Worker's Compensation changing carriers.

Contingency

Contingency is budgeted for emergencies and unforeseen events at the time of budget approval. The amount of the contingency is equal to 5% of the budgeted operating expenditures in the Commercial Solid Waste Fund. In FY 2011 \$107,000 is budgeted for contingency. All requests for use of contingency must be approved by Council.



Non-Departmental

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Contingency | - | - | 107,000 | - | 107,000 |
| Budget Savings | - | - | (42,000) | - | (43,000) |
| Other | - | - | - | - | 7,200 |
| Transfers | 243,263 | 389,030 | 295,530 | 284,950 | 245,010 |
| Total Expenses | \$ 243,263 | \$ 389,030 | \$ 360,530 | \$ 284,950 | \$ 316,210 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | (3,520) |
| Supplies & Contractual | - | - | 65,000 | - | 74,720 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 243,263 | 389,030 | 295,530 | 284,950 | 245,010 |
| Total Expenses | \$ 243,263 | \$ 389,030 | \$ 360,530 | \$ 284,950 | \$ 316,210 |

Irrigation

Irrigation Summary

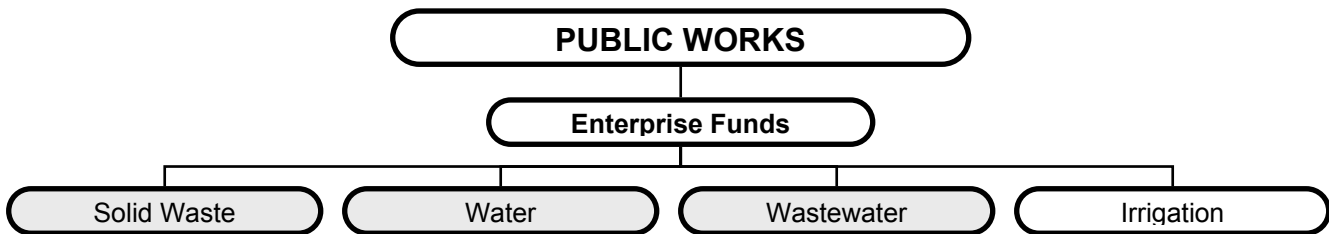
FUND DESCRIPTION

Flood Irrigation provides irrigation water to about 100 customers of the flood irrigation system for landscape maintenance and reduced reliance on the municipal water system. Fees are charged to the customers, but the revenue does not cover the entire cost so this Enterprise fund is subsidized by a transfer from the General Fund.

GOALS FY 2011

- ◆ To provide uninterrupted irrigation service
- ◆ To coordinate with Salt River Project schedulers to assure proper scheduling in order to provide consistent service
- ◆ Irrigation is no longer planned to be offered by the Town effective January 2011

ORGANIZATIONAL CHART





Irrigation

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Irrigation | 0.70 | 0.70 | 0.70 | 0.70 | 0.00 |
| Total Personnel | 0.70 | 0.70 | 0.70 | 0.70 | 0.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Irrigation | 66,238 | 157,764 | 66,510 | 66,510 | 32,230 |
| Total Expenses | \$ 66,238 | \$ 157,764 | \$ 66,510 | \$ 66,510 | \$ 32,230 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 54,558 | 55,205 | 52,080 | 29,270 | - |
| Supplies & Contractual | 11,680 | 102,559 | 14,430 | 37,240 | 32,230 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 66,238 | \$ 157,764 | \$ 66,510 | \$ 66,510 | \$ 32,230 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 66,626 | 157,764 | 66,510 | 66,510 | 32,230 |
| Total Expenses | 66,238 | 157,764 | 66,510 | 66,510 | 32,230 |
| Net Operating Result | \$ 388 | \$ - | \$ - | \$ - | \$ - |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--------------------------------------|---------------------------|---------------------------|------------------------------|--------------------------------|
| Cost per house irrigated | \$530 | \$1,532 | \$646 | \$336 |
| Cost recovery % | 28% | 12% | 37% | 37% |
| % of residences missed on schedule | 0% | 0% | 0% | N/A |

Streets Fund

Streets Fund Summary
Street Maintenance
Traffic Control
Right of Way Maintenance
Hazard Response
Non-Departmental

FUND DESCRIPTION

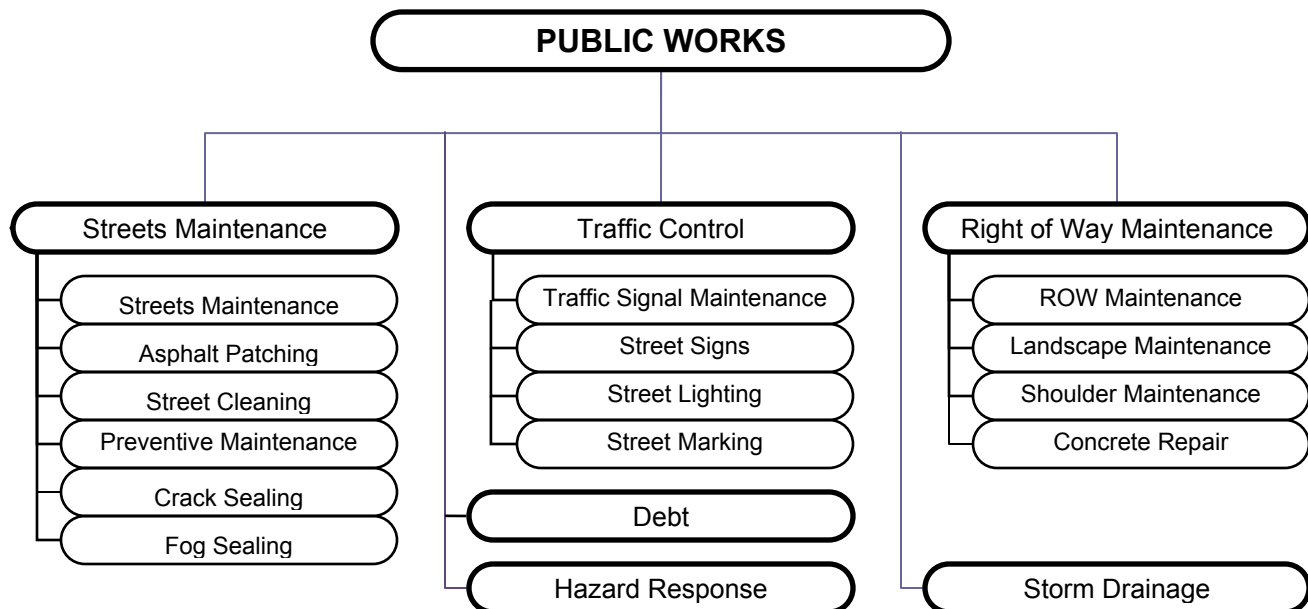
It is our mission to provide a safe, reliable, and efficient roadway system that encompasses the following operations; streets, traffic control systems, rights-of-way and storm drain systems as well as operating and maintaining the Heritage District flood irrigation system. The financial information relating to the Heritage District flood irrigation system is found under the Enterprise Tab - Irrigation Fund.

To responsibly and efficiently accomplish our mission, we have set goals for each of our respective responsibility areas. We recognize that in order to maintain proactive operation and maintenance programs we must do a good job of planning, work well as a team and with others, and accurately assess and anticipate the needs of our customers and of the infrastructure. The street section maintains the necessary tools, equipment, and properly trained and skilled personnel in order to meet our customer’s expectations and resolve problems at the most appropriate level of responsibility. State shared gasoline tax, and state shared lottery revenues fund Gilbert’s street maintenance section.

GOALS FY 2011

- ◆ To maintain a safe and efficient roadway system at a pavement condition index of at least 80
- ◆ Minimize inconveniences to customers by performing maintenance and repair operations in an organized and timely manner
- ◆ Protect the large investment of the roadway system by continuously assessing its condition and acting appropriately to maintain and extend its useful life
- ◆ Use available funds to improve efficiency and productivity of operations by implementing appropriate standards

ORGANIZATIONAL CHART





Streets Fund

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Streets Maintenance | 23.42 | 22.42 | 22.42 | 22.42 | 22.42 |
| Traffic Control | 24.00 | 25.00 | 25.00 | 19.00 | 19.00 |
| Right of Way Maintenance | 4.63 | 4.63 | 4.63 | 4.63 | 4.63 |
| Hazard Response | 2.25 | 2.25 | 2.25 | 2.25 | 2.25 |
| Non-Departmental | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 55.30 | 55.30 | 55.30 | 49.30 | 49.30 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 167,181 | 164,364 | 145,670 | 123,783 | 142,100 |
| Streets Maintenance | 6,250,205 | 5,049,974 | 5,119,300 | 5,170,412 | 5,172,890 |
| Traffic Control | 4,310,173 | 4,431,797 | 4,420,790 | 4,112,944 | 4,052,170 |
| Right of Way Maintenance | 2,341,205 | 1,826,373 | 2,185,240 | 2,097,929 | 2,194,570 |
| Hazard Response | 204,013 | 157,799 | 172,730 | 168,237 | 171,070 |
| Non-Departmental | 8,551,524 | 8,442,201 | 5,024,680 | 3,975,010 | 4,567,900 |
| Total Expenses | \$ 21,824,301 | \$ 20,072,508 | \$ 17,068,410 | \$ 15,648,315 | \$ 16,300,700 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 3,588,036 | 3,619,590 | 3,804,820 | 3,449,760 | 3,414,800 |
| Supplies & Contractual | 5,786,990 | 5,314,476 | 6,055,300 | 5,654,685 | 6,139,040 |
| Capital Outlay | 3,897,751 | 2,696,241 | 2,568,860 | 2,568,860 | 2,602,360 |
| Transfers Out | 8,551,524 | 8,442,201 | 4,639,430 | 3,975,010 | 4,144,500 |
| Total Expenses | \$ 21,824,301 | \$ 20,072,508 | \$ 17,068,410 | \$ 15,648,315 | \$ 16,300,700 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 20,883,726 | 18,193,579 | 17,078,830 | 16,494,040 | 16,717,300 |
| Total Expenses | 21,824,301 | 20,072,508 | 17,068,410 | 15,648,315 | 16,300,700 |
| Net Operating Result | \$ (940,575) | \$ (1,878,929) | \$ 10,420 | \$ 845,725 | \$ 416,600 |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total lane miles in system | 1,910 | 1,903 | 1,915 | 1,925 |
| % of citizens who prefer more dollars be spent on repairing and maintaining streets | 36.7% | 24.2% | 40.0% | 42.0% |
| % of citizens who are generally or very satisfied with street repair and maintenance | 78.9% | 86.0% | 87.0% | 88.0% |
| % of citizens who are generally or very satisfied with the movement of traffic | 69.4% | 80.5% | 82.0% | 83.0% |
| % of citizens who feel safe driving on streets | 93.4% | 95.5% | 96.0% | 97.0% |



Streets Maintenance

PURPOSE STATEMENT

To maintain the roadway system ensuring a high degree of reliability, safety and ride ability, meeting or exceeding all applicable regulations for roadways in a cost effective manner.

ACCOMPLISHMENTS FY 2010

- ◆ Maintained the Pavement Condition Index (PCI) by following our Pavement Life Cycle to the best of our ability
- ◆ Received federal funding for pavement preservation projects, completed over twelve miles of thin overlays throughout Gilbert which helped maintain the PCI at its current level and reduced backlog
- ◆ 100% of all arterial and residential roadway maintained was cleaned no less than twice per month
- ◆ Updated lane miles captured in pavement maintenance system versus actual miles in the field
- ◆ Conducted all of visual street ratings in-house
- ◆ Increased average sweeping hours per day
- ◆ Patched 80% of pot holes within 3 hours of notification
- ◆ Cracked sealed 100% of the subdivisions scheduled for maintenance

OBJECTIVES FY 2011

- ◆ Preserve the condition of paved streets with a minimum desired level of 85 PCI and a minimum acceptable level of 80 PCI
- ◆ Ensure that 33% of Gilbert is being visually rated per year
- ◆ Sweep all residential subdivisions no less than twice per month
- ◆ Sweep all arterial streets no less than twice a month
- ◆ Sweep a minimum of five broom hours daily per driver
- ◆ Resolve all trip hazards within the same day
- ◆ Complete all utility adjustments within 4 days after street maintenance is complete
- ◆ Patch 100% of pot holes and sink holes that are called in within 3 hours of notification
- ◆ Mill and patch 100% of all subdivisions that are scheduled to be fog or slurry sealed
- ◆ Repair 100% of water and wastewater patches within three days after water or wastewater has completed work on main breaks
- ◆ Crack seal 100% of subdivisions and arterials prior to scheduled maintenance

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. An additional \$33,500 was added to the Capital Outlay budget for preventative maintenance on newly completed streets projects.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|-----------------------|-----------------------|--------------------------|----------------------------|
| Total lane miles in system | 1,910 | 1,903 | 1,915 | 1,925 |
| Percentage of arterial roadways swept twice per month | 100% | 100% | 100% | 100% |
| Percentage of residential roadways swept once per month | 100% | 100% | 100% | 100% |
| Average Pavement Condition Index | 91 | 91 | 91 | 90 |
| Average broom hours swept per day per driver | 5.17 | 5.25 | 5.25 | 5.25 |
| % of roadway visually rated | 22% | 11% | 33% | 33% |
| % of pot holes and sink holes patched within three hours of notification | 80% | 80% | 100% | 100% |
| Average days to complete utility adjustments. | 4 | 4 | 4 | 4 |
| % of subdivisions cracksealed prior to scheduled maintenance | 100% | 100% | 100% | 100% |



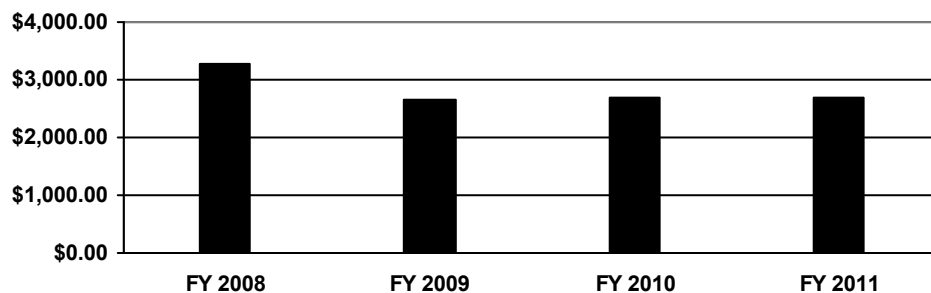
Streets Maintenance

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Asphalt Patching | 4.25 | 3.25 | 3.25 | 3.25 | 3.25 |
| Street Cleaning | 7.34 | 7.34 | 7.34 | 7.34 | 7.34 |
| Preventive Maintenance | 2.33 | 2.33 | 2.33 | 2.33 | 2.33 |
| Crack Sealing | 4.25 | 4.25 | 4.25 | 4.25 | 4.25 |
| Fog Sealing | 5.25 | 5.25 | 5.25 | 5.25 | 5.25 |
| Total Personnel | 23.42 | 22.42 | 22.42 | 22.42 | 22.42 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Asphalt Patching | 411,783 | 271,670 | 351,330 | 336,495 | 375,000 |
| Street Cleaning | 1,135,000 | 892,496 | 895,840 | 916,501 | 883,600 |
| Preventive Maintenance | 3,892,569 | 2,972,468 | 2,875,260 | 2,878,492 | 2,902,100 |
| Crack Sealing | 331,161 | 386,629 | 394,120 | 384,654 | 394,090 |
| Fog Sealing | 479,692 | 526,711 | 602,750 | 654,270 | 618,100 |
| Total Expenses | \$ 6,250,205 | \$ 5,049,974 | \$ 5,119,300 | \$ 5,170,412 | \$ 5,172,890 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,350,651 | 1,304,681 | 1,385,530 | 1,342,320 | 1,434,000 |
| Supplies & Contractual | 1,217,991 | 1,050,617 | 1,164,910 | 1,259,232 | 1,136,530 |
| Capital Outlay | 3,681,563 | 2,694,676 | 2,568,860 | 2,568,860 | 2,602,360 |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 6,250,205 | \$ 5,049,974 | \$ 5,119,300 | \$ 5,170,412 | \$ 5,172,890 |

COST PER LANE MILE





Traffic Control

PURPOSE STATEMENT

To operate and maintain the traffic control systems to improve safety by regulating the flow of traffic, increasing visibility, ensuring a high degree of reliability, meeting or exceeding all applicable regulations.

ACCOMPLISHMENTS FY 2010

- ◆ Completed all Long line Striping at night
- ◆ Completed all Main Arterials Long line Striping
- ◆ Completed Zone #1 (1/3 of all Short line markings)
- ◆ Completed all Long and Short line Markings in less than 15 weeks
- ◆ Provided initial street light knockdown response within one hour of notification and replaced within ten business days
- ◆ Repaired signals in flash or dark in all directions – other than power outage – within five hours
- ◆ Repaired emergency vehicle pre-emption detection calls within 5 days
- ◆ Managed all work orders generated for signs within three business days
- ◆ Completed all street lighting work orders within five business days
- ◆ Initiated a 4-10 schedule reducing OT for Illuminated Street name Sign inspections

OBJECTIVES FY 2011

- ◆ Manage all work orders generated for signs within three business days
- ◆ Replace damaged stop signs within three hours of notification
- ◆ Complete Zone # 2 which is 1/3 of all short line markings
- ◆ Inspect and re-stripe all arterial roadways
- ◆ Prioritize knockdowns or damaged signal infrastructure with the damage matrix and make needed repairs within 24 hours
- ◆ Perform arterial night inspections of street lighting
- ◆ Perform bi-annual subdivision night inspections of street lighting
- ◆ Test all traffic signal conflict monitors once per year
- ◆ Paint 1% of traffic signal intersections annually
- ◆ Replace 50% of the Fire safety Pre-emption heads on signal mast arms for safety vehicles advancement

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. An additional \$15,400 was added for utility and maintenance costs associated with new completed streets projects. Operations for Street Marking were contracted out starting midyear FY 2010 which resulted in a reduction of 6.0 FTE. Contracted expenses for Street Marking resulted in a total base budget reduction of \$489,490.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Total MMU monitor testing | 157 | 172 | 172 | 174 |
| Total miles of long line striping painted | 412.13 | 541.31 | 600.00 | 600.00 |
| % of long lines striped | 49% | 100% | 100% | 100% |
| % of short lines inspected | 33% | 33% | 33% | 33% |
| Total number of High Pressure Sodium lamps replaced | 1,537 | 2,537 | 2,600 | 2,700 |
| Total number of Traffic Signals energized | 157 | 172 | 172 | 174 |
| % of signs replaced this year | 20% | 20% | 20% | 20% |
| % of street lighting work orders completed within three business days | 95% | 90% | 90% | 90% |
| % of traffic signals painted this year | 3% | 1% | 1% | 1% |



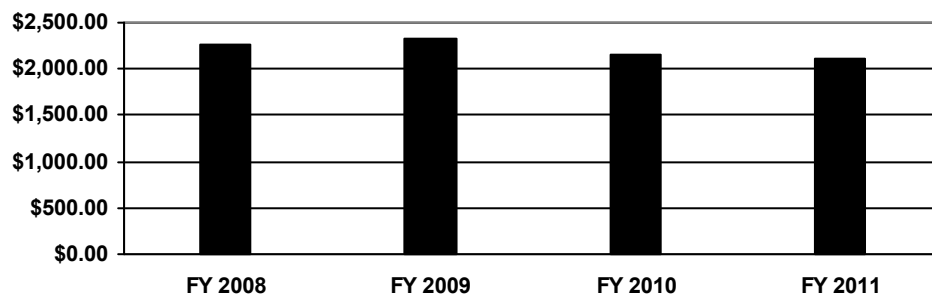
Traffic Control

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Street Marking | 6.50 | 6.50 | 6.50 | 0.50 | 0.50 |
| Street Signs | 4.50 | 4.50 | 4.50 | 4.50 | 4.50 |
| Street Lighting | 3.50 | 3.50 | 3.50 | 3.50 | 3.50 |
| Traffic Signal Maintenance | 9.50 | 10.50 | 10.50 | 10.50 | 6.50 |
| Traffic Operations Center | 0.00 | 0.00 | 0.00 | 0.00 | 4.00 |
| Total Personnel | 24.00 | 25.00 | 25.00 | 19.00 | 19.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Street Marking | 980,906 | 966,941 | 1,067,770 | 701,946 | 578,280 |
| Street Signs | 605,695 | 588,140 | 567,270 | 485,038 | 564,460 |
| Street Lighting | 1,405,051 | 1,285,255 | 1,243,380 | 1,320,257 | 1,379,280 |
| Traffic Signal Maintenance | 1,318,521 | 1,591,461 | 1,542,370 | 1,605,703 | 1,012,760 |
| Traffic Operations Center | - | - | - | - | 517,390 |
| Total Expenses | \$ 4,310,173 | \$ 4,431,797 | \$ 4,420,790 | \$ 4,112,944 | \$ 4,052,170 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,654,051 | 1,753,736 | 1,862,350 | 1,554,450 | 1,477,870 |
| Supplies & Contractual | 2,576,854 | 2,678,061 | 2,558,440 | 2,558,494 | 2,574,300 |
| Capital Outlay | 79,268 | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 4,310,173 | \$ 4,431,797 | \$ 4,420,790 | \$ 4,112,944 | \$ 4,052,170 |

COST PER LANE MILE





Right of Way Maintenance

PURPOSE STATEMENT

To maintain aesthetics and drainage within right of way, control dust, and prevent spread of noxious weeds.

ACCOMPLISHMENTS FY 2010

- ◆ Complied with all PM10 dust regulations on shoulders, dirt roads and vacant lots. Graded and applied bio-degradable dust control chemicals to all our shoulders and dirt roads; applied millings on dirt roads where possible
- ◆ Tested and evaluated two different dust control chemicals and found that the most sustainable, bio-degradable and cost effective product can be purchased in Gilbert
- ◆ Completed maintenance guidelines
- ◆ Began implementation of new maintenance program
- ◆ Continued tree trimming program to ensure a healthy environment for our trees
- ◆ Upgraded to 100% of all irrigation systems to properly functioning status
- ◆ Reconstructed 100% of shoulders after storm/traffic damage
- ◆ Inspected and cleaned all dry wells
- ◆ Cleaned storm sewer and storm drains to maintain a safe environment for driving

OBJECTIVES FY 2011

- ◆ Maintain all shoulders and dirt roads for safety, storm water drainage and dust abatement in compliance with all PM10 dust regulations
- ◆ Continue to test new dust abatement products and upgrade Gilbert's program
- ◆ Complete a water audit on all of Gilbert's landscaped areas and upgrade the irrigation systems to continue to be a water wise user
- ◆ Upgrade the landscaped areas in the GIS system to identify all newly added areas.
- ◆ Reconstruct 100% of our shoulders and dirt roads to maintain safety after storm/driving events
- ◆ Inspect and clean as needed all dry wells annually
- ◆ Continue to develop a tree trimming program consistent with the current program and upgrade the program as needed
- ◆ Identify and put a program together to upgrade Gilbert's landscaped areas and irrigation systems on a continual basis

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. An additional \$35,100 was added for maintenance costs associated with newly completed streets projects.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| ROW miles maintained by contractor | 55 | 61 | 63 | 65 |
| # of deductions to contractor | 5 | 0 | 0 | 0 |
| % of landscape firms irrigation control logs reviewed weekly | 100 | 25 | 25 | 25 |
| Total storm drains cleaned | 560 | 699 | 800 | 1,000 |
| % of shoulders inspected 3 times per year | 100 | 100 | 100 | 100 |
| Number of completed work orders | 643 | 764 | 1,000 | 1,000 |
| % of shoulder reconstructions completed within five working days | 100 | 100 | 100 | 100 |



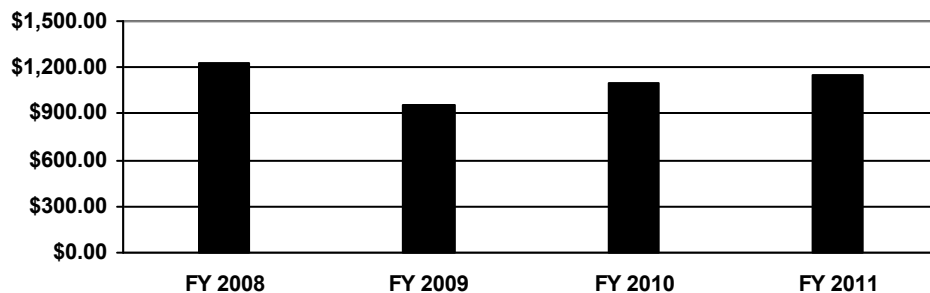
Right of Way Maintenance

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Landscape Maintenance | 1.80 | 1.80 | 1.80 | 1.80 | 1.80 |
| Shoulder Maintenance | 2.50 | 2.50 | 2.50 | 2.50 | 2.50 |
| Concrete Repair | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 |
| Total Personnel | 4.63 | 4.63 | 4.63 | 4.63 | 4.63 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Landscape Maintenance | 1,080,382 | 1,102,675 | 1,219,840 | 1,126,474 | 1,234,150 |
| Shoulder Maintenance | 392,696 | 257,612 | 283,150 | 283,783 | 279,510 |
| Concrete Repair | 868,127 | 466,086 | 682,250 | 687,672 | 680,910 |
| Total Expenses | \$ 2,341,205 | \$ 1,826,373 | \$ 2,185,240 | \$ 2,097,929 | \$ 2,194,570 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 324,119 | 332,412 | 329,280 | 324,970 | 312,890 |
| Supplies & Contractual | 1,880,166 | 1,493,341 | 1,855,960 | 1,772,959 | 1,881,680 |
| Capital Outlay | 136,920 | 620 | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 2,341,205 | \$ 1,826,373 | \$ 2,185,240 | \$ 2,097,929 | \$ 2,194,570 |

COST PER LANE MILE





Hazard Response

PURPOSE STATEMENT

To keep right of way clear of driving hazards and unsightly graffiti within expected times.

ACCOMPLISHMENTS FY 2010

- ◆ Removed 100% of the dead animals from the right of way within one hour of the call
- ◆ Removed 90% of the graffiti within 48 hours of notification from the police department
- ◆ Delivered 100% of the barricades on the scheduled date

OBJECTIVES FY 2011

- ◆ Respond to 100% of dead animal calls with the right of way within one hour of receiving the request
- ◆ Deliver 100% of block party barricades on scheduled dates
- ◆ Respond to 100% of graffiti within 48 hours of Police Department notice

BUDGET NOTES

There were no personnel salary increases for FY 2011. Insurance budgets were moved from individual cost centers to the non-departmental cost center. No other significant changes were anticipated for FY 2011.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| % of dead animals removed from right of way within one hour of call | 100% | 100% | 100% | 100% |
| % of graffiti removed within 48 hours of notification from Police Department | 90% | 90% | 90% | 100% |
| % of barricades delivered on scheduled date | 100% | 100% | 100% | 100% |



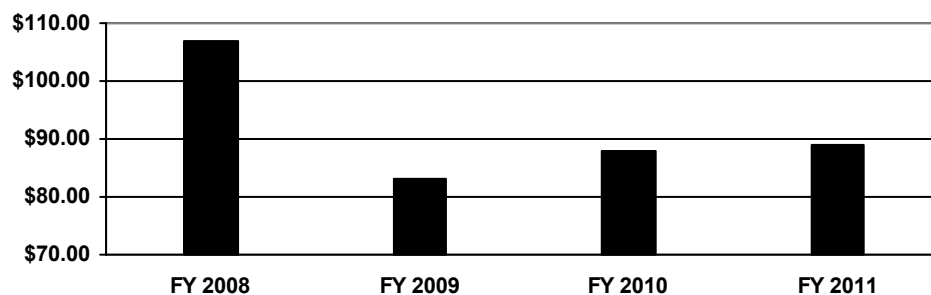
Hazard Response

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Hazard Response | 2.25 | 2.25 | 2.25 | 2.25 | 2.25 |
| Total Personnel | 2.25 | 2.25 | 2.25 | 2.25 | 2.25 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Hazard Response | 204,013 | 157,799 | 172,730 | 168,237 | 171,070 |
| Total Expenses | \$ 204,013 | \$ 157,799 | \$ 172,730 | \$ 168,237 | \$ 171,070 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 160,027 | 128,979 | 128,210 | 128,980 | 127,850 |
| Supplies & Contractual | 43,986 | 28,820 | 44,520 | 39,257 | 43,220 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 204,013 | \$ 157,799 | \$ 172,730 | \$ 168,237 | \$ 171,070 |

COST PER LANE MILE



The non-departmental section of the budget captures all expenditures that are not directly contributed to a business unit. An overview of each section is below.

