

GILBERT, AZ

Phased Reopening of Town Facilities

Last update: May 14, 2020 | gilbertaz.gov/COVID19

# Phased Reopening of Town Facilities

In an effort to anticipate change, create solutions and help people, the Town of Gilbert is looking toward the workplace of the future.

When the COVID-19 pandemic forced cities across the nation to close facilities, we took an innovative approach to continuing services through a digital format. Many of these changes have <u>maximized efficiency</u> for both staff and the public and will continue to be provided online.

This document will be a flexible outline providing guidance and criteria for reopening moving forward, based on the following objectives:

### Safety

Safe work environment that minimizes risk for employees and our customers

### Service

Maintain exceptional customer service to our residents

### Agility

Built-in flexibility and adaptive response to an evolving situation

### Data

Informed decision-making that allows us to iterate along the way

For changes to processes and procedures by department, including personal protective equipment requirements for the public, visit: gilbertaz.gov/covid19.



### Why are we taking a phased approach?

- Consistent with federal, state and county guidance
- Services are currently being provided, in most cases without disruption
- Information and situation are fast moving, allows for flexibility
- Gilbert will continue to monitor and utilize federal, state, and county health guidance for our processes and policies

### Data and Input

#### What's Guiding Our Approach

#### **Guidance provided by:**

- Centers For Disease Control (CDC)
- Federal Guidelines for Opening Up America Again, White House

Date of specimen collection

- Occupational Safety and Health Administration (OSHA)
- State of Arizona, Governor Ducey
- Arizona Department of Health Services (AZDHS)
- Maricopa County Department of Public Health

#### **Data from:**

- County Health Hospitalization Data
- Gilbert Open Data Portal dashboard (with outside sources)
- Director survey
- Remote work survey
- Employee feedback

The best way to track COVID-19 trends in Maricopa County is to follow the number of **people hospitalized**with COVID-19. This is because hospitalizations are not influenced by testing availability or by the addition of new types of tests. COVID-19 hospitalizations have leveled off likely due to social distancing efforts.

This number is likely to increase as there is a 6 day reporting delay from when specimens were collected.

Bars and restaurants close to dine in Stay at home order

Order to limit gatherings to 10 people positive COVID19 test positive COVID19



### **Questions For Each Phase**

- What are the trends in regional hospitalizations?
- What is the current guidance?
- Is the current environment working?
- Are there any impacts to customer service delivery?
- Are PPE requirements met for capacities?
- Are physical distancing and other guidelines being upheld?

### Planned Phases

### PHASE 1 Starting May 15

- Current public safety and field staff on site
- Recreation Center& Aquatic Centerstaff

### PHASE 2 June 1

- Phase 1 on site
- Up to 25% of remote
   workforce on site
   with Group A (including HHW)

### PHASE 3 Dates TBD

- Phase 2 on site
- Up to 40% of remote workforce on site with Groups A & B

### FUTURE PHASES Dates TBD

- Phases 1-3 on site
- Groups C-G
- Continued safety protocols
- Longer term solutions

**Triggers:** Federal/State directive, change in community health, change in risk to workforce

Metrics: Criteria met to enable progression to the next phases

### Phase 1: Parks & Recreation

#### **Facilities Reopening**

With Strict Physical Distancing Measures

- May 15: Freestone Recreation Center
   Playgrounds and Drinking Fountains
   Basketball and Sand Volleyball Courts
- May 18: McQueen Park Activity Center (gymnasium only)
   (reduced capacity to support physical distancing)
- May 22: Rentals of Sports Fields, Ramadas and Classrooms (reduced capacity to support physical distancing)
- May 23: Gilbert Community Pools (reduced capacity to support physical distancing)
- June 8: Gilbert Community Center Classrooms (currently open for senior meal delivery and pickup)
- June 8: Southeast Regional Library Classrooms (reduced capacity to support physical distancing)

#### Programs/Classes Info

With Strict Physical Distancing Measures

- May 22: Program offerings released online (Gilbert Parks & Rec will offer a limited # of summer programs, including swim lessons, that will still allow for physical distancing)
- May 26: Registration begins for Gilbert Foundation Gold Members
- May 27: Registration begins for Gilbert residents
- May 28: Registration begins for non-Gilbert residents
- June 8: Classes start
- \*Splash pads currently remain closed. We are actively developing protocols that would facilitate the reopening of splash pads while still supporting physical distancing measures. Please stay tuned!

### Phase 1: Parks & Recreation

#### SPECIAL EVENTS & NEW PROGRAMS

With Strict Physical Distancing Measures

- May 22-23
- May 29-30
- June 5-6
- June 12-13

**Drive-In Movie Series Desert Sky Parking Lot** 

- July 4: Fourth of July (utilizing drive-in/parking lot approach)
- July: Gilbert Regional Park Sports Courts Grand Opening
- October: Gilbert Regional Park Amphitheater and Lawn Opening
- Developing: Additional eSports Tournaments
   Remote Recreation (pilot)
   Ultimate Frisbee
   Pickle ball and Tennis Programming
   Sand Volleyball Programming



**OHSA-Identified Workplace Mitigation Controls** 

- **Engineering Controls**
- **Administrative Controls**
- Safe Work Practices
- Personal Protective Equipment (PPE)



#### **Examples of Engineering Controls**

- Preliminary engineering elements for facilities have been identified and are being implemented, including: barriers, physical distancing signage, hand washing signage.
- Working to establish/review entry points for each facility.
- Facilities are sanitized and deep cleaned in preparation of reopenings.





