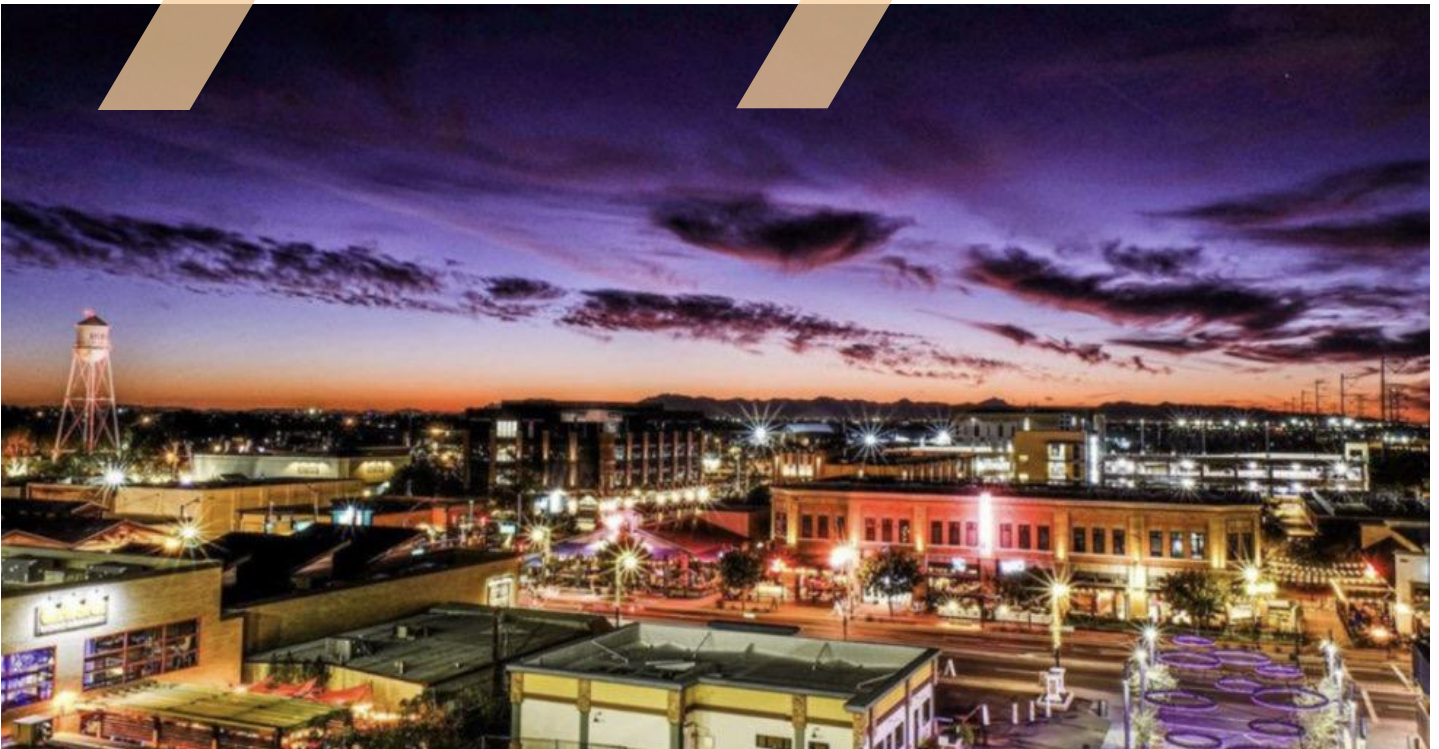


**Town of Gilbert**

Anticipate. Create. Help people.



# Executive Summary: Non-Profit Funding for FY 19-20



# **CONTENTS**

**TABLE OF CONTENTS .....1**  
**OVERVIEW .....2**  
**FUNDS DISTRIBUTED .....3**  
**SERVICE HIGHLIGHTS .....4**  
**ORGANIZATION HIGHLIGHTS .....5-11**  
**CLOSING STATEMENT ..... 12**



## OVERVIEW

The Town of Gilbert is a service organization striving to benefit the lives of residents. With a goal to be the City of the Future, Gilbert set its mission to anticipate, create, and help people. Helping people became an even more pronounced cornerstone for this past year in light of the global pandemic. Partnerships with our local non-profit organizations were a key component to providing critical services to residents in need. These organizations and their teams stepped forward to provide necessary resources, support, and opportunities to improve the lives of those they serve.