Budget Savings

The adopted budget includes a 2% allowance for "budget savings". This allowance is based on historical spending patterns and provides a more accurate picture of what the actual expenditures will be. Salary savings due to vacant positions is the largest contributor of savings in the Streets Fund.

Transfers

Transfers are used to move cash from one fund to another to reimburse costs or provide financial support. In FY 2011 \$4,144,500 is budgeted to be transferred to other funds to support various activities. The transfers are detailed by category below.

Debt Service **\$3,316,010**

Gilbert issues debt to finance capital project construction. Streets transfers funds to the Debt Service Fund to cover the portion of the debt that is related to activities originating in the Streets Fund to repaid with HURF revenues.

Capital Projects **\$231,000**

The FY 2010-2015 Capital Improvement Plan includes the following projects to be funded with transfers from the Streets Fund:

| | |
|---------------------------------|-----------|
| Traffic Communications Upgrades | \$ 42,000 |
| PM10 Paving | \$168,000 |
| Mesquite Sidewalk Improvements | \$ 21,000 |

Overhead **\$597,490**

The Streets Fund transfers funds to the General Fund in support of the services provided by the Mayor and Council, Town Manager's Department, Finance, Human Resources and Public Works Administration.

Miscellaneous

Insurance **\$80,680**

This is the Streets Fund portion of the Public Entity Insurance package. Policies include Auto Liability, Auto Damage, Contractor's Equipment, Property, General Liability, and General Excess.

Tuition Reimbursement **\$250**

Based on historical usage, \$250 is budgeted to reimburse employees of the Streets Fund for tuition expenses. This is capped at \$5,000 per employee per fiscal year. Pre-authorization is required for all classes.

Benefit Savings **(\$37,530)**

Benefit savings due to Worker's Compensation changing carriers.

Contingency

Contingency is budgeted for emergencies and unforeseen events at the time of budget approval. The amount of the contingency is equal to 5% of the budgeted operating expenditures in the Streets Fund. In FY 2011, \$634,000 is budgeted for contingency. All requests for use of contingency must be approved by Council.



Non-Departmental

| PERSONNEL | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Transfers | 8,551,524 | 8,442,201 | 4,639,430 | 3,975,010 | 4,144,500 |
| Budget Savings | - | - | (255,750) | - | (254,000) |
| Miscellaneous | - | - | - | - | 43,400 |
| Contingency | - | - | 641,000 | - | 634,000 |
| Total Expenses | \$ 8,551,524 | \$ 8,442,201 | \$ 5,024,680 | \$ 3,975,010 | \$ 4,567,900 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | (37,530) |
| Supplies & Contractual | - | - | 385,250 | - | 460,930 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 8,551,524 | 8,442,201 | 4,639,430 | 3,975,010 | 4,144,500 |
| Total Expenses | \$ 8,551,524 | \$ 8,442,201 | \$ 5,024,680 | \$ 3,975,010 | \$ 4,567,900 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 20,883,726 | 18,193,579 | 17,078,830 | 16,494,040 | 16,717,300 |
| Total Expenses | 8,551,524 | 8,442,201 | 5,024,680 | 3,975,010 | 4,567,900 |
| Net Operating Result | \$ 12,332,203 | \$ 9,751,378 | \$ 12,054,150 | \$ 12,519,030 | \$ 12,149,400 |

Internal Service Funds

Internal Service Funds Summary
Fleet Maintenance
Copy Services
Health Self Insurance
Dental Self Insurance



Internal Service Funds

FUND DESCRIPTION

The Internal Service Funds provide a method to charge the internal user of services based on their use. The concept is the same as Enterprise Funds, except the customers are internal. Gilbert has set up the following Internal Service Funds:

- ◆ **Fleet Maintenance** – Maintenance of all passenger vehicles.
- ◆ **Copy Services** – Coordination of printing and internal photocopying.
- ◆ **Health Self Insurance** – Accounting for self insurance for health coverage under direction of a Trust Board.
- ◆ **Dental Self Insurance** – Accounting for self insurance for dental coverage.

The goal of these funds is to charge internal users for 100% of the cost of the service.

FUND NARRATIVE

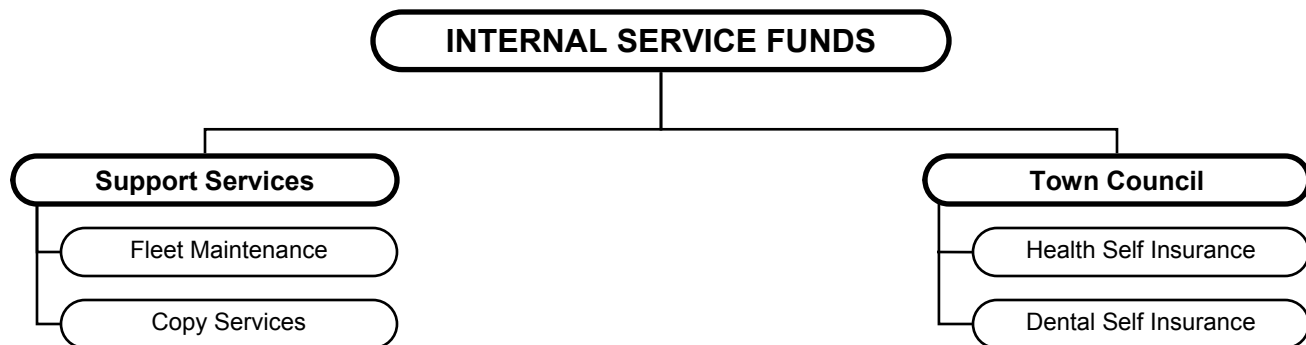
Fleet Maintenance undergoes a rate review annually. This year the hourly rate is proposed to increase to \$75.50 per hour. The hourly rate is calculated based on the total labor related budget amounts divided by an estimate of productive hours. A percentage is added to the sale of parts to cover the cost of shop and operating supplies. The parts mark up percentage is 15%. Fuel has a mark up of 6 cents per gallon to cover the cost of maintaining and replacing the fueling system.

Copy Services replaces copiers as needed and pays for letterhead and envelopes to allow for the best price, yet charge the cost to the user.

Health Self Insurance accounts for costs of health insurance. All contributions are deposited in this fund and claims are paid as approved by the Administrator. The Town of Gilbert Medical Plan was created July 1, 2003. The plan is self funded and administered by MMSI (Mayo).

Dental Self Insurance accounts for costs of dental insurance. All contributions are deposited in this fund. The Dental Self Insurance Fund was created July 1, 2010. The plan is self funded and administered by Delta Dental.

ORGANIZATIONAL CHART





Internal Service Funds

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Fleet Maintenance | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |
| Copy Services | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Health Self Insurance | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Dental Self Insurance | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Fleet Maintenance | 7,655,573 | 6,429,235 | 7,119,250 | 6,954,220 | 6,479,320 |
| Copy Services | 304,821 | 299,317 | 353,130 | 275,000 | 553,130 |
| Health Self Insurance | 11,931,537 | 11,699,054 | 11,749,820 | 11,399,100 | 11,688,120 |
| Dental Self Insurance | - | - | - | - | 1,127,600 |
| Total Expenses | \$ 19,891,931 | \$ 18,427,606 | \$ 19,222,200 | \$ 18,628,320 | \$ 19,848,170 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,637,130 | 1,618,777 | 1,808,640 | 1,643,610 | 1,728,990 |
| Supplies & Contractual | 18,127,844 | 16,707,690 | 17,367,710 | 16,968,860 | 17,873,330 |
| Capital Outlay | 56,647 | 32,427 | 30,000 | - | 30,000 |
| Transfers Out | 70,310 | 68,712 | 15,850 | 15,850 | 215,850 |
| Total Expenses | \$ 19,891,931 | \$ 18,427,606 | \$ 19,222,200 | \$ 18,628,320 | \$ 19,848,170 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 20,656,368 | 19,791,225 | 20,334,980 | 19,803,981 | 19,588,980 |
| Total Expenses | 19,891,931 | 18,427,606 | 19,222,200 | 18,628,320 | 19,848,170 |
| Net Operating Result | \$ 764,437 | \$ 1,363,619 | \$ 1,112,780 | \$ 1,175,661 | \$ (259,190) |



Fleet Maintenance

PURPOSE STATEMENT

To provide superior vehicle and equipment maintenance, repair, acquisition, disposition and get ready in a cost effective manner while ensuring maximum availability for duty and extending vehicle life through proactive predictive preventive maintenance.

ACCOMPLISHMENTS FY 2010

- ◆ Refurbished one Sewer Vacon to extend the life cycle which had a cost savings of \$200,000
- ◆ Street sweepers are now serviced in-house.
- ◆ The Police Department motorcycles are now being serviced in-house
- ◆ Fleet currently has seven mechanics that have obtained their Automotive Service Excellence (ASE) Certifications
- ◆ Fleet currently has 7 certified emissions inspectors
- ◆ Both the North and the South Facilities are certified to perform emissions testing
- ◆ Implemented quality assurance/quality control inspections upon completion of every vehicle repair and/or service
- ◆ Time standards were established for preventative maintenance on vehicles up to 1 ton
- ◆ Fleet is now writing specifications for all new vehicle purchases
- ◆ Fleet changed police vehicle configuration companies, saving approximately \$5,000 per vehicle

- ◆ Changed fueling vendor which provided a cost savings on diesel of \$12,324.13
- ◆ Received an award for 2008 CQI Survey for Outstanding Improvement over 2006 results
- ◆ Entered into an Intergovernmental Agreement for Support Services with The Town of Queen Creek to include maintenance and repair services of seven fire apparatus
- ◆ Entered into an Intergovernmental Agreement with The City of Chandler to provide Chandler police vehicle access to the SASC fueling stations

OBJECTIVES FY 2011

- ◆ Monitor obsolete parts in Fleet inventory
- ◆ Parts bar-coding/scanning capability
- ◆ Implement scanning of all invoices for billing
- ◆ All mechanics to become certified emissions inspectors
- ◆ ASE Blue Seal both the North and South Area Service Centers

BUDGET NOTES

There were no personnel salary increases for FY 2011. New cost centers were created to better track expenditures by expense type. Reductions in expenditures include \$170,000 in fuel, and \$290,000 in parts. These reductions more accurately reflect past usage.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Mechanic productivity ratio | 71.6% | 73.6% | 74.2% | 75% |
| Number of outsourced work orders | 1,988 | 1,625 | 1,130 | 1,000 |
| Average emergency response time (minutes) | 9,146 | 9,755 | 10,384 | 10,500 |
| Total number of work orders | 2,452 | 3,049 | 6,636 | 6,700 |
| Total preventive maintenance work orders | 6,694 | 6,706 | 3,748 | 3,800 |
| Total unscheduled work orders | 700 | 700 | 709 | 709 |
| Total number of vehicles/equipment in fleet | 719 | 700 | 700 | 700 |



Fleet Maintenance

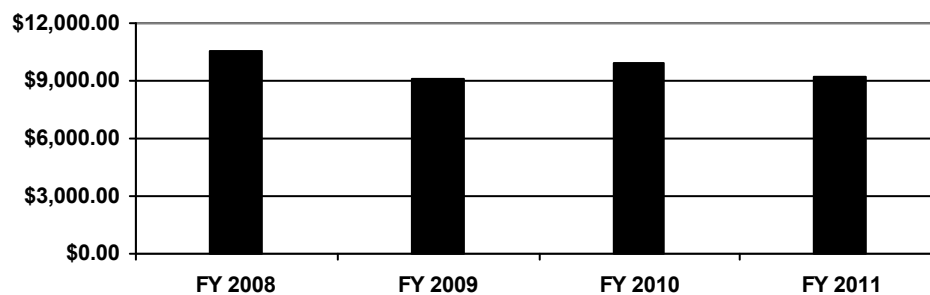
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 3.00 | 3.00 | 3.00 | 3.00 | 0.00 |
| Fleet Maintenance | 23.00 | 23.00 | 23.00 | 23.00 | 0.00 |
| Shop | 0.00 | 0.00 | 0.00 | 0.00 | 21.60 |
| Parts | 0.00 | 0.00 | 0.00 | 0.00 | 3.90 |
| Fuel | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Commercial | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Non-Departmental | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 26.00 | 26.00 | 26.00 | 26.00 | 26.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Administration | 214,437 | 155,544 | 239,580 | 221,650 | - |
| Fleet Maintenance | 7,441,136 | 6,273,691 | 6,874,670 | 6,727,570 | - |
| Shop | - | - | - | - | 1,739,920 |
| Parts | - | - | - | - | 1,500,040 |
| Fuel | - | - | - | - | 2,631,920 |
| Commercial | - | - | - | - | 608,220 |
| Non-Departmental | - | - | 5,000 | 5,000 | (780) |
| Total Expenses | \$ 7,655,573 | \$ 6,429,235 | \$ 7,119,250 | \$ 6,954,220 | \$ 6,479,320 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,637,130 | 1,618,777 | 1,808,640 | 1,643,610 | 1,728,990 |
| Supplies & Contractual | 5,891,486 | 4,709,319 | 5,294,760 | 5,294,760 | 4,734,480 |
| Capital Outlay | 56,647 | 32,427 | - | - | - |
| Transfers Out | 70,310 | 68,712 | 15,850 | 15,850 | 15,850 |
| Total Expenses | \$ 7,655,573 | \$ 6,429,235 | \$ 7,119,250 | \$ 6,954,220 | \$ 6,479,320 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 7,698,855 | 6,795,223 | 7,117,980 | 6,954,220 | 7,110,880 |
| Total Expenses | 7,655,573 | 6,429,235 | 7,119,250 | 6,954,220 | 6,479,320 |
| Net Operating Result | \$ 43,282 | \$ 365,988 | \$ (1,270) | \$ - | \$ 631,560 |

COST PER VEHICLE/EQUIPMENT IN FLEET





Copy Services

PURPOSE STATEMENT

Provide support for document imaging and reproduction to encompass any printing, copying, scanning, and retention of images regardless of medium.

ACCOMPLISHMENTS FY 2010

- ◆ Continued monthly meetings between Support Services Management staff and IKON representatives
- ◆ Completed requests for service on time and to customers satisfaction

OBJECTIVES FY 2011

- ◆ Review all equipment and make recommendations for replacements or upgrades
- ◆ Explore equipment needs to complement new document imaging system
- ◆ Implement software to gather data on document reproduction volumes
- ◆ Map printing, copying, faxing and scanning devices in all Gilbert facilities

BUDGET NOTES

A transfer to the General Fund in the amount of \$200,000 is budgeted for FY 2011. This amount was identified by the Management group as excess fund balance in the Copy Services fund.

Included in Capital Outlay is \$30,000 for unanticipated copier replacements.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Cost per Copy (contractual / # of Copies) | \$0.061 | \$0.063 | \$0.074 | \$0.094 |
| Number of Copies | 4,960,000 | 4,730,120 | 3,735,516 | 3,433,900 |



Copy Services

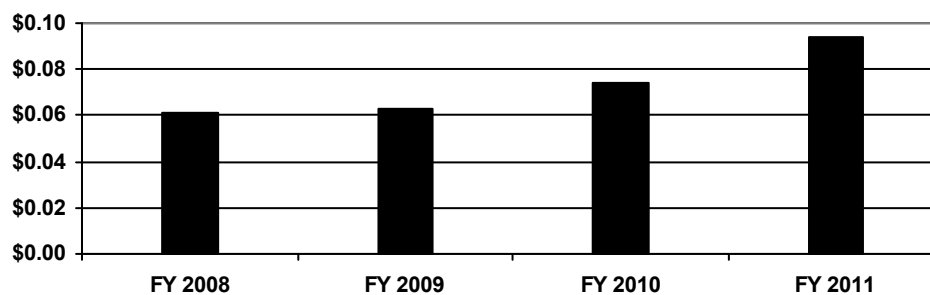
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Copy Services | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Copy Services | 304,821 | 299,317 | 353,130 | 275,000 | 553,130 |
| Total Expenses | \$ 304,821 | \$ 299,317 | \$ 353,130 | \$ 275,000 | \$ 553,130 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | 304,821 | 299,317 | 323,130 | 275,000 | 323,130 |
| Capital Outlay | - | - | 30,000 | - | 30,000 |
| Transfers Out | - | - | - | - | 200,000 |
| Total Expenses | \$ 304,821 | \$ 299,317 | \$ 353,130 | \$ 275,000 | \$ 553,130 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 387,011 | 406,661 | 377,000 | 362,150 | 368,600 |
| Total Expenses | 304,821 | 299,317 | 353,130 | 275,000 | 553,130 |
| Net Operating Result | \$ 82,190 | \$ 107,344 | \$ 23,870 | \$ 87,150 | \$ (184,530) |

COST PER COPY





Health Self Insurance

PURPOSE STATEMENT

This fund provides financing for health insurance coverage provided through an Exclusive Provider Organization (EPO) network.

ACCOMPLISHMENTS FY 2010

- ◆ Plan reserves increased by \$1,735,054 in plan year 2010
- ◆ Changed the Plan's contracted provider network which provided substantial claims savings through better network discounts, directly resulting in the increase in reserves
- ◆ Plan is fully funded and the reserve at the end of plan year 2010 meets targeted reserve goals set by the Board of Trustees
- ◆ Plan performance allowed for no premium increase and no change in cost sharing for 2011

OBJECTIVES FY 2011

- ◆ Maintain a reserve equivalent to a minimum of 3 months of medical claims in excess of claims incurred but not reported

BUDGET NOTES

The contribution rate for medical premiums is shared between Gilbert and employees. Beginning FY 2009, the Town's contribution rate for medical premiums changed to a flat 80% contribution of total premium (both single and family coverage). Employees pay 20% of the premium contribution. For FY 2011, there was no increase in premiums passed on to the employees. In addition, plan performance and the corresponding increase in reserve allowed the Board of Trustees to advise the Council that the reserve could be reduced by \$1,500,000 and the remaining reserve would still be sufficient and appropriate. As a result, the Council approved a reduction in the Town of Gilbert General Fund contribution to premiums by \$1,500,000 for FY 2011.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Average total plan cost per Full Time employee, per month | \$896 | \$950 | \$875 | \$965 |
| Average actual premium per employee per month* | \$950 | \$1,000 | \$1,010 | \$895 |
| Health Plan Participants | 3,085 | 3,094 | 3,088 | 3,040 |
| Reserve in excess of estimated Incurred But Not Reported (IBNR) claims | \$2,710,547 | \$3,600,834 | \$5,335,888 | \$4,624,768 |

*For FY 2011, the amount shown takes into consideration the \$1,500,000 in reduced General Fund contributions.



Health Self Insurance

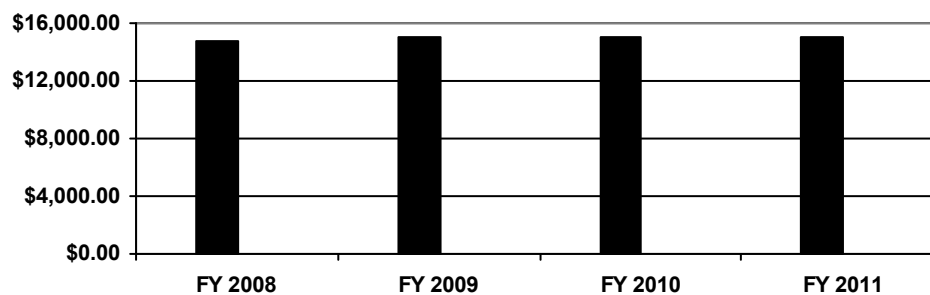
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Health Self Insurance | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Health Self Insurance | 11,931,537 | 11,699,054 | 11,749,820 | 11,399,100 | 11,688,120 |
| Total Expenses | \$ 11,931,537 | \$ 11,699,054 | \$ 11,749,820 | \$ 11,399,100 | \$ 11,688,120 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | 11,931,537 | 11,699,054 | 11,749,820 | 11,399,100 | 11,688,120 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 11,931,537 | \$ 11,699,054 | \$ 11,749,820 | \$ 11,399,100 | \$ 11,688,120 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 12,570,502 | 12,589,341 | 12,840,000 | 12,487,611 | 10,977,000 |
| Total Expenses | 11,931,537 | 11,699,054 | 11,749,820 | 11,399,100 | 11,688,120 |
| Net Operating Result | \$ 638,965 | \$ 890,287 | \$ 1,090,180 | \$ 1,088,511 | \$ (711,120) |

YEARLY BASE TOTAL PREMIUM FAMILY COVERAGE





Dental Self Insurance

PURPOSE STATEMENT

This fund provides financing for dental insurance coverage.

ACCOMPLISHMENTS FY 2010

- ◆ None – Dental Self Insurance fund was established effective July 1, 2010

OBJECTIVES FY 2011

- ◆ Sufficient premiums to pay Plan expenses
- ◆ Premium savings compared to fully insured alternative

BUDGET NOTES

The contribution rate for medical premiums is shared between Gilbert and employees. The Town of Gilbert contribution rate for dental premiums is 80% of total premium (both single and family coverage). Employees pay 20% of the premium contribution.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Average total plan cost per Full Time employee, per month | N/A | N/A | N/A | \$90 |
| Average actual premium per employee per month | N/A | N/A | N/A | \$90 |
| Dental Plan Participants | N/A | N/A | N/A | 3,138 |
| Reserve in excess of estimated Incurred But Not Reported (IBNR) claims | N/A | N/A | N/A | \$4,900 |



Dental Self Insurance

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Dental Self Insurance | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Dental Self Insurance | - | - | - | - | 1,127,600 |
| Total Expenses | \$ - | \$ - | \$ - | \$ - | \$ 1,127,600 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | 1,127,600 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ - | \$ - | \$ - | \$ - | \$ 1,127,600 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | - | - | - | - | 1,132,500 |
| Total Expenses | - | - | - | - | 1,127,600 |
| Net Operating Result | \$ - | \$ - | \$ - | \$ - | \$ 4,900 |

Sub Funds

Sub Funds Summary

General Replacement Fund

Water Replacement Fund

Wastewater Replacement Fund

Riparian Programs

Residential Solid Waste Replacement Fund

Commercial Solid Waste Replacement Fund

Street Replacement Fund

Fleet Replacement Fund

FUND DESCRIPTION

Sub Funds are funds that are related to an operating fund however, are kept separate for accounting purposes. Examples of sub funds include Replacement Funds and the Riparian Fund. The sole financing source of the sub funds are the respective operating funds. Each sub fund has a separate fund number in order to identify the fund balance for these activities. In the Comprehensive Annual Financial Report (CAFR), the sub funds roll up to and are reported as part of the operating fund.

The following Sub Funds are detailed in this section:

General Fund

General Replacement Fund
 Gilbert Citizen Action Network
 Economic Development Incentives

Water Fund

Water Repair and Replacement Fund

Wastewater Fund

Wastewater Repair and Replacement Fund
 Riparian Programs

Residential Solid Waste

Residential Replacement Fund

Commercial Solid Waste

Commercial Replacement Fund

Street Fund

Street Replacement Fund

Fleet Fund

Fleet Replacement Fund



Sub Funds

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Replacement Fund | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Other General Sub Funds | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Water Replacement Fund | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Wastewater Replacement | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Riparian Program | 3.76 | 3.68 | 3.68 | 3.68 | 3.68 |
| Residential Replacement | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Commercial Replacement | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Street Replacement Fund | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Fleet Replacement Fund | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 3.76 | 3.68 | 3.68 | 3.68 | 3.68 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Replacement Fund | 1,114,281 | 1,770,593 | 7,500,000 | 3,766,600 | 5,337,780 |
| Other General Sub Funds | - | - | - | - | 757,000 |
| Water Replacement Fund | 105,707 | 42,331 | 3,600,000 | - | 8,108,000 |
| Wastewater Replacement | 23,461 | - | 3,350,000 | 160,000 | 8,679,000 |
| Riparian Program | 343,437 | 371,014 | 333,630 | 345,890 | 401,750 |
| Residential Replacement | 1,136,220 | 194,912 | 1,520,000 | 3,133,433 | 2,896,000 |
| Commercial Replacement | 201,197 | 220,719 | 364,000 | 1,130,111 | 438,000 |
| Street Replacement Fund | 822,570 | - | 460,000 | 429,520 | 716,000 |
| Fleet Replacement Fund | - | 25,434 | 22,000 | 22,000 | 19,000 |
| Total Expenses | \$ 3,746,873 | \$ 2,625,003 | \$ 17,149,630 | \$ 8,987,554 | \$ 27,352,530 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 264,746 | 285,554 | 275,890 | 275,890 | 269,900 |
| Supplies & Contractual | 73,377 | 110,894 | 57,740 | 70,000 | 863,850 |
| Capital Outlay | 3,338,872 | 2,228,555 | 11,316,000 | 1,882,064 | 13,143,780 |
| Transfers Out | 69,878 | - | 5,500,000 | 6,759,600 | 13,075,000 |
| Total Expenses | \$ 3,746,873 | \$ 2,625,003 | \$ 17,149,630 | \$ 8,987,554 | \$ 27,352,530 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 12,778,507 | 13,112,245 | 13,385,590 | 13,177,630 | 13,599,420 |
| Total Expenses | 3,746,873 | 2,625,003 | 17,149,630 | 8,987,554 | 27,352,530 |
| Net Operating Result | \$ 9,031,633 | \$ 10,487,242 | \$ (3,764,040) | \$ 4,190,076 | \$ (13,753,110) |

FUND INFORMATION

General Equipment Replacement

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure “used up” by the previous generation. The General Fund cost centers make contributions to the General Equipment Replacement fund based on the useful life of the rolling stock and equipment. Future rolling stock and equipment replacements will be purchased through this fund. Gilbert established the General Equipment Replacement fund in FY 2002. Due to budget constraints, it was determined not to fund the General Equipment Replacement for FY 2008, FY 2009, FY 2010, and FY 2011.

For FY 2011, Council has authorized a reallocation of funds in the amount of \$2,065,000 that was previously deposited to the General Equipment Replacement Fund to the General Fund. Should the need to replace General Fund vehicles exceed the balance in the fund, additional funds will need to be identified.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|------------|
| Anticipated Fund Balance July 1, 2011 | \$ | 2,771,359 |
| Estimated Future Replacement Value | \$ | 29,014,970 |
| Percentage Funded | | 9.55% |

Other Sub Funds

Other sub funds of the General Fund include Gilbert Citizens Action Network and Economic Development Incentives. Gilbert Citizens Action Network (CAN) is a group of community representatives striving to make Gilbert a safer place for youth. Economic Development Incentives are a refunding of local transaction tax as specific by current development agreements.



