

# *gilbert police department* fiscal year 13/14 annual report







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**town of gilbert data for fy 13/14**

population: ..... 229,972  
area: ..... 72 square miles  
founded: ..... 1891  
incorporated: ..... 1920  
type of government: ..... council/mayor

**acknowledgements**

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Joseph Go and members of the Gilbert  
Police Department  
photos: ..... Danny Fisher

**POLICE**

# mission & values

The respect for individual rights is the basis of our constitution and the cornerstone of our values at the Gilbert Police Department. Our mission is to serve as enforcement leaders in protecting and assisting all people in our community through effective problem solving, professional service, and the relentless pursuit of those who victimize our citizens and compromise public safety.



integrity  
professionalism  
courage  
honor





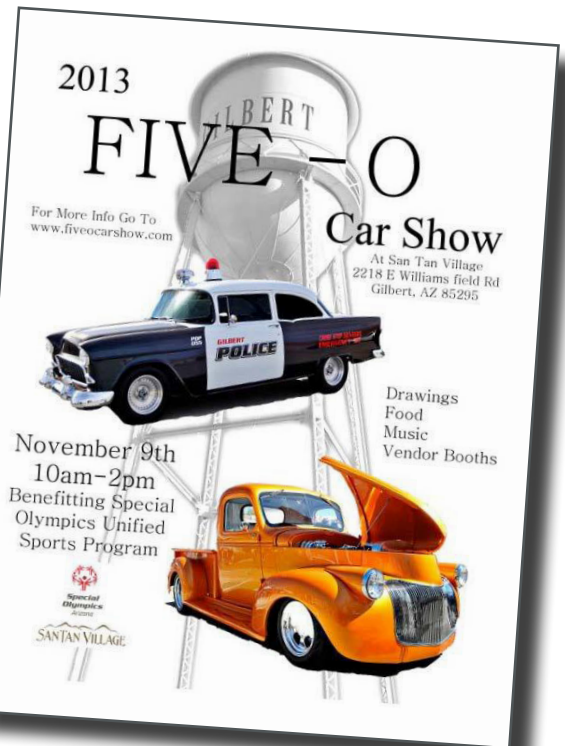
news & events

## five-o car show

In November 2013, the Five-O Car Show made its debut at the Santan Village mall. The show was the brain child of the School Resource unit's sergeant, Benny Fisher, born out of a desire to get the school resource officers (SROs) involved in the community in a positive way that would raise money for local kids.

While the show was a bit of a hard sell to sponsors in the beginning, it was a huge success. More than 200 cars participated in the event raising a grand total of \$10,230 - all going to the Special Olympics Unified Sports Program in Gilbert.

As a result of the popularity of the show, planning is already underway for November 2014.



## rock 'n run

In its third year, the Rock 'N Run, became the Rock 'n Run at the RIP (Riparian Preserve). The run was established to help promote and raise money for the department's ongoing support of

Special Olympics Arizona.

Another successful race this year with 280 participants raising nearly \$5,000.

This year's run was dedicated to Special Olympian C.J. Udall who died tragically a month prior to the run.





## raising arizona robbery series

In late September 2013, detectives arrested a husband and wife team for armed robbery. The series of 10 robberies occurred at various businesses in and around Gilbert, netting the couple a little over \$1,000.

The male suspect would enter a store and go through all of the motions of making a purchase. Once the store clerk opened the register, the suspect reached in and grabbed a wad of cash. He would then flee on foot and dive into the side sliding door of an awaiting van driven by the female suspect.

At first, witnesses were only able to get a partial license plate, however as the crime spree continued a license plate number was obtained. Detectives were able to trace the vehicle to the suspects and they were later found in a nearby motel.

The suspects eventually confessed to the crimes and it was discovered that, in all but one case, the couple's children were in the vehicle during the robberies.

ATTEMPT TO LOCATE BULLETIN  
 MISSING ARIZONA ROBBER  
 GILBERT POLICE DEPARTMENT  
 75 EAST CIVIC CENTER DRIVE GILBERT, ARIZONA 85234  
 480.562.6300

SUSPECT: White male, mid 20s, 6'0"-6'1", 180 lbs, thin build, blonde or brown hair, goatee, usually wears a baseball cap, t-shirt and shorts

VEHICLE: Green 2009 Dodge Grand Caravan AZ\*\*\*\*\* (alternative fuel plate)

Suspect approaches the register with an item to purchase. When the register is open for a transaction, the suspect reaches into the register drawer and removes cash. The suspect does not show a weapon, but once alerted to the fact that he had a gun in his jacket (33-13940). The suspect physically struggles with the clerk for the money. In one incident (33-14772) the suspect took a child's backpack from a victim in a parking lot. The suspect then flees in the above listed vehicle, which is driven by an unknown white female with brown hair. It should be noted that this suspect is also tied to similar robberies in Mesa and Chandler.

One of the registered owners of the vehicle is Luke Booker (3/7/1982), who closely resembles the suspect. There is no PC on record for this item. Below are pictures of the suspect vehicle, as well as Booker.

Gilbert PD:  
 Case Agent:  
 Det. T. Edgerton  
 480-485-7644  
 480-282-1309

OR #	DATE	TIME	DAY	DIR	ADDRESS	LOCATION TYPE
33-13940	9/27/2013	1708	TUE	NRN	2505 E GUADALUPE RD	WALGREENS
33-14772	9/30/2013	1525	MON	SR	87 E WILLIAMS FIELD RD	FRS
33-15365	9/18/2013	1709	WED	9	785 S VAL VISTA DR	P-11
33-15496	9/20/2013	1725	FRI	2	2083 S LINDSEY DR	WALGREENS
33-15566	9/21/2013	1955	SAT	1	2028 S DOWNEY RD	GOODWINS

LAW ENFORCEMENT DISSEMINATION ONLY

## gilbert recognized as 2nd safest city in america

based on FBI Uniform Crime Reports for cities of at least 200,000  
 Law Street Media (www.lawstreetmedia.com)

## swat medic program

The Gilbert Police Department Special Weapons and Tactics Team (SWAT) is comprised of several groups of specialty officers. The most recognizable are the Entry officers that have the primary responsibility of entering dangerous hot zones to conduct tactical operations. In support of the entry element, Gilbert Police and Fire Departments agreed, in 2013, to create a Tactical Emergency Medical Support (TEMS) team.

The purpose of the TEMS team is to work under the supervision of Gilbert PD SWAT and provide emergency medical treatment for citizens, officers and suspects wounded during tactical operations. The theory behind TEMS



is that wounded people can often be saved if medical treatment is provided in the first few minutes after receiving traumatic injury. By gearing the paramedics in ballistic protection and training them how to survive in a tactical environment, they can be inserted into hostile environments that standard Fire Department engine crews cannot enter.

Paramedics chosen to be on the Gilbert PD SWAT TEMS team endured a rigorous testing process in the summer of 2013. Candidates underwent a physical fitness test, a SWAT obstacle course, a combat casualty course, and an oral board. Paramedics selected to the team attend regular monthly SWAT training, as well as attending Tactical Medicine school, SWAT school, and a basic AZ Post firearms course.

## property and evidence

The Property and Evidence Section has the vital responsibility of receiving, packaging, bar coding, storing and retrieval of all evidence and found property impounded by the police department. Accuracy is critical given the sheer volume of items passing through the facility (over 29,300 in this fiscal year), not to mention the extreme importance in ensuring items of evidence are preserved properly and available for court.