Gilbert assists these non-profits through the Neighbor 2 Neighbor program and general fund distribution. For FY 19-20, 26 organizations were chosen to receive funding. The non-profit organizations are categorized into priority groupings, which are as follows:

- Priority 1 – Families in Crisis
- Priority 2 – Mental Health & Substance Abuse Treatment
- Priority 3 – Low/Moderate Income Individuals
- Priority 4 – Elderly/Seniors
- Priority 5 – Homeless Individuals & Families
- Priority 6 – Special Needs Individuals
- Priority 7 – Youth

The following summary breaks down Gilbert's non-profit funds for the fiscal year 2019-2020 (FY 19-20).

- **\$323,000 FROM GENERAL FUNDS & \$107,000 FROM NEIGHBOR 2 NEIGHBOR / SMS\***
- \*SMS refers to Save My Stamp – Funds that are derived from ad space sold and delivered in utility bills
- **\$430,000 TOTAL FUNDS DISTRIBUTED**

Further information about the funding process and how to apply for funding can be found on Gilbert's Community Resources page:

<https://www.gilbertaz.gov/residents/community-and-neighborhood-services/community-resources/non-profit-funding>



## FUNDS DISTRIBUTED

Fiscal Year 2019-2020		Amount Requested 19/20	Amount Received 19/20
Non-profit Support			
\$323,00 General Funds + \$107,000 N2N/SMS=\$430,000			
<b>Priority 1: Families In Crisis (Includes Domestic Violence)</b>			
Catholic Charities Community Services	My Sister's Place Domestic Violence Shelter	\$ 20,000.00	\$ 18,000.00
AZCEND	Gilbert CAP Office	\$ 123,000.00	\$ 120,000.00
Child Crisis Center	Shelter & Foster Services	\$ 10,000.00	\$ 9,000.00
Chrysalis	Victim Services for Town of Gilbert residents	\$ 10,000.00	\$ 9,000.00
Community Alliance Against Family Violence	Domestic & Sexual Violence Services and Education	\$ 25,000.00	\$ 7,000.00
		<b>\$ 188,000.00</b>	<b>\$ 163,000</b>
<b>Priority 2: Mental Health &amp; Substance Abuse Treatment Group</b>			
ICAN-Chandler/Gilbert	Substance Use & Treatment Task Force	\$ 5,000.00	\$ 2,300.00
Hope For Addiction (formerly R2R)	Weekly support group/mentorship program	\$ 5,000.00	\$ 5,000.00
		<b>\$ 10,000.00</b>	<b>\$ 7,300.00</b>
<b>Priority 3: Low/Moderate Income Individuals</b>			
United Food Bank	Emergency & Supplemental Food Distribution	\$ 20,000.00	\$ 8,000.00
Matthew's Crossing Food Bank	Meals to Grow-Food Backpacks for youth	\$ 10,000.00	\$ 8,000.00
Open Arms Care Center	Donation Pick-Up Transportation	\$ 12,000.00	\$ 11,000.00
Midwest Food Bank	Food Pantry Supplemental Food Support	\$ 10,000.00	\$ 8,000.00
Child Crisis Center	Family Education	\$ 10,000.00	\$ 7,000.00
Junior Achievement	Financial Literacy Program for Low-Income Students	\$ 5,000.00	\$ 5,000.00
One Small Step/Clothes Cabin	Clothing Bank and Homeless Services	\$ 25,000.00	\$ 5,000.00
		<b>\$ 92,000.00</b>	<b>\$ 52,000.00</b>
<b>Priority 4: Elderly/Seniors</b>			
East Valley Adult Resources	Older Adult Support Services	\$ 10,000.00	\$ 5,000.00
Mercy Housing Southwest	Resident Services for Seniors	\$ 19,319.00	\$ 12,500.00
About Care	Empowering Independent Living	\$ 10,000.00	\$ 5,000.00
		<b>\$ 39,319.00</b>	<b>\$ 22,500.00</b>
<b>Priority 5: Homeless Individuals and Families</b>			
A New Leaf, Inc.	East Valley Men's Center	\$ 12,000.00	\$ 8,000.00
A New Leaf, Inc.	La Mesita Family Shelter	\$ 10,000.00	\$ 5,000.00
Central Arizona Shelter Services	Regional Emergency Shelter for Homeless M&W	\$ 15,000.00	\$ 10,000.00
House of Refuge	Adopt A Home	\$ 24,200.00	\$ 24,200.00
Save the Family Foundation of Arizona	Homeless Families Intervention Program	\$ 22,026.00	\$ 18,000.00
		<b>\$ 83,226.00</b>	<b>\$ 65,200.00</b>
<b>Priority 6: Special Needs Individuals</b>			
Best Buddies	Best Buddies Town of Gilbert Friendship Project	\$ 15,000.00	\$ 5,000
		<b>\$ 15,000.00</b>	<b>\$ 5,000</b>
<b>Priority 7: Youth</b>			
Aid to Adoption of Special Kids (AASK)	Mentoring Program	\$ 6,000.00	\$ 5,000.00
Big Brothers Big Sisters	Gilbert Community Based Mentoring Program	\$ 7,500.00	\$ 5,000.00
Boys and Girls Club-Gilbert Branch	After School & Summer Camp Activities	\$ 115,000.00	\$ 100,000.00
		<b>\$ 128,500.00</b>	<b>\$ 110,000.00</b>