General Sub Funds

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| General Replacement Fund | 1,114,281 | 1,770,593 | 7,500,000 | 3,766,600 | 5,337,780 |
| Other Sub Funds | - | - | - | - | 757,000 |
| Total Expenses | \$ 1,114,281 | \$ 1,770,593 | \$ 7,500,000 | \$ 3,766,600 | \$ 6,094,780 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | 757,000 |
| Capital Outlay | 1,044,403 | 1,770,593 | 2,000,000 | 100,000 | 3,272,780 |
| Transfers Out | 69,878 | - | 5,500,000 | 3,666,600 | 2,065,000 |
| Total Expenses | \$ 1,114,281 | \$ 1,770,593 | \$ 7,500,000 | \$ 3,766,600 | \$ 6,094,780 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 530,493 | 207,994 | 90,000 | 70,730 | 1,026,410 |
| Total Expenses | 1,114,281 | 1,770,593 | 7,500,000 | 3,766,600 | 6,094,780 |
| Net Operating Result | \$ (583,789) | \$ (1,562,599) | \$ (7,410,000) | \$ (3,695,870) | \$ (5,068,370) |



Water Repair and Replacement Fund

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure “used up” by the previous generation. If no funds were available for replacement, substantial fee increases might be necessary and/or debt issued which increases the cost of replacement by the cost of interest and related debt issuance costs.

FUND INFORMATION

Water Repair and Replacement – Gilbert established a Water Repair and Replacement Fund in FY 2004 to annually set aside the cost of using assets over the life of the assets. It is the intention to use this funding in the future to replace infrastructure that benefits the community as a whole such as wells, larger diameters water mains, reservoirs and treatment facilities. The Water Repair and Replacement Fund includes a fleet replacement component.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|-------------|
| Anticipated Fund Balance July 1, 2011 | \$ | 33,081,246 |
| Estimated Future Replacement Value | \$ | 282,250,517 |
| Percentage Funded | | 11.72% |



Water Repair and Replacement Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Water Repair/Replacement | 105,707 | 42,331 | 3,600,000 | - | 8,108,000 |
| Total Expenses | \$ 105,707 | \$ 42,331 | \$ 3,600,000 | \$ - | \$ 8,108,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | - |
| Capital Outlay | 105,707 | 42,331 | 3,600,000 | - | 2,823,000 |
| Transfers Out | - | - | - | - | 5,285,000 |
| Total Expenses | \$ 105,707 | \$ 42,331 | \$ 3,600,000 | \$ - | \$ 8,108,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 4,164,085 | 4,401,932 | 5,102,440 | 4,928,540 | 5,376,920 |
| Total Expenses | 105,707 | 42,331 | 3,600,000 | - | 8,108,000 |
| Net Operating Result | \$ 4,058,378 | \$ 4,359,601 | \$ 1,502,440 | \$ 4,928,540 | \$ (2,731,080) |



Wastewater Repair and Replacement Fund

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure “used up” by the previous generation. If no funds were available for replacement, substantial fee increases might be necessary and/or debt issued which increases the cost of replacement by the cost of interest and related debt issuance costs.

FUND INFORMATION

Wastewater Repair and Replacement – Gilbert established a Wastewater Repair and Replacement Fund in FY 2004 to annually set aside the cost of using assets over the life of the assets. It is the intention to use this funding in the future to replacement infrastructure that benefits the community as a whole such as lift stations, larger diameters wastewater mains, reclaimed water reservoirs and wastewater treatment facilities.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|-------------|
| Anticipated Fund Balance July 1, 2011 | \$ | 28,945,627 |
| Estimated Future Replacement Value | \$ | 297,939,226 |
| Percentage Funded | | 9.72% |



Wastewater Repair and Replacement Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Wastewater Repair/Replace | 23,461 | - | 3,350,000 | 160,000 | 8,679,000 |
| Total Expenses | \$ 23,461 | \$ - | \$ 3,350,000 | \$ 160,000 | \$ 8,679,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | - |
| Capital Outlay | 23,461 | - | 3,350,000 | 130,000 | 2,979,000 |
| Transfers Out | - | - | - | 30,000 | 5,700,000 |
| Total Expenses | \$ 23,461 | \$ - | \$ 3,350,000 | \$ 160,000 | \$ 8,679,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 4,056,683 | 5,667,221 | 5,773,000 | 5,613,810 | 5,781,460 |
| Total Expenses | 23,461 | - | 3,350,000 | 160,000 | 8,679,000 |
| Net Operating Result | \$ 4,033,222 | \$ 5,667,221 | \$ 2,423,000 | \$ 5,453,810 | \$ (2,897,540) |



Riparian Programs

PURPOSE STATEMENT

The Institute provides education and recreation experiences at the three Riparian Preserve sites to enhance public appreciation for nature which assists us to attain a sustainable future. The Institute also assists in the development and preservation of unique water recharge areas and wildlife habitats. The Institute conducts education programs on site, develops interpretive programs, and maintains a wildlife habitat and recreation amenities.

ACCOMPLISHMENTS FY 2010

- ◆ Tourism visits increased by 27%
- ◆ Increased outreach participation by 23%
- ◆ Developed preliminary 5 year plan for cost recovery
- ◆ Increased revenue generated by 23%
- ◆ Total visits hit the one million mark
- ◆ Upgraded telescope software to offer better service to the public
- ◆ Developed additional exhibits for education programs

OBJECTIVES FY 2011

- ◆ Upgrade telescope to 20 inch
- ◆ Complete investigation of creating a mitigation bank to sell wetland credits
- ◆ Develop a sponsor program consistent with town policy
- ◆ Secure program specific grants totaling at least \$5,000
- ◆ Update Interpretive plan
- ◆ Update Strategic plan to be consistent with 5 year plan for cost recovery
- ◆ Develop at least one new wildlife habitat zone for bats

BUDGET NOTES

Since the Riparian has been 100% subsidized by the Wastewater Fund, for FY 2011 it was decided to move it into the Wastewater Fund family and eliminate the subsidy. Any negative operating results will offset the Wastewater Operating Fund balance.

| <i>PERFORMANCE/ACTIVITY MEASURES</i> | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|--|---------------------------|---------------------------|------------------------------|--------------------------------|
| Amount of operating donations received | \$3,142 | \$681 | \$0 | \$1,000 |
| Number of outreach students participating yearly | 200 | 200 | 260 | 400 |
| Number of tourism visits | 14,000 | 15,515 | 21,185 | 22,500 |
| Number of native reptiles on site end of first quarter | 2 | 4 | 5 | 6 |
| Number of research hours completed yearly | 150 | 165 | 165 | 175 |
| Number of programs developed with Queen Creek Parks | 0 | 0 | 0 | 2 |
| Number of educational facilities and revenue generated | 1/\$27,257 | 1/\$20,909 | 1/\$29,352 | 2/\$26,500 |
| Number of viable habitat zones | 3 | 3 | 3 | 4 |



Riparian Programs

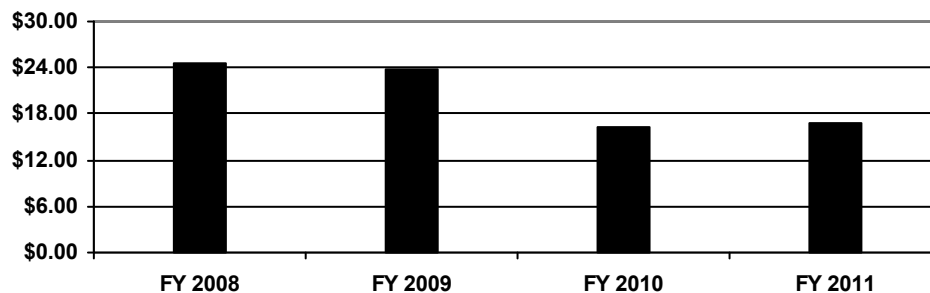
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Riparian Programs | 3.76 | 3.68 | 3.68 | 3.68 | 3.68 |
| Total Personnel | 3.76 | 3.68 | 3.68 | 3.68 | 3.68 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Riparian Programs | 343,437 | 371,014 | 333,630 | 345,890 | 401,750 |
| Total Expenses | \$ 343,437 | \$ 371,014 | \$ 333,630 | \$ 345,890 | \$ 401,750 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 264,746 | 285,554 | 275,890 | 275,890 | 269,900 |
| Supplies & Contractual | 73,377 | 85,460 | 57,740 | 70,000 | 106,850 |
| Capital Outlay | 5,314 | - | - | - | - |
| Transfers Out | - | - | - | - | 25,000 |
| Total Expenses | \$ 343,437 | \$ 371,014 | \$ 333,630 | \$ 345,890 | \$ 401,750 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 276,163 | 365,308 | 333,490 | 379,110 | 27,500 |
| Total Expenses | 343,437 | 371,014 | 333,630 | 345,890 | 401,750 |
| Net Operating Result | \$ (67,274) | \$ (5,706) | \$ (140) | \$ 33,220 | \$ (374,250) |

COST PER TOURISM VISIT





Residential Replacement Fund

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure “used up” by the previous generation. If no funds were available for replacement, substantial fee increases might be necessary.

FUND INFORMATION

Residential Solid Waste Replacement Fund – As solid waste equipment depreciates a portion of the cost of replacement is set aside in this fund to finance the future replacement. This structure evens out the cash flow in the operating fund and provides better cost of services information upon which to base user fees.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|-----------|
| Anticipated Fund Balance July 1, 2011 | \$ | 3,774,194 |
| Estimated Future Replacement Value | \$ | 9,763,000 |
| Percentage Funded | | 38.66% |



Residential Replacement Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Residential Replacement | 1,136,220 | 194,912 | 1,520,000 | 3,133,433 | 2,896,000 |
| Total Expenses | \$ 1,136,220 | \$ 194,912 | \$ 1,520,000 | \$ 3,133,433 | \$ 2,896,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | - |
| Capital Outlay | 1,136,220 | 194,912 | 1,520,000 | 969,433 | 2,896,000 |
| Transfers Out | - | - | - | 2,164,000 | - |
| Total Expenses | \$ 1,136,220 | \$ 194,912 | \$ 1,520,000 | \$ 3,133,433 | \$ 2,896,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,277,055 | 1,930,785 | 1,775,070 | 1,884,120 | 1,214,380 |
| Total Expenses | 1,136,220 | 194,912 | 1,520,000 | 3,133,433 | 2,896,000 |
| Net Operating Result | \$ 140,835 | \$ 1,735,873 | \$ 255,070 | \$ (1,249,313) | \$ (1,681,620) |



Commercial Replacement Fund

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure "used up" by the previous generation. If no funds were available for replacement, substantial fee increases might be necessary.

FUND INFORMATION

Commercial Solid Waste Replacement Fund – As solid waste equipment depreciates a portion of the cost of replacement is set aside in this fund to finance the future replacement. This structure evens out the cash flow in the operating fund and provides better cost of services information upon which to base user fees.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|-----------|
| Anticipated Fund Balance July 1, 2011 | \$ | 185,909 |
| Estimated Future Replacement Value | \$ | 1,579,000 |
| Percentage Funded | | 11.77% |



Commercial Replacement Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Commercial Replacement | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Commercial Replacement | 201,197 | 220,719 | 364,000 | 1,130,111 | 438,000 |
| Total Expenses | \$ 201,197 | \$ 220,719 | \$ 364,000 | \$ 1,130,111 | \$ 438,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | - |
| Capital Outlay | 201,197 | 220,719 | 364,000 | 231,111 | 438,000 |
| Transfers Out | - | - | - | 899,000 | - |
| Total Expenses | \$ 201,197 | \$ 220,719 | \$ 364,000 | \$ 1,130,111 | \$ 438,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 162,530 | 389,925 | 259,540 | 254,080 | 145,300 |
| Total Expenses | 201,197 | 220,719 | 364,000 | 1,130,111 | 438,000 |
| Net Operating Result | \$ (38,667) | \$ 169,206 | \$ (104,460) | \$ (876,031) | \$ (292,700) |



Street Replacement Fund

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure "used up" by the previous generation. If no funds were available for replacement, debt may need to be issued which increases the cost of replacement by the cost of interest and related debt issuance costs.

FUND INFORMATION

Street Replacement Fund – Gilbert established the Street Replacement fund in FY 2002. The Street Fund cost centers have historically made contributions to the Street Fund Replacement fund based on the useful life of the rolling stock and equipment. Future rolling stock and equipment replacements will be purchased through this fund. Due to budget constraints for FY 2009, it was determined not to fund equipment replacement for FY 2009, FY 2010 and FY 2011.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|-----------|
| Anticipated Fund Balance July 1, 2011 | \$ | 3,450,349 |
| Estimated Future Replacement Value | \$ | 7,159,500 |
| Percentage Funded | | 48.19% |



Street Replacement Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Street Replacement | 822,570 | - | 460,000 | 429,520 | 716,000 |
| Total Expenses | \$ 822,570 | \$ - | \$ 460,000 | \$ 429,520 | \$ 716,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | - |
| Capital Outlay | 822,570 | - | 460,000 | 429,520 | 716,000 |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 822,570 | \$ - | \$ 460,000 | \$ 429,520 | \$ 716,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,234,514 | 77,628 | 35,000 | 30,190 | 10,400 |
| Total Expenses | 822,570 | - | 460,000 | 429,520 | 716,000 |
| Net Operating Result | \$ 1,411,944 | \$ 77,628 | \$ (425,000) | \$ (399,330) | \$ (705,600) |

FUNDS DESCRIPTION

Replacement Funds are savings accounts for replacement of rolling stock, equipment or infrastructure. Gilbert established replacement funds to account for the use of the assets over time and to reduce the intergenerational inequities of future generations replacing the infrastructure “used up” by the previous generation. If no funds were available for replacement, substantial fee increases might be necessary and/or debt issued which increases the cost of replacement by the cost of interest and related debt issuance costs. The Council decided to fund the Replacement Funds for the replacement value of rolling stock and equipment in FY 2006. The intent of this decision was the amount deposited in the replacement fund in addition to the residual value of the vehicle sold would be sufficient to purchase a replacement vehicle.

FUND INFORMATION

Fleet Replacement Fund – Fleet Maintenance charges internal customers for service rendered. A portion of this internal charge includes funding for replacement of the fuel and oil system. The funding is then transferred to the Fleet Replacement Fund for future replacement of the fuel and oil systems.

The percentage of fund balance to future replacement value is listed below.

| | | |
|--|----|---------|
| Anticipated Fund Balance July 1, 2011 | \$ | 195,078 |
| Estimated Future Replacement Value | \$ | 195,000 |
| Percentage Funded | | 100.04% |



Fleet Replacement Fund

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Fleet Replacement | - | 25,434 | 22,000 | 22,000 | 19,000 |
| Total Expenses | \$ - | \$ 25,434 | \$ 22,000 | \$ 22,000 | \$ 19,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | 25,434 | - | - | - |
| Capital Outlay | - | - | 22,000 | 22,000 | 19,000 |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ - | \$ 25,434 | \$ 22,000 | \$ 22,000 | \$ 19,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 76,984 | 71,452 | 17,050 | 17,050 | 17,050 |
| Total Expenses | - | 25,434 | 22,000 | 22,000 | 19,000 |
| Net Operating Result | \$ 76,984 | \$ 46,018 | \$ (4,950) | \$ (4,950) | \$ (1,950) |

Special Revenue

Special Revenue Summary
CDBG/HOME
System Development Fees
Grants
Special Districts
Police Impound
Other Agency

FUNDS DESCRIPTION

Special Revenue Funds are a type of fund required to be established to account for a specific activity. The activities range from System Development Fees to Police Security. Each Fund is treated like a separate checkbook.

FUND INFORMATION

The individual division pages provide more detail regarding the funds in the Special Revenue group. Following is a brief description of each division page.

Redevelopment – The original intent of the Redevelopment Fund was to accomplish the vision of a Downtown Heritage District as a unique retail destination reflecting Gilbert’s agricultural history. This fund included Commission and property management expenses. The source of revenue for this activity was the General Fund. However, for FY 2011, the Governmental Accounting Standards Board (GASB) issued a pronouncement that stated that in order to be classified as a Special Revenue Fund, a majority of the revenue must be from external sources. As a result, these expenses had to be moved to the General Fund for FY 2011. Expenditures for FY 2008 – FY 2010 are still included in this section.

Land purchases and redevelopment capital projects are located in the Capital Improvement section of the budget document.

CDBG/HOME – The activity for federally funded programs that provide affordable housing, fair housing, limited redevelopment, and limited social service activities is recorded in this fund.

System Development Fees – Council has established a policy that growth will pay for itself. The system development fee funds provide the accounting for the revenue collected from building permits to pay for various infrastructure in the community that is required due to growth.

Grants – The Grant fund provides information on all federal and state grant activity in Gilbert except those related to a specific capital project or the CDBG or HOME programs. All expenses related to a grant are found here. The portion of these expenses not funded with Grant revenue is financed with transfers from other Funds.

Special Districts – These districts are established under Arizona Statute to pay for street lights and parkway improvements in various areas of Gilbert.

Police Impound – The Police Impound Fund was established as a result of Arizona Law A.R.S. 28-3511. This law requires a mandatory tow and 30 day impound of vehicles when the driver commits specific civil traffic and criminal traffic offenses.

Other Agency – This category of funds includes a wide array of unique activities each required to be accounted for separately.



Special Revenue Funds

| PERSONNEL BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Redevelopment | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| CDBG/HOME | 1.50 | 1.50 | 1.50 | 1.50 | 1.00 |
| System Development Fees | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Grants | 0.50 | 1.00 | 10.00 | 0.00 | 0.00 |
| Special Districts | 0.00 | 0.00 | 2.60 | 2.60 | 2.60 |
| Police Impound | 2.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Other Agency | 1.00 | 2.00 | 3.00 | 2.50 | 2.50 |
| Total Personnel | 5.00 | 8.50 | 21.10 | 10.60 | 10.10 |

| EXPENSES BY DIVISION | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Redevelopment | 171,165 | 79,103 | 158,110 | 100,000 | - |
| CDBG/HOME | 708,038 | 530,024 | 1,614,030 | 546,580 | 1,847,130 |
| System Development Fees | 60,439,123 | 33,657,124 | 52,679,530 | 48,342,360 | 60,588,890 |
| Grants | 310,589 | 1,586,999 | 6,259,450 | 2,453,740 | 7,697,000 |
| Special Districts | 1,879,350 | 2,550,113 | 3,027,460 | 3,047,460 | 3,235,310 |
| Police Impound | 79,262 | 195,981 | 242,620 | 239,900 | 353,320 |
| Other Agency | 2,111,780 | 2,578,892 | 2,472,480 | 1,558,210 | 1,529,930 |
| Total Expenses | \$ 65,699,308 | \$ 41,178,236 | \$ 66,453,680 | \$ 56,288,250 | \$ 75,251,580 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 1,082,333 | 1,455,458 | 2,253,670 | 1,728,700 | 1,447,340 |
| Supplies & Contractual | 3,916,072 | 5,105,205 | 10,213,130 | 4,824,350 | 9,719,430 |
| Capital Outlay | 10,143 | 720,113 | 494,350 | 766,840 | 33,000 |
| Transfers Out | 60,690,759 | 33,897,460 | 53,492,530 | 48,968,360 | 64,051,810 |
| Total Expenses | \$ 65,699,308 | \$ 41,178,236 | \$ 66,453,680 | \$ 56,288,250 | \$ 75,251,580 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 49,572,984 | 28,682,032 | 33,968,630 | 45,282,820 | 42,881,530 |
| Total Expenses | 65,699,308 | 41,178,236 | 66,453,680 | 56,288,250 | 75,251,580 |
| Net Operating Result | \$ (16,126,323) | \$ (12,496,204) | \$ (32,485,050) | \$ (11,005,430) | \$ (32,370,050) |



PURPOSE STATEMENT

Housing Programs administer federally funded Community Development Block Grant, HOME Investment Partnership and American Dream Down Payment Initiative programs to provide affordable housing, fair housing, social services, and redevelopment activities for low and moderate income individuals and households.

ACCOMPLISHMENTS FY 2010

- ◆ Expended \$307,000 in Block Grant funds to assist 409 individuals and families with meals, homebuyer education, and emergency home repairs
- ◆ Partnered with nonprofits, neighboring cities, the State of Arizona, and lending institutions to hold 2 foreclosure prevention events in the Valley that assisted 200 homeowners at risk of foreclosure
- ◆ Completed design work for the Sonora Town Sewer Project that will bring sewer services to the Sonora Town neighborhood

OBJECTIVES FY 2011

- ◆ Improve lives for lower income Gilbert residents through funding for social services
- ◆ Provide information and referral for social services, affordable housing, and foreclosure prevention
- ◆ Provide funding for emergency home repair or housing rehab assistance for 28 Gilbert homeowners
- ◆ Complete the Sonora Town Wastewater, Water, and Street Project, that will bring new sewer lines, replacement water lines, and street improvements to the Sonora Town neighborhood

BUDGET NOTES

This fund receives revenue from Federal grants. The Council approves specific projects annually based on needs and funding availability. Oversight of these projects is provided by CDBG staff.

Programs and activities funded for FY 2010-11 include the following:

| Agency | Program | Amount |
|-----------------------------------|---|---------------------|
| CDBG | | |
| Town of Gilbert | Sonora Town Water and Wastewater Improvements | \$ 150,000 |
| Community Services of Arizona | Emergency Repair | 250,000 |
| Community Services of Arizona | Senior Center | 116,530 |
| Town of Gilbert | Small Business and Entrepreneur Job Creation | 135,340 |
| Town of Gilbert | Sonora Town Septic to Sewer | 490,000 |
| Town of Gilbert | Program Administration | 105,260 |
| HOME | | |
| Community Housing Resources of AZ | Downpayment Assistance | 600,000 |
| Total FY11 Activities | | \$ 1,847,130 |

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| # of persons receiving social services | 427 | 571 | 375 | 368 |
| # of households receiving repair and rehab | 24 | 26 | 28 | 40 |
| # of households receiving homebuyer counseling or gap financing | 12 | 13 | 6 | 0 |



CDBG/HOME

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| CDBG/HOME | 1.50 | 1.50 | 1.50 | 1.50 | 1.00 |
| Total Personnel | 1.50 | 1.50 | 1.50 | 1.50 | 1.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| CDBG/HOME | 708,038 | 530,024 | 1,614,030 | 546,580 | 1,847,130 |
| Total Expenses | \$ 708,038 | \$ 530,024 | \$ 1,614,030 | \$ 546,580 | \$ 1,847,130 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 103,890 | 104,742 | 129,690 | 104,850 | 96,790 |
| Supplies & Contractual | 604,148 | 373,891 | 771,340 | 341,730 | 1,260,340 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | 51,391 | 713,000 | 100,000 | 490,000 |
| Total Expenses | \$ 708,038 | \$ 530,024 | \$ 1,614,030 | \$ 546,580 | \$ 1,847,130 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 714,624 | 479,030 | 1,582,950 | 1,582,950 | 1,357,130 |
| Total Expenses | 708,038 | 530,024 | 1,614,030 | 546,580 | 1,847,130 |
| Net Operating Result | \$ 6,587 | \$ (50,994) | \$ (31,080) | \$ 1,036,370 | \$ (490,000) |



System Development Fees

PURPOSE STATEMENT

The primary purpose of a system development fee (SDF) is to ensure that the cost of providing infrastructure to new development is paid for by new development and not by the existing community. SDF fee structure design reflects only those costs associated with facility or infrastructure expansion related to new growth.

FEE DESCRIPTIONS

Following are descriptions and fees effective July 27, 2009 for a typical single-family residential permit:

Water System \$5,042

The Water SDF is a charge against new development to cover the costs of expanding the water system necessary to serve new growth. The fee design includes additional treatment and storage facilities, distribution infrastructure and production wells. The model includes an assumption that the equivalent residential unit peak demand will be 656 gallons per day.

Water Resources \$1,355

The Water Resource SDF is a charge against new development to cover the costs of acquiring additional water resources necessary to serve new growth. The model includes an assumption that the equivalent residential unit demand annually will be 437 gallons per day.

Wastewater System \$5,866

The Wastewater SDF is a charge against new development to cover the costs of expanding the wastewater system necessary to serve new growth. The fee design includes additional collection infrastructure, treatment facilities, and expansion of the reuse system. The model includes an assumption that the equivalent residential unit generates 232 gallons per day of wastewater.

Police Department \$643

The Police Department SDF is a charge against new development to recover the Town's cost of providing facilities and equipment for police services required to serve new growth.

Fire Department \$1,100

The Fire Department SDF is a charge against new development to recover the cost of fire and emergency services facilities and equipment required to serve new growth.

Traffic Signals \$423

The Traffic Signal SDF is a charge against new development to cover the cost of expanding the traffic signal network. The fee design uses trip generation factors to calculate the number of signals required based on land use patterns.

Parks and Recreation \$4,547

The Parks and Recreation SDF is a charge against new development to recover the costs of expanding parks and recreation facilities, equipment and infrastructure to serve new growth. The fee only applies to residential development.

General Government \$708

The General Government SDF is a charge against new development to cover the cost of expanding Gilbert's administrative infrastructure, including Public Works, Courts, Prosecutor, Community Development, Libraries, etc. as required to serve new growth.



System Development Fees

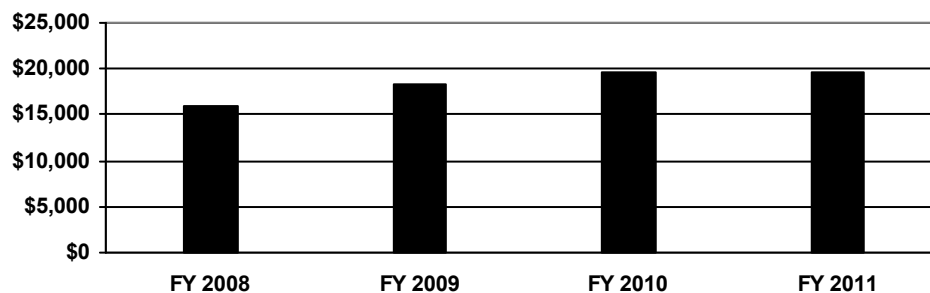
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Solid Waste Container Fee | 332,316 | 268,233 | 60,000 | 124,920 | 60,000 |
| Traffic Signals | 4,269,282 | 1,829,588 | 270,000 | 106,000 | 820,000 |
| Police Department | 2,804,731 | 2,718,626 | 2,743,000 | 2,745,210 | 2,748,710 |
| Fire Department | 6,962,832 | 639,318 | 776,000 | 822,920 | 1,452,610 |
| General Government | 4,705,191 | 2,565,203 | 2,362,000 | 2,362,000 | 2,363,580 |
| Parks and Recreation | 11,701,476 | 3,841,051 | 7,590,000 | 5,697,850 | 9,866,990 |
| Water System | 17,292,768 | 11,743,747 | 12,254,000 | 11,226,000 | 16,355,140 |
| Water Resources | 151,935 | 5,114,234 | 19,688,530 | 9,729,510 | 16,449,000 |
| Wastewater System | 12,218,594 | 4,937,124 | 6,936,000 | 15,527,950 | 10,472,860 |
| Total Expenses | \$ 60,439,123 | \$ 33,657,124 | \$ 52,679,530 | \$ 48,342,360 | \$ 60,588,890 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | - | - | - | - | - |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 60,439,123 | 33,657,124 | 52,679,530 | 48,342,360 | 60,588,890 |
| Total Expenses | \$ 60,439,123 | \$ 33,657,124 | \$ 52,679,530 | \$ 48,342,360 | \$ 60,588,890 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 42,810,314 | 20,544,193 | 19,791,200 | 30,875,670 | 31,874,540 |
| Total Expenses | 60,439,123 | 33,657,124 | 52,679,530 | 48,342,360 | 60,588,890 |
| Net Operating Result | \$(17,628,810) | \$(13,112,931) | \$(32,888,330) | \$(17,466,690) | \$(28,714,350) |

SDF PER SINGLE FAMILY RESIDENTIAL UNIT





Grants

PURPOSE STATEMENT

The Grant fund is required to segregate the costs associated with grant awards from the federal or state government. Grant Funds require meticulous reporting of actual costs for reimbursement requests.