Among the thousands of pieces of impounded property are crucial items of evidence that require special handling and storage. Property custodians are extensively trained on the procedures for proper handling of these items as to not diminish their evidentiary value should they need to be presented during a court trial. Additionally, certain items require laboratory testing. Property personnel are responsible for transporting all evidence in need of laboratory analysis to the appropriate labs. In all, this fiscal year saw the movement of more than 7,400 items to and from the Mesa Police Department and Arizona Department of Public Safety crime labs.

Once evidence is no longer needed, Property and Evidence is responsible for obtaining the appropriate authorizations for disposal of the property and the actual physical disposal of the evidence. Disposal is accomplished in several different ways. It may include returning the property to the rightful owner, sending unclaimed items to auction, or destroying or arranging for the destruction of certain types of evidence such as contraband.

During fiscal year 2014, over 16,000 pieces of property and/or evidence were disposed of.



Another important task conducted by Property and Evidence is providing copies of certain types of evidence to officers, prosecutors, attorneys and to the general public when requested. Copies may include witness statements, photos, audio and video interviews, surveillance videos, etc. In 2013, the Evidence section duplicated over 2,800 CD/DVDs, 556 photos, and 1,886 documents, as well as a dozen or so VHS or audio tapes.



Property and Evidence is fortunate to have an Evidence Technician who is also a certified firearms technician. This technician test fires authorized firearms impounded as evidence and enters information gathered from the bullet casings into a national database, NIBIN (National Integrated Ballistic Information Network). When computer images of fired casings are entered into the database, comparative analysis is conducted in an attempt to link the firearm to other crimes throughout the country.

Within the past few years, the section has worked to streamline its filing system by scanning documents from all current cases into a tracking database allowing all cases to be available to the entire section. This process has greatly reduced the amount of time filing, retrieving, and searching for paperwork.

The Property and Evidence Section soars in customer service each year by assisting internal customers (over 3,700 times a year, either in person or over the phone) as well as assisting external customers (over 3,400 times a year in person and over the phone).

Over the years, this section has received numerous Team Citation awards and in 2013, successfully launched and achieved its Wildly Important Goal (WIG) by disposing the equivalent of 55% of the number of items received which was an increase of 5% over past years.





## crime suppression team

such, much of the mission of CST is devoted to carrying out the mission of the Data Driven Approach to Crime and Traffic Safety Program (DDACTS).

The CST is a uniformed component of the Special Operations Division that is staffed with a sergeant, seven CST officers, three K9 teams, and one officer who serves as a liaison to the East Valley Fusion Center.

The unit uses unmarked police vehicles, bicycle patrols and special saturation details to accomplish their mission.

CST officers provide support to many different units within the police department and as such receive extensive training in a number of areas. Ongoing training includes proactive enforcement, computer data mining, gang recognition and street level drug interdiction.

The flexibility of being a hybrid of proactive patrol officer and intelligence led detective allows the crime suppression officers the ability to become problem solvers. Because of this flexibility, the team can impact crime in the community in many different ways.

The K9 teams work with the CSOs in their mission with greater emphasis placed on drug interdiction and support of the front

The Crime Suppression Team, or CST as it is more commonly known, was formed in July 2012, in furtherance of the department's intelligence-led policing strategies. As

line patrols for search needs. Each K9 team is dual certified by the National Police Canine Association for patrol duties and narcotics detection. Additionally, the K9 unit provides tactical support to the SWAT team.

Two new K9s joined the department following the retirements of K9 Chucky and K9 Zorro. The dogs, who are brothers, Lens and Bono immigrated from Holland in May. They join their other brother, Murphy, in rounding out the compliment of K9s. The uniqueness of the brotherhood garnered quite a bit of media attention.





## police records

If the ancient Romans could claim that “all roads lead to Rome” then the Gilbert Police Records Department personnel can be excused for philosophizing that everything eventually ends up in Records. Handling more than 134,000 departmental reports and accidents over the past six years is just the tip of the iceberg.

Like the hub of a wheel, the Records Section is the common point between officers, other law enforcement agencies and the public, and the clerks handle each with a deft hand. Public requests, which include citizens, the media, insurance companies and attorneys, make up 35% of the requests received in Records. Along with providing copies of reports, accidents and citations to other law enforcement agencies and the public, Records has prepared Letters of Clearance for 1165 residents in the same six year time frame. Letters of Clearance, often called Letters of Good Conduct, provide local confirmation that a citizen does not have an arrest record with the Gilbert Police Department and are requested for things like adoptions, missions and immigration. In addition, Premise histories give citizens the ability to receive information about specific addresses that assist in their decision to purchase an available house or property. On top of our own internal requests and the requests of our town prosecutors, Records receives requests from Prosecuting attorneys and other criminal justice agencies from as far away as Japan. All told the Police Records Section has processed an average of 24,495 requests each year for the past six years.

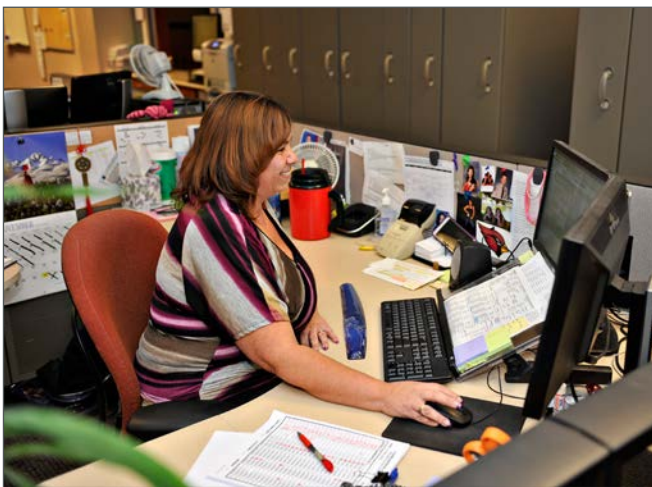
An ongoing project has been digitalizing all of the secondary paperwork that can be attached to any report. It is a painstaking process that requires patience and tenacity. Prior to March, 2005 all the reports were in physical, paper form. All the reports from January 2002- March of 2005 and much of the secondary paperwork from March 2005 through December 2011 have been scanned into the OnBase system. OnBase is the digital file cabinet fulfilling storage and retention needs.

All



secondary paperwork and citations associated with departmental reports and accidents from January, 2012 to the present has been scanned into the OnBase system on a daily basis.

Notoriously analytical, Records clerks are dedicated not only to doing the right thing, but also doing the thing right. Personnel continue to keep abreast of changing laws, policies and State and Federal codes for redaction and public records distribution and due to the growth of technology in their field Records’ repertoire is growing daily.