# SERVICE HIGHLIGHTS



**145 payments were made to help Gilbert residents maintain their housing**



**10 Gilbert residents attended a job support program**



**3,650+ Gilbert residents were served food boxes**



**37 elderly Gilbert residents were assisted throughout the Stay-At-Home order**



**A Gilbert resident and her mentor**



**16 Gilbert residents, a total of 5 families, were provided a helping hand out of homelessness and poverty**

## **PRIORITY 1: FAMILIES IN CRISIS (INCLUDES DOMESTIC VIOLENCE)**

- **AZCEND:** Provides Community Action Program (CAP) services. Through this program, financial assistance is provided to help low- to moderate-income Gilbert residents maintain stability. They prevent evictions and utility disconnections. They act as a safety net for families that are going through crises and additionally they address barriers to stability through case management, financial coaching, and referrals to other resources.
  - ✓ Provided 997,292 meals to 12,597 individuals.
  - ✓ Provided 2,703 direct financial assistance for rent and utilities.
  - ✓ Aided 2,000 children with backpacks filled with school supplies and clothing.
  
- **Catholic Charities Community Services:** Is an organization committed to improving the lives of the most vulnerable. They provide individuals with 20 programs that assist in exiting high-risk situations. These programs provided include sex-traffic survivors, victims of domestic abuse, refugees, foster care, youth and homelessness services.
  - ✓ 193 individuals were provided with 8,500 safe bed night stays, five of these were Gilbert residents
  - ✓ Offered 103 support groups
  - ✓ Provided 118 children with school supplies and backpacks
  - ✓ According to pre- and post-program surveys, 94% indicated they know how to maintain their safety after exiting program and 84% reported increased knowledge of available community resources

*A young client of barely 18 years old, whose mother was arrested for outstanding warrant, was left alone in the shelter. My Sister's Place helped reach out to school districts to provide transportation, school supplies, and online courses to ensure his graduation. After receiving his diploma, he joined the Navy and left the shelter for basic training.*

- **Chrysalis:** This organization continues to help members of the community who encounter domestic violence situations. They actively look for solutions to support victims and their families by creating a safe haven with multiple resources and offer their assistance to help victims return to a normal lifestyle: 81% of clients have reported their overall safety has improved as well as 91% reporting improved self-sufficiency.
  - ✓ Chrysalis has served over 1,100 individuals and families, 25 were Gilbert residents.
  - ✓ Chrysalis transitioned services to be remotely provided when the Covid-19 pandemic hit. They saw a 50% increase in referrals for services and 10% increase in calls seeking shelter when the Stay at Home Order was issued.
  
- **Child Crisis Center:** The goal of this organization is to protect kids and build strong families. They manage a family education program designed to teach positive parenting skills through the participation of classes, workshops, support groups, and family activities. They also manage an Emergency Children's Placement Program, which removes children from their families for the crimes of abuse, neglect, and other maltreatment and places them in an emergency shelter, group home, or foster care.