ACCOMPLISHMENTS FY 2010

- ◆ Received \$1,560,064 in grant funds

OBJECTIVES FY 2011

- ◆ Completion of Single audit Report with no findings

BUDGET NOTES

Included in the FY 2011 budget is a transfer of \$2,697,000 from the LTAF II funds to the General Fund. This represents the local match from the General Fund that was transferred at the time of receiving the grant funds. If any projects are identified that can be constructed using LTAF II funds, the local match will need to be transferred back to the Grant Fund. The grant fund also includes a contingency of \$5,000,000 for unknown grants at the time of budget adoption. A like amount is also budgeted for revenue. Departments apply for grants as opportunities arise. All requests for grants must be presented to Council prior to submitting an application.

Budgeted Expenditures by Grant

| <u>Grant Description</u> | <u>Expense Amount</u> |
|---------------------------------|------------------------------|
| LTAF II Match to General Fund | \$ 2,697,000 |
| Contingency | 5,000,000 |
| Total Grant Expenditures | \$ 7,697,000 |



Grants

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Grants | 0.50 | 1.00 | 10.00 | 0.00 | 0.00 |
| Total Personnel | 0.50 | 1.00 | 10.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Grants | 310,589 | 1,586,999 | 6,259,450 | 2,453,740 | 7,697,000 |
| Total Expenses | \$ 310,589 | \$ 1,586,999 | \$ 6,259,450 | \$ 2,453,740 | \$ 7,697,000 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 92,184 | 109,308 | 765,100 | 150,700 | - |
| Supplies & Contractual | 218,405 | 714,040 | 5,000,000 | 1,110,200 | 5,000,000 |
| Capital Outlay | - | 720,113 | 494,350 | 766,840 | - |
| Transfers Out | - | 43,538 | - | 426,000 | 2,697,000 |
| Total Expenses | \$ 310,589 | \$ 1,586,999 | \$ 6,259,450 | \$ 2,453,740 | \$ 7,697,000 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,034,224 | 2,239,576 | 6,993,450 | 6,855,850 | 5,000,000 |
| Total Expenses | 310,589 | 1,586,999 | 6,259,450 | 2,453,740 | 7,697,000 |
| Net Operating Result | \$ 723,635 | \$ 652,577 | \$ 734,000 | \$ 4,402,110 | \$ (2,697,000) |

PURPOSE STATEMENT

Special Districts are established to pay for specific statute allowed expenses. Gilbert has funds for parkway improvement districts and street light improvement districts. The revenue for these districts is a levy amount on the annual property tax bill of the homeowners within the district.

FUND DESCRIPTIONS

Street Light Improvement Districts

Gilbert uses Street Light Improvement Districts (SLID) to recover the electric costs of streetlights installed within subdivisions and business parks through the community. This is part of the established policy of assuring that growth pays its own way as development occurs within the community. There are currently approximately 330 SLIDs, and more are added annually.

The Council adopted a budget of \$1,755,860 and a levy of \$1,692,300. The levy is assessed to property tax parcels within each district based upon the relative value of each parcel.

Parkway Improvement Districts

Gilbert has eleven subdivisions which use a Parkway Maintenance Improvement District (PKID) for maintenance of their drainage, retention, and off-site improvements. All other subdivisions approved since 1983 meet this maintenance obligation through Homeowner's Associations.

The costs of each PKID are recovered through special assessments which are levied on a per lot basis each year.

Gilbert has historically provided the levels of service sought by the neighborhoods. Recent improvements include: landscape renovations, play structure replacement, irrigation improvements and common wall renovations.

The amount levied is \$1,340,780. The anticipated expenditures are \$1,479,450. The levy is based on prior year collections and adjustments for budget to actual expenses for prior years.



Special Districts

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Street Light Improvement | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Parkway Improvement | 0.00 | 0.00 | 2.60 | 2.60 | 2.60 |
| Total Personnel | 0.00 | 0.00 | 2.60 | 2.60 | 2.60 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Street Light Improvement | 1,256,035 | 1,443,604 | 1,665,680 | 1,665,680 | 1,755,860 |
| Parkway Improvement | 623,315 | 1,106,509 | 1,361,780 | 1,381,780 | 1,479,450 |
| Total Expenses | \$ 1,879,350 | \$ 2,550,113 | \$ 3,027,460 | \$ 3,047,460 | \$ 3,235,310 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | 161,490 | 161,490 | 163,220 |
| Supplies & Contractual | 1,879,350 | 2,550,113 | 2,865,970 | 2,885,970 | 3,072,090 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | - | - | - | - | - |
| Total Expenses | \$ 1,879,350 | \$ 2,550,113 | \$ 3,027,460 | \$ 3,047,460 | \$ 3,235,310 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 1,971,814 | 2,294,362 | 3,008,950 | 3,008,950 | 3,033,080 |
| Total Expenses | 1,879,350 | 2,550,113 | 3,027,460 | 3,047,460 | 3,235,310 |
| Net Operating Result | \$ 92,464 | \$ (255,751) | \$ (18,510) | \$ (38,510) | \$ (202,230) |



Police Impound

PURPOSE STATEMENT

Arizona Law, A.R.S. 28-3511 requires the mandatory tow and 30 day impound of vehicles when the driver commits specific civil traffic and criminal traffic offenses. Under the law anyone of interest in the vehicle may request a hearing for the release of it.

During the hearings it will be up to the hearing coordinator to determine if the vehicle was towed properly and if not, facilitate the release immediately without cost to the owner. In some situations, vehicles are eligible for early release. If the vehicle is not eligible, a hearing is still required to get the vehicle back after the 30 day impound. A \$150 administration fee will be collected upon every vehicle release and placed into the vehicle impound fund to cover employee and related equipment costs.

ACCOMPLISHMENTS FY 2010

- ◆ Conducted over 2,800 tow hearings
- ◆ Started issuing citations for violators of ARS-3512J.

OBJECTIVES FY 2011

- ◆ Conduct fair and proper hearings
- ◆ Assist in training departmental employees and provide updates on law changes

BUDGET NOTES

Transfers of \$55,920 to the General Fund were included in the FY 2011 budget. The transfers compensate the General Fund for the time spent by officers when making the initial traffic stop when a vehicle must be impounded. In addition, a onetime expenditure of \$33,000 was budgeted for a vehicle. There were no personnel salary increases budgeted for FY 2011.

| PERFORMANCE/ACTIVITY MEASURES | Actual FY 2008 | Actual FY 2009 | Projected FY 2010 | Anticipated FY 2011 |
|---|---------------------------|---------------------------|------------------------------|--------------------------------|
| Number of Tow Hearings Conducted | 2,749 | 2,571 | 2,828 | 3,111 |
| Number of Proper Tows | 2,743 | 2,986 | 3,285 | 3,614 |
| Number of Vehicles Eligible for Early Release | 1,808 | 1,805 | 1,986 | 2,185 |



Police Impound

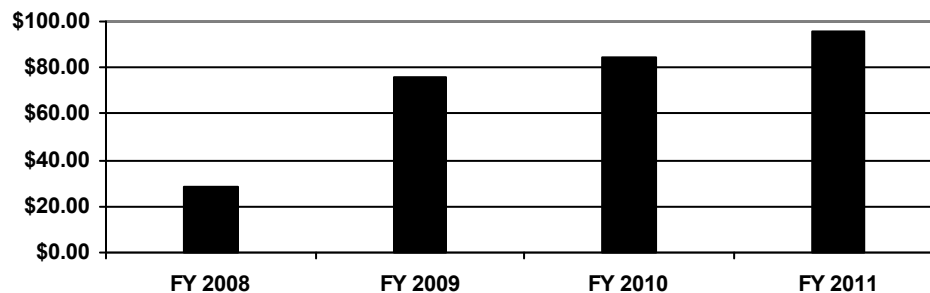
| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Police Impound | 2.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Personnel | 2.00 | 4.00 | 4.00 | 4.00 | 4.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Police Impound | 79,262 | 195,981 | 242,620 | 239,900 | 353,320 |
| Total Expenses | \$ 79,262 | \$ 195,981 | \$ 242,620 | \$ 239,900 | \$ 353,320 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 47,871 | 166,736 | 219,900 | 219,900 | 232,460 |
| Supplies & Contractual | 31,391 | 29,245 | 22,720 | 20,000 | 31,940 |
| Capital Outlay | - | - | - | - | 33,000 |
| Transfers Out | - | - | - | - | 55,920 |
| Total Expenses | \$ 79,262 | \$ 195,981 | \$ 242,620 | \$ 239,900 | \$ 353,320 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 280,030 | 407,437 | 360,000 | 316,100 | 320,000 |
| Total Expenses | 79,262 | 195,981 | 242,620 | 239,900 | 353,320 |
| Net Operating Result | \$ 200,768 | \$ 211,456 | \$ 117,380 | \$ 76,200 | \$ (33,320) |

COST PER TOW HEARING



PURPOSE STATEMENT

These funds provide distinct accounting for specific activities. All activities in the Special Revenue Funds have specific sources of revenue identified. A majority of the revenue must be from outside sources in order to qualify as a Special Revenue Fund.

FUND DETAIL

Public Safety Funds

Contributions to support awards and expenses for special activities such as victim assistance.

Confiscated Funds

Dollars provided through confiscation of property by the Police Department.

Public Safety Security

Companies contract for security and pay a flat hourly rate. Security is provided during construction and at special events.

Court Funds

Court collects a percentage of fines to be only used for technology or security in the Court.

Community Support

Community celebrations.

Cable TV

Contribution for purchase of cable equipment.

Santan Mitigation

Contribution from SRP to offset homeowners associations landscaping costs on subdivisions that are next to the Santan Generating Plant.

Water Safety

Coalition to promote water safety through public awareness of child safety issues.



Other Agency

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Court Enhancement | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Court JCEF | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Fill the Gap | 0.00 | 0.00 | 1.00 | 0.50 | 0.50 |
| Total Personnel | 1.00 | 2.00 | 3.00 | 2.50 | 2.50 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Special Revenue | 2,111,780 | 2,578,892 | 2,472,480 | 1,558,210 | 1,529,930 |
| Total Expenses | \$ 2,111,780 | \$ 2,578,892 | \$ 2,472,480 | \$ 1,558,210 | \$ 1,529,930 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | 838,388 | 1,074,672 | 977,490 | 1,091,760 | 954,870 |
| Supplies & Contractual | 1,013,504 | 1,358,469 | 1,394,990 | 366,450 | 355,060 |
| Capital Outlay | 10,143 | - | - | - | - |
| Transfers Out | 249,744 | 145,751 | 100,000 | 100,000 | 220,000 |
| Total Expenses | \$ 2,111,780 | \$ 2,578,892 | \$ 2,472,480 | \$ 1,558,210 | \$ 1,529,930 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 2,575,568 | 2,684,334 | 2,074,080 | 2,492,900 | 1,296,780 |
| Total Expenses | 2,111,780 | 2,578,892 | 2,472,480 | 1,558,210 | 1,529,930 |
| Net Operating Result | \$ 463,788 | \$ 105,442 | \$ (398,400) | \$ 934,690 | \$ (233,150) |

Capital Improvements

Capital Improvements Summary
Capital Improvement Maintenance Costs
Capital Improvement Detail
Capital Improvement Financial



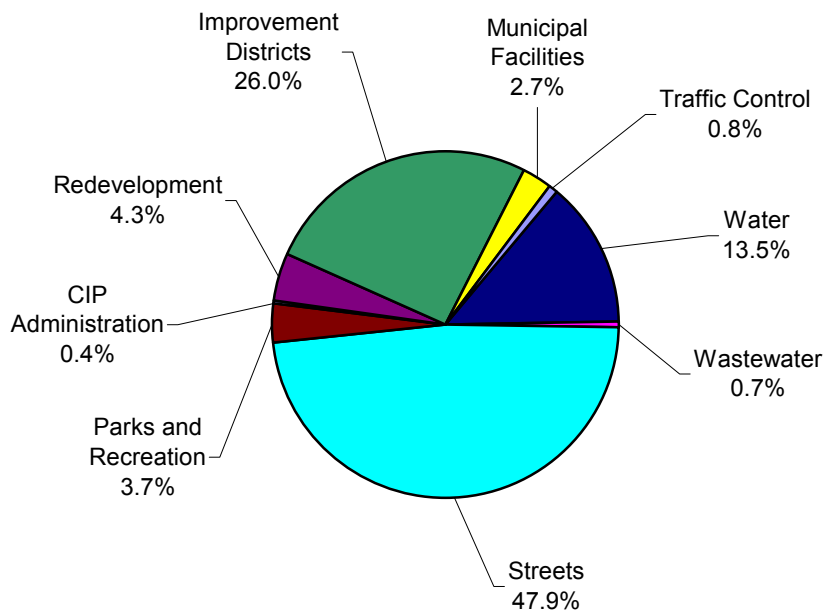
Capital Improvements Overview

Capital Improvement projects are reviewed on an annual basis before budget preparation begins. Before each project is allowed to move forward, it must be demonstrated that the capital funding is assured and that the ongoing maintenance and operating requirements can be sustained within forecast operating resources. The Council adopted the Capital Improvement Plan and Five Year Program in May 2010. The first year of the five year program is included in this document. The remaining years are found in a separate document.

The following table shows the project breakdown category and amount.

| | |
|-------------------------------|-----------------------|
| CIP Administration | 808,800 |
| Improvement Districts | 50,059,590 |
| Streets | 92,244,080 |
| Traffic Control | 1,570,000 |
| Redevelopment | 8,236,000 |
| Municipal Facilities | 5,312,140 |
| Water | 25,973,000 |
| Wastewater | 1,242,000 |
| Parks and Recreation | 7,016,000 |
| Total Capital Projects | \$ 192,461,610 |

The following graph shows the project breakdown by category and percentage of total capital improvements scheduled for FY 2011.





Maintenance Costs

Future operating costs for capital projects are included in the planning phase and must be included in the operating departments once the project is completed. Below is a summary table that provides the future operating impacts for projects which are currently under construction.

| <u>Category</u> | <u>2010-11</u> | <u>2011-12</u> | <u>2012-13</u> | <u>2013-14</u> | <u>2014-15</u> | <u>Total</u> |
|------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------|---------------------|
| Improvement Districts | - | - | - | - | - | \$ - |
| Streets | 78,000 | 536,000 | 765,000 | 955,000 | 955,000 | \$ 3,289,000 |
| Traffic Control | - | 15,000 | 15,000 | 15,000 | 15,000 | \$ 60,000 |
| Redevelopment | 13,000 | 63,000 | 63,000 | 63,000 | 63,000 | \$ 265,000 |
| Municipal Facilities | 2,000 | 2,000 | 2,000 | 1,103,000 | 1,265,000 | \$ 2,374,000 |
| Water | 76,000 | 79,000 | 147,000 | 148,000 | 148,000 | \$ 598,000 |
| Wastewater | 7,000 | 10,000 | 10,000 | 10,000 | 10,000 | \$ 47,000 |
| Storm Water | - | - | - | - | - | \$ - |
| Parks and Recreation | - | 9,000 | 9,000 | 9,000 | 9,000 | \$ 36,000 |
| Total Operating Costs | \$ 176,000 | \$ 714,000 | \$ 1,011,000 | \$ 2,303,000 | \$ 2,465,000 | \$ 6,669,000 |

For FY 2011, there is \$176,000 in maintenance costs added to the budget for projects which are currently under construction. These maintenance costs have been included in the operating budget for their respective departments. The following table details the make-up of these costs.

| <u>Category</u> | <u>Personnel</u> | <u>Contractual</u> | <u>Supplies</u> | <u>Utilities</u> | <u>Insurance</u> | <u>Total</u> |
|------------------------------|------------------|--------------------|------------------|------------------|------------------|-------------------|
| Improvement Districts | - | - | - | - | - | \$ - |
| Streets | - | 70,000 | - | 8,000 | - | \$ 78,000 |
| Traffic Control | - | - | - | - | - | \$ - |
| Redevelopment | - | 10,000 | - | 3,000 | - | \$ 13,000 |
| Municipal Facilities | - | - | 1,000 | 1,000 | - | \$ 2,000 |
| Water | - | 10,250 | 12,250 | 52,500 | 1,000 | \$ 76,000 |
| Wastewater | - | 5,000 | 2,000 | - | - | \$ 7,000 |
| Storm Water | - | - | - | - | - | \$ - |
| Parks and Recreation | - | - | - | - | - | \$ - |
| Operating Costs | \$ - | \$ 95,250 | \$ 15,250 | \$ 64,500 | \$ 1,000 | \$ 176,000 |

For FY 2011, there is no anticipated revenue for projects which are currently under construction.

| <u>Category</u> | <u>2010-11</u> | <u>2011-12</u> | <u>2012-13</u> | <u>2013-14</u> | <u>2014-15</u> | <u>Total</u> |
|------------------------------|----------------|----------------|----------------|----------------|----------------|--------------|
| Improvement Districts | - | - | - | - | - | \$ - |
| Streets | - | - | - | - | - | \$ - |
| Traffic Control | - | - | - | - | - | \$ - |
| Redevelopment | - | - | - | - | - | \$ - |
| Municipal Facilities | - | - | - | - | - | \$ - |
| Water | - | - | - | - | - | \$ - |
| Wastewater | - | - | - | - | - | \$ - |
| Storm Water | - | - | - | - | - | \$ - |
| Parks and Recreation | - | - | - | - | - | \$ - |
| Operating Revenue | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |

The following pages detail the Capital Improvement Projects for FY 2011 by category.



Capital Improvement Detail

Improvement Districts

Improvement Districts

Allowance of \$50,059,590 for potential expenditures for new improvement districts. Since Arizona Statutes do not permit increasing the budget once adopted, Gilbert adopts an amount for potential improvement districts so the process is not slowed by budget constraints.

| | | | |
|-----------------------------|--------------|--|--|
| 2010-11 Expenditures | \$50,059,590 | Annual Maintenance | |
| 2010-11 Funding | | No maintenance costs associated with this project. | |
| Special Assessment Bonds | \$50,059,590 | | |
| Total Project Cost | \$50,059,590 | | |

Streets

Williams Field – Gilbert to Eastern Canal

Complete Williams Field improvements from Gilbert to the Eastern Canal to major arterial standards, including six lanes with a raised landscape median, bike lanes, sidewalks and street lights. The bridge over the Eastern Canal will be widened.

| | | | |
|--------------------------------|-------------|---------------------------|----------|
| 2010-11 Expenditures | \$2,991,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$50,000 |
| None | \$0 | Utilities | \$5,000 |
| Total Project Cost | \$3,325,000 | | |

Greenfield Road – Pecos to Germann

Widen Greenfield from Pecos to Germann to a minor arterial standard, which includes four lanes and a striped two way left turn median, bike lanes, sidewalk, and street lights. Project also includes Greenfield from Germann to the north entrance into the Gilbert Youth Soccer Complex, and a 16-inch waterline in Germann from 156th Street to 164th Street.

| | | | |
|--------------------------------|--------------|---------------------------|----------|
| 2010-11 Expenditures | \$9,491,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$50,000 |
| Water Fund | \$612,000 | Utilities | \$5,000 |
| Wastewater Fund | \$97,000 | | |
| Total Project Cost | \$12,212,000 | | |

Higley and Williams Field Improvements

Improvements on Higley from Williams Field north to the Union Pacific Railroad (UPRR) and south of Williams Field for 660 feet (west half). Also includes improvements on Williams Field from 1,300 feet west of Higley to the UPRR. Improvements will be to the major arterial standard and will include six lanes with a raised landscaped median, bike lanes, street lights and sidewalks.

| | | | |
|--------------------------------|--------------|---------------------------|----------|
| 2010-11 Expenditures | \$16,200,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$45,000 |
| Wastewater Fund | \$270,000 | Utilities | \$5,000 |
| Total Project Cost | \$26,004,000 | | |

Chandler Heights Road – Val Vista to Greenfield

Complete roadway to full width improvements for a minor arterial from Val Vista to Rockwell. Improvements include a four lane section with paved two way left turn lane median, landscaping, bike lanes, sidewalks and street lights. Includes widening the bridge over the EMF and replacement of the RWCD crossing. Also includes one mile of 16-inch waterline and ¾ mile of 8-inch sewer between Val Vista and Greenfield.

| | | | |
|--------------------------------|--------------|---------------------------|----------|
| 2010-11 Expenditures | \$5,565,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$75,000 |
| None | \$0 | Utilities | \$8,000 |
| Total Project Cost | \$20,690,000 | | |



Capital Improvement Detail

Queen Creek Road – Val Vista to East Maricopa Floodway

Design and construction of improvements to Queen Creek from Val Vista Drive to the RWCD Canal and East Maricopa Floodway (EMF). Improvements are to minor arterial standards including 4 lanes, striped two way left turn median lane, bike lanes, sidewalks and street lights. Includes deck replacement and widening of the EMF bridge and replacement of the RWCD crossing.

| | | | |
|--------------------------------|---------------------|---------------------------|----------|
| 2010-11 Expenditures | \$9,639,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$59,000 |
| Water Fund | \$95,000 | Utilities | \$6,000 |
| MAG RTP Arterial Fund | \$943,000 | | |
| Total Project Cost | \$16,057,000 | | |

Power and Pecos – UPRR Crossing

Construction of street and railroad crossing improvements at the intersection of Power, Pecos and the Union Pacific Railroad (UPRR) railroad. Improvements will widen this intersection to major arterial roadway standards including six lanes, raised landscaped median, bike lanes, sidewalk and street lights. Includes a traffic signal at Power and Pecos.

| | | | |
|--------------------------------|--------------------|---------------------------|---------|
| 2010-11 Expenditures | \$105,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$7,000 |
| None | \$0 | Utilities | \$1,000 |
| Total Project Cost | \$7,574,000 | | |

Cooper and Guadalupe Intersection

Improvements being made to reduce congestion include widening to accommodate dual left-turn lanes in all four directions, additional through and right turn lanes, and related drainage improvements.

| | | | |
|--------------------------------|--------------------|---------------------------|----------|
| 2010-11 Expenditures | \$1,600,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$13,000 |
| None | \$0 | Utilities | \$1,000 |
| Total Project Cost | \$7,005,000 | | |

Williams Field Road – UPRR to Power

Complete Williams Field Road improvements from Union Pacific Railroad (UPRR) to Power, and Recker Road improvements from Vest Road to the UPRR, to major arterial standards; including six lanes with a raised landscaped median, bike lanes, landscaping, street lights and sidewalks.

| | | | |
|--------------------------------|---------------------|---------------------------|----------|
| 2010-11 Expenditures | \$17,660,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$81,000 |
| None | \$0 | Utilities | \$8,000 |
| Total Project Cost | \$45,160,000 | | |

Higley Road – Riggs to Hunt Highway

Complete Higley Road improvements from ¼ mile south of Riggs Road to South of Stacey Road. Higley is a six lane major arterial with a raised landscaped median, bike lanes, sidewalks, landscaping and streetlights, transitioning to the existing two lane roadway on Hunt Highway.

| | | | |
|--------------------------------|--------------------|---------------------------|----------|
| 2010-11 Expenditures | \$1,177,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$40,000 |
| None | \$0 | Utilities | \$4,000 |
| Total Project Cost | \$9,478,000 | | |



Capital Improvement Detail

Riggs Road – Val Vista to Recker

Complete Riggs Road improvements from Val Vista to Recker to major arterial standards consisting of six lanes, raised landscaped median, bike lanes, sidewalks, and streetlights.

| | | | |
|--------------------------------|---------------------|---------------------------|-----------|
| 2010-11 Expenditures | \$8,942,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$100,000 |
| Water Fund | \$400,000 | Utilities | \$10,000 |
| Wastewater Fund | \$140,000 | | |
| Total Project Cost | \$19,744,000 | | |

Greenfield Road – Queen Creek to Chandler Heights

Complete Greenfield improvements from Queen Creek to Chandler Heights to minor arterial standards with four traffic lanes and a striped two way left turn median lane, bike lanes, landscaping, sidewalk and street lights. From Lonesome Lane to Chandler Heights, the improvements are on a new alignment slightly west of the existing road.

| | | | |
|--------------------------------|---------------------|---------------------------|----------|
| 2010-11 Expenditures | \$3,552,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$60,000 |
| None | \$0 | Utilities | \$6,000 |
| Total Project Cost | \$12,727,000 | | |

Power Road – Santan Freeway to Pecos

Complete Power Road improvements from the Santan Freeway to Pecos to major arterial standards with six lanes with a raised landscaped median, bike lanes, sidewalks, streetlights.

| | | | |
|--------------------------------|---------------------|---------------------------|-----------|
| 2010-11 Expenditures | \$9,493,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$175,000 |
| Maricopa County | \$2,354,000 | Utilities | \$15,000 |
| MAG RTP Arterial Fund | \$1,232,000 | | |
| City of Mesa | \$2,579,000 | | |
| Water Fund | \$450,000 | | |
| Total Project Cost | \$22,895,000 | | |

Bus Stop Passenger Improvements

Improvements to existing bus stops and construction of new bus stops at various locations throughout Gilbert.

| | | | |
|--------------------------------|--------------------|---------------------------|---------|
| 2010-11 Expenditures | \$1,029,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$5,000 |
| None | \$0 | | |
| Total Project Cost | \$1,400,000 | | |

PM10 Paving

This project consists of paving various unpaved streets within Gilbert for compliance with air quality requirements. The streets included in this project are to be identified by the Public Works Department.

| | | | |
|-----------------------------|--------------------|---|--|
| 2010-11 Expenditures | \$331,000 | Annual Maintenance | |
| 2010-11 Funding: | | Maintenance costs included in Streets operating budget. | |
| Federal Grant | \$163,000 | | |
| Street Fund | \$168,000 | | |
| Total Project Cost | \$1,296,000 | | |



Capital Improvement Detail

Val Vista Drive – Germann to Queen Creek

Design and construction of approximately one mile of Val Vista Drive from Germann to Queen Creek to major arterial standards, with six lanes, raised landscaped median, bike lanes, curb and gutter, and street lights.

| | | | |
|--------------------------------|-------------|---------------------------|----------|
| 2010-11 Expenditures | \$45,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$63,000 |
| None | \$0 | Utilities | \$7,000 |
| Total Project Cost | \$9,553,000 | | |

Higley Road – Pecos to Frye

Complete roadway adjacent to existing county island residential area to full width major arterial standards on the west side of Higley Road. Improvements include three lanes, bike lane, raised median, landscaping, sidewalk and street lights.