**about the  
department**



# service excellence

## retirements



**Anna Ames**  
Records Manager  
Served 1981-2014



**Lacey Rose Cox**  
Counseling Manager  
Served 1983-2013



**Kenna Espersen**  
Records Shift Supervisor  
Served 2000-2014



**Joe V. Gilligan**  
Police Officer  
Served 1992-2014



**Robert Schubert**  
Alarm Coordinator  
Served 2003-2014



**Sharon Taylor-Wood**  
Counselor  
Served 2000-2014



**Brenda Tomory**  
Police Officer  
Served 1999-2014



**Kate Weiby**  
Police Legal Advisor  
Served 1993-2014

## years of service awards

### 25 Years

David Bush  
Steven Shippee

### 20 Years

Teri Arenas  
Sharon Barbieri  
Andrew Duncan  
Arthur Johnson, III  
Pete Rangel  
Kate Weiby

### 15 Years

Michael Angstead  
Todd Helland  
Lourdes Ochoa  
James Palmer  
Colten Pearce  
Patrick Samuels  
Sandy Sweeten  
Scott Zuberbuehler

### 10 Years

Barbara Bird  
Mandy Breese  
Margo Chambers  
Greg Chapman  
William Dunham  
Jeremy Good  
Tyler Groth  
Terrell Mortensen  
T.J. Roberts  
Brian Romney  
Robert Schubert  
Chris Timmins

### 5 Years

Keith Bradshaw  
Alicia Evsen  
Maria Gunter  
Ian Manning  
Craig Robinson  
Jason Roman  
Brandon Wilson

# service excellence

## service excellence



**Grant Romney**  
Civilian Employee  
of the Year



**Lee Youngs**  
Communications  
Employee of the Year

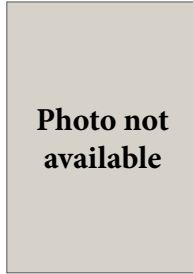


Photo not  
available

**Josh Wybron**  
Non-Uniformed  
Officer of the Year



**Michael Angstead**  
Eric L. Shuhandler  
Award for  
Supervisor of the Year



**Greg Thomas**  
Robert D. Targosz  
Award for  
Uniformed Officer of  
the Year



**Tom Gillis**  
Volunteer of the Year

## lifesaving awards



Jeffrey Barnett



David Coffey



John Gillis



Brian Hoyt



Matthew Martindale



Michael Minson



Ryan Morris



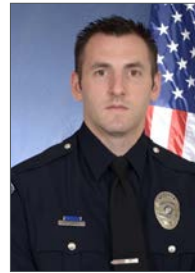
James Palmer



Ryan Pillar



Michael Prather



Mathew Reale



Christopher Wood

## meritorious conduct

- Jeffrey Barnett
- Jason Biggs
- Brian Blunt
- Michael S. Butler
- Patrick Buvala
- George Cox

- Tyler Groth
- Scott Hanson
- Brian Romney
- Larry Sinks
- John Strickland

## distinguished service

- Michael Berguetski
- Scott Gallas
- Stan Mondragon

- Darlene Norman
- Mathew Reale
- Josiah Saladen

## distinguished team citation

### Background Investigations

- Nicole Lathrop
- Brenda Nottingham

### Communications - Night Shift

- |                  |                  |                 |
|------------------|------------------|-----------------|
| Trish Abeyta     | Stacy Meendering | Shelby Roman    |
| Kristin Cavender | Jennifer Merkel  | Chenita Warrick |
| Renea Collins    | Taylor O'Connor  | Lee Youngs      |