- ✓ CCA offered 407 educational opportunities, 105 Gilbert residents utilized these services
- ✓ During FY19/20, 12 new Gilbert residents were licensed through Foster Care and Adoption program
- ✓ 64 Gilbert residents are affiliated with Child Crisis Arizona and 45 children were placed into these households.
- ✓ Finalized 16 adoptions into Gilbert families

*Alma and Brandon have been on the adoption registry for two years. They have been continuously preparing to welcome a child into their home by participating in countless classes and workshops. When Alma and Brandon met Lester, a troubled child with behavioral issues due to past trauma. They were optimistic and caring and worked with Lester. Alma and Brandon are hopeful for the future adoption of Lester and are anxious to have him as their son.*

## PRIORITY 2: MENTAL HEALTH & SUBSTANCE ABUSE TREATMENT GROUP

- **ICAN:** educate youth about risks of substance abuse, promote community involvement, and bring to light social responsibility.
  - ✓ Organized 37 presentations aimed to educate teens and adults
  - ✓ 949 individuals participated
  - ✓ A video series was implemented as safety precautions were put in place at the sight of Covid-19 pandemic
  - ✓ Partnered with Gilbert Public Schools to provide community education about Suicide Awareness, Vapes, and mental health.
  - ✓ Provided training to Mayor's Youth Commission

*Participated in "Prevention" week for Gilbert High School, giving 24 presentations and 10 presenters for over 200 students. Their presentations were surveyed and showed to have positively affected youth awareness and understanding.*

- **Hope For Addiction:** a program designed to help and care for those who struggle with addiction. They provide guidance through the use of mentors who help individuals with job support, parenting, life skills, personal responsibility, court issues, housing, and more. Weekly meetings equip individuals with tools to stay sober and live a full life. They provide counseling services, help them build relationships, and do their best to support individuals and see them through.
  - ✓ 209 support services were utilized by Gilbert residents
  - ✓ 18 Gilbert individuals attended weekly meetings

*Laura came to Hope for Addition while dealing with an abusive marriage, addiction, and living a destructive lifestyle. Through the program Laura was able to leave her abusive relationship and rebuild her life. Laura has been in this program since late March and is making amazing progress.*

### PRIORITY 3: LOW/MODERATE INCOME INDIVIDUALS

- **United Food Bank:** Provides, stores, and distributes nutritious foods to low-income people including Eastern Maricopa, Gila and Pinal, Southern Navajo, and the Apache of Arizona
  - ✓ United Food Bank (UFB) has distributed over 22,500,000 meals throughout 200 communities. In Gilbert alone, 56,552 meals were distributed.
  - ✓ UFB currently serves an average of 1,700 households per week.
  - ✓ UFB hosted weekly food distribution events to assist all those impacted by the Covid-19 pandemic. At the peak of the pandemic 10,000 individuals were served each week.

*Volunteers feeding families and distributing food boxes are often told these food agencies “literally have saved them.” More families than we think suffer from malnutrition and depend on organizations like UFB to continue feeding their children.*

- **Matthew’s Crossing Food Bank:** Their mission is to provide food to those in need and they participate in the fight to end hunger. They know how important proper nutrition is to growing bodies and this organization provides food packages to schools each week of the school year and during the beginning of summer break.
  - ✓ They delivered over 2,537 weekend meal bags to 23 Gilbert schools
  - ✓ Also delivered to food closets at 4 schools and 2 college campuses in Gilbert

*A single mom raising four children, after suffering job loss due to the pandemic and being unable to qualify for any government assistance programs, utilized Matthew’s Crossing Food Bank to feed her family.*

- **Open Arms Care Center:** The mission of this organization is to provide food and clothing to Gilbert families. They have been able to move food and supplies more efficiently with the recent purchase of a new van which has made traveling easier and more reliable.
  - ✓ Provides 10,000 pantry orders per year
  - ✓ Successfully navigated the Covid-19 pandemic and were able to reliably serve citizens
- **Midwest Food Bank:** A faith led organization that works to alleviate hunger and provide disaster relief to communities. MFB has continued its service through the pandemic and delivered food to those in need.
  - ✓ 3,650+ Gilbert residents served
  - ✓ 3 organizations in Gilbert received food box assistance from MFB
  - ✓ 775 food boxes distributed to Gilbert families
- **Junior Achievement of Arizona:** Prepares young people to succeed in the global economy through the Junior Achievement (JA) BizTown program. Students are introduced to career paths and industries, taught about economy functions, and job/financial responsibilities.
  - ✓ This organization served 17,594 students.