| | | | |
|--------------------------------|-------------|---------------------------|----------|
| 2010-11 Expenditures | \$720,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$25,000 |
| None | \$0 | Utilities | \$3,000 |
| Total Project Cost | \$1,800,000 | | |

Mesquite Sidewalk Improvements

Install sidewalk at locations where it is missing along Mesquite Street leading to Mesquite Junior High School.

| | | | |
|--------------------------------|-----------|---------------------------|---------|
| 2010-11 Expenditures | \$235,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$1,000 |
| Street Fund | \$21,000 | | |
| Total Project Cost | \$265,000 | | |

Higley and Baseline Intersection

Complete the south and east legs of the Higley and Baseline intersection to full improvements for major arterial roadways. Improvements include six lane sections with raised, landscaped median, bike lanes, sidewalks and street lights.

| | | | |
|-----------------------------|-------------|---------------------------|----------|
| 2010-11 Expenditures | \$3,469,080 | Annual Maintenance | |
| 2010-11 Funding: | | Contractual Services | \$60,000 |
| City of Mesa | \$912,000 | Utilities | \$6,000 |
| Water Fund | \$81,000 | | |
| Wastewater Fund | \$135,000 | | |
| Total Project Cost | \$3,570,000 | | |

Traffic Control

Greenfield and Chandler Heights

Design and installation of a major arterial traffic signal at the intersection of Greenfield and Chandler Heights.

| | | | |
|--------------------------------|-----------|---------------------------|---------|
| 2010-11 Expenditures | \$239,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Supplies | \$2,000 |
| Signal SDF | \$239,000 | Utilities | \$2,000 |
| Total Project Cost | \$322,000 | | |

Recker and Williams Field

Design and installation of a major arterial traffic signal at the intersection of Recker and Williams Field.

| | | | |
|--------------------------------|-----------|---------------------------|---------|
| 2010-11 Expenditures | \$254,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Supplies | \$2,000 |
| Signal SDF | \$254,000 | Utilities | \$2,000 |
| Total Project Cost | \$310,000 | | |



Capital Improvement Detail

Gilbert – Mesa Center to Center Communication

Design and install conduit and fiber optic cable between the Town of Gilbert Traffic Operations Center and the City of Mesa Traffic Management Center to provide inter-city communication and signal coordination.

| | | | |
|--------------------------------|------------------|---------------------------|---------|
| 2010-11 Expenditures | \$471,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$3,000 |
| Federal Grant | \$401,000 | | |
| City of Mesa | \$28,000 | | |
| Street Fund | \$42,000 | | |
| Total Project Cost | \$471,000 | | |

Greenfield and Germann

Design and installation of a major arterial traffic signal at the intersection of Greenfield and Germann.

| | | | |
|--------------------------------|------------------|---------------------------|---------|
| 2010-11 Expenditures | \$327,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Supplies | \$2,000 |
| Signal SDF | \$327,000 | Utilities | \$2,000 |
| Total Project Cost | \$328,000 | | |

Town-Wide Traffic Signal Timing Study

This project allows for collection of field data, development and implementation of a Synchro model and development and implementation of signalized intersection timing plans.

| | | | |
|--------------------------------|------------------|---|--|
| 2010-11 Expenditures | \$279,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this project | |
| Federal Grant | \$500,000 | | |
| Total Project Cost | \$531,000 | | |

Redevelopment

Vaughn Avenue Parking Structure

Design and construction of a structured parking facility located near Vaughn and Ash on the north side of Vaughn in support of the restaurant and entertainment uses developing in the Heritage District. Garage is planned for 350 spaces in a 3-story structure with restroom facilities and surrounding surface parking.

| | | | |
|--------------------------------|--------------------|---------------------------|----------|
| 2010-11 Expenditures | \$7,340,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$50,000 |
| Developer Contribution | \$349,000 | | |
| Total Project Cost | \$7,940,000 | | |

Veterans Park

Conversion of Poco Verde Park at Gilbert Road and Park Avenue to Veterans Memorial Park. Includes parking, hardscape and landscaping in association with an American Legion facility.

| | | | |
|--------------------------------|--------------------|---------------------------|----------|
| 2010-11 Expenditures | \$896,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$10,000 |
| None | \$0 | Utilities | \$3,000 |
| Total Project Cost | \$1,081,000 | | |



Capital Improvement Detail

Municipal Facilities

Fire Station Emergency Signals

Construction of traffic control signals at Fire Station #10. A station merits installation of a signal when traffic volume or speed increases and prohibits safe entry by emergency vehicles onto the arterial roadway.

| | | | |
|--------------------------------|-----------|---------------------------|---------|
| 2010-11 Expenditures | \$218,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Supplies | \$1,000 |
| Fire SDF | \$218,000 | Utilities | \$1,000 |
| Total Project Cost | \$218,000 | | |

Fire Station 10

Construction of a new 10,500 square foot, four bay fire station on a three acre site near McQueen and Guadalupe Roads. Land for the site was acquired in 2002 at the east end of the Fiesta Tech Commerce Park.

| | | | |
|--------------------------------|-------------|---------------------------|-------------|
| 2010-11 Expenditures | \$3,438,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Personnel | \$1,078,000 |
| Federal Grant | \$2,977,000 | Contractual Services | \$15,000 |
| Fire SDF | \$461,000 | Supplies | \$140,000 |
| Total Project Cost | \$5,808,000 | Utilities | \$22,000 |
| | | Insurance | \$8,000 |

Prosecutor's Office Software Replacement

Replace outdated and no longer supported application software used to manage case information by the Prosecutor's Office with new and more functional application software.

| | | | |
|--------------------------------|-----------|--|--|
| 2010-11 Expenditures | \$190,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Maintenance costs included in Prosecutor's operating budget. | |
| General Fund | \$190,000 | | |
| Total Project Cost | \$190,000 | | |

Fire Hydrant Installations

Installation of fire hydrants and minor water system improvements to subdivisions currently served by Gilbert's water distribution system and annexing into Gilbert.

| | | | |
|--------------------------------|-------------|--|--|
| 2010-11 Expenditures | \$310,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this project. | |
| General Fund | \$310,000 | | |
| Total Project Cost | \$3,254,000 | | |

Fire Station 7 – Warner Road

Fire Station 7 is currently located at Cooper and the Western Canal. This location has been found to be inadequate to provide four minute response times to the southwest portion of the response area. A new two story , three bay fire station located near the Cooper and Warner Roads intersection will provide better coverage and assure a more timely response to this area. Budget for FY2010-11 allows for the purchase of land for the new station.

| | | | |
|--------------------------------|-------------|---------------------------|----------|
| 2010-11 Expenditures | \$600,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$1,000 |
| General Fund | \$600,000 | Utilities | \$14,000 |
| Total Project Cost | \$5,530,000 | Insurance | \$2,000 |



Capital Improvement Detail

Topaz Radios

An intergovernmental agreement between the City of Mesa, Town of Gilbert, Apache Junction Fire District, City of Apache Junction, and the Town of Queen Creek for a regional wireless cooperative communication system.

| | | | |
|--------------------------------|------------------|--|--|
| 2010-11 Expenditures | \$556,140 | Annual Maintenance | |
| 2010-11 Funding Sources | | Maintenance costs are included in the respective | |
| General Fund | \$542,820 | departmental budgets. | |
| Utility Fund | \$13,320 | | |
| Total Project Cost | \$556,140 | | |

Water

Direct System Well

Drilling of three 2.0 MGD direct system wells. Wells will be located in the system where required by demand. Includes equipping of one well and 2,800 feet of 16" water line to connect well to the distribution system.

| | | | |
|--------------------------------|--------------------|---------------------------|----------|
| 2010-11 Expenditures | \$30,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$3,250 |
| None | \$0 | Supplies | \$12,250 |
| Total Project Cost | \$4,085,000 | Utilities | \$52,500 |
| | | Insurance | \$1,000 |

CAP Pipeline

Design and construction of 13 miles of 48" pipeline from the CAP Canal to the Santan Vista Water Treatment Plant along the Queen Creek Road and Ocotillo Road alignments.

| | | | |
|--------------------------------|---------------------|---------------------------|---------|
| 2010-11 Expenditures | \$780,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$7,000 |
| City of Chandler | \$390,000 | | |
| WRMPC-2007 Bonds | \$390,000 | | |
| Total Project Cost | \$41,946,000 | | |

Water Rights

Acquisition of water rights (lease) for 20,000 acre-feet of surface water.

| | | | |
|--------------------------------|---------------------|--|--|
| 2010-11 Expenditures | \$16,359,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this project. | |
| Water Resource SDF | \$16,359,000 | | |
| Total Project Cost | \$70,000,000 | | |

Well, Reservoir and Pump Station – Ray and Recker

Design and construct a 2.0 MGD well, 2 million gallon in ground reservoir, and pump station. The purchase of an existing irrigation well at Recker and Warner, funded directly through Water SDFs, was completed in prior years.

| | | | |
|--------------------------------|---------------------|---------------------------|----------|
| 2010-11 Expenditures | \$3,072,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$13,000 |
| None | \$0 | Supplies | \$15,000 |
| Total Project Cost | \$13,595,000 | Utilities | \$40,000 |



Capital Improvement Detail

Zone 2 to Zone 4 Interconnect

Installation of valves and piping to tie back-feed into Turner Ranch Reservoir into Zone 2 of the water distribution system. This will allow Zone 4 to utilize CAP water which is off-project.

| | | | |
|--------------------------------|------------------|---------------------------|---------|
| 2010-11 Expenditures | \$738,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$1,000 |
| Water SDF | \$738,000 | | |
| Total Project Cost | \$738,000 | | |

Direct System Well

Design and construction of one 2.0 MGD direct system well. Well will be located in the system where required by demand. The preferred location is in the southwest portion of Gilbert. FY11 funding is for land only.

| | | | |
|--------------------------------|--------------------|---|--|
| 2010-11 Expenditures | \$263,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this phase of the project. | |
| Water SDF | \$263,000 | | |
| Total Project Cost | \$5,551,000 | | |

Williams Field Road Water Main – Greenfield to Higley

Design and construction of a 16" water main in Williams Field Road from the 20" main crossing beneath the Santan Freeway at Greenfield to a 30" main in Higley and from Higley to the western edge of the Union Pacific Railroad to connect to the water main.

| | | | |
|--------------------------------|--------------------|---------------------------|---------|
| 2010-11 Expenditures | \$967,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$1,000 |
| None | \$0 | | |
| Total Project Cost | \$1,092,000 | | |

Western Canal Water Main –Cooper to McQueen

Design and construction of a 20" water main along the Western Canal from a stub out on the west side of Cooper to a main in McQueen.

| | | | |
|--------------------------------|--------------------|---------------------------|---------|
| 2010-11 Expenditures | \$2,012,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$1,000 |
| None | \$0 | | |
| Total Project Cost | \$2,358,000 | | |

Hobson 12" Waterline Replacement

Replace approximately 3,200 linear feet of 12-inch waterline on Hobson Street between Baseline Road and the east boundary of the East Valley Commerce Center, which is just east of Monde and 800 linear feet of 12-inch waterline in Baseline Road east of Hobson Street. This section of waterline experiences a higher than normal rate of breaks.

| | | | |
|--------------------------------|------------------|--|--|
| 2010-11 Expenditures | \$727,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Maintenance costs included in Water Fund operating budget. | |
| Water Fund | \$727,000 | | |
| Total Project Cost | \$855,000 | | |

Direct System Well

Design and construction of one 2.0 MGD direct system well. Well will be located in the system where required by demand. Funding for FY11 is for land purchase only.

| | | | |
|--------------------------------|--------------------|--|--|
| 2010-11 Expenditures | \$265,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this project. | |
| Water SDF | \$265,000 | | |
| Total Project Cost | \$5,551,000 | | |



Capital Improvement Detail

Sonora Town Water and Wastewater Improvements

Project will replace aging water infrastructure and install an 8" sanitary sewer in the Sonora Town development located at the southwest corner of Warner and Gilbert Roads.

| | | | |
|--------------------------------|------------------|---------------------------|---------|
| 2010-11 Expenditures | \$490,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$1,000 |
| CDBG | \$490,000 | | |
| Total Project Cost | \$585,000 | | |

Well 18 Acquisition

Existing Well 18 is owned by Salt River Project and is in the City of Mesa's service area. This project allows the acquisition of the well from Salt River Project and annexing the site from the City of Mesa.

| | | | |
|--------------------------------|------------------|--|--|
| 2010-11 Expenditures | \$270,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this project. | |
| Water Fund | \$270,000 | | |
| Total Project Cost | \$270,000 | | |

Wastewater

Reclaimed Water Valve Stations

Design and construction of two pressure reducing valve stations to establish two pressure zones in the reclaimed water system.

| | | | |
|--------------------------------|--------------------|---------------------------|---------|
| 2010-11 Expenditures | \$810,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$2,000 |
| Wastewater SDF | \$810,000 | Supplies | \$1,000 |
| Total Project Cost | \$8,458,000 | | |

Greenfield 12" Reclaimed Water Main

Install a 12" reclaimed water main in Greenfield from Ocotillo to Chandler Heights.

| | | | |
|--------------------------------|------------------|---------------------------|---------|
| 2010-11 Expenditures | \$65,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$5,000 |
| Wastewater SDF | \$65,000 | Supplies | \$2,000 |
| Total Project Cost | \$865,000 | | |

Candlewood Lift Station and Force Main

Replacement of the Candlewood Lift Station to accommodate future flows per the Water Resources Master Plan. Phase 1 includes pre-design study, site acquisition, and replacement pumps at the existing lift station.

| | | | |
|--------------------------------|--------------------|--|--|
| 2010-11 Expenditures | \$92,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No additional maintenance costs associated with this phase of the project. | |
| Wastewater SDF | \$92,000 | | |
| Total Project Cost | \$6,170,000 | | |

East Maricopa Floodway Manhole Replacement

Remove a manhole connected to a 33-inch sewer line from the bottom of the East Maricopa Floodway channel and replace it with two manholes, one on each bank outside the floodway.

| | | | |
|--------------------------------|------------------|---|--|
| 2010-11 Expenditures | \$275,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Maintenance costs included in Wastewater Fund operating budget. | |
| Wastewater Fund | \$275,000 | | |
| Total Project Cost | \$350,000 | | |



Capital Improvement Detail

Parks and Recreation

Field Lighting Project

Provide lighting of fields for selected Gilbert, Higley and Chandler schools. This project is designed to provide additional lighted playing fields for the team sports through joint utilization efforts.

| | | | |
|--------------------------------|-------------|--|--|
| 2010-11 Expenditures | \$820,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Maintenance costs associated with this project are | |
| None | \$0 | the responsibility of respective school district. | |
| Total Project Cost | \$1,922,000 | | |

Santan Vista Trail Phase I

Multi-modal Canal trail improvements along the Eastern Canal from Baseline south to Germann. Phase I includes improvements from Baseline to Warner to include landscaping, irrigation, concrete pathway, rest areas, lighting, interpretive kiosks and signage.

| | | | |
|--------------------------------|-------------|---------------------------|---------|
| 2010-11 Expenditures | \$4,739,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | Contractual Services | \$5,000 |
| Federal Grant | \$1,661,000 | Utilities | \$1,000 |
| Parks SDF | \$3,078,000 | Insurance | \$3,000 |
| Total Project Cost | \$5,124,000 | | |

Hetchler Park

Development of the 55 acres surrounding the Greenfield Water Reclamation Plant and South Area Service Center. Improvements to Queen Creek Road are budgeted in FY11. Project is anticipated to be completed in FY15.

| | | | |
|--------------------------------|--------------|--|--|
| 2010-11 Expenditures | \$880,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this phase of | |
| Park SDF | \$880,000 | the project. | |
| Total Project Cost | \$19,294,000 | | |

Southwest Activity Center/Field Complex

Design and construction of an activity center similar to the McQueen Park facility. Improvements to Chandler Heights are budgeted in FY11. Project is anticipated to be completed by build-out in FY27.

| | | | |
|--------------------------------|--------------|--|--|
| 2010-11 Expenditures | \$577,000 | Annual Maintenance | |
| 2010-11 Funding Sources | | No maintenance costs associated with this phase of | |
| Park SDF | \$577,000 | the project. | |
| Total Project Cost | \$50,020,000 | | |



Capital Improvements

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| CIP Management | 0.00 | 0.00 | 0.00 | 0.00 | 4.40 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 4.40 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| CIP Management | - | - | - | - | 808,800 |
| Improvement District Reserve | 512,321 | 1,972,580 | 107,213,040 | 7,311,260 | 50,059,590 |
| Streets CIP | 15,071,735 | 51,686,658 | 147,568,000 | 65,671,000 | 92,244,080 |
| Traffic CIP | 4,322,737 | 2,406,487 | 1,003,000 | 888,000 | 1,570,000 |
| Redevelopment CIP | 2,342,278 | 2,308,685 | 10,400,000 | 2,128,000 | 8,236,000 |
| Municipal Facilities CIP | 26,600,125 | 3,662,061 | 1,052,700 | 261,000 | 5,312,140 |
| Water CIP | 126,817,722 | 56,752,968 | 36,059,000 | 14,499,980 | 25,973,000 |
| Wastewater CIP | 12,908,344 | (1,384,440) | 10,439,000 | 8,730,100 | 1,242,000 |
| Storm Water CIP | 182,139 | 718 | 83,000 | 103,000 | - |
| Parks and Recreation CIP | 29,058,238 | 67,628,300 | 6,389,000 | 1,923,000 | 7,016,000 |
| Total Expenses | \$217,815,638 | \$185,034,017 | \$ 320,206,740 | \$101,515,340 | \$ 192,461,610 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | 381,330 |
| Supplies & Contractual | 266,309 | 828,349 | 231,040 | 452,260 | 761,150 |
| Capital Outlay | 216,838,690 | 187,874,709 | 318,609,130 | 101,063,080 | 190,513,730 |
| Transfers Out | 710,640 | (3,669,041) | 1,366,570 | - | 805,400 |
| Total Expenses | \$217,815,638 | \$185,034,017 | \$ 320,206,740 | \$101,515,340 | \$ 192,461,610 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 208,533,478 | 338,724,122 | 152,160,700 | 37,290,120 | 109,226,690 |
| Total Expenses | 217,815,638 | 185,034,017 | 320,206,740 | 101,515,340 | 192,461,610 |
| Net Operating Result | \$ (9,282,160) | \$153,690,105 | \$(168,046,040) | \$(64,225,220) | \$(83,234,920) |



Debt Service

Debt Service Summary

Debt Service Detail

Debt Service Financial

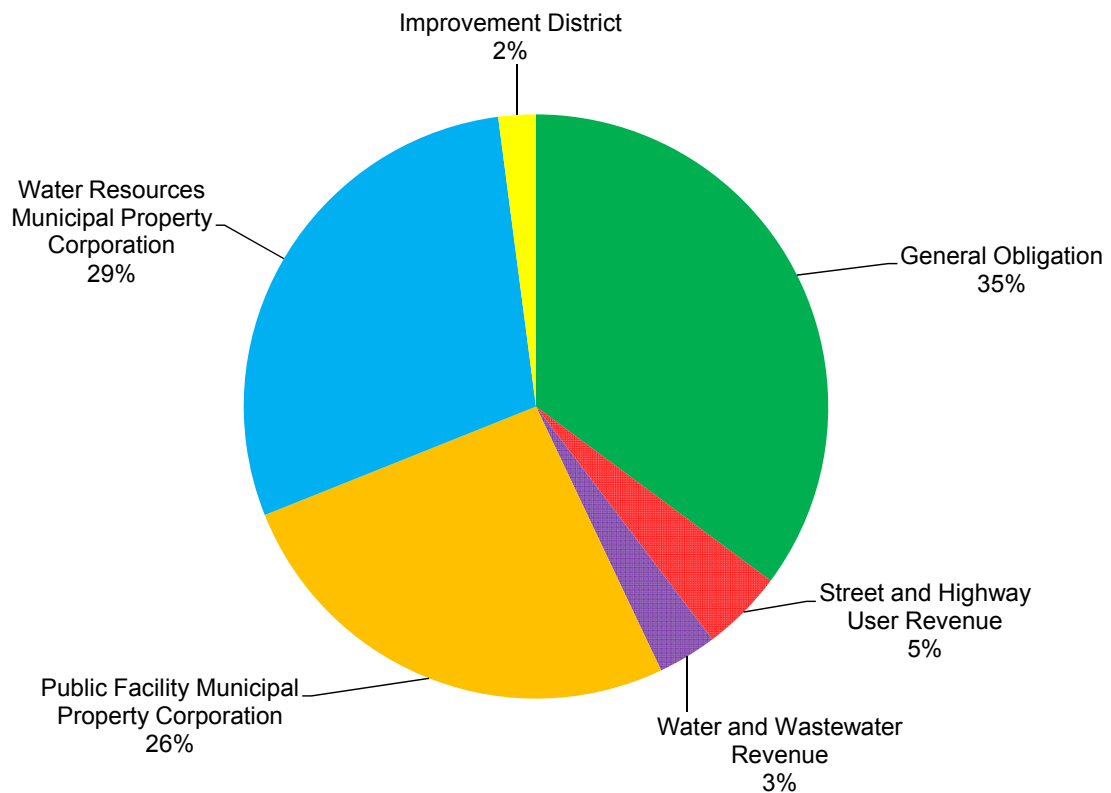


Debt Service

Gilbert issues debt to finance capital project construction. This section of the budget document provides the reader with summary information regarding the type of debt issued, the amount of debt outstanding, the legal limit for general obligation debt, the purpose for that debt, and future debt payment requirements.

The following table indicates what percentage each type of bond represents of the total outstanding debt for Gilbert as of July 1, 2010.

| TYPE OF DEBT | PRINCIPAL AMOUNT OUTSTANDING |
|--|------------------------------------|
| General Obligation | \$ 195,320,000 |
| Street and Highway User Revenue | 25,150,000 |
| Water and Wastewater Revenue | 18,150,000 |
| Public Facility Municipal Property Corporation | 144,335,000 |
| Water Resources Municipal Property Corporation | 161,045,000 |
| Improvement District | 11,505,000 |
| Total Bonds Outstanding | \$ 555,505,000 |

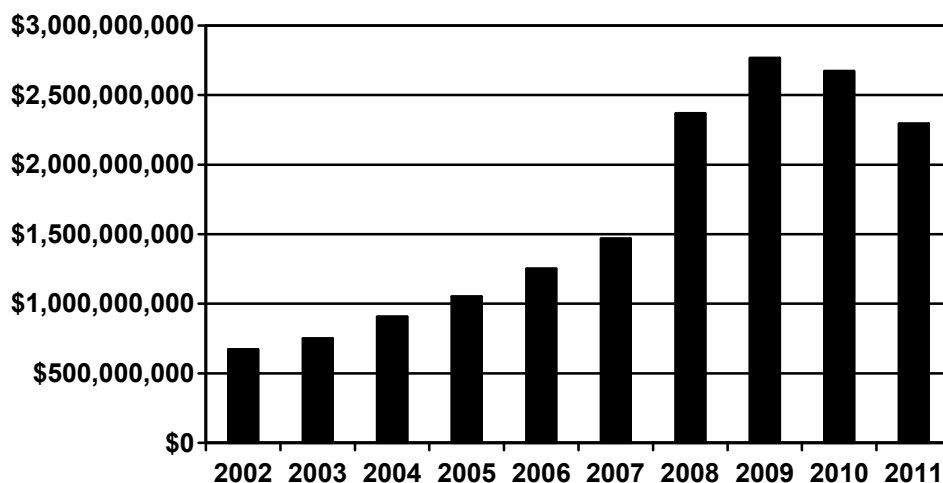


Description of Bond Types

General Obligation (G.O.) Bonds are backed by the full faith and credit of the issuing municipality. The bonds are secured by the property tax of the Town and are limited in size only to the amount of bond capacity based on the Town's secondary assessed valuation as determined by the Maricopa County Assessor. The following table illustrates the increase in secondary assessed valuation over the past ten years and the amount of property tax received to repay debt.

| Year | Secondary Assessed Valuation | Percent Change | Property Tax |
|--|------------------------------|----------------|--------------|
| 2000/2001 | 593,732,571 | 22.5% | 7,421,657 |
| Council decreases property tax rate from \$1.25 to \$1.20/\$100 | | | |
| 2001/2002 | 670,664,757 | 13.0% | 8,047,977 |
| Council decreases property tax rate from \$1.20 to \$1.15/\$100 | | | |
| 2002/2003 | 749,581,043 | 11.8% | 8,620,180 |
| 2003/2004 | 906,389,287 | 20.9% | 10,423,000 |
| 2004/2005 | 1,052,321,817 | 16.1% | 12,101,700 |
| 2005/2006 | 1,251,766,000 | 19.0% | 14,395,300 |
| 2006/2007 | 1,466,841,566 | 17.2% | 16,868,678 |
| 2007/2008 | 2,370,221,717 | 61.6% | 27,257,550 |
| 2008/2009 | 2,768,391,194 | 16.8% | 31,836,500 |
| 2009/2010 | 2,672,949,852 | -3.4% | 30,739,000 |
| 2010/2011 | 2,297,228,317 | -14.1% | 26,418,130 |

The average annual valuation growth of 16.5% in the community combined with solid debt planning has allowed the Town to keep the same property tax rate for 17 years prior to FY 2002 and to decrease the rate to \$1.15 per \$100 in secondary assessed valuation for FY 2003. Debt planning for the next five years is predicated on maintaining the \$1.15 rate. The 14.1% decrease in FY 2011 is reflective of property value declines due to economic conditions relative to the real estate market.

Secondary Assessed Value



Debt Service

The Arizona Constitution and State Statute limits Gilbert's bonded debt capacity to certain percentages of Gilbert's secondary assessed valuation by the type of project to be constructed.

There is a limit of 20% of secondary assessed valuation for projects involving streets, water, sewer, artificial lighting, parks, open space and recreational facility improvements.

There is a limit of 6% of secondary assessed valuation for any other general-purpose project.

Voter authorization is required before General Obligation Bonds can be issued. In 2001 a Citizens Bond Committee recommended the Council forward to the voters a bond authorization election in the amount of \$57,481,000. The Council approved this action and the bond authorization election was successful. In May, 2003 the voters approved general obligation bonds in the amount of \$80,000,000 to pay for street construction and in March, 2006 voters approved \$75,000,000 for street improvements and \$10,000,000 for parks and recreation facilities. In November, 2007 voters approved \$174,000,000 for street improvements. The following table outlines the remaining authorization for each voter approved election.

| <u>Election Date</u> | <u>Authorized</u> | <u>Issued</u> | <u>Remaining 20%</u> |
|----------------------|-------------------|----------------|----------------------|
| November, 2001 | \$ 57,481,000 | \$ 45,722,000 | \$ 11,759,000 |
| May, 2003 | \$ 80,000,000 | \$ 80,000,000 | \$ - |
| March, 2006 | \$ 85,000,000 | \$ 85,000,000 | \$ - |
| November, 2007 | \$ 174,000,000 | \$ 102,990,000 | \$ 71,010,000 |

The information below shows the legal bonding limit for General Obligation bonds as of July 1, 2010.