# department organization



**Chief of Police**  
\_\_\_\_\_  
**Timothy J. Dorn**



**Professional Standards**  
\_\_\_\_\_  
Lieutenant  
**John Lyle**



**Patrol Division**  
\_\_\_\_\_  
Commander  
**Pete Smith**



**Special Operations Division**  
\_\_\_\_\_  
Commander  
**Kenny Buckland**



**Support Services Division**  
\_\_\_\_\_  
Civilian Commander  
**Kim Scott**



Lieutenant  
**Joseph Kacic**



**Criminal Investigations**  
\_\_\_\_\_  
Lieutenant  
**Hugh White**



**Communications**  
\_\_\_\_\_  
Manager  
**Janet Laird**



Lieutenant  
**Arthur Johnson, III**



**Special Enforcement**  
\_\_\_\_\_  
Lieutenant  
**Scott Girardin**



**Planning & Research**  
\_\_\_\_\_  
Coordinator  
**Joseph Go**



Lieutenant  
**Joseph Marin**



**Special Operations**  
\_\_\_\_\_  
Lieutenant  
**Michael Angstead**




**Records & Property**  
\_\_\_\_\_  
Manager  
**Anna Ames**



Lieutenant  
**Pete Rangel**

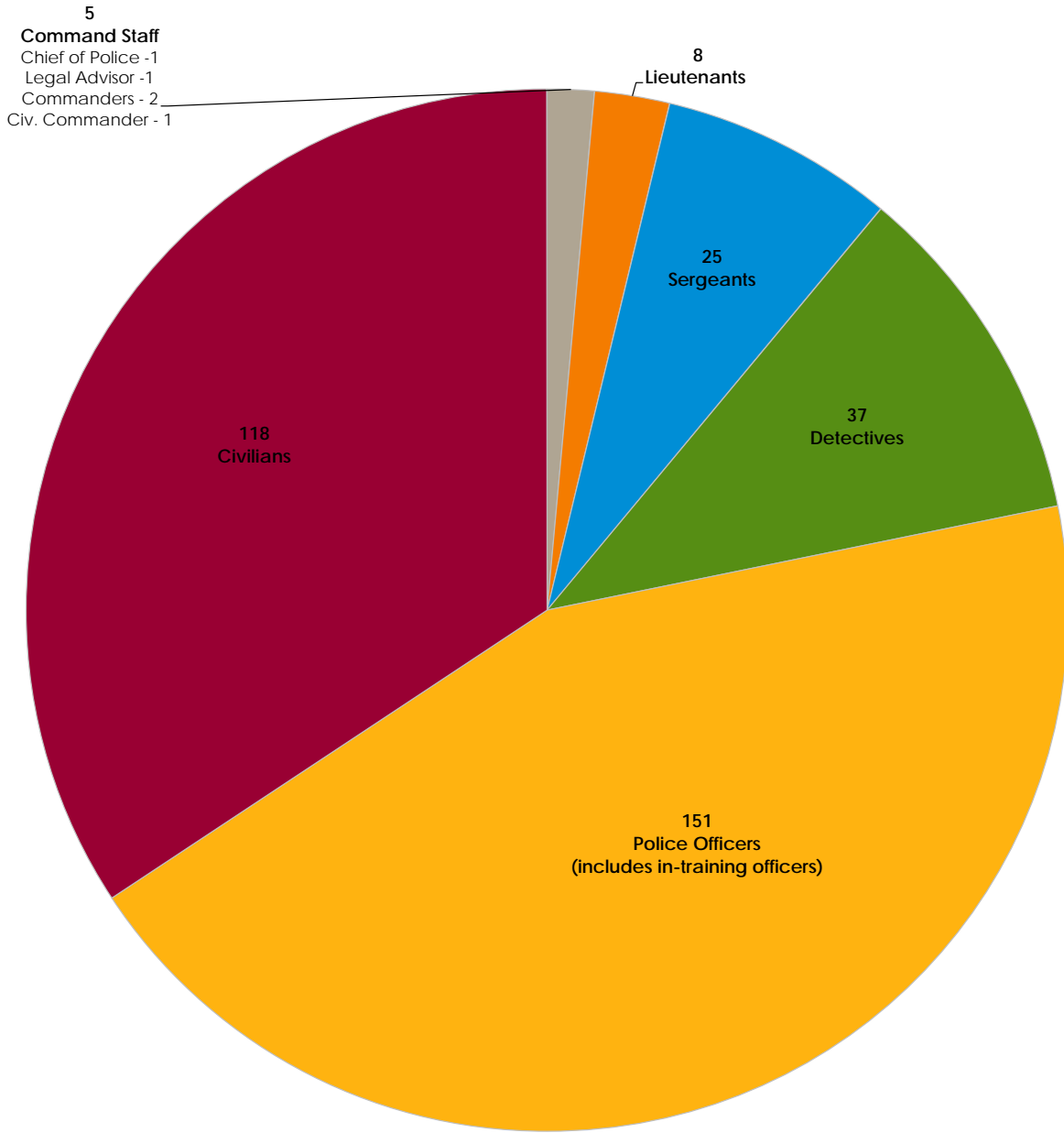


**Youth & Adult Resources**  
\_\_\_\_\_  
Manager  
**Kathleen Sullivan**



Lieutenant  
**Joseph W. Ruet**

# personnel allocation





# strategic initiatives

	Personnel	Operating	Subtotal	% of Total
<b>Office of the Chief of Police</b>				
Administration	\$900,913	\$70,350	\$971,263	2.36%
Animal Control	-	148,325	148,325	0.36%
Incarceration	-	1,650,000	1,650,000	4.01%
<b>Subtotal</b>	<b>\$900,913</b>	<b>\$1,868,675</b>	<b>\$2,769,588</b>	<b>6.73%</b>
<b>Office of Professional Standards</b>				
Internal Affairs	\$472,054	\$25,235	\$497,289	1.21%
Crime Prevention	224,840	16,490	241,330	0.59%
Alarm Management	58,633	10,900	69,533	0.17%
Hiring	296,616	28,770	325,386	0.79%
Training	247,028	123,692	370,720	0.90%
<b>Subtotal</b>	<b>\$1,299,171</b>	<b>\$205,087</b>	<b>\$1,504,258</b>	<b>3.65%</b>
<b>Patrol Division</b>				
Patrol	\$14,911,770	\$1,169,835	\$16,081,605	39.06%
Detention Transport	438,788	39,485	478,273	1.16%
Enforcement Support	785,741	3,744	789,485	1.92%
<b>Subtotal</b>	<b>\$16,136,299</b>	<b>\$1,213,064</b>	<b>\$17,349,363</b>	<b>42.14%</b>
<b>Special Operations Division</b>				
Child / Sex Crimes	\$1,105,375	\$44,855	\$1,150,230	2.79%
Crime Suppression Team (inc. K-9)	1,350,913	138,890	1,489,803	3.62%
Criminal Apprehension Team	852,220	52,595	904,815	2.20%
General Investigations	594,938	620,215	1,215,153	2.95%
Intelligence and Analysis Unit	860,719	50,595	911,314	2.21%
Property Crimes Unit	1,280,685	94,870	1,375,555	3.34%
Violent Crimes Unit	1,020,832	43,670	1,064,502	2.59%
School Resource Officers	1,256,913	10,310	1,267,223	3.08%
Special Investigations	695,208	127,485	822,693	2.00%
SWAT	58,604	94,935	153,539	0.37%
Traffic	2,352,835	240,635	2,593,470	6.30%
<b>Subtotal</b>	<b>\$11,429,242</b>	<b>\$1,519,055</b>	<b>\$12,948,297</b>	<b>31.45%</b>
<b>Support Services Division</b>				
Communications	\$3,027,717	\$232,850	\$3,260,567	7.92%
Planning and Research	165,036	1,465	166,501	0.40%
Property and Evidence	454,592	137,940	592,532	1.44%
Records	972,708	18,760	991,468	2.41%
Support Services Administration	190,971	460,004	650,975	1.58%
Youth and Adult Resources	912,129	26,105	938,234	2.28%
<b>Subtotal</b>	<b>\$5,723,153</b>	<b>\$877,124</b>	<b>\$6,600,277</b>	<b>16.03%</b>
<b>Total Department Budget</b>	<b>\$35,488,778</b>	<b>\$5,683,005</b>	<b>\$41,171,783</b>	<b>100%</b>
<b>% of Total</b>	<b>86%</b>	<b>14%</b>		

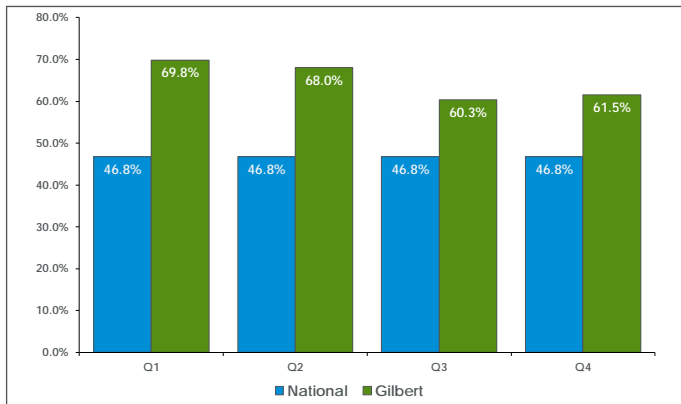
# strategic initiatives

## community livability

**Strategic Goal:** Maximize the use of technology, data, and staff resources to conduct thorough and efficient criminal investigations.

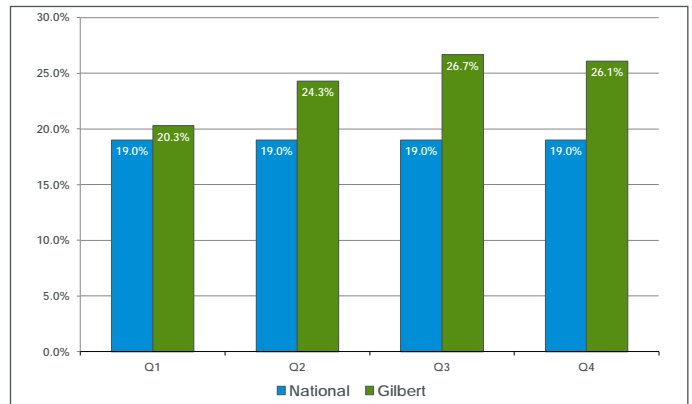
**Supporting Goal:** Maintain clearance rates higher than the national average for crimes of violence according to the FBI publication, Crime in the United States.

*The average clearance rate for FY 2013/14 is 64.6%*

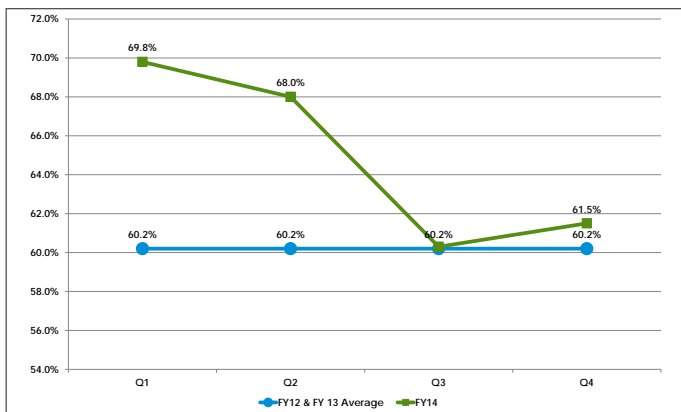


**Supporting Goal:** Maintain clearance rates for property offenses that are higher than the national average according to the FBI publication, Crime in the United States.

