

**GILBERT POLICE DEPARTEMENT
GOALS FOR YEAR 2011-2012**

STRATEGIC INITIATIVE:

Community Livability(CL-PD-1)

STRATEGIC GOAL: Maximize the use of technology, data and resources to conduct thorough and efficient criminal investigations.

SUPPORTING GOALS:

- Maintain clearance rates which are higher than the national average for crimes of violence.
 - Maintain clearance rates which are higher than the national average for property offenses
 - Maintain or exceed clearance rates on crimes of violence as compared to the previous year.
 - Maintain or exceed clearance rates on property offenses as compared to the previous year.
 - Verify address information on all registered sex offenders registered in the Town of Gilbert, within time limits established by policy and law based on classification.
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STRATEGIC INITIATIVE:

Community Livability(CL-PD-2)

STRATEGIC GOAL: Utilize data and technology to effectively and efficiently deploy personnel and resources in order to provide a timely response to calls for service.

SUPPORTING GOALS:

- Average Response Times Call Received to Arrival

<u>CODE</u>	<u>GOAL</u>
0 Emergency	5.5 Min
1 Urgent	6.5 Min
2 High	15 Min
3 Low	45 Min
4 Report Only	60 Min

- Meet response time success rate goals 90% for Priority 0, 80% Priority 1 and 70% Priority 2,3 and 4.

<u>CODE</u>	<u>GOAL</u>
0 Emergency	90%
1 Urgent	80%
2 High	70%
3 Low	70%
4 Report Only	70%

- Dispatch Priority 0 and 1 Calls for Service within 90 seconds of the time the call is received.

- Maintain a 90% success rate on dispatching Priority 0 and 1 Calls for Service within 90 seconds of the time the call is received.
- Maintain a 90% or greater rate of answering 911 calls within 10 Seconds.
- Maintain a 90% or greater rate of answering non emergency lines within 30 Seconds.
- Maintain the following time allocation standards for patrol officers:

<u>DAY AND SWING SHIFTS</u>	<u>GOAL</u>
Available / Officer Initiated	34%
Dispatched CFS	33%
Other	33%

<u>GRAVEYARD SHIFTS</u>	<u>GOAL</u>
Available / Officer Initiated	47%
Dispatched CFS	20%
Other	33%

STRATEGIC INITIATIVE:

Technology Leader (TL-PD-1)

STRATEGIC GOAL: Effective use of technology to enhance intelligence led policing.

SUPPORTING GOALS:

- Maintain current rating as safest community in Arizona with a population greater than 100,000.

STRATEGIC INITIATIVE:

Technology Leader (TL-PD-2)

STRATEGIC GOAL: Secure Police Department information systems network

SUPPORTING GOALS:

- Request study from the Technology Services Department in order to identify technology, equipment and fiscal requirements for project.
- Obtain funding in five year financial plan for project.

STRATEGIC INITIATIVE:

Balanced 5 Year Financial Plan (FP-PD-1)

STRATEGIC GOAL: Utilize data and technology to identify staffing standards necessary to provide efficient and effective police services.

SUPPORTING GOALS:

- Obtain software and hardware which provides a data driven analysis of current and future

patrol officer staffing requirements and evaluate deployment of current patrol resources.

- Install software and hardware which provides a data driven analysis of current and future patrol officer staffing requirements and evaluates deployment of current patrol resources.

- Develop staffing ratios for sworn non patrol personnel and non sworn support staff based on the existing police department build out plan.

- Evaluate data to determine current and future patrol staffing requirements.

- Utilize data driven patrol staffing requirements and established ratios to determine five year staffing requirements for the police department.

- Prepare and complete a police department staffing plan.

- Identify fiscal requirements necessary to support five year staffing plan.

- Submit plan for review by Town Management Team and elected officials.

- Request funding to support plan.

- Adjust plan based on availability of funds

- Include plan in Five Year Financial Plan

STRATEGIC INITIATIVE:

Economic Development (ED-PD-1)

STRATEGIC GOAL: Enhance the economic development plan by providing a safe environment

SUPPORTING GOALS:

- Maintain School Resource Officer Staffing

- Maintain rating of 90% or greater on overall satisfaction with police services based on annual citizens survey.

- Maintain rating of 90% or greater on citizens feeling safe from violent crime based on annual citizens survey.

- Maintain rating of 90% or greater on citizens feeling safe from property crime based on annual citizens survey.

- Maintain rating of 90% or greater on citizens feeling safe on our roadways based on annual citizens survey.

- Maintain or reduce collision rates based on total collisions per thousand residents.

- Maintain or reduce impairment related collision rates based on total alcohol related collisions per thousand residents.

- Maintain or increase the number of DUI related arrests
- Maintain or increase the number of traffic and subject contacts made by officers.
- Maintain recidivism rate of less than 5% on domestic violence offenses.
- Maintain or reduce the number of juvenile criminal offenses (excluding curfew, alcohol, truancy and tobacco violations) per thousand residents
- Conduct all court ordered counseling services within 30 days of court appearance or order.