Debt Capacity with Bond Premiums Included

6% Limitation

| | |
|--------------------------------------|-----------------|
| FY 2011 Secondary Assessed Valuation | \$2,297,228,317 |
| Allowable 6% Debt | 137,833,699 |
| Less: 6% Debt Outstanding | 0 |
| Unused 6% Debt Capacity | \$137,833,699 |

20% Limitation

| | |
|--------------------------------------|-----------------|
| FY 2011 Secondary Assessed Valuation | \$2,297,228,317 |
| Allowable 20% Debt | 459,445,663 |
| Less: 20% Debt Outstanding | (195,320,000) |
| Unused 20% Debt Capacity | \$264,125,663 |

The following table provides the detail for the FY 2011 general obligation debt budget. Revenue is provided from the \$1.15/\$100 secondary property tax levy.

| <u>Issue Name</u> | <u>Debt Issued</u> | <u>Debt Outstanding</u> | <u>Tax Supported Debt Payments</u> |
|---------------------------------|----------------------|-------------------------|------------------------------------|
| 2002 – Series A | \$38,975,000 | \$8,250,000 | \$8,606,830 |
| 2005 – Series D | 15,695,000 | 0 | 0 |
| GO Refunding Series 2002 | 20,960,000 | 9,355,000 | 1,429,540 |
| 1998 – Refunding | 8,780,000 | 0 | 0 |
| GO Refunding Series 2005 | 14,115,000 | 13,715,000 | 1,654,450 |
| 2008 | 187,990,000 | 164,000,000 | 14,570,550 |
| Total General Obligation | \$286,515,000 | \$195,320,000 | \$26,261,370 |

The last General Obligation Bond Sale occurred in July 2008. That issue received a Moody's rating of Aa2, which was an upgrade from the previous Aa3 rating.

Street and Highway User Revenue Bonds are special revenue bonds issued specifically for the purpose of constructing street and highway projects. The bonds are secured by gas tax revenues collected by the State and distributed to municipalities throughout the State based on a formula of population and gas sales within the county of origin. These bonds are limited by the amount of HURF revenue received from the State. The annual total debt service must not exceed one-half of the annual HURF revenues received.

The following table illustrates the debt service as a percent of anticipated revenue. In FY 2012 the state shared revenue is anticipated to increase as a result of the 2010 Census.

| <i>Year</i> | <i>HURF Revenue</i> | <i>Debt Service</i> | <i>% coverage</i> |
|-------------|---------------------|---------------------|-------------------|
| FY 2011 | 10,448,320 | 3,314,810 | 33% |
| FY 2012 | 11,493,150 | 3,326,060 | 33% |
| FY 2013 | 11,702,120 | 3,331,060 | 29% |
| FY 2014 | 12,021,840 | 3,361,380 | 28% |
| FY 2015 | 12,351,150 | 3,387,000 | 27% |

Water and Wastewater Revenue Bonds are issued to finance construction of water and wastewater facilities. The debt is repaid through user fees. The voters must approve the bonds. The amount of debt issued is limited by the revenue source to repay the debt.

Water Resources and Public Facilities Municipal Property Corporation Bonds are issued by non-profit corporations created by Gilbert as a financing mechanism for the purpose of funding the construction or acquisition of capital improvement projects. The Municipal Property Corporation is governed by a board of directors consisting of citizens from the community appointed by the Council. These bonds may be issued without voter approval. Water Resources issues are split into two funds based on the revenue source for debt repayment. There is a debt fund for Water projects and a debt fund for Wastewater projects.

Improvement District Bonds are generally issued to pay debt used to finance construction in a designated area within Gilbert. The property owners must agree to be assessed for the repayment of the costs of constructing improvements that benefit the owner's property. Gilbert is ultimately responsible for the repayment of the debt if the property owner does not pay.

The Town currently has two Improvement District bond issues outstanding totaling \$11,505,000.



Debt Service

The following table indicates the principal amount of debt paid annually by type of debt.

| YR | General Obligation | Street and Highway | Water and Wastewater | MPC Public Facilities | MPC Water Resources | Improvement District |
|-------|----------------------|---------------------|----------------------|-----------------------|----------------------|----------------------|
| 10/11 | 15,160,000 | 2,275,000 | 1,355,000 | 9,030,000 | - | 90,000 |
| 11/12 | 16,825,000 | 2,400,000 | 1,385,000 | 9,335,000 | 3,550,000 | 400,000 |
| 12/13 | 13,660,000 | 2,525,000 | 1,430,000 | 9,680,000 | 3,700,000 | 435,000 |
| 13/14 | 14,365,000 | 2,650,000 | 1,500,000 | 10,085,000 | 3,875,000 | 470,000 |
| 14/15 | 12,595,000 | 2,775,000 | 1,585,000 | 7,560,000 | 4,075,000 | 475,000 |
| 15/16 | 17,465,000 | 2,900,000 | 1,660,000 | 8,030,000 | 4,275,000 | 500,000 |
| 16/17 | 13,200,000 | 3,050,000 | 1,745,000 | 9,040,000 | 4,500,000 | 540,000 |
| 17/18 | 14,000,000 | 3,200,000 | 1,380,000 | 10,580,000 | 4,750,000 | 575,000 |
| 18/19 | 14,250,000 | 3,375,000 | 1,435,000 | 12,210,000 | 21,660,000 | 590,000 |
| 19/20 | 14,800,000 | | 1,500,000 | 12,855,000 | 5,225,000 | 620,000 |
| 20/21 | 15,500,000 | | 1,550,000 | 11,925,000 | 5,500,000 | 665,000 |
| 21/22 | 16,500,000 | | 1,625,000 | 5,000,000 | 5,775,000 | 695,000 |
| 22/23 | 17,000,000 | | | 2,850,000 | 6,075,000 | 725,000 |
| 23/24 | | | | 5,075,000 | 6,350,000 | 765,000 |
| 24/25 | | | | 9,025,000 | 6,650,000 | 805,000 |
| 25/26 | | | | 657,500 | 7,000,000 | 875,000 |
| 26-32 | | | | 22,190,000 | 51,375,000 | 2,280,000 |
| | \$195,320,000 | \$25,150,000 | \$18,150,000 | \$161,045,000 | \$144,335,000 | \$11,505,000 |

The following table indicates the total interest payments per year by type of debt.

| YR | General Obligation | Street and Highway | Water and Wastewater | MPC Public Facilities | MPC Water Resources | Improvement District |
|-------|---------------------|--------------------|----------------------|-----------------------|---------------------|----------------------|
| 10/11 | 8,820,520 | 1,039,810 | 763,860 | 7,705,190 | 3,919,380 | 587,250 |
| 11/12 | 8,195,790 | 926,060 | 723,210 | 7,384,190 | 6,945,750 | 574,660 |
| 12/13 | 7,399,530 | 806,060 | 681,660 | 7,050,180 | 6,791,690 | 553,260 |
| 13/14 | 6,713,330 | 711,380 | 610,160 | 6,611,900 | 6,616,190 | 530,070 |
| 14/15 | 5,981,090 | 612,000 | 535,160 | 6,152,850 | 6,420,440 | 505,850 |
| 15/16 | 5,349,500 | 501,000 | 455,910 | 5,789,850 | 6,208,690 | 480,860 |
| 16/17 | 4,476,250 | 385,000 | 372,910 | 5,402,230 | 5,989,320 | 454,210 |
| 17/18 | 3,816,250 | 263,000 | 307,480 | 4,969,180 | 5,757,070 | 425,630 |
| 18/19 | 3,116,250 | 135,000 | 252,280 | 4,458,060 | 5,514,940 | 395,760 |
| 19/20 | 2,403,750 | | 194,880 | 3,863,060 | 4,442,380 | 364,740 |
| 20/21 | 1,663,750 | | 133,000 | 3,223,090 | 4,174,250 | 331,790 |
| 21/22 | 1,005,000 | | 69,060 | 2,679,580 | 3,892,380 | 296,920 |
| 22/23 | 510,000 | | | 2,429,580 | 3,611,310 | 260,510 |
| 23/24 | | | | 2,287,080 | 3,323,810 | 222,310 |
| 24/25 | | | | 2,033,330 | 3,015,060 | 182,050 |
| 25/26 | | | | 1,582,080 | 2,682,130 | 138,970 |
| 26-32 | | | | 1,836,450 | 7,992,330 | 164,090 |
| | \$59,451,010 | \$5,379,310 | \$5,099,570 | \$75,457,880 | \$87,297,120 | \$6,468,930 |

Information obtained from Wedbush Morgan Securities.



Debt Service

| PERSONNEL BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|------------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| No Personnel Allocation | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Personnel | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

| EXPENSES BY ACTIVITY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Improvement Districts | 2,122,856 | 400,281 | 235,570 | 235,570 | 678,450 |
| Debt Service | 36,918,081 | 34,798,440 | 33,461,680 | 33,461,680 | 29,577,380 |
| Public Facilities MPC | 18,736,616 | 84,983,942 | 24,314,130 | 17,048,130 | 26,374,800 |
| Water System MPC | 71,994,750 | 40,738,876 | 11,138,390 | 9,956,660 | 18,458,140 |
| Wastewater System MPC | 16,290,921 | 10,940,800 | 30,842,650 | 4,700,000 | 9,405,860 |
| Total Expenses | \$146,063,224 | \$171,862,339 | \$ 99,992,420 | \$ 65,402,040 | \$ 84,494,630 |

| EXPENSES BY CATEGORY | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Personnel | - | - | - | - | - |
| Supplies & Contractual | 66,315,611 | 70,377,204 | 91,241,420 | 65,077,040 | 72,189,630 |
| Capital Outlay | - | - | - | - | - |
| Transfers Out | 79,747,612 | 101,485,135 | 8,751,000 | 325,000 | 12,305,000 |
| Total Expenses | \$146,063,224 | \$171,862,339 | \$ 99,992,420 | \$ 65,402,040 | \$ 84,494,630 |

| OPERATING RESULTS | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Projected FY 2010 | Budget FY 2011 |
|-----------------------------|---------------------------|---------------------------|---------------------------|------------------------------|---------------------------|
| Total Revenues | 66,029,392 | 147,825,715 | 111,106,920 | 68,523,970 | 72,341,570 |
| Total Expenses | 146,063,224 | 171,862,339 | 99,992,420 | 65,402,040 | 84,494,630 |
| Net Operating Result | \$ (80,033,831) | \$ (24,036,624) | \$ 11,114,500 | \$ 3,121,930 | \$ (12,153,060) |

Appendix

Capital Outlay
Personnel Detail
Glossary/Acronyms



Capital Outlay

| <u>Department</u> | <u>Description</u> | <u>Amount</u> |
|------------------------------------|--|---------------------|
| GENERAL FUND | | |
| | | \$ - |
| | Total General Fund | \$ - |
| GENERAL REPLACEMENT FUND | | |
| 1226 | Police Patrol | \$ 45,490 |
| 1251 | Police Patrol | 52,000 |
| 1259 | Police Patrol | 52,000 |
| 1267 | Police Patrol | 52,000 |
| 1294 | Police Patrol | 45,490 |
| 1332 | Police Patrol | 40,800 |
| 1222 | Police Traffic | 42,000 |
| 1286 | Police Traffic | 42,000 |
| | Non-Departmental | \$ 2,901,000 |
| | Total General Replacement Fund | \$ 3,272,780 |
| STREET FUND | | |
| | Preventative Maintenance | \$ 2,602,360 |
| | Total Street Fund | \$ 2,602,360 |
| STREET REPLACEMENT FUND | | |
| | Non-Departmental | \$ 716,000 |
| | Total Street Replacement Fund | \$ 716,000 |
| WATER FUND | | |
| | | \$ - |
| | Total Water Fund | \$ - |
| WATER REPLACEMENT FUND | | |
| | Non-Departmental | \$ 2,823,000 |
| | Total Water Replacement Fund | \$ 2,823,000 |
| WASTEWATER FUND | | |
| | | \$ - |
| | Total Wastewater Fund | \$ - |
| WASTEWATER REPLACEMENT FUND | | |
| | Non-Departmental | \$ 2,979,000 |
| | Total Wastewater Replacement Fund | \$ 2,979,000 |
| SOLID WASTE - RESIDENTIAL | | |
| | | \$ - |
| | Total Solid Waste Residential | \$ - |