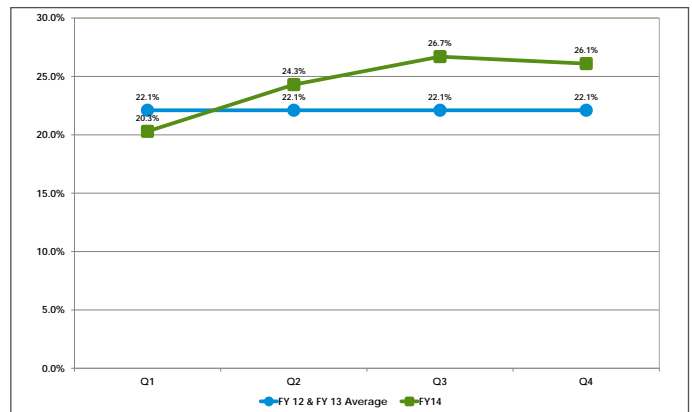
*The average clearance rate for FY 2013/14 is 24.2%*



**Supporting Goal:** Maintain or exceed department clearance rates for crimes of violence as compared to the previous year.



**Supporting Goal:** Maintain or exceed department clearance rates for property crimes as compared to the previous year.



**Supporting Goal:** Verify address information, within the time limits established by police, for all sex offenders registered in the Town of Gilbert.

	Q1	Q2	Q3	Q4	FY13	FY14
Sex offenders requiring verification	20	9	17	35	66	81
Sex offender verifications completed	15	7	18	12	52	52



# strategic initiatives

## community livability

**Strategic Goal:** Utilize data and technology to effectively and efficiently deploy personnel and resources to provide a timely response to calls for service (CFS).

**Supporting Goal:** Establish average response time targets for each identified CFS priority level. (Note: “Average CFS response time” is defined as the time period from when the CFS is received to responder arrival.)

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Average
0 - Emergency	5.5 min	4:18	3:58	4:41	4:17	4:18
1 - Urgent	6.5 min	6:36	6:42	6:38	6:29	6:36
2 - High	15 min	11:59	12:23	12:36	12:38	12:24
3 - Low	45 min	25:56	28:49	26:47	26:24	27:01
4 - Report Only	60 min	12:59	13:30	10:43	9:50	11:46

**Supporting Goal:** Meet CFS average response time targets as follows:

- 90% of target for Priority 0 calls
- 80% of target for Priority 1 calls
- 70% of target for Priority 2, 3, and 4 calls

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Average
0 - Emergency	90%	77.6%	86.0%	75.7%	80.1%	79.9%
1 - Urgent	80%	58.3%	57.8%	58.6%	59.3%	58.5%
2 - High	70%	76.1%	74.4%	74.9%	74.1%	74.9%
3 - Low	70%	84.0%	80.9%	83.4%	83.8%	83.0%
4 - Report Only	70%	96.9%	95.2%	97.2%	97.7%	96.7%

**Supporting Goal:** Establish average dispatch time targets for CFS priority level 0 and 1. (Note: “average dispatch time” is defined as from time call is received to dispatching/assigning units.)

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Average
0 - Emergency	90 seconds	28 sec	27 sec	29 sec	24 sec	27 sec
1 - Urgent	90 seconds	54 sec	54 sec	51 sec	46 sec	51 sec

**Supporting Goal:** Meet established average dispatch time targets as follows:

- 90% of target for Priority 0 calls
- 90% of target for Priority 1 calls

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Average
0 - Emergency	90%	97.4%	99.1%	96.5%	98.8%	98.0%
1 - Urgent	90%	85.6%	87.3%	88.2%	91.0%	88.1%

**Supporting Goal:** Answer 90% of 911 calls within 10 seconds.

Target Goal	Q1	Q2	Q3	Q4	Average
90%	92.3%	94.2%	95.0%	93.0%	93.6%

**Supporting Goal:** Answer 90% of non-emergency calls within 30 seconds.

Target Goal	Q1	Q2	Q3	Q4	Average
90%	99.7%	99.8%	99.8%	99.7%	99.8%

# strategic initiatives

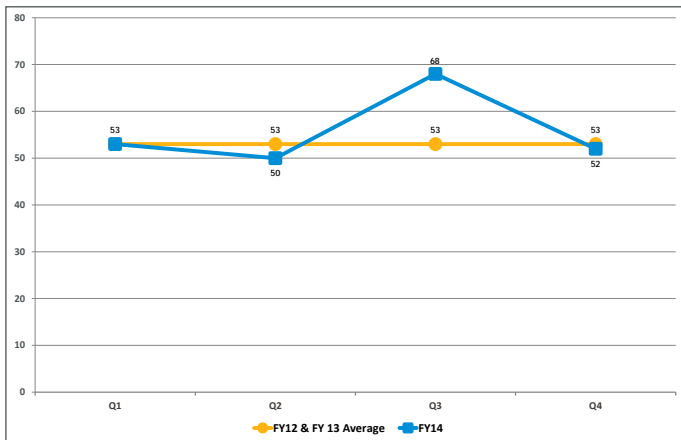
## technology leader

**Strategic Goal:** Effective use of technology to enhance intelligence led policing.

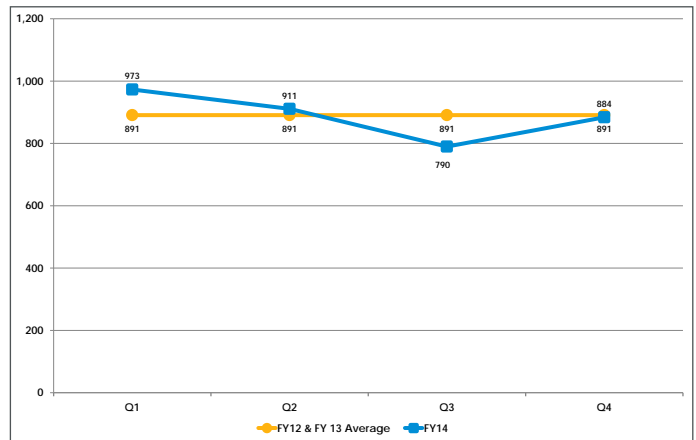
**Supporting Goal:** Maintain the lowest overall crime rate based on total Uniform Crime Report (UCR) Part 1 offenses per 1,000 residents, of communities with a population greater than 100,000 in Arizona for calendar year. Achieve ranking within the top five 100 largest cities with the lowest overall crime rates based on total calendar year Part 1 offenses per 1,000 residents.

Year	Ranking
2011 national ranking	7
2012 national ranking	3
2013 national ranking	2
2011 Arizona ranking	1
2012 Arizona ranking	1
2013 Arizona ranking	1

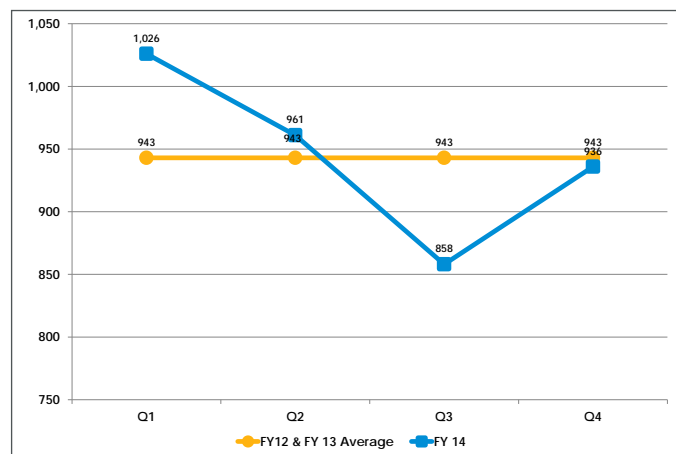
**Violent Crimes Reported**



**Property Crimes Reported**



**Total Crimes Reported**





# strategic initiatives

## technology leader

**Strategic Goal:** Request a study from the Town of Gilbert Technology Services department to identify required technology, equipment, and financial requirements for the project.