- ✓ Through the use of pre-test and post-tests, students averaged a knowledge gain of 27%

*“BizTown must be one of the most fun places I’ve gone to. It was so fun, and I want to thank you for that. For preparing us and for letting us be there. I am so grateful that you let my class and me come in- Please keep working and improving so more people can come and enjoy working at JA.” – Gwendolyn, student*

- **One Small Step/Clothes Cabin:** This organization’s mission is to provide people with high-quality clothing and shoes in order to enhance self-esteem, employment opportunities, and meet societal acceptability. They also manage a Homeless Assistance Program and a Community Classroom.
  - ✓ Clothes Cabin assisted 284 Gilbert residents by providing 2,127 articles of clothing.
  - ✓ Homeless Assistance Program served 264 individuals with services such as showers, hygiene kits, laundry, lunches, mailboxes and computer access.
  - ✓ Gilbert resident’s participation increased by 13.25% from previous FY18/19.
  - ✓ Parent’s expressed 100% satisfaction in finding what they needed for their school-aged children

*Donna shared that she reached out to Clothes Cabin two years ago to receive an outfit for a job interview with AT&T. Not only did she successfully get the job, but she also went back to school to get her bachelor’s degree. She thanked Clothes Cabin for their help and compassion.*

#### PRIORITY 4: ELDERLY/SENIORS

- **Aster Aging (formerly East Valley Adult Resources):** Supports the independent living of senior citizens and aids their families.
  - ✓ Aster served 37 Gilbert residents
  - ✓ Due to Covid-19 pandemic, Aster created a more functional website and enhanced their social media presence which has been getting a lot of attention.

*“This is helpful because I like having everything all right here.”*

*“I am so glad I called you.”*

- **Mercy Housing Southwest:** Is committed to providing, developing, financing, and operating affordable homes for families, seniors, and individuals with special needs with included assistance programs that also help creating strong, inclusive communities. Gilbert’s Page Commons serves those who are 55+ with affordable housing
  - ✓ 116 Gilbert residents utilized resident services such as wellness checks
  - ✓ 96% of residents maintained stable housing
  - ✓ 81% if residents accessed food related services

*This agency is very involved with senior residents and continue to support their comfort and happiness through programs. They have been able to engage the community, at Page Commons they even established an advisory board with 7 volunteer residents who support the planning and implementing of events within their community.*

- **About Care:** Providing services to the elderly and disabled in the towns of Gilbert, Chandler, and Queen Creek
  - ✓ Provided transportation services, grocery shopping, medication and clothes pick up, friendly visits, and provided minor home repairs to 180 Gilbert residents
  - ✓ 90% of residents served maintained independence in their homes
  - ✓ One volunteer went above and beyond, moving a Gilbert client out of and into a new home.
  - ✓ During Covid-19 pandemic masks, gloves, and cleaning supplies were distributed as part of About Care's services

## PRIORITY 5: HOMELESS INDIVIDUALS & FAMILIES

- **Central Arizona Shelter Services:** committed to preventing and actively finding solutions to end homelessness. They strive to create a community where everyone has a place to call home.
  - ✓ Sheltered 3,919 individuals facing homelessness, including 10 Gilbert residents.
  - ✓ Provided 160,743-night beds, including 745 for Gilbert residents
  - ✓ Help those eligible apply for eviction prevention programs
  - ✓ CASS continued to provide for citizens throughout Covid-19 pandemic, while practicing safety guidelines. They housed 138 community members through Rapid housing program at the peak of the pandemic.
  - ✓ Opened a Project Haven pandemic hotel for vulnerable populations and intend to open another shelter due to high demand.

*After many ongoing medical issues, Roger suffered from a stroke. These multiple events ultimately caused Roger to become homeless. CASS was able to help Roger find the resources available for him and helped him throughout this troubling time. Eventually CASS was able to assist Roger in obtaining permanent housing and he officially moved out of CASS where he now lives safely and independently.*

- **House of Refuge, Inc:** Assists homeless families in obtaining transitional housing and support services that help them find permanent housing and work towards self-sufficiency.
  - ✓ A total of 103 Gilbert residents used these services
  - ✓ 60 of the 103 Gilbert residents were new
  - ✓ Also distributed 4,000 food boxes as part of newly implemented program as well as supply residents with personal hygiene kits and cleaning supply bags

- **New Leaf, Inc:** Is committed to helping families with basic needs and improving their lives. New Leaf serves at two shelters, East Valley Men’s Shelter and La Mesita Family Shelter, they provide transportation, various health, educational, financial, and legal services for residents.
  - ✓ In FY 19/20, 46,986 bed nights were provided to 635 individuals, eleven of which were Gilbert residents.
  - ✓ 52% of residents were able to move into safe, independent housing.
  - ✓ 92% increased their self-sufficiency.
  - ✓ 44% of residents were able to obtain/improve their employment.
  - ✓ 97% of residents reported an increase in knowledge of the services available to help ensure long-term stability.