Capital Outlay

| <u>Department</u> | <u>Description</u> | <u>Amount</u> | |
|--|-------------------------|------------------------|----------------------|
| SOLID WASTE - RESIDENTIAL REPLACEMENT | | | |
| 0724 | Residential Collections | Sideload Truck | \$ 240,000 |
| 0725 | Residential Collections | Sideload Truck | 240,000 |
| 0731 | Residential Collections | Sideload Truck | 240,000 |
| 0760 | Residential Collections | Sideload Truck | 240,000 |
| 0667 | Recycling | Sideload Truck | 240,000 |
| 0730 | Recycling | Sideload Truck | 240,000 |
| 0732 | Recycling | Sideload Truck | 240,000 |
| 0733 | Recycling | Sideload Truck | 240,000 |
| | Non-Departmental | Capital Allowance | 976,000 |
| Total Solid Waste Residential Replacement | | | \$ 2,896,000 |
| SOLID WASTE - COMMERCIAL | | | |
| | | | \$ - |
| Total Solid Waste Commercial | | | \$ - |
| SOLID WASTE - COMMERCIAL REPLACEMENT | | | |
| 0407 | Commercial Collections | Front Loader - Convert | \$ 40,000 |
| 0086 | Commercial Collections | Front Loader | 240,000 |
| | Non-Departmental | Capital Allowance | 158,000 |
| Total Solid Waste Commercial Replacement | | | \$ 438,000 |
| FLEET | | | |
| | | | \$ - |
| Total Fleet | | | \$ - |
| FLEET REPLACEMENT | | | |
| | Non-Departmental | Capital Allowance | \$ 19,000 |
| Total Fleet Replacement | | | \$ 19,000 |
| SPECIAL REVENUE | | | |
| | Police Impound | Sedan | \$ 33,000 |
| Total Special Revenue | | | \$ 33,000 |
| COPY SERVICES | | | |
| | Non-Departmental | Capital Allowance | \$ 30,000 |
| Total Copy Services | | | \$ 30,000 |
| CAPITAL PROJECT CAPITAL OUTLAY | | | \$190,513,730 |
| TOTAL CAPITAL OUTLAY | | | \$206,322,870 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|------------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| GENERAL FUND | | | | | |
| MANAGEMENT AND POLICY | | | | | |
| Mayor and Council | | | | | |
| Mayor and Council Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Mayor and Council | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> |
| Town Manager: | | | | | |
| Manager | | | | | |
| Town Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Assistant Manager | 0.75 | 0.75 | 0.55 | 0.55 | 0.55 |
| Chief Technology Officer | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 2.00 |
| Total Manager | <u>3.75</u> | <u>3.75</u> | <u>3.55</u> | <u>3.55</u> | <u>3.55</u> |
| Neighborhood Services | | | | | |
| Assistant Manager | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Neighborhood Services Specialist | 2.00 | 2.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Total Neighborhood Services | <u>3.25</u> | <u>3.25</u> | <u>2.25</u> | <u>2.25</u> | <u>1.25</u> |
| Communication | | | | | |
| Assistant Manager | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Public Information Officer | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| AV Specialist | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Web Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Communication | <u>5.25</u> | <u>5.25</u> | <u>5.25</u> | <u>5.25</u> | <u>5.25</u> |
| Financial Planning | | | | | |
| Assistant Manager | 0.50 | 0.50 | 0.70 | 0.70 | 0.30 |
| Capital Project Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Inspector II | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Financial Management Coordinator | 1.00 | 1.00 | 1.00 | 0.00 | 0.00 |
| Budget Planning Analyst | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Administrative Assistant | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Total Financial Planning | <u>7.50</u> | <u>7.50</u> | <u>7.70</u> | <u>6.70</u> | <u>2.30</u> |
| Intergovernmental | | | | | |
| Assistant Manager | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Intergovernmental Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Management Assistant | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Intergovernmental | <u>3.25</u> | <u>3.25</u> | <u>3.25</u> | <u>3.25</u> | <u>3.25</u> |
| Total Town Manager | <u>23.00</u> | <u>23.00</u> | <u>22.00</u> | <u>21.00</u> | <u>15.60</u> |
| Town Clerk | | | | | |
| Town Clerk | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Deputy Town Clerk | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Records Administrator | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Administrative Assistant | 1.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Office Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Records Clerk | 2.00 | 1.00 | 1.00 | 0.00 | 0.00 |
| Early Elections Voting Clerk | 0.00 | 0.16 | 0.16 | 0.16 | 0.16 |
| Total Town Clerk | <u>8.00</u> | <u>8.16</u> | <u>8.16</u> | <u>7.16</u> | <u>7.16</u> |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|
| TOTAL MANAGEMENT AND POLICY | <u>32.00</u> | <u>32.16</u> | <u>31.16</u> | <u>29.16</u> | <u>23.76</u> |
| SUPPORT SERVICES | | | | | |
| Support Services Administration | | | | | |
| Support Services Director | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Support Services Administration | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Facilities Management | | | | | |
| Facilities Maintenance Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Facilities Maintenance Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Security Systems Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Building Maintenance Worker | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Custodian | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Building Maintenance Worker | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Facilities Management | 11.00 | 11.00 | 11.00 | 11.00 | 11.00 |
| Financial Services: | | | | | |
| Accounting | | | | | |
| Financial Services Manager | 0.25 | 0.25 | 0.25 | 0.25 | 1.00 |
| Accounting Administrator | 0.70 | 0.70 | 0.70 | 0.70 | 1.00 |
| Accounting System Analyst | 0.70 | 0.70 | 0.70 | 0.70 | 1.00 |
| Accountant II | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Accountant I | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Tax Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Accounting Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Accounting | 6.65 | 6.65 | 6.65 | 6.65 | 7.00 |
| Purchasing | | | | | |
| Financial Services Manager | 0.25 | 0.25 | 0.25 | 0.25 | 0.00 |
| Accounting Administrator | 0.15 | 0.15 | 0.15 | 0.15 | 0.00 |
| Accounting System Analyst | 0.20 | 0.20 | 0.20 | 0.20 | 0.00 |
| Purchasing Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Accounting Technician | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Purchasing | 4.60 | 4.60 | 4.60 | 4.60 | 4.00 |
| Utility Customer Service | | | | | |
| Financial Services Manager | 0.25 | 0.25 | 0.25 | 0.25 | 0.00 |
| Utilities Billing Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Accountant I | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Utility Service Representative | 8.00 | 8.00 | 8.00 | 8.00 | 0.00 |
| Computer Operations Technician | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Senior Utility Service Representative | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Total Regular Positions | 12.25 | 12.25 | 12.25 | 12.25 | 0.00 |
| Customer Services Representative | 1.25 | 1.25 | 1.25 | 1.25 | 0.00 |
| Total Utility Customer Service | 13.50 | 13.50 | 13.50 | 13.50 | 0.00 |
| Tax Auditing | | | | | |
| Tax Specialist | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Tax Auditor | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Senior Tax Auditor | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Tax Auditing | 0.00 | 0.00 | 0.00 | 0.00 | 3.00 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Total Financial Services | <u>24.75</u> | <u>24.75</u> | <u>24.75</u> | <u>24.75</u> | <u>14.00</u> |
| Technology Services: | | | | | |
| Technology Services Administration | | | | | |
| Technology Services Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Technology Services Administration | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> |
| Communication Services | | | | | |
| Assistant Technology Services Manager | 1.00 | 1.00 | 1.00 | 0.00 | 0.00 |
| Data Network Administrator | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Telecom Administrator | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Infrastructure Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 4.00 |
| Telecom Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Radio Communications Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Communication Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Communication Services | <u>8.00</u> | <u>8.00</u> | <u>8.00</u> | <u>7.00</u> | <u>7.00</u> |
| Application Operations and Support | | | | | |
| Assistant Technology Services Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Desktop Support Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Systems Administrator | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Systems Analyst | 5.00 | 5.00 | 5.00 | 4.00 | 4.00 |
| PC Technician | 0.00 | 7.00 | 6.00 | 6.00 | 6.00 |
| PC Technician II | 4.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| PC Technician I | 4.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Help Desk Technician | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Web Development Administrator | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Application Operations and Support | <u>19.00</u> | <u>18.00</u> | <u>17.00</u> | <u>16.00</u> | <u>16.00</u> |
| GIS Operations and Support | | | | | |
| GIS Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| GIS Database Analyst | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| GIS Technician II | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| GIS Technician I | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Addressing Technician | 2.00 | 2.00 | 1.00 | 1.00 | 1.00 |
| Total GIS Operations and Support | <u>8.00</u> | <u>8.00</u> | <u>7.00</u> | <u>7.00</u> | <u>7.00</u> |
| Imaging Support | | | | | |
| Systems Analyst | 0.00 | 0.00 | 0.00 | 1.00 | 1.00 |
| Total Imaging Support | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>1.00</u> | <u>1.00</u> |
| Total Technology Services | <u>35.00</u> | <u>34.00</u> | <u>32.00</u> | <u>31.00</u> | <u>31.00</u> |
| Human Resources: | | | | | |
| Personnel Administration | | | | | |
| Personnel and Training Manager | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Human Resources Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Personnel Analyst | 4.00 | 4.00 | 4.00 | 4.00 | 0.00 |
| Human Resources Analyst | 0.00 | 0.00 | 0.00 | 0.00 | 3.00 |
| Compensation Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 0.75 |
| Personnel Services Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|---|-------------------|-------------------|-------------------|--------------------|-------------------|
| Human Resources Coordinator | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Personnel Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Human Resources Specialist | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Employee Relations Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Personnel Administration | 10.00 | 10.00 | 10.00 | 10.00 | 9.75 |
| Training and Development | | | | | |
| Employee and OD Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Training and Development | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Risk Management | | | | | |
| Risk and Safety Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Claims Examiner | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Environmental & Safety Compliance Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Risk Management | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Payroll | | | | | |
| Financial Services Manager | 0.25 | 0.25 | 0.25 | 0.25 | 0.00 |
| Accounting Administrator | 0.15 | 0.15 | 0.15 | 0.15 | 0.00 |
| Accounting System Analyst | 0.10 | 0.10 | 0.10 | 0.10 | 0.00 |
| Compensation Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Accountant I | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Accounting Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Payroll | 2.50 | 2.50 | 2.50 | 2.50 | 2.25 |
| Total Human Resources | 17.50 | 17.50 | 17.50 | 17.50 | 17.00 |
| TOTAL SUPPORT SERVICES | 89.25 | 88.25 | 86.25 | 85.25 | 74.00 |
| LEGAL AND COURT | | | | | |
| Prosecutor | | | | | |
| Town Prosecutor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Assistant Town Prosecutor II | 6.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Assistant Town Prosecutor I | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Legal Secretary | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Administrative Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Victim Advocate | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Prosecutor | 19.00 | 19.00 | 19.00 | 19.00 | 19.00 |
| Municipal Court | | | | | |
| Presiding Judge | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Municipal Judge | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Civil Hearing Officer | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Court Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Deputy Court Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Court Services Clerk | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Court Services Clerk | 13.00 | 12.00 | 12.00 | 12.00 | 12.00 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Sanctions Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Officer | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Security Officer | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Office Assistant | 1.00 | 1.00 | 1.00 | 1.50 | 1.50 |
| Office Assistant | 0.50 | 0.50 | 0.00 | 0.00 | 0.00 |
| Court Interpreter | 0.75 | 0.75 | 0.75 | 0.75 | 0.75 |
| Pro Tem Judge | 0.00 | 0.00 | 0.17 | 0.17 | 0.17 |
| Total Municipal Court | <u>33.25</u> | <u>31.25</u> | <u>30.92</u> | <u>31.42</u> | <u>31.42</u> |
| TOTAL LEGAL AND COURT | <u>52.25</u> | <u>50.25</u> | <u>49.92</u> | <u>50.42</u> | <u>50.42</u> |
| DEVELOPMENT SERVICES | | | | | |
| Administration and Customer Service | | | | | |
| Development Services Director | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administration and Customer Services Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Development Services Representative | 6.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Development Services Records Coordinator | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Engineering Technician | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Cooperative Education Student | 0.50 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Administration and Customer Service | <u>9.50</u> | <u>8.00</u> | <u>8.00</u> | <u>8.00</u> | <u>8.00</u> |
| Permitting and Plan Review Services: | | | | | |
| Permitting and Plan Review - Building | | | | | |
| Permit and Plan Review Services Manager | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Plan Examiner Administrator | 0.80 | 0.80 | 0.80 | 0.80 | 0.80 |
| Senior Plans Examiner | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Plans Examiner | 2.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Permit Technician | 2.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Total Permitting and Plan Review - Building | <u>6.40</u> | <u>4.40</u> | <u>4.40</u> | <u>4.40</u> | <u>4.40</u> |
| Permitting and Plan Review - Fire | | | | | |
| Permit and Plan Review Services Manager | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Plan Examiner Administrator | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Administrative Assistant | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Plans Examiner | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Senior Plans Examiner | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Permitting and Plan Review - Fire | <u>1.60</u> | <u>1.60</u> | <u>1.60</u> | <u>1.60</u> | <u>1.60</u> |
| Permitting and Plan Review - Engineering | | | | | |
| Permit and Plan Review Services Manager | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Town Engineer | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Associate Engineer | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Plan Review Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Plans Examiner | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Plans Examiner | 4.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Traffic Engineer | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Traffic Engineering Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Traffic Safety Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Total Permitting and Plan Review - Engineering | <u>12.60</u> | <u>9.60</u> | <u>9.60</u> | <u>9.60</u> | <u>9.60</u> |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|--|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Permitting and Plan Review - Planning | | | | | |
| Permit and Plan Review Services Manager | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Administrative Assistant | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Landscape Technician | 2.00 | 0.50 | 0.50 | 0.50 | 0.50 |
| Plans Examiner | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Plans Examiner | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Permitting and Plan Review - Planning | 4.40 | 2.90 | 2.90 | 2.90 | 2.90 |
| Total Permitting and Plan Review Services | <u>25.00</u> | <u>18.50</u> | <u>18.50</u> | <u>18.50</u> | <u>18.50</u> |
| Inspection and Compliance Services: | | | | | |
| Inspection and Compliance - Building | | | | | |
| Inspection and Compliance Services Manager | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Building Inspection Administrator | 0.75 | 0.75 | 0.75 | 0.75 | 0.75 |
| Administrative Assistant | 0.40 | 0.40 | 0.40 | 0.40 | 0.40 |
| Senior Inspector | 3.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Inspector II | 6.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Inspector I | 4.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Office Assistant | 0.63 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Inspection and Compliance - Building | 15.28 | 8.65 | 8.65 | 8.65 | 8.65 |
| Inspection and Compliance - Fire | | | | | |
| Inspection and Compliance Services Manager | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 |
| Building Inspection Administrator | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Inspector II | 2.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Inspection and Compliance - Fire | 3.30 | 1.30 | 1.30 | 1.30 | 1.30 |
| Inspection and Compliance - Engineering | | | | | |
| Inspection and Compliance Services Manager | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Engineering & Planning Inspection Administrator | 0.95 | 0.95 | 0.95 | 0.95 | 0.95 |
| Inspector II | 7.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Administrative Assistant | 0.40 | 0.40 | 0.40 | 0.40 | 0.40 |
| Total Inspection and Compliance - Engineering | 8.65 | 6.65 | 6.65 | 6.65 | 6.65 |
| Inspection and Compliance - Planning | | | | | |
| Inspection and Compliance Services Manager | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 |
| Inspector I | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Administrative Assistant | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Landscape Technician | 0.00 | 0.50 | 0.50 | 0.50 | 0.50 |
| Engineering & Planning Inspection Administrator | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 |
| Total Inspection and Compliance - Planning | 1.30 | 0.80 | 0.80 | 0.80 | 0.80 |
| Inspection and Compliance - Code | | | | | |
| Inspection and Compliance Services Manager | 0.05 | 0.05 | 0.05 | 0.05 | 0.05 |
| Code Compliance Administrator | 0.80 | 0.80 | 0.80 | 0.80 | 0.80 |
| Inspector II | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Inspector I | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Customer Service Representative | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Inspection and Compliance - Code | 7.85 | 7.85 | 7.85 | 7.85 | 7.85 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|
| Inspection and Compliance - Backflow | | | | | |
| Code Compliance Administrator | 0.20 | 0.20 | 0.20 | 0.20 | 0.00 |
| Inspection and Compliance Services Manager | 0.05 | 0.05 | 0.05 | 0.05 | 0.00 |
| Inspector II | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Total Inspection and Compliance - Backflow | 2.25 | 2.25 | 2.25 | 2.25 | 0.00 |
| Total Inspection and Compliance Services | <u>38.63</u> | <u>27.50</u> | <u>27.50</u> | <u>27.50</u> | <u>25.25</u> |
| Planning and Development | | | | | |
| Planning and Development Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Principal Planner | 2.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Planner | 4.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Planner II | 3.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Planner I | 3.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Planning Technician | 3.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Administrative Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 2.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Administrative Assistant | 0.50 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Planning and Development | <u>19.50</u> | <u>10.00</u> | <u>10.00</u> | <u>10.00</u> | <u>10.00</u> |
| Business Development | | | | | |
| Business Development Manager | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Business Development Specialist | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Research Analyst | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Business Development | <u>5.00</u> | <u>5.00</u> | <u>5.00</u> | <u>5.00</u> | <u>5.00</u> |
| TOTAL DEVELOPMENT SERVICES | <u>97.63</u> | <u>69.00</u> | <u>69.00</u> | <u>69.00</u> | <u>66.75</u> |
| POLICE DEPARTMENT | | | | | |
| Police Administration | | | | | |
| Police Chief | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Commander | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Police Lieutenant | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Legal Advisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Administrative Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Total Police Administration | <u>5.50</u> | <u>5.50</u> | <u>5.50</u> | <u>5.50</u> | <u>4.50</u> |
| Office of Professional Standards: | | | | | |
| Office of Professional Standards - Internal Affairs | | | | | |
| Police Sergeant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Officer | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total OPS - Internal Affairs | <u>4.00</u> | <u>4.00</u> | <u>4.00</u> | <u>4.00</u> | <u>4.00</u> |
| Office of Professional Standards - Hiring/Accreditation | | | | | |
| Policy and Procedure Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Polygraph Examiner | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Background Investigator | 4.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total OPS - Hiring/Accreditation | <u>6.00</u> | <u>4.00</u> | <u>4.00</u> | <u>4.00</u> | <u>4.00</u> |
| Total Office of Professional Standards | <u>10.00</u> | <u>8.00</u> | <u>8.00</u> | <u>8.00</u> | <u>8.00</u> |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---------------------------------------|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Patrol Services: | | | | | |
| Uniform Patrol | | | | | |
| Police Commander | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Police Lieutenant | 6.00 | 6.00 | 6.00 | 6.00 | 4.00 |
| Police Sergeant | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 |
| Police Officer | 122.00 | 122.00 | 122.00 | 122.00 | 122.00 |
| Teleserve Operators | 9.00 | 9.00 | 9.00 | 9.00 | 9.00 |
| Administrative Assistant | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Armorer/Rangemaster | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Civilian Patrol Assistant | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Service Aide | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Uniform Patrol | 161.00 | 161.00 | 161.00 | 161.00 | 159.00 |
| Canine Unit | | | | | |
| Police Officer | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Canine Unit | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Traffic Unit | | | | | |
| Police Lieutenant | 0.50 | 0.50 | 0.50 | 0.50 | 1.00 |
| Police Sergeant | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Police Officer | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 |
| Total Traffic Unit | 17.50 | 17.50 | 17.50 | 17.50 | 18.00 |
| Special Assignment Unit | | | | | |
| Police Sergeant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Lieutenant | 0.50 | 0.50 | 0.50 | 0.50 | 0.00 |
| Police Officer | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Total Special Assignment Unit | 7.50 | 7.50 | 7.50 | 7.50 | 7.00 |
| Court Support Warrants | | | | | |
| Detention Transport Officer | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Total Court Support Warrants | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| School Programs | | | | | |
| Police Sergeant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Officer | 11.00 | 11.00 | 11.00 | 11.00 | 11.00 |
| Total School Programs | 12.00 | 12.00 | 12.00 | 12.00 | 12.00 |
| Total Patrol Services | <u>206.00</u> | <u>206.00</u> | <u>206.00</u> | <u>206.00</u> | <u>204.00</u> |
| Police Support Services: | | | | | |
| Records | | | | | |
| Police Records Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Records Shift Supervisor | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Police Records Clerk | 12.00 | 12.00 | 12.00 | 12.00 | 12.00 |
| Total Records | 16.00 | 16.00 | 16.00 | 16.00 | 16.00 |
| Communication | | | | | |
| Communications Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Communication Shift Supervisor | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Police Telecommunicator | 23.00 | 18.50 | 18.50 | 18.50 | 18.50 |
| 911 Operators | 15.00 | 13.50 | 13.50 | 13.50 | 13.50 |
| Total Communication | 44.00 | 38.00 | 38.00 | 38.00 | 38.00 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|--|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Property | | | | | |
| Police Property Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Property & Evidence Technician | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Office Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Property | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Alarm Management | | | | | |
| Alarm Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Alarm Management | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Training and Program Coordination | | | | | |
| Police Training Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Records Clerk | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Sergeant | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Total Training & Program Coordination | 4.00 | 4.00 | 4.00 | 4.00 | 3.00 |
| Planning and Research | | | | | |
| Records Clerk | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Planning and Research Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Planning and Research | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Support Administration | | | | | |
| Police Support Services Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Support Administration | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Crime Prevention | | | | | |
| Crime Prevention Specialist | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Crime Prevention | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Police Support Services | <u>78.00</u> | <u>72.00</u> | <u>72.00</u> | <u>72.00</u> | <u>73.00</u> |
| Counseling Services | | | | | |
| Counseling Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Youth/Family Counselor | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Volunteer Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Total Counseling Services | <u>9.50</u> | <u>9.50</u> | <u>9.50</u> | <u>9.50</u> | <u>9.50</u> |
| Investigations: | | | | | |
| General Investigations | | | | | |
| Police Lieutenant | 1.00 | 1.00 | 1.00 | 1.00 | 2.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total General Investigations | 2.00 | 2.00 | 2.00 | 2.00 | 3.00 |
| Special Investigations | | | | | |
| Police Sergeant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Officer | 7.00 | 7.00 | 7.00 | 7.00 | 5.00 |
| Total Special Investigations | 8.00 | 8.00 | 8.00 | 8.00 | 6.00 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|--------------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Crime Prevention | | | | | |
| Crime Prevention Specialist | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Crime Prevention | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Person Crimes - CSCU | | | | | |
| Police Sergeant | 2.00 | 2.00 | 2.00 | 2.00 | 1.00 |
| Police Officer | 12.00 | 12.00 | 12.00 | 12.00 | 6.00 |
| Civilian Investigator | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Person Crimes - CSCU | 17.00 | 17.00 | 17.00 | 17.00 | 10.00 |
| Property Crimes | | | | | |
| Police Sergeant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Police Officer | 10.00 | 10.00 | 10.00 | 10.00 | 9.00 |
| Crime Analyst | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Civilian Investigator | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Total Property Crimes | 14.00 | 14.00 | 14.00 | 14.00 | 10.00 |
| Intel and Analysis Unit | | | | | |
| Police Sergeant | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Police Officer | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Crime Analyst | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Civilian Investigator | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Intel and Analysis Unit | 0.00 | 0.00 | 0.00 | 0.00 | 6.00 |
| Persons Crimes - VCU | | | | | |
| Police Sergeant | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Police Officer | 0.00 | 0.00 | 0.00 | 0.00 | 7.00 |
| Total Persons Crimes - VCU | 0.00 | 0.00 | 0.00 | 0.00 | 8.00 |
| Total Investigations | <u>41.00</u> | <u>41.00</u> | <u>41.00</u> | <u>41.00</u> | <u>43.00</u> |
| Emergency Response Unit | | | | | |
| Police Officer (Overtime only) | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Emergency Response Unit | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| TOTAL POLICE DEPARTMENT | <u>350.00</u> | <u>342.00</u> | <u>342.00</u> | <u>342.00</u> | <u>342.00</u> |
| FIRE DEPARTMENT | | | | | |
| Administration | | | | | |
| Fire Chief | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Assistant Fire Chief | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Battalion Chief | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Cooperative Education Student | 0.50 | 0.50 | 0.50 | 0.00 | 0.00 |
| Total Fire Administration | <u>6.50</u> | <u>6.50</u> | <u>6.50</u> | <u>6.00</u> | <u>6.00</u> |
| Fire Training | | | | | |
| Battalion Chief | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| EMS Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Fire Captain | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Fire Training | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|--|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Fire Operations | | | | | |
| Assistant Fire Chief | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Battalion Chief | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Fire Captain | 40.50 | 42.00 | 45.00 | 45.00 | 45.00 |
| Fire Engineer | 37.50 | 39.00 | 39.00 | 39.00 | 39.00 |
| Firefighter | 80.50 | 84.00 | 81.00 | 81.00 | 81.00 |
| Fire Equipment Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 2.00 | 2.00 | 2.00 | 1.00 | 1.00 |
| Service Aide | 2.00 | 2.00 | 2.00 | 1.00 | 1.00 |
| Total Fire Operations | <u>171.50</u> | <u>178.00</u> | <u>178.00</u> | <u>176.00</u> | <u>176.00</u> |
| Fire Prevention and Education: | | | | | |
| Fire Prevention | | | | | |
| Fire Marshal | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Fire Investigator | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Administrative Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Senior Fire Inspector | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Fire Prevention | <u>5.50</u> | <u>5.50</u> | <u>5.50</u> | <u>5.50</u> | <u>5.50</u> |
| Fire Public Education | | | | | |
| Community Education Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Fire Public Education | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> |
| Total Fire Prevention and Education | <u>6.50</u> | <u>6.50</u> | <u>6.50</u> | <u>6.50</u> | <u>6.50</u> |
| Emergency Operations Center | | | | | |
| Emergency Management Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Volunteer Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Total Emergency Operations Center | <u>2.50</u> | <u>2.50</u> | <u>2.50</u> | <u>2.50</u> | <u>2.50</u> |
| TOTAL FIRE DEPARTMENT | <u>193.00</u> | <u>199.50</u> | <u>199.50</u> | <u>197.00</u> | <u>197.00</u> |
| PUBLIC WORKS | | | | | |
| Public Works Administration | | | | | |
| Public Works Director | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Administrative Assistant | 5.00 | 5.00 | 5.00 | 5.00 | 0.00 |
| Office Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Inventory Services Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Customer Service Representative | 4.50 | 4.50 | 4.50 | 0.00 | 0.00 |
| Utility Service Representative | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 |
| Cooperative Education Student | 0.50 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Public Works Administration | <u>13.00</u> | <u>12.50</u> | <u>12.50</u> | <u>12.50</u> | <u>0.00</u> |
| Utility Locates | | | | | |
| Utility Locator | 4.00 | 4.00 | 4.00 | 4.00 | 0.00 |
| Utility Field Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Total Utility Locates | <u>5.00</u> | <u>5.00</u> | <u>5.00</u> | <u>5.00</u> | <u>0.00</u> |
| TOTAL PUBLIC WORKS | <u>18.00</u> | <u>17.50</u> | <u>17.50</u> | <u>17.50</u> | <u>0.00</u> |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|--|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| COMMUNITY SERVICES | | | | | |
| Community Services Administration | | | | | |
| Community Services Director | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Parks Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Recreation Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Recreation Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Office Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 2.00 | 2.00 | 3.00 | 3.00 | 2.00 |
| Customer Service Representative | 2.55 | 2.55 | 2.55 | 2.55 | 2.55 |
| Total Community Services Administration | <u>8.55</u> | <u>8.55</u> | <u>9.55</u> | <u>9.55</u> | <u>7.55</u> |
| Parks and Open Space: | | | | | |
| Parks and Open Space | | | | | |
| Parks Operations Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Field Supervisor | 3.00 | 3.00 | 2.40 | 2.40 | 2.40 |
| Senior Parks Ranger | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Grounds Maintenance Worker | 7.00 | 7.00 | 7.00 | 5.00 | 5.00 |
| Parks Mechanic | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Spray Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Building Maintenance Worker | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Grounds Maintenance Worker | 9.96 | 9.96 | 9.96 | 10.96 | 10.96 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Park Attendant | 0.00 | 4.00 | 2.00 | 2.00 | 2.00 |
| Parks Ranger | 7.00 | 3.00 | 2.00 | 2.00 | 2.00 |
| Total Parks and Open Space | <u>33.96</u> | <u>33.96</u> | <u>30.36</u> | <u>29.36</u> | <u>29.36</u> |
| PKIDs | | | | | |
| Senior Grounds Maintenance Worker | 1.00 | 1.00 | 0.00 | 0.00 | 0.00 |
| Grounds Maintenance Worker | 2.00 | 2.00 | 0.00 | 0.00 | 0.00 |
| Total PKIDs | <u>3.00</u> | <u>3.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> |
| Total Parks and Open Space | <u>36.96</u> | <u>36.96</u> | <u>30.36</u> | <u>29.36</u> | <u>29.36</u> |
| Aquatics: | | | | | |
| Gilbert Pool | | | | | |
| Recreation Supervisor | 0.25 | 0.00 | 0.00 | 0.00 | 0.00 |
| Aquatic Facility Technician | 0.33 | 0.00 | 0.05 | 0.05 | 0.05 |
| Administrative Assistant | 0.05 | 0.00 | 0.00 | 0.00 | 0.00 |
| Senior Recreation Leader | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Assistant Pool Manager | 0.29 | 0.12 | 0.00 | 0.00 | 0.00 |
| Pool Manager | 0.38 | 0.16 | 0.00 | 0.00 | 0.00 |
| Head Coach | 0.58 | 0.25 | 0.00 | 0.00 | 0.00 |
| Assistant Coach | 0.86 | 0.37 | 0.00 | 0.00 | 0.00 |
| Lifeguard/Instructor | 2.60 | 1.11 | 0.00 | 0.00 | 0.00 |
| Lifeguard | 0.43 | 0.19 | 0.00 | 0.00 | 0.00 |
| Total Gilbert Pool | <u>5.77</u> | <u>2.20</u> | <u>0.05</u> | <u>0.05</u> | <u>0.05</u> |
| Mesquite Pool | | | | | |
| Recreation Supervisor | 0.25 | 0.20 | 0.20 | 0.20 | 0.20 |
| Aquatic Facility Technician | 0.34 | 0.30 | 0.30 | 0.30 | 0.30 |
| Administrative Assistant | 0.05 | 0.05 | 0.00 | 0.00 | 0.00 |
| Pool Manager | 0.38 | 0.38 | 0.38 | 0.38 | 0.38 |
| Assistant Pool Manager | 0.67 | 0.67 | 0.67 | 0.67 | 0.67 |
| Head Coach | 0.19 | 0.19 | 0.19 | 0.19 | 0.19 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|----------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Assistant Coach | 0.53 | 0.53 | 0.53 | 0.53 | 0.53 |
| Lifeguard/Instructor | 2.45 | 2.45 | 2.45 | 2.45 | 1.35 |
| Lifeguard | 2.09 | 2.09 | 2.09 | 2.09 | 2.09 |
| Senior Recreation Aide | 0.24 | 0.24 | 0.24 | 0.24 | 0.24 |
| Total Mesquite Pool | 7.19 | 7.10 | 7.05 | 7.05 | 5.95 |
| Greenfield Pool | | | | | |
| Recreation Supervisor | 0.25 | 0.20 | 0.20 | 0.20 | 0.20 |
| Aquatic Facility Technician | 0.33 | 0.22 | 0.22 | 0.22 | 0.22 |
| Administrative Assistant | 0.05 | 0.05 | 0.00 | 0.00 | 0.00 |
| Pool Manager | 0.38 | 0.38 | 0.38 | 0.38 | 0.38 |
| Assistant Pool Manager | 0.29 | 0.29 | 0.29 | 0.29 | 0.29 |
| Head Coach | 0.38 | 0.38 | 0.38 | 0.38 | 0.38 |
| Assistant Coach | 1.06 | 1.06 | 1.06 | 1.06 | 1.06 |
| Lifeguard/Instructor | 2.60 | 2.60 | 2.60 | 2.60 | 1.96 |
| Lifeguard | 0.43 | 0.43 | 0.43 | 0.43 | 0.43 |
| Total Greenfield Pool | 5.77 | 5.61 | 5.56 | 5.56 | 4.92 |
| Perry Pool | | | | | |
| Recreation Supervisor | 0.00 | 0.20 | 0.20 | 0.20 | 0.20 |
| Aquatic Facility Technician | 0.30 | 0.71 | 0.21 | 0.21 | 0.21 |
| Administrative Assistant | 0.00 | 0.05 | 0.00 | 0.00 | 0.00 |
| Pool Manager | 0.23 | 0.38 | 0.38 | 0.38 | 0.38 |
| Assistant Pool Manager | 0.17 | 0.29 | 0.29 | 0.29 | 0.29 |
| Head Coach | 0.29 | 0.48 | 0.48 | 0.48 | 0.48 |
| Assistant Coach | 0.58 | 0.96 | 0.96 | 0.96 | 0.96 |
| Lifeguard/Instructor | 1.38 | 2.31 | 2.31 | 2.31 | 1.70 |
| Lifeguard | 0.23 | 0.38 | 0.38 | 0.38 | 0.38 |
| Total Perry Pool | 3.18 | 5.76 | 5.21 | 5.21 | 4.60 |
| Williams Field Pool | | | | | |
| Recreation Supervisor | 0.00 | 0.20 | 0.20 | 0.20 | 0.20 |
| Aquatic Facility Technician | 0.30 | 0.72 | 0.22 | 0.22 | 0.22 |
| Administrative Assistant | 0.00 | 0.05 | 0.00 | 0.00 | 0.00 |
| Pool Manager | 0.23 | 0.39 | 0.39 | 0.39 | 0.39 |
| Assistant Pool Manager | 0.17 | 0.29 | 0.29 | 0.29 | 0.29 |
| Head Coach | 0.30 | 0.48 | 0.48 | 0.48 | 0.48 |
| Assistant Coach | 0.57 | 0.96 | 0.96 | 0.96 | 0.96 |
| Lifeguard/Instructor | 1.55 | 2.60 | 2.60 | 2.60 | 1.89 |
| Lifeguard | 0.26 | 0.43 | 0.43 | 0.43 | 0.43 |
| Total Williams Field Pool | 3.38 | 6.12 | 5.57 | 5.57 | 4.86 |
| Total Aquatics | <u>25.29</u> | <u>26.79</u> | <u>23.44</u> | <u>23.44</u> | <u>20.38</u> |
| Recreation Centers: | | | | | |
| Community Center | | | | | |
| Recreation Supervisor | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Custodial Supervisor | 1.00 | 1.00 | 0.30 | 0.30 | 0.30 |
| Custodian | 0.75 | 0.75 | 0.95 | 0.95 | 0.95 |
| Recreation Coordinator | 1.30 | 1.30 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 0.03 | 0.05 | 0.00 | 0.00 | 0.00 |
| Recreation Leader | 1.94 | 1.31 | 1.31 | 1.31 | 1.31 |
| Senior Recreation Leader | 0.00 | 0.50 | 0.50 | 0.50 | 0.50 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|--|-------------------|-------------------|-------------------|--------------------|-------------------|
| Recreation Instructor | 0.96 | 1.04 | 1.04 | 1.04 | 1.04 |
| Total Community Center | 6.18 | 6.15 | 5.30 | 5.30 | 5.30 |
| McQueen Activity Center | | | | | |
| Recreation Supervisor | 0.20 | 0.20 | 0.20 | 0.20 | 0.20 |
| Custodian | 2.00 | 2.00 | 1.00 | 1.00 | 1.00 |
| Recreation Coordinator | 1.57 | 1.57 | 2.00 | 2.00 | 2.00 |
| Custodial Supervisor | 0.00 | 0.00 | 0.30 | 0.30 | 0.30 |
| Administrative Assistant | 0.07 | 0.07 | 0.00 | 0.00 | 0.00 |
| Recreation Leader | 3.25 | 2.62 | 2.62 | 2.62 | 2.62 |
| Recreation Instructor | 2.40 | 2.40 | 2.40 | 2.40 | 2.40 |
| Senior Recreation Leader | 0.00 | 0.50 | 0.50 | 0.50 | 0.50 |
| Total McQueen Activity Center | 9.49 | 9.36 | 9.02 | 9.02 | 9.02 |
| Page Park Center | | | | | |
| Recreation Supervisor | 0.03 | 0.03 | 0.03 | 0.03 | 0.03 |
| Recreation Coordinator | 0.14 | 0.14 | 0.00 | 0.00 | 0.00 |
| Custodian | 0.25 | 0.25 | 0.05 | 0.05 | 0.05 |
| Recreation Leader | 0.09 | 0.09 | 0.09 | 0.09 | 0.09 |
| Recreation Instructor | 1.21 | 1.21 | 1.21 | 1.21 | 1.21 |
| Total Page Park Center | 1.72 | 1.72 | 1.38 | 1.38 | 1.38 |
| Freestone Recreation Center | | | | | |
| Recreation Supervisor | 0.19 | 0.19 | 0.19 | 0.19 | 0.19 |
| Senior Recreation Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Recreation Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Custodial Supervisor | 0.00 | 0.00 | 0.40 | 0.40 | 0.40 |
| Custodian | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Senior Recreation Leader | 1.34 | 1.34 | 1.34 | 1.34 | 1.34 |
| Recreation Leader | 9.62 | 9.62 | 9.62 | 9.62 | 9.62 |
| Recreation Instructor | 2.31 | 2.49 | 2.49 | 2.49 | 2.49 |
| Total Freestone Recreation Center | 17.46 | 17.64 | 18.04 | 18.04 | 18.04 |
| Southeast Regional Library | | | | | |
| Recreation Supervisor | 0.19 | 0.19 | 0.19 | 0.19 | 0.19 |
| Senior Recreation Leader | 0.00 | 0.35 | 0.35 | 0.35 | 0.35 |
| Recreation Instructor | 0.00 | 0.42 | 0.42 | 0.42 | 0.42 |
| Recreation Leader | 1.00 | 0.57 | 0.57 | 0.57 | 0.57 |
| Total Southeast Regional Library | 1.19 | 1.53 | 1.53 | 1.53 | 1.53 |
| Total Recreation Centers | 36.04 | 36.40 | 35.27 | 35.27 | 35.27 |
| Recreation Programs: | | | | | |
| Teen Programs | | | | | |
| Recreation Supervisor | 0.10 | 0.10 | 0.00 | 0.00 | 0.00 |
| Recreation Coordinator | 0.10 | 0.10 | 0.00 | 0.00 | 0.00 |
| Senior Recreation Leader | 0.06 | 0.06 | 0.00 | 0.00 | 0.00 |
| Total Teen Programs | 0.26 | 0.26 | 0.00 | 0.00 | 0.00 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---------------------------------------|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Youth Sports | | | | | |
| Recreation Coordinator | 0.90 | 0.90 | 0.50 | 0.50 | 0.50 |
| Recreation Supervisor | 0.90 | 0.40 | 0.30 | 0.30 | 0.30 |
| Administrative Assistant | 0.10 | 0.13 | 0.00 | 0.00 | 0.00 |
| Senior Recreation Leader | 0.58 | 0.58 | 0.58 | 0.58 | 0.58 |
| Total Youth Sports | 2.48 | 2.01 | 1.38 | 1.38 | 1.38 |
| Adult Sports | | | | | |
| Recreation Coordinator | 1.00 | 1.00 | 0.50 | 0.50 | 0.50 |
| Recreation Supervisor | 0.25 | 0.20 | 0.20 | 0.20 | 0.20 |
| Senior Recreation Leader | 1.01 | 1.01 | 1.01 | 1.01 | 1.01 |
| Total Adult Sports | 2.26 | 2.21 | 1.71 | 1.71 | 1.71 |
| Special Events | | | | | |
| Recreation Coordinator | 1.90 | 1.90 | 1.80 | 1.80 | 1.80 |
| Recreation Supervisor | 0.00 | 0.50 | 0.70 | 0.70 | 0.70 |
| Administrative Assistant | 0.60 | 0.50 | 0.00 | 0.00 | 0.00 |
| Recreation Leader | 0.09 | 0.09 | 0.09 | 0.09 | 0.09 |
| Total Special Events | 2.59 | 2.99 | 2.59 | 2.59 | 2.59 |
| Special Needs Program | | | | | |
| Recreation Coordinator | 0.10 | 0.10 | 0.20 | 0.20 | 0.20 |
| Administrative Assistant | 0.05 | 0.05 | 0.00 | 0.00 | 0.00 |
| Recreation Instructors | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Total Special Needs Program | 0.65 | 0.65 | 0.70 | 0.70 | 0.70 |
| Outdoor Programs | | | | | |
| Recreation Supervisor | 0.19 | 0.19 | 0.19 | 0.19 | 0.19 |
| Total Outdoor Programs | 0.19 | 0.19 | 0.19 | 0.19 | 0.19 |
| Total Recreation Programs | <u>8.43</u> | <u>8.31</u> | <u>6.57</u> | <u>6.57</u> | <u>6.57</u> |
| Culture and Arts | | | | | |
| Cultural Arts Coordinator | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Culture and Arts | <u>1.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> |
| TOTAL COMMUNITY SERVICES | <u>116.27</u> | <u>117.01</u> | <u>105.19</u> | <u>104.19</u> | <u>99.13</u> |
| TOTAL GENERAL FUND | <u>948.40</u> | <u>915.67</u> | <u>900.52</u> | <u>894.52</u> | <u>853.06</u> |
| PUBLIC WORKS FUND | | | | | |
| Utility Customer Service | | | | | |
| Financial Services Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Utilities Billing Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Accountant I | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Utility Service Representative | 0.00 | 0.00 | 0.00 | 0.00 | 8.00 |
| Computer Operations Technician | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Senior Utility Service Representative | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Customer Services Representative | 0.00 | 0.00 | 0.00 | 0.00 | 1.25 |
| Total Utility Customer Service | 0.00 | 0.00 | 0.00 | 0.00 | 13.50 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Public Works Administration | | | | | |
| Public Works Director | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 5.00 |
| Office Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Inventory Services Specialist | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Utility Service Representative | 0.00 | 0.00 | 0.00 | 0.00 | 4.50 |
| Total Public Works Administration | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>12.50</u> |
| Utility Locates | | | | | |
| Utility Locator | 0.00 | 0.00 | 0.00 | 0.00 | 4.00 |
| Utility Field Supervisor | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Utility Locates | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>5.00</u> |
| TOTAL PUBLIC WORKS FUND | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>31.00</u> |
| ENTERPRISE OPERATIONS | | | | | |
| Water | | | | | |
| Water Administration | | | | | |
| Water Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Water Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Water Resources Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Water Administration | <u>2.00</u> | <u>2.00</u> | <u>2.00</u> | <u>2.00</u> | <u>2.00</u> |
| Water Conservation | | | | | |
| Water Conservation Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Water Conservation Specialist | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Water Conservation | <u>3.00</u> | <u>3.00</u> | <u>3.00</u> | <u>3.00</u> | <u>3.00</u> |
| Water Production: | | | | | |
| North Water Plant Production | | | | | |
| Water Production Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Utility Field Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Instrumentation Technician | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Water Treatment Plant Mechanic | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Water Treatment Plant Operator | 8.00 | 8.00 | 8.00 | 8.00 | 10.00 |
| Administrative Assistant | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total North Water Plant Production | <u>15.00</u> | <u>15.00</u> | <u>15.00</u> | <u>15.00</u> | <u>17.00</u> |
| South Water Plant Production | | | | | |
| Utility Field Supervisor | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Instrumentation Technician | 0.00 | 0.75 | 1.00 | 1.00 | 1.00 |
| Water Treatment Plant Mechanic | 0.00 | 0.75 | 1.00 | 1.00 | 1.00 |
| Water Treatment Plant Operator | 0.00 | 3.75 | 6.00 | 6.00 | 6.00 |
| Chemist | 0.00 | 0.50 | 1.00 | 1.00 | 1.00 |
| Administrative Assistant | 0.00 | 0.25 | 1.00 | 1.00 | 1.00 |
| Total South Water Plant Production | <u>0.00</u> | <u>7.00</u> | <u>11.00</u> | <u>11.00</u> | <u>11.00</u> |
| Water Well Production | | | | | |
| Well Technician | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Utility Field Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Utility Worker | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Water Well Production | <u>7.00</u> | <u>7.00</u> | <u>7.00</u> | <u>7.00</u> | <u>7.00</u> |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|--|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Water Quality Assurance | | | | | |
| Water Quality Technician | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Water Quality Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Chemist | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Water Quality Assurance | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> |
| Backflow Prevention | | | | | |
| Code Compliance Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 0.20 |
| Inspection and Compliance Services Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.05 |
| Inspector II | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Total Backflow Prevention | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>2.25</u> |
| Total Water Production | <u>28.00</u> | <u>35.00</u> | <u>39.00</u> | <u>39.00</u> | <u>43.25</u> |
| Water Distribution | | | | | |
| Utility Field Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Utility Worker | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Utility Worker | 8.00 | 8.00 | 8.00 | 8.00 | 8.00 |
| Total Water Distribution | <u>13.00</u> | <u>13.00</u> | <u>13.00</u> | <u>13.00</u> | <u>13.00</u> |
| Water Metering | | | | | |
| Water Service Specialist | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Meter Services Supervisor | 2.00 | 2.00 | 2.00 | 0.00 | 0.00 |
| Field Supervisor | 0.00 | 0.00 | 0.00 | 2.00 | 2.00 |
| Senior Utility Worker | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Computer Operations Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Meter Technician | 17.00 | 17.00 | 17.00 | 17.00 | 17.00 |
| Total Water Metering | <u>26.00</u> | <u>26.00</u> | <u>26.00</u> | <u>26.00</u> | <u>26.00</u> |
| Total Water | <u>72.00</u> | <u>79.00</u> | <u>83.00</u> | <u>83.00</u> | <u>87.25</u> |
| Wastewater | | | | | |
| Wastewater Administration | | | | | |
| Wastewater Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Wastewater Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Wastewater Administration | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> | <u>1.00</u> |
| Wastewater Collection | | | | | |
| Utility Field Supervisor | 1.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Senior Utility Worker | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Instrumentation Technician | 0.60 | 0.60 | 0.60 | 0.60 | 0.60 |
| Lift Station Technician | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Utility Worker | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Total Wastewater Collection | <u>16.60</u> | <u>17.60</u> | <u>17.60</u> | <u>17.60</u> | <u>17.60</u> |
| Wastewater Reclaimed: | | | | | |
| Effluent Re-use | | | | | |
| Utility Worker | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Senior Utility Worker | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Instrumentation Technician | 0.40 | 0.40 | 0.40 | 0.40 | 0.40 |
| Effluent Well Technician | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Utility Field Supervisor | 0.50 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Effluent Re-use | <u>6.90</u> | <u>7.40</u> | <u>7.40</u> | <u>7.40</u> | <u>7.40</u> |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Effluent Recharge | | | | | |
| Utility Worker | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Senior Utility Worker | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Reclaimed Water Quality Technician | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Utility Field Supervisor | 0.50 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Effluent Recharge | 4.50 | 5.00 | 5.00 | 5.00 | 5.00 |
| Total Wastewater Reclaimed | <u>11.40</u> | <u>12.40</u> | <u>12.40</u> | <u>12.40</u> | <u>12.40</u> |
| Wastewater Quality | | | | | |
| Pretreatment Program Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Industrial Pretreatment Inspector | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Wastewater Quality Inspector | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Total Wastewater Quality | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> | <u>6.00</u> |
| Riparian Programs | | | | | |
| Riparian Program Administrator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Recreation Instructors | 0.68 | 0.68 | 0.68 | 0.68 | 0.68 |
| Graduate Intern | 0.08 | 0.00 | 0.00 | 0.00 | 0.00 |
| Community Education Coordinator | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Naturalist | 0.00 | 0.00 | 1.00 | 1.00 | 1.00 |
| Park Ranger | 1.00 | 1.00 | 0.00 | 0.00 | 0.00 |
| Total Riparian Program | 3.76 | 3.68 | 3.68 | 3.68 | 3.68 |
| Total Wastewater | <u>38.76</u> | <u>40.68</u> | <u>40.68</u> | <u>40.68</u> | <u>40.68</u> |
| Solid Waste Residential | | | | | |
| Residential Administration | | | | | |
| Solid Waste Superintendent | 0.86 | 0.86 | 0.86 | 0.86 | 0.00 |
| Solid Waste Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.86 |
| Solid Waste Specialist | 0.90 | 0.90 | 1.00 | 1.00 | 1.00 |
| Service Specialist | 0.70 | 0.70 | 0.88 | 0.88 | 0.88 |
| Customer Service Representative | 0.78 | 0.78 | 0.78 | 0.78 | 0.78 |
| Total Residential Administration | 3.24 | 3.24 | 3.52 | 3.52 | 3.52 |
| Residential Collections | | | | | |
| Field Supervisor | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Administrative Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Heavy Equipment Operator | 25.50 | 26.00 | 26.00 | 26.00 | 26.00 |
| Solid Waste Crew Leader | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Solid Waste Maintenance Worker | 2.50 | 2.50 | 2.50 | 2.50 | 2.50 |
| Total Residential Collections | 31.50 | 32.00 | 32.00 | 32.00 | 32.00 |
| Uncontained Collections | | | | | |
| Field Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Solid Waste Crew Leader | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Solid Waste Inspector | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Heavy Equipment Operator | 14.00 | 17.00 | 17.00 | 17.00 | 17.00 |
| Total Uncontained Collections | 17.00 | 20.00 | 20.00 | 20.00 | 20.00 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|--|-------------------|-------------------|-------------------|--------------------|-------------------|
| Recycling | | | | | |
| Field Supervisor | 0.70 | 0.70 | 0.70 | 0.70 | 0.70 |
| Solid Waste Inspector | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Solid Waste Crew Leader | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Heavy Equipment Operator | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Total Recycling | 13.70 | 13.70 | 13.70 | 13.70 | 13.70 |
| Environmental Programs | | | | | |
| HHW Supervisor | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| HHW Technician | 1.50 | 1.50 | 1.50 | 1.50 | 1.50 |
| Administrative Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Total Environmental Programs | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Solid Waste Residential | 68.44 | 71.94 | 72.22 | 72.22 | 72.22 |
| Solid Waste Commercial | | | | | |
| Commercial Administration | | | | | |
| Solid Waste Superintendent | 0.14 | 0.14 | 0.14 | 0.14 | 0.00 |
| Solid Waste Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.14 |
| Solid Waste Specialist | 0.10 | 0.10 | 0.00 | 0.00 | 0.00 |
| Service Specialist | 0.30 | 0.30 | 0.12 | 0.12 | 0.12 |
| Customer Service Representative | 0.22 | 0.22 | 0.22 | 0.22 | 0.22 |
| Commercial Solid Waste Specialist | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total Commercial Administration | 1.76 | 0.76 | 0.48 | 0.48 | 0.48 |
| Commercial Collections | | | | | |
| Field Supervisor | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Heavy Equipment Operator | 4.85 | 4.25 | 5.00 | 5.00 | 5.00 |
| Total Commercial Collections | 5.15 | 4.55 | 5.30 | 5.30 | 5.30 |
| Commercial Roll Offs | | | | | |
| Heavy Equipment Operator | 1.75 | 1.75 | 1.00 | 1.00 | 1.00 |
| Total Commercial Roll Offs | 1.75 | 1.75 | 1.00 | 1.00 | 1.00 |
| Total Solid Waste Commercial | 8.66 | 7.06 | 6.78 | 6.78 | 6.78 |
| Irrigation Operations | | | | | |
| Senior Streets Maintenance Worker | 0.70 | 0.70 | 0.70 | 0.70 | 0.00 |
| Total Irrigation Operations | 0.70 | 0.70 | 0.70 | 0.70 | 0.00 |
| TOTAL ENTERPRISE OPERATIONS | 188.56 | 199.38 | 203.38 | 203.38 | 206.93 |
| STREETS | | | | | |
| Streets Administration | | | | | |
| Streets Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Streets Manager | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Streets Administration | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Streets Maintenance: | | | | | |
| Asphalt Patching | | | | | |
| Field Supervisor | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Senior Streets Maintenance Worker | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Streets Maintenance Worker | 3.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Asphalt Patching | 4.25 | 3.25 | 3.25 | 3.25 | 3.25 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|
| Street Cleaning | | | | | |
| Field Supervisor | 0.34 | 0.34 | 0.34 | 0.34 | 0.34 |
| Heavy Equipment Operator | 7.00 | 7.00 | 7.00 | 7.00 | 7.00 |
| Total Street Cleaning | 7.34 | 7.34 | 7.34 | 7.34 | 7.34 |
| Preventive Maintenance | | | | | |
| Field Supervisor | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 |
| Pavement Maintenance Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Preventive Maintenance Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Preventive Maintenance | 2.33 | 2.33 | 2.33 | 2.33 | 2.33 |
| Crack Sealing | | | | | |
| Field Supervisor | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Senior Streets Maintenance Worker | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Streets Maintenance Worker | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Crack Sealing | 4.25 | 4.25 | 4.25 | 4.25 | 4.25 |
| Fog Sealing | | | | | |
| Field Supervisor | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Senior Streets Maintenance Worker | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Streets Maintenance Worker | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Fog Sealing | 5.25 | 5.25 | 5.25 | 5.25 | 5.25 |
| Total Streets Maintenance | <u>23.42</u> | <u>22.42</u> | <u>22.42</u> | <u>22.42</u> | <u>22.42</u> |
| Street Traffic Control: | | | | | |
| Street Marking | | | | | |
| Field Supervisor | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Streets Maintenance Worker | 2.00 | 2.00 | 2.00 | 0.00 | 0.00 |
| Senior Streets Maintenance Worker | 2.00 | 2.00 | 2.00 | 0.00 | 0.00 |
| Heavy Equipment Operator | 2.00 | 2.00 | 2.00 | 0.00 | 0.00 |
| Total Street Marking | 6.50 | 6.50 | 6.50 | 0.50 | 0.50 |
| Street Signs | | | | | |
| Field Supervisor | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Sign Technician | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Streets Maintenance Worker | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Street Signs | 4.50 | 4.50 | 4.50 | 4.50 | 4.50 |
| Street Lighting | | | | | |
| Field Supervisor | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Street Light Technician | 3.00 | 3.00 | 3.00 | 3.00 | 3.00 |
| Total Street Lighting | 3.50 | 3.50 | 3.50 | 3.50 | 3.50 |
| Traffic Signal Maintenance | | | | | |
| Field Supervisor | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Associate Engineer | 0.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Senior Traffic Engineering Technician | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Traffic Engineering Technician | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Traffic Signal Technician | 6.00 | 6.00 | 6.00 | 6.00 | 6.00 |
| Total Traffic Signal Maintenance | 9.50 | 10.50 | 10.50 | 10.50 | 6.50 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|---|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Traffic Operations Center | | | | | |
| Associate Engineer | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Senior Traffic Engineering Technician | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Traffic Engineering Technician | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Traffic Operations Center | 0.00 | 0.00 | 0.00 | 0.00 | 4.00 |
| Total Street Traffic Control | <u>24.00</u> | <u>25.00</u> | <u>25.00</u> | <u>19.00</u> | <u>19.00</u> |
| Right of Way Maintenance: | | | | | |
| Landscape Maintenance | | | | | |
| Field Supervisor | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Senior Grounds Maintenance Worker | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Grounds Maintenance Worker | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Senior Streets Maintenance Worker | 0.30 | 0.30 | 0.30 | 0.30 | 0.30 |
| Total Landscape Maintenance | 1.80 | 1.80 | 1.80 | 1.80 | 1.80 |
| Shoulder Maintenance | | | | | |
| Field Supervisor | 0.50 | 0.50 | 0.50 | 0.50 | 0.50 |
| Heavy Equipment Operator | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Shoulder Maintenance | 2.50 | 2.50 | 2.50 | 2.50 | 2.50 |
| Concrete Repair | | | | | |
| Field Supervisor | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 |
| Total Concrete Repair | 0.33 | 0.33 | 0.33 | 0.33 | 0.33 |
| Total Right of Way Maintenance | <u>4.63</u> | <u>4.63</u> | <u>4.63</u> | <u>4.63</u> | <u>4.63</u> |
| Hazard Response | | | | | |
| Field Supervisor | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Senior Streets Maintenance Worker | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Total Hazard Response | <u>2.25</u> | <u>2.25</u> | <u>2.25</u> | <u>2.25</u> | <u>2.25</u> |
| TOTAL STREETS | <u>55.30</u> | <u>55.30</u> | <u>55.30</u> | <u>49.30</u> | <u>49.30</u> |
| INTERNAL SERVICE FUND | | | | | |
| Fleet Maintenance: | | | | | |
| Fleet Maintenance Administration | | | | | |
| Fleet Services Superintendent | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Fleet Services Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Administrative Assistant | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Total Fleet Maintenance Administration | 3.00 | 3.00 | 3.00 | 3.00 | 0.00 |
| Fleet Maintenance | | | | | |
| Fleet Services Supervisor | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Senior Mechanic | 2.00 | 2.00 | 2.00 | 2.00 | 0.00 |
| Parts Acquisition Technician | 3.00 | 3.00 | 3.00 | 3.00 | 0.00 |
| Welder/Mechanic | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Mechanic | 14.00 | 14.00 | 14.00 | 14.00 | 0.00 |
| Service Aide | 1.00 | 1.00 | 1.00 | 1.00 | 0.00 |
| Total Fleet Maintenance | 23.00 | 23.00 | 23.00 | 23.00 | 0.00 |
| Shop Operations | | | | | |
| Fleet Services Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.85 |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 0.75 |