<b>Request technology study</b>	Inactive, pending budget process finalization.
<b>Obtain funding in five year financial plan</b>	Inactive, pending budget process finalization.

## balanced five-year financial plan

Supporting Goal	Status
Obtain software and hardware capable of providing a data driven analysis of current and future patrol officer staffing requirements. Evaluate deployment of current patrol resources.	Corona Solutions software purchased.
Install software and hardware that provides a data driven analysis of current and future patrol officer staffing requirements and evaluates deployment of current patrol resources.	Purchased Corona Solutions software and staff training is complete.
Develop staffing ratios for sworn non-patrol personnel and non-sworn support personnel based upon the existing department build-out plan.	Completed - April 2012
Evaluate data to determine current and future patrol staffing requirements.	Completed - April 2012
Use data driven patrol staffing requirements and established ratios to identify department five-year staffing requirements.	Completed - April 2012
Prepare and complete a staffing plan and build-out to include staffing projections for the next five years.	Completed - April 2012
Identify fiscal requirements necessary to support five-year staffing plan.	Completed - April 2012
Submit five-year staffing plan to Town management team and elected officials.	Town management review is completed; study is being revised to include benchmark and revised staffing data.
Request funding to support five-year staffing plan.	Ongoing
Adjust five-year staffing plan based on funding availability.	Ongoing
Include five-year staffing plan in the Town's five-year plan.	Pending

# strategic initiatives

## economic development

**Strategic Goal:** Enhance economic development plan by providing safe environment.

**Supporting Goal:** Maintain required school resource officer (SRO) staffing levels. (Note: Required SRO staffing is defined as all high schools and junior high schools being staffed with one SRO.)

Staffing Level	Q1	Q2	Q3	Q4
Required SRO staffing	11	11	11	11
Current SRO staffing	6	7	8	8

**Supporting Goal:** Maintain a rating of 90% or greater for overall satisfaction with Gilbert Police services based on the 2013 National Citizen Survey for the Town of Gilbert.

Time Period	Satisfaction Rate
2010 Rating	93.0%
2013 Rating	92.0%

**Supporting Goal:** Maintain a rating of 90% or greater for citizens feeling safe from violent crime victimization based on the 2013 National Citizen Survey for the Town of Gilbert.

Time Period	Satisfaction Rate
2010 Rating	98.5%
2013 Rating	91.0%

**Supporting Goal:** Maintain a rating of 90% or greater for citizens feeling safe from property crime victimization based on the 2013 National Citizen Survey for the Town of Gilbert.

Time Period	Satisfaction Rate
2010 Rating	96.4%
2013 Rating	78.0%

**Supporting Goal:** Maintain a rating of 90% or greater for citizens feeling safe on local roadways based on the 2013 National Citizen Survey for the Town of Gilbert.

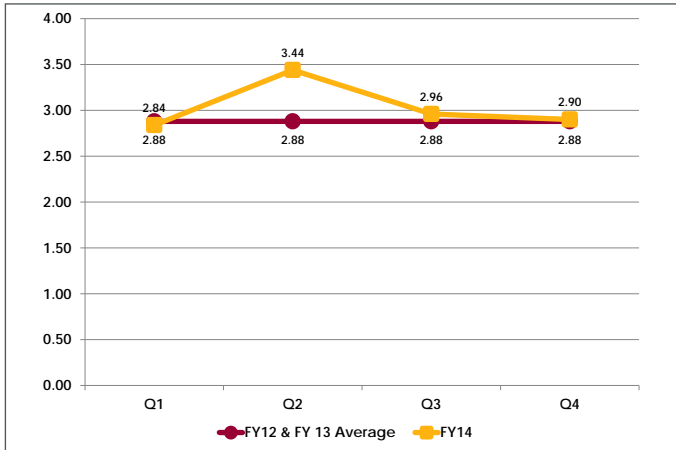
Time Period	Satisfaction Rate
2010 Rating	96.0%
2013 Rating	87.0%



# strategic initiatives

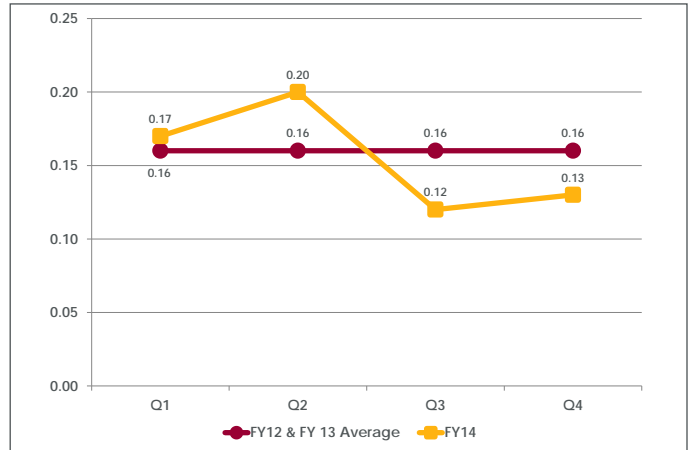
**Supporting Goal:** Maintain or reduce traffic collision rates based on total number of collisions per 1,000 residents.

(Population rates: 2013: 219,666 and 2014: 227,598)

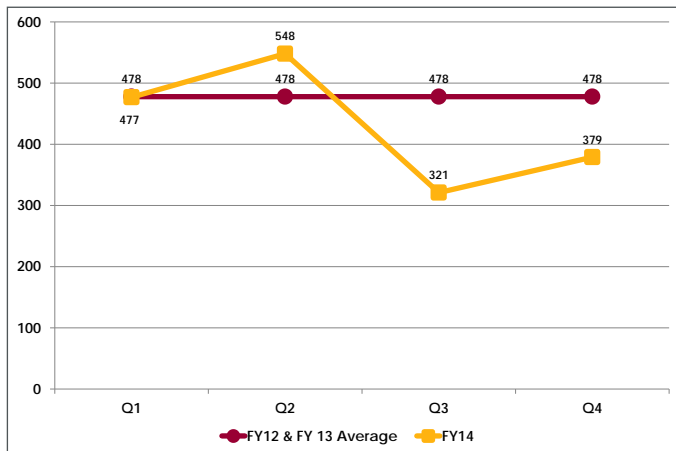


**Supporting Goal:** Maintain or reduce alcohol and drug related traffic collision rates based on total drug/alcohol related collisions per 1,000 residents.