# HEALTH FIRST

#### **ELEVATOR SOCIAL DISTANCING**

- KEEP 6FT/2M APART FROM OTHERS
- LIMIT NUMBER OF PEOPLE PER ELEVATOR
- DISINFECT HANDS AFTER PRESSING BUTTONS
- . COUGH OR SNEEZE INTO ELBOWS
- DO NOT SHAKE HANDS



#### **Examples of Administrative Controls**

- Human Resources policies regarding leave use and diagnosis are established and formally implemented.
- Research for employee contact tracing plans have been initiated as well as planning for potential positive employee tests.
- Enhanced cleaning and sanitation processes are scheduled for facilities preparing to reopen.

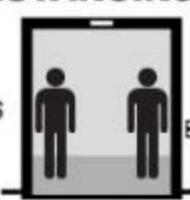




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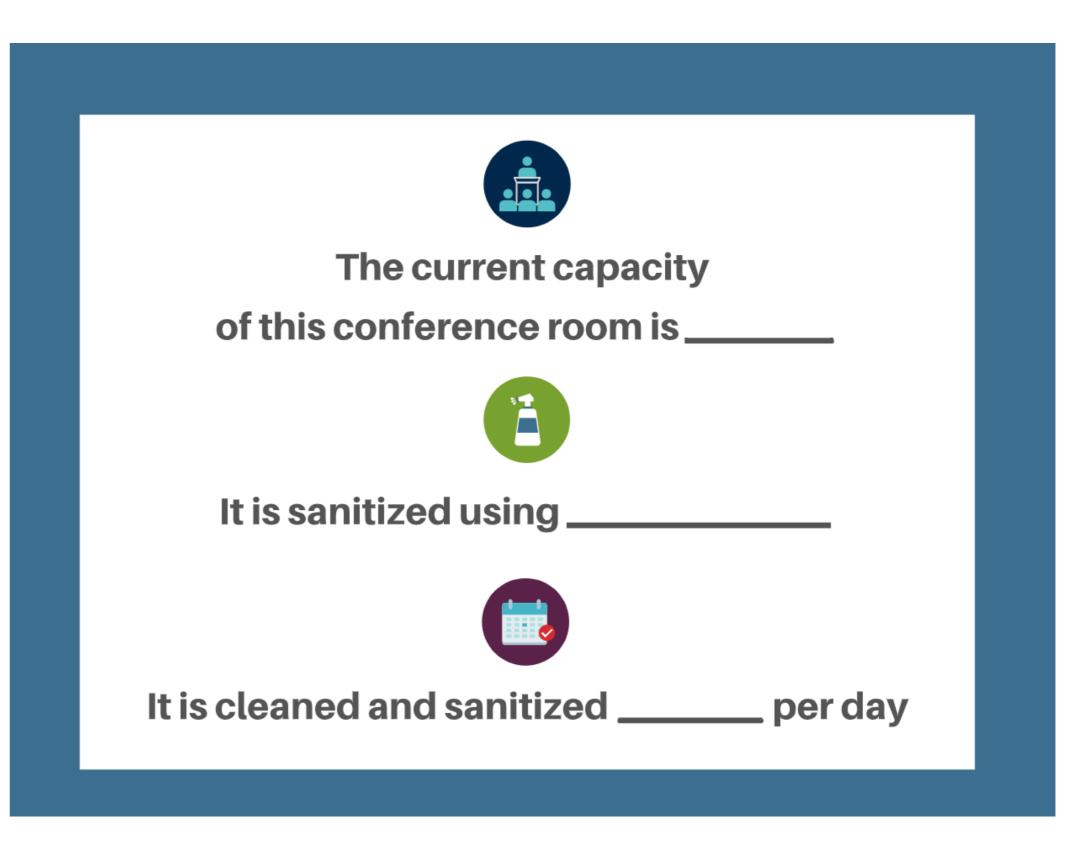
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#### **Examples of Safe Work Practices**

- Essential employees currently working in Gilbert facilities utilizing social distancing and PPE measures following current Town Exposure Prevention guidance.
- Sanitation schedules posted for various conference rooms





#### **Examples of Personal Protective Equipment (PPE)**

- PPE will be distributed to each work area and points of responsibility established as well as protocols for use.
- Will progress as procurement of PPE is secure and adequate inventory thresholds are met.







# Department Mitigation Controls

Each department will be taking necessary steps to implement the mitigation controls that are best for their areas.

To see specific information for each department, visit: gilbertaz.gov/covid19



# Looking To The Future

- We are keeping the safety of the community and our staff top of mind with each phase
- We continue to look for ways to meet our residents and businesses where they are
- The recommendations for a phased approach are intended to serve as a framework as fluid situation evolves
- The future work environment of Gilbert will include a hybrid of on-site and remote work in appropriate situations
- Stay tuned for more information about future phases