*Tanya came to La Mesita Family Shelter unemployed, recently evicted and with her child. After getting assistance and support from New Leaf she was able to secure a job, sign a lease, and she saved enough money to get her family back on their own feet. They now live in a safe, stable home.*

- **Save the Family Foundation of Arizona:** This organization equips families with the necessary tools to overcome homelessness and improve self-sufficiency. Their mission is to provide families with stable homes and keep children safe.
  - ✓ 16 people Gilbert residents were assisted through this program
  - ✓ Four families exited the program after about 8 months, with permanent housing
  - ✓ 100% of adults showed improved parenting skills, life skills, and better mental health
  - ✓ 2/4 families exited with full time employment

*Danielle’s life was that of caring for her children and husband. After her husband’s work accident, he became addicted to prescription drugs, and later so did she. While coping with substance abuse and divorce, she and her children became homeless. Save the Family provided Danielle with the assistance she needed to be placed in comfortable housing, helped her beat her addiction, and she found a job. She is very thankful to Save the Family and*

## **PRIORITY 6: SPECIAL NEEDS INDIVIDUALS**

- **Best Buddies:** This program works to support people with intellectual and developmental disabilities (IDD) with opportunities for friendships, leadership development and inclusive living. This organization also educates the community about the natural needs and abilities of individuals with IDD.
  - ✓ Best Buddies served 249 students in Gilbert
  - ✓ Created 59 one-on-one friendships
  - ✓ Delivered 8 inclusive group activities

## PRIORITY 7: YOUTH

- **Aid to Adoption of Special Kids:** focuses on finding relationships for foster children and connecting them with mentors who care.
  - ✓ Served 20 Gilbert youth for the FY 19/20.
  - ✓ Handled the COVID-10 pandemic very efficiently, they even saw a 25% increase in virtual information sessions
  - ✓ Supported and met with mentees virtually 2x a week

*Toni speaks with her mentor 3-4 times a week and after being in the system since she was eight-years-old, Toni [a mentee] stated: “She [her mentor] has helped me figure things out and for the first time in my life I feel like I have someone who has my back, that I can count on.”*

- **Big Brothers, Big Sisters of Central Arizona:** This program matches youth to mentors and strives to support youth development and to help them reach their full potential through these one-on-one mentoring relationships.
  - ✓ Mentoring services used by 42 Gilbert citizens
  - ✓ Served a total of 1,529 youth for the FY19/20.
  - ✓ 92% of youth improved their grades
  - ✓ 92% of youth now have a positive peer-adult relationship
  - ✓ 88% increased their understanding of negative consequences for high-risk behavior

*Little Frank and Big Rashaun were matched amid the pandemic and met virtually on March 30<sup>th</sup>. They share similar hobbies and get along very well. Frank’s father lives out of state and doesn’t have contact with the family so Rashaun fills the strong male role in Frank’s life. They have plans to meet in person once it is safe to do so.*

- **Boys and Girls Club of the Valley:** empowers young people to reach their full potential by providing resources and support through their program, which included activities and services such as meals/snacks, tutoring, healthy lifestyles, STEM activities, Career exploration, and community service.
  - ✓ Boys and Girls Club served 949 youth.
  - ✓ This program increased Gilbert resident membership by 10%.
  - ✓ 90% of youth expressed their intent to graduate.
  - ✓ 70% of youth indicated they were engaging in 60 minutes of physical activity 5 days a week.

## Conclusion

The Town of Gilbert is fortunate there are multiple non-profits providing opportunities and countless resources to help residents of Gilbert live a better life, full of possibilities and kindness. We appreciate these organizations and their compassionate volunteers who provided 310,000 hours of service to over 17,023 Gilbert residents during the FY19-20 year.

Gilbert is a community that stands for kindness and it is apparent by the generosity of the both the residents who donated to support these organizations, and the organizations that stepped up, lending a hand to their neighbors in need, especially during times of global crisis.