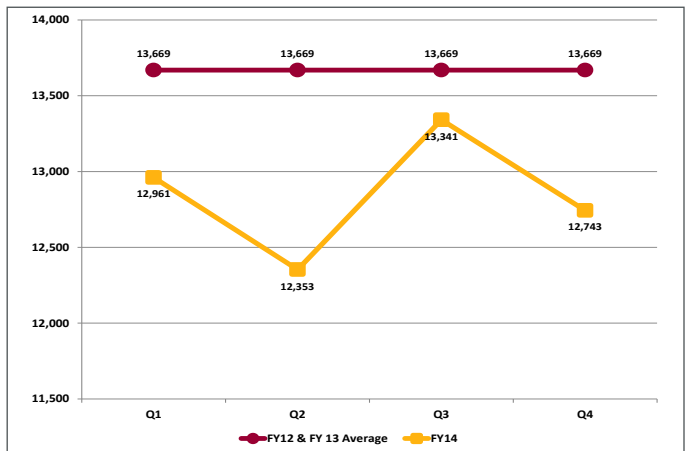
(Population rates: 2013: 219,666 and 2014: 227,598)



**Supporting Goal:** Maintain or increase the number of DUI (driving under the influence) arrests.

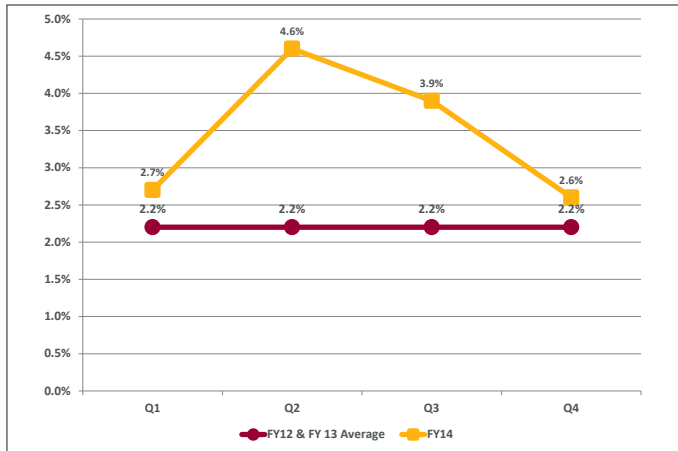


**Supporting Goal:** Maintain or increase officer initiated traffic and subject contacts.

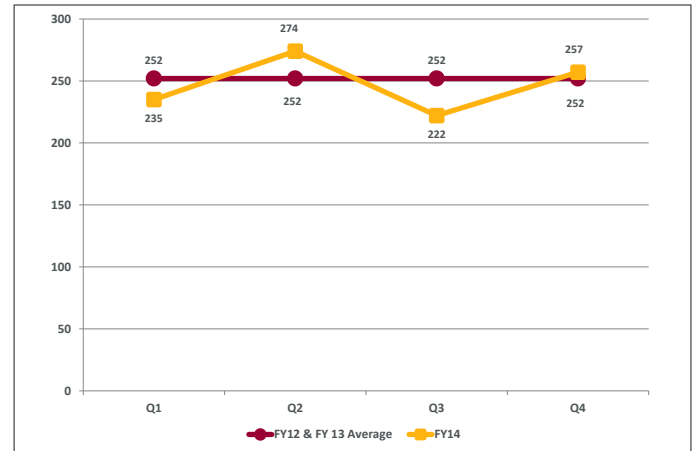


# strategic initiatives

**Supporting Goal:** Maintain recidivism rates of less than 5% for domestic violence cases.



**Supporting Goal:** Maintain or reduce the number of juvenile criminal offenses (excluding curfew, alcohol, truancy, and tobacco violations).



**Supporting Goal:** Conduct court ordered counseling services within 30 days of court appearance or judicial order.

Counseling services performed within 30 days of appearance or judicial order.

Meeting goal as of 3/31/2014.





**statistics**



**part 1 index crimes**  
**monthly breakdown - fiscal year 2014**

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Criminal Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Forcible Rape	3	2	2	3	1	0	0	2	1	3	1	2	20
Robbery	1	8	6	1	6	2	9	6	6	6	4	5	60
Agg. Assault	14	10	7	4	22	11	15	8	21	13	10	8	143
Total Burglary	60	56	69	76	39	44	35	32	38	39	36	54	578
Residential	48	43	51	59	27	34	29	23	33	32	25	47	451
Commercial	12	13	18	17	12	10	6	9	5	7	11	7	127
Larceny/Theft	214	261	265	251	217	246	259	186	208	209	239	277	2,832
*Theft From Vehicle	62	85	76	80	64	86	71	59	65	62	73	105	888
Motor Vehicle Theft	20	12	16	6	15	17	11	6	15	6	12	12	148
Arson	3	3	0	1	0	1	1	0	2	1	2	4	18
<b>Total</b>	<b>315</b>	<b>352</b>	<b>365</b>	<b>342</b>	<b>300</b>	<b>321</b>	<b>330</b>	<b>240</b>	<b>291</b>	<b>277</b>	<b>304</b>	<b>362</b>	<b>3,799</b>

**overview of trends - fiscal year 2014**

	Criminal Homicide	Forcible Rape	Robbery	Agg. Assault	Total Violent Crimes	Burglary	Larceny/Theft	Vehicle Theft	Arson	Total Property Crimes	Total Major Crimes
FY 09/10	2	25	55	113	195	930	3,165	157	22	4,274	4,469
FY 10/11	5	27	54	114	200	761	2,995	131	40	3,927	4,127
FY 11/12	6	23	63	122	214	782	2,779	175	25	3,761	3,975
FY 12/13	2	15	56	131	204	720	2,535	135	25	3,415	3,619
FY 13/14	0	20	60	143	223	578	2,832	148	18	3,576	3,798
<b>Average</b>	<b>3</b>	<b>22</b>	<b>58</b>	<b>125</b>	<b>207</b>	<b>754</b>	<b>2,861</b>	<b>149</b>	<b>26</b>	<b>3,791</b>	<b>3,998</b>



# arrests and traffic

## arrests and traffic

Crime Category	Adult Arrests	Juvenile Arrests	Total
Criminal Homicide	0	0	0
Forcible Rape	3	0	3
Robbery	25	0	25
Aggravated Assault	59	7	66
Burglary	32	14	46
Larceny/Theft	588	162	750
Motor Vehicle Theft	16	12	28
Arson	0	1	1
<b>Total Part I</b>	<b>723</b>	<b>196</b>	<b>919</b>
Other Assaults	555	110	665
Fraud/ID Theft	124	8	132
Curfew	0	217	217
Drugs	882	190	1,072
Alcohol	337	193	530
DUI	1,395	34	1,429
<b>Total Part II</b>	<b>3,293</b>	<b>752</b>	<b>4,045</b>
<b>Total Arrests</b>	<b>4,016</b>	<b>948</b>	<b>4,964</b>

## fatal traffic collisions

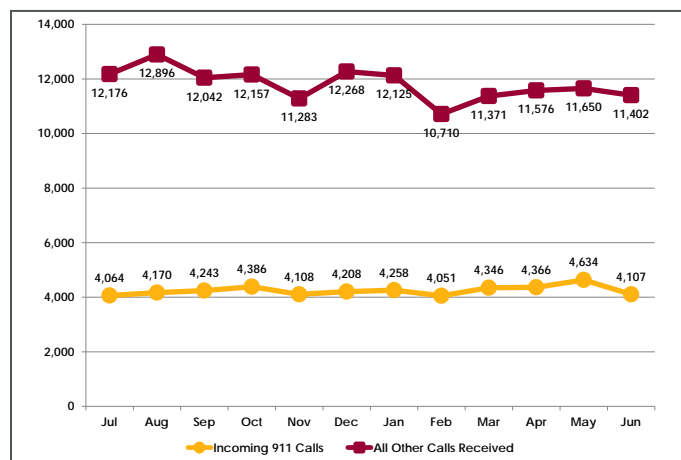
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
<b>Fatal Collisions</b>	0	0	2	1	1	1	0	2	0	0	0	0	7
<b>Deaths Resulting from Collision</b>	0	0	2	1	1	1	0	2	0	0	0	0	7