Personnel Detail

| | Actual FY 2008 | Actual FY 2009 | Budget FY 2010 | Revised FY 2010 | Budget FY 2011 |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|
| Fleet Services Supervisor | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Senior Mechanic | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Welder/Mechanic | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Mechanic | 0.00 | 0.00 | 0.00 | 0.00 | 14.00 |
| Service Aide | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Total Shop Operations | 0.00 | 0.00 | 0.00 | 0.00 | 21.60 |
| Parts Acquisition | | | | | |
| Fleet Services Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.15 |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 0.75 |
| Parts Acquisition Technician | 0.00 | 0.00 | 0.00 | 0.00 | 3.00 |
| Total Parts Acquisition | 0.00 | 0.00 | 0.00 | 0.00 | 3.90 |
| Fuel | | | | | |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Total Fuel | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Commercial Operations | | | | | |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| Total Commercial Operations | 0.00 | 0.00 | 0.00 | 0.00 | 0.25 |
| TOTAL INTERNAL SERVICE | <u>26.00</u> | <u>26.00</u> | <u>26.00</u> | <u>26.00</u> | <u>26.00</u> |
| SPECIAL REVENUE | | | | | |
| CDBG/HOME Administration | | | | | |
| Community Development Specialist | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Community Development Assistant | 0.50 | 0.50 | 0.50 | 0.50 | 0.00 |
| Total CDBG Administration | 1.50 | 1.50 | 1.50 | 1.50 | 1.00 |
| Police Impound Fund | | | | | |
| Towing/Hearing Specialist | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Tow Program Supervisor | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Office Assistant | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Police Impound Fund | 2.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Parkway Maintenance Improvement District | | | | | |
| Senior Grounds Maintenance Worker | 0.00 | 0.00 | 1.00 | 1.00 | 1.00 |
| Grounds Maintenance Worker | 0.00 | 0.00 | 1.00 | 1.00 | 1.00 |
| Field Supervisor | 0.00 | 0.00 | 0.60 | 0.60 | 0.60 |
| Total PKID | 0.00 | 0.00 | 2.60 | 2.60 | 2.60 |
| Grants: | | | | | |
| Police Grant | | | | | |
| Police Officer | 0.50 | 1.00 | 10.00 | 0.00 | 0.00 |
| Total Police Grant | 0.50 | 1.00 | 10.00 | 0.00 | 0.00 |
| Total Grants | <u>0.50</u> | <u>1.00</u> | <u>10.00</u> | <u>0.00</u> | <u>0.00</u> |
| Court Enhancement Fund | | | | | |
| Court Services Clerk | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Court Enhancement Fund | 0.00 | 1.00 | 1.00 | 1.00 | 1.00 |



Personnel Detail

| | <u>Actual FY 2008</u> | <u>Actual FY 2009</u> | <u>Budget FY 2010</u> | <u>Revised FY 2010</u> | <u>Budget FY 2011</u> |
|--|---------------------------|---------------------------|---------------------------|----------------------------|---------------------------|
| Judicial Collection Enhancement | | | | | |
| Systems Analyst | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Total Judicial Collection Enhancement | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| Fill the Gap | | | | | |
| Office Assistant | 0.00 | 0.00 | 1.00 | 0.50 | 0.50 |
| Total Fill the Gap | 0.00 | 0.00 | 1.00 | 0.50 | 0.50 |
| TOTAL SPECIAL REVENUE | <u>5.00</u> | <u>8.50</u> | <u>21.10</u> | <u>10.60</u> | <u>10.10</u> |
| CAPITAL PROJECTS | | | | | |
| Capital Project Administration | | | | | |
| Assistant Manager | 0.00 | 0.00 | 0.00 | 0.00 | 0.40 |
| Capital Project Administrator | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Inspector II | 0.00 | 0.00 | 0.00 | 0.00 | 1.00 |
| Administrative Assistant | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 |
| Total Capital Project Administration | 0.00 | 0.00 | 0.00 | 0.00 | 4.40 |
| TOTAL CAPITAL PROJECTS | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>0.00</u> | <u>4.40</u> |
| GRAND TOTAL POSITIONS | <u>1,223.26</u> | <u>1,204.85</u> | <u>1,206.30</u> | <u>1,183.80</u> | <u>1,180.79</u> |

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| Accrual | An accounting process that matches revenue to the period earned and the expenditures to the period incurred. |
| Actuals | Refers to the actual expenditures paid by and revenues paid to Gilbert. |
| Adoption | A formal action taken by the Town Council that sets the spending limits for the fiscal year. |
| Annex | To incorporate land into Gilbert. |
| Appropriation | A legal authorization granted by Council which permits Gilbert to make expenditures of resources and to incur obligations for specific purposes. |
| Arizona Department of Environmental Quality (ADEQ) | Established in 1986 in response to growing concerns about groundwater quality. Administers a variety of programs to improve the health and welfare of our citizens and ensure the quality of Arizona's air, land and water resources meets healthful, regulatory standards. |
| Arizona State University (ASU) | State funded University. |
| Arsenic Mitigation | Construction of systems to eliminate as much arsenic from the ground water to meet the EPA limits of 10 parts per billion. |
| Assessed Valuation | A valuation placed upon real estate or other property by the County Assessor and the state as a basis for levying taxes. |
| Balanced Budget | Each fund in the budget must be in balance; total anticipated revenues plus beginning undersigned fund balance must equal total expenditure appropriations for the upcoming fiscal year. |
| Blue Stake | Underground location of utilities before excavation of right of way. |
| Bond | A Town issued debt instrument to be repaid the face amount of the bond on the designated maturity dates with accrued interest. Bonds are used primarily to finance capital projects. |
| Budget | A financial plan proposed for raising and spending money for specified programs, functions, or activities during the fiscal year. A detailed annual operating plan expressed in terms of estimated revenues and expenses for conducting programs and related services. |
| Business Unit | A group of activities that joined together perform a more inclusive function. |
| Capital Improvement | Includes any expenditure over \$100,000 for repair and replacement of existing infrastructure as well as development of new facilities to accommodate future growth. |
| Capital Outlay | Purchase of an asset with a value greater than \$10,000 that is intended |

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| | to continue to be held or used for a period greater than two years. Capital Outlay can be land, buildings, machinery, vehicles, furniture and other equipment. |
| Carry Over | Year-end savings that can be carried forward to cover expenses of the next fiscal year. These funds also pay for encumbrances from the prior year. |
| Community Development Block Grant (CDBG) | Federal Grant Funds provided on an annual basis to support specific programs identified by Council. |
| Community Emergency Response Team (CERT) | A committee established to offer disaster preparedness training to the community. |
| Contingency | An amount included in the budget that is not designated for a specific purpose. The contingency amount is budgeted for emergencies and unforeseen events. The Council must approve all contingency transfers. |
| Continuous Quality Improvement (CQI) | The Town is making CQI part of the culture to ensure that operations are continually improved and updated. |
| Debt Limit | A State imposed limit on the amount of debt that can be issued. |
| Debt Service | Principal and interest payments on outstanding bonds. |
| Depreciation | Expiration in the service life of capital assets attributed to wear and tear, deterioration, inadequacy, or obsolescence. |
| Effluent | Wastewater that has been treated to required standards and is released from the treatment plant. |
| Enterprise Funds | A sub-set of the Proprietary Fund Type that requires accounting for activities like a business where the results indicate income or loss from operations. |
| Fiscal Year (FY) | The period designated for the beginning and ending of financial transactions. The Town fiscal year is July 1 to June 30. |
| Full- Time Equivalent (FTE) | A position is converted to the decimal equivalent of a full-time position based on 2,080 hours per year. For example, a part-time clerk working 20 hours per week would be equivalent to 0.50 FTE. |
| Fund | A fiscal and accounting entity with a self-balancing set of accounts recording cash and other financial resources. |
| Fund Balance | Represents the net difference between total financial resources and total appropriated uses. |
| GBA Master Series | Focuses exclusively on the design, development and implementation of |

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| | commercial off-the-shelf software applications for the management of Public Works and Utilities infrastructure systems. |
| General Fund | Activities that provide support to direct service areas. Examples include Personnel, Technology Services Administration, Prosecution, and Planning and Development. |
| Generally Accepted Accounting Principles (GAAP) | The uniform minimum standards and guidelines for financial accounting and reporting which govern the form and content of the basic financial statements of an entity. These principals encompass the conventions, rules, and procedures that define the accepted accounting practices at a particular time. |
| General Obligation Bonds | Debt that requires voter approval and is backed by full faith and credit of Gilbert. This debt is limited by State statute. |
| General Plan | A planning and legal document that outlines the community vision in terms of land use. |
| Geographic Information System (GIS) | A computer system that places layers of geographic information in a useful order to provide answers to questions regarding land. |
| Goal | Desired end result statement that provides a framework for what will be accomplished. |
| Grants | State and Federal subsidies received in response to a specific need. |
| Heritage District | Historic Downtown Gilbert. |
| Highway Users Revenue Fund (HURF) | Highway User Revenue Fund is a separate funding source dedicated to provide support for street improvements and maintenance. |
| Homeowners Association (HOA) | An organization of all owners of land in the development that is governed by a board. The HOA collects fines and assessments from the homeowners, maintains the common areas of the development, and enforce the association's governing documents; including rules regarding construction and maintenance of individual homes. |
| Improvement District | Formed when a group of property owners desire property improvements. Bonds are issued to finance these improvements that are repaid by assessments on affected property owners. |
| Infrastructure | The physical assets of the Town. Assets include streets, water, wastewater, public buildings and parks. |
| Intergovernmental Agreement (IGA) | A contract between governmental entities as authorized by State law. |
| Internal Service Fund | A sub-set of the Proprietary Fund Type that accounts for the activity |

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| | related to internal functions provided service to other internal functions. An Internal Service Fund receives revenue by charging other Responsibility Centers in the Town based on services provided. |
| Management Team | The top level executives and directors in the Town. |
| Maricopa County Association of Governments (MAG) | MAG was formed in 1967. It is a voluntary association of governments and Indian communities formed to address regional issues in Maricopa County. MAG is the designated Regional Planning Agency and consists of 28 member agencies. |
| Master Plan | A planning document that takes an area of interest and creates a comprehensive future for that area. For example, a storm water master plan would provide information regarding the location of storm water facilities, the potential timing, the barriers and the costs. |
| Modified Accrual | A basis of accounting used by governmental funds where revenue is recognized in the period it is available and measurable, and expenditures are recognized at the time a liability is incurred. |
| Municipal Property Corporation (MPC) | A non-profit corporation created by Gilbert as a funding mechanism for Capital Improvement projects. The board is governed by citizens appointed by Council. |
| Objective | Targets for accomplishing goals that are specific, measurable, attainable, results-oriented and time bound. |
| OnBase | Gilbert's digital records management system. |
| Operating Budget | This budget, associated with providing ongoing services to citizens, includes general expenditures such as personnel services, professional services, maintenance costs, and supplies. |
| Parkway Improvement Districts (PKID) | Parkway Improvement Districts provide a method to maintain the parkways within specific areas and charge the cost to the benefited property with the property tax bill. |
| Pavement Condition Index (PCI) | An index that communicates the condition of driving surfaces on a 100 point scale. |
| Per capita | A unit of measure that indicates the amount of some quantity per person in the Town. |
| Performance Measures | Indication of levels of activity, results of operations or outcomes of operations. |
| PM-10 Regulations | PM-10 (particulate matter less than 10 microns) regulations are also known as the "dust control regulations". PM-10 emissions including dust |

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| | generating activities are regulated by Maricopa County. It is a major component of the “brown cloud” in the metropolitan Phoenix area. |
| Reserve | To set aside a portion of a fund balance to guard against economic downturn or emergencies. |
| Resource Constrained Process | A budget process that is limited by the projected revenues based on current tax rates and fees. |
| Revenue | Receipts from items such as taxes, intergovernmental sources and user fees or resources from voter-authorized bonds, system development fees, and grants. |
| Right of Way (ROW) | An area of land adjacent to a roadway. |
| Salt River Project (SRP) | Salt River Project is an agricultural improvement district formed in the early 1900’s that now provides water and electricity. |
| Self Insurance | A requirement that Gilbert pay up to a certain amount of insurance claims. |
| Special Revenue | Special Revenue Funds are a type of fund required to be established to account for a specific activity. |
| State Shared Revenue | Distribution of revenue collected by the State and shared based on established formulae that typically rely on population estimates. |
| Street Light Improvement District (SLID) | A Street Light Improvement District is established to charge the cost of electricity for street lights to property in subdivisions based on the actual cost of electricity and allocated based on their home value. |
| System Development Fee (SDF) | Fees collected at the time a building permit is issued to pay for the cost of capital improvements required due to growth. |
| Transfers | Movement of cash from one fund to another to reimburse costs or provide financial support. |
| Unified Land Development Code (ULDC) | A compilation of Town Codes that govern subdivision and development of lands. |
| Water Resource Master Plan | A plan that combines all water resources; ground, surface, recharged and reclaimed water, into one document to determine future actions required to maintain water resources in Gilbert. |
| Zoning | A specific legal classification of property for purpose of development. |