# communications

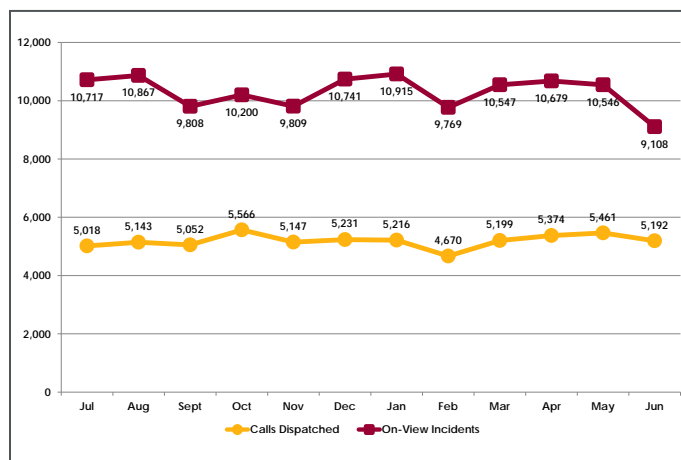
## communications section operations

	Incoming 911 Calls	All Other Calls Received	Calls Dispatched	Traffic Stops	On-View Incidents
July	4,064	12,176	5,018	3,738	10,717
August	4,170	12,896	5,143	4,300	10,867
September	4,243	12,042	5,052	4,248	9,808
October	4,386	12,157	5,566	3,778	10,200
November	4,108	11,283	5,147	3,641	9,809
December	4,208	12,268	5,231	4,282	10,741
January	4,258	12,125	5,216	4,454	10,915
February	4,051	10,710	4,670	4,041	9,769
March	4,346	11,371	5,199	4,343	10,547
April	4,366	11,576	5,374	4,575	10,679
May	4,634	11,650	5,461	4,373	10,546
June	4,107	11,402	5,192	3,288	9,108
	<b>50,941</b>	<b>141,656</b>	<b>62,269</b>	<b>49,061</b>	<b>123,706</b>

### phone call load



### dispatched calls vs. on-view activity





# use of force

## firearms displayed/used total incidents

Type of Force	Incidents
Handgun displayed	315
Handgun used	0
Rifle displayed	164
Rifle used	3
Shotgun displayed	26
Shotgun used	0
Less-lethal munitions used	3
Other (Stop Sticks, multiple uses of force, etc.)	38
<b>Total</b>	<b>549</b>

## non-lethal force displayed total incidents

Type of Force	Incidents
Focused strikes	36
Impact weapons	2
K-9	10
Pressure points	13
Take downs	83
Taser displayed	0
Taser used	31
O.C. spray	4
Control holds	114
<b>Total</b>	<b>293</b>

## use of force ratios - total events

	Q1	Q2	Q3	Q4	Total
Use of Force vs. calls for service	68/46,605	79/46,694	68/46,326	73/46,360	288/185,975
Ratio per calls for service (CFS)	1 use of force per 685 CFS	1 use of force per 591 CFS	1 use of force per 681 CFS	1 use of force per 635 CFS	1 use of force per 551 CFS
Use of Force events vs. arrest	68/2,660	79/2,726	68/2,403	73/2,494	288/10,283
Use of force per arrest	1 use of force event per 39 arrests	1 use of force event per 35 arrests	1 use of force event per 35 arrests	1 use of force event per 34 arrests	1 use of force event per 35 arrests

## pursuits

Terminated by the department	4
Not terminated	16
Terminated by Precision Intervention Technique (PIT) maneuver	2
<b>Total pursuits</b>	<b>26</b>
Pursuits within policy	25

# internal affairs

## classification of complaints (allegation only)

Complaint	Total Alleged/ Total Sustained
Abuse of prisoner	2/0
Abuse or loss of any entrusted property	3/3
Acceptance of gifts/gratuities/property	1/0
Accessing department/criminal justice system for personal use	2/2
Act or omission violating policy, procedure, and/or personnel rule	16/9
All persons have right to dignified treatment under the law	1/0
At-fault on-duty collision	5/5
Careless/neglect handling of firearms/evidence/property	4/4
Commission of a crime	2/1
Conduct deemed incompetent	2/0
Conduct unbecoming	4/2
Conducting personal business/supplemental employment on duty	6/2
Failure to comply with verbal or written orders	5/3
Failure to impound property	1/1
Failure to properly and accurately report all facts	5/3
Failure to report for duty without proper authorization	7/5
Failure to take appropriate action	10/5
Harsh, violent, profane or insolent language	4/0
Individual dignity - treat the public with respect	7/0
Lack of knowledge of required laws to be enforced	1/0
Malfeasance in office	6/0
Misrepresenting any matter	1/1
Nonfeasance in office	91/72
People will be treated with as much respect as person will allow	1/0
Photo radar citation	6/3
Public criticism or ridicule of department	1/1
Releasing confidential records w/o permission	1/1
Respect for constitutional rights	39/2
Sleeping, loafing, idling, or loitering on duty	1/1
Treat other department members with respect	3/2
Untruthfulness	2/0
Unwillingness/inability to perform assigned tasks	6/4
Updating, changing, deleting, removing any record or document	1/0

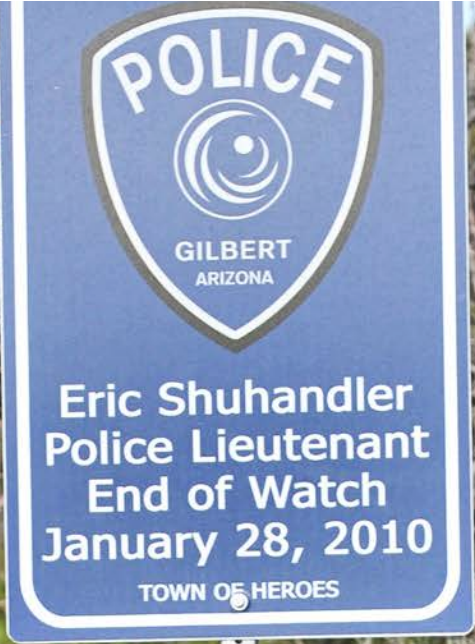
## classification of complaints (allegation only)

Findings	Total Complaints / No. Sustained
Internal Complaints: Sustained	169/53
External Complaints: Sustained	70/14
Total Sustained vs. Total Investigations	239/67

## internal affairs case ratios

Cases vs. Calls for Service	159/185,975
Case ratio per CFS	1 case per 1,169
Cases vs. arrests	159/10,283
Case ratio per incident	1 case per 64 arrests





in memory



# honoring their memory



**Lieutenant Eric L. Shuhandler**  
Served from 1994 - 2010



**Officer Robert D. Targosz**  
Served from 1994 - 2006



**Kathy A. Sanks, Administrative Assistant**  
Served from 1996 - 2004